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Frances Stauffer and  
Sandy Stauffer,  
v.  
PECO Energy Company  
  
Further Call-In Telephonic  
Hearing  
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Docket No.:  
C-2025-3056386

Pages 20 - 72

Judge's Chambers  
State Office Building  
801 Market Street  
Philadelphia, PA

Thursday, February 26, 2026  
Commencing at 10:02 a.m.

INDEX TO EXHIBITS

Docket No. C-2025-3056386

Hearing Date: February 26, 2026

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
PECO's Exhibit 1	42	50
Service Reliability Report		
PECO's Exhibit 2	39	50
Business Record 9/14/24		

PECO's Exhibit 3	40	60
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Tariff Rule 12.1

PECO's Exhibit 4	40	60
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Claim Information

**Docket No. C-2025-3056386**

**Frances Stauffer & Sandy Stauffer v. PECO Energy Company**

**The Hon. Christopher Pell**

**Hearing Date: Thursday, February 26, 2026 at 10:00 AM**

**Call-In Hearing No.: 1. 866.421.8851, PIN #: 66640466**

**PROPOSED EXHIBITS OF PECO ENERGY COMPANY**

1. 2 Year Service Reliability Report
2. OMS Report Event #B24091400001 for 9/14/24
3. Tariff Rule 12.1
4. Claim Denial Letter, dated 10/24/24

Bucks/Mont Engineering  
400 Park Avenue  
Warminster, PA 18974



**Service Reliability Report For**  
Ms F Stauffer  
[REDACTED] Carversville Rd  
Plumsteadville PA 18949  
01/31/2023 to 02/19/2026

Account Number: [REDACTED]

Transformer: 05E2F7D

SERVICE CHARACTERISTICS			
<input type="checkbox"/> Single HT	<input type="checkbox"/> Dual HT	<input type="checkbox"/> GS	<input checked="" type="checkbox"/> Residential
Supply:	Gardenville-000	Source Substation:	Buckingham
Circuit Miles Aerial:	5.3	Circuit Miles UG:	1.7

Time Off	Time Rest	Event	Comments	Cause	Num Cust	Duration
12/2/2024 11:06:07 AM	12/2/2024 11:09:28 AM	B24120200018	not an outage COMPS ISSUE W GARDENVILLE (DMS)	OTHER	130	3.35
9/27/2024 9:40:59 PM	9/27/2024 10:30:31 PM	B24092700070	TRIPPING	NO INTERRUPTION TO SERVICE EQUIPMENT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	6568	49.53
9/14/2024 2:00:00 AM	9/14/2024 2:00:01 AM	B24091400001	slc fault	EQUIPMENT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	2300	0.02
9/8/2023 4:51:48 PM	9/8/2023 6:11:39 PM	B23090800189	TMAN CLEMMEN EN ROUTE	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	516	79.85
8/30/2023 1:04:44 PM	8/30/2023 1:06:15 PM	B23083000042		UNKNOWN	3118	1.52
8/29/2023 6:09:42 PM	8/29/2023 6:09:42 PM	B23082900053		UNKNOWN	3118	0
8/28/2023 2:00:55 AM	8/28/2023 2:01:47 AM	B23082800004	ing tree down at 3065 aquatong rd new hope... isolated for tree and line crews	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	3700	0.87
8/22/2023 1:15:29 AM	8/22/2023 2:21:00 AM	B23082200001	TM FND LIMB ACROSS 2 PHASES JUST S/D 980 SOLIDS 05E2H8 FERRY R6, REMOVED LIMB AND RESTORED LOAD	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	273	65.52
7/4/2023 12:25:04 AM	7/4/2023 12:25:54 AM	B23070400001	momentary	UNKNOWN	2331	0.83
3/12/2023 9:37:17 AM	3/12/2023 9:37:43 AM	B23031200002	DMS SWITCHING	UNKNOWN	1153	0.43
1/31/2023 10:50:12 AM	1/31/2023 10:58:01 AM	B23013100011	CIRC TRIPPED W/ FTNR, CONTRACT CREW ARE OK WAITING TO STAY N THE CLEAR TO RE STORE	NO INTERRUPTION TO SERVICE	2308	7.82

