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Donald Hamilton,		
v.		Docket No.:
UGI Utilities, Inc.		C-2025-3059326
Initial Call-In		
Telephonic Hearing		
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Pages 1 - 78

Judge's Chambers  
Commonwealth Keystone  
Building - Plaza Level  
400 North Street  
Harrisburg, PA

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Docket No. C-2025-3059326

Hearing Date: February 27, 2026

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Business Card for		
Pendrak		

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Prepare Quote		
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Tariff		

\* Post hearing exhibit to be marked and admitted upon receipt

9:47

Jessica...

Cancel

From

To

Message

9/29/25

**Jessica Davis via Doc...** >

Completed: DocuSign Gas S...

CAUTION: This email was  
sent from outside of GDI RE...

9/27/25

**Jessica Davis via Doc...** >

Completed: DocuSign Gas S...

CAUTION: This email was  
sent from outside of GDI RE...

3/1/25

**Jessica Davis via Doc...** >

Completed: DocuSign Gas S...

CAUTION: This email was  
sent from outside of GDI RE...

2/24/25

EXHIBIT

**Hamilton 1**

2/27/26

Edit

Ed

888-795-1500

P.N. 72378318



*Energy to do more®*

**UGI Utilities, Inc.**  
1263 West Third Street  
Williamsport, PA 17701

1-800-276-2722 Emergency

**Matt Pendrak**  
Operations Lead II  
570-327-2018 Phone  
570-279-8078 Cell  
MPendrak@ugi.com

**EXHIBIT**

**Hamilton 2**

2/27/26

**UGI GAS EXHIBIT NO. 1**

MLTS LEAD DETAILS

Last Updated: 10/09/2025

10/09/2025 07:18:07 AM

ID#: [REDACTED]	SAP Create Date: 09/29/2025	DIST: _____
BP#: [REDACTED]	Political Subdivision:	WR#: _____
CA#: [REDACTED]	New Business Coordinator:	SID#: _____

CONTACT INFORMATION

Company:  
 DBA:  
 Contact: Don Hamilton  
 Street Address: 2011 Misner Rd  
 Williamsport, PA 17701  
 Mailing Address: 2011 Misner Rd  
 Williamsport, PA 17701  
 Email Address: [REDACTED]  
 Mobile Phone: [REDACTED]  
 Alternate Phone:  
 Contact Pref:  
 Source of Lead: Phone

COSTS

Deposit: \$  
 Contribution: \$  
 SAP CIAC Payment Date:  
 Total Conversion Cost: \$  
 Cost of Main: \$46,640.00  
 Cost of Service: \$4,084.00  
 CPP Monthly Amount: \$  
 CPP Down Payment: \$

GET GAS PROJECT INFO

Project Name:  
 Project Type:  
 GET Type:  
 Budget Line No:  
 Project Number:  
 GET Project Expire Date:  
 Comm GET Up Front Pymt: \$

LEAD DETAILS

Lead Category: Residential  
 Business Partner Type: Person  
 Contract Account Type: Residential  
 Account Class:  
 Business Type:  
 Square Footage:  
 No. of Employees:  
 Type of Lead: Conversion  
 Lead Status: Considering  
 Decline Reason:  
 SAP Meter Set Date:  
 Type of Caller: Customer  
 Escalation Reason: No Main  
 Rep Call Back:  
 Street paved in last 5 years? U  
 Customer Required Date:

LETTERS

Customer Agreement Sent: 09/29/2025  
 Customer Agreement Received:

SYSTEM PLANNING

SP Request Type:  
 Est. Turn-on Date:  
 Total Project Cost: \$  
 Main ID:  
 Add'l Load (cfh):  
 Pressure (lbs)  
 Annual Margin: \$  
 System Planning Status:  
 SP Status Date:  
 Est. Reinforcement Cost: \$  
 Reinforcement Budget Line:

EQUIPMENT INFORMATION

Heating System Working? NO  
 Current Equip Installed Year:  
 Current Htg Fuel: Unknown  
 Current Heating Equip: Warm Air  
 Appliances: primary natural gas heating  
 Est. Annual Usage:

CONTRACTOR INFORMATION

Contractor Name:  
 NBA?  
 Contractor Cost: \$

REP INFORMATION

Sales Rep: Jessica Davis  
 Supervisor: Don Brominski  
 Utility: UGI North  
 Region: NORTH

NOTES

9/29/2025 - Jessica L Davis  
 Lead status changed from Quote Ready to Considering.

