

PGW's Exhibit 3	19	23
Statement of Account		
PGW's Exhibit 4	21	23
Notice		
PGW's Exhibit 5	21	23
CRP Arrears		

Search For Negotiated Payment Arrangement [X]

Search Criteria

Account... [REDACTED] Torres, Andres

From Date: 02/10/2026 [Apply Criteria] [OK] [Cancel]

Date	Seq	Status	Comments
09/03/2024	1	Broken	NO MONEY DOWN PAR
09/23/2022	1	Broken	
10/01/2018	1	Broken	FORMAL STTLEMENT
10/16/2017	1	Broken	
05/09/2017	1	Broken	
05/01/2017	1	Broken	
06/25/2015	1	Broken	
01/29/2015	1	Broken	ENTERED PUC PAR

27 record(s) found.

Search For Negotiated Payment Arrangement [X]

Search Criteria

Account... [REDACTED] Torres, Andres

From Date: 02/10/2026 [Apply Criteria] [OK] [Cancel]

Date	Seq	Status	Comments
01/29/2015	1	Broken	ENTERED PUC PAR
09/08/2014	1	Broken	
05/16/2014	1	Broken	
02/07/2014	1	Broken	
10/10/2013	1	Broken	
06/18/2013	1	Broken	
03/13/2013	1	Broken	
06/29/2012	1	Broken	

27 record(s) found.

Search For Negotiated Payment Arrangement [X]

Search Criteria

Account... [REDACTED] Torres, Andres

From Date: 02/10/2026

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
06/29/2012	1	Broken	
02/14/2012	1	Broken	
06/16/2011	1	Broken	
04/04/2011	1	Broken	
03/21/2011	1	Broken	
11/19/2010	1	Broken	
08/16/2010	1	Broken	
05/12/2010	1	Broken	

27 record(s) found.

Search For Negotiated Payment Arrangement [X]

Search Criteria

Account... [REDACTED] Torres, Andres

From Date: 02/10/2026

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
08/16/2010	1	Broken	
05/12/2010	1	Broken	
10/06/2009	1	Canceled	
09/19/2009	1	Broken	
06/12/2009	1	Broken	
03/12/2009	1	Broken	
12/11/2008	1	Broken	

27 record(s) found.

Customer Contact: Service

Date: 11/07/2025 Time: 6:19:00 PM Source: Related Tran:
CC Type: SERV - Service Created: 11/07/2025 at: 6:19:27 PM by: MWALLAC1
Area: 800 - Residential General Service Changed: at: by:
 Surveyable Auto Delete Date: 11/07/2029 Class: Inquiry

Comments: Marcese Wallace was here on a Medical B.P.T.O. order with Order # 15908828 , with a result of Completed Found Gas OFF, Left Gas ON , with activities of (Meter and Connections - Relight ,Rebuild Connections) , with comments of "completedrebuild....ran 5min piping test...made chks...left okay @ time of visit...told cor about hh needing service...no water in ssystem...found off left off"

Letter
Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User
Priority: Review Group...

Account:
Premise:
Person:

