

APPEAL

REQUEST FOR RECONSIDERATION

DOCKET NUMBER A-2026-3059917

SERLAU LLC

TO

MR MATTHEW L. HOMSHER

SECRETARY

Regine Lauture

Administrator
Warm Hearts Home Care Services
2707 Temple Dr
Sinking Spring PA 19608
610-750-6793
Reginelauture@
yahoo.com

Date: February 22, 2026
Matthew Homsher, Secretary
Pennsylvania Public Utility Commission 400
North Street
Harrisburg, PA 17120

RE: Appeal of Closed Transportation Application – A-2026-3059917

Dear Mr Homsher,

I am writing to formally request reconsideration of the closure of my transportation application submitted on January 2nd under the name Warm Hearts Home Care Services.

I understand that the application was closed based on the determination that, as a licensed home care agency in Pennsylvania, I am permitted to transport my own clients incidental to the provision of home care services and therefore separate authority was not required.

While I acknowledge that transportation incidental to home care services may fall outside Commission regulation under 66 Pa.C.S. § 102 and related interpretations, my application was submitted for a separate Limited Liability Company established for the purpose of operating as a STAND ALONE Non-Emergency Medical Transportation (NEMT) provider.

The separate LLC is intended to:

- Provide transportation services to individuals who are not clients of my home care agency;
- Contract independently with healthcare facilities, agencies, and referral sources;
- Operate as a distinct business entity with separate insurance, EIN, and operational structure.

Under 66 Pa.C.S. § 1102(a)(1), a certificate of public convenience is required before offering transportation services as a common carrier for compensation. Additionally, 52 Pa. Code Chapter 29 relates to motor carriers of passengers, including non-emergency medical transportation providers, and outlines requirements for certification, insurance, and operational compliance.

Because this LLC (SERLAU) is a separate legal entity and is intended to provide transportation to the public for compensation, it falls within the jurisdiction of the Commission as a motor carrier of passengers rather than transportation incidental to home care services.

My intent is to operate in full compliance with 66 Pa.C.S. §§ 1101–1103 and applicable provisions of 52

Pa. Code Chapter 29. I respectfully request that the Commission reconsider the closure of the application and permit it to proceed under the separate LLC as a regulated transportation provider.

I am prepared to submit any additional documentation necessary, including proof of LLC registration, EIN confirmation, insurance coverage meeting Commission requirements, and any other supporting materials.

Side note I had submitted via a request via e-filing to change the name on the application from Warm Hearts Home Care Services to SERLAU LLC.

Thank you for your consideration. I respectfully request formal review and reinstatement of the application so that the business may proceed in compliance with Pennsylvania law.

Apologies that this information was not clearly explained on the initial application, and we do hope that this explanation clarifies our intentions to become a PUC-licensed provider of power transit services

Respectfully,

Regine Lauture

Co-owner/manager
SERLAU LLC