

SAFE HANDS TRANSIT LLP

862 Indian Springs Dr
Lancaster, PA 17601
Phone: 717-617-6735

February 2026

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Application of Safe Hands Transit LLP

Docket No. A-2026-3060262

Dear Secretary Homsher,

Please find enclosed Safe Hands Transit LLP's response to the Commission's Data Request Letter dated February 10, 2026. This submission includes responses to all requested items, verified statements, supporting policies, maintenance documentation, and vehicle records.

We respectfully request the Commission's review and consideration of our application. Should additional information be required, we will respond promptly.

Sincerely,

Salome Ngigi
Authorized Representative
Safe Hands Transit LLP

DATE OF DEPOSIT

FEB 18 2026

PA Public Utility Commission
Secretary's Bureau

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

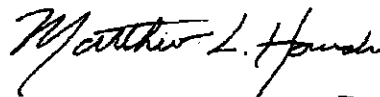
I, ~~Salome Ngigi~~ ~~Ngigi~~ hereby state that the facts set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Compliance Specialist Kevin Morgan, Bureau of Technical Utility Services at (717)787-2687. Faxed or emailed filings are **not** accepted.

Sincerely,



Matthew L. Homsher
Secretary

DATE OF DEPOSIT

Enclosure

NAME: Salome Ngigi
Signature: ~~Ngigi~~
Date: 2/17/2026
Authorized representative: Safehands LLP

FEB 18 2026

PA Public Utility Commission
Secretary's Bureau

SAFE HANDS TRANSIT LLP
862 Indian Springs Dr, Lancaster, PA 17601
Phone: 717-617-6735

DATE OF DEPOSIT

FEB 18 2026

PA Public Utility Commission
Secretary's Bureau

Response to Data Request Letter – PUC

Docket No. A-2026-3060262

1. Question #10 – Scope of Service

Safe Hands Transit LLP seeks authority to transport persons, by motor vehicle, in paratransit and non-emergency medical transportation service, between points in Lancaster County, Lebanon County, Berks County, Dauphin County, Delaware County, and Chester County, without limitation as to vehicle type. Services will be provided using sedans, passenger vans, wheelchair-accessible vans, and stretcher vehicles.

2. Question #2 – Relationship With Other Motor Carriers

Two partners of Safe Hands Transit LLP have ownership interests in non-emergency medical transportation companies operating in Massachusetts. Michael Gathua is a part owner of Happy Valley Transportation, and Salome Ngigi is a part owner of Maranatha Transit. Both businesses have been in operation since 2021. These companies operate independently and are separately licensed. There is no sharing of vehicles, insurance, personnel, or operating authority with Safe Hands Transit LLP.

3. Question #3 – Transportation Experience

Since 2021, partners Michael Gathua and Salome Ngigi have owned and operated non-emergency medical transportation businesses in Massachusetts. Their experience includes patient assistance, driver supervision, fleet management, scheduling, regulatory compliance, safety oversight, and coordination with healthcare providers and brokers.

4. Question #5 – Driver and Safety Policies (52 Pa. Code §§29.503–29.507)

A. Age Restriction (§29.503)

All drivers must be at least twenty-one (21) years of age.

B. Driver History (§29.504)

Motor Vehicle Record checks will be conducted prior to hire and annually thereafter.

C. Criminal History (§29.505)

Criminal background checks will be conducted prior to hire and annually thereafter. Disqualifying offenses include violent felonies, sexual offenses, drug-related felonies, and crimes involving dishonesty.

D. Drug and Alcohol Policy (§29.506–29.507)

Safe Hands Transit LLP maintains a zero-tolerance policy regarding alcohol and controlled substance use. Pre-employment, random, reasonable suspicion, and post-accident testing will be conducted in accordance with applicable regulations.

E. Driver Training Program

All drivers will complete a structured training program including defensive driving, passenger assistance, wheelchair securement, stretcher handling, HIPAA compliance, emergency procedures, customer service, and periodic refresher courses.

5. Question #7 – Vehicle Maintenance Program (67 Pa. Code Ch. 175)

A. Service and Inspections

Vehicles are serviced in accordance with manufacturer recommendations and at minimum every 5,000 miles or three months. Oil changes and tune-ups are performed as required. Drivers conduct daily pre-trip and post-trip inspections using standardized checklists.

B. Pennsylvania Safety Inspections

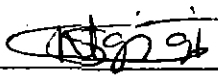
All vehicles undergo annual Pennsylvania state inspections at certified inspection facilities. Management conducts scheduled monthly reviews of brakes, lights, tires, exhaust systems, and safety equipment.

6. Financial Position – Vehicle Documentation

Copies of vehicle registrations and/or titles for all vehicles in possession of Safe Hands Transit LLP are attached.