9/29/2025 - Melissa K Zogas  
 Don Hamilton called in, very upset, asking for Allison's boss in the corporate office. I expld her boss is here at UGI Utilities. I emailed to get a call back.

9/25/2025 - Allison J Dennison  
 Called Don 9/25 to explain that the route and quote provided was the best offer we have based on construction costs and utilizing our tariff. He stated that we don't care and that he will take this as high as he can. Feels that he was strung along. I explained how we determine CIAC's. States will call PUC. Combative and swearing.

9/25/2025 - Allison J Dennison  
 Spoke with Don about timeline and quote on 9/22. Very disgruntled felt being strung along and that we don't care and we don't want to run gas to him. Told him I would review and get back to him by 9/25.

9/22/2025 - Jennifer L Daroci  
 Don irate about \$14,000 fee - wants supvr. I sent email to Allison for call back.

9/22/2025 - Jessica L Davis  
 Lead status changed from Quote Needed to Quote Ready.

9/22/2025 - Jessica L Davis

approved with ciac. called don hamilton to explain. he was irate and unhappy - told me that i strung him along for months and this was unacceptable. he said he'll be calling management. called allison and explained as well.

9/11/2025 - Jessica L Davis  
emailed don. sent justification and approval request including engineering cost estimate and recommendation to don/allison

9/11/2025 - Kris R Jones  
Don called for an update-sent email to Jessica to reach out

6/24/2025 - Jessica L Davis  
talked to don again, got acct info. sent everything to engineering

6/11/2025 - Jessica L Davis  
per ops, renew greenhouse service (2001 misner) to a 2" main with a t. then can service 2007 and 2011 Misner

6/11/2025 - Jessica L Davis  
per ops, renew greenhouse service (2001 misner) to a 2" main with a t. then can service 2007 and 2011 Misner

6/11/2025 - Jessica L Davis  
would require a 600'+ main extension. the main out back is actually a service and there is no straight shot to get to him from where that branches off the main. it would cross multiple parcels and have to many turns/angles.

6/11/2025 - Kris R Jones  
Don called for Jessica D-said he has left messages---sent her an email to return his calls

6/11/2025 - Michael A Bastian  
Installation status changed from Installation on Hold to Canceled.

6/3/2025 - Michael A Bastian  
Installation status changed from Site Inspection Complete to Installation on Hold.

3/24/2025 - Jessica L Davis  
looked at with mike and jc. working up quote on new measurements

3/24/2025 - Jessica L Davis  
Chatted with Don. looking at extending main on farr, servicing green houses and getting row to Don's property.

3/12/2025 - Michael A Bastian  
Installation status changed from Needs Site Inspection to Site Inspection Complete.

3/12/2025 - Michael A Bastian  
No Main. Would need multiple Right of Ways.

2/24/2025 - Jessica L Davis  
Lead status changed from Escalated to Quote Needed.

2/24/2025 - Jessica L Davis  
Installation status changed to Needs Site Inspection.

2/24/2025 - Jessica L Davis  
chatted with Don about options - wondering if it's possible to come off the main that ends back by the greenhouse to service his house and garage. gave him the app to fill out and sent to mike/operations to see what our options are

2/12/2025 - Melissa K Zogas  
Lead status changed from New to Escalated.

