

COMMONWEALTH OF PENNSYLVANIA  
(Public Utility Commission)

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DOMINIQUE MCKETHEAN, :  
Complainant, : Docket No.:  
vs. : F-2025-3058377  
PHILADELPHIA GAS WORKS, :  
Respondent. :  
-----\*

Pages 1 through 35

TELEPHONIC HEARING  
Judge's Chambers  
State Office Bldg.  
801 Market Street,  
Philadelphia, PA 19107

Thursday, February 5, 2026

Met, pursuant to notice, at 10:02 a.m.

BEFORE: THE HONORABLE MARTA GUHL  
Administrative Law Judge

INDEX TO EXHIBITS  
Docket No.: F-2025-3058377  
Hearing Date: February 5, 2026

EXHIBITS INDEX

NUMBER		IN EVIDENCE
PHILADELPHIA GAS WORKS:		
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**Search For Negotiated Payment Arrangement** [X]

Search Criteria

Account... [REDACTED]  Mckeitheat, Dominique

From Date: 01/30/2026

Date	Seq	Status	Comments
02/03/2025	1	Broken	
10/08/2019	1	Broken	
07/29/2015	1	Broken	

3 record(s) found.

Specific Service Agreement Statement of Account SA- 8753574791

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>			
DOMINIQUE MCKEITHEAN	11/1/2021	1/29/2026			
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>	
6435 N SMEDLEY ST PHIL, PA 191263535		8753574791	1740332	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/19/2021	BILL	2451	R	30	305	10.17	335		12/15/2021	\$172.66	\$3,051.20	\$3,051.20
12/1/2021	PAY							Check		(\$649.00)	\$2,402.20	\$2,402.20
12/21/2021	BILL	2944	R	30	493	16.43	577		1/14/2022	\$172.66	\$2,574.86	\$2,574.86
1/22/2022	BILL	3594	R	34	650	19.12	895		2/15/2022	\$172.66	\$2,747.52	\$2,747.52
2/19/2022	BILL	4174	R	28	580	20.71	855		3/16/2022	\$172.66	\$2,920.18	\$2,920.18
3/9/2022	PAY							Check		(\$1,200.00)	\$1,720.18	\$1,720.18
3/23/2022	BILL	4670	R	32	496	15.5	592		4/18/2022	\$172.66	\$1,892.84	\$1,892.84
4/22/2022	BILL	5075	R	30	405	13.5	428		5/17/2022	\$172.66	\$2,065.50	\$2,065.50
5/20/2022	BILL	5302	R	28	227	8.11	144		6/15/2022	\$172.66	\$2,238.16	\$2,238.16
6/21/2022	BILL	5363	R	30	61	2.03	1		7/15/2022	\$534.00	\$2,772.16	\$2,772.16
7/21/2022	BILL	5414	R	32	51	1.59	0		8/15/2022	\$534.00	\$3,306.16	\$3,306.16
8/19/2022	BILL	5450	R	29	36	1.24	0		9/14/2022	\$534.00	\$3,840.16	\$3,840.16
9/20/2022	BILL	5489	R	30	39	1.3	0		10/13/2022	\$172.66	\$4,012.82	\$4,012.82
10/19/2022	BILL	5678	R	31	189	6.1	125		11/14/2022	\$172.66	\$4,185.48	\$4,185.48
11/17/2022	BILL	5954	R	29	276	9.52	242		12/13/2022	\$172.66	\$4,358.14	\$4,358.14
11/30/2022	CRPFRZ									\$2,824.14	\$7,182.28	\$7,182.28
11/30/2022	ADJLPC									\$351.46	\$7,533.74	\$7,533.74
12/16/2022	LPC									\$65.37	\$7,599.11	\$7,599.11
12/16/2022	BILL	6427	R	29	473	16.31	650		1/13/2023	\$903.62	\$8,502.73	\$8,502.73
1/19/2023	LPC									\$121.28	\$8,624.01	\$8,624.01
1/19/2023	BILL	6967	R	34	540	15.88	857		2/13/2023	\$1,052.78	\$9,676.79	\$9,676.79
2/16/2023	LPC									\$137.08	\$9,813.87	\$9,813.87
2/16/2023	BILL	7415	R	28	448	16	656		3/14/2023	\$944.87	\$10,758.74	\$10,758.74
3/18/2023	LPC									\$151.25	\$10,909.99	\$10,909.99
3/18/2023	BILL	7870	R	30	455	15.17	618		4/12/2023	\$833.03	\$11,743.02	\$11,743.02
4/5/2023	PAY							Check		(\$840.00)	\$10,903.02	\$10,903.02
4/19/2023	BILL	8214	R	32	344	10.75	375		5/12/2023	\$599.97	\$11,502.99	\$11,502.99