Verification Statement (52 Pa. Code §1.36)

I, Salome Ngigi, hereby state that the facts set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. §4904 (relating to unsworn falsification to authorities).

Signature: 

Printed Name & Title: Salome Ngigi - Manager

Date: 2/17/2025

DATE OF DEPOSIT
FEB 18 2026
PA Public Utility Commission
Secretary's Bureau

Daily Vehicle Checklist						
Indicate this or that: ✓ = Good to Go & X=Needs Attention						
Week Starting:	Route:			Driver Initials:		
Start Engine and Check:	Mon	Tue	Wed	Thu	Fri	Sa/Sun
Engine Oil and Coolant Levels						
Windshield /Mirrors						
Turn Lights, Headlights, Taillights						
Fuel Cap						
Glass						
Dashboard:						
High Beam Indicator						
Horn						
indicator Lights /Warnings						
Seating Area Check:						
Seat Condition						
Seat Belts						
Check for cleanliness & Damages (Interior & Exterior)						
Roll Vehicle Forward and Check:						
Steering						
Foot Brake						
Emergency Brake						
Engine Operation						
Safety Equipment:						
Fire Extinguisher (Mounted/Fully Charged)						
First Aid Kit						
Seatbelt Cutter						
Flashlight						
Chock Blocks						
Signal Flares						
Vehicle Empty Sign						
Documentation (Up to Date):						
License						
Vehicle Registration						
Valid Inspection Sticker						
Wheelchair Securements / Lift Operational:						
4-point floor restraints (tie-downs)						
Shoulder Strap						
Lap Belt						
W/C Runners Cleaned (free of debris)						
Run Lift full cycle/Ensure operational						

SAFE HANDS TRANSIT LLP

Vehicle Inspection & Maintenance Checklist
862 Indian Springs Dr, Lancaster, PA 17601 | 717-617-6735

Daily Pre-Trip / Post-Trip Inspection

Item	Check (✓)	Comments
Tires & Pressure		
Brakes		
Headlights / Taillights / Signals		
Windshield / Wipers		
Mirrors		
Horn		
Steering		
Seat Belts		
Wheelchair Lift / Ramp		
Stretcher Equipment		
Emergency Kit / Fire Extinguisher		
Fluid Levels		
Leaks / Damage		
Interior Cleanliness		
Exterior Condition		

Driver Name: _____

Vehicle #: _____

Date: _____

Signature: _____

DATE OF DEPOSIT

FEB 18 2026

PA Public Utility Commission
Secretary's Bureau

PENNSYLVANIA VEHICLE REGISTRATION

PLEASE SIGN YOUR CREDENTIAL - To validate your credential, you need to sign your name in ink as indicated below. The registration must be available when the vehicle is used.

PENNSYLVANIA'S LITTERING LAW - As a reminder, Pennsylvania has laws against littering on our roadways and on public and private property. Under law, PennDOT is required to include this statement on vehicle credentials to remind motorists of littering laws. By signing your registration credential, you acknowledge that you have received notice of this provision. Section 3709 of the Pennsylvania Vehicle Code provides for a fine of up to \$300 for dropping, throwing or depositing, upon any highway, or upon any other public or private property without the consent of the owner thereof or into or on the waters of this Commonwealth from a vehicle, any waste paper, sweepings, ashes, household waste, glass, metal, refuse or rubbish or any dangerous or detrimental substance, or permitting any of the preceding without immediately removing such items or causing their removal.

For any violation of Section 3709, you may be subject to a fine of up to \$300 upon conviction, including any violation resulting from the conduct of any other persons operating, in possession of or present within the vehicle with your permission, if you do not with reasonable certainty identify the driver of the vehicle at the time the violation occurred.

PLEASE DRIVE SAFELY AND REMEMBER TO BUCKLE UP

COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL

EXPIRY: JAN 31, 2027 VALID: 2/18/2026

PLATE: NDF0033
TITLE: 76898842505 SA
VIN: 5TDKK3DC8ES526440
YR/MAKE: 2014 TOYOTA
TYPE: SW
WID: 26049 3427 006227

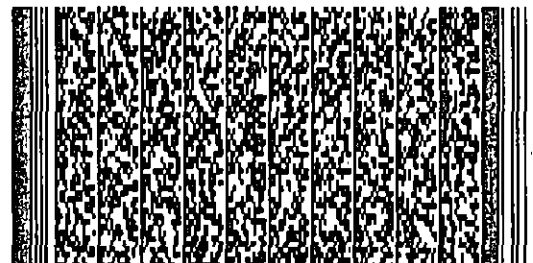
EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: LANCASTER



SIGNATURE

I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.