2/12/2025 - Melissa K Zogas  
Lead Created

2/12/2025 - Melissa K Zogas  
Dan would like to get gas to his house and the detached garage. He received a ugi card in the mail about having gas installed. The main is behind his property.

2/12/2025 - Melissa K Zogas  
This lead has been forwarded to Jessica Davis No Main

FIELDS AND VALUES FOR TMD CREATION

DEVICE: \_\_\_\_\_

ID#: [REDACTED]  
 BP#: [REDACTED]  
 CA: [REDACTED]

CONNECTION OBJECT		SAMPLE DATA/INSTRUCTIONS
House Number:	2011	e.g. "123"
Street:	Misner Rd	e.g. "Main St"
City:	WilliamSPORT	e.g. "Wikes-Barre"
Region:	PA	e.g. "PA"
Zip Code:	17701	e.g. "12345"
Maintenance Plant:	PG00	e.g. "UG00", "PG00", "CP00"
Political Subdivision:		e.g. "199-UPPER ALLEN TOWNSHIP"
Builder Name:	_____	e.g. "Grande Construction"
Project (or Dev) Name:		e.g. "Green Valley Estates" or "UGIW_GET1_2017_SCHOOL"
Parcel ID:	[REDACTED]	Copy and paste from Lead ID# [REDACTED]

PREMISE		
Type of Premise:	Single Family Home	e.g. "A" through "T"
Supplement:		e.g. "Rear" or "SUITE 360" or "123"

INSTALLATION		
Inst Type:	_____	Almost always "MTRD" for Metered
ADID Value:	R	e.g. "R", "G", "C", "I"
Bill Class:	GSR GSN GSK GSU	Enter the applicable value - details in the HELP section
Rate Category:	PNG_R_H	Please verify the value was derived correctly (see below)
MR Unit:	_____	Lookup nearest meter reading row
Expected Annual Consump:		Est. Annual Usage
Industry:	_____	e.g. "Grocery Store"
GET Gas Indicator:	NO	
Payment Option:		
Project Number:		
Phase Number:		
Upfront Payment Date:		

DEVICE LOCATION		
Plant:	PG00	Please verify the value is populated ( e.g. "UG00", "PG00", "CP00")
Location:	Not Specified	Please verify the value was derived correctly (see below)
Service ID:	_____	
Legacy WR#:		
# of Heaters:	1	
# of Water Heaters:		
# of Ranges:		
# of Dryers:		
# of Fireplaces/Logs:		
# of Pool Heaters:		
# of Space Heaters:		

HELP	
Device Location	Bill Class
OBC - Outside Back	GSK - Key Accounts
OFA - Outside Front	GSN - Gas Commercial
OLB - Outside Left	GSR - Gas Residential
ORD - Outside Right	GSU - Gas Unmetered

**UGI GAS EXHIBIT NO. 2**



September 29, 2025

Dear Don Hamilton,

Thank you for your interest in natural gas service to 2011 Misner Rd in Williamsport! Great news - natural gas is available to your property. Listed below are next steps in getting you connected to natural gas from UGI Utilities, Inc. (UGI). Please read this document carefully, complete and return to UGI along with any upfront payment needed to get the process started (which typically takes up to 4 months once we receive your signed agreement and any payments).

To provide natural gas service, UGI will need to construct and connect an underground pipeline to the existing natural gas main in the street and install a natural gas meter, which will be located outside the building. UGI normally does not charge the property owner the full cost of construction. Instead, only a portion of the full cost is due, based on the equipment you plan to fuel with natural gas. You agree that you will convert primary natural gas heating to natural gas. As such, you are responsible for a contribution in aid of construction (CIAC) of \$14,840.00 which will be applied toward the total cost of the construction which is initially estimated to be \$50,724.00. Once the project is fully designed, applicable permit and right of way agreement costs will be known, and the final construction cost may increase, requiring the CIAC to be increased. If an increase to the CIAC is required, your UGI representative will contact you to secure payment to cover the cost increase. Alternatively, you may choose to cancel the agreement. If you choose to cancel the agreement, you agree to reimburse UGI for any costs UGI incurred up to the date of cancellation. Please note that you will need to install your appliances within the first twelve months of UGI providing service to your property, or you will be responsible for the balance of the construction costs.