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/3/2023	PAY							Check		(\$150.00)	\$11,352.99	\$11,352.99
5/18/2023	BILL	8425	R	29	211	7.28	187		6/13/2023	\$327.19	\$11,680.18	\$11,680.18
6/17/2023	BILL	8512	R	30	87	2.9	27		7/13/2023	\$140.85	\$11,821.03	\$11,821.03
7/20/2023	BILL	8545	R	32	33	1.03	3		8/14/2023	\$60.81	\$11,881.84	\$11,881.84
11/1/2023	PAY							Check		(\$662.00)	\$11,219.84	\$11,219.84
5/16/2024	LPC									\$155.90	\$11,375.74	\$11,375.74
6/15/2024	LPC									\$155.90	\$11,531.64	\$11,531.64
1/29/2025	PAY							Check		(\$664.00)	\$10,867.64	\$10,867.64
2/12/2025	PAY							Check		(\$660.23)	\$10,207.41	\$10,207.41

Specific Service Agreement Statement of Account SA- 4593794733

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>			
DOMINIQUE MCKEITHEAN	11/1/2021	1/29/2026			
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>	
6435 N SMEDLEY ST PHIL, PA 191263535		4593794733	1740332	GS	

**STATEMENT**

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/19/2024	BILL	8645	R	28	99	3.54	699		2/13/2024	\$165.45	\$165.45	\$165.45
2/16/2024	BILL	8827	R	28	182	6.5	728		3/13/2024	\$308.01	\$473.46	\$473.46
3/16/2024	BILL	9018	R	29	191	6.59	592		4/10/2024	\$320.76	\$794.22	\$794.22
4/17/2024	BILL	9191	R	32	173	5.41	454		5/10/2024	\$275.58	\$1,069.80	\$1,069.80
5/16/2024	LPC									\$16.04	\$1,085.84	\$1,085.84
5/16/2024	BILL	9299	R	29	108	3.72	190		6/11/2024	\$171.83	\$1,257.67	\$1,257.67
6/15/2024	LPC									\$18.62	\$1,276.29	\$1,276.29
6/15/2024	BILL	9348	R	30	49	1.63	7		7/10/2024	\$86.39	\$1,362.68	\$1,362.68
7/18/2024	BILL	9354	R	5	6	1.2	0		8/12/2024	\$8.26	\$1,370.94	\$1,370.94
4/17/2025	LPC									\$20.04	\$1,390.98	\$1,390.98
5/17/2025	LPC									\$20.04	\$1,411.02	\$1,411.02

Specific Service Agreement Statement of Account SA- 1343921835

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>			
DOMINIQUE MCKEITHEAN	11/1/2021	1/29/2026			
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>	
6435 N SMEDLEY ST PHIL, PA 191263535		1343921835	1740332	GS	

**STATEMENT**

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/31/2025	BPTOCG									\$123.23	\$123.23	\$123.23
2/18/2025	BILL	9370	R	21	16	0.76	615		3/13/2025	\$40.69	\$163.92	\$163.92
3/19/2025	BILL	9469	R	31	99	3.19	694		4/11/2025	\$176.01	\$339.93	\$339.93
4/17/2025	LPC									\$5.09	\$345.02	\$345.02
4/17/2025	BILL	9658	R	29	189	6.52	381		5/13/2025	\$344.10	\$689.12	\$689.12
5/17/2025	LPC									\$10.26	\$699.38	\$699.38
5/17/2025	BILL	9718	R	30	60	2	68		6/11/2025	\$146.80	\$846.18	\$846.18
6/19/2025	BILL	9781	R	32	63	1.97	60		7/15/2025	\$121.42	\$967.60	\$967.60

