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File #: 207303

March 2, 2026

VIA ELECTRONIC FILING

Matthew Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
P.O. Box 3265
Harrisburg, PA 17105-3265

**Re: Petition of Aqua Pennsylvania, Inc., as the Receiver for Venango Water Company
For Approval of the Lead Service Line Replacement Program for Venango Water
Company
Docket No. P-2024-3050248**

Dear Secretary Homsher:

Pursuant to the Pennsylvania Public Utility Commission's ("Commission") Opinion and Order entered January 29, 2026, at the above referenced docket, enclosed for filing on behalf of Aqua Pennsylvania, Inc., ("Aqua") are the updated Lead Service Line Replacement ("LSLR") Plan and *pro forma* tariff supplements for Aqua, serving as the Receiver for Venango Water Company and its affiliates Cooperstown Water Company, Fryburg Water Company, Plumer Water Company, Sugar creek Water Company, and West Hickory Water Company.

Aqua is serving a copy of this filing on the Bureau of Technical Utility Services and all active parties to this proceeding.

Should you have any questions concerning this filing, please contact me.

Respectfully submitted,


Megan E. Rulli

MER

Matthew Homsher, Secretary
March 2, 2026
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Attachment

cc: Honorable Mark A. Hoyer (*via email; w/attachment*)
Matthew Lamb, Bureau of Technical Utility Services (*via email; w/ attachment*)
Certificate of Service

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

VIA E-MAIL

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Date: March 2, 2026



Megan E. Rulli

Aqua Pennsylvania, Inc.

As Receiver for

Rhodes Water Utilities

Lead Service Line Replacement Plan



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**Aqua Pennsylvania, Inc. as Receiver for the Rhodes Utilities
Lead Service Line Replacement Plan**

DEFINITIONS

Aqua or Company – Aqua Pennsylvania, Inc.

COLSL – Customer-owned lead service line

DEP – Pennsylvania Department of Environmental Protection

EPA – United States Environmental Protection Agency

GRR – Galvanized service line requiring replacement

LCRR – Lead and Copper Rule Revisions amending the EPA’s Lead and Copper Rule. All community and non-transient non-community public water systems are required to comply with the LCRR starting October 16, 2024.

Lead action level - EPA's action level for lead in water delivered to users of public drinking water systems is 10 µg/L.

LSLR – Lead service line replacement

LSLR Project Commencement – Installation of the first lead service line replacement within a lead service line replacement project area.

LTIIIP – Long-Term Infrastructure Improvement Plan

PENNVEST – Pennsylvania Infrastructure Investment Authority

PUC or Commission – Pennsylvania Public Utility Commission

Rhodes Water Utilities – Cooperstown Water Company, Fryburg Water Company, Plumer Water Company, Sugarcreek Water Company, Venango Water Company, West Hickory Water Company.

µg/L – Micrograms per liter.

**Aqua Pennsylvania, Inc. as Receiver for the Rhodes Utilities
Lead Service Line Replacement Plan**

I. INTRODUCTION

Aqua Pennsylvania, Inc. (“Aqua”) has developed the following Lead Service Line Replacement (“LSLR”) Plan as the Receiver¹ for Venango Water Company (“VWC”) in accordance with Chapter 65 of the Pennsylvania Public Utility Commission’s (“PUC” or the “Commission”) regulations, 52 Pa. Code §§ 65.51 et seq., and the Commission’s Final Implementation Order entered on March 14, 2022 at Docket No. L-2020-3019521.

Aqua also became the Receiver for the remaining water systems owned by the Estate of Blaine E. Rhodes (which also owns VWC), including Cooperstown Water Company, Fryburg Water Company, Plumer Water Company, Sugarcreek Water Company, and West Hickory Water Company (together with VWC, these systems shall be referred to as the “Rhodes Water Utilities”).² As part of the Commission’s October 30, 2024 Opinion and Order, which adopted Deputy Chief Administrative Law Judge (“ALJ”) Mark A. Hoyer’s October 17, 2024 *Order Granting Petition for Issuance of an Interim Emergency Order on an Expedited Basis and Certifying Material Question to the Commission*, the Commission adopted Deputy Chief ALJ Hoyer’s Ordering Paragraph 18, which stated that the LSLR Plan filed by Aqua as Receiver for VWC shall apply to the other Rhodes Water Utilities and the requirements of 52 Pa. Code § 65.55(a) shall be waived such that separate LSLR plans would not be required for each of the Rhodes Water Utilities. As such, this LSLR Plan has been modified to apply to the all the Rhodes Water Utilities.

Included with the Rhodes Water Utilities’ LSLR Plan are pro-forma tariff supplements containing the proposed changes necessary to implement the LSLR Program, and information required by the Commission under 52 Pa. Code § 53.52(a).

The Rhodes Utilities are each Class C public utilities that owns water systems serving customers in the following areas:

	CWC	FWC	PWC	SWC	VWC	WHWC
Customers	133	212	69	82	247	227
Service Area	Cooperstown Borough and Jackson Township, Venango County	Washington Township, Clarion County; and Pinegrove Township Venango County	Cornplanter Township, Venango County	Sugarcreek Borough, Venango County	Sugarcreek Borough, Venango County	Harmony Township, Forest County

¹ Receivership established by the Commission’s Ex Parte Emergency Order dated August 11, 2023, and ratified by the Commission’s Ratification Order dated August 24, 2023 at Docket No. M-2023-3042180. Aqua’s Receivership under Section 529 was consolidated in *Venango Water Company – Ex Parte Emergency Order Naming Aqua Pennsylvania, Inc. as Receiver; Section 529 Investigation of Venango Water Company; Section 529 Investigation of Sugarcreek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company and Blaine E. Rhodes Sewer Company*, Docket Nos. M-2023-3042180, I-2023-3042312, and P-2024-3045205, Deputy Chief Administrative Law Judge Mark A. Hoyer First Interim Order (Mar. 20, 2024) (“Section 529 Proceeding”).

² See Section 529 Proceeding, Opinion and Order at 26, Ordering Paragraphs 1-4 (Oct. 30, 2024).

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Aqua provides operations and management for the Rhodes Utilities during the pending Section 529 Proceeding. The Rhodes Utilities do not have Long-Term Infrastructure Improvement Plans (“LTIIP”) on file with the Commission, and therefore, this LSLR Plan also includes information regarding the requirements of 52 Pa. Code § 121.3 as required by 52 Pa. Code § 65.54(c).

II. LSLR PLAN REQUIREMENTS

The Rhodes Water Utilities LSLR Plan contains the following elements and supporting documents as required by the Commission.

A. Service Line Inventory

The Service Line Inventory is being developed consistent with the intent and guidance of the Lead and Copper Rule Revisions (“LCRR”) including use of all available sources of information to establish service line material designations for each side of ownership (i.e., Rhodes Water Utilities and customer) which thus informs an overall service line material designation.

In developing the Service Line Inventory, Aqua, as operator of the Rhodes Water Utilities’ systems during the Receivership, has used evidence-based data, including field observations, and will verify the information provided by the Rhodes Water Utilities. Aqua has not undertaken any main replacements in the Rhodes Water Utilities’ systems to date.

When evidence-based data, as described above, is not available, Aqua has applied the following methodology to assign material designations within the Service Line Inventory:

1. Pennsylvania banned the use of lead in all plumbing in early January 1991, and therefore homes that were built during or after 1991 are similarly assigned a “non-lead” designation within the Service Line Inventory. To identify any area outliers, Aqua will implement a field verification process in compliance with the Lead and Copper Rule Improvements (“LCRI”) which as proposed currently requires a statistical analysis to ensure the veracity of the assumption to a certain confidence level. The proposed regulations are summarized at 40 CFR 141.84(b)(5). Aqua will visually observe the service line materials on both the utility and customer sides by using a combination of methods including potholing and basement inspections.
2. For galvanized service lines which are or were downstream from lead service lines (“LSLs”) and/or Aqua cannot prove that they were never downstream from an LSL or lead gooseneck they are assigned a Galvanized Requiring Replacement (“GRR”) and will be considered candidates for replacement, unless the home and service line was built during or after 1991.

Aqua is continuing to develop the Rhodes Water Utilities’ Service Line Inventory, including any field observations, assumptions as described above, and other evidence-based data.

**Aqua Pennsylvania, Inc. as Receiver for the Rhodes Utilities
Lead Service Line Replacement Plan**

Aqua will update the Rhodes Water Utilities' Service Line Inventory as progress is made on completing the inventory and if any new water systems are acquired by the Rhodes Water Utilities. **Tables 1.a.** through **1.f.** below show total material type identification in the Rhodes Water Utilities' service territories.

Table 1 – Current Service Line Inventory Summary

Table 1.a. – CWC

Material Type	CWC	Customer
Lead	0	0
GRR	0	0
Non-lead	13	31
Lead status unknown	121	103
Total	134	134

Table 1.b. – FWC

Material Type	FWC	Customer
Lead	0	0
GRR	0	2
Non-lead	17	36
Lead status unknown	194	173
Total	211	211

Table 1.c. – PWC

Material Type	PWC	Customer
Lead	0	0
GRR	0	1
Non-lead	7	10
Lead status unknown	61	57
Total	68	68

Table 1.d. – SWC

Material Type	SWC	Customer
Lead	0	0
GRR	0	0
Non-lead	10	57
Lead status unknown	71	24
Total	81	81

**Aqua Pennsylvania, Inc. as Receiver for the Rhodes Utilities
Lead Service Line Replacement Plan**

Table 1.e. - VWC

Material Type	VWC	Customer
Lead	0	0
GRR	1	9
Non-lead	86	111
Lead status unknown	154	121
Total	241	241

Table 1.f. – WHWC

Material Type	WHWC	Customer
Lead	0	0
GRR	0	0
Non-lead	5	12
Lead status unknown	218	211
Total	223	223

The Service Line Inventory with location identifiers is being developed and will be incorporated into and available on Aqua’s website as further described in Section II.C.2. The current Service Line Inventory is attached hereto as **Attachment 1**.

B. Planning and Replacements

1. Rhodes Water Utilities Projected Annual Investment and Sources of Financing

While Aqua will replace lead service lines if found during an emergency repair, Aqua does not anticipate significant LSLR activities in the Rhodes Water Utilities. However, to allow Aqua to replace LSLs if they are discovered, Aqua proposes a cap up to 10 replacements annually in each of the Rhodes Water Utilities’ systems. Anticipated sources of financing for the replacements will include cash on hand and short term debt of Aqua that will be booked under deferred accounting and recovered after the final determination of ownership in the Section 529 Proceeding.

2. Rhodes Water Utilities Projected LSLRs Per Calendar Year and Description of Projection Development

The Company is proposing a cap as set forth in **Tables 2.a.** through **2.f.:**

**Aqua Pennsylvania, Inc. as Receiver for the Rhodes Utilities
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Table 2 – Projected Customer LSL Replacements During 2024-2028

Table 2.a. – CWC

	2024	2025	2026	2027	2028
CWC Replacements	10	10	10	10	10
Cost	\$88,000	\$88,000	\$88,000	\$88,000	\$88,000

Table 2.b. – FWC

	2024	2025	2026	2027	2028
FWC Replacements	10	10	10	10	10
Cost	\$88,000	\$88,000	\$88,000	\$88,000	\$88,000

Table 2.c. – PWC

	2024	2025	2026	2027	2028
PWC Replacements	10	10	10	10	10
Cost	\$88,000	\$88,000	\$88,000	\$88,000	\$88,000

Table 2.d. – SWC

	2024	2025	2026	2027	2028
SWC Replacements	10	10	10	10	10
Cost	\$88,000	\$88,000	\$88,000	\$88,000	\$88,000

Table 2.e. – VWC

	2024	2025	2026	2027	2028
VWC Replacements	10	10	10	10	10
Cost	\$88,000	\$88,000	\$88,000	\$88,000	\$88,000

Table 2.f. – WHWC

	2024	2025	2026	2027	2028
WHWC Replacements	10	10	10	10	10
Cost	\$88,000	\$88,000	\$88,000	\$88,000	\$88,000

In addition to finding and replacing LSLs, the addition of galvanized service lines that are or ever have been downstream from a LSL or lead gooseneck are GRR and are eligible for replacement under Act 120. These numbers are subject to change as Aqua continues to develop the Rhodes Water Utilities’ inventories and can change based on evolving regulatory requirements. The projections for 2024-2028 are consistent with Aqua’s proposed annual cap for the Rhodes Water Utilities’ systems in this LSLR Plan.

3. Prioritization Criteria

Aqua considered the following prioritization criteria when developing the LSLR Plan:

- Individual Properties
 - Emergency Repairs revealing LSLs.
 - Homes with elevated lead concentrations in tap samples.
 - Schools and licensed day care facilities
 - Homeowners that request replacements.

4. Processes and Procedures to Address Emergency Repairs and Replacements Which Reveal LSLs

When Aqua uncovers an LSL while completing emergency repairs to the Rhodes Utilities Water systems, if both the customer side and Rhodes Water Utilities side of the service line are lead, Aqua will contact the customer/owner and provide them with the information and materials in Section II.B.6. and prioritize the replacement of the entire service line, both Rhodes Water Utilities and customer side. Where emergency work requires replacement of the Rhodes Water Utilities service line and the Rhodes Water Utilities material is non-lead, Aqua will replace the Rhodes Water Utilities service line up to the curb stop but will not make the connection, and this excavation will reveal the customer-side material. If the customer side of the service line is lead, Aqua will neither make the connection nor restore service, and Aqua will provide the resident with the information and materials in Section II.B.6. and immediately coordinate and prioritize replacement of the COLSL. Aqua will also provide the materials and information in Section II.B.6 to residents of a premises who are neither customers nor owners, but occupy the premises.

Where emergency work requires a spot repair to a Rhodes Water Utilities side service line, the work does not require the replacement of the Rhodes Water Utilities service line, and the Rhodes Water Utilities side service line is not lead or GRR, then Aqua will complete the repair and restore service to the premises. Under this circumstance a connection was never severed and there was no partial replacement, therefore it does not require termination of service.

When Aqua uncovers an LSL while completing emergency repairs to the Rhodes Water Utilities systems, and the LSL is Rhodes Water Utilities-owned, Aqua will replace the Rhodes Water Utilities service line up to the curb stop but will not make the connection, and this excavation will reveal the customer-side material. Upon verification that the customer's service line is not lead, Aqua will complete the Rhodes Water Utilities-side replacement and restore service to the property. Aqua will provide the customer with information regarding lead, pitcher filters, and flushing instructions as described below. If the customer's service line material is lead or GRR, Aqua will neither make the connection nor restore service, and Aqua will provide the resident with the information and materials in Section II.B.6. and immediately coordinate and prioritize replacement of the COLSL.

5. Processes and Procedures to Obtain Acceptance of a LSLR Prior to Project Commencement When the Customer Is and Is Not the Property Owner

If main replacements are required, Aqua or its third-party representatives will send pre-letters to customers in preparation for the commencement of a main replacement project and will request authorization to gain access to a structure using pre-investigation letters (**Exhibits A1, A2,**

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and A3), requesting access to review the material type of the customer's service line. Aqua personnel or Aqua's third-party vendor will visit each customer premise within the scope of the project with an unknown service line material to identify material type of the customer service line. Aqua also sends out a letter to new customers when they move-in and establish an account with Aqua (**Exhibit A4**). Aqua plans on engaging customers/residents throughout its footprint with surveys (**Exhibit B**) sent by mail requesting customer participation in identifying service line materials. Aqua will also be developing additional survey materials to engage customers/residents to assist Aqua in completing the Rhodes Water Utilities Service Line Inventory. If Aqua uncovers a Rhodes Water Utilities LSL or a COLSL during maintenance or construction activities, Aqua will provide a form (**Exhibit C**) to the resident if the resident is at the premise or will post the form if the resident is not at the premise and attempt to contact the resident through phone to follow up with further information.

If there is no response to the pre-investigation letter or form, Aqua personnel or its third-party vendor will visit the premises to obtain acceptance in-person. If there is no response to door knocks, a door hanger (**Exhibit D**) will be left at the premises providing a contact number and requesting access to the resident/property owner's property to identify the service line material. If there is no response to the in-person outreach, a list is generated and Aqua will call the resident. If Aqua does not receive a response, it will initiate the 10-day shut-off procedures (**Exhibit E**) to get access and review the service line material. If there is still no contact, Aqua will commence with the shut-off of service and require access to review the service line material as a condition to restore service.

After making contact with the resident and identifying the presence of a COLSL, Aqua personnel will ask whether the resident is the owner or renter of the building. If the customer is the owner, and they agree to participate in the replacement, then Aqua will provide the information and materials in Section II.B.6 below. If the customer is the owner and refuses to participate in the replacement, Aqua will follow the provisions of Section II.B.10, below. If the resident is not the property owner, Aqua will obtain the owner's contact information from the resident and call the owner to explain the program to the owner and provide the owner with a copy of the Customer Lead/Galvanized Service Line Replacement Agreement ("Replacement Agreement") (**Exhibit F**). If Aqua does not receive a response to telephone calls to the owner, Aqua will send a letter to the property owner (**Exhibit G**) explaining the program and request that the property owner contact Aqua. If the property owner does not respond, Aqua will explore all options to encourage property owners to participate, such as contacting the municipality and the local code enforcement in which the property is located, and, in certain circumstances, at Aqua's discretion, using Step In Rights as described in Section II.B.10. If Aqua has not received acceptance after multiple efforts to contact the property owner and obtain the Replacement Agreement, Aqua will initiate the 10-day shut-off process.

6. Processes and Procedures Based on Acceptance of a LSLR

If the resident or property owner expresses that they want to participate in the Rhodes Water Utilities' LSLR Program after their service line has been identified as lead, Aqua will provide the following information to the customer:

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- Customer Lead/Galvanized Service Line Replacement Agreement and postage-prepaid and pre-addressed envelope to Aqua (**Exhibit F**).
- Lead Fact Sheet providing educational information about lead in drinking water (**Exhibit H**).
- Information Sheet explaining the Rhodes Water Utilities' Lead Service Line Replacement Program (**Exhibit I**).
- Post-COLSL replacement flushing instructions (**Exhibit J**).
- Pitcher filter with six months of replacement cartridges (**Exhibit K**).

When the above information is provided to the resident/property owner, Aqua will explain to the resident/property owner that a plumber will contact them and schedule the replacement of the COLSL. If the resident/property owner does not return the Replacement Agreement, Aqua will contact the resident/property owner until it receives a signed copy of the Replacement Agreement, which will be retained by Aqua. During a main replacement project, Aqua will proceed with the procedures set forth in II.B.10. if the signed Replacement Agreement is not returned.

The Replacement Agreement allows a third-party licensed professional to enter the property and complete the LSLR. The agreement authorizes Aqua and the contractor performing the work to access the resident/property owner's property, confirms the ownership of the service line following installation, and provides a warranty on the work completed. Further, the agreement requires that the contractor install the replacement service line and restore the property as reasonably as practicable to the condition that existed prior to the LSLR.

Following replacement, Aqua personnel will visit the customer's property within 5 business days after the customer LSL replacement to reinstall or exchange the meter.

Atypical conditions for a LSLR may include (a) the property owner has passed away and an executor is seeking replacement, (b) a person selling property during main replacement project, or (c) a service line serving multiple properties. As these situations arise, Aqua will require documentation and, in Aqua's judgment, get the proper authorization to complete the replacement.

In closing out the project, Aqua will then provide a letter (**Exhibit L**) to the customer 3-6 months post-replacement confirming the provisions in the Replacement Agreement for project close-out. The letter confirms the newly installed customer service line has been transferred back to the property owner and reminds the resident/property owner of the warranty for the completed work. Aqua will also offer to provide sampling materials for post replacement 5th liter sampling. If the resident agrees, Aqua will provide instructions for post-replacement 5th liter sampling (**Exhibit M**). Following 5th liter sampling, Aqua will call and mail 5th liter sampling results within 10 business days for results less than 10 ug/L and withing 3 calendar days for results greater than 10 ug/L (**Exhibit N**).

7. Lead/Material Recycling and Disposal Efforts

When a customer LSLR occurs, Aqua's vendors make an attempt to pull the entire length of the line which reduces excavation and restoration costs. However, often the line cannot be pulled through and is abandoned in place. Aqua's third party vendors who complete the replacements will dispose of any lead material removed at recycling centers. No proceeds are provided to Aqua of the recycled material removed by the vendors.

For Rhodes Water Utilities side LSL replacements, Aqua attempts to pull the entire length of the line which reduces excavation and restoration costs. However, often the line cannot be pulled through and is abandoned in place. Any lead material removed during a Rhodes Water Utilities side LSL replacement will be brought back to Aqua's division office and put in Aqua's recycling containers to be taken to the recycling center. The scrap metal that is recycled will be charged to a deferred regulatory asset.

8. Industry Accepted Practices

Aqua in administering the Rhodes Water Utilities' LSLR Program will adhere to the provisions of each of the Rhodes Water Utilities' tariffs regarding replacement of Rhodes Water Utilities' service lines. In addition, Aqua will require Aqua personnel and its contractors to comply with any applicable plumbing codes related to customer-side service line replacement. Aqua will follow Commission regulations regarding LSLRs including prevention of partial service line replacements and termination of service provisions, if needed to prevent partial LSL replacements.

9. Integration of Acquired Systems in the LSLR Plan

Aqua does not foresee any of the Rhodes Water Utilities acquiring any additional water systems while it is operating the Rhodes Water Utilities systems under the Receivership. If the Rhodes Water Utilities acquire a water system prior to the deadline for water systems to complete their Service Line Inventories, Aqua will take over the water system's efforts, if any, to identify and incorporate the service line materials of the system into the Rhodes Water Utilities' overall Service Line Inventory. This will include the efforts described in Section II.A., above.

Again, Aqua does not foresee the Rhodes Water Utilities acquiring additional water systems; however, for water systems acquired by the Rhodes Water Utilities after the deadline to complete Service Line Inventories, Aqua will incorporate the acquired system's completed inventory into the Rhodes Water Utilities Service Line Inventory.

10. Procedure Regarding Refusal of Offer to Replace a LSL

During a LSLR project connected to a main replacement or where the Rhodes Water Utilities service line needs to be replaced, if the resident/property owner refuses to replace, and Aqua has either made contact with the resident/property owner and they refuse, or where the resident/property owner is non-responsive to Aqua's requests as described in Section II.B.5 to replace the COLSL, Aqua will initiate termination procedures. Termination procedures include posting of 10-day shut off notices, and other required contacts under the Commission's regulations.

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When Aqua provides the 10-day shut off notice to the customer (either through delivery or posting at the customer's premises), Aqua will also provide the Customer Refusal Letter – either for not allowing access to identify service line material (**Exhibit O1**), or for failure to allow Aqua to replace the COLSL during a main replacement or where Aqua has to replace the Aqua side service line (**Exhibit O2**), the Lead Fact Sheet describing the health hazards of lead service lines (**Exhibit H**), and the Lead Service Line Program Information Sheet (**Exhibit I**) which explains the requirements for reimbursement and the potential for termination of service.

In certain circumstances, Aqua shall use Step-In Rights as described in its tariff to perform a replacement where it will avoid termination of service to an occupant or customer that is not the property owner, where the customer has a protection from abuse order (or other court order of competent jurisdiction in this Commonwealth which provides clear evidence of domestic violence) or a medical certificate.

In other circumstances, Aqua may utilize Step-In Rights as described in its tariff to perform a replacement where it will avoid termination of service to an occupant or customer that is not the property owner. Under these limited circumstances, the Step In Rights may be used when Aqua has attempted to contact the property owner to replace the COLSL, the structure is occupied by a party that is not the property owner, and Aqua has attempted to get authorization to replace the COLSL, and the property owner cannot be identified, or the property owner has been notified of the offer to replace the COLSL and has not responded.

Where Aqua is performing LSLR projects that are not connected to a main replacement or the replacement of the Aqua side service line, and the resident/property owner refuses to replace the customer side LSL and Aqua has either made contact with the resident/property owner and they refuse, or where the resident/property owner is non-responsive to Aqua's requests as described in Section II.B.5 to replace the customer LSL, Aqua will provide the Customer Refusal Letter – Non-Main Replacement (**Exhibit O3**), the Lead Fact Sheet describing the health hazards of lead service lines (**Exhibit H**), and the Lead Service Line Program Information Sheet (**Exhibit I**) which explains the requirements for reimbursement. Aqua will not initiate termination procedures for customers who refuse to replace their LSLs or GRRs unless there is a replacement to the Rhodes Water Utilities service line.

Aqua's representatives will include notes within Aqua's customer information system documenting the refusal or non-response and complete any termination procedures as needed if the customer/property owner continues to refuse to replace the customer LSL or does not respond.

C. Communications, Outreach and Education

Aqua's communications activities as Receiver for the Rhodes Water Utilities listed and described in the following sections are in accordance with EPA regulations at 40 C.F.R. § 141.85.

1. Printed and Broadcast Materials

As described in Section II.B above, and as further supplemented here, below is a list of all printed and broadcast materials Aqua plans on distributing under different scenarios of customer LSL replacement efforts. These materials may change or be updated from time to time.

- Exhibit A1 – Pre-investigative letters to identify service line material.
- Exhibit A2 – Second Notice of Pre-investigative letter to identify service line material.
- Exhibit A3 – Final Notice of Pre-investigative letter to identify service line material.
- Exhibit A4 – Move-in Letter to customers regarding service line material.
- Exhibit B – Customer surveys.
- Exhibit C – Form provided to customer if the Company discovers a LSL or GRR during construction or maintenance activities.
- Exhibit D – Door hanger placed if contact is not made with customer to identify service line material.
- Exhibit E – 10 day shutoff notice.
- Exhibit F – Customer Lead/Galvanized Service Line Replacement Agreement.
- Exhibit G – Letter to customer requesting participation in the replacement program.
- Exhibit H – Lead Fact Sheet providing educational information about lead in drinking water.
- Exhibit I – Lead Service Line Replacement Program Information Sheet.
- Exhibit J – Post-COLSL replacement flushing instructions.
- Exhibit K – Pitcher filter, and instructions in other languages.
- Exhibit L – COLSL replacement close out letter.
- Exhibit M – 5th Liter sampling instructions.
- Exhibit N – 5th Liter sample results letter.
- Exhibit O1 – Letter provided if customer refuses or does not respond to requests for Aqua to access the Rhodes Water Utilities’ meter to review the customer service line material.
- Exhibit O2 – Letter provided if the customer has an identified COLSL and refuses or does not respond to requests to replace the COLSL in connection with a main replacement project or where Aqua is replacing the Rhodes Water Utilities side service line.
- Exhibit O3 – Letter provided where the customer refuses or does not respond to requests to replace the COLSL that are not connected to a main replacement project or a Rhodes Water Utilities side service line replacement.

In addition to the above communication materials, Aqua has developed letters to be distributed as required by EPA regulations when they take effect:

- Exhibit P – Public education materials when elevated lead levels are found in a system.
- Exhibit Q – Notification of individual tap results from lead tap monitoring.

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- Exhibit R – Notification of known service line containing lead / GRR / unknown.
- Exhibit S – Held for future use.
- Exhibit T – Held for future use.
- Exhibit U – Notification of a disturbance to a lead, GRR, or lead status unknown service line that results in the service line being shut off or bypassed.
- Exhibit V – Notification of a disturbance to a lead, GRR, or lead status unknown service line from the replacement of an inline water meter, a water meter setter, or gooseneck, pigtail, or connector.
- Exhibit W – Press release regarding action level exceedance.

2. Aqua's Website

The Company has developed a section of its website that houses information related to Lead and its LSLR Program.

www.aquawater.com/lead

Aqua's website provides information on sources of lead, the health effects of lead, the Company's compliance with lead requirements, how residents can protect against lead exposure, and a help line for residents requiring assistance in determining their service line material. The website also includes information on Aqua's LSLR Program, including the status of current efforts to replace LSLs, flushing instructions post-replacement, a video showing how to take a sample with the sample bottles provided by Aqua, and reimbursement requirements.

Aqua has developed an online tool to show service line material which is available on Aqua's publicly facing website. This tool can be found at the below web address and can also be accessed through Aqua's Lead web page.

www.aquawater.com/leadmap

Aqua is also developing an online tool that will show the replacement schedule by geographical location, six months into the future. This tool will be completed in accordance with the timeline set forth in the Commission's regulations. Aqua is proposing to incorporate information related to the Rhodes Water Utilities within this online tool. The online tool will be able to be used by customers/property owners to determine if they are within the required radius of a project and within the required time of the commencement of a project, thereby allowing them to determine their eligibility for reimbursement.

III. CONCLUSION

Aqua, as Receiver for the Rhodes Water Utilities systems, will continue to develop the Rhodes Water Utilities Service Line Inventory and replace customer LSLs in accordance with this LSLR Plan and work toward the goal of removing all LSLs from the Rhodes Water Utilities systems. The Rhodes Water Utilities LSLR Plan will be updated as needed.

