

Application of:

Gravel Hill Holdings, LLC dba Stroud Media for approval to offer, render, furnish or supply telecommunications services to the public in the Commonwealth of Pennsylvania.

1. **IDENTITY OF THE APPLICANT:** The name, address, telephone number, and fax number of the Applicant.

Gravel Hill Holdings, LLC dba Stroud Media
639 Main Street
Stroudsburg, PA 18360
Phone: 570.213.8282

Please identify any predecessors of the Applicant and provide other names under which the Applicant has operated within the preceding five years, including name, address, and telephone number.

Not applicable.

2. **CONSULTANT:** The name, address, telephone number, and fax number of the Applicant's regulatory consultant:

Kristopher E. Twomey
LoKT
1725 I Street, NW
Suite 300
Washington, DC 20006
Phone: 202.681.1850
Fax: 202.517.9175

3. **CONTACTS:**

A) APPLICATION: The name, title, address, telephone number, and fax number of the person to whom questions about this application should be addressed.

Kristopher E. Twomey
LoKT
1725 I Street, NW
Suite 300
Washington, DC 20006
Phone: 202.681.1850
Fax: 202.517.9175

B) PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY (PEMA): The name, title, address, telephone number and FAX number of the person with whom contact should be made by PEMA (Pennsylvania Emergency Management Agency).

Robert Johnstone
Managing Member
Gravel Hill Holdings, LLC dba Stroud Media
639 Main Street
Stroudsburg, PA 18360
Phone: 570.213.8282

C) RESOLVING COMPLAINTS: Name, address, telephone number, and FAX number of the person and an alternate person responsible for addressing customer complaints. These persons will ordinarily be the initial point(s) of contact for resolving complaints and queries filed with the Public Utility Commission or other agencies.

Robert Johnstone
Managing Member
Gravel Hill Holdings, LLC dba Stroud Media
639 Main Street
Stroudsburg, PA 18360
Phone: 570.213.8282

4. **FICTITIOUS NAME:** None

5. **BUSINESS ENTITY AND DEPARTMENT OF STATE FILINGS:** Applicant has registered its business with the Pennsylvania Department of State. Please check the appropriate registration type for Applicant as designated with the Department.

- | | |
|-------------------------------------|--|
| <input type="checkbox"/> | Sole proprietor |
| <input type="checkbox"/> | Domestic general partnership |
| <input type="checkbox"/> | Domestic corporation |
| <input type="checkbox"/> | Domestic limited partnership |
| <input checked="" type="checkbox"/> | Domestic limited liability company |
| <input type="checkbox"/> | Domestic limited liability partnership |
| <input type="checkbox"/> | *Foreign corporation |
| <input type="checkbox"/> | *Foreign general or limited partnership |
| <input type="checkbox"/> | *Foreign limited liability company |
| <input type="checkbox"/> | *Foreign limited liability general partnership |
| <input type="checkbox"/> | *Foreign limited liability limited partnership |

*Provide name and address of Corporate Registered Office Provider or Registered Office within PA. Same as main business office.

Attach to the application the name and address of partners. If any partner is not an individual, identify the business nature of the partner entity and identify its partners or officers.

Not applicable

Attach to the application proof of compliance with appropriate Department of State filing requirements as indicated above. Additionally, provide a copy of the Applicant's Articles of Incorporation or a Certificate of Organization.

The Applicant is organized in the State of Pennsylvania. See attached corporate organization documents as Exhibit 1.

Give name and address of officers:

Robert Johnstone, Managing Member

Management info:

See Exhibit 2

6. AFFILIATES AND PREDECESSORS WITHIN PENNSYLVANIA:

Applicant's principal, Robert Johnstone, previously ran an entity named Stroud Media, LLC. It was authorized by the Commission in Docket No. A-2022-3031530, Application of Stroud Media, LLC, for Approval to Offer, Render, Furnish, or Supply Telecommunications Services to the Public as a Competitive Access Provider in the Commonwealth of Pennsylvania. That entity was acquired by Planet Networks, including its certification to provide regulated services in Pennsylvania.

7. AFFILIATES AND PREDECESSORS RENDERING PUBLIC UTILITY SERVICE OUTSIDE PENNSYLVANIA:

The Applicant has no affiliates rendering or predecessors which rendered public utility service outside Pennsylvania.

8. APPLICANT'S PRESENT OPERATIONS: (Select and complete the appropriate statement)

The applicant is not presently doing business in Pennsylvania as a public utility. Stroud Media currently provides only unregulated services including SIP trunks to commercial customers in Stroudsburg and adjacent communities in Monroe County.

9. APPLICANT'S PROPOSED OPERATIONS: The Applicant proposes to operate as:

- Interexchange Toll Reseller, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
- Interexchange Toll Facilities-based carrier, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
- Competitive Access Provider (dedicated point-to-point or multipoint service; voice or data)
- Competitive Local Exchange Carrier.
- Incumbent Local Exchange Carrier
- Other (Identify).

10. **PROPOSED SERVICES:** Describe in detail the services which the Applicant proposes to offer. If proposing to provide more than one category in Item #9, clearly and separately delineate the services within each proposed operation. Provide a brief description of the facilities the Company will use to provide services. Specify whether those facilities are Company-owned or obtained from other companies as UNEs or on a resold basis.

Company seeks to provide copper-based, TDM circuits to customers' Private Branch Exchange ("PBX") telephone systems. Although most modern PBX systems have moved to Internet Protocol (IP) and SIP cloud-based communications systems, which the company also provides, some customers require the reliability of a TDM/POTS connection to their legacy PBX systems. Company's PBX Trunk Service will provide a communications path between the Company's point of presence and a Customer's privately owned or leased Private Branch Exchange ("PBX") system. This service enables the Customer to originate and receive calls between the public switched telephone network ("PSTN") and the Customer's PBX station equipment. PBX Trunk Service is furnished for use with Customer-provided switching systems and is subject to the rules and regulations set forth in the tariff.

Service Components

PBX Trunk Service may be provided using one or more of the following arrangements:

- Analog trunk lines (loop start or ground start)
- Digital trunk service (ISDN PRI)

- Direct Inward Dialing (“DID”) trunk arrangements
- Associated signaling and routing functions

The Company will determine the facilities and network configuration used to provide the service.

- 11. SERVICE AREA:** Describe the geographic service area in which the Applicant proposes to offer services. Clearly and separately delineate the service territory for each category listed in Item #9. For Competitive Local Exchange Carrier operations, you must name and serve the Incumbent Local Exchange Carriers in whose territory you request authority.

Stroud Media, Inc. will offer services only in Verizon Pennsylvania incumbent local exchange territory, initially in Monroe County.

- 12. MARKET:** Describe the customer base to which the Applicant proposes to market its services. Clearly and separately delineate a market for each category listed in Item #9.

Applicant proposes to market and sell the identified services to commercial enterprises, government entities, and municipal customers.

- 13. PROPOSED TARIFF(S):** Each category of proposed operations must have a separate and distinct proposed tariff setting forth the rates, rules and regulations of the Applicant. Every proposed tariff shall state on its cover page the nature of the proposed operations described therein, i.e., IXC Reseller, CLEC, CAP, or IXC Facilities-based. A copy of all proposed tariffs must be appended to each original and duplicate original and copy of Form 377.

See Exhibit 3, draft local tariff.

- 14. FINANCIAL: *Attach the following to the Application:***

A general description of the Applicant’s capitalization and, if applicable, its corporate stock structure;

Current balance sheet, Income Statement, and Cash Flow Statement of Applicant or Affiliated Company, if relying on affiliate for financial security;

A tentative operating balance sheet and a projected income statement for the first year of operation within the Commonwealth of Pennsylvania; provide the name, title, address, telephone number and fax number of the Applicant’s custodian for its accounting records and supporting documentation; and indicate where the Applicant’s accounting records and supporting documentation are, or will be, maintained.

If available, include bond rating, letters of credit, credit reports, insurance coverage and reports, and major contracts.

Please see attached as Exhibit 4.

15. **START DATE:** The Applicant proposes to begin offering services on or about April 1, 2026 using provisional authority.
16. **FURTHER DEVELOPMENTS:** Attach to the Application a statement of further developments, planned or contemplated, to which the present Application is preliminary or with which it forms a part, together with a reference to any related proceeding before the Commission.

None at this time.