Specific Service Agreement Statement of Account SA- 6915120362

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>			
DOMINIQUE MCKEITHEAN	11/25/2023	11/25/2025			
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>	
6435 N SMEDLEY ST PHIL, PA 191263535	[REDACTED]	6915120362	1740332	GS	

**STATEMENT**

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
10/22/2025	BILL	9802	R	35	21	0.6	66		11/17/2025	\$52.33	\$52.33	\$52.33

**PHILADELPHIA GAS WORKS**  
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Notice Date: May 16, 2025  
Account Number: [REDACTED]

**10-DAY SHUT OFF NOTICE**  
**Your Gas Service May Be Shut Off**

Your bill is past due. As a result, PGW will shut off gas to 6435 N SMEDLEY ST on or after 8 a.m. on May 28, 2025. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

**We will not shut off gas if you do ONE of the following:**

- Pay your past due amount of \$11,918.28.
- Pay the amount you owe on your most recent payment plan.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

**At a minimum, you may have to pay all of the following before we turn your service on:**

Past Due Amount	\$11,918.28
Security Deposit	\$212.00
Turn On Charge	\$123.23
Total	\$12,253.51

Plus \$372.00 if we must dig up the street.

**You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.**

**MEDICAL EMERGENCY NOTICE**

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify in writing that such an illness exists and that it may be aggravated if your service is stopped; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

If you are a victim of abuse and have an order issued by the courts, special medical emergency procedures and protections may be available. Call us immediately at 215-235-1000 to inform us so these special procedures and protection can be provided. You will be required to provide us with a copy of the court order.

**IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE**

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill.
- If service is shut off, ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.
- If you have a valid Protection From Abuse order or an order issued by a court of competent jurisdiction in this Commonwealth that provides clear evidence that you are a victim of domestic violence, there are additional protections available to you. Call us immediately at 215-235-1000. You will be required to provide us with a copy of the order.

**WINTER SHUT OFF PROVISIONS Dec. 1-March 31**

- Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
- If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
  - o Someone in your household is 12 or younger or 65 or older; or
  - o You have paid at least one-half of your last two monthly gas bills; or
  - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

**Federal Poverty Guidelines (FPG) 2025**

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
	1	\$1,956 or less
2	\$2,644 or less	\$2,645-\$4,406
3	\$3,331 or less	\$3,332-\$5,552
4	\$4,019 or less	\$4,020-\$6,698
Each add. person add	\$688	\$689-\$1,146

PL\_20250516180001.dat-7545-000003618

Please return this portion with your payment.  
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number:  
Notice Date:  
Please Pay:

[REDACTED]  
M [REDACTED]  
**\$11,918.28**

Place "X" in box for address corrections. Print corrections on reverse side.