ATTACHMENT 1

Service Line Inventory

Rhodes Utilities
 Service Line Inventory
 Summary

Row Labels	Count of Aqua Classification
Cooperstown (6610017)	134
Non Lead	13
Unknown	121
Fryburg (6160030)	211
Non Lead	17
Unknown	194
Plumer (6610011)	68
Non Lead	7
Unknown	61
Sugarcreek (6610029)	81
Non Lead	10
Unknown	71
Venango (6610014)	241
Galvanized Requiring Replacement	1
Non Lead	86
Unknown	154
West Hickory (6270002)	223
Non Lead	5
Unknown	218
Grand Total	958

Row Labels	Count of Customer Classification
Cooperstown (6610017)	134
Non Lead	31
Unknown	103
Fryburg (6160030)	211
Galvanized Requiring Replacement	2
Non Lead	36
Unknown	173
Plumer (6610011)	68
Galvanized Requiring Replacement	1
Non Lead	10
Unknown	57
Sugarcreek (6610029)	81
Non Lead	57
Unknown	24
Venango (6610014)	241
Galvanized Requiring Replacement	9
Non Lead	111
Unknown	121
West Hickory (6270002)	223
Non Lead	12
Unknown	211
Grand Total	958

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
133	Cooperstown (6610017)	389 HIGHLAND PARK DR	HIGHLAND PARK DR	COOPERSTOWN	16317	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
134	Cooperstown (6610017)	106 MILL ST	MILL ST	COOPERSTOWN	16317	Venango	Residential	-	Copper	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
135	Fryburg (6160030)	5600 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
136	Fryburg (6160030)	5528 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	5/8	PVC	Non Lead	PVC	Non Lead	Non Lead
137	Fryburg (6160030)	5551 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
138	Fryburg (6160030)	5521 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
139	Fryburg (6160030)	5497 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
140	Fryburg (6160030)	19317 RTE 208, UPSTAIRS APT	RTE 208, UPSTAIRS APT	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
141	Fryburg (6160030)	19317 RTE 208 FL 1ST	RTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
142	Fryburg (6160030)	19297 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
143	Fryburg (6160030)	19265 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
144	Fryburg (6160030)	19255 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
145	Fryburg (6160030)	67 DETAR ALY	DE TAR ALY	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
146	Fryburg (6160030)	BALL FIELD	BALL FIELD	FRYBURG	16326	Clarion	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
147	Fryburg (6160030)	77 DETAR ALY	DE TAR ALY	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
148	Fryburg (6160030)	81 DETAR ALY	DE TAR ALY	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
149	Fryburg (6160030)	19211 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
150	Fryburg (6160030)	19189 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
151	Fryburg (6160030)	38 KARG ALY	KARG ALY	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
152	Fryburg (6160030)	52 KARG ALY	KARG ALY	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
153	Fryburg (6160030)	51 KARG ALY	KARG ALY	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
154	Fryburg (6160030)	58 KARG ALY	KARG ALY	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
155	Fryburg (6160030)	19171 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
156	Fryburg (6160030)	19169 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
157	Fryburg (6160030)	19149 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
158	Fryburg (6160030)	19137 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
159	Fryburg (6160030)	19109 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
160	Fryburg (6160030)	19089 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
161	Fryburg (6160030)	84 LAUER LN	LAUER LN	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
162	Fryburg (6160030)	118 LAUER LN	LAUER LN	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
163	Fryburg (6160030)	19073 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Copper	Non Lead	Unknown
164	Fryburg (6160030)	19049 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Other Not Lead	Non Lead	Copper	Non Lead	Non Lead
165	Fryburg (6160030)	19035 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
166	Fryburg (6160030)	19013 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
167	Fryburg (6160030)	18995 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
168	Fryburg (6160030)	18939 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
169	Fryburg (6160030)	18917 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
170	Fryburg (6160030)	18893 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
171	Fryburg (6160030)	18873 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
172	Fryburg (6160030)	18869 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
173	Fryburg (6160030)	18859 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
174	Fryburg (6160030)	18662 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
175	Fryburg (6160030)	18766 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Other	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
176	Fryburg (6160030)	18766 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Other	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
177	Fryburg (6160030)	18856 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
178	Fryburg (6160030)	18904 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
179	Fryburg (6160030)	18986 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
180	Fryburg (6160030)	19006 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
181	Fryburg (6160030)	19034 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
182	Fryburg (6160030)	19050 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
183	Fryburg (6160030)	19056 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
184	Fryburg (6160030)	19092 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Copper	Non Lead	Unknown
185	Fryburg (6160030)	19106 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
186	Fryburg (6160030)	19134 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
187	Fryburg (6160030)	19150 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
188	Fryburg (6160030)	19152 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
189	Fryburg (6160030)	19170 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
190	Fryburg (6160030)	19200 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
191	Fryburg (6160030)	19218 RTE 208 APT A	RTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
192	Fryburg (6160030)	19218 RTE 208 APT B	RTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
193	Fryburg (6160030)	ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
194	Fryburg (6160030)	SCHMADER APT #1	SCHMADER	FRYBURG	16326	Clarion	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
195	Fryburg (6160030)	SCHMADER APT #2	SCHMADER	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
196	Fryburg (6160030)	SCHMADER APT #3	SCHMADER	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
197	Fryburg (6160030)	SCHMADER APT #4	SCHMADER	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
198	Fryburg (6160030)	SCHMADER APT #5	SCHMADER	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
199	Fryburg (6160030)	SCHMADER APT #6	SCHMADER	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
200	Fryburg (6160030)	19256 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Copper	Non Lead	Unknown
201	Fryburg (6160030)	WASHINGTON HOUSE UNIT #1	WASHINGTON HOUSE	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
202	Fryburg (6160030)	HOTEL & LAUNDRY	HOTEL & LAUNDRY	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	PVC	Non Lead	Unknown
203	Fryburg (6160030)	HOTEL & LAUNDRY	HOTEL & LAUNDRY	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	PVC	Non Lead	Unknown
204	Fryburg (6160030)	WASHINGTON HOUSE UNIT #2	WASHINGTON HOUSE	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
205	Fryburg (6160030)	WASHINGTON HOUSE UNIT #5	WASHINGTON HOUSE	FRYBURG	16326	Clarion	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
206	Fryburg (6160030)	WASHINGTON HOUSE # 4	WASHINGTON HOUSE # 4	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
207	Fryburg (6160030)	5383 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
208	Fryburg (6160030)	67 CLUB ALLEY LN	CLUB ALLEY LN	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	PVC	Non Lead	Unknown
209	Fryburg (6160030)	67 CLUB ALLEY LN	CLUB ALLEY LN	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	PVC	Non Lead	Unknown
210	Fryburg (6160030)	5353 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
211	Fryburg (6160030)	5331 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	PVC	Non Lead	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
212	Fryburg (6160030)	5313 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
213	Fryburg (6160030)	5291 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
214	Fryburg (6160030)	5267 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Copper	Non Lead	Unknown
215	Fryburg (6160030)	233 FASENMYER RD	FASENMYER RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
216	Fryburg (6160030)	207 FASENMYER RD	FASENMYER RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
217	Fryburg (6160030)	5248 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
218	Fryburg (6160030)	5248 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
219	Fryburg (6160030)	5320 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
220	Fryburg (6160030)	5334 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	5/8	Other Not Lead	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
221	Fryburg (6160030)	5378 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	Other Not Lead	Non Lead	Copper	Non Lead	Non Lead
222	Fryburg (6160030)	5394 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
223	Fryburg (6160030)	5408 OLD FRYBURG RD	OLD FRYBURG RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
224	Fryburg (6160030)	19338 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
225	Fryburg (6160030)	19386 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
226	Fryburg (6160030)	19406 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
227	Fryburg (6160030)	19432 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
228	Fryburg (6160030)	19535 ROUTE 208	ROUTE 208	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
229	Fryburg (6160030)	2337 ROUTE 157	ROUTE 157	FRYBURG	16326	Clarion	Commercial	1	Unknown	Unknown	Unknown	Unknown	Unknown
230	Fryburg (6160030)	2043 ROUTE 157	ROUTE 157	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
231	Fryburg (6160030)	2011 ROUTE 157	ROUTE 157	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
232	Fryburg (6160030)	1933 ROUTE 157	ROUTE 157	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
233	Fryburg (6160030)	1879 ROUTE 157	ROUTE 157	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
234	Fryburg (6160030)	1829 ROUTE 157	ROUTE 157	FRYBURG	16326	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
235	Fryburg (6160030)	93 MCCAULEY RD	MCCAULEY RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
236	Fryburg (6160030)	197 MCCAULEY RD	MCCAULEY RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
237	Fryburg (6160030)	283 MCCAULEY RD	MCCAULEY RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
238	Fryburg (6160030)	MCCAULEY RD	MCCAULEY RD	FRYBURG	16326	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
239	Fryburg (6160030)	366 MCCAULEY RD	MCCAULEY RD	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
240	Fryburg (6160030)	1751 ROUTE 157	ROUTE 157	FRYBURG	16326	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
241	Fryburg (6160030)	1175 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
242	Fryburg (6160030)	1438 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
243	Fryburg (6160030)	1102 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
244	Fryburg (6160030)	156 HENLEIN RD	HENLEIN RD	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
245	Fryburg (6160030)	ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
246	Fryburg (6160030)	860 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
247	Fryburg (6160030)	792 BEARY LN	BEARY LN	VENUS	16364	Clarion	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
248	Fryburg (6160030)	391 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
249	Fryburg (6160030)	246 GOWDY RD	GOWDY RD	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
250	Fryburg (6160030)	171 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
251	Fryburg (6160030)	153 STATE RTE 157	STATE RTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
252	Fryburg (6160030)	CHURCH ENTERTAINMENT CTR	CHURCH ENTERTAINMENT CTR	VENUS	16364	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
253	Fryburg (6160030)	113 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
254	Fryburg (6160030)	81 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
255	Fryburg (6160030)	63 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
256	Fryburg (6160030)	49 GOWDY ROAD	GOWDY ROAD	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
257	Fryburg (6160030)	43 GOWDY ROAD	GOWDY ROAD	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
258	Fryburg (6160030)	1880 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Clarion	Other	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
259	Fryburg (6160030)	12 LANDMARK LN APT H3	LANDMARK LN	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
260	Fryburg (6160030)	12 LANDMARK LN APT H2	LANDMARK LN	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
261	Fryburg (6160030)	12 LANDMARK LN APT H1	LANDMARK LN	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
262	Fryburg (6160030)	12 LANDMARK LN	LANDMARK LN	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
263	Fryburg (6160030)	12 LANDMARK LN APT WM	LANDMARK LN	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
264	Fryburg (6160030)	12 LANDMARK LN APT WM	LANDMARK LN	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
265	Fryburg (6160030)	12 LANDMARK LN APT B2	LANDMARK LN	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
266	Fryburg (6160030)	12 LANDMARK LN APT F2	LANDMARK LN	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
267	Fryburg (6160030)	12 LANDMARK LN APT B1	LANDMARK LN	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
268	Fryburg (6160030)	12 LANDMARK LN APT F1	LANDMARK LN	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
269	Fryburg (6160030)	2040 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
270	Fryburg (6160030)	1955 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
271	Fryburg (6160030)	1887 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
272	Fryburg (6160030)	4629 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
273	Fryburg (6160030)	4621 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
274	Fryburg (6160030)	4621 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
275	Fryburg (6160030)	4635 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	-	Other Not Lead	Non Lead	PVC	Non Lead	Non Lead
276	Fryburg (6160030)	4609 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
277	Fryburg (6160030)	4616 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
278	Fryburg (6160030)	4626 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	-	Polyethylene (HDPE)	Non Lead	Unknown	Unknown	Unknown
279	Fryburg (6160030)	4634 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
280	Fryburg (6160030)	4642 ROUTE 157	ROUTE 157	VENUS	16364	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
281	Fryburg (6160030)	ROUTE 157 UNIT C	ROUTE 157	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
282	Fryburg (6160030)	4650 ROUTE 157 UNIT B	ROUTE 157	VENUS	16364	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
283	Fryburg (6160030)	4650 ROUTE 157 UNIT A	ROUTE 157	VENUS	16364	Venango	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
284	Fryburg (6160030)	ROUTE 157 UNIT D	ROUTE 157	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
285	Fryburg (6160030)	1843 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
286	Fryburg (6160030)	1829 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
287	Fryburg (6160030)	1787 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
288	Fryburg (6160030)	1616 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
289	Fryburg (6160030)	1648 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
290	Fryburg (6160030)	1638 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
291	Fryburg (6160030)	1698 COUNTY LINE RD	COUNTY LINE RD	VENUS	16364	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
292	Fryburg (6160030)	28 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
293	Fryburg (6160030)	178 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
294	Fryburg (6160030)	179 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
295	Fryburg (6160030)	204 ROUTE 157	ROUTE 157	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
296	Fryburg (6160030)	18490 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
297	Fryburg (6160030)	302 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
298	Fryburg (6160030)	109 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
299	Fryburg (6160030)	195 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
300	Fryburg (6160030)	19 SPORER LN	SPORER LN	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
301	Fryburg (6160030)	286 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
302	Fryburg (6160030)	262 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
303	Fryburg (6160030)	194 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
304	Fryburg (6160030)	168 MARBLES TROBLETON RD	MARBLES TROBLETON RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
305	Fryburg (6160030)	38 KOPPERS LN	KOPPERS LN	MARBLE	16334	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
306	Fryburg (6160030)	130 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
307	Fryburg (6160030)	106 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
308	Fryburg (6160030)	84 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
309	Fryburg (6160030)	64 MARBLE STROBLETON RD	MARBLE STROBLETON RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
310	Fryburg (6160030)	278 MARBLE RD APT B	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
311	Fryburg (6160030)	278 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
312	Fryburg (6160030)	RIGHT FRONT APT (MA#4)	RIGHT FRONT	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
313	Fryburg (6160030)	250 MARBLE RD MCCAULEY APT UNIT #2	MARBLE RD MCCAULEY APT	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
314	Fryburg (6160030)	250 MARBLE RD APT #3	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
315	Fryburg (6160030)	260 MAIN ST MCCAULEY APT UNIT #5	MAIN ST MCCAULEY APT	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
316	Fryburg (6160030)	25 KOPPER LANE MCCAULEY APT UNIT #6	KOPPER LANE MCCAULEY APT	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
317	Fryburg (6160030)	236 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
318	Fryburg (6160030)	178 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
319	Fryburg (6160030)	156 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
320	Fryburg (6160030)	110 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
321	Fryburg (6160030)	18086 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
322	Fryburg (6160030)	18104 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
323	Fryburg (6160030)	18132 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
324	Fryburg (6160030)	18182 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
325	Fryburg (6160030)	18196 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
326	Fryburg (6160030)	18210 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
327	Fryburg (6160030)	203 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
328	Fryburg (6160030)	235 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
329	Fryburg (6160030)	251 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
330	Fryburg (6160030)	261 MARBLE RD	MARBLE RD	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
331	Fryburg (6160030)	MCCAULEY APT #11	MCCAULEY	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
332	Fryburg (6160030)	MCCAULEY APT #12	MCCAULEY	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
333	Fryburg (6160030)	MCCAULEY APT #10	MCCAULEY	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
334	Fryburg (6160030)	18290 RTE 208 APT 9	RTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
335	Fryburg (6160030)	18320 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
336	Fryburg (6160030)	18330 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
337	Fryburg (6160030)	18109 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
338	Fryburg (6160030)	18141 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
339	Fryburg (6160030)	18167 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
340	Fryburg (6160030)	720 EISENMAN RD	EISENMAN RD	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
341	Fryburg (6160030)	600 EISENMAN RD	EISENMAN RD	VENUS	16364	Clarion	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
342	Fryburg (6160030)	709 EISENMAN RD	EISENMAN RD	VENUS	16364	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
343	Fryburg (6160030)	825 EISENMAN RD	EISENMAN RD	VENUS	16364	Clarion	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
344	Fryburg (6160030)	18563 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
345	Fryburg (6160030)	18609 ROUTE 208	ROUTE 208	MARBLE	16334	Clarion	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
346	Plumer (6610011)	957 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Other	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
347	Plumer (6610011)	1773 GRANDVIEW RD	GRANDVIEW RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
348	Plumer (6610011)	984 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
349	Plumer (6610011)	1086 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
350	Plumer (6610011)	327 OLD ROUSEVILLE RD	OLD ROUSEVILLE RD	OIL CITY	16301	Venango	Residential	5/8	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
351	Plumer (6610011)	1116 STATE ROUTE 227	STATE ROUTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
352	Plumer (6610011)	1130 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
353	Plumer (6610011)	1134 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
354	Plumer (6610011)	1290 BANKSON RD	BANKSON RD	OIL CITY	16301	Venango	Residential	-	Other Not Lead	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
355	Plumer (6610011)	STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
356	Plumer (6610011)	1226 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
357	Plumer (6610011)	1230 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
358	Plumer (6610011)	1247 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
359	Plumer (6610011)	1248 STATE ROUTE 227	STATE ROUTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
360	Plumer (6610011)	1267 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
361	Plumer (6610011)	133 OLD ROUSEVILLE RD	OLD ROUSEVILLE RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
362	Plumer (6610011)	1275 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
363	Plumer (6610011)	1285 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
364	Plumer (6610011)	1290 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
365	Plumer (6610011)	111 BUTCH DR	BUTCH DR	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
366	Plumer (6610011)	121 BUTCH DR	BUTCH DR	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
367	Plumer (6610011)	125 BUTCH DR	BUTCH DR	OIL CITY	16301	Venango	Residential	-	Not Lead	Non Lead	PVC	Non Lead	Non Lead
368	Plumer (6610011)	1304 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
369	Plumer (6610011)	1303 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
370	Plumer (6610011)	1303B STATE ROUTE 227	STATE ROUTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
371	Plumer (6610011)	1305 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
372	Plumer (6610011)	1315 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
373	Plumer (6610011)	1321 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
374	Plumer (6610011)	1327 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
375	Plumer (6610011)	1339 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
376	Plumer (6610011)	109 SCHOOLHOUSE HILL RD	SCHOOLHOUSE HILL RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
377	Plumer (6610011)	114 SCHOOLHOUSE HILL RD	SCHOOLHOUSE HILL RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
378	Plumer (6610011)	1382 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
379	Plumer (6610011)	124 IRWIN ALY	IRWIN ALY	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
380	Plumer (6610011)	1394 STATE ROUTE 227	STATE ROUTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
381	Plumer (6610011)	1404 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	PVC	Non Lead	PVC	Non Lead	Non Lead
382	Plumer (6610011)	2371 EAGLE ROCK RD	EAGLE ROCK RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
383	Plumer (6610011)	1401 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
384	Plumer (6610011)	1401B STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
385	Plumer (6610011)	11 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
386	Plumer (6610011)	21 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
387	Plumer (6610011)	26 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
388	Plumer (6610011)	43 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
389	Plumer (6610011)	51 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
390	Plumer (6610011)	56 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
391	Plumer (6610011)	67 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	5/8	Polyethylene (HDPE)	Non Lead	PVC	Non Lead	Non Lead
392	Plumer (6610011)	68 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
393	Plumer (6610011)	124 CUBBON DR	CUBBON DR	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
394	Plumer (6610011)	80 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
395	Plumer (6610011)	142 CUBBON DR	CUBBON DR	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
396	Plumer (6610011)	136 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
397	Plumer (6610011)	83 PETROLEUM CENTER RD	PETROLEUM CENTER RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
398	Plumer (6610011)	169 SCHOOLHOUSE HILL RD	SCHOOLHOUSE HILL RD	OIL CITY	16301	Venango	Other	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
399	Plumer (6610011)	140 SCHOOLHOUSE HILL RD	SCHOOLHOUSE HILL RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
400	Plumer (6610011)	134 SCHOOLHOUSE HILL RD	SCHOOLHOUSE HILL RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Polyethylene (HDPE)	Non Lead	Unknown
401	Plumer (6610011)	107 IRWIN ALY	IRWIN ALY	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
402	Plumer (6610011)	113 IRWIN ALY	IRWIN ALY	OIL CITY	16301	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
403	Plumer (6610011)	125 SCHOOLHOUSE HILL RD	SCHOOLHOUSE HILL RD	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
404	Plumer (6610011)	117 SCHOOLHOUSE HILL RD	SCHOOLHOUSE HILL RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
405	Plumer (6610011)	2336 EAGLE ROCK RD	EAGLE ROCK RD	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
406	Plumer (6610011)	1436 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
407	Plumer (6610011)	1446 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
408	Plumer (6610011)	1425 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
409	Plumer (6610011)	1429 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
410	Plumer (6610011)	1439 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
411	Plumer (6610011)	1461 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
412	Plumer (6610011)	1483 STATE RTE 227	STATE RTE 227	OIL CITY	16301	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
413	Plumer (6610011)	1498 STATE ROUTE 227	STATE ROUTE 227	OIL CITY	16301	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
414	Venango (6610014)	1 ST AVE	ST AVE	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
415	Venango (6610014)	1 SHAFFER RUN RD	SHAFFER RUN RD	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
416	Venango (6610014)	10 4TH ST	4TH ST	RENO	16343	Venango	Other	-	Unknown	Unknown	PVC	Non Lead	Unknown
417	Venango (6610014)	10 SHAFFER RUN	SHAFFER RUN	RENO	16343	Venango	Residential	-	Not Lead	Non Lead	PVC	Non Lead	Non Lead
418	Venango (6610014)	1004 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
419	Venango (6610014)	1004 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
420	Venango (6610014)	1005 10TH ST	10TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
421	Venango (6610014)	1006 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
422	Venango (6610014)	1008 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
423	Venango (6610014)	1009 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
424	Venango (6610014)	101 4TH ST APT LOWER	4TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
425	Venango (6610014)	1011 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
426	Venango (6610014)	1012 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
427	Venango (6610014)	1012 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
428	Venango (6610014)	1015 10TH ST	10TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
429	Venango (6610014)	1015 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
430	Venango (6610014)	102 9TH ST	9TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
431	Venango (6610014)	102 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
432	Venango (6610014)	1025 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Not Lead	Non Lead	Not Lead	Non Lead	Non Lead
433	Venango (6610014)	103 4TH ST APT UPPER	4TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
434	Venango (6610014)	103 8TH ST	8TH ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
435	Venango (6610014)	103 SECOND ST	SECOND ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
436	Venango (6610014)	104 4TH ST	4TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
437	Venango (6610014)	104 5TH ST	5TH ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
438	Venango (6610014)	104 6TH ST	6TH ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
439	Venango (6610014)	104 7TH ST	7TH ST	RENO	16343	Venango	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
440	Venango (6610014)	104 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
441	Venango (6610014)	105 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
442	Venango (6610014)	106 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
443	Venango (6610014)	109 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
444	Venango (6610014)	11 SHAFFER RUN RD	SHAFFER RUN RD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
445	Venango (6610014)	11 WOLBERT ALY	WOLBERT ALY	RENO	16343	Venango	Residential	-	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
446	Venango (6610014)	110 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Unknown	Unknown	Unknown
447	Venango (6610014)	1106 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
448	Venango (6610014)	111 SECOND ST	SECOND ST	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
449	Venango (6610014)	111 WOLBERT ALY	WOLBERT ALY	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
450	Venango (6610014)	1110 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
451	Venango (6610014)	1116 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
452	Venango (6610014)	112 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
453	Venango (6610014)	114 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
454	Venango (6610014)	114 WIBLE WAY	WIBLE WAY	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
455	Venango (6610014)	12 TRANSIT ST	TRANSIT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
456	Venango (6610014)	1208 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
457	Venango (6610014)	1209 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
458	Venango (6610014)	1293 ALLGHENY BLVD	ALLGHENY BLVD	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
459	Venango (6610014)	13 SHAFFER RUN RD	SHAFFER RUN RD	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
460	Venango (6610014)	1355 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	5/8	PVC	Non Lead	PVC	Non Lead	Non Lead
461	Venango (6610014)	14 TRANSIT ST	TRANSIT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
462	Venango (6610014)	1403 ALLGHENY BLVD	ALLGHENY BLVD	RENO	16343	Venango	Commercial	5/8	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
463	Venango (6610014)	141 MONG WAY	MONG WAY	RENO	16343	Venango	Commercial	-	Copper	Non Lead	Copper	Non Lead	Non Lead
464	Venango (6610014)	1425 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	1	Copper	Non Lead	Copper	Non Lead	Non Lead
465	Venango (6610014)	1535 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Copper	Non Lead	Copper	Non Lead	Non Lead
466	Venango (6610014)	1535 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Copper	Non Lead	Copper	Non Lead	Non Lead
467	Venango (6610014)	1553 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
468	Venango (6610014)	156 MONG WAY	MONG WAY	RENO	16343	Venango	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
469	Venango (6610014)	156 MONG WAY	MONG WAY	RENO	16343	Venango	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
470	Venango (6610014)	1565 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
471	Venango (6610014)	1587 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Polyethylene (HDPE)	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
472	Venango (6610014)	16 TRANSIT ST	TRANSIT ST	RENO	16343	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
473	Venango (6610014)	1643 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	1	Unknown	Unknown	Unknown	Unknown	Unknown
474	Venango (6610014)	1643 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	PVC	Non Lead	PVC	Non Lead	Non Lead
475	Venango (6610014)	1671 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
476	Venango (6610014)	1677 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
477	Venango (6610014)	1687 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
478	Venango (6610014)	1687 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
479	Venango (6610014)	17 BROOK ST	BROOK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
480	Venango (6610014)	1709 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
481	Venango (6610014)	1715 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
482	Venango (6610014)	1735 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
483	Venango (6610014)	1741 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Copper	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
484	Venango (6610014)	1763 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Other Not Lead	Non Lead	Copper	Non Lead	Non Lead
485	Venango (6610014)	1805 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	5/8	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
486	Venango (6610014)	1810 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
487	Venango (6610014)	1811 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
488	Venango (6610014)	1815 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
489	Venango (6610014)	1819 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
490	Venango (6610014)	1825 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
491	Venango (6610014)	1828 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	PVC	Non Lead	PVC	Non Lead	Non Lead
492	Venango (6610014)	1833 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Copper	Non Lead	Copper	Non Lead	Non Lead
493	Venango (6610014)	1839 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
494	Venango (6610014)	1843 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
495	Venango (6610014)	1847 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Polyethylene (HDPE)	Non Lead	PVC	Non Lead	Non Lead
496	Venango (6610014)	1850 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
497	Venango (6610014)	1884 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
498	Venango (6610014)	1891 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Other	-	Copper	Non Lead	Copper	Non Lead	Non Lead
499	Venango (6610014)	1899 ALLEGHENY BLVD APT A	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
500	Venango (6610014)	1901 ALLEGHENY BLVD APT B	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
501	Venango (6610014)	1903 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
502	Venango (6610014)	1905 ALLEGHENY BLVD APT UP	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
503	Venango (6610014)	1905 ALLEGHENY BLVD APT DOWN	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
504	Venango (6610014)	1911 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Copper	Non Lead	Unknown
505	Venango (6610014)	1913 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
506	Venango (6610014)	1931 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	1	PVC	Non Lead	PVC	Non Lead	Non Lead
507	Venango (6610014)	1969 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Copper	Non Lead	Copper	Non Lead	Non Lead
508	Venango (6610014)	1999 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
509	Venango (6610014)	2 9TH ST	9TH ST	RENO	16343	Venango	Residential	-	Copper	Non Lead	Copper	Non Lead	Non Lead
510	Venango (6610014)	2 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
511	Venango (6610014)	2 SHAFFER RUN RD	SHAFFER RUN RD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
512	Venango (6610014)	2 SIXTH ST APT 1	SIXTH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
513	Venango (6610014)	2 SIXTH ST APT 2	SIXTH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
514	Venango (6610014)	202 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
515	Venango (6610014)	203 4TH ST	4TH ST	RENO	16343	Venango	Residential	-	Polyethylene (HDPE)	Non Lead	Unknown	Unknown	Unknown
516	Venango (6610014)	203 9TH ST	9TH ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
517	Venango (6610014)	204 8TH ST	8TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
518	Venango (6610014)	205 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
519	Venango (6610014)	205 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
520	Venango (6610014)	207 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
521	Venango (6610014)	209 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Copper	Non Lead	Copper	Non Lead	Non Lead
522	Venango (6610014)	2097 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	5/8	PVC	Non Lead	PVC	Non Lead	Non Lead
523	Venango (6610014)	210 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
524	Venango (6610014)	211 WALNUT ST	WALNUT ST	RENO	16343	Venango	Other	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
525	Venango (6610014)	2119 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Copper	Non Lead	Copper	Non Lead	Non Lead
526	Venango (6610014)	214 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
527	Venango (6610014)	2141 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	5/8	PVC	Non Lead	PVC	Non Lead	Non Lead
528	Venango (6610014)	2149 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown

