

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Jayne Hodges	:	
	:	
v.	:	F-2025-3056441
	:	
PPL Electric Utilities Corporation	:	

FINAL ORDER

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Barbara Shadie Nause dated January 22, 2026, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:


1. That Jayne Hodges’s Formal Complaint filed in the matter of Jayne Hodges v. PPL Electric Utilities Corporation, Docket No. F-2025-3056441, is sustained.
2. That, within thirty (30) days of the date of the entry of the Final Order in this proceeding, PPL Electric Utilities Corporation shall recalculate Complainant’s monthly bills for January 2025 through March 2025 consistent with this Initial Decision and issue a new bill to Complainant detailing how the bill was recalculated.

3. That after PPL Electric Utilities Corporation has complied with Ordering Paragraph Number 2 above, it shall file a verification of such compliance with the Secretary's Bureau.

4. That a copy of this Initial Decision shall be served upon the Bureau of Technical Utility Services for monitoring of PPL Electric Utilities Corporation's compliance with Ordering Paragraph Number 2 above and if Respondent has failed to comply, to refer this matter to the Bureau of Investigation and Enforcement for appropriate action.

5. That the Secretary's Bureau shall mark Docket No. F-2025-3056441 as closed after PPL Electric Utilities Corporation has filed a verification acknowledging compliance with Ordering Paragraph Number 2 above.

BY THE COMMISSION,



Matthew L. Homsher
Secretary

(SEAL)

ORDER ENTERED: February 24, 2026