**Amount Enclosed:**

|||||  
DOMINIQUE MCKEITHEAN  
6435 N SMEDLEY ST  
PHILA PA 19126-3535

|||||  
Philadelphia Gas Works  
P.O. Box 11700  
Newark, NJ 07101-4700

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

<b>Case Number:</b>	4020563
<b>Company Name:</b>	PGW (PHILA. GAS WORKS (NGDC))
<b>Company Code:</b>	0766
<b>Company Type</b>	GAS TRANSPORTER
<b>Customer First Name:</b>	DOMINIQUE
<b>Customer Middle Initial:</b>	
<b>Customer Last Name:</b>	MCKETHEAN
<b>Customer Account Number:</b>	8888888888
<b>Customer Home Phone w/ Area Code:</b>	
<b>Customer Work Phone w/ Area Code:</b>	
<b>Customer Service Class:</b>	RESIDENTIAL
<b>Customer Mail Address 1:</b>	
<b>Customer Mail Address 2:</b>	
<b>Customer Mail Address City:</b>	
<b>Customer Mail Address State:</b>	
<b>Customer Mail Address Zip:</b>	
<b>Customer Mail Address 4-Zip:</b>	
<b>Customer Service Address 1:</b>	6435 N SMEDLEY ST
<b>Customer Service Address 2:</b>	
<b>Customer Service Address City:</b>	PHILADELPHIA
<b>Customer Service Address State:</b>	PA
<b>Customer Service Address Zip:</b>	19126
<b>Customer Service Address 4-Zip:</b>	
<b>Customer Family Adults:</b>	2
<b>Customer Family Children:</b>	1
<b>Customer Family Age:</b>	7
<b>Gross Income</b>	
<b>Source</b>	<b>Income Amount</b>
A1 DPA	342.33
A2 STUDENT	0
<b>Date Open:</b>	2024-09-24
<b>Reason For Contact:</b>	APPLICANT / DEPOSITS- SERVICE IS OFF (# 64)
<b>Term Date:</b>	
<b>Business Name:</b>	
<b>Case Problem:</b>	
<b>Company Position:</b>	09/17/2024 PAY \$5296.04 TO ESTABLISH SERVICE.
<b>Related Information:</b>	64 - DENIAL OF SERVICE. SERVICE IS OFF. THE APPLICANT IS NOT DISPUTING THE BALANCE OF \$5296.04 . WANTS A PAYMENT ARRANGEMENT TO ESTABLISH SERVICE. THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS TANDILANE81@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

**Case Misc Info:****Hot Issue:****Case Origin:** TELEPHONE**Prior Case Number:** 3975542**Universal Service:** Y**Arrearage:** 5296.04**BCS Investigator First Name:** BCS**BCS Investigator Last Name:** CASE POOL**BCS Investigator Phone w/ Area Code:** [REDACTED]**BCSIntaker First Name:** VICKI**BCSIntaker Last Name:** ROSS**Number Of Time Send:** 1**Number Of Time Faxed:** 0**Number Of Time Faxed:** 7172658273

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 4020563  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** DOMINIQUE  
**Customer Middle Initial:**  
**Customer Last Name:** MCKETHEAN  
**Account Number:** ██████████  
**Service Address 1:** 6435 N SMEDLEY ST  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19126  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 12902.58  
**Date Closed:** 2024-09-30  
**Resolution:** DECISION ISSUED: APPLICANT PREVIOUSLY HAD SERVICE AT THE PROPERTY, WHICH WAS TERMINATED ON 6/18/2024 AND SERVICE HAS BEEN INACTIVE FOR MORE THAN 30 DAYS. THE COMPANY PROPERLY DENIED THE APPLICATION FOR SERVICE AND REQUIRED THE APPLICANT TO PAY \$5,296.04 TO RE-ESTABLISH SERVICE IN THEIR NAME. THE APPLICANT IS INELIGIBLE FOR A PUC PAR PER 1405C DUE TO CRP ARREARS IN THE BALANCE. THE COMPANY WILL RECEIVE A COURTESY EMAIL WITH THE CLOSING DECISION OR LETTER, IF A VALID EMAIL ADDRESS IS ON FILE.  
**Balance Date:** 2024-09-25  
**Service Restored Pay:** 5296.04  
**Service Continue Amount:** 0.00  
**Service Continue Date:**  
**Terms:**  
**Special Budget Amount:** 0.00  
**Regular Budget Amount:** 364.00  
**Arrears Payment Plus:** 0.00  
**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2024-10-01

**Paragraph:**

**Bill Date:**

**Reconnect Amount:** 0

**Pay Amount:** 0.00

**BCS Investigator First Name:** MARY

**BCS Investigator Last Name:** GIBSON

**Number Of Time Send:** 1

**Number Of Time Faxed:** 0

**PUC Fax:** 7172658273

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

**Case Number:** 4100296  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** DOMINIQUE  
**Customer Middle Initial:**  
**Customer Last Name:** MCKETHEAN  
**Customer Account Number:** XXXXXXXXXX  
**Customer Home Phone w/ Area Code:**  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 6435 N SMEDLEY ST  
**Customer Service Address 2:**  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19126  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 2  
**Customer Family Children:** 1  
**Customer Family Age:** 9  
**Gross Income**  