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529	Venango (6610014)	2159 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
530	Venango (6610014)	2169 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
531	Venango (6610014)	2179 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
532	Venango (6610014)	23 WOLBERT ALY	WOLBERT ALY	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
533	Venango (6610014)	28 BROOK ST	BROOK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
534	Venango (6610014)	3 1/2 9TH ST	9TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
535	Venango (6610014)	3 9TH ST	9TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
536	Venango (6610014)	3 THIRD ST	THIRD ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Unknown	Unknown	Unknown
537	Venango (6610014)	3 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
538	Venango (6610014)	301 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
539	Venango (6610014)	302 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
540	Venango (6610014)	303 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Copper	Non Lead	Copper	Non Lead	Non Lead
541	Venango (6610014)	305 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Unknown	Unknown	Unknown
542	Venango (6610014)	307 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
543	Venango (6610014)	308 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
544	Venango (6610014)	316 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
545	Venango (6610014)	32 PROGRESS DR	PROGRESS DR	RENO	16343	Venango	Commercial	2	Unknown	Unknown	Unknown	Unknown	Unknown
546	Venango (6610014)	38 SHAFFER RUN RD	SHAFFER RUN RD	RENO	16343	Venango	Residential	-	Copper	Non Lead	PVC	Non Lead	Non Lead
547	Venango (6610014)	4 6TH ST	6TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
548	Venango (6610014)	4 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
549	Venango (6610014)	402 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
550	Venango (6610014)	403 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	5/8	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
551	Venango (6610014)	404 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
552	Venango (6610014)	404 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
553	Venango (6610014)	405 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
554	Venango (6610014)	406 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	5/8	PVC	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
555	Venango (6610014)	407 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
556	Venango (6610014)	407 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
557	Venango (6610014)	409 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
558	Venango (6610014)	409 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	5/8	PVC	Non Lead	PVC	Non Lead	Non Lead
559	Venango (6610014)	410 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
560	Venango (6610014)	411 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Unknown	Unknown	Unknown
561	Venango (6610014)	413 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
562	Venango (6610014)	414 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
563	Venango (6610014)	416 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
564	Venango (6610014)	4TH ST	4TH ST	RENO	16343	Venango	Commercial	5/8	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
565	Venango (6610014)	4TH ST	4TH ST	RENO	16343	Venango	Commercial	5/8	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
566	Venango (6610014)	4TH ST	4TH ST	RENO	16343	Venango	Commercial	5/8	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
567	Venango (6610014)	4TH ST	4TH ST	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
568	Venango (6610014)	5 9TH ST	9TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
569	Venango (6610014)	5 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
570	Venango (6610014)	5 WOLBERT ALY	WOLBERT ALY	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
571	Venango (6610014)	50 FIRST ST	FIRST ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
572	Venango (6610014)	504 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Copper	Non Lead	Non Lead
573	Venango (6610014)	504 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
574	Venango (6610014)	505 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
575	Venango (6610014)	507 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
576	Venango (6610014)	508 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
577	Venango (6610014)	509 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
578	Venango (6610014)	510 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
579	Venango (6610014)	510 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
580	Venango (6610014)	512 OAK ST	OAK ST	RENO	16343	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
581	Venango (6610014)	512 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
582	Venango (6610014)	513 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
583	Venango (6610014)	514 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
584	Venango (6610014)	514 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
585	Venango (6610014)	515 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
586	Venango (6610014)	516 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
587	Venango (6610014)	52 SHAFFER RUN RD	SHAFFER RUN RD	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
588	Venango (6610014)	6 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
589	Venango (6610014)	602 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Black Iron	Non Lead	PVC	Non Lead	Non Lead
590	Venango (6610014)	604 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
591	Venango (6610014)	606 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
592	Venango (6610014)	608 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
593	Venango (6610014)	610 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
594	Venango (6610014)	612 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
595	Venango (6610014)	614 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	PVC	Non Lead	Non Lead
596	Venango (6610014)	615 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
597	Venango (6610014)	616 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
598	Venango (6610014)	62 SHAFFER RUN RD	SHAFFER RUN RD	RENO	16343	Venango	Residential	-	Polyethylene (HDPE)	Non Lead	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
599	Venango (6610014)	7 9TH ST	9TH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
600	Venango (6610014)	702 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
601	Venango (6610014)	702 WALNUT ST	WALNUT ST	RENO	16343	Venango	Commercial	-	PVC	Non Lead	PVC	Non Lead	Non Lead
602	Venango (6610014)	703 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
603	Venango (6610014)	705 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
604	Venango (6610014)	707 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
605	Venango (6610014)	707 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
606	Venango (6610014)	708 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
607	Venango (6610014)	710 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Copper	Non Lead	Unknown
608	Venango (6610014)	712 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
609	Venango (6610014)	712 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
610	Venango (6610014)	713 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Polyethylene (HDPE)	Non Lead	Unknown
611	Venango (6610014)	713 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
612	Venango (6610014)	714 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
613	Venango (6610014)	714 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
614	Venango (6610014)	715 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
615	Venango (6610014)	716 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
616	Venango (6610014)	802 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
617	Venango (6610014)	809 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	5/8	Unknown	Unknown	PVC	Non Lead	Unknown
618	Venango (6610014)	803 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
619	Venango (6610014)	803 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
620	Venango (6610014)	804 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
621	Venango (6610014)	805 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
622	Venango (6610014)	806 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
623	Venango (6610014)	807 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
624	Venango (6610014)	809 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
625	Venango (6610014)	810 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
626	Venango (6610014)	812 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
627	Venango (6610014)	813 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
628	Venango (6610014)	813 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
629	Venango (6610014)	815 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Unknown	Unknown	Unknown
630	Venango (6610014)	818 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
631	Venango (6610014)	820 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
632	Venango (6610014)	822 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Galvanized	Galvanized Requiring Replacement	Galvanized	Galvanized Requiring Replacement	Galvanized Requiring Replacement
633	Venango (6610014)	9 SHAFFER RUN RD	SHAFFER RUN RD	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
634	Venango (6610014)	901 CHESTNUT ST	CHESTNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
635	Venango (6610014)	901 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
636	Venango (6610014)	902 OAK ST	OAK ST	RENO	16343	Venango	Residential	5/8	PVC	Non Lead	PVC	Non Lead	Non Lead
637	Venango (6610014)	906 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
638	Venango (6610014)	907 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
639	Venango (6610014)	908 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
640	Venango (6610014)	910 ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
641	Venango (6610014)	910 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	PVC	Non Lead	Polyethylene (HDPE)	Non Lead	Non Lead
642	Venango (6610014)	911 OAK ST	OAK ST	RENO	16343	Venango	Residential	-	Other Not Lead	Non Lead	Other Not Lead	Non Lead	Non Lead
643	Venango (6610014)	912 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
644	Venango (6610014)	914 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
645	Venango (6610014)	ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	-	Copper	Non Lead	PVC	Non Lead	Non Lead
646	Venango (6610014)	ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	1	PVC	Non Lead	PVC	Non Lead	Non Lead
647	Venango (6610014)	ALLEGHENY BLVD	ALLEGHENY BLVD	RENO	16343	Venango	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
648	Venango (6610014)	ALLEGHENY BLVD (BOILER HOUSE)	ALLEGHENY BLVD (BOILER HOUSE)	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
649	Venango (6610014)	ALLEGHENY BLVD (BOILER HOUSE)	ALLEGHENY BLVD (BOILER HOUSE)	RENO	16343	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
650	Venango (6610014)	9 NINTH ST	NINTH ST	RENO	16343	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
651	Venango (6610014)	206 WALNUT ST	WALNUT ST	RENO	16343	Venango	Residential	5/8	Copper	Non Lead	PVC	Non Lead	Non Lead
652	Venango (6610014)	1725 ALLEGHENY BLVD APT 1	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
653	Venango (6610014)	1725 ALLEGHENY BLVD APT 2	ALLEGHENY BLVD	RENO	16343	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
654	Venango (6610014)	1399 ALLEGHENY BLVD	ALLEGHENY BLVD	FRANKLIN	16323	Venango	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
655	Sugarcreek (6610029)	437 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
656	Sugarcreek (6610029)	443 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
657	Sugarcreek (6610029)	435 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
658	Sugarcreek (6610029)	411 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
659	Sugarcreek (6610029)	405 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
660	Sugarcreek (6610029)	395 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
727	Sugarcreek (6610029)	158 CAUSEWAY DR	CAUSEWAY DR	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
728	Sugarcreek (6610029)	125 WILSON ST	WILSON ST	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
729	Sugarcreek (6610029)	120 WILSON ST	WILSON ST	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
730	Sugarcreek (6610029)	116 WILSON ST	WILSON ST	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
731	Sugarcreek (6610029)	119 WILSON ST	WILSON ST	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
732	Sugarcreek (6610029)	109 WILSON ST	WILSON ST	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
733	Sugarcreek (6610029)	452 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
734	Sugarcreek (6610029)	436 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
735	Sugarcreek (6610029)	422 SUGARCREEK DR	SUGARCREEK DR	FRANKLIN	16323	Venango	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
736	West Hickory (6270002)	MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
737	West Hickory (6270002)	MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
738	West Hickory (6270002)	331 FERRY LN	FERRY LN	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
739	West Hickory (6270002)	319 FERRY LN	FERRY LN	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
740	West Hickory (6270002)	313 FERRY LN	FERRY LN	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
741	West Hickory (6270002)	309 FERRY LN	FERRY LN	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
742	West Hickory (6270002)	3511 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
743	West Hickory (6270002)	1504 BRIDGE ST	BRIDGE ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
744	West Hickory (6270002)	6 BRIDGE ST	BRIDGE ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
745	West Hickory (6270002)	1522 BRIDGE ST	BRIDGE ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
746	West Hickory (6270002)	3593 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
747	West Hickory (6270002)	3589 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
748	West Hickory (6270002)	3585 MAIN STREET WHITE HOUSE	MAIN STREET WHITE HOUSE	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
749	West Hickory (6270002)	NEW BARN	NEW BARN	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
750	West Hickory (6270002)	3581 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
751	West Hickory (6270002)	3573 MAIN STRET	MAIN STRET	WEST HICKORY	16370	Forest	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
752	West Hickory (6270002)	3569 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
753	West Hickory (6270002)	3567 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
754	West Hickory (6270002)	3563 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
755	West Hickory (6270002)	3570 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
756	West Hickory (6270002)	MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
757	West Hickory (6270002)	143 DEPOT ST	DEPOT ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
758	West Hickory (6270002)	3551 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
759	West Hickory (6270002)	3541 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
760	West Hickory (6270002)	3531 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
761	West Hickory (6270002)	CENTER ST	CENTER ST	WEST HICKORY	16370	Forest	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
762	West Hickory (6270002)	125 DEPOT ST	DEPOT ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
763	West Hickory (6270002)	MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
764	West Hickory (6270002)	3518 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
765	West Hickory (6270002)	3510 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
766	West Hickory (6270002)	3506 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
767	West Hickory (6270002)	3502 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
768	West Hickory (6270002)	3 SOUTH MAIN ST	SOUTH MAIN ST	WEST HICKORY	16370	Forest	Commercial	-	Unknown	Unknown	Unknown	Unknown	Unknown
769	West Hickory (6270002)	3480 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
770	West Hickory (6270002)	3450 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
771	West Hickory (6270002)	MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Commercial	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
772	West Hickory (6270002)	3457 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
773	West Hickory (6270002)	3443 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
774	West Hickory (6270002)	3409 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
775	West Hickory (6270002)	3422 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
776	West Hickory (6270002)	3412 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
777	West Hickory (6270002)	MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
778	West Hickory (6270002)	836 HOLLOW RD	HOLLOW RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
779	West Hickory (6270002)	BACK DIRT LN	BACK DIRT LN	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
780	West Hickory (6270002)	830 HOLLOW RD	HOLLOW RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
781	West Hickory (6270002)	3341 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
782	West Hickory (6270002)	3336 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
783	West Hickory (6270002)	MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
784	West Hickory (6270002)	MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
785	West Hickory (6270002)	3474 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
786	West Hickory (6270002)	95 CENTER ST	CENTER ST	WEST HICKORY	16370	Forest	Other	-	Unknown	Unknown	Unknown	Unknown	Unknown
787	West Hickory (6270002)	3121 WALNUT ST	WALNUT ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
788	West Hickory (6270002)	3125 MAIN ST	MAIN ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
789	West Hickory (6270002)	3129 WALNUT ST	WALNUT ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
790	West Hickory (6270002)	3133 WALNUT ST	WALNUT ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
791	West Hickory (6270002)	3137 WALNUT ST	WALNUT ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
792	West Hickory (6270002)	3141 WALNUT ST	WALNUT ST	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown

No.	System	Address	Street	City	Zip Code	County	Premise Type	Meter Size	Aqua Material	Aqua Classification	Customer Material	Customer Classification	Overall Service Classification
925	West Hickory (6270002)	OLD LEASE RD	OLD LEASE RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
926	West Hickory (6270002)	OLD LEASE RD	OLD LEASE RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
927	West Hickory (6270002)	OLD LEASE RD	OLD LEASE RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
928	West Hickory (6270002)	414 UPPER LEASE RD	UPPER LEASE RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
929	West Hickory (6270002)	OLD LEASE RD	OLD LEASE RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
930	West Hickory (6270002)	396 SKI HI ROAD EXT	SKI HI ROAD EXT	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
931	West Hickory (6270002)	SKI HI ROAD EXT	SKI HI ROAD EXT	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
932	West Hickory (6270002)	338 SKI HI ROAD EXT	SKI HI ROAD EXT	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
933	West Hickory (6270002)	346 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
934	West Hickory (6270002)	SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
935	West Hickory (6270002)	SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
936	West Hickory (6270002)	403 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
937	West Hickory (6270002)	717 CENTER RD	CENTER RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
938	West Hickory (6270002)	377 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
939	West Hickory (6270002)	608 HILLTOP RD	HILLTOP RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
940	West Hickory (6270002)	743 CENTER RD	CENTER RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	PVC	Non Lead	Unknown
941	West Hickory (6270002)	SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
942	West Hickory (6270002)	SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
943	West Hickory (6270002)	1937 LEASE TRL	LEASE TRL	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
944	West Hickory (6270002)	SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
945	West Hickory (6270002)	692 HILL TOP RD	HILL TOP RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
946	West Hickory (6270002)	1948 LEASE TRIAL RD	LEASE TRIAL RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
947	West Hickory (6270002)	SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
948	West Hickory (6270002)	SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
949	West Hickory (6270002)	487 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
950	West Hickory (6270002)	465 SKI HI DR	SKI HI DR	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
951	West Hickory (6270002)	720 CENTER RD	CENTER RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
952	West Hickory (6270002)	461 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
953	West Hickory (6270002)	504 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
954	West Hickory (6270002)	494 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
955	West Hickory (6270002)	476 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
956	West Hickory (6270002)	SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	5/8	Unknown	Unknown	Unknown	Unknown	Unknown
957	West Hickory (6270002)	460 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown
958	West Hickory (6270002)	454 SKI HI RD	SKI HI RD	WEST HICKORY	16370	Forest	Residential	-	Unknown	Unknown	Unknown	Unknown	Unknown

EXHIBIT A1

Pre-investigative letter to identify service
line material



DATE



M1-XXX RESIDENT
OR CURRENT RESIDENT
ADDRESS
CITY ST ZIP



AquaLeadSurvey.com

Dear Customer,

Aqua Pennsylvania is completing a service line material inventory as required by the U.S. Environmental Protection Agency (USEPA), the Pennsylvania Department of Environmental Protection (PADEP), and the Pennsylvania Public Utility Commission (PAPUC). **Your participation is required to avoid service interruption.**

Please complete one of the following options:

Option 1: Self-Reporting:

- Return the mailed survey,
- Complete the survey by phone, or
- Use the QR code provided or go to AquaLeadSurvey.com to submit your responses online

Option 2: Schedule an Appointment:

- Have your water service inspected by a trained technician. To complete this study in a timely manner, Aqua has hired a contractor, Environmental Resource Management (ERM).

Please call the Aqua number **1.866.SLM.AQUA (1.866.756.2782)** between the hours of 8am-6pm to schedule an appointment or receive assistance. Appointments will be available on select weekdays, evenings and Saturdays. You can also email LeadSurvey@erm.com with questions or to schedule an appointment.

If our inspection finds you have a lead or galvanized service line, Aqua is required to replace it **at no direct cost to you**. The service line extends from the water main in the street to your water meter. Aqua owns the portion of the service line from the main in the street to the curb stop or edge of right of way (Aqua Service Line). You own the portion of the service line from the curb stop or edge of right of way through your property and into your structure (Customer Service Line). Aqua will install the new service line and dedicate back to you the Customer Service Line and you will own and maintain the new Customer Service Line as a part of your property. We will provide you with additional service line replacement information if we identify that your service line is lead or galvanized.

The presence of a lead or galvanized water service line does not mean that drinking water in your home is contaminated with lead. However, removal of the lead or galvanized service line eliminates the future risk of lead entering your water supply from the water service line.

Sincerely,

Michael Fili, Vice President
Capital Planning, Design & Construction Aqua Pennsylvania

Para acceder al documento traducido al español, visite el sitio web de Aqua en <https://www.aquawater.com/aqua-pa-lead-spanish.php>

如果需要查看本文件的中文简体字译本, 请访问 Aqua 网站 : <https://www.aquawater.com/aqua-pa-lead-chinese.php>

Die deutsche Übersetzung dieses Dokuments finden Sie auf der Website von Aqua unter <https://www.aquawater.com/aqua-pa-lead-german.php>
PA-HUB-SL10-2509

EXHIBIT A2

Second Pre-investigative letter to identify
service line material



DATE



M1-XXX RESIDENT
OR CURRENT RESIDENT
ADDRESS
CITY ST ZIP



AquaLeadSurvey.com

******Second Notice******

Dear Customer,

Aqua Pennsylvania is completing a service line material inventory as required by the U.S. Environmental Protection Agency (USEPA), the Pennsylvania Department of Environmental Protection (PADEP), and the Pennsylvania Public Utility Commission (PAPUC). **Your participation is required to avoid service interruption.**

Please complete one of the following options:

Option 1: Self-Reporting:

- Return the mailed survey,
- Complete the survey by phone, or
- Use the QR code provided or go to AquaLeadSurvey.com to submit your responses online

Option 2: Schedule an Appointment:

- Have your water service inspected by a trained technician. To complete this study in a timely manner, Aqua has hired a contractor, Environmental Resource Management (ERM).

Please call the Aqua number **1.866.SLM.AQUA (1.866.756.2782)** between the hours of 8am-6pm to schedule an appointment or receive assistance. Appointments will be available on select weekdays, evenings and Saturdays. You can also email LeadSurvey@erm.com with questions or to schedule an appointment.

If our inspection finds you have a lead or galvanized service line, Aqua is required to replace it **at no direct cost to you**. The service line extends from the water main in the street to your water meter. Aqua owns the portion of the service line from the main in the street to the curb stop or edge of right of way (Aqua Service Line). You own the portion of the service line from the curb stop or edge of right of way through your property and into your structure (Customer Service Line). Aqua will install the new service line and dedicate back to you the Customer Service Line and you will own and maintain the new Customer Service Line as a part of your property. We will provide you with additional service line replacement information if we identify that your service line is lead or galvanized.

The presence of a lead or galvanized water service line does not mean that drinking water in your home is contaminated with lead. However, removal of the lead or galvanized service line eliminates the future risk of lead entering your water supply from the water service line.

Sincerely,

Michael Fili, Vice President
Capital Planning, Design & Construction Aqua Pennsylvania

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如果需要查看本文件的中文简体字译本, 请访问 Aqua 网站 : <https://www.aquawater.com/aqua-pa-lead-chinese.php>

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PA-HUB-SL20-2509

EXHIBIT A3

Final Pre-investigative letter to identify
service line material



DATE

******FINAL ATTEMPT TO REACH YOU TO AVOID TERMINATION******

M1-XXX RESIDENT
OR CURRENT RESIDENT
ADDRESS
CITY ST ZIP



AquaLeadSurvey.com

Dear Customer,

In connection with our Lead Service Line Replacement Program, Aqua has attempted to contact you to identify your service line material to determine if your service line is lead or galvanized requiring replacement. You have either refused to allow Aqua to access your property or Aqua has not received a response from you.

State and Federal regulations require Aqua to identify your service line material. Under the Pennsylvania Public Utility Commission ("PUC"): Aqua is to terminate service to your premise if permission is not granted to identify the service line material.

TO AVOID SERVICE TERMINATION, PLEASE CHOOSE ONE OF THE FOLLOWING OPTIONS:

Option 1: Self-Reporting:

- Return the mailed survey,
- Complete the survey by phone, or
- Use the QR code provided or go to AquaLeadSurvey.com to submit your responses online

Option 2: Schedule an Appointment:

- Have your water service inspected by a trained technician. To complete this study in a timely manner, Aqua has hired a contractor, Environmental Resource Management (ERM).

Please call the Aqua number 1.866.SLM.AQUA (1.866.756.2782) between the hours of 8am-6pm to schedule an appointment or receive assistance. Appointments will be available on select weekdays, evenings and Saturdays. You can also email LeadSurvey@erm.com with questions or to schedule an appointment.

If your service line is found to be made of lead or galvanized pipe, **Aqua will replace it at no direct cost to you.** The service line extends from the water main in the street to your water meter. Aqua owns the portion of the service line from the main in the street to the curb stop or edge of right of way (Aqua Service Line). You own the portion of the service line from the curb stop or edge of right of way through your property and into your structure (Customer Service Line). Aqua will install the new service line and dedicate back to you the Customer Service Line and you will own and maintain the new Customer Service Line as a part of your property.

Sincerely,

Michael Fili, Vice President
Capital Planning, Design & Construction Aqua Pennsylvania

Para acceder al documento traducido al español, visite el sitio web de Aqua en <https://www.aquawater.com/aqua-pa-lead-spanish.php>

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EXHIBIT A4

Move-In Letter



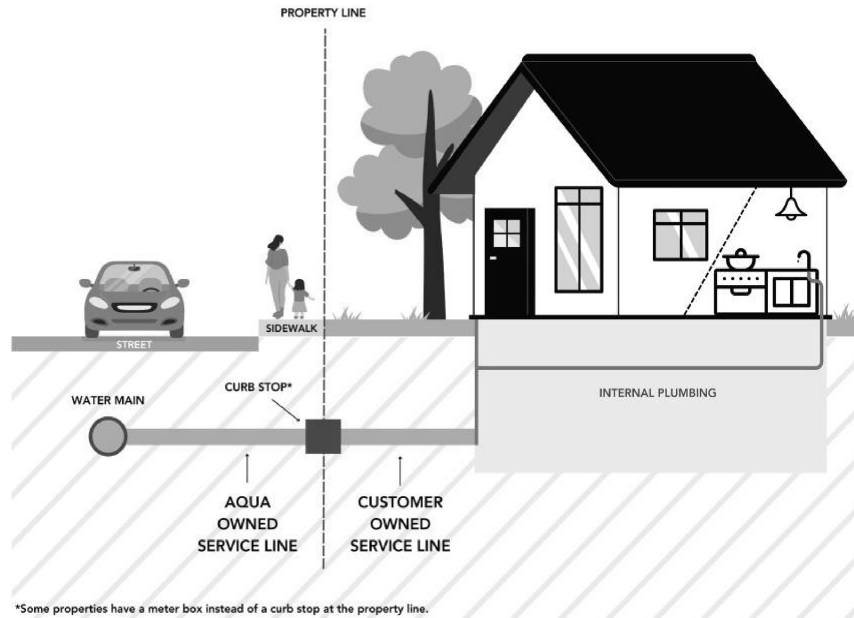
An  Essential Utilities Company

*****AUTO**SCH 5-DIGIT 16114
 
John Q Sample M2D-01
123 Main St
Anytown, PA 19010

Dear Consumer:

Aqua is pleased to provide water service to your new address. Aqua supplies water to your property through a service line that runs from the water main into your building. Aqua owns the service line from the water main to the curb stop or meter box. You own the service line that runs from the curb stop or meter box into your building.

Aqua is conducting an ongoing service line material inventory and replacement program to identify and replace lead and galvanized service lines in our drinking water systems at no direct cost to our customers. Galvanized service lines are replaced if they could potentially be a source of lead to your tap water. Under the United States Environmental Protection Agency (USEPA), Aqua is required to notify you, as a new water consumer, whether your service line consists of lead, galvanized requiring replacement, or an unknown material. Currently, no action is required of you.



SEE BELOW FOR YOUR SERVICE LINE CLASSIFICATION

Our records show the following information for your property:

- **Premise Number: 123456-7**
- **Aqua Side Service Line Classification:**
- **Customer Side Service Line Classification:**
- **Regulatory Classification*:**

*Regulatory Classification is determined based on information available for both sides of the service line.



Please understand that inventorying and replacement efforts will take many years. We are developing detailed plans to meet these objectives. We will notify you if we require more information or need to arrange your service line replacement once we know the schedule for your area. Note that if you proceed with replacement of your service line using your own plumber, please contact us as soon as possible since we are required to replace the company-owned service line, if lead or galvanized, to minimize the risk of lead being released into your water.

HEALTH EFFECTS OF LEAD

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

STEPS TO REDUCE LEAD IN YOUR DRINKING WATER

Lead is more likely to accumulate when water is in contact with a lead source for longer periods of time. There are steps you can take to minimize exposure to lead in drinking water:

- **Run your tap to flush out lead.** If your water has not been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking. The amount of time to run the water will depend on the length and diameter of the service line and the amount of plumbing in your home.
- **Use cold water to cook or prepare baby formula.** Do not boil water to reduce lead. Lead dissolves more easily in hot water and boiling water will concentrate the lead.
- **If you buy a water filter for lead removal, make sure it is approved to reduce lead.** The filter should be certified for lead removal by NSF. For more information, contact NSF International, www.NSF.org.

For more information on lead and our replacement program, please visit www.aquawater.com/lead.

Please note that when we begin working in your area, we will contact you to arrange inspections and service line replacements. This will provide you with the opportunity to verify your service line material. If you have other questions, please call our dedicated service line material call center hub at 1-866-SLM-AQUA (1-866-756-2782).

Sincerely,

Aqua

EXHIBIT B

Customer Surveys

Customer Lead and Copper Survey

To comply with regulations from the Pennsylvania Public Utility Commission (PAPUC), the Pennsylvania Department of Environmental Protection (PADEP), and the Environmental Protection Agency (EPA), Aqua is conducting a system-wide survey to identify the materials used in customer water service lines.

Your participation is important. Completing this survey will help us build an accurate inventory and support our commitment to removing all lead from the drinking water system.

If you have questions, need assistance, or would prefer to schedule an appointment to have your service line inspected, please contact our call center at **1-(866) 756-2782**, available Monday through Friday from 8:00 AM to 6:00 PM.



To save time, you may also complete the survey online at **AquaLeadSurvey.com** or by using the QR code provided. (If completing online, you may recycle this material)

First Name:

Last Name:

Phone: - -

Year home built:

If known, what type of material is the service line coming into your home? Please provide a picture for verification via email to LeadSurvey@erm.com or mail back with this survey. See included pipe identification instructions.

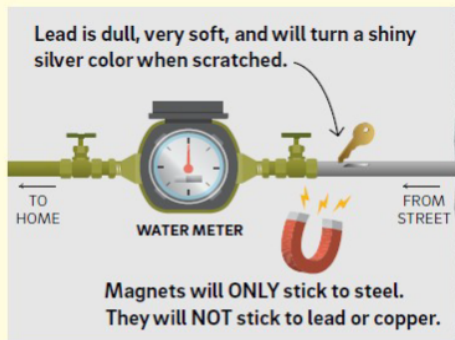
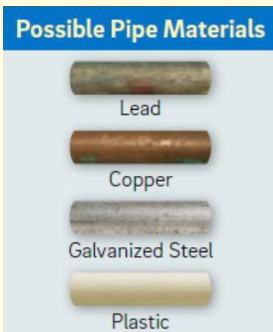
Lead

Copper

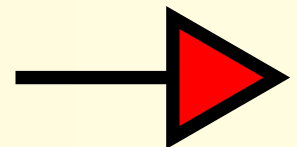
Plastic or PVC or PEX

Galvanized

***If other or unknown please CALL 1-(866) 756-2782 to verify**



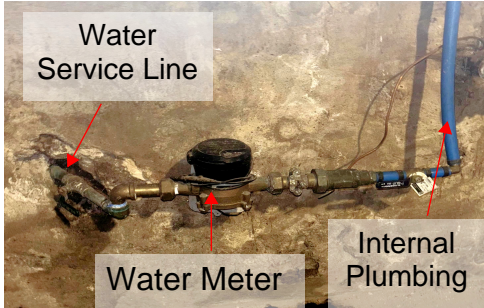
See Next Page for Identification Instructions



Please return completed survey in the enclosed self-address envelope to ERM c/o Rob DeJesse, AQUA Pennsylvania
PO Box 950
Lansdale, PA 19446-9802



How to Identify Water Service Line and Water Pipe Materials in Your Home



Step 1: Find Your Water Service

Your water service is typically located inside your basement, crawlspace or garage on the side nearest your street. It is typically directly before your water meter.

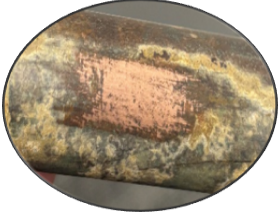
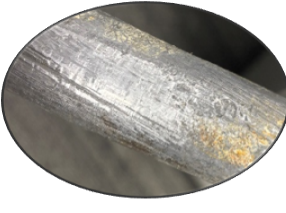
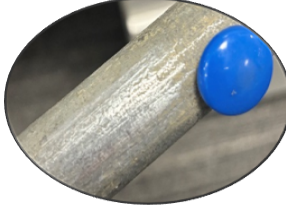



Step 2: Test the Service Material

You are testing the first piece of pipe entering your home. It may be entering through the wall or floor.

- If metal, lightly scratch the pipe with a screwdriver or coin
- Place a strong magnet on the pipe


Step 3: Match Service Line Material

	<u>Copper</u>	<u>Lead</u>	<u>Galvanized</u>	<u>Plastic</u>
				
Appearance	New: Copper Color Old: Brown, with Possible Green or Blue Corrosion	Dull Grey, Bendable; Often Curved with a Bulb	Dark Grey, Stright Ridged Pipe	Varies in Color; Typically Black, White, or Blue
Scratch Test	Copper Colored, Like a Penny	Easy to Scratch, Shiny Silver	Hard to Scratch, Dull Grey	Not Applicable
Magnet Test	Does not Stick	Does not Stick	Magnetic	Does not Stick
Threads	Unlikely	None	Yes	None

If you are unable to identify your service line material, please call 1-(866) 756-2782 to receive assistance or schedule an inspection appointment.

EXHIBIT C

Construction and Maintenance Activities
Discover Lead Line Form

 An Essential Utilities Company	Premises No.: _____ Tap Serial No.: _____ Date: _____
	Address: _____
	Prepared by: _____
	PWSID: _____ System Name: _____

ESTE DOCUMENTO CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

An Important Health Notice From Aqua


PLEASE READ THIS BEFORE USING YOUR WATER!

During our maintenance/construction activities today, Aqua encountered:

- An Aqua-owned lead service line Copper
 An Aqua-owned galvanized service line

that provides water from our water main to the curb stop.

Please note that:

- It has been replaced today.
 It will be replaced by: _____

The customer-owned service line that provides water from the curb stop into your house is constructed of:


- Lead Galvanized Copper Other: _____

We encourage you to review the flushing instructions below and the information about lead on the back of this form. We will:

1. contact you to arrange for tap water sampling and
2. provide you with a pitcher filter to protect you from lead. Pitcher dropped off?

In the meantime, please call us if you would like additional information at 1-866-SLM-AQUA (1-866-756-2782).