You are free to choose any HVAC or plumbing contractor to convert/install your natural gas appliances or equipment and fuel line. We recommend that you secure quotes, but not purchase equipment until UGI has begun construction. Please visit our New Business Activation (NBA) site, [www.ugi.com/contractor](http://www.ugi.com/contractor), to get a list of contractors that have been trained and authorized to turn on the new UGI meter and your new natural gas appliances to save time in the installation process. If your contractor does not participate in the UGI NBA program, UGI will not install the meter until your HVAC contractor has installed the fuel line through the building wall (in a location acceptable to UGI). You or your contractor must contact UGI at 1-800-276-2722 and request the meter installation and turn on by UGI. Please allow a minimum of three business days for scheduling.

Also, please visit [www.ugi.com/savesmart](http://www.ugi.com/savesmart) to explore rebates that are available for natural gas equipment. If you have any questions about the eligibility of the equipment, please confirm prior to purchasing it by visiting the website, or by contacting your UGI Representative or your contractor.

Once our installation work is complete, any final restoration on the property (such as concrete, driveway, lawn repairs, landscaping, etc.) will be your responsibility as the property owner. UGI will be responsible for any street and sidewalk restoration if the sidewalk is in the public right-of-way. Temporary restoration will be completed immediately upon construction by UGI. UGI will be responsible for any environmental restoration permitting requirements. Depending upon the season and current weather conditions, permanent restoration may not be possible for up to several months after construction. This quote is valid for 30 days and is contingent upon UGI's ability to obtain any necessary street opening permits, environmental permits, and/or right-of-way agreements.

Please contact me if you have any further questions. You may reference 554384 or the address of the property when you call.

Thank you for your business,

Jessica Davis  
Your UGI Representative  
(570) 980-3378  
[jdavis2@ugi.com](mailto:jdavis2@ugi.com)



**CUSTOMER AGREEMENT**

September 29, 2025

Don Hamilton  
2011 Misner Rd  
Williamsport, PA 17701

Dear Don Hamilton,

Natural Gas Service to: 2011 Misner Rd  
Williamsport, PA 17701  
ID # - [REDACTED]

Business Partner: [REDACTED]  
Contract Account: [REDACTED]

UGI is pleased to have an opportunity to provide natural gas service to you at the above address. In order to proceed with the required construction, UGI requires a signature below on this customer agreement and certain payments as described below:

**Non-refundable contribution towards the installation cost:** \$14,840.00

Once the project is fully designed, applicable permit and right of way agreement costs will be known and the final construction cost may increase, requiring the contribution to be increased. If an increase to the contribution is required, your UGI representative will contact you to secure payment to cover the cost increase. Alternatively, you may choose to cancel the agreement. If you choose to cancel the agreement, you agree to reimburse UGI for any costs UGI incurred up to the date of cancellation.

Payment for the contribution above can either be paid by check, enclosed with this signed agreement, or paid with a credit card by visiting [www.ugi.com/contributionsbycc](http://www.ugi.com/contributionsbycc). Please indicate your payment method below:

Check                                      VISA/MasterCard - Visit [www.ugi.com/contributionsbycc](http://www.ugi.com/contributionsbycc) to complete transaction  
Confirmation number #:  
*Note: Please do not write your credit card number above*

Please check here if you consent to receive autodialed calls, including calls made using artificial or prerecorded voices, and/or autodialed text messages regarding special offers, promotions and advertising messages on behalf of UGI at the number that you provide. You understand that your consent to such communications is not a condition of purchasing any product or service from UGI and that message and data rates may apply to such communications.