17. **NOTICE:** Pursuant to 52 Pa. Code § 5.14, you are required to serve a copy of the signed and verified Application, with attachments, on the below-listed parties, and file proof of such service with this Commission:

Office of Consumer Advocate
555 Walnut Street
5th Floor, Forum Place
Harrisburg, PA 17101-1923

Office of Small Business Advocate
Commerce Building, Suite 1102
300 North Second Street
Harrisburg, PA 17101

Office of Attorney General
Office of Consumer Protection
Strawberry Square
Harrisburg, PA 17120

Verizon Pennsylvania LLC
Attn: PA PUC Notifications
900 Race Street, 6th Floor
Philadelphia, PA 19107

See Exhibit 5.

18. **FEDERAL TELECOMMUNICATIONS ACT OF 1996:** State whether the Applicant claims a particular status pursuant to the Federal Telecommunications Act of 1996. Provide supporting facts.

Applicant claims no special status pursuant to the Federal Telecommunications Act of 1996.

19. **COMPLIANCE:** State specifically whether the Applicant, an affiliate, a predecessor of either, or a person identified in this Application has been convicted of a crime involving fraud or similar activity. Identify all proceedings, limited to proceedings dealing with business operations in the last five (5) years, whether before an administrative body or in a judicial forum, in which the Applicant, an affiliate, a predecessor of either, or a person identified herein has been a defendant or a respondent. Provide a statement as to the resolution or present status of any such proceedings.

Neither the Applicant, an affiliate, a predecessor of either, or a person identified in this Application has been convicted of a crime involving fraud or similar activity.

- 20. FALSIFICATION:** The Applicant understands that the making of false statement(s) herein may be grounds for denying the Application or, if later discovered, for revoking any authority granted pursuant to the Application. This Application is subject to 18 Pa. C.S. §§ 4903 and 4904, relating to perjury and falsification in official matters.

The Applicant understands and all information provided is truthful.

- 22. AFFIDAVIT:** Attached.

AFFIDAVIT

Commonwealth of Pennsylvania:

County of Monroe

Robert Johnstone, Affiant, being duly sworn/affirmed according to law, deposes and says that:

Affiant is the Founder and Managing Member of Gravel Hill Holdings, LLC dba Stroud Media.

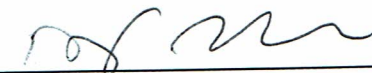
That Affiant is authorized to and does make this affidavit for said corporation;

That Stroud Media, the Applicant herein, acknowledges that it may have an obligation to serve or to continue to serve the public by virtue of the Applicant commencing the rendering of service pursuant to this Application consistent with the Public Utility Code of the Commonwealth of Pennsylvania, Title 66 of the Pennsylvania Consolidated Statutes; with the Federal Telecommunications Act of 1996, signed February 6, 1996, or with other applicable statutes or regulations;

That Stroud Media, the Applicant herein, asserts that Affiant possesses the requisite technical, managerial, and financial fitness to render public utility service within the Commonwealth of Pennsylvania and that the Applicant will abide by all applicable federal and state laws and regulations and by the decisions of the Pennsylvania Public Utility Commission.

That Stroud Media, the Applicant herein, asserts that Affiant has contacted the appropriate 911 Coordinator(s) via certified letter, from the list provided from the Pennsylvania Emergency Management Agency, and that arrangements are under way for the provisioning of emergency 911 service in each of the Counties/Cities where telephone service is to be provided. The applicant certifies Affiant has attached a copy of the 911 Coordinator list indicating each 911 Coordinator contacted to its application.

That the facts above set forth are true and correct to the best of Affiant's knowledge, information and belief, and that Affiant expects said entity to be able to prove the same at any hearing thereof.



Signature of Affiant

Sworn and subscribed before me this 13th day of March 2026.



Signature of official administering oath

My Commission expires May 13, 2028.

Commonwealth of Pennsylvania - Notary Seal
Carrie Frei, Notary Public
Northampton County
My commission expires May 13, 2028
Commission number 1445898
Member, Pennsylvania Association of Notaries

Exhibit 1

Articles of Organization and Corporate Documents

Pennsylvania Department of State
Bureau of Corporations and Charitable Organizations
PO Box 8722 | Harrisburg, PA 17105-8722
T: 717-787-1057
dos.pa.gov/BusinessCharities

Regarding: Gravel Hill Holdings, LLC
Request Type: Subsistence Certificate **Issuance Date:** December 12, 2025
Request No.: 069604225 **File No.:** 0007004780
Receipt No.: 002342257
Filing Type: Domestic Limited Liability Company
Filing Subtype: Limited Liability Company
Initial Filing Date: January 26, 2020
Status: Active

TO ALL WHOM THESE PRESENTS SHALL COME, GREETING:

I DO HEREBY CERTIFY THAT

Gravel Hill Holdings, LLC

is currently subsisting on the records of the Department of State as of the issuance date herein.

I DO FURTHER CERTIFY THAT this Subsistence Certificate shall not imply that all fees, taxes and penalties owed to the Commonwealth of Pennsylvania are paid.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the seal of my office to be affixed, the day and year above written

A handwritten signature in cursive script, appearing to read "Albert Schmidt".

Albert Schmidt
Secretary of the Commonwealth

Verify this certificate online at www.file.dos.pa.gov

Exhibit 2
Management Resume

Stroud Media is managed by Robert Johnstone. His experience is described below:

Description

I am a hands-on, solutions-driven professional with over 33 years of experience in network engineering, administration, and support across diverse computing environments. Throughout my career, I have earned multiple industry-leading certifications, including Cisco CCNA, CompTIA Network+, and ETA Master Certified Technician credentials, along with several additional ETA certifications. As a licensed amateur radio operator (N2DCE) and holder of an FCC commercial operator license (PG00028995), I bring extensive expertise in LAN/WAN technology, RF systems, VoIP, and network security.

My professional journey has encompassed significant roles in both broadcasting and networking. I have served as a station engineer for multiple FM and AM radio stations, where I performed maintenance and troubleshooting on critical broadcasting equipment. Additionally, I provided technical support for the NJ State Police at Motorola Solutions, where I configured and optimized the NJ State Police P25 trunking system to ensure seamless communication operations.

With strong project management skills, I excel at leading initiatives from conception to completion, solving complex technical challenges, and fostering collaboration among clients and cross-functional teams. I am deeply committed to delivering exceptional customer service and continuously advancing my knowledge and skills to stay at the forefront of the ever-evolving network engineering field.

At Stroud Media, I'm focused on:

- Expanding reliable broadband access in underserved areas
- Driving innovation with wireless, fiber, and VoIP solutions
- Supporting businesses, municipalities, and residents with future-ready communications
- Leading with integrity and a community-first mindset

Beyond Stroud Media, my philosophy is simple: strong networks build strong communities.

With over 33 years of experience in network engineering, RF systems, and IT infrastructure, I have dedicated my career to building reliable, secure, and community-focused communications networks. As CEO of Stroud Media, I lead our mission to deliver high-speed Internet and advanced communications services to Monroe and Northampton counties—backed by the expertise and trust our community has known for decades. I bring a unique blend of hands-on technical expertise and strategic leadership. My background includes work with Motorola Solutions, Northrop Grumman, and Planet Networks, along with years of service as a broadcast station engineer. I am a licensed FCC commercial operator, a certified CPI for CBRS, and hold multiple industry certifications, including CompTIA Network+ and ETA Master Technician. At Stroud Media, I'm focused on: Expanding reliable broadband access in underserved areas Driving innovation with wireless, fiber, and VoIP solutions Supporting businesses, municipalities, and residents with future-ready communications Leading with integrity and a community-first mindset Beyond Stroud Media, I serve on the Board of Directors for ETA International as the Certified Technician Division Chair, helping advance industry

standards and training for the next generation of technicians. My philosophy is simple: strong networks build strong communities.

Experience

Member Board of Directors

ETA International

Jan 2025 - Present

Greencastle, Indiana, United States

Certified Technician Division Chair of the 2025-26 ETA board of directors

I serve on the Board of Directors for ETA International as the Certified Technician Division Chair, helping advance industry standards and training for the next generation of technicians.

Director of Networks & Chief Broadcast Engineer

Seven Mountains MediaSeven Mountains Media

Oct 2023 - Present

Stroudsburg, Pennsylvania

Lead all network infrastructure, IP systems, and broadcast IT strategy across multiple markets for Seven Mountains Media. Focused on standardization, cost reduction, and improving system reliability across both studio and transmitter site operations.

Oversee all technical operations for FM and AM stations in the Stroudsburg market, including WSBG, WVPO, and WPCO. Serve as FCC-designated Chief Operator, ensuring full regulatory compliance, log accuracy, and operational standards. Manage transmitter site maintenance, studio systems, RF/audio troubleshooting, IT infrastructure, and network upgrades. Support live and remote broadcasts, implement technical improvements, and maintain 24/7 on-air reliability with minimal downtime.