Please review and follow these very important **instructions*** to minimize your exposure to metals, such as lead, which might have been stirred up due to the service-line replacement work. Please flush all your faucets using these steps:

-  **1** If possible, remove faucet aerators from all water faucets in the home.
- 2** Beginning in the lowest level of the home, fully open the cold water faucets throughout the home.
- 3** Let the water run for at least 30 minutes at the last faucet you opened (which was on your top floor).
- 4** Turn off each faucet starting with the faucets in the highest level of the home. Be sure to run water in bathtubs and showers as well as faucets.
- 5** Clean and reinstall any aerators you might have removed in Step 1.
- 6** Do not consume tap water, open hot water faucets, or use icemaker or filtered water dispenser until after flushing is complete.

*Based on the American Water Works Association-recommended safety procedures (awwa.org).

You might also wish to use a NSF-approved home filter for water to be used for drinking and cooking, particularly if you are pregnant or have children under age six. Go to NSF.org for more information.

Please see the other side of this notice for more information on lead. Thank you for letting Aqua serve you! For questions or concerns, please contact Aqua customer service line call center at **1-866-SLM-AQUA (1-866-756-2782)**.

More helpful information on the back



Information About Lead and Drinking Water*



How does lead get into drinking water?

Lead is not typically found in the streams, reservoirs or wells that serve as our water supplies. The main water lines that carry water from treatment plants to customers don't contribute to lead. The main source of lead in drinking water is from lead service lines (the pipelines that deliver water from the water mains in the street to homes) and from household plumbing that contains lead.

Before the use of copper for water pipes, lead was once a material of choice. Before 1986, lead was also a key component of the solder used by plumbers when installing home plumbing. Lead is even found in brass and bronze plumbing fixtures. The chemical properties of water can cause lead and other metals to leach into the water. Water utilities, including Aqua, treat drinking water to reduce the chance for metals to leach into the water.

Customers who have, or think they might have, lead service lines are strongly encouraged to replace their service lines. If customers choose to replace their household plumbing, they should use certified lead-free solder and fixtures.

How Aqua protects its customers:

Aqua conducts required testing for drinking water contaminants, including lead and copper, to ensure compliance with state and federal drinking water standards. Aqua also tests for lead in high-risk sample homes to comply with the U.S. Environmental Protection Agency's (EPA) lead and copper rule. According to the EPA, sampling locations must be selected based on priority tied to possible lead exposure. Aqua also works with individual customers who request lead information for their home. Test results, including those for lead and copper, are summarized in our annual water quality reports, which are produced for every water system we own and operate. You can find your community's water quality report on AquaWater.com.

Changes in water sources are not common. However, if we ever need to use a new water source, Aqua works with state environmental regulators to perform an early evaluation of the new source to anticipate water quality concerns and identify potential treatment needs.

Once a new water source is approved, Aqua further verifies the acceptability of water quality by conducting testing at approved high-risk homes for a sustained period of time to ensure water quality.

Health effects of lead:

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

If your home's water shows elevated levels of lead, or if you are concerned about the potential of lead in your water, here are ways you can minimize exposure.

- **Run your tap to flush out lead.** If your water hasn't been used for several hours, run water for at least 15 to 30 seconds or until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold water to cook and prepare baby formula. Don't boil water to reduce lead.** Lead dissolves more easily into hot water. Boiling water won't reduce lead.
- If you buy a water filter, make sure it's approved to reduce lead. You can contact NSF International at 800.NSF.8010 or NSF.org.
- If you are concerned about exposure, contact your local health department or healthcare provider to find out how you can get your child tested for lead. Call Aqua at 877.987.2782 for information about testing your water for lead.
- Brass faucets, fittings and valves – even those advertised as lead free – might contribute lead to drinking water. The law allows end-use fixtures, such as faucets, with wetted surfaces containing a maximum weighted average of 0.25 percent lead to be labeled as lead free. Visit NSF International at NSF.org to learn more.

For more information on reducing lead exposure in your home and the health effects of lead, visit the EPA at EPA.gov/lead or contact your healthcare provider.

*This information sheet contains regulatorily required or recommended language and nothing herein is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this information sheet.

EXHIBIT D

Door Hanger



IMPORTANT NOTICE

AQUASM

An  Essential Utilities Company

Translated Documents

Para acceder al documento traducido al español,
visite el sitio web de Aqua en

<https://www.aquawater.com/aqua-pa-lead-spanish.php>

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<https://www.aquawater.com/aqua-pa-lead-german.php>



We're sorry...we missed you!

A company representative was at your property today.

Date: _____ Time: _____

The purpose(s) of our visit was to:

- Gain Access to Conduct Service Line Inspection
- Other/Comments: _____

Aqua is required by State and Federal law to categorize all customer water service lines. We are missing data on your home. **Your participation is required to avoid potential service interruption.**

WE NEED YOUR HELP!



Complete a survey online, by mail, or over the phone to identify your pipe type

OR



Schedule an inspection with our trained technicians



Visit: www.AquaLeadSurvey.com

Call: 1-866-756-2782

Email: LeadSurvey@erm.com

Scan QR Code to Start Your Survey



AQUASM

An  Essential Utilities Company



ERM

EXHIBIT E

10 Day Shutoff Notice



******Urgent: Action Required to Avoid Water Service Interruption******

Dear Customer,

In connection with our Lead Service Line Replacement Program, Aqua has made multiple attempts to contact you to determine the material of your water service line. You have either refused to allow Aqua to access your property or Aqua has not received a response from you.

State and Federal regulations require Aqua to identify your service line material. Under the Pennsylvania Public Utility Commission ("PUC"): Aqua is to terminate service to your premise if permission is not granted to identify the service line material. Aqua cannot perform a partial replacement of a lead or galvanized service lines.

TO AVOID SERVICE INTERRUPTION, PLEASE CHOOSE ONE OF THE FOLLOWING OPTIONS:

Option 1: Self-Reporting:

- Complete the survey by phone

Option 2: Schedule an Appointment:

- Have your water service inspected by a trained technician.

Please call the Aqua number **1.866.SLM.AQUA (1.866.756.2782)** between the hours of 8am-6pm to complete the survey, schedule an appointment or receive assistance. Please state that you received a shut-off notice for service line identification.

If your service line is found to be made of lead or galvanized pipe, **Aqua will replace it at no direct cost to you.** The service line extends from the water main in the street to your water meter. Aqua owns the portion of the service line from the main in the street to the curb stop or edge of right of way (Aqua Service Line). You own the portion of the service line from the curb stop or edge of right of way through your property and into your structure (Customer Service Line). Aqua will install the new service line and dedicate back to you the Customer Service Line and you will own and maintain the new Customer Service Line as a part of your property.

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10-Day Shut Off Notice

DATE NOTICE ISSUED:

Name: _____

Service Address: _____

Premise No. _____

In order for Aqua Pennsylvania, Inc. to continue supplying water service to your residence/business, you need to take immediate action. If the information **marked** below is not provided within the next 10 days, we will shut off the water service at the above address on or after 8:00 A.M. on _____. **Aqua may act on this notice for up to 60 days.**

THIS ACTION WILL BE TAKEN FOR THE FOLLOWING REASON:

1. Your Bill For \$ _____ is Overdue. Call 1.877.987.2782 (and choose Collections).

2. Meter Operations:

- ACT 120 Lead Service Line Inspection or Replacement. Call 610.645.4272 to speak with Water Quality.
- Inactive Account - Apply for Water Service
- Meter Equipment Inspection Exchange or Install Meter Meter Space Does Not Meet Aqua PA Specifications
- Customer side leak, property owner responsibility. Call 1.877.987.2782 to update repair status

Other: _____ Call 1.877.WTR.AQUA or 1.877.987.2782.

3. Backflow Prevention: Failure to Test Backflow Device SEPA 610.541.4179 or backflow@aquawater.com
 Failure to Install Backflow Device GPA 1.877.987.2782 or gpabackflow@aquawater.com

TO STOP THE SHUT OFF, YOU MUST DO THE FOLLOWING IMMEDIATELY:

1. Pay the total amount overdue. To pay by phone, call our toll-free number at 866-269-2906 or see the back of the payment stub for all payment options. If we shut off your water, you may have to pay the following charges to have your water turned back on: Overdue Amount \$_____; Turn-On Charge \$_____; Payments will not be accepted by our representative. It must be paid at an authorized payment location (call Aqua for the nearest payment location's address).
2. Contact Aqua during normal business hours at 877.987.2782 (Select Collections) to let us know you made a payment in full (or in full of past due amounts of the most recent payment arrangement), to make a payment arrangement, dispute an overdue bill, the grounds for termination are otherwise eliminated, or learn about **Aqua's Customer Assistance Program**. You can also contact Aqua at our address above.
3. Call 877.987.2782 during normal business hours (Select Collections) if you or someone in your home has a serious illness or a medical condition.
 - Comunicarse con Aqua al 877.987.2782 (elija "Bobranzas" - "Collectiones" en inglés) para hacernos saber que realizó el pago, o para disputar el balance atrasado. También puede comunicarse con Aqua a la dirección que aparece arriba.
 - Atención! Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 877.987.2782.

If you have questions or need more information, contact us as soon as possible at 877.987.2782. After you talk to us, if you are not satisfied, you may file a complaint with the Public Utility Commission. The Public Utility Commission may delay the shut off if you file the complaint before the shut off date. To contact them, call 1.800.692.7380 or write to the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265.



762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

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IMPORTANT TO KNOW - BEFORE WE SHUT OFF YOUR UTILITY SERVICE

- **If we shut off your service during the winter months (between Dec. 1 - Mar. 31)** we will restore your service within 24 hours of your meeting all requirements/conditions to have service reconnected. Where street digging is required it may take up to 7 days.
- If you are a victim of domestic violence and have a Protection From Abuse Order (PFA) or other court order that shows clear evidence of domestic violence, there are special protections available. **Call us immediately at 877.987.2782.** (You will be required to provide us with a copy of the order.)
- **If you need help to pay your bill**, you may be eligible for a payment arrangement or **debt forgiveness through Aqua's Customer Assistance Program.** Call **877.987.2782 right away** to provide us with household income and occupant information. You may be required to provide proof of your income.
- If your landlord pays your utility bill: You have certain legal protections. Please call us at 877.987.2782.
- If you have trouble understanding or speaking English or have a disability please call us at 877.987.2782 for free interpretation.
- If your service is shut off, you may be required to pay more than the amount listed on the front of this notice to have your service turned back on. You may have to pay any additional bills that have become past due.
- All adult occupants of the premise whose name appears on the mortgage, deed, or lease are considered "customers" and are responsible for payment of this bill.
- If service is shut off, ANY adult occupant who has been living at the premise may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned back on and to arrange access to your premise.
- After all conditions have been met to have the service turned back on, it may take up to 7 days to have your service restored. Please contact us to discuss the details.
- If you need water to heat your property, please contact Aqua immediately at 877.987.2782 (and choose Collections) so we can arrange a service visit to verify that need. The company will act in accordance with the public utility laws with respect to water service shut offs.

MEDICAL EMERGENCY NOTICE

Let us know if someone living in your home is seriously ill or has a medical condition.

WE WILL NOT SHUT OFF YOUR SERVICE provided you:

A. Provide a medical certification by a licensed physician, nurse practitioner or physician's assistant.

Medical certifications must be in writing and signed by your physician, nurse practitioner or physician's assistant by fax, email or mail within three days.

AND

B. Make some equitable arrangements to pay your current bills for service.

Call **Aqua at 877.987.2782** to let us know about your medical emergency.

FAX: 610.520.2168 or toll-free at 866.780.8301

**ATTN: Collections Department
Aqua Pennsylvania, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010**

EXHIBIT F

Customer Agreement



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LICENSE AGREEMENT TO REPLACE THE CUSTOMER OWNED LEAD/GALVANIZED SERVICE LINE

The undersigned customer(s) or property owner(s) (the “Customer”), through this License Agreement, grants Aqua Pennsylvania, Inc. (“Aqua” or the “Company”) and its contractors and/or subcontractors a license to enter upon the Customer’s property at the service address set forth below (the “Property”) for the purpose of replacing the Customer-owned lead or galvanized service line with a new Customer-side service line and connecting the new Customer-side service line to the Company’s facilities, at no direct cost to the Customer.

Service

Address: _____

City: _____ State: _____ Zip: _____

The Customer represents that the Customer is the sole legal owner of the Property and has sole authority to agree to this License Agreement. The term of this License Agreement shall be valid until the Company or its contractor/subcontractor completes the replacement of the Customer-side service line and restoration.

The Company owns the Company-side service line from the Company’s water main to the curb stop, meter pit, or valve (as applicable) at or near the Customer’s property line. The Company, in its sole discretion has determined the location of the Company-side service line. The Company-side service line will be owned and maintained by the Company.

The Company or the Company’s contractor and/or subcontractor shall replace the Customer-owned lead or galvanized service line with a new service line of size and material determined by the Company. The Customer-owned lead or galvanized service line will be abandoned in place. The Company shall connect the new Customer-side service line to the Company’s connecting facilities and the Customer’s premises. It may be necessary for the Company or Company’s contractor to gain entry into the Customer’s premises to make the connection at the meter with the new Customer-side service line. The ownership of the new Customer-side service line will be dedicated to the Customer at the completion of the replacement. Ownership and maintenance responsibilities of the new Customer-side service line will remain with the Customer.

Following the replacement of the Customer-side service line, the Company will restore the Customer's Property as reasonably as practicable to the condition prior to the commencement of the replacement under this License Agreement. The Company warrants the workmanship and materials of the installation of the new Customer-side service line and restoration of surfaces for a period of two (2) years from the date the replacement is completed. The date the replacement is completed is the date water service is re-established to the Property.

The maximum coverage under the warranty on the workmanship and materials is limited to an amount up to Twenty Thousand Dollars (\$20,000.00) and limited to repairing or replacing the Customer-side service line if the failure was due to the workmanship and materials of the replacement, and restoration of surfaces which shall mean restoration as reasonably as practicable to the condition that existed prior to the replacement under this License Agreement. The Company shall not be liable for any damages beyond the maximum coverage of the two year warranty as described in this License Agreement. Should any repair be necessary under this warranty, the Customer grants Aqua and its contractors and/or subcontractors license to enter upon the Customer's Property to complete the repairs.

In consideration of the Company performing the Customer-side service line replacement at no direct cost to the Customer and receiving the associated warranty on workmanship and materials and restoration of surfaces as set forth above, the Customer agrees to indemnify, release and hold harmless the Company and its affiliates, agents, and contractors and/or subcontractors from and against all claims, liabilities, and costs arising from acts and omissions of the Company and/or its contractors and/or subcontractors in replacing and installing the new Customer-side service line that are outside of the associated warranty on workmanship and materials and restoration of surfaces. The Company and/or its contractors and/or subcontractors shall not be responsible for any pre-existing condition present at the Property, including, but not limited to, pre-existing conditions of the structures, other improvements, or other utility or customer service lines at the Property. The Customer specifically agrees to accept dedication of the newly installed Customer-owned portion of the service line upon completion of its installation.

PLEASE RETURN A SIGNED COPY OF THIS LICENSE AGREEMENT IN THE PRE-ADDRESSED, POSTAGE PAID, ENVELOPE TO:

**Aqua Pennsylvania, Inc.
762 W. Lancaster Ave.
Bryn Mawr, PA 19010
Attention: Water Quality Department**

Contract No.

CUSTOMER

AQUA PENNSYLVANIA, INC.

Signature: _____ Signature: _____

Printed Name: _____ Printed Name: _____

Date: _____ Title: _____

Phone: _____ Date: _____

EXHIBIT G

Customer Letter – Lead Material Identified



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Date

Address

Dear Aqua Customer,

Aqua Pennsylvania is implementing a lead line replacement program. Our records show that the service line at the above address is, or may be, comprised of lead.

The water service line serving your property includes a section of pipe from the water main to the curb (curb stop) that is “company-owned.” There is a second section of pipe extending from the curb stop to your home that is “customer-owned.” It is the property owner’s responsibility to maintain the customer-owned service line.

Aqua can replace, AT NO DIRECT COST TO YOU, your customer-owned service line from the curb line to the connection with the water meter inside your building/house. Our contractor will excavate/tunnel from the water main to your building/house and enter your building/house to disconnect the lead service line and connect the new one. The new customer-owned service line will then be turned over to you to own and maintain as a part of your property.

To move forward with this program, please call 610.645.4272. Please leave a message that you would like your lead service line replaced with your name, address, and phone number. Someone will call you back by the next business day.

Please note that refusal to replace the lead service line may result in termination of water service to the property.

We thank you in advance for your support of this program.

Sincerely,

Ann Dreyer
Supervisor, Water Quality Services

Attachments: Lead Fact Sheet

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An  Essential Utilities Company

Aqua Wants Our Customers to Be Informed*

Este documento contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Here's what you should know about lead and drinking water.

Lead is not typically found in the streams, reservoirs or wells that serve as water supplies or in the main water lines that carry water from treatment plants to homes. Yet, the chemical properties of water can cause lead and other metals to leach into drinking water. The main source of lead in drinking water is from lead/galvanized service lines (the pipes that deliver water from water mains in the street and into homes) and from typical household plumbing (lead solder and brass fixtures) that contains lead. Households that have, or suspect having, lead/galvanized service lines or lead in their household plumbing are strongly encouraged to replace them. The use of lead in solder was prohibited after 1986, so buildings constructed after then should not have contained lead in the solder.

How Aqua protects its customers:

Water utilities, including Aqua, treat drinking water to reduce the chance for metals to leach into the water. Aqua conducts required testing for drinking water contaminants, including lead and copper, to ensure compliance with state and federal drinking water standards. Aqua tests the water at our treatment plants, and also schedules customer tap sampling and tests for lead in potential high-risk areas, to comply with the U.S. Environmental Protection Agency's (EPA) lead and copper rule.

You can always view your community's test results. They are summarized in our annual water quality reports, which are produced for every water system we own and operate.

Lead/Galvanized Service Line Replacement Program:

Aqua can now assist customers with replacing the customer/property owner's portion of the service line if it is made of lead/galvanized. Aqua's new program will allow us to work with customers, either during a main replacement project or by customer request, to replace the customer/property owner's portion of the service line if it is lead/galvanized and dedicate the service line back to the customer/property owner at no direct cost to the customer/property owner.

Visit our website at <https://www.aquawater.com/lead> for more information.



Call us at
1-866-SLM-AQUA
(1-866-756-2782)
for more information.



You can find your community's
water quality report at
[AquaWater.com](https://www.aquawater.com).

More helpful information on the back 



If you are a residential customer:

You should know that there are parts of the service line bringing water to your home that are Aqua's property (the pipe that goes from our water main in the street to your curb) and parts of the service line that are the property owner's (the pipe that goes from your curb to your home). When we encounter lead/galvanized service lines during our maintenance and construction activities, we will seek to identify the material type of both portions (Aqua's and the property owner's) of the service line. If we find lead/galvanized on Aqua's side only, Aqua will replace its portion of the service line. If we find lead/galvanized on the customer/property owner's side, we will work with you to replace the customer/property owner portion. Disturbing a service line that contains lead/galvanized, including the replacement of your lead/galvanized service line, could result in temporary elevated lead levels in your drinking water.

If you have concerns regarding your internal plumbing, we recommend that you have a licensed plumber check the pipes that are your property. This is important to know, because household plumbing can also be a source of lead in tap water. See the section below on "what you can do" for minimizing your risk if this happens.

For more information about Aqua's Lead Program please call our call center hub at 1-866-SLM-AQUA (1-866-756-2782)



If you are a school or day care center:

You should know that the EPA has established more stringent sampling procedures for schools and day care centers. Because children often drink from fountains and faucets at school without flushing the water first, and because they are at higher risk of health effects due to exposure, for their protection, sampling is done differently at schools and day care centers.

Aqua suggests that you call the EPA's safe drinking water hotline at 800.426.4791 or email them using this URL: <https://www.epa.gov/lead/forms/lead-hotline-national-lead-information-center>. Specific information regarding schools can be found on EPA's website at <https://www.epa.gov/ground-water-and-drinking-water/3ts-reducing-lead-drinking-water>. It's important for any testing you do to be conducted using EPA protocols, so that the results are meaningful.

The health effects of lead:

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

If you are concerned about lead exposure:

- Contact your local health department or healthcare provider to find out how you can get your child tested for lead.
- Visit the EPA at [EPA.gov/lead](https://www.epa.gov/lead) for more information on the health effects of lead or reducing lead exposure in your home.
- Call Aqua at 877.987.2782 for information about testing your water.

What you can do:

If your home's water shows elevated levels of lead, or if you are concerned about the potential of lead in your water, below are ways you can minimize your exposure.

- **Run your tap to flush out lead.** If your water hasn't been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking.
- **Use cold water to cook or prepare baby formula.** Don't boil water to reduce lead. Lead dissolves more easily into hot water and boiling will concentrate the lead. Boiling water won't reduce lead.
- If you buy a water filter for lead removal, make sure it's approved to reduce lead. Contact NSF International, www.NSF.org.

*This information sheet contains regulatorily required or recommended language and nothing herein is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this information sheet.

EXHIBIT H

Lead Fact Sheet

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Visit our website at <https://www.aquawater.com/lead> for more information.



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1-866-SLM-AQUA
(1-866-756-2782)
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If you have concerns regarding your internal plumbing, we recommend that you have a licensed plumber check the pipes that are your property. This is important to know, because household plumbing can also be a source of lead in tap water. See the section below on "what you can do" for minimizing your risk if this happens.

For more information about Aqua's Lead Program please call our call center hub at 1-866-SLM-AQUA (1-866-756-2782)



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You should know that the EPA has established more stringent sampling procedures for schools and day care centers. Because children often drink from fountains and faucets at school without flushing the water first, and because they are at higher risk of health effects due to exposure, for their protection, sampling is done differently at schools and day care centers.

Aqua suggests that you call the EPA's safe drinking water hotline at 800.426.4791 or email them using this URL: <https://www.epa.gov/lead/forms/lead-hotline-national-lead-information-center>. Specific information regarding schools can be found on EPA's website at <https://www.epa.gov/ground-water-and-drinking-water/3ts-reducing-lead-drinking-water>. It's important for any testing you do to be conducted using EPA protocols, so that the results are meaningful.

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- Call Aqua at 877.987.2782 for information about testing your water.

What you can do:

If your home's water shows elevated levels of lead, or if you are concerned about the potential of lead in your water, below are ways you can minimize your exposure.

- **Run your tap to flush out lead.** If your water hasn't been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking.
- **Use cold water to cook or prepare baby formula.** Don't boil water to reduce lead. Lead dissolves more easily into hot water and boiling will concentrate the lead. Boiling water won't reduce lead.
- If you buy a water filter for lead removal, make sure it's approved to reduce lead. Contact NSF International, www.NSF.org.

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EXHIBIT I

Lead Service Line Replacement Program Information Sheet



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BACKGROUND – AQUA CUSTOMER LEAD SERVICE LINE REPLACEMENT PROGRAM

Lead is a naturally occurring metal that can cause a variety of adverse health effects. While the most common sources of lead exposure are soil, paint chips and dust, drinking water is another route of lead exposure, primarily as a result of corrosion of lead/galvanized pipes and plumbing materials. The Pennsylvania General Assembly determined it is in the public interest for water utilities to assist customers in the replacement of customer-owned lead, or galvanized requiring replacement (“galvanized”), service lines throughout Pennsylvania.

The service line that provides water service to a property is made up of two parts: a Company-owned portion (which connects from the Company’s main to the curb line) and a customer-owned portion (which connects from the curb line to a customer’s structure). Customers, or property owners if the customer is not the property owner (“Customer”) are required to maintain and repair the Customer-owned portion of the service line.

Aqua Pennsylvania, Inc. (“Aqua” or the “Company”), as Receiver for the Rhodes Water Utilities, now has been granted the authority to assist Customers in replacing the Customer-owned portion of the service line if that service line is identified as lead or galvanized. The Rhodes Water Utilities include Cooperstown Water Company, Fryburg Water Company, Plumer Water Company, Sugar creek Water Company, Venango Water Company, and West Hickory Water Company.

CUSTOMER-OWNED LEAD/GALVANIZED SERVICE LINE REPLACEMENT PROGRAM

Under the Customer Lead Service Line Replacement Program (“Replacement Program”), Aqua will identify customer-owned service lines that are lead or galvanized, enter into an agreement with the Customer to replace the Customer-owned portion of the service line and restore the Customer’s property at no direct cost to the customer, dedicate the newly installed customer portion of the service line back to the Customer, and provide a warranty on the work completed to replace the Customer-owned lead or galvanized service line.

Aqua’s Replacement Program is made up of two parts: (1) replacements in connection with a main replacement project, and (2) replacements per Customer request not associated with a main replacement project.

Cap on Replacements Per Year

Aqua can perform up to 10 customer-owned lead or galvanized service line replacements per year in each of the Rhodes Water Utilities systems.

Customer Agreement and Replacement

In order for Aqua to complete a replacement, the Customer must enter into an agreement with Aqua to replace the Customer-owned lead or galvanized service line. Aqua cannot replace the Customer portion of a lead or galvanized service line without first entering into an agreement. The agreement provides that the Customer will give access to Aqua, or Aqua's contractor, to complete the replacement. To facilitate a smooth customer service line replacement, all property and appliances near where the service line enters the building at the exterior and interior wall must be moved by the homeowner prior to the replacement appointment. Following replacement, Aqua, or Aqua's contractor, will restore the property as reasonably as practicable to its former condition prior to the replacement of the Customer-owned lead or galvanized service line.

Dedication of Newly Installed Customer Portion of Service Line and Warranty

After the new Customer-owned portion of the service line is installed, the Customer-owned portion will be dedicated to the Customer and ownership and responsibility for repair and maintenance of the Customer-owned portion of the service line will remain with the Customer as was the case prior to the replacement. A two-year warranty on the workmanship and materials of the installation and the restoration of surfaces shall be provided.

Coordination of Replacements

Aqua will strive to group customer requested replacements within its operating divisions to create efficiencies. However, Aqua may replace a Customer's lead or galvanized service line if projects cannot be grouped together in its discretion.

Filters, Sampling and Testing

Upon identification of a customer lead or galvanized service line, Aqua will provide a National Sanitation Foundation approved water filter (pitcher or tap filter) and six months of replacement filters. At approximately 3-6 months after replacement is completed, Aqua will offer water sampling materials to Customers or residents, and if Customer or resident wants to have samples taken, Aqua will collect, test, and provide the results from those samples.

Reimbursement for Customers that Have Already Replaced a Lead or Galvanized Service Line

As part of Aqua's Replacement Program, Aqua will, subject to certain requirements discussed below, provide a reimbursement to those Customers that have replaced their Customer-owned lead or galvanized service line at their own cost within one year before or after a lead service line replacement project commencement and within one mile of the project area. If a Customer or property owner refuses or fails to accept the Company replacement of the lead or galvanized customer service line, the Customer or property owner will only be eligible for reimbursement if they replace their Customer

lead or galvanized service line at the customer or property owner's expense, within one year of the lead service line project commencement.

Reimbursement will occur for those Customers that provide documentation sufficient, in Aqua's sole discretion, to verify that the Customer replaced the Customer-owned lead or galvanized service line within one year before or after the start of a planned lead service line replacement project main replacement and as long as the Customer is within one mile of the main replacement project or focused replacement area. Customers will be eligible for reimbursement up to 125% of the average cost of Aqua's lead and galvanized replacements. Average cost used to determine reimbursement amounts during a calendar year will be based on Aqua's prior calendar year average costs for lead and galvanized service line replacements. Examples of documentation required by Aqua for a Customer to be eligible for reimbursement include, but are not limited to, detailed estimates from a licensed plumber and paid invoices or statements. A verified statement may also be submitted from the licensed plumber.

Aqua shall make reasonable best efforts to assist a Customer or property owner, if the Customer is not the property owner, through the reimbursement process and, to the extent possible, make determinations in favor of the Customer or property owner where the Customer or property owner has provided reasonable evidence of a customer lead or galvanized service line replacement to Aqua. However, the documentation provided to Aqua must be sufficient in the Aqua's opinion that a customer lead or galvanized service line replacement occurred.

Partial Replacements Prohibited

Under the Pennsylvania Public Utility Commission's ("PUC") regulations, Aqua cannot perform a partial replacement of a lead or galvanized service line. If a Customer causes a partial replacement, by replacing the Customer portion of a lead or galvanized service line without notifying Aqua, Aqua is required to terminate service until a full replacement of the lead or galvanized service line can be completed.

In addition, any Customer that refuses to allow Aqua (or its contractor) to replace the lead or galvanized service line, or refuses to employ its own licensed plumber to replace the lead or galvanized service line, will result in termination of service to the property until the entire lead or galvanized service line is replaced.

Aqua shall use Step In Rights as described in Aqua's tariff to perform a replacement if the customer or occupier of the property is not the owner, and the customer or occupier provides a medical certificate or a Protection From Abuse order (or other court order issued by a court of competent jurisdiction in this Commonwealth which provides clear evidence of domestic violence), subject to the requirements in Aqua's tariff. Aqua may use Step In Rights where the customer or occupier is not the property owner if Aqua has attempted to contact the property owner with an offer to replace the Customer lead service line and has not received a response or the property owner cannot be identified.

CONCLUSION

Aqua recognizes the importance of removing lead from water systems across Pennsylvania both on Aqua owned and Customer-owned assets. Aqua looks forward to working with Customers to achieve this goal.

EXHIBIT J

Post-Replacement Flushing Instructions

Para acceder al documento traducido al español, visite el sitio web de Aqua en <https://www.aquawater.com/aqua-pa-lead-spanish.php>

如果需要查看本文件的中文简体字译本, 请访问 Aqua 网站:
<https://www.aquawater.com/aqua-pa-lead-chinese.php>

Die deutsche Übersetzung dieses Dokuments finden Sie auf der Website von Aqua unter <https://www.aquawater.com/aqua-pa-lead-german.php>

ESTE DOCUMENTO CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

An Important Health Notice From Aqua*



PLEASE READ THIS BEFORE USING YOUR WATER!