**Upon acceptance of the terms and conditions listed on the next page of this agreement, please sign and date below. If a payment is required and you prefer to pay by check, please write the Contract Account number stated above in the memo section of the check and mail with this agreement to the address below.**

Mail to: UGI Utilities, Inc.  
Attn: Remittance Processing  
PO Box 13009  
Reading, PA 19612-9938

AGREED TO AND ACCEPTED:

Property Owner Name: Don Hamilton

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

HVAC Contractor Name\*:

\* Selecting a contractor who participates in the UGI New Business Activation Program will facilitate the most efficient turn-on process possible. See info on next page or visit [www.ugi.com/contractor](http://www.ugi.com/contractor).

## **UGI Terms and Conditions**

This offer of natural gas service is contingent upon your use of the following natural gas equipment: primary natural gas heating. If you do not connect the equipment as stated in the Request For Gas Service Form within one year from the date that we have installed our facilities, you agree to reimburse UGI \$50,724.00, the estimated total cost of construction. This reimbursement will be reduced by the non-refundable Contribution in Aid of Construction (CIAC or contribution) amount listed on the first page of this agreement. If your equipment plans change before construction begins, you must contact UGI and it will determine the impact on the total installation cost and CIAC.

UGI will apply for all necessary required rights-of-way and permits and restore any excavations made in the street. UGI will restore sidewalks within the public right of way. This agreement is contingent upon UGI's receipt of the street opening permit and/or rights-of-way agreements, if required. Once the project is fully designed, applicable permit and right of way agreement costs will be known and the final construction cost may increase, requiring the CIAC to be increased. If an increase to the CIAC is required, your UGI representative will contact you to secure payment to cover the cost increase. Alternatively, you may choose to cancel the agreement. If you choose to cancel the agreement, you agree to reimburse UGI for any costs UGI incurred up to the date of cancellation. All restoration work on your property (driveway, lawn repairs, landscaping, etc.) is your responsibility. It is also your responsibility to notify UGI and provide documentation regarding any known environmental hazards (e.g., waste, contaminated materials, adverse environmental conditions, etc.) on your property, and you acknowledge that, if hazards are found in the UGI work area, any and all remediation activities and costs for addressing the hazards to make a safe working environment will be your sole responsibility to remediate before UGI completes the installation of the UGI facilities. It is your responsibility to identify to UGI any water features (e.g., streams, wetlands, floodplains, etc.) or other features that will require permitting consideration to complete the UGI construction. In addition, it is your responsibility to clearly identify any underground facilities on your property (invisible fences, water/sewer laterals, underground tanks, etc.). Any damage resulting from unmarked private property facilities is not UGI's responsibility. Please note that UGI may need to use heavy construction machinery on your property. For safety purposes, the exact service riser and meter placement must be located in an acceptable location as determined by UGI.

This offer for natural gas service is based upon current construction cost estimates and is valid for a period of thirty (30) days from the date of this letter. Please allow approximately up to 4 months from the time UGI receives this signed agreement for installation to begin. Please be aware that permit delays, adverse weather conditions and the number of requests for gas service installation may affect the schedule.

## **UGI Meter Installation & Turn On**

If your mechanical contractor participates in the UGI New Business Activation (NBA) program, UGI will install the meter and your contractor will be able to turn on natural gas service once your equipment is installed. Your account will be considered active at the time the meter is installed and will be subject to minimum charges even if there is no gas usage. If your mechanical contractor does not participate in the UGI NBA program, UGI will not install the meter until your contractor has met the following conditions: installed the fuel line through the building wall, tied the fuel line into the provided customer valve located on the meter bar and satisfied all IFGC requirements. You or your contractor must contact UGI at 1-800-276-2722 and request the meter installation and turn on by UGI. Please allow a minimum of three business days for the turn on. To facilitate the most efficient installation and meter turn-on process, please fill in the name of your mechanical contractor beneath your signature on the first page of this agreement or contact UGI with this information at least five days prior to your intended activation date. A list of contractors who participate in the UGI NBA program can be found at [www.ugi.com/contractor](http://www.ugi.com/contractor).