053000
SAFE HANDS TRANSIT
862 INDIAN SPRINGS DR
LANCASTER PA 17601



PENNSYLVANIA VEHICLE REGISTRATION

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COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL

EXPIRY: JAN 31, 2027 VALID: 2/18/2026

PLATE: NDF0035
TITLE: 89579519401 SA
VIN: KMHD35LE4DU035065
YR/MAKE: 2013 HYUNDAI
TYPE: SDN
WID: 26049 3427 014372

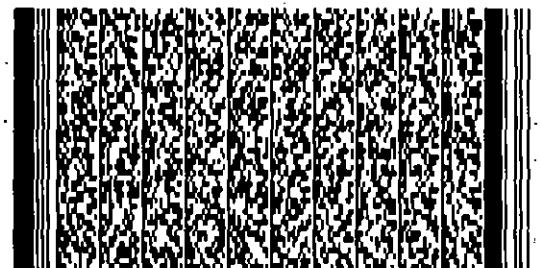
EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: LANCASTER



SIGNATURE

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053000
SAFE HANDS TRANSIT LLP & SALOME WANJA
NGIGI
862 INDIAN SPRINGS DR
LANCASTER PA 17601



**PENNSYLVANIA
FINANCIAL RESPONSIBILITY IDENTIFICATION CARD**

NAIC NUMBER: **10391**
COMPANY CODE AND NAME **10391 Berkshire Hathaway Direct Insurance Company**

Name and Address of Insured

SAFE HANDS TRANSIT LLP
862 Indian Springs Dr
Lancaster PA 17601

POLICY NUMBER
0076166-01-CA
EFFECTIVE DATE
02/18/2026

NOT VALID MORE THAN 1
YEAR FROM EFFECTIVE DATE

**IMPORTANT NOTICE Regarding Your Financial
Responsibility Insurance Identification Card.**

This Insurance Company is required by Pennsylvania law to send you an I.D. card. The card shows that an insurance policy has been issued for the vehicle(s) described satisfying the financial responsibility requirements of the law.

If you lose the card, contact your insurance company or agent for a replacement.

The I.D. card information may be used for vehicle registration and replacing license plates. **If your liability insurance policy is not in effect, the I.D. card is no longer valid.**

You are required to maintain financial responsibility on your vehicle. **It is against Pennsylvania law to use the I.D. card fraudulently such as using the card as proof of financial responsibility after the insurance policy is terminated.**

Description of Vehicle:

2014 TOYOTA / BIENNA 5TDKK3DC8ES526440
Year Make/Model Vehicle Identification Number

SEE IMPORTANT MESSAGE ON REVERSE SIDE

R 1413e (08-1998) UNIFORM INFORMATION SERVICES, INC.

FOLD ALONG THIS LINE

R 1413e (back)

**THIS CARD MUST BE CARRIED FOR PRODUCTION UPON DEMAND.
IT IS SUGGESTED THAT YOU CARRY THIS CARD IN THE INSURED
VEHICLE.**

WARNING: Any owner or registrant of a motor vehicle who drives or permits a motor vehicle to be driven in this State without the required financial responsibility may have his registration suspended or revoked.

NOTE: THIS CARD IS REQUIRED WHEN:

- (1) You are involved in an auto accident.
- (2) You are convicted of a traffic offense, other than a parking offense that requires a court appearance.
- (3) You are stopped for violating any provision of 75 Pa.C.S. (relating to the Vehicle Code) and requested to produce it by a police officer.

You must provide a copy of this card to the Department of Transportation when you request restoration of your operating privilege and/or registration privilege which has been previously suspended or revoked.

CUT ALONG THIS LINE

Report All Accidents To:

1-844-472-0967

24 Hour

Toll Free

DATE OF DEPOSIT

FEB 18 2026

**PA Public Utility Commission
Secretary's Bureau**

**PENNSYLVANIA
FINANCIAL RESPONSIBILITY IDENTIFICATION CARD**

NAIC NUMBER: 10391
COMPANY CODE AND NAME **10391 Berkshire Hathaway Direct Insurance
Company**

Name and Address of Insured

[**SAFE HANDS TRANSIT LLP**]
862 Indian Springs Dr
Lancaster PA 17601

POLICY NUMBER 0076166-01-CA

EFFECTIVE DATE 02/18/2026

NOT VALID MORE THAN 1
YEAR FROM EFFECTIVE DATE

Description of Vehicle:

<u>2013</u>	<u>HYUNDAI/ELANTRA GT</u>	<u>KMHD35LE4DU035065</u>
Year	Make/Model	Vehicle Identification Number

SEE IMPORTANT MESSAGE ON REVERSE SIDE

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FOLD ALONG THIS LINE

R 1413e (back)

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Report All Accidents To:

1-844-472-0967

24 Hour

Toll Free

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FEB 19 2026

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

TO: (PLEASE PRINT)

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

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