As part of Aqua's Customer-Owned Lead Service Line Replacement Program ("Replacement Program"), Aqua, or Aqua's contractor, replaced your customer-owned lead or galvanized service line. Before using your water please follow the flushing instructions below:

Please review and follow these very important instructions¹ to minimize your exposure to metals, such as lead, which might have been stirred up due to the service-line replacement work. Please flush all your faucets using these steps:

1



If possible, remove faucet aerators from all water faucets in the home.

4

Turn off each faucet starting with the faucets in the highest level of the home. Be sure to run water in bathtubs and showers as well as faucets.

2

Beginning in the lowest level of the home, fully open the cold water faucets throughout the home.

5

Clean and reinstall any aerators you might have removed in Step 1.

3

Let the water run for at least 30 minutes at the last faucet you opened (which was on your top floor).

6

Do not consume tap water, open hot water faucets, or use icemaker or filtered water dispenser until after flushing is complete.

¹ Based on the American Water Works Association-recommended safety procedures (awwa.org).

You might also wish to use a NSF-approved home filter for water to be used for drinking and cooking, particularly if you are pregnant or have children under the age six. Go to NSF.org for more information.

Please visit Aqua's website for more information concerning Aqua's Replacement program at www.aquawater.com/lead. Thank you for letting Aqua serve you! For questions or concerns, please contact Aqua customer service at **1-866-SLM-AQUA (1-866-756-2782)**.

EXHIBIT K

Pitcher Filter and Instruction Letter



BRITA® LONGLAST®

WATER FILTRATION SYSTEM

Longest-Lasting
Lead-Removing Filter*



10 CUP CAPACITY
1.9L • 64 FL. OZ. • 2.0 L
MADE IN POLYESTER BPA FREE

1 PITCHER / 1 FILTER

REDUCES
99% OF LEAD,
Mercury, Chlorine, Benzene and More
(See back panel for details)

FILTER LASTS

6
months*

100 Gallons

*See certifications.
*Approximate timing based on
100 gallons flow rate and average
faucet usage of 1.1 gallons per day.

BRITA
LONGLAST
WATER FILTRATION SYSTEM

Small Filter, Big Impact™

GREAT-TASTING WATER WITHOUT THE WASTE™

With Brita LONGLAST,® enjoy 6 months (120 gallons) of cleaner, great-tasting water. Change your filter less often and replace up to 1,800 bottles each year.*

*Standard 16.9 oz. single-use water bottles

GET TO THE GOOD STUFF — WHAT WE FILTER OUT

The Brita® Pacifica Pitcher with LONGLAST® Filter reduces the following impurities that may be in your tap water:

Heavy Metals	Lead, Mercury, Cadmium
Taste and Odor	Chlorine
Particulates	Particulate I
Pharmaceuticals	Estrone, Ibuprofen, Naproxen
Industrial Chemicals	Bisphenol A (BPA), Nonyl Phenol
Industrial Pollutants	Asbestos, Benzene

EASY SETUP

With quick setup, you can start using your Brita® today!

WASH YOUR HANDS BEFORE UNWRAPPING THE FILTER. DISCARD FIRST 3 PITCHERS OF WATER TO FLUSH OUT SYSTEM.



See User's Guide for detailed instructions. No presoak or rinse required! For best results, store the Brita® Pitcher in your refrigerator or out of direct sunlight.

GET MORE WITH BRITA®

Join now to receive custom filter replacement reminders, see the latest news and offers, earn points and claim rewards. Visit brita.com/register.

FILTER REPLACEMENT IS ESSENTIAL FOR PRODUCT TO PERFORM AS REPRESENTED.

REPLACE FILTER EVERY 120 GALLONS (ABOUT 6 MONTHS FOR THE AVERAGE FAMILY).

ES IMPORTANTE CAMBIAR LOS FILTROS PARA QUE EL PRODUCTO FUNCIONE SEGUN LO INDICADO.

CAMBIE EL FILTRO DESPUES DE CADA 120 GALONES (ALREDEDOR DE 6 MESES PARA LA FAMILIA PROMEDIO).

Pacifica Pitcher (model LONGLAST® Filter has been tested against the WQA against standards 42, 53 and 401 of the claims. Performance Data Sheet.



See below for instructions on using the Brita® pitcher filter based on Brita's User's Guide available at

<https://assets.ctfassets.net/oyntpw38l81s/4at4PbGRwEt3DzNPy3bdGS/fe99caa7b2f53863443861e5a10483d9/Shasta-Elite-User-Guide.pdf>

1. Hand wash* pitcher/dispenser, lid and reservoir. Rinse well. With clean hands, insert filter into reservoir by lining up groove in filter with ridge in reservoir. Press firmly for a tight seal.

*Do not wash in dishwasher. Do not use abrasive cleaners.

2. To set the filter life status indicator, press the STATUS button and hold it down for 6 seconds, until the green light next to ELITE™ FILTER blinks three times.

3. Open the lid and fill the reservoir with cold tap water.* Pour out the first 3 pitchers/first dispenser of water, or use to water plants.

*Hot water shouldn't be used with the Brita® Elite™ Filter (Max. 85°F/29°C – Min. 32°F/0°C).

4. To check filter life status, quickly press and release the STATUS button. When the light blinks red, you should replace your filter and reset the indicator (step 2), about every 6 months* for the average household.

*Approximate timing based on 120 gallon (454 litres) filter life and average family usage of 11 glasses per day.

Ve a continuación las instrucciones sobre cómo usar el filtro de la jarra Brita® basadas en la Guía del usuario de Brita disponibles en

<https://assets.ctfassets.net/oyntpw38l81s/4at4PbGRwEt3DzNPy3bdGS/fe99caa7b2f53863443861e5a10483d9/Shasta-Elite-User-Guide.pdf>

1. Lave a mano* la jarra/dispensador, tapa y depósito. Enjuague bien. Con las manos limpias, inserte el filtro en el depósito alineando la ranura del filtro con la muesca del depósito. Presione firmemente para un cierre hermético.

*No lave en el lavavajillas. No use limpiadores abrasivos.

2. Para activar el indicador del estado del filtro, presione el botón ESTADO (STATUS) y manténgalo apretado durante 6 segundos, hasta que la luz verde cerca del ELITE FILTER (FILTRO ELITE) titile tres veces.

3. Abra la tapa y llene el depósito con agua del grifo fría.* Vierta las 3 primeras jarras/el primer depósito de agua, o use para regar las plantas.

*No debe usar agua caliente con el filtro Elite™ de Brita® (Max. 85°F/29°C – Min. 32°F/0°C).

4. Para comprobar el estado del filtro, presione y suelte el botón ESTADO (STATUS) rápidamente. Cuando la luz titile en rojo, debe reemplazar el filtro y activar el indicador (paso 2), aproximadamente cada 6 meses* para un hogar promedio.

*El tiempo aproximado está basado en considerar que la vida del filtro es de 120 galones (454 litros) y que una familia promedio usa 11 vasos al día.

请参阅以下有关 Brita® 滤水壶的使用说明，该说明改编自 Brita 产品的用户指南，用户指南的网址为

<https://assets.ctfassets.net/oyntpw38l81s/4at4PbGRwEt3DzNPy3bdGS/fe99caa7b2f53863443861e5a10483d9/Shasta-Elite-User-Guide.pdf>

1. 用手清洗*滤水壶/配器、盖子和储水器。冲洗干净。用干净的那只手将过滤器插入储水器，将过滤器的凹槽与储水器中的凸起脊对齐。用力按压至密封。

*不要用洗碗机清洗。不要使用研磨性清洁剂。

2. 如果想设置过滤器使用寿命状态指示器，请按下“STATUS”按钮并持续按 6 秒钟，直到看见“ELITE FILTER”旁边的绿灯闪烁三次。

3. 打开盖子，在储水器内灌满冷自来水。*倒掉前三滤水壶/前一配器内的水，或用这些水浇灌植物。

*Brita® Elite™ 过滤器不能用来过滤热水（水温范围：最高 85 华氏度/29 摄氏度 - 最低 32 华氏度/0 摄氏度）。

4. 如果想检查过滤器使用寿命状态，请快速按下并放开 STATUS 按钮。当指示灯闪光为红色时，您应该更换过滤器并重新设置指示器（步骤 2），对于普通家庭来说，大约每 6 个月*需更换一次。

*大致的使用寿命时限，根据过滤器使用寿命时限内最多过滤 120 加仑（454 升）的水量及一个家庭平均每天使用 11 杯的水量来估算。

Im Folgenden finden Sie eine Anleitung zur Verwendung des Brita®-Kannenfilters, die auf der Brita-Bedienungsanleitung basiert, die Sie unter

<https://assets.ctfassets.net/oyntpw38l81s/4at4PbGRwEt3DzNPy3bdGS/fe99caa7b2f53863443861e5a10483d9/Shasta-Elite-User-Guide.pdf> finden.

1. Von Hand abwaschen* Krug/Spender, Deckel und Behälter. Gut ausspülen. Setzen Sie den Filter mit sauberen Händen in den Behälter ein, wobei Sie die Rille im Filter mit der Kante im Behälter ausrichten. Drücken Sie sie fest an, um sie dicht zu verschließen.

*Nicht in der Spülmaschine waschen. Verwenden Sie keine Scheuermittel.

2. Um die Filterlebensdaueranzeige einzustellen, drücken Sie die Taste STATUS und halten Sie sie 6 Sekunden lang gedrückt, bis die grüne Lampe neben ELITE FILTER dreimal blinkt.

3. Öffnen Sie den Deckel und füllen Sie den Behälter mit kaltem Leitungswasser.* Gießen Sie die ersten 3 Kannen/den ersten Wasserspender aus, oder verwenden Sie ihn zum Gießen von Pflanzen.

*Heißes Wasser sollte nicht mit dem Brita® Elite™ Filter verwendet werden (Max. 85°F/29°C – Min. 32°F/0°C).

4. Um den Status der Filterlebensdauer zu überprüfen, drücken Sie kurz auf die STATUS-Taste und lassen Sie sie wieder los. Wenn die Anzeige blinkt, sollten Sie den Filter austauschen und die Anzeige zurücksetzen (Schritt 2), was in einem durchschnittlichen Haushalt etwa alle 6 Monate* geschieht.

*Der ungefähre Zeitplan basiert auf einer Lebensdauer des Filters von 454 Litern und einem durchschnittlichen Familienverbrauch von 11 Gläsern pro Tag.

EXHIBIT L

Lead Service Line Replacement Close Out
Letter



Para acceder al documento traducido al español, visite el sitio web de Aqua en <https://www.aquawater.com/aqua-pa-lead-spanish.php>

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<https://www.aquawater.com/aqua-pa-lead-chinese.php>

Die deutsche Übersetzung dieses Dokuments finden Sie auf der Website von Aqua unter <https://www.aquawater.com/aqua-pa-lead-german.php>

[DATE]

Dear Customer:

Our records show that your service line has been replaced in the last three to six months. As detailed in the Customer Lead/Galvanized Service Line Replacement License Agreement, the Company has dedicated the newly installed customer-owned portion of the service line back to you and you are responsible for that service line as of the date of completion of the installation. Your warranty on the workmanship and materials of the newly installed Customer-side service line and restoration of the surfaces is for 24 months from the date the replacement was completed.

If you would like Aqua to sample the water at your premise, please contact Aqua at 610.645.4272. Aqua will provide sampling bottles and instructions for taking the samples as well as contact information for Aqua to arrange retrieval of the samples.

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing in older homes. Aqua is responsible for providing high-quality drinking water to your home but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by running your water for a few minutes or until it becomes cold before using it for drinking or cooking.

Call me at 610.645.4234 if you have any questions.

Sincerely,

Ann Dreyer
Supervisor, Water Quality Services

EXHIBIT M

5th Liter Sampling Instructions

Aqua Pennsylvania
Sampling Instructions for Special Lead Analysis
For homes that had their Lead or Galvanized Service Line
Replaced

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Thank you for agreeing to collect samples following your lead/galvanized service line replacement. We recognize these instructions can be confusing. If you have any questions about the sampling protocol, please call us at 610.645.4272.

Please complete the back of these instructions with information on your home and when you collected the samples.

Sample Bottles – Five 1 Liter plastic bottles will be dropped off from Aqua Pennsylvania’s Bryn Mawr Lab. These bottles are specifically designed for lead and copper analyses.

Sample Location – Please sample from a kitchen or bathroom cold-water faucet. The water going to that faucet should not have any treatment such as a filter or a water softener. If you do have a treatment system, note that on the form. Each of the 5 bottles must be collected from the same faucet.

Sampling Procedure – Do not use any water in your house for a minimum of six (6) hours prior to sampling. We recommend sampling either early mornings or evenings upon returning home. Be sure to use a kitchen or bathroom cold water tap that has been used for drinking water consumption in the past few days. Do not intentionally flush the water line before the start of the 6-hour period. Do not remove the aerator prior to sampling.

A series of five samples will be collected. We suggest that you line up the bottles by number (1 through 5) and remove the caps.

Sample #1 (first draw): Place the opened sample bottle below the faucet and open the cold water tap as you would to fill a glass of water. Fill the sample bottle to the line marked “1000-ml” **without allowing any water to run into the sink and keep running the water.**

After sample # 1 has been filled, quickly place bottle # 2 under the faucet. Fill each bottle in order (1 through 5) while the water continues to flow from the faucet. After each of the 5 bottles has been filled, replace the caps, tighten the caps, and place the bottles back in the bags.

If any plumbing repairs or replacements have been done in the home within the last three years, please note this on the form.

After the samples have been collected, please call 610.645.4272 Monday through Friday so that a driver can be notified to pick up samples. If you are leaving a message on our voicemail, please leave your name, address, and number where you can be reached. Place samples bottles outside the front door for pick-up (if it is more appropriate to leave somewhere other than front door, please specify that when calling).

Results / Questions - The results from your samples and information about lead will be provided to you as soon as practical but no later than 30 days. However, if elevated lead levels are found, prompt notification will be provided within two working days after results are made available. Call 610.645.4272 if you have any questions regarding these instructions.

In order to process the samples, it is important that the resident complete this form and return with the 5 bottles.

Do you have a water softener or treatment system? Y / N

If so, was your softener or treatment bypassed when you took the samples? Y / N

Have you had any plumbing repairs or replacement in the last 3 years? Y/N If Yes, Explain:

Sample Location and faucet (i.e., kitchen sink) _____

Water was last used: Time: _____ Date: _____

Series of five water samples:

- Sample #1 was collected: Time: _____ Date: _____
- Sample #5 was collected: Time: _____ Date: _____

I have read the instructions and have taken the 5 tap samples in accordance with these instructions.

Signature

Date: _____

Name:

Phone number:

Address:

Mailing Address (if different):

EXHIBIT N

5th Liter Sample Results Letter



An Essential Utilities Company

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DATE

Name
Address

Dear [NAME] :

Below are the lead results for the water samples you collected from your property, following the 5th Liter sampling protocol instructions provided to you, on DATE.

	<i>1st Liter</i>	<i>5th Liter</i>
LEAD RESULT	ug/L	ug/L

ug/L = Micrograms per Liter or parts per billion
N.D. = Not Detected

The “Action Level” for lead in drinking water is 15 ug/L. “Action Level” is defined as the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level Goal (MCLG) is 0 ug/L. “MCLG” is defined as the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing in older homes. Aqua is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for a period of time it takes to bring in fresh water before using it for drinking or cooking.

The water supplied to this area meets all the National Primary Drinking Water Standards.

I have included an additional fact sheet on lead in drinking water for your information. Call me at 610.645.4234 if you have any questions.

Sincerely,

Ann Dreyer
Supervisor, Water Quality Services

EXHIBIT 01

Letter Provided If Customer Refuses Or
Does Not Respond To Requests For Aqua
To Access Aqua's Meter To Review The
Customer Service Line Material



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Date

Name
Address

Dear Customer:

In connection with Aqua's Lead Service Line Replacement Program, Aqua has attempted to contact you to identify your service line material to determine if your service line is lead or galvanized requiring replacement. You have either refused to allow Aqua to access your property or Aqua has not received a response from you.

Regarding access to identify service line material, Aqua must be allowed to identify the service line material that connects with Aqua's meter. Under the Pennsylvania Public Utility Commission's ("PUC") regulations, Aqua cannot perform a partial replacement of a lead or galvanized service line (see 52 Pa. Code § 65.62). Since your service line material is not known, in accordance with PUC regulations Aqua is required to terminate service to your premise if permission is not granted to identify the service line material.

To avoid termination of service, please contact Aqua's Water Quality Department at 610.645.4234 to set up an appointment and to receive further information for Aqua or its representatives to identify your service line material.

Sincerely,

A handwritten signature in blue ink that reads "Michael Fili".

Michael Fili, Vice President
Capital Planning, Design & Construction
Aqua Pennsylvania, Inc.

Attachments: Lead Fact Sheet
Aqua Lead Service Line Replacement Program Information Sheet

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An  Essential Utilities Company

Aqua Wants Our Customers to Be Informed*

Este documento contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Here's what you should know about lead and drinking water.

Lead is not typically found in the streams, reservoirs or wells that serve as water supplies or in the main water lines that carry water from treatment plants to homes. Yet, the chemical properties of water can cause lead and other metals to leach into drinking water. The main source of lead in drinking water is from lead/galvanized service lines (the pipes that deliver water from water mains in the street and into homes) and from typical household plumbing (lead solder and brass fixtures) that contains lead. Households that have, or suspect having, lead/galvanized service lines or lead in their household plumbing are strongly encouraged to replace them. The use of lead in solder was prohibited after 1986, so buildings constructed after then should not have contained lead in the solder.

How Aqua protects its customers:

Water utilities, including Aqua, treat drinking water to reduce the chance for metals to leach into the water. Aqua conducts required testing for drinking water contaminants, including lead and copper, to ensure compliance with state and federal drinking water standards. Aqua tests the water at our treatment plants, and also schedules customer tap sampling and tests for lead in potential high-risk areas, to comply with the U.S. Environmental Protection Agency's (EPA) lead and copper rule.

You can always view your community's test results. They are summarized in our annual water quality reports, which are produced for every water system we own and operate.

Lead/Galvanized Service Line Replacement Program:

Aqua can now assist customers with replacing the customer/property owner's portion of the service line if it is made of lead/galvanized. Aqua's new program will allow us to work with customers, either during a main replacement project or by customer request, to replace the customer/property owner's portion of the service line if it is lead/galvanized and dedicate the service line back to the customer/property owner at no direct cost to the customer/property owner.

Visit our website at <https://www.aquawater.com/lead> for more information.



Call us at
1-866-SLM-AQUA
(1-866-756-2782)
for more information.



You can find your community's
water quality report at
AquaWater.com.

More helpful information on the back 



If you are a residential customer:

You should know that there are parts of the service line bringing water to your home that are Aqua's property (the pipe that goes from our water main in the street to your curb) and parts of the service line that are the property owner's (the pipe that goes from your curb to your home). When we encounter lead/galvanized service lines during our maintenance and construction activities, we will seek to identify the material type of both portions (Aqua's and the property owner's) of the service line. If we find lead/galvanized on Aqua's side only, Aqua will replace its portion of the service line. If we find lead/galvanized on the customer/property owner's side, we will work with you to replace the customer/property owner portion. Disturbing a service line that contains lead/galvanized, including the replacement of your lead/galvanized service line, could result in temporary elevated lead levels in your drinking water.

If you have concerns regarding your internal plumbing, we recommend that you have a licensed plumber check the pipes that are your property. This is important to know, because household plumbing can also be a source of lead in tap water. See the section below on "what you can do" for minimizing your risk if this happens.

For more information about Aqua's Lead Program please call our call center hub at 1-866-SLM-AQUA (1-866-756-2782)



If you are a school or day care center:

You should know that the EPA has established more stringent sampling procedures for schools and day care centers. Because children often drink from fountains and faucets at school without flushing the water first, and because they are at higher risk of health effects due to exposure, for their protection, sampling is done differently at schools and day care centers.

Aqua suggests that you call the EPA's safe drinking water hotline at 800.426.4791 or email them using this URL: <https://www.epa.gov/lead/forms/lead-hotline-national-lead-information-center>. Specific information regarding schools can be found on EPA's website at <https://www.epa.gov/ground-water-and-drinking-water/3ts-reducing-lead-drinking-water>. It's important for any testing you do to be conducted using EPA protocols, so that the results are meaningful.

The health effects of lead:

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

If you are concerned about lead exposure:

- Contact your local health department or healthcare provider to find out how you can get your child tested for lead.
- Visit the EPA at [EPA.gov/lead](https://www.epa.gov/lead) for more information on the health effects of lead or reducing lead exposure in your home.
- Call Aqua at 877.987.2782 for information about testing your water.

What you can do:

If your home's water shows elevated levels of lead, or if you are concerned about the potential of lead in your water, below are ways you can minimize your exposure.

- **Run your tap to flush out lead.** If your water hasn't been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking.
- **Use cold water to cook or prepare baby formula.** Don't boil water to reduce lead. Lead dissolves more easily into hot water and boiling will concentrate the lead. Boiling water won't reduce lead.
- If you buy a water filter for lead removal, make sure it's approved to reduce lead. Contact NSF International, www.NSF.org.

*This information sheet contains regulatorily required or recommended language and nothing herein is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this information sheet.



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BACKGROUND – AQUA CUSTOMER LEAD SERVICE LINE REPLACEMENT PROGRAM

Lead is a naturally occurring metal that can cause a variety of adverse health effects. While the most common sources of lead exposure are soil, paint chips and dust, drinking water is another route of lead exposure, primarily as a result of corrosion of lead/galvanized pipes and plumbing materials. The Pennsylvania General Assembly determined it is in the public interest for water utilities to assist customers in the replacement of customer-owned lead, or galvanized requiring replacement (“galvanized”), service lines throughout Pennsylvania.

The service line that provides water service to a property is made up of two parts: a Company-owned portion (which connects from the Company’s main to the curb line) and a customer-owned portion (which connects from the curb line to a customer’s structure). Customers, or property owners if the customer is not the property owner (“Customer”) are required to maintain and repair the Customer-owned portion of the service line.

Aqua Pennsylvania, Inc. (“Aqua” or the “Company”), as Receiver for the Rhodes Water Utilities, now has been granted the authority to assist Customers in replacing the Customer-owned portion of the service line if that service line is identified as lead or galvanized. The Rhodes Water Utilities include Cooperstown Water Company, Fryburg Water Company, Plumer Water Company, Sugar creek Water Company, Venango Water Company, and West Hickory Water Company.

CUSTOMER-OWNED LEAD/GALVANIZED SERVICE LINE REPLACEMENT PROGRAM

Under the Customer Lead Service Line Replacement Program (“Replacement Program”), Aqua will identify customer-owned service lines that are lead or galvanized, enter into an agreement with the Customer to replace the Customer-owned portion of the service line and restore the Customer’s property at no direct cost to the customer, dedicate the newly installed customer portion of the service line back to the Customer, and provide a warranty on the work completed to replace the Customer-owned lead or galvanized service line.

Aqua’s Replacement Program is made up of two parts: (1) replacements in connection with a main replacement project, and (2) replacements per Customer request not associated with a main replacement project.

Cap on Replacements Per Year

Aqua can perform up to 10 customer-owned lead or galvanized service line replacements per year in each of the Rhodes Water Utilities systems.

Customer Agreement and Replacement

In order for Aqua to complete a replacement, the Customer must enter into an agreement with Aqua to replace the Customer-owned lead or galvanized service line. Aqua cannot replace the Customer portion of a lead or galvanized service line without first entering into an agreement. The agreement provides that the Customer will give access to Aqua, or Aqua's contractor, to complete the replacement. To facilitate a smooth customer service line replacement, all property and appliances near where the service line enters the building at the exterior and interior wall must be moved by the homeowner prior to the replacement appointment. Following replacement, Aqua, or Aqua's contractor, will restore the property as reasonably as practicable to its former condition prior to the replacement of the Customer-owned lead or galvanized service line.

Dedication of Newly Installed Customer Portion of Service Line and Warranty

After the new Customer-owned portion of the service line is installed, the Customer-owned portion will be dedicated to the Customer and ownership and responsibility for repair and maintenance of the Customer-owned portion of the service line will remain with the Customer as was the case prior to the replacement. A two-year warranty on the workmanship and materials of the installation and the restoration of surfaces shall be provided.

Coordination of Replacements

Aqua will strive to group customer requested replacements within its operating divisions to create efficiencies. However, Aqua may replace a Customer's lead or galvanized service line if projects cannot be grouped together in its discretion.

Filters, Sampling and Testing

Upon identification of a customer lead or galvanized service line, Aqua will provide a National Sanitation Foundation approved water filter (pitcher or tap filter) and six months of replacement filters. At approximately 3-6 months after replacement is completed, Aqua will offer water sampling materials to Customers or residents, and if Customer or resident wants to have samples taken, Aqua will collect, test, and provide the results from those samples.

Reimbursement for Customers that Have Already Replaced a Lead or Galvanized Service Line

As part of Aqua's Replacement Program, Aqua will, subject to certain requirements discussed below, provide a reimbursement to those Customers that have replaced their Customer-owned lead or galvanized service line at their own cost within one year before or after a lead service line replacement project commencement and within one mile of the project area. If a Customer or property owner refuses or fails to accept the Company replacement of the lead or galvanized customer service line, the Customer or property owner will only be eligible for reimbursement if they replace their Customer

lead or galvanized service line at the customer or property owner's expense, within one year of the lead service line project commencement.

Reimbursement will occur for those Customers that provide documentation sufficient, in Aqua's sole discretion, to verify that the Customer replaced the Customer-owned lead or galvanized service line within one year before or after the start of a planned lead service line replacement project main replacement and as long as the Customer is within one mile of the main replacement project or focused replacement area. Customers will be eligible for reimbursement up to 125% of the average cost of Aqua's lead and galvanized replacements. Average cost used to determine reimbursement amounts during a calendar year will be based on Aqua's prior calendar year average costs for lead and galvanized service line replacements. Examples of documentation required by Aqua for a Customer to be eligible for reimbursement include, but are not limited to, detailed estimates from a licensed plumber and paid invoices or statements. A verified statement may also be submitted from the licensed plumber.

Aqua shall make reasonable best efforts to assist a Customer or property owner, if the Customer is not the property owner, through the reimbursement process and, to the extent possible, make determinations in favor of the Customer or property owner where the Customer or property owner has provided reasonable evidence of a customer lead or galvanized service line replacement to Aqua. However, the documentation provided to Aqua must be sufficient in the Aqua's opinion that a customer lead or galvanized service line replacement occurred.

Partial Replacements Prohibited

Under the Pennsylvania Public Utility Commission's ("PUC") regulations, Aqua cannot perform a partial replacement of a lead or galvanized service line. If a Customer causes a partial replacement, by replacing the Customer portion of a lead or galvanized service line without notifying Aqua, Aqua is required to terminate service until a full replacement of the lead or galvanized service line can be completed.

In addition, any Customer that refuses to allow Aqua (or its contractor) to replace the lead or galvanized service line, or refuses to employ its own licensed plumber to replace the lead or galvanized service line, will result in termination of service to the property until the entire lead or galvanized service line is replaced.

Aqua shall use Step In Rights as described in Aqua's tariff to perform a replacement if the customer or occupier of the property is not the owner, and the customer or occupier provides a medical certificate or a Protection From Abuse order (or other court order issued by a court of competent jurisdiction in this Commonwealth which provides clear evidence of domestic violence), subject to the requirements in Aqua's tariff. Aqua may use Step In Rights where the customer or occupier is not the property owner if Aqua has attempted to contact the property owner with an offer to replace the Customer lead service line and has not received a response or the property owner cannot be identified.

CONCLUSION

Aqua recognizes the importance of removing lead from water systems across Pennsylvania both on Aqua owned and Customer-owned assets. Aqua looks forward to working with Customers to achieve this goal.

EXHIBIT 02

Letter Provided If The Customer Has An Identified COLSL And Refuses Or Does Not Respond To Requests To Replace The COLSL In Connection With A Main Replacement Project Or Where Aqua Is Replacing The Company Side Service Line



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Die deutsche Übersetzung dieses Dokuments finden Sie auf der Website von Aqua unter <https://www.aquawater.com/aqua-pa-lead-german.php>

Date

Name
Address

Dear Customer:

In connection with Aqua's Lead Service Line Replacement Program, your customer-owned service line has been determined to be lead or galvanized requiring replacement and either you have refused to allow Aqua to replace the service line or Aqua has not received a response from you regarding the replacement of your service line.

In accordance with PUC regulations Aqua is required to terminate service to your premise as Aqua will be replacing the Company-owned side of the service line. Under the Pennsylvania Public Utility Commission's ("PUC") regulations, Aqua cannot perform a partial replacement of a lead or galvanized service line (see 52 Pa. Code § 65.62).

To avoid termination of service, please contact Aqua's Water Quality Department at 610.645.4234 to set up an appointment and to receive further information for Aqua or its representatives to replace your lead or galvanized service line.

Sincerely,

A handwritten signature in blue ink that reads "Michael Fili".

Michael Fili, Vice President
Capital Planning, Design & Construction
Aqua Pennsylvania, Inc.

Attachments: Lead Fact Sheet
Aqua Lead Service Line Replacement Program Information Sheet

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An  Essential Utilities Company

Aqua Wants Our Customers to Be Informed*

Este documento contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Here's what you should know about lead and drinking water.

Lead is not typically found in the streams, reservoirs or wells that serve as water supplies or in the main water lines that carry water from treatment plants to homes. Yet, the chemical properties of water can cause lead and other metals to leach into drinking water. The main source of lead in drinking water is from lead/galvanized service lines (the pipes that deliver water from water mains in the street and into homes) and from typical household plumbing (lead solder and brass fixtures) that contains lead. Households that have, or suspect having, lead/galvanized service lines or lead in their household plumbing are strongly encouraged to replace them. The use of lead in solder was prohibited after 1986, so buildings constructed after then should not have contained lead in the solder.