## **UGI Consent to Telemarketing**

UGI (and others on its behalf) may contact you at the telephone number that you provided when you initiated your service (and any other telephone number that you provide) through autodialed calls (including calls made using artificial or prerecorded voices) and/or autodialed text messages. Communications may include (but not be limited to) information about your service, account, balances, and debts. Message and data rates may apply to such communications. Agreement to such communications is a material term of this agreement, is given as bargained-for consideration, and cannot be unilaterally revoked or modified.

## **UGI Credit Policy**

A credit check will be performed to confirm your identity prior to activation of your account. If you have questions regarding your credit report, you may contact Experian at 1-888-397-3742.

DON HAMILTON  
2011 MISNER RD  
WILLIAMSPORT, PA 17701



### Meter Placement Form

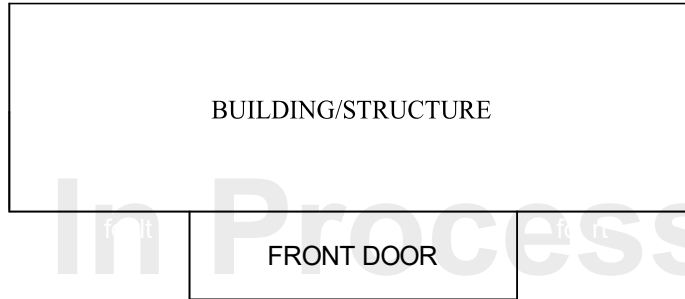
Reference ID#: [REDACTED]  
 First & Last Name: Don Hamilton  
 Service Address: 2011 Misner Rd  
 City, State and ZIP: Williamsport, PA 17701

Below are the considerations we at UGI use in determining where to place the meter. The considerations with the asterisk (\*) are mandatory per our codes.

- It has to be a minimum of three (3) feet from any other utility such as electric meter, compressors, generators. \*
- It is preferred, if at all possible, to be a minimum of three (3) feet horizontal and four (4) feet vertical from a window.
- It is preferred and recommended to be placed on the front of the structure; or one (1) to three (3) feet back from a front corner of a structure. \*
- It is recommended that whenever possible the meter is placed on the same side of the structure as the heating unit is installed.

Provide the heated square footage of the structure:

**Please check one of the boxes on the diagram below to show where you and the contractor feel would be the best place for the meter using the guidelines from above. The placement should be determined as though you are standing in the street looking toward the structure.**




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STREET

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Excluding standard public utilities, are you aware of any buried facilities on the property, such as invisible dog fence, septic tank or oil tank? Yes      No

If yes, please describe type and location:

Are you aware of any existing environmental hazards (e.g., waste materials, contaminated soils) on your property? Yes      No

If yes, please explain:

Are there any water features (e.g., streams, wetlands, floodplain) on your property? Yes      No

Please check this box to confirm you understand the following: It is your responsibility to clearly identify any underground facilities on your property (invisible fences, water/sewer laterals, underground tanks, etc.). Any damage resulting from unmarked private property facilities is not UGI's responsibility. Please note that UGI may need to use heavy construction machinery for the natural gas service installation on your property. For safety purposes, the exact service riser and meter placement must be located in accordance with the International Fuel Gas Code and will be determined by UGI.

**UGI GAS EXHIBIT NO. 3**



# PUC Complaint Processing System

Case #	4097377	Date Opened	10/08/2025	Date Closed	11/14/2025	Status	Closed
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Heating Account (Y/N): 
 Rate/Class:

Customer Last Contact Date (mm/dd/yyyy):

**Prior BCS Contact:**

Donald Hamilton st 2011 Misner Rd. Williamsport is a non-UGI customer requesting gas service.

On February 12, 2025, Mr. Hamilton requested to have natural gas run to his property, located at 2011 Misner Rd.