Director of Networks Lead all network infrastructure, IP systems, and broadcast IT strategy across multiple markets for Seven Mountains Media. Focused on standardization, cost reduction, and improving system reliability across both studio and transmitter site operations. Chief Broadcast Engineer Stroudsburg PA Market Oversee all technical operations for FM and AM stations in the Stroudsburg market, including WSBG, WVPO, and WPCO. Serve as FCC-designated Chief Operator, ensuring full regulatory compliance, log accuracy, and operational standards. Manage transmitter site maintenance, studio systems, RF/audio troubleshooting, IT infrastructure, and network upgrades. Support live and remote broadcasts, implement technical improvements, and maintain 24/7 on-air reliability with minimal downtime.

Chief Executive Officer

Stroud Media

Nov 2011 – Present

Stroudsburg, Pennsylvania

With over 33 years of experience in network engineering, RF systems, and IT infrastructure, I have dedicated my career to building reliable, secure, and community-focused communications networks. As CEO of Stroud Media, I lead our mission to deliver high-speed Internet and advanced communications services to Monroe and Northampton counties—backed by the expertise and trust our community has known for decades.

I bring a unique blend of hands-on technical expertise and strategic leadership. My background includes work with Motorola Solutions, Northrop Grumman, and Planet Networks, along with years of service as a broadcast station engineer. I am a licensed FCC commercial operator, a certified CPI for CBRS, and hold multiple industry certifications, including CompTIA Network+ and ETA Master Technician.

Regional Manager – Pennsylvania

Planet Networks

Mar 2023 - Sep 2025

Led Planet Networks' operations in Pennsylvania, overseeing network expansion, customer service, and regional business development. Directed fiber and wireless deployments, managed local teams, and built strong municipal and enterprise relationships to improve broadband access across Monroe and Northampton counties.

FSO NJSP

Motorola Solutions

May 2017 - Mar 2023

Greater New York City Area

Field service for the New Jersey State Police statewide radio network

Field service for the New Jersey State Police statewide radio network

System Engineer

Goosetown CommunicationsGoosetown Communications

Feb 2013 - May 2017 · 4 yrs 4 months

Network Administrator

BOROUGH OF LINCOLN PARK

Nov 2011 - Dec

Lincoln Park NJ

Network Administrator for the Borough of Lincoln Park, NJ , maintained the borough's servers and Police CAD systems, as well as all PC workstations. Upgraded to the VMware platform on new Dell servers for all hosted applications, implemented firewall rules and security policies for the borough's network.

Systems Engineer

PMC Associates

May 2012 - May 2013 · 1 yr 1 month

Project manager, NJ Transit TETRA LMR radio system

Project manager, NJ Transit TETRA LMR radio system

Radio Engineer 4

Northrop Grumman Information Systems

Jun 2011 - Apr 2012

FDNY Fire/EMS Radio NYC Emergency Communications Transformation Project (ECTP2) System Engineer

Network Engineer

Electronic Service Solutions

Apr 2005 - Jun 2011

- Network Administrator for internal IT Network for 4 office locations and 10 remote locations
- Administrator for company mail server, FTP, & VPN servers
- IP network design for access control & IP video networks.
- lead support for IP Network backbone design and service for 2 digital way radio systems,
- Motorola Canopy Point-to-Point IP links design and maintenance
- Design and maintenance of Wireless MESH, 802.11b/g/a systems.
- Network administrator for Lincoln Park NJ Police IP Network & VOIP network
- After hour on call support for government, public safety and large corporations.
- Network administrator for company-wide VOIP Asterisk phone switch.
- Eventide Voice recorder installation & maintenance
- Motorola turbo maintenance and repair & IP network design & multisite VPN network
- Windows server active directory setup & maintenance for Hirsh access control systems
- Project management for major system installation
- ASTRO simulcast systems installation & maintenance
- AVTEC VOIP console installation & maintenance

Exhibit 3
Draft Local Tariff

Competitive Local Exchange Carrier Tariff

GRAVEL HILL HOLDINGS, LLC dba STROUD MEDIA

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

Regulations and Schedule of Charges

Between Points Within the Service Territories of Verizon Pennsylvania, Inc.

Wholesale and Business Customers Only

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B, and 185C.

The Company's tariff is in accordance with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., and the Communications Act of 1934, as amended), and with the Pennsylvania Public Utility Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing will be deemed inoperative and superseded.

This tariff is on file with the Pennsylvania Public Utility Commission and may be viewed, during normal business hours, at the Secretary's Bureau, 2nd Floor, Commonwealth Keystone Building, 400 North Street, Harrisburg, Pennsylvania 17120. Copies are available for inspection at the Company's primary place of business located at 639 Main Street, Stroudsburg, PA 18360.

Competitive Local Exchange Carrier Tariff

CHECK SHEET

The sheets of this Tariff inclusive herein are effective as of the date shown at the bottom of each respective sheet. Original and revised sheets as named thereon comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

| Page | Revision | Page | Revision | Page | Revision |
|-------------|-----------------|-------------|-----------------|-------------|-----------------|
| Title | Original | | | | |
| 1 | Original | 34 | Original | 67 | Original |
| 2 | Original | 35 | Original | 68 | Original |
| 3 | Original | 36 | Original | 69 | Original |
| 4 | Original | 37 | Original | 70 | Original |
| 5 | Original | 38 | Original | 71 | Original |
| 6 | Original | 39 | Original | 72 | Original |
| 7 | Original | 40 | Original | 73 | Original |
| 8 | Original | 41 | Original | 74 | Original |
| 9 | Original | 42 | Original | 75 | Original |
| 10 | Original | 43 | Original | 76 | Original |
| 11 | Original | 44 | Original | 77 | Original |
| 12 | Original | 45 | Original | 78 | Original |
| 13 | Original | 46 | Original | 79 | Original |
| 14 | Original | 47 | Original | 80 | Original |
| 15 | Original | 48 | Original | 81 | Original |
| 16 | Original | 49 | Original | 82 | Original |
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| 30 | Original | 63 | Original | | |
| 31 | Original | 64 | Original | | |
| 32 | Original | 65 | Original | | |
| 33 | Original | 66 | Original | | |

Competitive Local Exchange Carrier Tariff

CHECK SHEET (Cont'd)

Reserved for Future Use

Competitive Local Exchange Carrier Tariff

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Competitive Local Exchange Carrier Tariff

LIST OF MODIFICATIONS

Competitive Local Exchange Carrier Tariff

APPLICATION OF TARIFF

This Tariff contains the description, regulations, and rates applicable to the furnishing of resold local exchange telecommunications service provided by Gravel Hill Holdings, LLC dba Stroud Media to business customers within the Commonwealth of Pennsylvania.

This Tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., and the Communications Act of 1934, as amended), and with the Pennsylvania Public Utility Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Competitive Local Exchange Carrier Tariff

TARIFF FORMAT

- A. Sheet Numbering** – Sheet numbers appear in the upper right corner of each page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 1 and 2 would be 1.2.
- B. Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, “1st Revised Sheet 2” cancels “Original “Sheet 2,” and “2nd Revised Sheet 2” cancels “1st revised Sheet 2”. Because of various suspension periods, deferrals, etc., that the Commission follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** – There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** – When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Commission.

Competitive Local Exchange Carrier Tariff

EXPLANATION OF SYMBOLS

The following symbols are used in this tariff for the purpose indicated below:

- (C) To signify all changes other than a rate decrease or a rate increase.
- (D) To signify decreased rates.
- (I) To signify increased rates.

Competitive Local Exchange Carrier Tariff

SECTION 1 – EXPLANATION OF TERMS AND ABBREVIATIONS**1.1 EXPLANATION OF TERMS**

AUTOMATIC LOCATION IDENTIFICATION (“ALI”) – The name and address associated with the calling party’s telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party’s (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION (“ANI”) – A system whereby the calling party’s telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BUILDING – A structure enclosed within exterior walls or firewalls, built, erected, and framed of component structural parts and designed for permanent occupancy.

CALL – A Customer attempt for which the complete address code is provided to the service end office.

CARRIER OR COMMON CARRIER – Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

CENTRAL OFFICE – A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

CENTRAL OFFICE LINE – A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL – A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

COLLEGE – An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

COMMISSION – The Commonwealth of Pennsylvania Public Utility Commission (Pa. P.U.C.).