Specific Service Agreement Statement of Account SA- 7795598661

Customer Name	From Date	To Date		
ANDRES TORRES	2/10/2023	2/10/2026		
Service Address	Account Number	S A Number	Meter	Rate/Class
3310 ALDINE ST PHIL, PA 191363802		7795598661	1624009	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
3/11/2023	LPC									\$74.68	\$5,519.48	\$5,519.48
3/11/2023	BILL	2233	R	30	131	4.37	578		4/4/2023	\$277.50	\$5,796.98	\$5,796.98
4/12/2023	LPC									\$78.85	\$5,875.83	\$5,875.83
4/12/2023	BILL	2328	R	32	95	2.97	532		5/5/2023	\$162.00	\$6,037.83	\$6,037.83
5/6/2023	PAY							Check		(\$1,674.00)	\$4,363.83	\$4,363.83
5/8/2023	CRPFRZ									(\$6,037.83)	(\$1,674.00)	(\$1,674.00)
5/9/2023	XFER									\$1,674.00	\$0.00	\$0.00
5/11/2023	BILL	2368	R	29	40	1.38	188		6/6/2023	\$147.00	\$147.00	\$147.00
6/10/2023	BILL	2390	R	30	22	0.73	35		7/6/2023	\$147.00	\$294.00	\$294.00
7/12/2023	BILL	2416	R	32	26	0.81	3		8/4/2023	\$147.00	\$441.00	\$441.00
7/24/2023	PAY							Check		(\$294.00)	\$147.00	\$147.00
7/28/2023	PAY							Debit Card		(\$294.00)	(\$147.00)	(\$147.00)
8/1/2023	CANP									\$294.00	\$147.00	\$147.00
8/1/2023	PAYCAN									\$0.00	\$147.00	\$147.00
8/10/2023	BILL	2436	R	29	20	0.69	0		9/5/2023	\$147.00	\$294.00	\$294.00
9/12/2023	BILL	2460	R	31	24	0.77	0		10/5/2023	\$147.00	\$441.00	\$441.00
9/25/2023	PAY							Check		(\$294.00)	\$147.00	\$147.00
9/30/2023	CANP									\$294.00	\$441.00	\$441.00
9/30/2023	PAYCAN									\$0.00	\$441.00	\$441.00
9/30/2023	NSFCHA									\$20.00	\$461.00	\$461.00
10/6/2023	PAY							Check		(\$294.00)	\$167.00	\$167.00
10/11/2023	BILL	2491	R	31	31	1	38		11/3/2023	\$147.00	\$314.00	\$314.00
10/23/2023	NSFCHG									\$20.00	\$334.00	\$334.00
11/9/2023	BILL	2554	R	29	63	2.17	232		12/6/2023	\$147.00	\$481.00	\$481.00
12/9/2023	BILL	2702	R	30	148	4.93	593		1/5/2024	\$147.00	\$628.00	\$628.00
1/11/2024	BILL	2859	R	33	157	4.76	747		2/6/2024	\$147.00	\$775.00	\$775.00
2/9/2024	BILL	3050	R	29	191	6.59	805		3/6/2024	\$147.00	\$922.00	\$922.00

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
3/9/2024	BILL	3211	R	29	161	5.55	648		4/3/2024	\$147.00	\$1,069.00	\$1,069.00
4/10/2024	BILL	3361	R	32	150	4.69	527		5/3/2024	\$147.00	\$1,216.00	\$1,216.00
5/9/2024	BILL	3410	R	29	49	1.69	173		6/4/2024	\$147.00	\$1,363.00	\$1,363.00
6/8/2024	BILL	3440	R	30	30	1	46		7/2/2024	\$147.00	\$1,510.00	\$1,510.00
7/10/2024	BILL	3462	R	32	22	0.69	0		8/2/2024	\$147.00	\$1,657.00	\$1,657.00
7/18/2024	CRPFRZ									\$4,012.51	\$5,669.51	\$5,669.51
7/18/2024	ADJLPC									\$351.32	\$6,020.83	\$6,020.83
8/8/2024	LPC									\$24.85	\$6,045.68	\$6,045.68
8/8/2024	BILL	3481	R	29	19	0.66	0		9/3/2024	\$43.58	\$6,089.26	\$6,089.26
9/10/2024	BILL	3502	R	31	21	0.68	0		10/3/2024	\$46.32	\$6,135.58	\$6,135.58
10/9/2024	BILL	3525	R	31	23	0.74	1		11/1/2024	\$56.88	\$6,192.46	\$6,192.46
11/1/2024	PAY							Check		(\$391.00)	\$5,801.46	\$5,801.46
11/8/2024	BILL	3582	R	30	57	1.9	172		12/5/2024	\$110.09	\$5,911.55	\$5,911.55
12/10/2024	LPC									\$83.03	\$5,994.58	\$5,994.58
12/10/2024	BILL	3703	R	30	121	4.03	542		1/7/2025	\$187.91	\$6,182.49	\$6,182.49
1/11/2025	LPC									\$85.84	\$6,268.33	\$6,268.33
1/11/2025	BILL	3936	R	34	233	6.85	934		2/5/2025	\$348.09	\$6,616.42	\$6,616.42
2/7/2025	PAY							Check		(\$200.00)	\$6,416.42	\$6,416.42
2/11/2025	LPC									\$88.07	\$6,504.49	\$6,504.49
2/11/2025	BILL	4149	R	29	213	7.34	965		3/7/2025	\$314.98	\$6,819.47	\$6,819.47
3/12/2025	LPC									\$92.79	\$6,912.26	\$6,912.26
3/12/2025	BILL	4327	R	31	178	5.74	813		4/4/2025	\$287.14	\$7,199.40	\$7,199.40
4/10/2025	LPC									\$97.10	\$7,296.50	\$7,296.50
4/10/2025	BILL	4407	R	29	80	2.76	365		5/6/2025	\$164.04	\$7,460.54	\$7,460.54
5/10/2025	LPC									\$99.56	\$7,560.10	\$7,560.10
5/10/2025	BILL	4462	R	30	55	1.83	166		6/4/2025	\$114.98	\$7,675.08	\$7,675.08
5/16/2025	PAY							Check		(\$200.00)	\$7,475.08	\$7,475.08
5/22/2025	PAY							Check		(\$250.00)	\$7,225.08	\$7,225.08
5/30/2025	PAY							Check		(\$250.00)	\$6,975.08	\$6,975.08
6/11/2025	LPC									\$90.78	\$7,065.86	\$7,065.86
6/11/2025	BILL	4488	R	32	26	0.81	68		7/7/2025	\$60.14	\$7,126.00	\$7,126.00
6/13/2025	PAY							Check		(\$250.00)	\$6,876.00	\$6,876.00
7/11/2025	LPC									\$87.93	\$6,963.93	\$6,963.93
7/11/2025	BILL	4503	R	30	15	0.5	4		8/5/2025	\$42.52	\$7,006.45	\$7,006.45
8/12/2025	LPC									\$88.57	\$7,095.02	\$7,095.02