How Aqua protects its customers:

Water utilities, including Aqua, treat drinking water to reduce the chance for metals to leach into the water. Aqua conducts required testing for drinking water contaminants, including lead and copper, to ensure compliance with state and federal drinking water standards. Aqua tests the water at our treatment plants, and also schedules customer tap sampling and tests for lead in potential high-risk areas, to comply with the U.S. Environmental Protection Agency's (EPA) lead and copper rule.

You can always view your community's test results. They are summarized in our annual water quality reports, which are produced for every water system we own and operate.

Lead/Galvanized Service Line Replacement Program:

Aqua can now assist customers with replacing the customer/property owner's portion of the service line if it is made of lead/galvanized. Aqua's new program will allow us to work with customers, either during a main replacement project or by customer request, to replace the customer/property owner's portion of the service line if it is lead/galvanized and dedicate the service line back to the customer/property owner at no direct cost to the customer/property owner.

Visit our website at <https://www.aquawater.com/lead> for more information.



Call us at
1-866-SLM-AQUA
(1-866-756-2782)
for more information.



You can find your community's
water quality report at
[AquaWater.com](https://www.aquawater.com).

More helpful information on the back 



If you are a residential customer:

You should know that there are parts of the service line bringing water to your home that are Aqua's property (the pipe that goes from our water main in the street to your curb) and parts of the service line that are the property owner's (the pipe that goes from your curb to your home). When we encounter lead/galvanized service lines during our maintenance and construction activities, we will seek to identify the material type of both portions (Aqua's and the property owner's) of the service line. If we find lead/galvanized on Aqua's side only, Aqua will replace its portion of the service line. If we find lead/galvanized on the customer/property owner's side, we will work with you to replace the customer/property owner portion. Disturbing a service line that contains lead/galvanized, including the replacement of your lead/galvanized service line, could result in temporary elevated lead levels in your drinking water.

If you have concerns regarding your internal plumbing, we recommend that you have a licensed plumber check the pipes that are your property. This is important to know, because household plumbing can also be a source of lead in tap water. See the section below on "what you can do" for minimizing your risk if this happens.

For more information about Aqua's Lead Program please call our call center hub at 1-866-SLM-AQUA (1-866-756-2782)



If you are a school or day care center:

You should know that the EPA has established more stringent sampling procedures for schools and day care centers. Because children often drink from fountains and faucets at school without flushing the water first, and because they are at higher risk of health effects due to exposure, for their protection, sampling is done differently at schools and day care centers.

Aqua suggests that you call the EPA's safe drinking water hotline at 800.426.4791 or email them using this URL: <https://www.epa.gov/lead/forms/lead-hotline-national-lead-information-center>. Specific information regarding schools can be found on EPA's website at <https://www.epa.gov/ground-water-and-drinking-water/3ts-reducing-lead-drinking-water>. It's important for any testing you do to be conducted using EPA protocols, so that the results are meaningful.

The health effects of lead:

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

If you are concerned about lead exposure:

- Contact your local health department or healthcare provider to find out how you can get your child tested for lead.
- Visit the EPA at [EPA.gov/lead](https://www.epa.gov/lead) for more information on the health effects of lead or reducing lead exposure in your home.
- Call Aqua at 877.987.2782 for information about testing your water.

What you can do:

If your home's water shows elevated levels of lead, or if you are concerned about the potential of lead in your water, below are ways you can minimize your exposure.

- **Run your tap to flush out lead.** If your water hasn't been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking.
- **Use cold water to cook or prepare baby formula.** Don't boil water to reduce lead. Lead dissolves more easily into hot water and boiling will concentrate the lead. Boiling water won't reduce lead.
- If you buy a water filter for lead removal, make sure it's approved to reduce lead. Contact NSF International, www.NSF.org.

*This information sheet contains regulatorily required or recommended language and nothing herein is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this information sheet.



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BACKGROUND – AQUA CUSTOMER LEAD SERVICE LINE REPLACEMENT PROGRAM

Lead is a naturally occurring metal that can cause a variety of adverse health effects. While the most common sources of lead exposure are soil, paint chips and dust, drinking water is another route of lead exposure, primarily as a result of corrosion of lead/galvanized pipes and plumbing materials. The Pennsylvania General Assembly determined it is in the public interest for water utilities to assist customers in the replacement of customer-owned lead, or galvanized requiring replacement (“galvanized”), service lines throughout Pennsylvania.

The service line that provides water service to a property is made up of two parts: a Company-owned portion (which connects from the Company’s main to the curb line) and a customer-owned portion (which connects from the curb line to a customer’s structure). Customers, or property owners if the customer is not the property owner (“Customer”) are required to maintain and repair the Customer-owned portion of the service line.

Aqua Pennsylvania, Inc. (“Aqua” or the “Company”), as Receiver for the Rhodes Water Utilities, now has been granted the authority to assist Customers in replacing the Customer-owned portion of the service line if that service line is identified as lead or galvanized. The Rhodes Water Utilities include Cooperstown Water Company, Fryburg Water Company, Plumer Water Company, Sugar creek Water Company, Venango Water Company, and West Hickory Water Company.

CUSTOMER-OWNED LEAD/GALVANIZED SERVICE LINE REPLACEMENT PROGRAM

Under the Customer Lead Service Line Replacement Program (“Replacement Program”), Aqua will identify customer-owned service lines that are lead or galvanized, enter into an agreement with the Customer to replace the Customer-owned portion of the service line and restore the Customer’s property at no direct cost to the customer, dedicate the newly installed customer portion of the service line back to the Customer, and provide a warranty on the work completed to replace the Customer-owned lead or galvanized service line.

Aqua’s Replacement Program is made up of two parts: (1) replacements in connection with a main replacement project, and (2) replacements per Customer request not associated with a main replacement project.

Cap on Replacements Per Year

Aqua can perform up to 10 customer-owned lead or galvanized service line replacements per year in each of the Rhodes Water Utilities systems.

Customer Agreement and Replacement

In order for Aqua to complete a replacement, the Customer must enter into an agreement with Aqua to replace the Customer-owned lead or galvanized service line. Aqua cannot replace the Customer portion of a lead or galvanized service line without first entering into an agreement. The agreement provides that the Customer will give access to Aqua, or Aqua's contractor, to complete the replacement. To facilitate a smooth customer service line replacement, all property and appliances near where the service line enters the building at the exterior and interior wall must be moved by the homeowner prior to the replacement appointment. Following replacement, Aqua, or Aqua's contractor, will restore the property as reasonably as practicable to its former condition prior to the replacement of the Customer-owned lead or galvanized service line.

Dedication of Newly Installed Customer Portion of Service Line and Warranty

After the new Customer-owned portion of the service line is installed, the Customer-owned portion will be dedicated to the Customer and ownership and responsibility for repair and maintenance of the Customer-owned portion of the service line will remain with the Customer as was the case prior to the replacement. A two-year warranty on the workmanship and materials of the installation and the restoration of surfaces shall be provided.

Coordination of Replacements

Aqua will strive to group customer requested replacements within its operating divisions to create efficiencies. However, Aqua may replace a Customer's lead or galvanized service line if projects cannot be grouped together in its discretion.

Filters, Sampling and Testing

Upon identification of a customer lead or galvanized service line, Aqua will provide a National Sanitation Foundation approved water filter (pitcher or tap filter) and six months of replacement filters. At approximately 3-6 months after replacement is completed, Aqua will offer water sampling materials to Customers or residents, and if Customer or resident wants to have samples taken, Aqua will collect, test, and provide the results from those samples.

Reimbursement for Customers that Have Already Replaced a Lead or Galvanized Service Line

As part of Aqua's Replacement Program, Aqua will, subject to certain requirements discussed below, provide a reimbursement to those Customers that have replaced their Customer-owned lead or galvanized service line at their own cost within one year before or after a lead service line replacement project commencement and within one mile of the project area. If a Customer or property owner refuses or fails to accept the Company replacement of the lead or galvanized customer service line, the Customer or property owner will only be eligible for reimbursement if they replace their Customer

lead or galvanized service line at the customer or property owner's expense, within one year of the lead service line project commencement.

Reimbursement will occur for those Customers that provide documentation sufficient, in Aqua's sole discretion, to verify that the Customer replaced the Customer-owned lead or galvanized service line within one year before or after the start of a planned lead service line replacement project main replacement and as long as the Customer is within one mile of the main replacement project or focused replacement area. Customers will be eligible for reimbursement up to 125% of the average cost of Aqua's lead and galvanized replacements. Average cost used to determine reimbursement amounts during a calendar year will be based on Aqua's prior calendar year average costs for lead and galvanized service line replacements. Examples of documentation required by Aqua for a Customer to be eligible for reimbursement include, but are not limited to, detailed estimates from a licensed plumber and paid invoices or statements. A verified statement may also be submitted from the licensed plumber.

Aqua shall make reasonable best efforts to assist a Customer or property owner, if the Customer is not the property owner, through the reimbursement process and, to the extent possible, make determinations in favor of the Customer or property owner where the Customer or property owner has provided reasonable evidence of a customer lead or galvanized service line replacement to Aqua. However, the documentation provided to Aqua must be sufficient in the Aqua's opinion that a customer lead or galvanized service line replacement occurred.

Partial Replacements Prohibited

Under the Pennsylvania Public Utility Commission's ("PUC") regulations, Aqua cannot perform a partial replacement of a lead or galvanized service line. If a Customer causes a partial replacement, by replacing the Customer portion of a lead or galvanized service line without notifying Aqua, Aqua is required to terminate service until a full replacement of the lead or galvanized service line can be completed.

In addition, any Customer that refuses to allow Aqua (or its contractor) to replace the lead or galvanized service line, or refuses to employ its own licensed plumber to replace the lead or galvanized service line, will result in termination of service to the property until the entire lead or galvanized service line is replaced.

Aqua shall use Step In Rights as described in Aqua's tariff to perform a replacement if the customer or occupier of the property is not the owner, and the customer or occupier provides a medical certificate or a Protection From Abuse order (or other court order issued by a court of competent jurisdiction in this Commonwealth which provides clear evidence of domestic violence), subject to the requirements in Aqua's tariff. Aqua may use Step In Rights where the customer or occupier is not the property owner if Aqua has attempted to contact the property owner with an offer to replace the Customer lead service line and has not received a response or the property owner cannot be identified.

CONCLUSION

Aqua recognizes the importance of removing lead from water systems across Pennsylvania both on Aqua owned and Customer-owned assets. Aqua looks forward to working with Customers to achieve this goal.

EXHIBIT 03

Letter provided where the customer refuses or does not respond to requests to replace the COLSL that are not connected to a main replacement project or a Company side service line replacement



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Date

Name
Address

Dear Customer:

In connection with Aqua's Lead Service Line Replacement ("LSLR") Program, your service line has been determined to be lead or galvanized requiring replacement and either you have refused to allow Aqua to replace the service line or Aqua has not received a response from you regarding the replacement of your service line. You are now categorized as a refusal under Aqua's Lead Service Line Replacement Program. You will continue to receive annual notification of your lead or galvanized service line until the service is replaced.

As your property is not associated with a current main replacement project or the replacement of Aqua's portion of the service line, Aqua continues to encourage you to contact Aqua to allow for the replacement of your lead or galvanized service line. Please be aware that customers/property owners that replace their lead or galvanized service lines at their own expense may be eligible for reimbursement if the replacement was within a 1-mile radius of an LSLR Project and within 1 year of the of the LSLR Project Commencement. If you replace your service line at your own expense more than 1 year after the LSLR Project Commencement, you will not be eligible for reimbursement. Please note that the reimbursement Aqua may provide may not be the full amount of the cost you incurred to replace your service line at your own expense. Please review the Lead Service Line Replacement Program Information Sheet for more information.

Please contact Aqua's Water Quality Department at 610.645.4234 to set up an appointment and receive further information for Aqua or its representatives to replace your lead or galvanized service line.

Sincerely,

A handwritten signature in blue ink that reads "Michael Fili".

Michael Fili, Vice President
Capital Planning, Design & Construction
Aqua Pennsylvania, Inc.

Attachments: Lead Fact Sheet
Aqua Lead Service Line Replacement Program Information Sheet

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An  Essential Utilities Company

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Este documento contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Here's what you should know about lead and drinking water.

Lead is not typically found in the streams, reservoirs or wells that serve as water supplies or in the main water lines that carry water from treatment plants to homes. Yet, the chemical properties of water can cause lead and other metals to leach into drinking water. The main source of lead in drinking water is from lead/galvanized service lines (the pipes that deliver water from water mains in the street and into homes) and from typical household plumbing (lead solder and brass fixtures) that contains lead. Households that have, or suspect having, lead/galvanized service lines or lead in their household plumbing are strongly encouraged to replace them. The use of lead in solder was prohibited after 1986, so buildings constructed after then should not have contained lead in the solder.

How Aqua protects its customers:

Water utilities, including Aqua, treat drinking water to reduce the chance for metals to leach into the water. Aqua conducts required testing for drinking water contaminants, including lead and copper, to ensure compliance with state and federal drinking water standards. Aqua tests the water at our treatment plants, and also schedules customer tap sampling and tests for lead in potential high-risk areas, to comply with the U.S. Environmental Protection Agency's (EPA) lead and copper rule.

You can always view your community's test results. They are summarized in our annual water quality reports, which are produced for every water system we own and operate.

Lead/Galvanized Service Line Replacement Program:

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Visit our website at <https://www.aquawater.com/lead> for more information.



Call us at
1-866-SLM-AQUA
(1-866-756-2782)
for more information.



You can find your community's
water quality report at
[AquaWater.com](https://www.aquawater.com).

More helpful information on the back





If you are a residential customer:

You should know that there are parts of the service line bringing water to your home that are Aqua's property (the pipe that goes from our water main in the street to your curb) and parts of the service line that are the property owner's (the pipe that goes from your curb to your home). When we encounter lead/galvanized service lines during our maintenance and construction activities, we will seek to identify the material type of both portions (Aqua's and the property owner's) of the service line. If we find lead/galvanized on Aqua's side only, Aqua will replace its portion of the service line. If we find lead/galvanized on the customer/property owner's side, we will work with you to replace the customer/property owner portion. Disturbing a service line that contains lead/galvanized, including the replacement of your lead/galvanized service line, could result in temporary elevated lead levels in your drinking water.

If you have concerns regarding your internal plumbing, we recommend that you have a licensed plumber check the pipes that are your property. This is important to know, because household plumbing can also be a source of lead in tap water. See the section below on "what you can do" for minimizing your risk if this happens.

For more information about Aqua's Lead Program please call our call center hub at 1-866-SLM-AQUA (1-866-756-2782)



If you are a school or day care center:

You should know that the EPA has established more stringent sampling procedures for schools and day care centers. Because children often drink from fountains and faucets at school without flushing the water first, and because they are at higher risk of health effects due to exposure, for their protection, sampling is done differently at schools and day care centers.

Aqua suggests that you call the EPA's safe drinking water hotline at 800.426.4791 or email them using this URL: <https://www.epa.gov/lead/forms/lead-hotline-national-lead-information-center>. Specific information regarding schools can be found on EPA's website at <https://www.epa.gov/ground-water-and-drinking-water/3ts-reducing-lead-drinking-water>. It's important for any testing you do to be conducted using EPA protocols, so that the results are meaningful.

The health effects of lead:

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

If you are concerned about lead exposure:

- Contact your local health department or healthcare provider to find out how you can get your child tested for lead.
- Visit the EPA at [EPA.gov/lead](https://www.epa.gov/lead) for more information on the health effects of lead or reducing lead exposure in your home.
- Call Aqua at 877.987.2782 for information about testing your water.

What you can do:

If your home's water shows elevated levels of lead, or if you are concerned about the potential of lead in your water, below are ways you can minimize your exposure.

- **Run your tap to flush out lead.** If your water hasn't been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking.
- **Use cold water to cook or prepare baby formula.** Don't boil water to reduce lead. Lead dissolves more easily into hot water and boiling will concentrate the lead. Boiling water won't reduce lead.
- If you buy a water filter for lead removal, make sure it's approved to reduce lead. Contact NSF International, www.NSF.org.

*This information sheet contains regulatorily required or recommended language and nothing herein is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this information sheet.



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BACKGROUND – AQUA CUSTOMER LEAD SERVICE LINE REPLACEMENT PROGRAM

Lead is a naturally occurring metal that can cause a variety of adverse health effects. While the most common sources of lead exposure are soil, paint chips and dust, drinking water is another route of lead exposure, primarily as a result of corrosion of lead/galvanized pipes and plumbing materials. The Pennsylvania General Assembly determined it is in the public interest for water utilities to assist customers in the replacement of customer-owned lead, or galvanized requiring replacement (“galvanized”), service lines throughout Pennsylvania.

The service line that provides water service to a property is made up of two parts: a Company-owned portion (which connects from the Company’s main to the curb line) and a customer-owned portion (which connects from the curb line to a customer’s structure). Customers, or property owners if the customer is not the property owner (“Customer”) are required to maintain and repair the Customer-owned portion of the service line.

Aqua Pennsylvania, Inc. (“Aqua” or the “Company”), as Receiver for the Rhodes Water Utilities, now has been granted the authority to assist Customers in replacing the Customer-owned portion of the service line if that service line is identified as lead or galvanized. The Rhodes Water Utilities include Cooperstown Water Company, Fryburg Water Company, Plumer Water Company, Sugar creek Water Company, Venango Water Company, and West Hickory Water Company.

CUSTOMER-OWNED LEAD/GALVANIZED SERVICE LINE REPLACEMENT PROGRAM

Under the Customer Lead Service Line Replacement Program (“Replacement Program”), Aqua will identify customer-owned service lines that are lead or galvanized, enter into an agreement with the Customer to replace the Customer-owned portion of the service line and restore the Customer’s property at no direct cost to the customer, dedicate the newly installed customer portion of the service line back to the Customer, and provide a warranty on the work completed to replace the Customer-owned lead or galvanized service line.

Aqua’s Replacement Program is made up of two parts: (1) replacements in connection with a main replacement project, and (2) replacements per Customer request not associated with a main replacement project.

Cap on Replacements Per Year

Aqua can perform up to 10 customer-owned lead or galvanized service line replacements per year in each of the Rhodes Water Utilities systems.

Customer Agreement and Replacement

In order for Aqua to complete a replacement, the Customer must enter into an agreement with Aqua to replace the Customer-owned lead or galvanized service line. Aqua cannot replace the Customer portion of a lead or galvanized service line without first entering into an agreement. The agreement provides that the Customer will give access to Aqua, or Aqua's contractor, to complete the replacement. To facilitate a smooth customer service line replacement, all property and appliances near where the service line enters the building at the exterior and interior wall must be moved by the homeowner prior to the replacement appointment. Following replacement, Aqua, or Aqua's contractor, will restore the property as reasonably as practicable to its former condition prior to the replacement of the Customer-owned lead or galvanized service line.

Dedication of Newly Installed Customer Portion of Service Line and Warranty

After the new Customer-owned portion of the service line is installed, the Customer-owned portion will be dedicated to the Customer and ownership and responsibility for repair and maintenance of the Customer-owned portion of the service line will remain with the Customer as was the case prior to the replacement. A two-year warranty on the workmanship and materials of the installation and the restoration of surfaces shall be provided.

Coordination of Replacements

Aqua will strive to group customer requested replacements within its operating divisions to create efficiencies. However, Aqua may replace a Customer's lead or galvanized service line if projects cannot be grouped together in its discretion.

Filters, Sampling and Testing

Upon identification of a customer lead or galvanized service line, Aqua will provide a National Sanitation Foundation approved water filter (pitcher or tap filter) and six months of replacement filters. At approximately 3-6 months after replacement is completed, Aqua will offer water sampling materials to Customers or residents, and if Customer or resident wants to have samples taken, Aqua will collect, test, and provide the results from those samples.

Reimbursement for Customers that Have Already Replaced a Lead or Galvanized Service Line

As part of Aqua's Replacement Program, Aqua will, subject to certain requirements discussed below, provide a reimbursement to those Customers that have replaced their Customer-owned lead or galvanized service line at their own cost within one year before or after a lead service line replacement project commencement and within one mile of the project area. If a Customer or property owner refuses or fails to accept the Company replacement of the lead or galvanized customer service line, the Customer or property owner will only be eligible for reimbursement if they replace their Customer

lead or galvanized service line at the customer or property owner's expense, within one year of the lead service line project commencement.

Reimbursement will occur for those Customers that provide documentation sufficient, in Aqua's sole discretion, to verify that the Customer replaced the Customer-owned lead or galvanized service line within one year before or after the start of a planned lead service line replacement project main replacement and as long as the Customer is within one mile of the main replacement project or focused replacement area. Customers will be eligible for reimbursement up to 125% of the average cost of Aqua's lead and galvanized replacements. Average cost used to determine reimbursement amounts during a calendar year will be based on Aqua's prior calendar year average costs for lead and galvanized service line replacements. Examples of documentation required by Aqua for a Customer to be eligible for reimbursement include, but are not limited to, detailed estimates from a licensed plumber and paid invoices or statements. A verified statement may also be submitted from the licensed plumber.

Aqua shall make reasonable best efforts to assist a Customer or property owner, if the Customer is not the property owner, through the reimbursement process and, to the extent possible, make determinations in favor of the Customer or property owner where the Customer or property owner has provided reasonable evidence of a customer lead or galvanized service line replacement to Aqua. However, the documentation provided to Aqua must be sufficient in the Aqua's opinion that a customer lead or galvanized service line replacement occurred.

Partial Replacements Prohibited

Under the Pennsylvania Public Utility Commission's ("PUC") regulations, Aqua cannot perform a partial replacement of a lead or galvanized service line. If a Customer causes a partial replacement, by replacing the Customer portion of a lead or galvanized service line without notifying Aqua, Aqua is required to terminate service until a full replacement of the lead or galvanized service line can be completed.

In addition, any Customer that refuses to allow Aqua (or its contractor) to replace the lead or galvanized service line, or refuses to employ its own licensed plumber to replace the lead or galvanized service line, will result in termination of service to the property until the entire lead or galvanized service line is replaced.

Aqua shall use Step In Rights as described in Aqua's tariff to perform a replacement if the customer or occupier of the property is not the owner, and the customer or occupier provides a medical certificate or a Protection From Abuse order (or other court order issued by a court of competent jurisdiction in this Commonwealth which provides clear evidence of domestic violence), subject to the requirements in Aqua's tariff. Aqua may use Step In Rights where the customer or occupier is not the property owner if Aqua has attempted to contact the property owner with an offer to replace the Customer lead service line and has not received a response or the property owner cannot be identified.

CONCLUSION

Aqua recognizes the importance of removing lead from water systems across Pennsylvania both on Aqua owned and Customer-owned assets. Aqua looks forward to working with Customers to achieve this goal.

EXHIBIT P

Public Education Materials – 40 C.F.R. §
141.85(a)

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IMPORTANT INFORMATION ABOUT LEAD IN YOUR DRINKING WATER*

[INSERT NAME OF WATER SYSTEM] found elevated levels of lead in drinking water in some homes/buildings. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Sources of Lead

Lead is a common metal found in the environment. Drinking water is one possible source of lead exposure. Brass faucets, fittings, and valves, including those advertised as “low lead” or “lead-free,” may contribute lead to drinking water. Regulations previously allowed “low lead” fixtures containing up to 8 percent lead. Current regulations only allow “lead-free” fixtures with up to 0.25 percent lead. When water is in contact with pipes, service lines, or plumbing that contains lead for several hours, the lead may enter drinking water. Homes built before 1990 are more likely to have lead pipes or lead solder.

The main sources of lead exposure are lead-based paint, lead-contaminated dust or soil, and some plumbing materials. In addition, lead can be found in certain types of pottery, pewter, brass fixtures, food, and cosmetics. Other sources include exposure in the workplace and exposure from certain hobbies (lead can be carried on clothing or shoes). Lead is found in some toys, some playground equipment, and some children’s metal jewelry.

Steps You Can Take to Reduce Your Exposure to Lead in Your Water

- **Run your tap to flush out lead.** If your water has not been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking. The amount of time to run the water will depend on the length and diameter of the service line and the amount of plumbing in your home.

- **Use cold water to cook or prepare baby formula.** Do not boil water to reduce lead. Lead dissolves more easily in hot water and boiling water will concentrate the lead.
- **If you buy a water filter for lead removal, make sure it is approved to reduce lead.** The filter should be certified for lead removal by NSF. For more information, contact NSF International, www.NSF.org.
- Be sure to maintain and replace a filter device in accordance with the manufacturer's instructions to protect water quality.
- **Test your water for lead.** Call us at [NUMBER] to find out how to get your water tested for lead.
- **Get your child's blood tested.** Contact your local health department or healthcare provider to find out how you can get your child tested for lead if you are concerned about exposure.

What happened? What is being done?

[Notice Specific Information: Explain why there are elevated levels of lead in the system's drinking water (if known) and what the water system is doing to reduce the lead levels in homes/buildings in this area.]

[Aqua's lead and galvanized service line replacement program

At Aqua, we are conducting a replacement program that involves replacing lead and some galvanized service lines in our drinking water systems at no direct cost to our customers. Galvanized service lines are replaced if they could potentially be a source of lead to your tap water. We will notify you if we need to arrange your service line replacement once we know the replacement schedule for your area. Note that if you proceed with replacement of your service line using your own plumber, please contact us as soon as possible since we are required to replace the company-owned service line, if lead or galvanized, to minimize the risk of lead being released into your water. You can find out your service line material by visiting the customer service line material map at www.aquawater.com/leadmap.

For more information, call us at [NUMBER], or visit our website at www.aquawater.com/lead. For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead> or contact your health care provider.

*This information contains regulatory or recommended language, and nothing herein is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this information sheet.

EXHIBIT Q

Lead and Copper Monitoring Results – 40
C.F.R. § 141.85(d)



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[DATE]

Dear Customer:

We would like to thank you for your participation in the lead tap monitoring program. Below are the results of the water samples you collected from your property at **ADDRESS** on **DATE**, following the sampling instructions provided to you.

	Immediate Sample	USEPA Action Level
Lead	ug/L	15 ug/L
Copper	mg/L	1.3 mg/L

ug/L = micrograms per liter or parts per billion
mg/L = milligrams per liter or parts per million
ND = Not detected

- Lead was **NOT DETECTED** at this sample location.
- Lead was detected **BELOW** the action level of 15 ug/L (ppb).
- Lead was detected **ABOVE** the action level of 15 ug/L (ppb).

Under the authority of the Safe Drinking Water Act, the EPA set the action level for lead in drinking water at 15 ug/L. The action level is the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that Aqua must follow. This means Aqua must ensure that water from the customer’s tap does not exceed this level in at least 90 percent of the homes sampled (90th percentile value). Because lead may pose serious health risks, the EPA set a Maximum Contaminant Level Goal (MCLG) of zero for lead. The MCLG is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Lead is more likely to accumulate when water is in contact with a lead source for longer periods of time. There are steps you can take to minimize exposure to lead in drinking water:¹

- **Run your tap to flush out lead.** If your water hasn't been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking.
- **Use cold water to cook or prepare baby formula.** Do not boil water to reduce lead. Lead dissolves more easily in hot water and boiling water will concentrate the lead.
- **Do not boil water to remove lead.** Boiling water will not reduce lead.
- **Consider alternative sources or treatment of water.** You may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead or contact NSF International (www.nsf.org) for information on performance standards for water filters. Be sure to maintain and replace a filter device in accordance with the manufacturer's instructions to protect water quality.
- **Test your water for lead.** Call us at 610.645.4234 to find out how to get your water tested for lead.
- **Get your child's blood tested.** Contact your local health department or healthcare provider to find out how you can get your child tested for lead if you are concerned about exposure.

If you need more information concerning this result or have any questions, please contact us at 610.645.4234.

Sincerely,

Aqua Pennsylvania

¹ This information contains regulatory or recommended language, and nothing herein is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this information sheet.

EXHIBIT R

Notification of Known Lead / GRR /
Unknown Service Line – 40 C.F.R. §
141.85(e)(3)



Customer Name

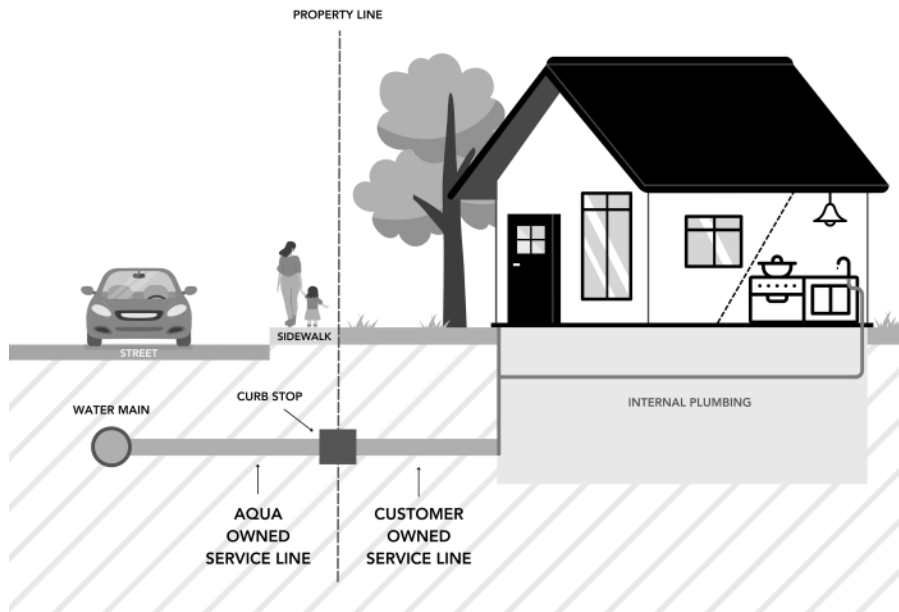
Address Line 1

Address Line 2

City, State Zip

Dear Customer:

Aqua Pennsylvania, Inc. (Aqua) is conducting a service line material inventory and replacement program to identify and replace all lead and galvanized service lines in our drinking water systems at no direct cost to our customers. Aqua supplies water to your property through a service line that runs from the water main into your building. Aqua owns the service line from the water main to the curb stop. You own the service line that runs from the curb stop into your building.