Competitive Local Exchange Carrier Tariff

SECTION 1 – EXPLANATION OF TERMS AND ABBREVIATIONS (Cont’d)

COMPANY – Refers to Gravel Hill Holdings, LLC dba Stroud Media, unless otherwise clearly indicated from the context.

CUSTOMER – The person, firm, corporation, or other entity, which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A Customer is responsible for the payment of charges and for compliance with all terms of the Company’s Tariff.

CUSTOMER PREMISES EQUIPMENT (“CPE”) – Equipment provided by the Customer for use with the Company’s services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DIRECT INWARD DIAL (“DID”) – A service attribute that routes incoming calls directly to stations, bypassing a central answer point.

DIRECT OUTWARD DIAL (“DOD”) – A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL – A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DUAL TONE MULTI-FREQUENCY (“DTMF”) – The pulse type employed by tone dial station sets (touch-tone).

ERROR – A discrepancy or unintentional deviation by the Company from what is correct or true. An “error” also can be an omission in records.

EXCHANGE – A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

EXCHANGE ACCESS LINE – A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE – The provision to Customer of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the Customer’s premises.

Competitive Local Exchange Carrier Tariff

SECTION 1 – EXPLANATION OF TERMS AND ABBREVIATIONS (Cont'd)

FACILITIES – Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this tariff.

FEDERAL COMMUNICATIONS COMMISSION (“FCC”) – The federal regulatory authority having jurisdiction pursuant to the Communications Act of 1934, as amended and the Telecommunications Act of 1996.

FINAL ACCOUNT – A Customer whose service has been disconnected and who has outstanding charges still owed to the Company.

FLAT RATE SERVICE – The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

HANDICAPPED PERSON – A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35, No. 126, dated June 30, 1970).

Legally Blind – A person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped – A person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, is certified as unable to read normal printed material.

Physically Handicapped – A person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term “Handicapped Person”, when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice, is defined below:

Hearing – A person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in “Guide for Conservation of Hearing in Noise” 38-43, A.A.O., 1973; “Guides to the Evaluation of Permanent Impairment” 103-107, American Medical Association, 1971.

Competitive Local Exchange Carrier Tariff

SECTION 1 – EXPLANATION OF TERMS AND ABBREVIATIONS (Cont'd)

Speech – A person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association’s Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in “Guides to the Evaluation of Permanent Impairment” 109-III, American Medical Association, 1971.

HOSPITAL – An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

HOTEL – An establishment offering lodging with or without meals to the general public on a day-to-day basis.

INTERCONNECTION – The connection of network, equipment, or facilities of the Company with the network, equipment, facilities of another telephone company for the purpose of transmission and routing of telephone exchange service traffic and exchange access traffic.

INTERFACE – That point on the premises of the Customer at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION – The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

JOINT USER – A person, firm, or corporation, which uses the telephone service of a Customer.

LATA – Local Access and Transport Area. The area within which the Company provides local and long distance (“intraLATA”) service. For calls to numbers outside this area (“interLATA”) service is provided by long distance companies.

LINK – The physical facility from the network interface on an end-user’s or carrier’s premises to the point of interconnection on the main distribution frame of the Company’s central office.

LOCAL CALL – A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA – The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Competitive Local Exchange Carrier Tariff

SECTION 1 – EXPLANATION OF TERMS AND ABBREVIATIONS (Cont’d)

LOCAL SERVICE – Telephone exchange service within a local calling area.

LOOP START – Describes the signaling between the terminal equipment or PBX/key system interface and the Company’s switch. It is the signal requesting service.

LOOPS – Segments of a line, which extend from the serving central office to the originating and terminating points.

MESSAGE – A Message is a Call as defined above.

MESSAGE RATE SERVICE – A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE – The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTILINE HUNT – A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

PREMISES – The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right-of-way.

PRIVATE BRANCH EXCHANGE (“PBX”) SERVICE – Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PUBLIC SAFETY ANSWERING POINT (“PSAP”) – An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

REFERRAL PERIOD – The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SAME PREMISES – All space in the same building in which one Customer has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same Customer. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

Competitive Local Exchange Carrier Tariff

SECTION 1 – EXPLANATION OF TERMS AND ABBREVIATIONS (Cont'd)

SERVING CENTRAL OFFICE – The central office from which local service is furnished.

STATION – Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION – Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at a Customer's request is interruption of both incoming and outgoing service.

TANDEM – The Customer-designated location, in the same LATA as the telephone company STP, where SS7 signaling information is exchanged between the Company and the telecommunications carrier. Tandem switches are Class 4 switches, which provide interconnection between other switches in the network.

TERMS AND CONDITIONS – Provisions filed by a public utility with the Commission which shows the basis on which various utility services will be provided to customers, or which in any manner affect the rates charged for any service. 35-A M.R.S.A. § 304 requires that public utility schedules formerly designated as "rules" shall be designated as "terms and conditions".

TOLL CALL – Any call extending beyond the local exchange of the originating caller, which is rated on a toll schedule by the Company.

TRUNK – A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK GROUP – A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

TWO WAY – A service attribute that includes DOD for outbound calls and also can be used to carry inbound calls to a central point for processing.

USER – A Customer, joint user, or any other person authorized by a customer to use service provided under this Tariff.

WIRE CENTER – A physical location in which one or more central offices, used for the provision of exchange services, are located.

Competitive Local Exchange Carrier Tariff

SECTION 1 – EXPLANATION OF TERMS AND ABBREVIATIONS (Cont'd)

1.2 ABBREVIATIONS

ANI – Automatic Number Identification
CIC – Carrier Identification Code
CO – Central Office
CPE – Customer Premises Equipment
IC or IXC – Interexchange Carrier
ILEC – Incumbent Local Exchange Carrier
Kbps – Kilobits per Second
LATA – Local Access and Transport Area
MTS – Message Telecommunications Service(s)
NPA – Numbering Plan Area
NRC – Nonrecurring Charge
NXX – Three Digit Central Office Code
PBX – Private Branch Exchange
SS7 – Signaling System 7

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS**2.1 USE OF SERVICES****2.1.1 Obligation of the Company**

In furnishing service, the Company does not undertake to transmit messages.

The Company's obligation to furnish service is wholly dependent on its underlying carrier, given that the Company is a reseller of other carriers' telecommunications services.

The Company shall not be required to furnish service where the circumstances are such that the proposed use of the service would tend to adversely affect the Company's property or service.

The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2.1.2 Limitations on Liability**A. Indemnification by Customer**

The Customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense for libel, slander, or infringement of copyright arising from the material transmitted over the lines of its underlying carrier; against claims for infringement of patents arising from combining with, or use in connection with, equipment and systems of the Customer; and against all other claims arising out of any act or omission of the customer in connection with services provided by the Company or equipment provided by the Customer. In the event any such infringing use is enjoined, the Customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.1 USE OF SERVICES (Cont'd)**

2.1.2 Limitations on Liability (Cont'd)

B. Customer-Provided Equipment

The services furnished by the Company are subject to the following limitations: The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the underlying carrier of the Company caused by customer-provided equipment or premises wire.

2.1.3 Use of Services

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

2.1.4 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- A. Free Listings: For free or no-charge published directory listings, credit shall be limited to an amount not to exceed one-half the amount of the exchange service charges for main telephone exchange lines, PBX trunks, and Centrex main station lines during the period covered by the primary directory.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.1 USE OF SERVICES (Cont'd)****2.1.4 Directory Errors (Cont'd)**

- B. **Charge Listings:** For additional or charge published directory listings, the Company is limited to an amount not exceeding the amount of charges for the charged listing or listing involved, during the period covered by the directory in which the error or omission occurs.
- C. **Credit Limitation:** The total amount of the credit provided for in Sections 2.1.4.A and 2.1.4.B above shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate for the line or lines in question.
- D. **Definitions:** As used in Sections 2.1.4.A and 2.1.4.B above, the term “error,” “mistake,” or “omission” shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular Customer’s correct telephone number. These terms shall refer to addresses only to the extent that an error, mistake, or omission of an address places the Customer on an incorrect street or in an incorrect community.
- E. **Notice:** Such allowances or credits as specified in this Section 2.1.4 shall be given upon notice to the Company by the Customer that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake, or omission, the Company shall give credit without the requirement of notification by a Customer.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.2 MINIMUM PERIOD OF SERVICE**

The minimum period of service is one (1) month except as otherwise provided in this Tariff. The Customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. The new Customer will be billed only for services rendered and any bill will be pro-rated to reflect only charges for services rendered.

