

Docket No. A-2026-3060853
ZYLO Medical Transportation LLC
Response to Data Request

March 17, 2026

1. In response to the Commission's inquiry related to 52 Pa Code § 29.503 compliance you indicated your drivers would be at least 18 yrs old. Are you aware of the stipulations associated with that age being employable as a driver? What policies do you have in place to ensure the age criteria is met?

Response:

ZYLO Medical Transportation LLC acknowledges the Commission's inquiry regarding compliance with 52 Pa. Code § 29.503 and the employment of drivers aged 18 years or older.

While individuals aged 18 may be legally eligible for employment, ZYLO Medical Transportation LLC's insurance policy requires that all drivers be a minimum of 23 years of age. As a result, the company does not employ drivers under the age of 23.

To ensure compliance with both regulatory and insurance requirements, the company has implemented the following policies and procedures:

- All drivers must be at least 23 years old in accordance with the company's insurance policy.
- Government-issued identification is required and verified prior to hire to confirm age eligibility.
- No driver is permitted to operate a vehicle unless they meet all underwriting requirements set by the insurance provider.
- All drivers are subject to background checks, Motor Vehicle Record (MVR) reviews, and ongoing compliance monitoring.

These measures ensure that ZYLO Medical Transportation LLC remains fully compliant with Commission regulations and maintains safe and responsible operations.