SEE BELOW FOR YOUR SERVICE LINE CLASSIFICATION

Our records show the following information for your property:

- **Premise Number:**
- **Street Address:**
- **Aqua Side Service Line Classification:**
- **Customer Side Service Line Classification:**
- **Regulatory Classification*:**

*Regulatory Classification is determined based on information available for both sides of the service line.

Currently, no action is required of you. Please understand that inventorying and replacement efforts will take many years. We are developing detailed plans to meet these objectives. We will notify you if we require more information or need to arrange your service line replacement once we know the schedule for your area. Note that if you proceed with replacement of your service line using your own plumber, please contact us as soon as possible since we are required to replace the company-owned service line, if lead or galvanized, to minimize the risk of lead being released into your water.

HEALTH EFFECTS OF LEAD

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

STEPS TO REDUCE LEAD IN YOUR DRINKING WATER

Lead is more likely to accumulate when water is in contact with a lead source for longer periods of time. There are steps you can take to minimize exposure to lead in drinking water:

- **Run your tap to flush out lead.** If your water has not been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking. The amount of time to run the water will depend on the length and diameter of the service line and the amount of plumbing in your home.
- **Use cold water to cook or prepare baby formula.** Do not boil water to reduce lead. Lead dissolves more easily in hot water and boiling water will concentrate the lead.
- **If you buy a water filter for lead removal, make sure it is approved to reduce lead.** The filter should be certified for lead removal by NSF. For more information, contact NSF International, www.NSF.org.

For more information on lead and our replacement program, please visit www.aquawater.com/lead.

Please note that when we begin working in your area, we will contact you to arrange inspections and service line replacements. This will provide you with the opportunity to verify your service line material. If you have other questions, please call our dedicated service line material call center hub at 1-866-SLM-AQUA (1-866-756-2782).

Sincerely,

Aqua Pennsylvania, Inc.

EXHIBIT S

Held For Future Use

EXHIBIT T

Held For Future Use

EXHIBIT U

Notification of a Disturbance to a Lead,
GRR, or Lead Status Unknown Service Line
that Results in the Service Line Being Shut
Off or Bypassed – 40 C.F.R. § 141.85(f)(1)




ESTE DOCUMENTO CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

An Important Health Notice From Aqua*



Aqua Pennsylvania is completing work on our water system that requires shutting off or bypassing your service line that may cause a disturbance to your service line. Our records indicate that your water service line is lead, galvanized requiring replacement, or lead status unknown. Due to the nature of your service line material, we must inform you that disturbing a service line that contains lead could result in elevated lead levels in your drinking water.

Before using your water, please review and follow the flushing instructions¹ below to minimize your exposure to lead and to remove particulate lead that may have been stirred up during the disturbance.

-  1 If possible, remove faucet aerators from all water faucets in the home.
- 2 Beginning in the lowest level of the home, fully open the cold water faucets throughout the home.
- 3 Let the water run for at least 30 minutes at the last faucet you opened (which was on your top floor).
- 4 Turn off each faucet starting with the faucets in the highest level of the home. Be sure to run water in bathtubs and showers as well as faucets.
- 5 Clean and reinstall any aerators you might have removed in Step 1.
- 6 Do not consume tap water, open hot water faucets, or use icemaker or filtered water dispenser until after flushing is complete.

¹Based on the American Water Works Association-recommended safety procedures (awwa.org).

Please visit Aqua's website for more information concerning Aqua's Replacement program at www.aquawater.com/lead. Thank you for letting Aqua serve you! For questions and concerns please contact Aqua's lead call center hub at 1-866-SLM-AQUA (1-866-756-2782).

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EXHIBIT V

Notification of a Disturbance to a Lead,
GRR, or Lead Status Unknown Service Line
From the Replacement of an Inline Water
Meter, a Water Meter Setter, or Gooseneck,
Pigtail, or Connector – 40 C.F.R. §
141.85(f)(2)



An  Essential Utilities Company


ESTE DOCUMENTO CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

An Important Health Notice From Aqua*



Aqua Pennsylvania is completing work on our water system including replacing an inline water meter, a water meter setter, or gooseneck, pigtail, or connector that may cause a disturbance to your service line. Our records indicate that your water service line is lead, galvanized requiring replacement, or lead status unknown. Due to the nature of your service line material, we must inform you that disturbing a service line that contains lead could result in elevated lead levels in your drinking water.

Before using your water, please review and follow the flushing instructions¹ below to minimize your exposure to lead and to remove particulate lead that may have been stirred up during the disturbance. Please use the provided pitcher filter prior to using water for drinking and cooking. Please refer to the instructions provided with the pitcher filter.

-  **1** If possible, remove faucet aerators from all water faucets in the home.
- 2** Beginning in the lowest level of the home, fully open the cold water faucets throughout the home.
- 3** Let the water run for at least 30 minutes at the last faucet you opened (which was on your top floor).
- 4** Turn off each faucet starting with the faucets in the highest level of the home. Be sure to run water in bathtubs and showers as well as faucets.
- 5** Clean and reinstall any aerators you might have removed in Step 1.
- 6** Do not consume tap water, open hot water faucets, or use icemaker or filtered water dispenser until after flushing is complete.

¹Based on the American Water Works Association-recommended safety procedures (awwa.org).

Please visit Aqua's website for more information concerning Aqua's Replacement program at www.aquawater.com/lead. Thank you for letting Aqua serve you! For questions and concerns please contact Aqua customer service at 1-866-SLM-AQUA (1-866-756-2782).

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The service line that provides water service to a property is made up of two parts: a Company-owned portion (which connects from the Company’s main to the curb line) and a customer-owned portion (which connects from the curb line to a customer’s structure). Customers, or property owners if the customer is not the property owner (“Customer”) are required to maintain and repair the Customer-owned portion of the service line.

Aqua Pennsylvania, Inc. (“Aqua” or the “Company”), as Receiver for the Rhodes Water Utilities, now has been granted the authority to assist Customers in replacing the Customer-owned portion of the service line if that service line is identified as lead or galvanized. The Rhodes Water Utilities include Cooperstown Water Company, Fryburg Water Company, Plumer Water Company, Sugar creek Water Company, Venango Water Company, and West Hickory Water Company.

CUSTOMER-OWNED LEAD/GALVANIZED SERVICE LINE REPLACEMENT PROGRAM

Under the Customer Lead Service Line Replacement Program (“Replacement Program”), Aqua will identify customer-owned service lines that are lead or galvanized, enter into an agreement with the Customer to replace the Customer-owned portion of the service line and restore the Customer’s property at no direct cost to the customer, dedicate the newly installed customer portion of the service line back to the Customer, and provide a warranty on the work completed to replace the Customer-owned lead or galvanized service line.

Aqua’s Replacement Program is made up of two parts: (1) replacements in connection with a main replacement project, and (2) replacements per Customer request not associated with a main replacement project.

Cap on Replacements Per Year

Aqua can perform up to 10 customer-owned lead or galvanized service line replacements per year in each of the Rhodes Water Utilities systems.

Customer Agreement and Replacement

In order for Aqua to complete a replacement, the Customer must enter into an agreement with Aqua to replace the Customer-owned lead or galvanized service line. Aqua cannot replace the Customer portion of a lead or galvanized service line without first entering into an agreement. The agreement provides that the Customer will give access to Aqua, or Aqua's contractor, to complete the replacement. To facilitate a smooth customer service line replacement, all property and appliances near where the service line enters the building at the exterior and interior wall must be moved by the homeowner prior to the replacement appointment. Following replacement, Aqua, or Aqua's contractor, will restore the property as reasonably as practicable to its former condition prior to the replacement of the Customer-owned lead or galvanized service line.

Dedication of Newly Installed Customer Portion of Service Line and Warranty

After the new Customer-owned portion of the service line is installed, the Customer-owned portion will be dedicated to the Customer and ownership and responsibility for repair and maintenance of the Customer-owned portion of the service line will remain with the Customer as was the case prior to the replacement. A two-year warranty on the workmanship and materials of the installation and the restoration of surfaces shall be provided.

Coordination of Replacements

Aqua will strive to group customer requested replacements within its operating divisions to create efficiencies. However, Aqua may replace a Customer's lead or galvanized service line if projects cannot be grouped together in its discretion.

Filters, Sampling and Testing

Upon identification of a customer lead or galvanized service line, Aqua will provide a National Sanitation Foundation approved water filter (pitcher or tap filter) and six months of replacement filters. At approximately 3-6 months after replacement is completed, Aqua will offer water sampling materials to Customers or residents, and if Customer or resident wants to have samples taken, Aqua will collect, test, and provide the results from those samples.

Reimbursement for Customers that Have Already Replaced a Lead or Galvanized Service Line

As part of Aqua's Replacement Program, Aqua will, subject to certain requirements discussed below, provide a reimbursement to those Customers that have replaced their Customer-owned lead or galvanized service line at their own cost within one year before or after a lead service line replacement project commencement and within one mile of the project area. If a Customer or property owner refuses or fails to accept the Company replacement of the lead or galvanized customer service line, the Customer or property owner will only be eligible for reimbursement if they replace their Customer

lead or galvanized service line at the customer or property owner's expense, within one year of the lead service line project commencement.

Reimbursement will occur for those Customers that provide documentation sufficient, in Aqua's sole discretion, to verify that the Customer replaced the Customer-owned lead or galvanized service line within one year before or after the start of a planned lead service line replacement project main replacement and as long as the Customer is within one mile of the main replacement project or focused replacement area. Customers will be eligible for reimbursement up to 125% of the average cost of Aqua's lead and galvanized replacements. Average cost used to determine reimbursement amounts during a calendar year will be based on Aqua's prior calendar year average costs for lead and galvanized service line replacements. Examples of documentation required by Aqua for a Customer to be eligible for reimbursement include, but are not limited to, detailed estimates from a licensed plumber and paid invoices or statements. A verified statement may also be submitted from the licensed plumber.

Aqua shall make reasonable best efforts to assist a Customer or property owner, if the Customer is not the property owner, through the reimbursement process and, to the extent possible, make determinations in favor of the Customer or property owner where the Customer or property owner has provided reasonable evidence of a customer lead or galvanized service line replacement to Aqua. However, the documentation provided to Aqua must be sufficient in the Aqua's opinion that a customer lead or galvanized service line replacement occurred.

Partial Replacements Prohibited

Under the Pennsylvania Public Utility Commission's ("PUC") regulations, Aqua cannot perform a partial replacement of a lead or galvanized service line. If a Customer causes a partial replacement, by replacing the Customer portion of a lead or galvanized service line without notifying Aqua, Aqua is required to terminate service until a full replacement of the lead or galvanized service line can be completed.

In addition, any Customer that refuses to allow Aqua (or its contractor) to replace the lead or galvanized service line, or refuses to employ its own licensed plumber to replace the lead or galvanized service line, will result in termination of service to the property until the entire lead or galvanized service line is replaced.

Aqua shall use Step In Rights as described in Aqua's tariff to perform a replacement if the customer or occupier of the property is not the owner, and the customer or occupier provides a medical certificate or a Protection From Abuse order (or other court order issued by a court of competent jurisdiction in this Commonwealth which provides clear evidence of domestic violence), subject to the requirements in Aqua's tariff. Aqua may use Step In Rights where the customer or occupier is not the property owner if Aqua has attempted to contact the property owner with an offer to replace the Customer lead service line and has not received a response or the property owner cannot be identified.

CONCLUSION

Aqua recognizes the importance of removing lead from water systems across Pennsylvania both on Aqua owned and Customer-owned assets. Aqua looks forward to working with Customers to achieve this goal.

EXHIBIT W

Press Release Regarding Action Level
Exceedance – 40 C.F.R. § 141.85(b)(2)(v)

Contact: [INSERT]**For release:** [DATE]

IMPORTANT INFORMATION ABOUT LEAD IN YOUR DRINKING WATER¹

BRYN MAWR, Pa. – [INSERT NAME OF WATER SYSTEM] found elevated levels of lead in drinking water in some homes/buildings. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Sources of Lead

Lead is a common metal found in the environment. Drinking water is one possible source of lead exposure. Lead Service lines, brass faucets, fittings, and valves, including those advertised as “low lead” or “lead-free,” may contribute lead to drinking water. Regulations previously allowed “low lead” fixtures containing up to 8 percent lead. Current regulations only allow “lead-free” fixtures with up to 0.25 percent lead. When water is in contact with pipes, service lines, or plumbing that contains lead for several hours, the lead may enter drinking water. Homes built before 1990 are more likely to have lead pipes or lead solder.

The main sources of lead exposure are lead-based paint, lead-contaminated dust or soil, and some plumbing materials. In addition, lead can be found in certain types of pottery, pewter, brass fixtures, food, and cosmetics. Other sources include exposure in the workplace and exposure from certain hobbies (lead can be carried on clothing or shoes). Lead is found in some toys, some playground equipment, and some children’s metal jewelry.

¹ This information contains regulatory or recommended language, and nothing herein is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this information sheet.

Steps You Can Take to Reduce Your Exposure to Lead in Your Water

- **Run your tap to flush out lead.** If your water hasn't been used for several hours, run your water for a few minutes or until it becomes cold or reaches a steady temperature before drinking or cooking.
- **Use cold water to cook or prepare baby formula.** Do not boil water to reduce lead. Lead dissolves more easily in hot water and boiling water will concentrate the lead.
- **Do not boil water to remove lead.** Boiling water will not reduce lead.
- **Consider alternative sources or treatment of water.** You may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead or contact NSF International (www.nsf.org) for information on performance standards for water filters. Be sure to maintain and replace a filter device in accordance with the manufacturer's instructions to protect water quality.
- **Test your water for lead.** Call us at 1-877-987-2782 to find out how to get your water tested for lead.
- **Get your child's blood tested.** Contact your local health department or healthcare provider to find out how you can get your child tested for lead if you are concerned about exposure.

What happened? What is being done?

[Notice Specific Information: Explain why there are elevated levels of lead in the system's drinking water (if known) and what the water system is doing to reduce the lead levels in homes/buildings in this area.]

Aqua's lead and galvanized service line replacement program

At Aqua, we are implementing a program that involves replacing all lead and galvanized service lines in our drinking water systems at no direct cost to our customers. Information about our lead and galvanized service line replacement program is attached. For more information, call us at 1-866-SLM-AQUA (1-866-756-2782), or visit our website at www.aquawater.com/lead.

"We take seriously our responsibility to sustain life by safely delivering Earth's most essential resource, and our mission is exemplified by our commitment to remove lead service lines from drinking water systems across Pennsylvania," said Aqua Pennsylvania President Marc Lucca. "Our lead service line replacement program enables our team to ensure safe drinking water for our customers without unnecessarily burdening them with the direct cost of replacement."

For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead> or contact your health care provider.

Aqua Pennsylvania serves approximately 1.5 million people in 32 counties throughout the Commonwealth of Pennsylvania. Visit AquaWater.com for more information or follow Aqua on Facebook at facebook.com/AquaWater and on Twitter at [@AquaWater](https://twitter.com/AquaWater).

This release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including, among others: the Company's ability to replace all lead and galvanized requiring replacement service lines in its drinking water systems and to do this at no direct cost to its customers. There are important factors that could cause actual results to differ materially from those expressed or implied by such forward-looking statements including: general economic business conditions; the receipt of governmental approvals; and other factors discussed in our Annual Report on Form 10-K, our Quarterly Reports on Form 10-Q, and other filings with the Securities and Exchange Commission. For more information regarding risks and uncertainties associated with Essential Utilities' business, please refer to Essential Utilities' annual, quarterly and other SEC filings. Essential Utilities is not under any obligation — and expressly disclaims any such obligation — to update or alter its forward-looking statements whether as a result of new information, future events or otherwise.

#

Supplement No. 10
To
Water - Pa. P.U.C. No. 3

WEST HICKORY WATER COMPANY
RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF WATER SERVICE
TO THE PUBLIC IN PORTION OF
HARMONY TOWNSHIP,
INCLUDING THE VILLAGE OF WEST HICKORY,
FOREST COUNTY, PENNSYLVANIA

ISSUED: XXXX-XX-XXXX

EFFECTIVE: XXXX-XX-XXXX

BY: Marc A. Lucca
President
Aqua Pennsylvania, Inc.
762 W. Lancaster Ave.
Bryn Mawr, PA 19010

AS RECEIVER FOR:
West Hickory Water Company
Randall L. Rhodes, Secretary
P.O. Box 397
Reno, PA 16343

NOTICE

THIS TARIFF SUPPLEMENT MODIFIES THE EXISTING SERVICE LINE RULES AND REGULATIONS IN COMPLIANCE WITH 52 PA. CODE § 65.51 ET SEQ.

West Hickory Water Company

Supplement No. 10
To
Water - Pa. P.U.C. No. 3
Page No. 2

LIST OF CHANGES

Supplement No. 10 to Water - Pa. P.U.C. No. 3 modifies the customer service line rules (Section 4.C.) in compliance with 52 Pa. Code § 65.51 et seq. by adding Rule 4.19.

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

4.19 Customer Owned Lead Service Lines

Aqua Pennsylvania, Inc. ("Aqua") as Receiver for the Utility shall perform lead service line replacement ("LSLR") activities in accordance with Venango Water Company's LSLR Plan, which applies to the Utility, approved in Docket No. P-2024-3050248.

Notwithstanding Rule 4.15, the Utility (or contractors employed by the Utility) shall replace Customer Owned Lead Service Lines ("COLSLs") pursuant to the Utility's Lead Service Line Replacement Program ("Replacement Program"), provided the customer (or the property owner if the customer is not the property owner) provides consent through a signed agreement.

Lead Service Line - LSL - shall be defined as a service line made of lead that connects the water main to a building inlet and a lead pigtail, gooseneck or other fitting that is connected to the lead line. A galvanized service line (iron or steel piping that has been dipped in zinc to prevent corrosion and rusting) is considered a Lead Service Line ("LSL") if it ever was or is currently downstream of any LSL or service line of unknown material.

Customer Owned Lead Service Line - COLSL - shall be defined as the portion of the LSL extending from the curb, property line or Utility connection to the Utility's water meter or, if the Utility's water meter is located outside of the structure or water is not metered by the Utility, at the first shutoff valve located within the interior of the structure.

The Utility will replace up to 10 COLSLs per year under the Utility's Replacement Program. If reimbursements would cause the Utility to exceed its current annual cap, the Utility shall increase its current annual cap by the amount of the reimbursement and decrease its next annual cap by this amount.

If no shutoff valve exists along the pipe within 5 feet of the Customer's structure wall, the Utility may install a shutoff valve which will serve as the point of demarcation between the property's service line and the property's interior water distribution piping.

No customer or property owner may install a partial LSL. A partial LSL shall result in termination of service until such time as the Utility can replace the Utility-owned LSL. A customer, or property owner where the customer is not the property owner, that elects to replace the COLSL themselves, shall replace the COLSL concurrent with the Utility replacing the Utility-owned LSL, provided that the customer or property owner shall provide the Utility at least 90 days' notice prior to replacing the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

The Utility shall refuse to establish service to a property where a customer or property owner (if the customer is not the property owner) has previously refused or failed to accept the Utility's offer to replace the COLSL until the applicant verifies the replacement of the COLSL by providing a paid invoice from a licensed contractor or verified statement from a licensed contractor attesting to the completion of the COLSL replacement. The customer or property owner may also request Utility (or its contractor) complete the COLSL replacement. Upon completion, service will be established or restored to the property.

Through the Replacement Program the Utility will perfect any ownership discrepancies regarding the Utility Service Line and the Customer Service Line, so that the Customer will own the Customer Service Line and the Utility will own the Utility Service Line. This will occur by the Customer and the Utility executing the Customer Lead/Galvanized Service Line Replacement License Agreement which establishes the Customer's and Utility's respective ownership and responsibilities regarding the Customer Service Line and Utility Service Line.

Step In Rights

Step In Rights Defined. In reference to 52 Pa. Code § 65.58(c)(3), Step-In Rights means the right of the Company to avoid termination of service to a property where the resident of the Property is not the property owner, and the property owner is nonresponsive to the Company's offer to replace a COLSL.

- A. The Company can utilize Step-In Rights in the following circumstances where a Customer or occupier of a premise is not the property owner.
1. The Company has attempted to contact the property owner with an offer to replace the COLSL in accordance with the Company's LSLR Plan;
 2. The Customer or the occupier of the Property is not the property owner; and
 3. The Company has attempted to get authorization to replace the COLSL, the property owner cannot be identified, or the property owner has been notified and has not responded to the Company's offer to replace the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

B. Circumstances Where the Company Must Use Step-In Rights.

1. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer or occupant of the Property provides a medical certification signed by a licensed physician, nurse practitioner or physician's assistant to the Company by fax, email or mail (providing the contact information).
2. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer provides a Protection From Abuse (PFA) order.
3. The Company shall use Step-In Rights to avoid the termination of water service to the Customer or the occupant of the Property except when, in the Company's reasonable judgement, replacement would place its workers or utility facilities at a safety risk and in such instance, the Company may use Step-In Rights at its discretion.

C. After the replacement is complete, the Company will restore roadways and public sidewalks, backfill any trenches excavated as part of the replacement process and will fill and seal any wall or floor penetrations caused by the service line replacement in the structure at the Property (Company Restoration Work). No other restoration will be conducted for the Customer side replacement. The Company will not replace any landscaping, interior finishes, paving, seeding, or walkways (Private Side Restoration Work), and all restoration costs for such Private Side Restoration Work shall be borne by the property owner.

D. When the Company exercises Step-In Rights, the Company's liability shall be limited to the amount in Section 51 of its Water Tariff for any action brought against the Company, its officers, directors, employees and agents for damages arising from any and all liability, including liability to third parties and the property owner, for personal injury, including death, property damage, or other actions, damages, fines, penalties, claims, demands, judgments, losses, costs, expenses, suit and actions (including reasonable attorney's fees), for personal injury, including death, property damage or other injury, to the extent caused by or arising out of the work performed by the Company or its agents in replacing the customer-owned LSL and/or the Company Restoration Work that the Company is responsible for under subsection C above.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Reimbursements

The Company shall provide a reimbursement to an eligible customer or property owner, if the customer is not the property owner, who replaced their LSL within 1 year before or after the commencement of a Lead Service Line Replacement ("LSLR") Project. A LSLR Project shall be defined as a Company scheduled lead service line replacement activity either in conjunction with main replacements, or a specific delineated project area to replace LSLs. LSLR Project Commencement shall be defined as installation of the first lead service line replacement within a lead service line project area. LSLR Project Area shall be defined as the area encompassing the Company's scheduled lead service line replacement activities, which includes the area within a 1-mile radius of a LSLR Project, if that area is served by the Company.

Reimbursements to customers or property owners, if the customer is not the property owner, require that the customer or property owner provides the Company with a paid invoice, a certification or verified statement from a certified plumber, and other documentation required by the Company, in its sole discretion, to verify the replacement. Failure to provide sufficient information will result in no reimbursement being paid. The Company shall reimburse eligible customers or property owners up to 125% of the average costs of Aqua's LSLRs, not to exceed the actual cost incurred by the customer to replace their LSL. The average cost of Aqua's LSLRs in any year will be determined by the average cost of Aqua LSLRs in the prior calendar year. Reimbursements will be provided to customers or property owners through check mailed to the customer or property owner within 90 days of the request; provided that all documentation is sufficient and received by the Company. Customers or property owners that are outside the LSLR Project Area or seek reimbursement for a replacement that occurred greater than one year before or after the LSLR Project Commencement will be ineligible for reimbursement.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Warranty

The Company (or its contractor) shall provide a warranty to the customer or property owner, if the customer is not the property owner, for a period of two years on the workmanship and materials of the LSLR and the restoration of surfaces. The two year warranty shall commence upon the re-establishment of water service to the property after the LSLR has occurred.

The maximum coverage under the warranty shall be only to repair or replace the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces which shall mean restoration as reasonably as practicable to the condition that existed prior to the LSLR. The maximum coverage amount for replacing or repairing the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces shall be an amount up to Twenty Thousand Dollars (\$20,000.00).

The Company will not be liable for any damages beyond the maximum coverage of the two year warranty as described in this warranty section.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

Supplement No. 12
To
Water - Pa. P.U.C. No. 3

SUGARCREEK WATER COMPANY
RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF WATER SERVICE
TO THE PUBLIC IN PORTION OF
SUGARCREEK BOROUGH,
INCLUDING THE VILLAGE OF SUGARCREEK,
VENANGO COUNTY, PENNSYLVANIA

ISSUED: XXXX-XX-XXXX

EFFECTIVE: XXXX-XX-XXXX

BY: Marc A. Lucca
President
Aqua Pennsylvania, Inc.
762 W. Lancaster Ave.
Bryn Mawr, PA 19010

AS RECEIVER FOR:
Sugarcreek Water Company
Randall L. Rhodes, Secretary
P.O. Box 397
Reno, PA 16343

NOTICE

THIS TARIFF SUPPLEMENT MODIFIES THE EXISTING SERVICE LINE RULES AND REGULATIONS IN COMPLIANCE WITH 52 PA. CODE § 65.51 ET SEQ.

Sugarcreek Water Company

Supplement No. 12
To
Water - Pa. P.U.C. No. 3
Page No. 2

LIST OF CHANGES

Supplement No. 12 to Water - Pa. P.U.C. No. 3 modifies the customer service line rules (Section 4.C.) in compliance with 52 Pa. Code § 65.51 et seq. by adding Rule 4.19.

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

4.19 Customer Owned Lead Service Lines

Aqua Pennsylvania, Inc. ("Aqua") as Receiver for the Utility shall perform lead service line replacement ("LSLR") activities in accordance with Venango Water Company's LSLR Plan, which applies to the Utility, approved in Docket No. P-2024-3050248.

Notwithstanding Rule 4.15, the Utility (or contractors employed by the Utility) shall replace Customer Owned Lead Service Lines ("COLSLs") pursuant to the Utility's Lead Service Line Replacement Program ("Replacement Program"), provided the customer (or the property owner if the customer is not the property owner) provides consent through a signed agreement.

Lead Service Line - LSL - shall be defined as a service line made of lead that connects the water main to a building inlet and a lead pigtail, gooseneck or other fitting that is connected to the lead line. A galvanized service line (iron or steel piping that has been dipped in zinc to prevent corrosion and rusting) is considered a Lead Service Line ("LSL") if it ever was or is currently downstream of any LSL or service line of unknown material.

Customer Owned Lead Service Line - COLSL - shall be defined as the portion of the LSL extending from the curb, property line or Utility connection to the Utility's water meter or, if the Utility's water meter is located outside of the structure or water is not metered by the Utility, at the first shutoff valve located within the interior of the structure.

The Utility will replace up to 10 COLSLs per year under the Utility's Replacement Program. If reimbursements would cause the Utility to exceed its current annual cap, the Utility shall increase its current annual cap by the amount of the reimbursement and decrease its next annual cap by this amount.

If no shutoff valve exists along the pipe within 5 feet of the Customer's structure wall, the Utility may install a shutoff valve which will serve as the point of demarcation between the property's service line and the property's interior water distribution piping.

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

The Utility shall refuse to establish service to a property where a customer or property owner (if the customer is not the property owner) has previously refused or failed to accept the Utility's offer to replace the COLSL until the applicant verifies the replacement of the COLSL by providing a paid invoice from a licensed contractor or verified statement from a licensed contractor attesting to the completion of the COLSL replacement. The customer or property owner may also request Utility (or its contractor) complete the COLSL replacement. Upon completion, service will be established or restored to the property.

Through the Replacement Program the Utility will perfect any ownership discrepancies regarding the Utility Service Line and the Customer Service Line, so that the Customer will own the Customer Service Line and the Utility will own the Utility Service Line. This will occur by the Customer and the Utility executing the Customer Lead/Galvanized Service Line Replacement License Agreement which establishes the Customer's and Utility's respective ownership and responsibilities regarding the Customer Service Line and Utility Service Line.

Step In Rights

Step In Rights Defined. In reference to 52 Pa. Code § 65.58(c)(3), Step-In Rights means the right of the Company to avoid termination of service to a property where the resident of the Property is not the property owner, and the property owner is nonresponsive to the Company's offer to replace a COLSL.

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 2. The Customer or the occupier of the Property is not the property owner; and
 3. The Company has attempted to get authorization to replace the COLSL, the property owner cannot be identified, or the property owner has been notified and has not responded to the Company's offer to replace the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

B. Circumstances Where the Company Must Use Step-In Rights.

1. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer or occupant of the Property provides a medical certification signed by a licensed physician, nurse practitioner or physician's assistant to the Company by fax, email or mail (providing the contact information).
2. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer provides a Protection From Abuse (PFA) order.
3. The Company shall use Step-In Rights to avoid the termination of water service to the Customer or the occupant of the Property except when, in the Company's reasonable judgement, replacement would place its workers or utility facilities at a safety risk and in such instance, the Company may use Step-In Rights at its discretion.

C. After the replacement is complete, the Company will restore roadways and public sidewalks, backfill any trenches excavated as part of the replacement process and will fill and seal any wall or floor penetrations caused by the service line replacement in the structure at the Property (Company Restoration Work). No other restoration will be conducted for the Customer side replacement. The Company will not replace any landscaping, interior finishes, paving, seeding, or walkways (Private Side Restoration Work), and all restoration costs for such Private Side Restoration Work shall be borne by the property owner.