2.3 FLEXIBLE PRICING**2.3.1 Conditions**

- A. The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.
- B. Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.
- C. A rate shall not be changed unless it has been in effect for at least thirty (30) days.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.3 FLEXIBLE PRICING (Cont'd)**

2.3.1 Conditions (Cont'd)

D. A Customer may request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The Customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the Customer notifies the Company of its desire to disconnect service within twenty (20) days of receiving notification of the price increase.

2.4 PAYMENT FOR SERVICE RENDERED

2.4.1 Responsibility for All Charges

Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The Customer is responsible for all local and toll calls originating from the Customer's premises and for all calls charged to the Customer's line where any person answering the Customer's line agrees to accept such charge. If bills are paid by mail, the date of the postmark will be considered the date of payment. The due date of all bills will be at least twenty (20) days from the date the Company mails the monthly bill to the Customer.

2.4.2 Deposits

A. General

Except as provided in Section 2.4.2.B below, the Company may require a deposit from a Customer who is applying for service: (1) if the Customer's financial condition is unknown or unacceptable to the Company, (2) if the Customer has had service terminated for nonpayment once within the preceding six-month period, or (3) if the Customer is delinquent in payment of \$25.00 or more. A Customer is also considered delinquent in payment if their account for telephone service remains unpaid for at least thirty (30) days after receipt of a bill prepared and delivered in accordance with this Tariff. A Customer is not considered delinquent if an amount in dispute is not paid before the dispute is resolved.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)****2.4.2 Deposits (Cont'd)****A. General (Cont'd)**

A new Customer is an applicant for service who has not been a Customer of the Company within twelve (12) months of making the request for service. A new Customer shall not be required to post a security deposit as a condition of receiving telephone service.

An existing Customer is an applicant for service who was a Customer of the Company within twelve (12) months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within ten (10) days of such termination for nonpayment. Applicants for service and existing Customers are permitted to pay deposits in installments over a period not to exceed six (6) months.

A seasonal Customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year, or at other regular intervals scheduled at the time of application. A seasonal Customer may be required to post a deposit.

At the time of making a deposit, each Customer shall receive a written receipt containing at least the following information: name of Customer, place of payment, date of payment, amount of payment, identifiable name and signature of the Company employee receiving the payment, and statement of the terms and conditions governing the receipt, retention and return of deposit funds. A Customer's failure to produce a receipt shall not deprive that Customer of the right to the refund to which the Customer is otherwise entitled.

B. Customers Exempt from Deposits

The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income, or additional state payments to post a deposit.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)**

2.4.2 Deposits (Cont'd)

A. Recent Payment History

A Customer who has a recent payment history (within the preceding twelve (12) months) with the Company is entitled to service without payment of a deposit unless their records indicate a delinquency in payment or a termination of service for nonpayment. A Customer who still owes money to the Company for service on a prior account shall be offered a deferred payment plan, provided that the Customer had service for three (3) months and was not terminated for nonpayment during that period.

New deposits from a Customer are reviewed after the first six (6) months of service and each additional month thereafter. Any excess deposit will be returned. The Company may request an additional amount in the event of any deposit shortfall. The entire deposit will be returned to a Customer after one (1) year, unless the Customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the Customer.

B. Interest on Deposits

The amount of the deposit shall be sufficient to provide security to cover two-twelfths (2/12s) of the estimated charges for the ensuing twelve (12) months. Estimated charges for services in determining deposits shall not include the estimate of charges of any interexchange carrier or any entity other than the Company. Interest at the rate of six percent (6%) annually shall be payable on all deposits without deduction for any taxes on such deposits. Interest shall be credited annually to the Customer's account or paid with the return of the deposit, whichever occurs first.

C. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)****2.4.2 Deposits (Cont'd)****A. Return of Deposit**

When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

2.4.3 Payment of Charges

Charges for service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If the Company does not receive objection within three (3) months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in their possession such Company records. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within thirty (30) days after the Company receives the overpayment.

Where an objection to a bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if the Company does not receive objection within two (2) months after such bill is rendered.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)****2.4.4 Returned Check Charge**

When a check which has been presented to the Company by a Customer in payment for charges is returned by the bank, the Customer shall be responsible for the payment of a Returned Check Charge of \$40.00.

2.4.5 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. If a bill is paid by mail, the date of the postmark shall be considered the date of payment. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by a Customer's next billing date, a late payment charge of 1.25% will be applied to all amounts previously billed under this Tariff, excluding one (1) month's local service charge.
- B. For Business Customers, all amounts outstanding twenty-five (25) days or more from the date on which the bill for such amounts is mailed are subject to a late payment charge. If a bill is paid by mail, the date of the postmark shall be considered the date of payment. The late payment charge will be calculated at an annual rate of interest, which is equivalent of the rate paid on two-year United States Treasury notes for the preceding twelve (12) months ending December 31st of any year, plus ten percent (10%).
- C. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill as disputed amounts are subject to late payment charges if unpaid and carried forward to the next bill.
- D. Late payment charges do not apply to final accounts.
- E. Late payment charges do not apply to all agencies of the Commonwealth, including constitutional offices, the legislature, and the judiciary. Cities, towns, municipalities, counties, and other political subdivisions of the Commonwealth, including schools and other service districts also are exempt. Authorities, commissions, and institutions of higher learning of the Commonwealth, as well as quasi-public agencies for the benefit of the citizens of the Commonwealth, also are exempt.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)****2.4.6 Customer Overpayments**

The Company will provide interest on Customer overpayments that are not refunded within thirty (30) days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

2.5 ACCESS TO CUSTOMER PREMISES

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's and/or its underlying carrier's equipment.

2.6 TELEPHONE SURCHARGES

E911 – Pursuant to applicable Pennsylvania rules and regulations, the Company shall mandate a monthly surcharge to be levied upon each business telephone line or trunk in the state including PBX trunks and Centrex equivalent trunks and each line or trunk serving and upon each user interface number or extension number or similarly identifiable line, trunk, or path to or from a digital network (such as, but not exclusive of, integrated services digital network (ISDN), Flexpath or comparable digital PBX, or connecting to or from a customer-based or dedicated telephone switch site (such as but not exclusive of, a PBX), or connecting to or from a Customer-based or dedicated central office.

Sales and Use Tax – All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the rates quoted in the Rate Schedules.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.7 SUSPENSION AND TERMINATION OF SERVICE**

1. Upon nonpayment of any amounts owing to the Company, the Company may suspend service by giving ten (10) days prior written notice to the Customer. In the event payment is not received within ten (10) days of the suspension of service, the Company may terminate service without incurring any liability.
2. Upon violation of any of the other material term or condition for furnishing service the Company may, by giving ten (10) days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
3. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
4. Upon a Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability and shall provide notice to the Customer.
5. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability and shall provide notice to a Customer as set forth by applicable regulations.
6. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice this provision.
7. Upon the Company's discontinuance of service to a Customer under Section 2.7.1 or 2.7.2, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services otherwise would have been provided to the Customer, to be immediately due and payable.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.8 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS****2.8.1 Application of Rates**

A. Business rates as described in Section 5 of this Tariff and shown in Section 11 of this Tariff apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service includes an extension at a location where business rates apply, unless the extension is restricted to incoming calls;
5. At any location where the Customer resells or shares exchange service.

B. The use of business facilities and service is restricted to the Customer; customers, agents and representatives of the Customer; and joint users.

2.8.2 Telephone Number Changes

When a business Customer requests a telephone number change, the referral period for the disconnected number is 180 days.

A Customer may order a Customized Number where facilities permit for an additional charge as specified in Section 11 of this Tariff.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.8 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS
(Cont'd)****2.8.3 Deposits**

Deposits will be credited or returned to a business Customer upon cancellation of service or after one (1) year, whichever event occurs first, unless the Customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the Customer.

2.8.4 Dishonored Checks

If a business Customer who has received a notice of discontinuance pays a bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.9 ALLOWANCES FOR INTERRUPTION IN SERVICE

Interruptions in service will be credited to the Customer as set forth in this Tariff. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2.9.1 Credit for Interruptions

A. A Customer must report an interruption period within ten (10) days to the Company. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.9 ALLOWANCES FOR INTERRUPTION IN SERVICE (Cont'd)****2.9.1 Credit for Interruptions**

- B. For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. When main telephone service is interrupted for a period of at least 24 hours, the Company will apply the following schedule of allowances, except where service is interrupted by the negligence of willful act of the Customer or where the Company, pursuant to the terms of a contract for service, suspends or terminates service for nonpayment of charges or for unlawful or improper use of the facilities or service or for any other reason set forth in this Tariff:
1. One-thirtieth ($1/30^{\text{th}}$) of the tariff monthly rate of services and facilities provided by the Company rendered inoperative, useless or impaired for each of the first three (3) full 24-hour periods during which the interruption continues after notice by the Customer to the Company.
 2. Two-thirtieths ($2/30^{\text{ths}}$) of each full 24-hour period beyond the first three (3) 24-hour periods, provided that in no instance will the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities provided by the Company rendered useless or impaired.
 3. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of one-thirtieth ($1/30^{\text{th}}$) of the monthly rate for all services and facilities provided by the Company rendered inoperative or substantially impaired to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the Company.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ALLOWANCES FOR INTERRUPTION IN SERVICE (Cont'd)

2.9.1 Credit for Interruptions (Cont'd)

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

E. "Interruption" Defined

For purposes of applying this provision, "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall an interruption allowance apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the Company, unlawful or improper use of the facilities or service, or any other reason covered by this Tariff.