Source	Income Amount
A1 STUDENT	0
A2 CASHASS	342.33

**Date Open:** 2025-10-22  
**Reason For Contact:** OFF - SERVICE IS TERMINATED/SUSPENDED - DISPUTE (# 76)  
**Term Date:** 2025-06-16  
**Business Name:**  
**Case Problem:**  
**Company Position:** 10/22/2025 WANTS \$5000 TO RESTORE SERVICE AND REJOIN CRP PROGRAM, THE FULL ACCOUNT BALANCE IS AROUND \$12,000. INFORMED CUSTOMER TODAY THAT PART OF THE BILL ACCRUED FROM PREVIOUS ADDRESS WHERE SERVICE WAS NOT DISCONNECTED, OFFERED TO DISPUTE PAST BALANCE BUT CANNOT RESTORE SERVICE FOR LESS THAN \$5,000. CUSTOMER CHARGED ADDITIONAL \$52 TODAY FOR ADDITIONAL GAS USAGE SINCE JUNE 2025, COMPANY HAS

NOW ADDED A LOCK TO THE METER.

**Related Information:**

SERVICE OFF. PREVIOUS FORMAL CASE DECISION GAVE CUSTOMER \$500 MONTHLY PUC PAR, DEFAULTED ON ARRANGEMENTS. CUSTOMER DOES NOT UNDERSTAND HOW THEY COULD HAVE USED \$52 WORTH OF GAS SERVICE SINCE JUNE 2025 AS SERVICE HAS BEEN DISCONNECTED, WHICH DISCONNECTED THE STOVE, HEATER, AND HOT WATER. - RELIEF SOUGHT - SERVICE BE RESTORED AND COMPANY DISPUTE THE PAST BALANCE AND EXPLANATION FOR THE ADDITIONAL \$52 CHARGE. THE CELL PHONE NUMBER [REDACTED] [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS TANDILANE81@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

**Case Misc Info:**

**Hot Issue:**

**Case Origin:**

TELEPHONE

**Prior Case Number:**

4020563

**Universal Service:**

Y

**Arrearage:**

12000

**BCS Investigator First Name:**

BCS

**BCS Investigator Last Name:**

CASE POOL

**BCS Investigator Phone w/ Area Code:**

[REDACTED]

**BCSIntaker First Name:**

KAITLYN

**BCSIntaker Last Name:**

PORR

**Number Of Time Send:**

1

**Number Of Time Faxed:**

0

**Number Of Time Faxed:**

7172658273

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 4100296  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** DOMINIQUE  
**Customer Middle Initial:**  
**Customer Last Name:** MCKETHEAN  
**Account Number:** XXXXXXXXXX  
**Service Address 1:** 6435 N SMEDLEY ST  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19126  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 12638.36  
**Date Closed:** 2025-10-29  
**Resolution:** ECISION ISSUED: SERVICE WAS TERMINATED FOR NONPAYMENT AND BALANCE CONTAINS CRP ARREARS. UNAUTHORIZED USAGE WAS RECORDED ON METER AND AN INVESTIGATION WAS OPENED. 10.17.2025 A TECHNICIAN CAME TO THE PROPERTY AND FOUND THE CURB VALVE ON THEN TURNED SERVICE OFF - TECH COULD NOT GAIN ACCESS TO THE HOME. 10.17.2025 CUSTOMER CONTACTED UTILITY TO RESTORE AND WAS TOLD A SAFETY INSPECTION NEEDED TO BE COMPLETED FIRST AND ONE WAS SCHEDULED. 10.20.2025 A TECHNICIAN CAME TO THE PROPERTY AND COMPLETED A SAFETY CHECK AS WELL AS UNBILLED USAGE CHECK, DURING VISIT TECH CONFIRMED OFF AND OBTAINED FINAL READING. 10.22.2025 UNAUTHORIZED USAGE BILLED 9.15.2025-10.20.2025 FOR \$52.33. CUSTOMER WAS PROVIDED RESTORATION TERMS IN ACCORDANCE WITH PA REGULATION. CASE DISMISSED.

