



**COMMONWEALTH OF PENNSYLVANIA**  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
400 NORTH STREET  
HARRISBURG, PENNSYLVANIA 17120

IN REPLY PLEASE  
REFER TO OUR FILE

March 17, 2026

C-2025-3054854

**TO ALL PARTIES OF RECORD**

Danielle Cargile, Complainant  
v.  
Norfolk Southern Railway Company  
Upper Leacock Township, Lancaster County,  
Pennsylvania Department of Transportation

To Whom It May Concern:

By formal complaint, received April 25, 2025, the Commission was notified of alleged safety concerns at the public crossing where State Route 1003 (Horseshoe Road) crosses track of Norfolk Southern Railway Company (NS) (DOT 517 731 M) in Upper Leacock Township, Lancaster County.

On June 18, 2025, a field investigation and conference was arranged by a Commission staff engineer and held at the site of the public crossing. Representatives of the Complainant, Norfolk Southern Railway Company (NS), Upper Leacock Township, Lancaster County and the Pennsylvania Department of Transportation (Department) were in attendance.

At the field conference, it was noted that State Route 1003 (Horseshoe Road) is two lane, bi-directional bituminous paved roadway that approaches and traverses through an at-grade single track highway/railroad public crossing (DOT 517 731 M) equipped with a post mounted flashing light signal on the northbound approach and a cantilever flashing light signal on the southbound approach. The complaint raised concerns regarding safety of the crossing due to a recent accident.

To improve safety at the crossing, Upper Leacock Township agreed to install an grade crossing advance warning sign (W10-4) on Industrial Circle (T-772) which intersects with State Route 1003 (Horseshoe Road) just north of the crossing. The Department agreed to install R8-10a "STOP HERE WHEN FLASHING" and R8-8 signs "DO NOT STOP ON TRACKS" signage at the crossing in addition to refreshing the existing pavement markings and stoplines.

On November 24, 2025, a Commission staff engineer arranged and conducted a final inspection of the work completed at the site of the highway/railroad public crossing. A representative of NS was in attendance. At this meeting it was determined that all improvements were installed, except the R8-10a "STOP HERE WHEN FLASHING" and R8-8 signs "DO NOT STOP ON TRACKS" signage. An additional site visit was conducted on January 14, 2026, and it was noted that all work, including the signage, had been completed as agreed upon.

After the January 14, 2026, final inspection, the Complainant confirmed they were satisfied with all work completed to resolve the complaint. The Complainant agreed that the docket could be closed, and the formal complaint be dismissed.

The Commission issues this Secretarial Letter in accordance with Section 2702 of the Public Utility Code and finds that:

1. Upper Leacock Township, at its sole cost and expense, furnish all material and perform all work necessary to maintain the advance warning sign (W10-4) on Industrial Circle (T-772) in accordance with Part 8 of the Manual on Uniform Traffic Control Devices and this Secretarial Letter.

2. Upon completion of the alteration of the crossing, Norfolk Southern Railway Company, at its sole cost and expense, furnish all material and perform all work necessary to maintain its railroad facilities at the crossing including the post mounted and cantilever flashing light warning devices and signage and maintain at all times in a smooth and satisfactory condition, the asphalt crossing surface to points 24-inches beyond each outside rail in accordance with Part 8 of the Manual on Uniform Traffic Control Devices and this Secretarial Letter, and provide the Pennsylvania Department of Transportation and Upper Leacock Township at least ten (10) business days advance notice when performing any work as directed by this paragraph.

3. Pennsylvania Department of Transportation, at its sole cost and expense, furnish all material and do all work necessary to maintain its highway approach roadways to points 24-inches beyond the outermost rail and maintain the grade crossing advance warning signs, stop lines, pavement markings, R8-10a "STOP HERE WHEN FLASHING" and R8-8 signs "DO NOT STOP ON TRACKS" all in accordance with Part 8 of the Manual on Uniform Traffic Control Devices and this Secretarial Letter; and provide Norfolk Southern Railway Company ten (10) days advance notice when performing any work as directed under this paragraph.

4. The Complainant, by formal statement on February 3, 2026, acknowledged satisfaction of all work completed by the Respondents to resolve the complaint.

5. The complaint is hereby dismissed, and the case "CLOSED."

The Parties are reminded that failure to comply with this or any Order or Secretarial Letter in this proceeding may result in an enforcement action seeking civil penalties and/or other sanctions pursuant to 66 Pa. C.S. § 3301.

All formal documents must be filed with the Secretary of the Commission. Documents must be eFiled, mailed or hand delivered. All filings should be addressed to the Secretary, PA Public Utility Commission, 400 North Street, Harrisburg, PA 17120. The Commission will not accept documents delivered by fax or by e-mail. Parties are encouraged to file formal documents by eFiling with the Secretary of the Commission by opening an eFiling account through the Commission's website (the account is free of charge) and accepting eservice at <https://www.puc.pa.gov/filing-resources/efiling/>.

If your filing contains confidential material, you are required to file by overnight delivery to ensure the timely filing of your submission. There are certain filings that cannot be eFiled, such as filings containing confidential or proprietary material. These must be submitted to the Secretary by overnight delivery, priority, or certified mail to allow tracking of your filing.

If you are dissatisfied with the resolution of this matter, you may, as set forth in 52 Pa. Code §§ 1.31 and 5.44, file a Petition for Reconsideration from Staff Action (Petition) with the Commission within twenty (20) days of the date of this letter. The Petition shall be eFiled with the Secretary of the Commission or sent to: Secretary, PA Public Utility Commission, 400 North Street, Harrisburg, PA 17120, and must be filed within twenty (20) days, or if no timely request is made, the action will be deemed to be a final action of the Commission.

The Petition MUST include: (1) a written statement (divided into numbered paragraphs) outlining the reasons for the request; (2) the case docket number (it is provided for you at the top right-hand corner of this letter); (3) the party on whose behalf the petition is made; (4) a Certificate of Service on the other parties of record; and (5) a Verification with original signature in accordance with 52 Pa. Code § 1.36.

Sincerely,

A handwritten signature in cursive script that reads "Matthew L. Homsher".

Matthew L. Homsher  
Secretary