No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the Customer is responsible for providing electric power. Allowance for interruptions of message rate service will not affect a Customer's local call allowance during a given billing period.

2.9.2 Limitations on Credit Allowances

No credit allowance will be made for interruptions due to the failure or malfunction of non-Company equipment or services, including service connected to Customer-provided electric power.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.10 AUTOMATIC NUMBER IDENTIFICATION****2.10.1 Regulations**

This option provides the automatic transmission of a seven-digit or ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature, which is a software function, will be associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a Customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an access tandem and a Customer's premises.

The Company will provide ANI associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, an ANI recipient or its designated billing agent may not utilize ANI information if otherwise prohibited by law.
- D. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information, to any other third party for any use other than those listed in this Tariff, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)**2.10 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)****2.10.1 Regulations (Cont'd)**

- A. Telephone companies must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.
- B. Violation of any of the foregoing terms and conditions by any ANI recipient other than a telephone company shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the telephone company until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three (3) or more separate violations in a 24-month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.
- C. Where ANI cannot be provided, information digits will be provided to the Customer. The information digits identify that the telephone number is the station billing number, with no special treatment required; and that ANI failure has occurred in the end office switch which prevents identification of calling telephone number, and thus the number must be obtained by an operator or in some other manner. The ANI telephone number is the listed telephone number of the Customer and is not the telephone number of the calling party.

2.11 TERMS AND CONDITIONS

Violation of any of the foregoing terms and conditions by a telephone company may result in Commission prosecution of penalty and enforcement proceedings pursuant to the applicable rules and regulations for the Commonwealth of Pennsylvania.

2.12 DISPUTES

If any matter relating to a bill or deposit is disputed by a Customer, a thorough investigation shall be made by the Company. The results of the investigation shall be given to the Customer and every reasonable effort will be made to resolve the complaint. If the Customer is not satisfied, the Customer may file a complaint with the Commission's Bureau of Consumer Services. The Bureau can be contacted at:

Competitive Local Exchange Carrier Tariff

SECTION 2 – GENERAL RULES AND REGULATIONS (Cont'd)

2.12 DISPUTES (Cont'd)

Public Utilities Commission
Bureau of Consumer Services
P.O. Box 3265
Harrisburg, PA 17105-3265
(800) 692-7380

Competitive Local Exchange Carrier Tariff

SECTION 3 – CONNECTION CHARGES**3.1 CONNECTION CHARGE****3.1.1 General**

The Connection Charge is a nonrecurring charge which applies to:

- A. the installation of a new service;
- B. the transfer of an existing service to a different location;
- C. a change from one class of service to another at the same or a different location; and
- D. restoral of service after suspension or termination for nonpayment.

Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within ninety (90) days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
- B. The Company may from time to time waive or reduce the charge as part of a promotion.

3.2 RESTORAL CHARGE

Service will be restored during business hours of the day on which payment is received or arrangements made, or not later than the first working day thereafter. If an emergency exists, service will be restored the same day the Company is notified of such emergency. The restoral charge will be billed in the billing period following the restoral.

See Section 11: Rates and Charges.

Competitive Local Exchange Carrier Tariff
SECTION 3 – CONNECTION CHARGES (Cont'd)

3.3 ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company. The Customer will be assessed a charge for any move, add, or change of a Company service.

Move, Add, and Change are defined as follows:

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: A change to any service, including rearrangement or reclassification, of existing service at the same location.

See Section 11: Rates and Charges.

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

Trouble Isolation Charge: When a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

See Section 11: Rates and Charges.

3.5 TOLL PRESUBSCRIPTION / PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Toll Presubscription is a procedure whereby a Customer designates to the Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the Customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a Customer who has presubscribed to a toll carrier from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Competitive Local Exchange Carrier Tariff

SECTION 3 – CONNECTION CHARGES (Cont'd)**3.5 TOLL PRESUBSCRIPTION / PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE (Cont'd)**

Each carrier will have one or more access codes assigned to it for various types of service. When a Customer selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the Customer without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the telephone company. IXCs must submit an Access Service Request (ASR) to the telephone company.

Selection of toll presubscription provider by a Customer is subject to the terms and conditions following.

At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the Customer. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in Section 3.5.1 below.

3.5.1 Presubscription Charge Application

End user choices for toll presubscription:

- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

If a new Customer cannot decide upon presubscription IXCs, the Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the Customer will be assigned as a "No-PIC" and must dial an access code to make toll calls.

Competitive Local Exchange Carrier Tariff

SECTION 3 – CONNECTION CHARGES (Cont'd)**3.5 TOLL PRESUBSCRIPTION / PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE (Cont'd)****3.5.1 Presubscription Charge Application (Cont'd)**

If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Company that this activity has taken place. Following the IXC's discontinuance of service, the Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

3.5.2 End User Charge Discrepancy

When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC also will be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

Competitive Local Exchange Carrier Tariff

SECTION 3 – CONNECTION CHARGES (Cont'd)**3.5 TOLL PRESUBSCRIPTION / PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE (Cont'd)****3.5.3 Verification of Orders for Telemarketing**

Neither the IXC or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the FCC's currently effective anti-slamming practices and procedures.

3.5.4 PIC Switchback Option-Business

PIC Switchback is an option under which no investigation activities are performed by the telephone company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the telephone company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on thirty (30) days notice to the telephone company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of FCC requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the telephone company. In addition, the end user has the option of initiating a complaint to the FCC or the Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

See Section 11: Rates and Charges.

Competitive Local Exchange Carrier Tariff
SECTION 4 – SUPPLEMENTAL SERVICES

4.1 CUSTOM CALLING SERVICE

4.1.1 General

The features in this section are made available on an individual basis. All features are provided subject to availability. Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

4.1.2 Description of Features

A. Three-Way Calling/Call Hold

The Three-Way Calling feature allows a Customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and must terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding – Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding – Don't Answer automatically reroutes an incoming call to a Customer-predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding – Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)**4.1 CUSTOM CALLING SERVICE (Cont'd)**

4.1.2 Description of Features (Cont'd)

C. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It also will permit the Customer to place the first call on hold, answer the second call, and then alternate between both callers.

Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Distinctive Ringing

This feature enables a user to determine the destination telephone number of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

E. Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group. This feature is not available everywhere.

F. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

4.1.3 Rates and Charges

A. Monthly Rates

Maximum and minimum rates for this service are in Section 11, Rates and Charges.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)**4.1 CUSTOM CALLING SERVICE (Cont'd)**

4.1.3 Rates and Charges (Cont'd)

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises. See Section 11: Rates and Charges.

4.2 CLASS SERVICES

4.2.1 General

The features in this section are made available on an individual basis. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

4.2.2 Description of Features

- A. Caller ID allows a customer to see a caller's name and number previewed on a display screen before the call is answered, allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call, including calls not answered by the Customer. Caller ID requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.
- B. Repeat Dialing allows a Customer to activate a code to automatically redial the last number dialed. The network periodically tests the busy/free status of the called line for up to thirty (30) minutes until both lines are found free and then redials the call for the Customer. The Repeat Dialing feature also allows Customers, having reached a busy number, to dial a code before hanging up. Repeat Dialing then continues to try the busy number for up to thirty (30) minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)**4.2 CLASS SERVICES (Cont'd)**

4.2.2 Description of Features (Cont'd)

Repeat Dialing (Cont'd)

The following types of calls cannot be Repeat Dialed:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls to 931 Service Numbers
- Calls preceded by an interexchange carrier access code
- Calls made on an International Direct Distance Dialed basis
- Calls to Directory Assistance Service
- Calls to Universal Emergency Service (911)

- C. Star Sixty-Nine (*69) function, dependent upon a Customer's serving Central Office, either automatically redials the telephone number of the most recent incoming call or delivers an audible announcement of the telephone number, date and time of the last incoming call and provides the Customer the option of automatically returning the call. If the telephone number is busy, the line of the most recent incoming call is monitored for a maximum of thirty (30) minutes. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be returned:

- Calls from PBX station lines
- Calls from DID station lines
- Calls from lines equipped with Line Blocking
- Calls from lines which have activated Per Call Blocking

- D. Customer Originated Trace allows a Customer to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the Company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the Company, the Customer may use this application to combat nuisance calls.