**Balance Date:** 2025-10-27  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 0.00  
**Service Continue Date:**  
**Terms:**  
**Special Budget Amount:** 0.00  
**Regular Budget Amount:** 230.00  
**Arrears Payment Plus:** 0.00  
**FinalMonthlyPayment:** 0.00

**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2025-10-30  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00  
**BCS Investigator First Name:** JESSICA  
**BCS Investigator Last Name:** BECK  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7172658273

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

**Case Number:** 3929843  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** DOMINIQUE  
**Customer Middle Initial:**  
**Customer Last Name:** MCKETHEAN  
**Customer Account Number:** [REDACTED]  
**Customer Home Phone w/ Area Code:**  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 6435 N SMEDLEY ST  
**Customer Service Address 2:**  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19126  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 1  
**Customer Family Children:** 2  
**Customer Family Age:** 6, 18  
**Gross Income**  

Source	Income Amount
PUB ASST	0

**Date Open:** 2023-08-01  
**Reason For Contact:** ON - PAR NEEDED (# 61)  
**Term Date:** 2023-07-17  
**Business Name:**  
**Case Problem:**  
**Company Position:** 07/17/2023 GET MED CERT ORPAY 5000.00 TO RESTORE SERVICE.  
**Related Information:** 82- SERVICE IS OFF - RELIEF SOUGHT - RESTORE SERVICE. THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS DOMMOT153@ICLOUD.COM HAS BEEN ALLOWED TO BE SHARED.  
**Case Misc Info:**  
**Hot Issue:**  
**Case Origin:** TELEPHONE

**Prior Case Number:**  
**Universal Service:** Y  
**Arrearage:** 11821.23  
**BCS Investigator First Name:** BCS  
**BCS Investigator Last Name:** CASE POOL  
**BCS Investigator Phone w/ Area Code:** 7177875468  
**BCSIntaker First Name:** JOHN  
**BCSIntaker Last Name:** LANGAN  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**Number Of Time Faxed:** 7172658273

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

<b>Case Number:</b>	3929843
<b>Company Name:</b>	PGW (PHILA. GAS WORKS (NGDC))
<b>Company Code:</b>	0766
<b>Company Type:</b>	GAS TRANSPORTER
<b>Customer First Name:</b>	DOMINIQUE
<b>Customer Middle Initial:</b>	
<b>Customer Last Name:</b>	MCKETHEAN
<b>Account Number:</b>	██████████
<b>Service Address 1:</b>	6435 N SMEDLEY ST
<b>Service Address 2:</b>	
<b>Service City:</b>	PHILADELPHIA
<b>Service State:</b>	PA
<b>Service Zip 5:</b>	19126
<b>Service Zip 4:</b>	
<b>Decision Issue:</b>	N
<b>Oral Written:</b>	W
<b>Violation:</b>	NO
<b>Chapter:</b>	
<b>Section Rule:</b>	
<b>Total Balance:</b>	11881.84
<b>Date Closed:</b>	2023-09-14
<b>Resolution:</b>	DISMISSAL LETTER ISSUED: CUSTOMER'S SERVICE OFF FOR NON-PAY. CUSTOMER HAS CRP ARREARS. PUC CANNOT OFFER REDUCED RESTORATION TERMS OR PAR. PUC UPHOLDS COMPANY'S POSITION TO RESTORE SERVICE. CASE DISMISSED PER 1405(C).
<b>Balance Date:</b>	2023-09-14
<b>Service Restored Pay:</b>	618.30
<b>Service Continue Amount:</b>	0.00
<b>Service Continue Date:</b>	
<b>Terms:</b>	
<b>Special Budget Amount:</b>	0.00
<b>Regular Budget Amount:</b>	378.00
<b>Arrears Payment Plus:</b>	0.00
<b>FinalMonthlyPayment:</b>	0.00
<b>CurrentMonthlyPayment:</b>	0.00
<b>EndMonthlyPayment:</b>	0.00
<b>LetterDescription:</b>	
<b>HeadDate:</b>	2023-09-14
<b>Paragraph:</b>	
<b>Bill Date:</b>	
<b>Reconnect Amount:</b>	0
<b>Pay Amount:</b>	0.00

**BCS Investigator First Name:** MATTHEW

**BCS Investigator Last Name:** BOPP

**Number Of Time Send:** 1

**Number Of Time Faxed:** 0

**PUC Fax:** 7172658273