

NOTICE OF COMPLAINT

- A. You must file an Answer within twenty (20) days of the date of service of this Complaint. The date of service is the mailing date as indicated at the top of the Secretarial Letter for this Complaint and Notice, 52 Pa. Code §1.56(a). An Answer is a written explanation of circumstances wished to be considered in determining the outcome. The Answer should raise all factual and legal arguments that you wish to claim in your defense and must include the reference number of this Complaint. Your Answer must be verified and the original **mailed to:**

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Or you may **eFile your Answer** using the Commission's website at www.puc.pa.gov. The link to eFiling is located under the Filing and Resources tab on the homepage. If your Answer exceeds 250 pages, you must also file a paper copy with the Secretary's Bureau.

In addition to filing your Answer with the Commission's Secretary, a copy should either be

Mailed to: Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
Commonwealth Keystone Building
400 North Street, 3W
Harrisburg, PA 17120

Or, E-mailed to: RA-PCCmplntResp@pa.gov

- B. If you fail to answer this Complaint within twenty (20) days, the Bureau of Investigation and Enforcement will request that the Commission issue a Secretarial Letter imposing a penalty. The penalty could include a civil penalty, the suspension or revocation of your operating authority, or other such remedy.
- C. You may elect not to contest this Complaint by paying the civil penalty requested in this Complaint by certified check or money order. **Payment must be made to "Commonwealth of Pennsylvania"** and should be forwarded to:

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

- D. Your payment is an admission that you committed the alleged violation and an agreement to cease and desist from further violations. Upon receipt of your payment, the Complaint proceeding shall be closed.
- E. If you file an Answer, which admits or fails to deny the allegations of the Complaint, the Bureau of Investigation and Enforcement will request that the Commission issue a Secretarial Letter imposing a civil penalty and/or other such remedy.
- F. If you file an Answer which contests the Complaint, the matter will be assigned to an Administrative Law Judge (ALJ) for hearing and decision. The ALJ is not bound by the requested civil penalty.
- G. Alternative formats of this material are available for persons with disabilities by contacting the Commission's ADA Coordinator at 717-787-8714.

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY COMMISSION,	:	
BUREAU OF INVESTIGATION AND ENFORCEMENT	:	
	:	
v.	:	DOCKET NO. C-2026-3057838
	:	
RICARDO CRUZ	:	
T/A CRUZ CONTROL TRANSPORTATION LLC	:	
396 GREENTREE DRIVE, APT 207	:	
EAST STROUDSBURG, PA 18301	:	

COMPLAINT

The Pennsylvania Public Utility Commission (“Commission” or “PUC”) is a duly constituted agency of the Commonwealth of Pennsylvania empowered to regulate public utilities within the Commonwealth. The Commission has delegated its authority to initiate proceedings which are prosecutory in nature to the Bureau of Investigation and Enforcement and other bureaus with enforcement responsibilities. Pursuant to that delegated authority and Section 701 of the Public Utility Code, the Bureau of Investigation and Enforcement - Motor Carrier Division hereby represents as follows:

1. That RICARDO CRUZ, T/A CRUZ CONTROL TRANSPORTATION LLC, Respondent, maintains its principal place of business at 396 Greentree Drive, Apt 207, East Stroudsburg, PA 18301.
2. That a certificate of public convenience issued by this Commission is required to transport passengers for compensation within the Commonwealth of Pennsylvania. Based on review of records maintained by the Commission, Respondent applied for authority from this Commission on July 21, 2015, and submitted an amended application for authority on or about July 24, 2015 to transport, by motor vehicle, persons in group and party service, in vehicles seating 11 to 15 passengers, including the driver, from points in Lackawanna County to casinos in Pennsylvania and return, Application A-2015-2494106, PUC Utility Code 6417876.
3. That Respondent’s application for authority was published in the Pennsylvania Bulletin on November 7, 2015. A timely protest to the application was filed by Gilbride Limousine, Inc. Subsequently, on or about May 4, 2016, Respondent and Gilbride Limousine, Inc. jointly filed a “Memorandum of Understanding (“MOU”).
4. That on August 26, 2016, Administration Law Judge (“ALJ”) Steven K. Haas concluded that the sole protest, filed by Gilbride Limousine, Inc., had been satisfied and the amended application was to be referred to the Bureau of Technical Utility Services (“TUS”) for further review with the MOU serving as a restrictive amendment to Respondent’s application for authority.
5. That on or about September 2, 2016, Respondent filed a letter dated August 25, 2016, which withdrew the MOU and requested a hearing before an ALJ concerning its application for authority.
6. That an in-person hearing was scheduled for December 21, 2016, before ALJ Haas. Prior to commencing the hearing, Gilbride Limousine, Inc. withdrew its protest. Subsequently, on December 22, 2016, ALJ Haas issued an order referring Respondent’s unopposed application for authority to TUS.
7. That on July 6, 2017, by issuance of Secretarial Letter, the Commission denied Respondent’s application for authority due to a failure to file a Verified Statement of Applicant. Respondent was given 20 days from the date of the Secretarial Letter to file a petition for reconsideration. Based on review of records maintained by the Commission, Respondent failed to file a petition for reconsideration.

8. That on or about January 26, 2026, the Commission received an informal complaint, docketed at Bp8 #2531673, concerning Respondent providing transportation services for compensation without authority, however PUC Motor Carrier Enforcement Officers were unable to substantiate the informal complaint at that time.