4.2.3 Rates and Charges

A. Monthly Rates

Maximum and minimum rates for this service are located in Section 11, Rates and Charges.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)**4.2 CLASS SERVICES (Cont'd)**

4.2.3 Rates and Charges (Cont'd)

- B. Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises. See Section 11: Rates and Charges.

4.3 CENTREX SERVICE FEATURES

RESERVED FOR FUTURE USE

4.4 SERVICE AND PROMOTIONAL TRIALS

4.4.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the Customer, and will file such programs with the Commission as a tariff supplement. Promotional service offerings will not have a duration period of longer than six (6) months in any rolling 12-month period which commences as of the effective date of the filed promotion.

4.4.2 Regulations

- A. Appropriate notification of a trial will be made to all eligible Customers and to the Commission. The Company will notify the Commission in writing at least ten (10) days before the start of any service or promotional trials. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact, or other comparable means of notification.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)**4.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)**

4.4.2 Regulations (Cont'd)

- B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- D. Customers may subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

4.5 BUSY VERIFICATION AND INTERRUPT SERVICE

4.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)**4.5 BUSY VERIFICATION AND INTERRUPT SERVICE (Cont'd)**

4.5.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress; or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

4.5.3 Rates

See Section 11: Rates and Charges.

4.6 DIRECTORY ASSISTANCE SERVICE

4.6.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer also may receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

4.6.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

A. Requests for telephone numbers of non-directory listed or non-published service.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont’d)**4.6 DIRECTORY ASSISTANCE SERVICE (Cont’d)**

4.6.2 Regulations (Cont’d)

- B. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- C. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under “Handicapped Person” is defined by the Federal Register, Volume 35, No. 126.
- D. Requests originating from exchange lines of the state and its political subdivisions. No more than two (2) numbers may be requested per call to directory assistance. A directory assistance call is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.

Directory assistance service for Pennsylvania listings located outside a Customer’s LATA is not available from the following services: Dormitory Communications Service (DCS) lines; toll denied or restricted lines; hotel/motel and all hospital toll access trunk lines that are routed to special operator equipped locations; Public Access Smart-Pay Lines (PASL); and Public Access Lines (PAL).

Directory assistance service for Pennsylvania listings located outside a Customer’s LATA is available only on a direct dialed basis and may not be alternately billed. In order to accommodate situations, such as directory inaccessibility, only three (3) calls per billing period are allowed from each business main telephone exchanges service line.

4.6.3 Rates

See Section 11: Rates and Charges.

Competitive Local Exchange Carrier Tariff
SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)

4.7 LOCAL OPERATOR SERVICE

4.7.1 General

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station-to-station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00.

In addition to usage charges, an operator assistance charge applies to each call.

4.7.2 Rates

See Section 11: Rates and Charges.

4.8 BLOCKING SERVICE

4.8.1 General

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking also will prevent call completion through the use of *69 Service. Customers have two blocking options as follows:

Per-Call Blocking – To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all Customers in the Company's serving territory.

Per-Line Blocking – Per-Line Blocking must be added to a Customer's line by contacting the Company's business office and having a service order issued. All calls are automatically blocked when a Customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a Customer subscribes to Per-Line Blocking, they can deactivate blocking by dialing a special code prior to placing

Competitive Local Exchange Carrier Tariff
SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)

4.8 BLOCKING SERVICE (Cont'd)

4.8.1 General (Cont'd)

a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking Customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all Customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

Per-Line Blocking will be available to all customers in the Company's serving area and can only be added or removed from a Customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per-Line Blocking for the same Customer and telephone number at the same address may be charged the applicable non-recurring charge(s), which will be waived for Customers who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel while performing their jobs.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a Customer using call blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, they will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated ACR: (1) place the call through an operator; (2) place the call on the Company's network using a Company telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for Customers who are victims of domestic violence, the staffs of domestic violence program and agencies, and emergency service personnel while performing their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the ACR announcement will not be rated as completed calls.

Competitive Local Exchange Carrier Tariff
SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)

4.8 BLOCKING SERVICE (Cont'd)

4.8.1 General (Cont'd)

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 9xx, and/or other information and message services carrying a specific charge billed to a caller by a telephone company.

4.8.2 Regulations

A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

B. Blocking Service is available where equipment and facilities permit.

4.8.3 Rates and Charges

Blocking Service is provided at no cost to the Customer.

4.9 CUSTOMIZED NUMBER SERVICE

4.9.1 General

A. Customized Number Service allows a Customer to order a specified telephone number rather than the next available number.

B. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.

C. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by a Customer.

D. When a new Customer assumes an existing service, which includes Customized Number Service, the new Customer may keep the Customized Number, at the rate set forth in this Tariff, with the written consent of the Company and the former Customer.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)**4.9 CUSTOMIZED NUMBER SERVICE (Cont'd)**

4.9.1 General (Cont'd)

E. The Company reserves and retains the right:

1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any Customer to another, except as otherwise provided in this Tariff;
3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
4. The limitation of liability provisions in Section 2.1.2 of this Tariff are applicable to Customized Number Service.

4.9.2 Conditions

A. Charges for Customized Number Service apply when a Customer:

1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six (6) months of the date of the request.
2. Requests a number change from the Customer's present number to a Customized Number.

B. The Company shall not be liable to any Customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another Customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm, or corporation for an amount greater than such person, firm, or corporation has actually paid to the Company for Customized Number Service.

4.9.3 Rates

Not Applicable.

Competitive Local Exchange Carrier Tariff

SECTION 4 – SUPPLEMENTAL SERVICES (Cont'd)**4.10 CUSTOMER-REQUESTED SERVICE SUSPENSIONS****4.10.1 General**

At a Customer's request the Company will suspend incoming and outgoing service on the Customer's access line for a period not to exceed nine (9) months. The equipment will be left in place and directory listings continued during the suspension period without change. At the Customer's request the Company will provide an intercept recording referring callers to another number.

More than one (1) period of temporary suspension may be permitted in any one (1) calendar year, provided at least one (1) month's full charge shall be paid for service furnished between periods of temporary suspension. The reduction of rate on account of temporary suspension applies during a total of not more than nine (9) months during any one (1) calendar year, except that exchange service installed at civil defense control centers for stand-by emergency use may be temporarily suspended for more than nine months at the reduced rate. The reduction of rate on account of the temporary suspension of service will not apply during the first month's period of service.

During the period of suspension for business service, a monthly rate equal to the business dial tone line exchange rate applies per central office line unless otherwise specified; however, if the period of suspension is fifteen (15) days or less, the regular monthly rate applies. With Centrex systems, the minimum monthly charge applies during the period of suspension. Except as otherwise specified, all items in excess of the minimum monthly requirements are charged for at fifty percent (50%) of the regular monthly rate.

A reconnection charge applies to business Customers.

The Company will assess a lower monthly rate as specified above. However, any mileage charges, monthly cable charges, or monthly construction charges will remain due, without reduction during the period of suspension.

4.10.2 Rates

See Section 11: Rates and Charges.

Competitive Local Exchange Carrier Tariff

SECTION 5 – BUSINESS NETWORK SWITCHED SERVICES**5.1 GENERAL**

Business Network Switched Service (“BNSS”) provides a business Customer with a connection to the Company’s switching network, which enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company’s local calling service;
- C. access the Company’s operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA;
- D. access 911 service for emergency calling; and
- E. access the service of providers of interexchange service. A Customer may presubscribe to such provider’s service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider’s Carrier Identification Code (10XXX).

BNSS is provided via one or more channels terminated at the Customer’s premises. Each BNSS channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 11 of this Tariff apply to all service on a one-time basis unless waived pursuant to this Tariff.

5.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered: Basic Business Line Service. Basic Business Line Service is offered with flat rate or message rate local service, at the option of the Customer.

All BNSS may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only, or outward calling only.

