

Certificate No. A-6328324  
Docket No. A-2025-3057800

Paratransit Pa PUC No. 1

**RECEIVED**

MAR - 9 2026

**OFFICIAL FILED TARIFF** PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

## **PROMPT CARE TRANSPORTATION LLC**

Tariff Naming Rates, and Rules and Regulations Governing the  
Transportation of Persons in Paratransit Service Between Points in Pennsylvania

*To transport, as a common carrier, by motor vehicle, persons in non-emergency medical  
paratransit service, between points in the Counties of Allegheny, Butler, Crawford,  
Lawrence, Mercer, and Venango.*

Issued: March 9, 2026

Effective: March 10, 2026

Issued Under authority of 52 PA Code Section 23.42

By: Michele Roselli  
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## **RULES & REGULATIONS**

1. Advance reservations are required and must be made two (2) hours prior to service being rendered. Any reservation made less than two (2) hours to travel time will be charged an additional fee.
2. Rates for mileage are determined by the odometer of the vehicle in use and begin when the vehicle leaves the passenger's premises. The final mileage reading is determined upon drop-off of the passenger.
3. Additional expenses necessitated by or incurred at the request of the passengers, including but not limited to, highway tolls, bridge tolls, entrance fees and parking, shall be added to the charge of the trip. Expenses for driver's lodging and meals while on trips out of town which are in excess of ten (10) hours will be added to the basic charge.
4. If any trip requires the vehicle and driver to remain at a destination overnight, or at any point en route to a destination overnight, the patron will be responsible for providing carrier's driver with accommodations at an overnight facility (motel, hotel) being utilized by the patron, and all meals required by the carrier's driver. Expenses for driver's lodging and meals while on trips out of town which are in excess of ten (10) hours will be added to the basic charge.
5. Trips on the following Holidays are subject to Additional fees as listed in RATES:
  - New Year's Eve and New Year's Day
  - Memorial Day
  - Independence Day
  - Labor Day
  - Thanksgiving Day and Black Friday (Day after Thanksgiving)
  - Christmas Eve and Christmas Day
6. Deposit: All reservations require a deposit of not more than 20% of the quoted charter price.
  - a. Deposits are subject to forfeiture of not more than 50% of the deposit if the charter is cancelled by the customer more than 15 but less than 30 days prior to the date the transportation was to depart.
  - b. Deposits are subject to forfeiture of not more than the total amount of the deposit if the cancellation occurs within 15 days prior to the date the transportation was to depart.
7. **CONTRACT SERVICES**

Contract services will be for a term of not less than 30 days for pre-qualified persons under a federal, state, county or municipal government agency contract. Rates for the services will be specified in the respective contracts, copies of which, including any amendments thereto, are to be filed with the Commission as executed to become effective on one day's notice.

## SCHEDULE OF RATES

(Per Person)

Flat Rates and Mileage – For all loaded miles from the point of pickup to point of drop-off (one way)

Service Type	Base Rate per Trip	Per-Mile Rate
Wheelchair Accessible - Single Trip	\$ 75.00	\$4.50/mile
Wheelchair Accessible - Round Trip	\$135.00	\$4.50/mile
Wheelchair Accessible - Subscription (10+ trips/month, per trip)	\$ 68.00	\$4.25/mile
Wheelchair Accessible - Bulk Contract (20+ trips/month, per trip)	\$ 60.00	\$4.00/mile
Ambulatory Door-to-Door - Single Trip	\$ 65.00	\$3.50/mile
Ambulatory Door-to-Door - Round Trip	\$120.00	\$3.50/mile
Ambulatory Door-to-Door - Subscription (10+ trips/month, per trip)	\$ 58.00	\$3.25/mile
Ambulatory Door-to-Door - Bulk Contract (20+ trips/month, per trip)	\$ 52.00	\$3.00/mile
Ambulatory Curb-to-Curb - Single Trip	\$ 50.00	\$3.00/mile
Ambulatory Curb-to-Curb - Round Trip	\$ 90.00	\$3.00/mile
Ambulatory Curb-to-Curb - Subscription (10+ trips/month, per trip)	\$ 45.00	\$2.75/mile
Ambulatory Curb-to-Curb - Bulk Contract (20+ trips/month, per trip)	\$40.00	\$2.50/mile

### Additional Charges:

- Motorized Wheelchair Accessibility: +\$35.00
- Bariatric Service: +\$45.00
- Lift-Assist Service: +\$50.00
- Companion Single: +\$20.00 per trip
- Companion Multiple: +\$18.00 each per trip
- Oxygen Equipment: +\$30.00
- IV Pole: +\$25.00
- Dialysis Equipment: +\$40.00
- Oversized Equipment: +\$60.00
- Mobility Devices (Walker, Cane, Crutches): Free
- Wait Time - First 15 minutes: Free
- Wait Time - Each 15-minute block after: \$28.00
- Wait Time - Per hour beyond 1 hour: \$110.00
- Wait Time - Pre-arranged wait: \$35.00 per 15-minute block
- After-Hours (6 PM - 10 PM): +35%
- Late Night (10 PM - 6 AM): +60%
- Weekend Service: +35%
- Holiday Service: +60%
- Reservation less than 2 hours notice: \$25.00 additional fee

Cancellation Policy (Deposit Forfeiture):

- Cancellation more than 30 days prior to scheduled trip: Full deposit refunded
- Cancellation 15-30 days prior to scheduled trip: Up to 50% of deposit forfeited (per Rule 6.a)
- Cancellation within 15 days prior to scheduled trip: Up to 100% of deposit forfeited (per Rule 6.b)
- No-show (passenger fails to appear): Up to 100% of deposit forfeited (per Rule 6.b)
- Late arrival more than 15 minutes: Up to 100% of deposit forfeited (per Rule 6.b)