9. That on or about July 8, 2024, the Commission received an informal complaint, docketed at Bp8 #3051070,¹ concerning Respondent providing transportation services for compensation without authority. Upon investigation, PUC Motor Carrier Enforcement Officer John Allen determined that Respondent was operating without authority. A Warning Letter was issued on July 24, 2024, via certified mail. A true and correct copy of the Warning Letter is attached to this Complaint at page 6.

10. That on or about September 10, 2024, the Commission received an informal complaint, docketed at Bp8 #3051076, concerning Respondent providing transportation services for compensation without authority, however, PUC Motor Carrier Enforcement Officers were unable to substantiate the informal complaint at that time.

11. That on or about October 6, 2025, the Commission received an informal complaint, docketed at the instant case, alleging Respondent provided transportation services without authority.

12. That on or about December 9, 2025, PUC Motor Carrier Enforcement Officer Reynaldo Pierluisse contacted Respondent via telephone requesting transportation for December 10, 2025, from the Split Rock Resort, Lake Harmony, Carbon County², to the Tannersville Outlets, Tannersville, Monroe County, and return for six passengers. Respondent quoted a price of \$600 and subsequently emailed Officer Pierluisse an invoice. Additionally, on December 9, 2025, Respondent's driver, Mariah, texted Officer Pierluisse indicating they would alert Officer Pierluisse when *en route* for pick up on December 10, 2025.

13. That Respondent, by offering passenger transportation services by motor vehicle for compensation on December 9, 2025, without first holding a certificate of public convenience issued by the Commission, has violated 66 Pa.C.S. §§ 1101, 1102(a), 3310(a). The penalty for this violation is \$1,000.

¹ I&E's research reveals that Bp8 #3051070 was inadvertently deleted from the Commission's case management system.

² Officer Pierluisse initially requested transportation beginning at the Skytop Lodge, Skytop, Monroe County, but thereafter changed the pick up location to Split Rock Resort, Lake Harmony, Carbon County.

WHEREFORE, the Bureau of Investigation and Enforcement hereby requests that:

1. RICARDO CRUZ, T/A CRUZ CONTROL TRANSPORTATION LLC, be ordered to pay a civil penalty of one thousand dollars (\$1,000.00) for the above-described violations set forth in this Complaint and order such other remedy as the Commission may deem to be appropriate.
2. Respondent be directed to cease and desist from transporting passengers between points in Pennsylvania for compensation until such time as the proper authority has been granted by the Commission.
3. If payment of the civil penalty is not made, the Bureau of Investigation and Enforcement requests that:
 - a. The Commission certify motor vehicle registrations to the Pennsylvania Department of Transportation for suspension or revocation, pursuant to 75 Pa.C.S. §1375; and
 - b. The matter be referred to the Pennsylvania Office of Attorney General for appropriate action.

Respectfully submitted,



Brian B. Mehus, Chief
Motor Carrier Enforcement
Bureau of Investigation and Enforcement
400 North Street, 2nd Floor
Harrisburg, PA 17120

VERIFICATION

I, Brian B. Mehus, hereby state that the facts above set forth are true and correct to the best of my knowledge, information, and belief and that I expect that the Bureau will be able to prove same at any hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. §4904 relating to unsworn falsification to authorities.



Date: 25 February 2026

Brian B. Mehus, Chief
Motor Carrier Enforcement
Bureau of Investigation and Enforcement



July 24, 2024

RICARDO CRUZ
T/A CRUZ CONTROL TRANSPORTATION LLC
386 GREENTREE DRIVE APT 207
EAST STROUDSBURG, PA 18301

**WARNING LETTER – TRANSPORTATION OF
PASSENGERS WITHOUT PUC AUTHORITY**

Dear Sir,

The Pennsylvania Public Utility Commission (“Commission” or “PUC”) has received information alleging that you or your business has been transporting passengers in paratransit service between points in Pennsylvania for compensation without the required authority/certificate from the Commission.

On July 8, 2024, PUC Enforcement Officer John Allen received an assignment regarding your operation. After reviewing information available on the internet, it does appear that you are conducting a business of transportation. PUC information indicates that you had applied for PUC authority in 2015 and were denied authority/certificate at that time. This information reveals that you are aware of the legal requirements for your business.

Since you and/or your Company do not hold a certificate of public convenience authorizing you to transport passengers, you are hereby directed to **cease and desist** from transporting **passengers** between points in Pennsylvania for compensation until such time as the proper authority has been granted. All advertisements and websites, including Facebook, Craigslist, and Yelp, promoting the transportation of passengers and/or property must be discontinued and removed. Future violations can result in penalties of \$1,000 per trip.

Transportation of passengers and/or property for compensation in Pa. requires a certificate of public convenience from the Commission. Applications can be filed at the PUC’s website, www.puc.pa.gov. Click on the tab “filing and resources” and then click the link “e-filing” on the left-hand side of the page. The form can also be printed from the PUC’s website and sent to the PUC, but due to coronavirus restrictions, mail service is delayed at this time and the approval process will take longer. Feel free to contact me if you have any questions.

Sincerely,

Ann S Weslowski
Motor Carrier Investigation & Enforcement
Scranton Regional Office
570-963-4590

cc: PUC Enforcement Officer John Allen