

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Kitten Scoop	:	
	:	
v.	:	C-2025-3058024
	:	
FirstEnergy Pennsylvania Electric Company	:	

**INTERIM ORDER
REQUIRING REPRESENTATION**

On October 15, 2025, Kitten Scoop (Complainant) filed a Formal Complaint with the Pennsylvania Public Utility Commission (PUC or Commission) against FirstEnergy Pennsylvania Electric Company (FE PA) concerning electric service provided at 323 Oakland Avenue, Greensburg, Westmoreland County, Pennsylvania (service address). Complainant alleged FE PA was threatening to shut off electric service or had shut off electric service already, it wanted a payment agreement and there were incorrect charges on the bills for electric service to the service address. Complainant requested Respondent stop charging sales tax on its account and stop assessing late fees. Complainant also requested a payment arrangement.

In the Complaint, Complainant selected the option to receive all communications from the Commission via eService through an eFiling account she registered with the Commission. Complaint ¶ 9. The Complaint was signed by Amanda Coats, who listed herself as the Founder.

On November 10, 2025, FE PA filed an Answer in which FE PA admitted it provides commercial retail electric service at the service address but generally denied the allegations. Respondent denied there were incorrect charges on the bills and denied Complainant is not entitled to a Commission payment arrangement because the account is non-residential. Respondent alleged Complainant filed an informal complaint on May 18, 2024, with the Commission’s Bureau of Consumer Services (BCS) at BCS No. 3988252, which Respondent

alleged was dismissed against Complainant because the electric service account is a commercial account and not a residential account. Lastly, FE PA asserted it cannot stop assessing sales tax until Complainant provides a valid W-9 form and a Pennsylvania Sales Tax Exemption. FE PA alleged the outstanding balance was \$13,672.05, as of October 11, 2025. Further, FE PA averred BCS dismissed the informal complaint because BCS has limited jurisdiction over non-residential accounts. Respondent contended Complainant must be represented by an attorney because the service address is a commercial, pursuant to 52 Pa. Code §§ 1.21, 1.22.

On March 5, 2026, the Office of Administrative Law Judge (OALJ) issued a Call-In Telephone Hearing Notice, which scheduled an initial hearing to be conducted on May 7, 2026, beginning at 1:00 p.m., with Administrative Law Judge Katrina L. Dunderdale (the ALJ or presiding officer). On March 5, 2026, the presiding officer issued a Prehearing Order which outlined various procedural matters including the requirement to obtain representation if a party is not an individual.

Pursuant to Paragraph No. 7 of the Prehearing Order, any party that is not an individual, including any partnership, corporation, trust, association or governmental agency or subdivision must be represented by an attorney licensed to practice law in Pennsylvania. The Commission's regulations provide that an individual is a natural person and an individual may represent themselves. (52 Pa. Code § 1.22(a)). Only in non-adversarial proceedings, may a person or party be represented by a partner, a bona fide officer of a trust, an employee of an agency, or an appropriate individual including a family member. (52 Pa. Code § 1.21).

However, when a proceeding becomes adversarial, such as when FE PA filed its Answer in response to the Complaint, a person filing on behalf of another person, or a corporation, trust or association, must be represented by an attorney licensed to practice law in Pennsylvania. (52 Pa. Code §§ 1.22, 1.23). Kitten Scoop is not an individual and can only be represented in this proceeding by an attorney, not by Ms. Amanda Coats.

In addition, Complainant, Kitten Scoop, was advised previously of the need to retain an attorney when it filed a Formal Complaint (2024 Complaint) with the Commission at

Docket No. C-2024-3052118, on November 11, 2024. In the 2024 Complaint, Complainant alleged FE PA improperly assessed a security deposit and charged sales tax. Kitten Scoop averred it was a non-profit animal rescue and was eligible for non-profit rates and sales tax exemption. The 2024 Complaint was signed by Amanda Coats, President. On August 19, 2025, the OALJ issued an Initial Decision that granted a motion to dismiss from FE PA and dismissed the 2024 Complaint because Kitten Scoop had not secured representation.

Accordingly, to participate in this proceeding, Kitten Scoop must retain Pennsylvania counsel.¹ In the Ordering Paragraphs below, Kitten Scoop will be provided time in which to retain counsel, and for its counsel to file a Notice of Appearance in this proceeding. If Kitten Scoop does not retain an attorney and if an attorney does not file a Notice of Appearance, this proceeding will be dismissed.

THEREFORE,

IT IS ORDERED:

1. That Complainant, Kitten Scoop, is directed to enter the appearance of an attorney licensed to practice law in the Commonwealth of Pennsylvania, in accordance with 52 Pa.Code §§ 1.21-1.25, on or before **April 10, 2026**.
2. That in the event no attorney enters an appearance on behalf of Kitten Scoop, the Formal Complaint may be dismissed without a hearing.

Date: March 10, 2026

/s/
Katrina L. Dunderdale
Administrative Law Judge

¹ *Cars R Us c/o Holman Copeland v. PGW*, Docket No. C-2008-2033437 (Order entered February 4, 2010).

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Revised March 4, 2026

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Served via eService March 10, 2026

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