The New installation contacted Mr. Hamilton on March 24, 2025, and informed him that to install natural gas to his premises, it would be over 600' from the main, and multiple rights of way would be required. The gas line he was referring to was a 1" gas line to a greenhouse, and not a gas main. The initial cost would be over \$1000K. Mr. Hamilton declined, and the request was closed.

On June 11, 2025, Mr. Hamilton called New Installations and left a message that he still requested natural gas service. The service request was reopened and sent to sales management and engineering for further review of options. Mr. Hamilton felt that the company could extend from the 1" gas line. New installations would look into renewing the 1" line to a 2" line and then tapping from that, and would contact him back.

On June 24, 2025, New Installation contacted Mr. Hamilton and explained that they were looking into the renewal of the gas line to the greenhouse and were waiting for a cost estimate and approval.

On July 15, 2025, New Installations contacted Mr. Hamilton and left a message to call back to discuss project costs.

Mr Hamilton contacted the company back on September 11, 2025, and was informed that if he was still interested, new installs would send for the cost approvals and call him back.

On September 22, 2025, New Installations contacted Mr. Hamilton and provided him with the management approval of installing gas lines to his premises with a contribution in aid of construction (CIAC )cost of \$14,000. Mr. Hamilton was not in agreement with the charges. New Installations explained that they will review the project and discuss other options.

**Position told to Customer:**

On September 25, 2025, New installations contacted Mr. Hamilton and explained that the route and quote provided was the best offer based on construction costs and utilizing our tariff(see attached). PUC options were provided.

**After BCS Contact:**

**Final Position for BCS:**

To provide the gas service requested by Mr. Hamilton, the company would need to run a 2" main to serve this customer. The gas line he is referring to is a 1" service from which the company cannot tap and extend. UGI will need to construct and connect an underground pipeline to the existing natural gas main in the street and install a natural gas meter, which will be located outside the building. The total cost of the construction is \$50,724.00, and Mr. Hamilton would be responsible for the contribution in aid of construction (CIAC) of \$14,840.00(see attached agreement).

**UGI GAS EXHIBIT NO. 5**

**RULES AND REGULATIONS**

**5. EXTENSION REGULATION**

5.1 Obligation to Extend or Expand.

(a) Under the rules set forth below and under normal conditions of construction and installation, upon written application, the Company will extend or expand its facilities within its service territory, provided that (a) the requested extension or expansion will not adversely affect the availability or deliverability of gas supply to existing customers and (b) the Company's investment in facilities is warranted by the Annual Base Revenue to be derived from the extension. The costs of extending or expanding facilities beyond the Company's Allowable Investment Amount shall be paid by the Extension Applicant as a contribution. Extension contributions may be excused, in whole or in part, in accordance with Rule 5.1(b). Upon request, the Company will provide Customers with a written explanation and reasonable detail of the cost-benefit analysis used in clause (b) above including estimated project costs, the Company's maximum allowable investment, and the Company's Annual Base Revenues. In addition, the Company will provide the Customer with a written timetable for the anticipated construction of the upgrade and written notice of completion.

(b) No contribution amount shall be required for an extension of facilities if all of the following conditions, as determined by the Company, are met:

(1) Service location is directly accessible from an existing or proposed (non-high pressure) Company main that would be extended up to one hundred fifty (150) feet;

(2) Service length is one hundred fifty (150) feet or less;

(3) Customer will utilize gas service as their primary heating source and be served under Rates R, RT, N or NT;

(4) Construction does not cross third party non-public property, private right-of-way or complex obstruction (stream, culvert, excessive hillside, etc.) and does not present any abnormal or unusual construction conditions or require unusual permitting requirements.

(5) Extensions not meeting all of the above conditions (1) through (4) shall have the Customer contribution amount determined upon incremental investment amounts required beyond those permitted by the construction conditions stated above.

(6) [REMOVED]

**(C)**

**(C) Indicates Change**