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/12/2025	BILL	4516	R	30	13	0.43	0		9/5/2025	\$39.19	\$7,134.21	\$7,134.21
9/10/2025	LPC									\$89.16	\$7,223.37	\$7,223.37
9/10/2025	BILL	4535	R	31	19	0.61	0		10/3/2025	\$48.84	\$7,272.21	\$7,272.21
10/9/2025	LPC									\$89.89	\$7,362.10	\$7,362.10
10/9/2025	BILL	4554	R	29	19	0.66	5		11/3/2025	\$51.07	\$7,413.17	\$7,413.17
11/5/2025	BPTOCG									\$123.23	\$7,536.40	\$7,536.40
11/5/2025	BPTOCG									\$372.00	\$7,908.40	\$7,908.40
11/8/2025	LPC									\$90.66	\$7,999.06	\$7,999.06
11/8/2025	BILL	4554	R	31	0	0	245		12/4/2025	\$17.47	\$8,016.53	\$8,016.53
12/10/2025	LPC									\$98.35	\$8,114.88	\$8,114.88
12/10/2025	BILL	4706	R	31	152	4.9	655		1/7/2026	\$261.00	\$8,375.88	\$8,375.88
1/10/2026	BILL	4930	R	31	224	7.23	921		2/4/2026	\$405.99	\$8,781.87	\$8,781.87
2/6/2026	PAY							Check		(\$150.00)	\$8,631.87	\$8,631.87
2/10/2026	BILL	5183	R	29	253	8.72	1026		3/6/2026	\$448.39	\$9,080.26	\$9,080.26

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 4097988
Company Name: PGW (PHILA GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: ANDRES
Customer Middle Initial:
Customer Last Name: TORRES
Customer Account Number: 8888888888
Customer Home Phone w/ Area Code: [REDACTED]
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 3310 ALDINE ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19136
Customer Service Address 4-Zip:
Customer Family Adults: 5
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
CustIncome	2600

Date Open: 2025-10-14
Reason For Contact: STRAIGHT OFF- SVC TERMINATED/SUSPENDED-NO DISPUTE- PAR NEEDED (# 82)
Term Date: 2025-10-09
Business Name: MARY TORRES
Case Problem:
Company Position: 10/02/2025 COMPANY REQUESTS \$3800.00
Related Information: PAYMENT ARRANGEMENT TO RESTORE SERVICE. - RELIEF SOUGHT - PAYMENT ARRANGEMENT THE EMAIL ADDRESS MOMTORRES08@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:
Hot Issue:
Case Origin: PUC WEBSITE
Prior Case Number: 4063450
Universal Service: M
Arrearage: 0
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: [REDACTED]
BCSIntaker First Name: EARLENE
BCSIntaker Last Name: THOMAS
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7172658273

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 4097988
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: ANDRES
Customer Middle Initial:
Customer Last Name: TORRES
Account Number: [REDACTED]
Service Address 1: 3310 ALDINE ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19136
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 7413.17
Date Closed: 2025-10-15
Resolution: DISMISSAL LETTER ISSUED: CASE DISMISSED. CUSTOMER HAS CAP ARREARS IN THE BALANCE. CUSTOMER MUST PAY \$7,692.40 TO RESTORE SERVICE. TOTAL DEPOSIT 312.00
Balance Date: 2025-10-14
Service Restored Pay: 7692.40
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 156.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2025-10-16
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: OLIVIA
BCS Investigator Last Name: HARING
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7172658273