RELIABILITY ENHANCEMENTS	
Status	Description
Completed 11/18/2024	WO 19677032: Vegetation trimming

PREVENTATIVE MAINTENANCE WORK			
Last routine tree trimming:	06/17/2022	Next scheduled tree trimming:	2026
Last circuit patrol / thermography:	02/23/2024	Next scheduled circuit patrol / thermo:	2026

# PECO - OMS Reports



- Home
- System Reports
- Productivity
- Storm Information
- External Reports
- Legacy Reports

**Event Archive - Search - Results**  
7/23/2025 3:05:19 AM

Event Number:

ITEM	VALUE
EVENT'S DISPATCH GROUP	DOYL
TIME OFF	09/14/24 02:03
TIME ON	09/14/24 03:00
FIRST MANUAL ETR	NO ETR
LAST ETR	09/14/24 04:10
OUTAGE DURATION (MIN)	57
EVENT STATUS	F
CIRCUIT	BUCKINGHAM_351
EVENT TYPE	BKR
DEVICE NAME	BUCKINGHAM_351
NUMBER OF CUSTOMERS	0
DISPATCH TIME	N.A.
CIS REMARKS	slc fault
CHRONOLOGY	<input type="text" value="N.A."/>

Dispatcher	Name	Agency	DGroup	Crew ID	Name	Status	Status Time	Location
CAD		BKS	EDR	<a href="#">PE-DO00253</a>	JOHN LESHAR	AVAIL	09/14/2024 03 : 00	XY(271798597,35698492):17B4F2:BUCKINGHA
CAD		BKS	EDR	<a href="#">PE-DO00406</a>	JEFFREY WINDER	AVAIL	09/14/2024 03 : 00	XY(271798597,35698492):17B4F2:BUCKINGHA
CAD		BKS	EDR	<a href="#">PE-DO00253</a>	JOHN LESHAR	UC	09/14/2024 03 : 00	XY(271798597,35698492):17B4F2:BUCKINGHA
CAD		BKS	EDR	<a href="#">PE-DO00406</a>	JEFFREY WINDER	UC	09/14/2024 03 : 00	XY(271798597,35698492):17B4F2:BUCKINGHA
92739	JAKOB FISCHER	BKS	EDR	<a href="#">PE-DO00253</a>	JOHN LESHAR	DISP	09/14/2024 02 : 11	XY(271798597,35698492):17B4F2:BUCKINGHA
92739	JAKOB FISCHER	BKS	EDR	<a href="#">PE-DO00406</a>	JEFFREY WINDER	DISP	09/14/2024 02 : 09	XY(271798597,35698492):17B4F2:BUCKINGHA

**RULES AND REGULATIONS (continued)**

**12. SERVICE CONTINUITY**

**12.1 LIMITATION ON LIABILITY FOR SERVICE INTERRUPTIONS AND VARIATIONS.** The Company does not guarantee continuous, regular and uninterrupted supply of service. The Company may, without liability, interrupt or limit the supply of service for the purpose of making repairs, changes, or improvements in any part of its system for the general good of the service or the safety of the public or for the purpose of preventing or limiting any actual or threatened instability or disturbance of the system. The Company is also not liable for any damages due to accident, strike, storm, riot, fire, flood, legal process, state or municipal interference, or any other cause beyond the Company's control.

In all other circumstances, the liability of the Company to customers or other persons for damages, direct or consequential, including damage to computers and other electronic equipment and appliances, loss of business, or loss of production caused by any interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity shall in no event, unless caused by the willful and/or wanton misconduct of the Company, exceed an amount in liquidated damages equivalent to the greater of \$1000 or two times the charge to the customer for the service affected during the period in which such interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity occurs. In addition, no charge will be made to the customer for the affected service during the period in which such interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity occurs. A variety of protective devices and alternate power supplies that may prevent or limit such damage are available for purchase by the customer from third parties.