D. When the Company exercises Step-In Rights, the Company's liability shall be limited to the amount in Section 51 of its Water Tariff for any action brought against the Company, its officers, directors, employees and agents for damages arising from any and all liability, including liability to third parties and the property owner, for personal injury, including death, property damage, or other actions, damages, fines, penalties, claims, demands, judgments, losses, costs, expenses, suit and actions (including reasonable attorney's fees), for personal injury, including death, property damage or other injury, to the extent caused by or arising out of the work performed by the Company or its agents in replacing the customer-owned LSL and/or the Company Restoration Work that the Company is responsible for under subsection C above.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Reimbursements

The Company shall provide a reimbursement to an eligible customer or property owner, if the customer is not the property owner, who replaced their LSL within 1 year before or after the commencement of a Lead Service Line Replacement ("LSLR") Project. A LSLR Project shall be defined as a Company scheduled lead service line replacement activity either in conjunction with main replacements, or a specific delineated project area to replace LSLs. LSLR Project Commencement shall be defined as installation of the first lead service line replacement within a lead service line project area. LSLR Project Area shall be defined as the area encompassing the Company's scheduled lead service line replacement activities, which includes the area within a 1-mile radius of a LSLR Project, if that area is served by the Company.

Reimbursements to customers or property owners, if the customer is not the property owner, require that the customer or property owner provides the Company with a paid invoice, a certification or verified statement from a certified plumber, and other documentation required by the Company, in its sole discretion, to verify the replacement. Failure to provide sufficient information will result in no reimbursement being paid. The Company shall reimburse eligible customers or property owners up to 125% of the average costs of Aqua's LSLRs, not to exceed the actual cost incurred by the customer to replace their LSL. The average cost of Aqua's LSLRs in any year will be determined by the average cost of Aqua LSLRs in the prior calendar year. Reimbursements will be provided to customers or property owners through check mailed to the customer or property owner within 90 days of the request; provided that all documentation is sufficient and received by the Company. Customers or property owners that are outside the LSLR Project Area or seek reimbursement for a replacement that occurred greater than one year before or after the LSLR Project Commencement will be ineligible for reimbursement.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Warranty

The Company (or its contractor) shall provide a warranty to the customer or property owner, if the customer is not the property owner, for a period of two years on the workmanship and materials of the LSLR and the restoration of surfaces. The two year warranty shall commence upon the re-establishment of water service to the property after the LSLR has occurred.

The maximum coverage under the warranty shall be only to repair or replace the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces which shall mean restoration as reasonably as practicable to the condition that existed prior to the LSLR. The maximum coverage amount for replacing or repairing the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces shall be an amount up to Twenty Thousand Dollars (\$20,000.00).

The Company will not be liable for any damages beyond the maximum coverage of the two year warranty as described in this warranty section.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

Supplement No. 17
To
Water - Pa. P.U.C. No. 2

PLUMER WATER COMPANY
RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF WATER SERVICE
TO THE PUBLIC IN PORTIONS OF
CORNPLANTER TOWNSHIP,
INCLUDING THE VILLAGE OF PLUMER,
VENANGO COUNTY, PENNSYLVANIA

ISSUED: XXXX-XX-XXXX

EFFECTIVE: XXXX-XX-XXXX

BY: Marc A. Lucca
President
Aqua Pennsylvania, Inc.
762 W. Lancaster Ave.
Bryn Mawr, PA 19010

AS RECEIVER FOR:
Plumer Water Company
Randall L. Rhodes, Secretary
P.O. Box 397
Reno, PA 16343

NOTICE

THIS TARIFF SUPPLEMENT MODIFIES THE EXISTING SERVICE LINE RULES AND REGULATIONS IN COMPLIANCE WITH 52 PA. CODE § 65.51 ET SEQ.

Plumer Water Company

Supplement No. 17
To
Water - Pa. P.U.C. No. 2
Page No. 2

LIST OF CHANGES

Supplement No. 17 to Water - Pa. P.U.C. No. 3 modifies the customer service line rules (Section 4.C.) in compliance with 52 Pa. Code § 65.51 et seq. by adding Rule 4.19.

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

4.19 Customer Owned Lead Service Lines

Aqua Pennsylvania, Inc. ("Aqua") as Receiver for the Utility shall perform lead service line replacement ("LSLR") activities in accordance with Venango Water Company's LSLR Plan, which applies to the Utility, approved in Docket No. P-2024-3050248.

Notwithstanding Rule 4.15, the Utility (or contractors employed by the Utility) shall replace Customer Owned Lead Service Lines ("COLSLs") pursuant to the Utility's Lead Service Line Replacement Program ("Replacement Program"), provided the customer (or the property owner if the customer is not the property owner) provides consent through a signed agreement.

Lead Service Line - LSL - shall be defined as a service line made of lead that connects the water main to a building inlet and a lead pigtail, gooseneck or other fitting that is connected to the lead line. A galvanized service line (iron or steel piping that has been dipped in zinc to prevent corrosion and rusting) is considered a Lead Service Line ("LSL") if it ever was or is currently downstream of any LSL or service line of unknown material.

Customer Owned Lead Service Line - COLSL - shall be defined as the portion of the LSL extending from the curb, property line or Utility connection to the Utility's water meter or, if the Utility's water meter is located outside of the structure or water is not metered by the Utility, at the first shutoff valve located within the interior of the structure.

The Utility will replace up to 10 COLSLs per year under the Utility's Replacement Program. If reimbursements would cause the Utility to exceed its current annual cap, the Utility shall increase its current annual cap by the amount of the reimbursement and decrease its next annual cap by this amount.

If no shutoff valve exists along the pipe within 5 feet of the Customer's structure wall, the Utility may install a shutoff valve which will serve as the point of demarcation between the property's service line and the property's interior water distribution piping.

No customer or property owner may install a partial LSL. A partial LSL shall result in termination of service until such time as the Utility can replace the Utility-owned LSL. A customer, or property owner where the customer is not the property owner, that elects to replace the COLSL themselves, shall replace the COLSL concurrent with the Utility replacing the Utility-owned LSL, provided that the customer or property owner shall provide the Utility at least 90 days' notice prior to replacing the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

The Utility shall refuse to establish service to a property where a customer or property owner (if the customer is not the property owner) has previously refused or failed to accept the Utility's offer to replace the COLSL until the applicant verifies the replacement of the COLSL by providing a paid invoice from a licensed contractor or verified statement from a licensed contractor attesting to the completion of the COLSL replacement. The customer or property owner may also request Utility (or its contractor) complete the COLSL replacement. Upon completion, service will be established or restored to the property.

Through the Replacement Program the Utility will perfect any ownership discrepancies regarding the Utility Service Line and the Customer Service Line, so that the Customer will own the Customer Service Line and the Utility will own the Utility Service Line. This will occur by the Customer and the Utility executing the Customer Lead/Galvanized Service Line Replacement License Agreement which establishes the Customer's and Utility's respective ownership and responsibilities regarding the Customer Service Line and Utility Service Line.

Step In Rights

Step In Rights Defined. In reference to 52 Pa. Code § 65.58(c)(3), Step-In Rights means the right of the Company to avoid termination of service to a property where the resident of the Property is not the property owner, and the property owner is nonresponsive to the Company's offer to replace a COLSL.

- A. The Company can utilize Step-In Rights in the following circumstances where a Customer or occupier of a premise is not the property owner.
1. The Company has attempted to contact the property owner with an offer to replace the COLSL in accordance with the Company's LSLR Plan;
 2. The Customer or the occupier of the Property is not the property owner; and
 3. The Company has attempted to get authorization to replace the COLSL, the property owner cannot be identified, or the property owner has been notified and has not responded to the Company's offer to replace the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

B. Circumstances Where the Company Must Use Step-In Rights.

1. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer or occupant of the Property provides a medical certification signed by a licensed physician, nurse practitioner or physician's assistant to the Company by fax, email or mail (providing the contact information).
2. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer provides a Protection From Abuse (PFA) order.
3. The Company shall use Step-In Rights to avoid the termination of water service to the Customer or the occupant of the Property except when, in the Company's reasonable judgement, replacement would place its workers or utility facilities at a safety risk and in such instance, the Company may use Step-In Rights at its discretion.

C. After the replacement is complete, the Company will restore roadways and public sidewalks, backfill any trenches excavated as part of the replacement process and will fill and seal any wall or floor penetrations caused by the service line replacement in the structure at the Property (Company Restoration Work). No other restoration will be conducted for the Customer side replacement. The Company will not replace any landscaping, interior finishes, paving, seeding, or walkways (Private Side Restoration Work), and all restoration costs for such Private Side Restoration Work shall be borne by the property owner.

D. When the Company exercises Step-In Rights, the Company's liability shall be limited to the amount in Section 51 of its Water Tariff for any action brought against the Company, its officers, directors, employees and agents for damages arising from any and all liability, including liability to third parties and the property owner, for personal injury, including death, property damage, or other actions, damages, fines, penalties, claims, demands, judgments, losses, costs, expenses, suit and actions (including reasonable attorney's fees), for personal injury, including death, property damage or other injury, to the extent caused by or arising out of the work performed by the Company or its agents in replacing the customer-owned LSL and/or the Company Restoration Work that the Company is responsible for under subsection C above.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Reimbursements

The Company shall provide a reimbursement to an eligible customer or property owner, if the customer is not the property owner, who replaced their LSL within 1 year before or after the commencement of a Lead Service Line Replacement ("LSLR") Project. A LSLR Project shall be defined as a Company scheduled lead service line replacement activity either in conjunction with main replacements, or a specific delineated project area to replace LSLs. LSLR Project Commencement shall be defined as installation of the first lead service line replacement within a lead service line project area. LSLR Project Area shall be defined as the area encompassing the Company's scheduled lead service line replacement activities, which includes the area within a 1-mile radius of a LSLR Project, if that area is served by the Company.

Reimbursements to customers or property owners, if the customer is not the property owner, require that the customer or property owner provides the Company with a paid invoice, a certification or verified statement from a certified plumber, and other documentation required by the Company, in its sole discretion, to verify the replacement. Failure to provide sufficient information will result in no reimbursement being paid. The Company shall reimburse eligible customers or property owners up to 125% of the average costs of Aqua's LSLRs, not to exceed the actual cost incurred by the customer to replace their LSL. The average cost of Aqua's LSLRs in any year will be determined by the average cost of Aqua LSLRs in the prior calendar year. Reimbursements will be provided to customers or property owners through check mailed to the customer or property owner within 90 days of the request; provided that all documentation is sufficient and received by the Company. Customers or property owners that are outside the LSLR Project Area or seek reimbursement for a replacement that occurred greater than one year before or after the LSLR Project Commencement will be ineligible for reimbursement.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Warranty

The Company (or its contractor) shall provide a warranty to the customer or property owner, if the customer is not the property owner, for a period of two years on the workmanship and materials of the LSLR and the restoration of surfaces. The two year warranty shall commence upon the re-establishment of water service to the property after the LSLR has occurred.

The maximum coverage under the warranty shall be only to repair or replace the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces which shall mean restoration as reasonably as practicable to the condition that existed prior to the LSLR. The maximum coverage amount for replacing or repairing the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces shall be an amount up to Twenty Thousand Dollars (\$20,000.00).

The Company will not be liable for any damages beyond the maximum coverage of the two year warranty as described in this warranty section.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

Supplement No. 18
To
Water - Pa. P.U.C. No. 3

FRYBURG WATER COMPANY
RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF WATER SERVICE
TO THE PUBLIC IN PORTIONS OF
WASHINGTON TOWNSHIP,
CLARION COUNTY, PENNSYLVANIA
AND
A PORTION OF PINEGROVE TOWNSHIP,
VENANGO COUNTY, PENNSYLVANIA

ISSUED: XXXX-XX-XXXX

EFFECTIVE: XXXX-XX-XXXX

BY: Marc A. Lucca
President
Aqua Pennsylvania, Inc.
762 W. Lancaster Ave.
Bryn Mawr, PA 19010

AS RECEIVER FOR:
Fryburg Water Company
Randall L. Rhodes, Secretary
P.O. Box 397
Reno, PA 16343

NOTICE

THIS TARIFF SUPPLEMENT MODIFIES THE EXISTING SERVICE LINE RULES AND REGULATIONS IN COMPLIANCE WITH 52 PA. CODE § 65.51 ET SEQ.

Fryburg Water Company

Supplement No. 18
To
Water - Pa. P.U.C. No. 3
Page No. 2

LIST OF CHANGES

Supplement No. 18 to Water - Pa. P.U.C. No. 3 modifies the customer service line rules (Section 4.C.) in compliance with 52 Pa. Code § 65.51 et seq. by adding Rule 4.19.

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Lead Ban Compliance	38 Original
Lead Ban Compliance, cont.	39 Original

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

4.19 Customer Owned Lead Service Lines

Aqua Pennsylvania, Inc. ("Aqua") as Receiver for the Utility shall perform lead service line replacement ("LSLR") activities in accordance with Venango Water Company's LSLR Plan, which applies to the Utility, approved in Docket No. P-2024-3050248.

Notwithstanding Rule 4.15, the Utility (or contractors employed by the Utility) shall replace Customer Owned Lead Service Lines ("COLSLs") pursuant to the Utility's Lead Service Line Replacement Program ("Replacement Program"), provided the customer (or the property owner if the customer is not the property owner) provides consent through a signed agreement.

Lead Service Line - LSL - shall be defined as a service line made of lead that connects the water main to a building inlet and a lead pigtail, gooseneck or other fitting that is connected to the lead line. A galvanized service line (iron or steel piping that has been dipped in zinc to prevent corrosion and rusting) is considered a Lead Service Line ("LSL") if it ever was or is currently downstream of any LSL or service line of unknown material.

Customer Owned Lead Service Line - COLSL - shall be defined as the portion of the LSL extending from the curb, property line or Utility connection to the Utility's water meter or, if the Utility's water meter is located outside of the structure or water is not metered by the Utility, at the first shutoff valve located within the interior of the structure.

The Utility will replace up to 10 COLSLs per year under the Utility's Replacement Program. If reimbursements would cause the Utility to exceed its current annual cap, the Utility shall increase its current annual cap by the amount of the reimbursement and decrease its next annual cap by this amount.

If no shutoff valve exists along the pipe within 5 feet of the Customer's structure wall, the Utility may install a shutoff valve which will serve as the point of demarcation between the property's service line and the property's interior water distribution piping.

No customer or property owner may install a partial LSL. A partial LSL shall result in termination of service until such time as the Utility can replace the Utility-owned LSL. A customer, or property owner where the customer is not the property owner, that elects to replace the COLSL themselves, shall replace the COLSL concurrent with the Utility replacing the Utility-owned LSL, provided that the customer or property owner shall provide the Utility at least 90 days' notice prior to replacing the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

The Utility shall refuse to establish service to a property where a customer or property owner (if the customer is not the property owner) has previously refused or failed to accept the Utility's offer to replace the COLSL until the applicant verifies the replacement of the COLSL by providing a paid invoice from a licensed contractor or verified statement from a licensed contractor attesting to the completion of the COLSL replacement. The customer or property owner may also request Utility (or its contractor) complete the COLSL replacement. Upon completion, service will be established or restored to the property.

Through the Replacement Program the Utility will perfect any ownership discrepancies regarding the Utility Service Line and the Customer Service Line, so that the Customer will own the Customer Service Line and the Utility will own the Utility Service Line. This will occur by the Customer and the Utility executing the Customer Lead/Galvanized Service Line Replacement License Agreement which establishes the Customer's and Utility's respective ownership and responsibilities regarding the Customer Service Line and Utility Service Line.

Step In Rights

Step In Rights Defined. In reference to 52 Pa. Code § 65.58(c)(3), Step-In Rights means the right of the Company to avoid termination of service to a property where the resident of the Property is not the property owner, and the property owner is nonresponsive to the Company's offer to replace a COLSL.

- A. The Company can utilize Step-In Rights in the following circumstances where a Customer or occupier of a premise is not the property owner.
1. The Company has attempted to contact the property owner with an offer to replace the COLSL in accordance with the Company's LSLR Plan;
 2. The Customer or the occupier of the Property is not the property owner; and
 3. The Company has attempted to get authorization to replace the COLSL, the property owner cannot be identified, or the property owner has been notified and has not responded to the Company's offer to replace the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

B. Circumstances Where the Company Must Use Step-In Rights.

1. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer or occupant of the Property provides a medical certification signed by a licensed physician, nurse practitioner or physician's assistant to the Company by fax, email or mail (providing the contact information).
2. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer provides a Protection From Abuse (PFA) order.
3. The Company shall use Step-In Rights to avoid the termination of water service to the Customer or the occupant of the Property except when, in the Company's reasonable judgement, replacement would place its workers or utility facilities at a safety risk and in such instance, the Company may use Step-In Rights at its discretion.

C. After the replacement is complete, the Company will restore roadways and public sidewalks, backfill any trenches excavated as part of the replacement process and will fill and seal any wall or floor penetrations caused by the service line replacement in the structure at the Property (Company Restoration Work). No other restoration will be conducted for the Customer side replacement. The Company will not replace any landscaping, interior finishes, paving, seeding, or walkways (Private Side Restoration Work), and all restoration costs for such Private Side Restoration Work shall be borne by the property owner.

D. When the Company exercises Step-In Rights, the Company's liability shall be limited to the amount in Section 51 of its Water Tariff for any action brought against the Company, its officers, directors, employees and agents for damages arising from any and all liability, including liability to third parties and the property owner, for personal injury, including death, property damage, or other actions, damages, fines, penalties, claims, demands, judgments, losses, costs, expenses, suit and actions (including reasonable attorney's fees), for personal injury, including death, property damage or other injury, to the extent caused by or arising out of the work performed by the Company or its agents in replacing the customer-owned LSL and/or the Company Restoration Work that the Company is responsible for under subsection C above.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Reimbursements

The Company shall provide a reimbursement to an eligible customer or property owner, if the customer is not the property owner, who replaced their LSL within 1 year before or after the commencement of a Lead Service Line Replacement ("LSLR") Project. A LSLR Project shall be defined as a Company scheduled lead service line replacement activity either in conjunction with main replacements, or a specific delineated project area to replace LSLs. LSLR Project Commencement shall be defined as installation of the first lead service line replacement within a lead service line project area. LSLR Project Area shall be defined as the area encompassing the Company's scheduled lead service line replacement activities, which includes the area within a 1-mile radius of a LSLR Project, if that area is served by the Company.

Reimbursements to customers or property owners, if the customer is not the property owner, require that the customer or property owner provides the Company with a paid invoice, a certification or verified statement from a certified plumber, and other documentation required by the Company, in its sole discretion, to verify the replacement. Failure to provide sufficient information will result in no reimbursement being paid. The Company shall reimburse eligible customers or property owners up to 125% of the average costs of Aqua's LSLRs, not to exceed the actual cost incurred by the customer to replace their LSL. The average cost of Aqua's LSLRs in any year will be determined by the average cost of Aqua LSLRs in the prior calendar year. Reimbursements will be provided to customers or property owners through check mailed to the customer or property owner within 90 days of the request; provided that all documentation is sufficient and received by the Company. Customers or property owners that are outside the LSLR Project Area or seek reimbursement for a replacement that occurred greater than one year before or after the LSLR Project Commencement will be ineligible for reimbursement.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Warranty

The Company (or its contractor) shall provide a warranty to the customer or property owner, if the customer is not the property owner, for a period of two years on the workmanship and materials of the LSLR and the restoration of surfaces. The two year warranty shall commence upon the re-establishment of water service to the property after the LSLR has occurred.

The maximum coverage under the warranty shall be only to repair or replace the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces which shall mean restoration as reasonably as practicable to the condition that existed prior to the LSLR. The maximum coverage amount for replacing or repairing the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces shall be an amount up to Twenty Thousand Dollars (\$20,000.00).

The Company will not be liable for any damages beyond the maximum coverage of the two year warranty as described in this warranty section.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

Supplement No. 25
To
Water - Pa. P.U.C. No. 3

VENANGO WATER COMPANY
RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF WATER SERVICE
TO THE PUBLIC IN A PORTION OF
SUGARCREEK BOROUGH,
INCLUDING THE VILLAGE OF RENO,
VENANGO COUNTY, PENNSYLVANIA

ISSUED: XXXX-XX-XXXX

EFFECTIVE: XXXX-XX-XXXX

BY: Marc A. Lucca
President
Aqua Pennsylvania, Inc.
762 W. Lancaster Ave.
Bryn Mawr, PA 19010

AS RECEIVER FOR:
Venango Water Company
Randall L. Rhodes, Secretary
P.O. Box 397
Reno, PA 16343

NOTICE

THIS TARIFF SUPPLEMENT MODIFIES THE EXISTING SERVICE LINE RULES AND REGULATIONS IN COMPLIANCE WITH 52 PA. CODE § 65.51 ET SEQ.

Venango Water Company

Supplement No. 25
To
Water - Pa. P.U.C. No. 3
Page No. 2

LIST OF CHANGES

Supplement No. 25 to Water - Pa. P.U.C. No. 3 modifies the customer service line rules (Section 4.C.) in compliance with 52 Pa. Code § 65.51 et seq. by adding Rule 4.19.

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Lead Ban Compliance	38 Original
Lead Ban Compliance	39 Original

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

4.19 Customer Owned Lead Service Lines

Aqua Pennsylvania, Inc. ("Aqua") as Receiver for the Utility shall perform lead service line replacement ("LSLR") activities in accordance with VWC's LSLR Plan approved in Docket No. P-2024-3050248.

Notwithstanding Rule 4.15, the Utility (or contractors employed by the Utility) shall replace Customer Owned Lead Service Lines ("COLSLs") pursuant to the Utility's Lead Service Line Replacement Program ("Replacement Program"), provided the customer (or the property owner if the customer is not the property owner) provides consent through a signed agreement.

Lead Service Line - LSL - shall be defined as a service line made of lead that connects the water main to a building inlet and a lead pigtail, gooseneck or other fitting that is connected to the lead line. A galvanized service line (iron or steel piping that has been dipped in zinc to prevent corrosion and rusting) is considered a Lead Service Line ("LSL") if it ever was or is currently downstream of any LSL or service line of unknown material.

Customer Owned Lead Service Line - COLSL - shall be defined as the portion of the LSL extending from the curb, property line or Utility connection to the Utility's water meter or, if the Utility's water meter is located outside of the structure or water is not metered by the Utility, at the first shutoff valve located within the interior of the structure.

The Utility will replace up to 10 COLSLs per year under the Utility's Replacement Program. If reimbursements would cause the Utility to exceed its current annual cap, the Utility shall increase its current annual cap by the amount of the reimbursement and decrease its next annual cap by this amount.

If no shutoff valve exists along the pipe within 5 feet of the Customer's structure wall, the Utility may install a shutoff valve which will serve as the point of demarcation between the property's service line and the property's interior water distribution piping.

No customer or property owner may install a partial LSL. A partial LSL shall result in termination of service until such time as the Utility can replace the Utility-owned LSL. A customer, or property owner where the customer is not the property owner, that elects to replace the COLSL themselves, shall replace the COLSL concurrent with the Utility replacing the Utility-owned LSL, provided that the customer or property owner shall provide the Utility at least 90 days' notice prior to replacing the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

The Utility shall refuse to establish service to a property where a customer or property owner (if the customer is not the property owner) has previously refused or failed to accept the Utility's offer to replace the COLSL until the applicant verifies the replacement of the COLSL by providing a paid invoice from a licensed contractor or verified statement from a licensed contractor attesting to the completion of the COLSL replacement. The customer or property owner may also request Utility (or its contractor) complete the COLSL replacement. Upon completion, service will be established or restored to the property.

Through the Replacement Program the Utility will perfect any ownership discrepancies regarding the Utility Service Line and the Customer Service Line, so that the Customer will own the Customer Service Line and the Utility will own the Utility Service Line. This will occur by the Customer and the Utility executing the Customer Lead/Galvanized Service Line Replacement License Agreement which establishes the Customer's and Utility's respective ownership and responsibilities regarding the Customer Service Line and Utility Service Line.

Step In Rights

Step In Rights Defined. In reference to 52 Pa. Code § 65.58(c)(3), Step-In Rights means the right of the Company to avoid termination of service to a property where the resident of the Property is not the property owner, and the property owner is nonresponsive to the Company's offer to replace a COLSL.

- A. The Company can utilize Step-In Rights in the following circumstances where a Customer or occupier of a premise is not the property owner.
1. The Company has attempted to contact the property owner with an offer to replace the COLSL in accordance with the Company's LSLR Plan;
 2. The Customer or the occupier of the Property is not the property owner; and
 3. The Company has attempted to get authorization to replace the COLSL, the property owner cannot be identified, or the property owner has been notified and has not responded to the Company's offer to replace the COLSL.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

B. Circumstances Where the Company Must Use Step-In Rights.

1. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer or occupant of the Property provides a medical certification signed by a licensed physician, nurse practitioner or physician's assistant to the Company by fax, email or mail (providing the contact information).
2. The Company shall use Step-In Rights to avoid the termination of water service and replace a COLSL when the Customer provides a Protection From Abuse (PFA) order.
3. The Company shall use Step-In Rights to avoid the termination of water service to the Customer or the occupant of the Property except when, in the Company's reasonable judgement, replacement would place its workers or utility facilities at a safety risk and in such instance, the Company may use Step-In Rights at its discretion.

C. After the replacement is complete, the Company will restore roadways and public sidewalks, backfill any trenches excavated as part of the replacement process and will fill and seal any wall or floor penetrations caused by the service line replacement in the structure at the Property (Company Restoration Work). No other restoration will be conducted for the Customer side replacement. The Company will not replace any landscaping, interior finishes, paving, seeding, or walkways (Private Side Restoration Work), and all restoration costs for such Private Side Restoration Work shall be borne by the property owner.

D. When the Company exercises Step-In Rights, the Company's liability shall be limited to the amount in Section 51 of its Water Tariff for any action brought against the Company, its officers, directors, employees and agents for damages arising from any and all liability, including liability to third parties and the property owner, for personal injury, including death, property damage, or other actions, damages, fines, penalties, claims, demands, judgments, losses, costs, expenses, suit and actions (including reasonable attorney's fees), for personal injury, including death, property damage or other injury, to the extent caused by or arising out of the work performed by the Company or its agents in replacing the customer-owned LSL and/or the Company Restoration Work that the Company is responsible for under subsection C above.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Reimbursements

The Company shall provide a reimbursement to an eligible customer or property owner, if the customer is not the property owner, who replaced their LSL within 1 year before or after the commencement of a Lead Service Line Replacement ("LSLR") Project. A LSLR Project shall be defined as a Company scheduled lead service line replacement activity either in conjunction with main replacements, or a specific delineated project area to replace LSLs. LSLR Project Commencement shall be defined as installation of the first lead service line replacement within a lead service line project area. LSLR Project Area shall be defined as the area encompassing the Company's scheduled lead service line replacement activities, which includes the area within a 1-mile radius of a LSLR Project, if that area is served by the Company.

Reimbursements to customers or property owners, if the customer is not the property owner, require that the customer or property owner provides the Company with a paid invoice, a certification or verified statement from a certified plumber, and other documentation required by the Company, in its sole discretion, to verify the replacement. Failure to provide sufficient information will result in no reimbursement being paid. The Company shall reimburse eligible customers or property owners up to 125% of the average costs of Aqua's LSLRs, not to exceed the actual cost incurred by the customer to replace their LSL. The average cost of Aqua's LSLRs in any year will be determined by the average cost of Aqua LSLRs in the prior calendar year. Reimbursements will be provided to customers or property owners through check mailed to the customer or property owner within 90 days of the request; provided that all documentation is sufficient and received by the Company. Customers or property owners that are outside the LSLR Project Area or seek reimbursement for a replacement that occurred greater than one year before or after the LSLR Project Commencement will be ineligible for reimbursement.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Warranty

The Company (or its contractor) shall provide a warranty to the customer or property owner, if the customer is not the property owner, for a period of two years on the workmanship and materials of the LSLR and the restoration of surfaces. The two year warranty shall commence upon the re-establishment of water service to the property after the LSLR has occurred.

The maximum coverage under the warranty shall be only to repair or replace the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces which shall mean restoration as reasonably as practicable to the condition that existed prior to the LSLR. The maximum coverage amount for replacing or repairing the Customer side service line if the failure was due to the workmanship or materials of the LSLR, and restoration of surfaces shall be an amount up to Twenty Thousand Dollars (\$20,000.00).

The Company will not be liable for any damages beyond the maximum coverage of the two year warranty as described in this warranty section.

If a repair is required and qualifies under the warranty, the customer or property owner consents and grants license to Aqua or its contractor to access the property and complete the repair as needed.

Supplement No. 27
To
Water - Pa. P.U.C. No. 3

COOPERSTOWN WATER COMPANY
RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF WATER SERVICE
TO THE PUBLIC IN PORTIONS OF
THE BOROUGH OF COOPERSTOWN,
AND THE TOWNSHIP OF JACKSON,
VENANGO COUNTY, PENNSYLVANIA

ISSUED: XXXX-XX-XXXX

EFFECTIVE: XXXX-XX-XXXX

BY: Marc A. Lucca
President
Aqua Pennsylvania, Inc.
762 W. Lancaster Ave.
Bryn Mawr, PA 19010

AS RECEIVER FOR:
Cooperstown Water Company
Randall L. Rhodes, Secretary
P.O. Box 397
Reno, PA 16343

NOTICE

THIS TARIFF SUPPLEMENT MODIFIES THE EXISTING SERVICE LINE RULES AND REGULATIONS IN COMPLIANCE WITH 52 PA. CODE § 65.51 ET SEQ.

Cooperstown Water Company

Supplement No. 27
To
Water - Pa. P.U.C. No. 3
Page No. 2

LIST OF CHANGES

Supplement No. 27 to Water - Pa. P.U.C. No. 3 modifies the customer service line rules (Section 4.C.) in compliance with 52 Pa. Code § 65.51 et seq. by adding Rule 4.19.

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

4.19 Customer Owned Lead Service Lines

Aqua Pennsylvania, Inc. ("Aqua") as Receiver for the Utility shall perform lead service line replacement ("LSLR") activities in accordance with Venango Water Company's LSLR Plan, which applies to the Utility, approved in Docket No. P-2024-3050248.

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

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RULES AND REGULATIONS

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

Warranty

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