

NOTICE OF COMPLAINT

- A. You must file an Answer within twenty (20) days of the date of service of this Complaint. The date of service is the mailing date as indicated at the top of the Secretarial Letter for this Complaint and Notice, 52 Pa. Code §1.56(a). An Answer is a written explanation of circumstances wished to be considered in determining the outcome. The Answer shall raise all factual and legal arguments that you wish to claim in your defense and must include the reference number of this Complaint. Your Answer must be verified, and the original mailed to:

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Or you may **eFile your Answer** using the Commission's website at www.puc.pa.gov. The link to eFiling is located under the Filing and Resources tab on the homepage. If your Answer exceeds 250 pages, you must also file a paper copy with the Secretary's Bureau.

In addition to filing your Answer with the Commission's Secretary, a copy should either be:

Mailed to: Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
Commonwealth Keystone Building
400 North Street, 3W
Harrisburg, PA 17120

Or, E-mailed to: RA-PCCmplntResp@pa.gov

- B. If you fail to answer this Complaint within twenty (20) days, the Bureau of Investigation and Enforcement will request that the Commission issue a Secretarial Letter imposing a penalty. The penalty could include a civil penalty, the suspension or revocation of your operating authority or other such remedy.
- C. You may elect not to contest this Complaint by paying the civil penalty requested in this Complaint by certified check or money order. Payment must be made to "**Commonwealth of Pennsylvania**" and should be forwarded to:
- Matthew L. Homsher Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone building
400 North Street, 2nd Floor
Harrisburg, PA 17120
- D. Your payment is an admission that you committed the alleged violation and an agreement to cease and desist from further violations. Upon receipt of your payment, the Complaint proceeding shall be closed.
- E. If you file an Answer, which admits or fails to deny the allegations of the Complaint, the Bureau of Investigation and Enforcement will request that the Commission issue a Secretarial Letter imposing a civil penalty and/or other such remedy.
- F. If you file an Answer which contests the Complaint, the matter will be assigned to an Administrative Law Judge (ALJ) for hearing and decision. The ALJ is not bound by the requested civil penalty.
- G. Alternative formats of this material are available for persons with disabilities by contacting the Commission's ADA Coordinator at 717-787-8714.

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY COMMISSION	:	
BUREAU OF INVESTIGATION AND ENFORCEMENT	:	
	:	
v.	:	DOCKET NO. C-2026-3060234
	:	
JIHAD SAID MAHMOUD	:	
T/A LAST CALL RIDE	:	
1522 WAREMAN AVENUE	:	
PITTSBURGH, PA 15226	:	

COMPLAINT

The Pennsylvania Public Utility Commission (Commission or “PUC”) is a duly constituted agency of the Commonwealth of Pennsylvania empowered to regulate public utilities within the Commonwealth. The Commission has delegated its authority to initiate proceedings which are prosecutory in nature to the Bureau of Investigation and Enforcement and other bureaus with enforcement responsibilities. Pursuant to that delegated authority and Section 701 of the Public Utility Code, the Bureau of Investigation and Enforcement-Motor Carrier Division hereby represents as follows:

1. That JIHAD SAID MAHMOUD, T/A LAST CALL RIDE, Respondent, maintains its principal place of business at 1522 Wareman Avenue, Pittsburgh, PA, 15226.
2. That a certificate of public convenience issued by this Commission is required to transport passengers for compensation, in call or demand service, within the Commonwealth of Pennsylvania. Based on review of records maintained by the Commission, neither Jihad Said Mahmoud nor Last Call Ride have ever applied for or received a certificate of public convenience for call or demand transportation services by this Commission.
3. That on or around January 30, 2026, PUC Enforcement Officers Mia Fuller and Andrew Rosenberger conducted surveillance for uncertificated carriers at Stage AE, 400 North Shore Drive, Pittsburgh, Allegheny County. Officer Fuller approached a black Honda station wagon bearing a dome light displaying “Last Call Ride” and PA registration number MYW5434. Officer Fuller requested a quote from the driver for a ride for two people, from Stage AE to the Hofbrauhaus House, 2705 South Water Street, Pittsburgh, Allegheny County, to which the driver quoted a fare of \$30. Officer Fuller took pictures of the vehicle, including the “Last Call Ride” dome light and PA registration number.
4. That on or around February 2, 2026, Officer Fuller completed a Driver/Vehicle Compliance Report (“DVCR”), concerning the incident on January 30, 2026. Officer Fuller investigated the PA registration number attached to the vehicle in the pictures, indicating the vehicle as a 2010 Honda passenger vehicle registered to Jihad Said Mahmoud.
5. That Respondent, by advertising and offering passenger transportation services by motor vehicle for compensation on January 30, 2026, without obtaining a certificate/authority from the Commission, has violated 66 Pa.C.S. §§1101, 1102(a), 3310(a). The penalty for this violation is \$1,000.

WHEREFORE, the Bureau of Investigation and Enforcement hereby requests that:

1. JIHAD SAID MAHMOUD, T/A LAST CALL RIDE, be ordered to pay a civil penalty of one thousand dollars (\$1,000.00) for the violations set forth in this Complaint and order such other remedy as the Commission may deem to be appropriate.
2. Respondent be directed to cease and desist from transporting passengers between points in Pennsylvania for compensation until such time as the proper authority has been granted by the Commission.
3. If payment of the civil penalty is not made, the Bureau of Investigation and Enforcement requests that:
 - a. The Commission certify Respondent's motor vehicle registrations to the Pennsylvania Department of Transportation for suspension or revocation, pursuant to 75 Pa.C.S. §1375; and
 - b. The matter be referred to the Pennsylvania Office of Attorney General for appropriate action.

Respectfully submitted,



Brian B. Mehus, Chief
Motor Carrier Enforcement
Bureau of Investigation and Enforcement
400 North Street, 2nd Floor
Harrisburg, PA 17120

VERIFICATION

I, Brian B. Mehus, hereby state that the facts above set forth are true and correct to the best of my knowledge, information, and belief and that I expect that the Bureau will be able to prove same at any hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. §4904 relating to unsworn falsification to authorities.



Date: 18 March 2026

Brian B. Mehus, Chief
Motor Carrier Enforcement
Bureau of Investigation and Enforcement