The Company makes no warranty as to merchantability or fitness for a particular purpose, express or implied, by operation of law or otherwise. To the extent applicable under the Uniform Commercial Code or on any theory of contract or products liability, the Company limits its liability in accordance with the previous paragraph to any Customer or third party for claims involving and including, but not limited to, strict products liability, breach of contract, and breach of actual or implied warranties of merchantability or fitness for an intended purpose.

**12.2 ADDITIONAL LIMITATIONS ON LIABILITY IN CONNECTION WITH DIRECT ACCESS.** Other than its duty to deliver electric energy and capacity, the Company shall have no duty or liability to a customer receiving Competitive Energy Supply arising out of or related to a contract or other relationship between such a customer and an EGS.

The Company shall implement customer selection of an EGS consistent with applicable rules of the Commission and shall have no liability to a customer receiving Competitive Energy Supply arising out of or related to switching EGSs, unless the Company is negligent in switching or failing to switch a customer.

The Company shall have no duty or liability with respect to electric energy before it is delivered by an EGS to a point of delivery on the PECO Energy distribution system. After its receipt of electric energy and capacity at the point of delivery, the Company shall have the same duty and liability for distribution service to customers receiving Competitive Energy Supply as to those receiving electric energy and capacity from the Company.

**12.3 EMERGENCY LOAD CONTROL.** Pursuant to order of Pennsylvania Public Utility Commission, the following provision is incorporated in this Tariff:

Whenever the demands for power on all or part of the Company's system exceed or threaten to exceed the capacity than actually and lawfully available to supply such demands, or whenever system instability or cascading outages could result from actual or expected transmission overloads or other contingencies, or whenever such conditions exist in the system of another public utility or power pool with which the Company's system is interconnected and cause a reduction in the capacity available to the Company from that source or threaten the integrity of the Company's system, a load emergency situation exists. In such case, the Company shall take such reasonable steps as the time available permits to bring the demands within the then-available capacity or otherwise control load. Such steps shall include but shall not be limited to reduction or interruption of service to one or more customers, in accordance with the Company's procedures for controlling load.

The Company shall establish procedures for controlling load including schedules of load shedding priorities to be followed in compliance with the foregoing paragraph, may revise such procedures from time to time, and shall revise them if so required by Pennsylvania Public Utility Commission. A copy of such procedures or of the revision thereof currently in effect shall be kept available for public inspection at the Company's Principle Office, and another such copy shall be kept on file with the Pennsylvania Public Utility Commission.

**12.4 EMERGENCY ENERGY CONSERVATION.** Pursuant to order of the Pennsylvania Public Utility Commission, the following provision is incorporated in this Tariff:

Whenever events occur which are actually resulting, or in the judgment of the Company threaten to result, in a restriction of the fuel supplies available to the Company or its energy suppliers, such that the amount of electric energy which the Company is able to supply is or will be adversely affected, an emergency energy situation exists.

In the event of an emergency energy conservation situation, the Company shall take such reasonable measures as it believes necessary and proper to conserve available fuel supplies. Such measures may include, but shall not be limited to reduction, interruption, or suspension of service to one or more of its customers or classes of customers in accordance with the Company's procedure for emergency energy conservation.



<b>Event Number:</b> EV2024128744	<b>Date of Event:</b> 09/14/2024
<b>Claim Number:</b> 2024129133	<b>Claimant Name:</b> STAUFFER, FRANCES

<b>Entered By:</b> Paul Golden	<b>Date Time Created:</b> 10/24/2024 1:23 PM
<b>Note Type:</b> ADJ_T Adjuster Dated Text	<b>Subject:</b>
<b>Activity:</b> 10/24/2024	<b>Important:</b> No
<b>Note Text:</b> - EVENT #B24091400001** SLC FAULT, EQUIPMENT FAILURE. 2200 CUSTOMERS.	
- 10/24/24 SENT DENIAL LETTER AND COPY OF THE TARIFF.	