Competitive Local Exchange Carrier Tariff

SECTION 5 – BUSINESS NETWORK SWITCHED SERVICES

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

5.2.1 Basic Business Line Service

A. General

Basic Business Line Service provides a Customer with one or more analog, voicegrade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

B. Flat Rate Basic Business Line Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service. Local calling areas are as specified in Section 11 of this Tariff.

2. Recurring and Nonrecurring Charges

In addition to applicable nonrecurring charges, service order charges apply as described in Section 11 of this Tariff.

Competitive Local Exchange Carrier Tariff

SECTION 5 – BUSINESS NETWORK SWITCHED SERVICES

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

5.2.1 Basic Business Line Service (Cont'd)

C. Message Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11 of this Tariff.

2. Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period. In addition to applicable nonrecurring charges, service order charges apply as described in Section 11 of this Tariff.

Competitive Local Exchange Carrier Tariff

SECTION 6 – SPECIAL SERVICES AND PROGRAMS**6.1 LIFELINE TELEPHONE SERVICE**

NOT OFFERED AT THIS TIME – RESERVED FOR FUTURE USE

6.2 LINK UP AMERICA

NOT OFFERED AT THIS TIME - RESERVED FOR FUTURE USE

6.3 ENHANCED EMERGENCY NUMBER SERVICE (E911)**6.3.1. General**

6.3.1.1 Enhanced Emergency Number Service (E911) allows the Customer to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Safety Answering Point (PSAP).

6.3.1.2 This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

6.3.1.3 Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E911 service, and which arise out of the negligence or other wrongful act of the Company,

Competitive Local Exchange Carrier Tariff

SECTION 6 – SPECIAL SERVICES AND PROGRAMS (Cont'd)**6.3 ENHANCED EMERGENCY NUMBER SERVICE (E911)**

6.3.1. General (Cont'd)

the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

6.3.1.4 The Company's switched network services enable the Customer to access E911 Emergency Service.

6.3.2 Terms

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 911 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/Master Street Address Guide (MSAG) data used for providing 911 service.

Content: The data elements of the MSAG including but not necessarily limited to the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Service Provider: A telecommunications public utility regulated by the Commission and which has or requests access to the county/municipality 911 system or connection to the serving selective router, including but not limited to local exchange carriers and competitive local exchange carriers.

Competitive Local Exchange Carrier Tariff

SECTION 6 – SPECIAL SERVICES AND PROGRAMS (Cont'd)**6.3 ENHANCED EMERGENCY NUMBER SERVICE (E911) (Cont'd)****6.3.2 Terms (Cont'd)**

Telephone Company System: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the telephone company for provision of service.

6.3.3 Regulations

The Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

The Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

The Company's liability is fully stated in Sections 6.3.1.2 and 6.3.1.3 of this Tariff and in Section 2 of this Tariff.

Cases of service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

The Host Telephone Company will install the county's/municipality's MSAG in "read/write" format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 911 service.

Competitive Local Exchange Carrier Tariff

SECTION 6 – SPECIAL SERVICES AND PROGRAMS (Cont'd)**6.3 ENHANCED EMERGENCY NUMBER SERVICE (E911) (Cont'd)****6.3.4 Surcharge**

A Customer shall pay a surcharge of \$1.65 for each 911 communications service or prepaid wireless device for which that Customer is billed by the Company.

6.4 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE**6.4.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the TRS Provider, in accordance with Commission's Order entered on February 4, 2000 in Docket No. M-00900239.

6.4.2 Surcharge

In addition to the charges provided in this Tariff, a surcharge will apply to all business access lines served by the Company. This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Commission. The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year. The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever

 Competitive Local Exchange Carrier Tariff

SECTION 6 – SPECIAL SERVICES AND PROGRAMS (Cont'd)**6.4 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (Cont'd)**

6.4.2 Surcharge (Cont'd)

the Commission calculates a new surcharge amount and notifies the Company. The following surcharge rates apply to all customer bills issued after the effective date of this Tariff:

Per business access line, per month: \$0.00.

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

| Number of Centrex Lines | Equivalent Lines |
|----------------------------------|-------------------------|
| 1 | 1 |
| 2 | 2 |
| 3 | 3 |
| 4 to 6 | 4 |
| 7 to 10 | 5 |
| 11 to 15 | 6 |
| 16 to 21 | 7 |
| 22 to 28 | 8 |
| 29 to 36 | 9 |
| 37 to 45 | 10 |
| 46 to 54 | 11 |
| 55 to 64 | 12 |
| 65 to 75 | 13 |
| 76 to 86 | 14 |
| 87 to 98 | 15 |
| 99 to 111 | 16 |
| 112 to 125 | 17 |
| 126 to 139 | 18 |
| 140 to 155 | 19 |
| 156 to 171 | 20 |
| 172 to 189 | 21 |
| 190 to 207 | 22 |
| 208 to 225 | 23 |
| 226 to 243 | 24 |
| 244 to 262 | 25 |
| 263 to 281 | 26 |
| 282 to 300 | 27 |
| Each additional 18 Centrex lines | 1 |

Competitive Local Exchange Carrier Tariff

SECTION 6 – SPECIAL SERVICES AND PROGRAMS (Cont'd)

6.4 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (Cont'd)

6.4.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the Customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

Competitive Local Exchange Carrier Tariff

SECTION 7 – CONTRACT SERVICES

7.1 GENERAL

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this Tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.

Competitive Local Exchange Carrier Tariff
SECTION 8 – SPECIAL ARRANGEMENTS

8.1 GENERAL

Arrangements will be developed on an Individual Case Basis (“ICB”) in response to a bond fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS

The Company will utilize the local calling areas as established by Verizon Pennsylvania LLC.

9.1 Verizon Pennsylvania LLC – Philadelphia Exchange Areas

| <i>Originating Exchange</i> | <i>Local Calling Area</i> |
|-----------------------------|--|
| | <i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i> |
| Philadelphia Zone 1 | Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4 |
| Philadelphia Zone 2 | Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24 |
| Philadelphia Zone 3 | Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34 |
| Philadelphia Zone 4 | Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41 |

9.2 Verizon Pennsylvania LLC – Philadelphia Suburban Exchange Areas

| <i>Originating Exchange</i> | <i>Local Calling Area</i> |
|---|--|
| | <i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i> |
| Chester Heights (Phil. Suburban Zone 10) | Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE) |
| Chester (Phil. Suburban Zone 11) | Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.2 Verizon Pennsylvania LLC – Philadelphia Suburban Exchange Areas (Cont'd)

| | |
|---|---|
| Media (Phil. Suburban Zone 12) | Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore |
| Swarthmore (Phil. Suburban Zone 13) | Broomall-Newton Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby |
| Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14) | Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby |
| Upper Darby (Phil. Suburban Zone 17) | Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby |
| Havertown-Manoa (Phil. Suburban Zone 21) | Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby |
| Broomall-Newton Square (Phil. Suburban Zone 22) | Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne |
| Cynwyd-Narberth (Phil. Suburban Zone 23) | Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3 |
| Ardmore (Phil. Suburban Zone 24) | Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne |
| Bryn Mawr (Phil. Suburban Zone 25) | Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne |
| Wayne (Phil. Suburban Zone 26) | Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne |
| Paoli-Malvern-Berwyn (Phil. Suburban Zone 28) | Broomall-Newton Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown |
| Valley Forge (Phil. Suburban Zone 29) | Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne |
| Norristown (Phil. Suburban Zone 30) | Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne |
| Conshohocken (Phil. Suburban Zone 31) | Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne |
| Flourtown (Phil. Suburban Zone 32) | Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3 |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.2 Verizon Pennsylvania LLC – Philadelphia Suburban Exchange Areas (Cont'd)

| | |
|---|--|
| Ambler (Phil. Suburban Zone 33) | Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove |
| Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34) | Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove |
| Bethayres-Huntingdon (Phil. Suburban Zone 37) | Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove |
| Willow Grove (Phil. Suburban Zone 38) | Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove |
| Hatboro (Phil. Suburban Zone 39) | Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove |
| Feasterville-Churchville (Phil. Suburban Zone 40) | Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe |
| Eddington-Cornwells Heights (Phil. Suburban Zone 41) | Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4 |
| Bristol (Phil. Suburban Zone 42) | Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley |
| Langhorne (Phil. Suburban Zone 43) | Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley |
| Levittown (Phil. Suburban Zone 44) | Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley |
| Warrington (Phil. Suburban Zone 45) | Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont’d)

9.3 Verizon Pennsylvania LLC – Pittsburgh Exchange Areas

| <i>Originating Exchange</i> | <i>Local Calling Area</i> |
|--|---|
| | <i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i> |
| Bellevue (Includes West View) | Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh |
| Braddock (Includes Wilkinsburg) | Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh |
| Carrick (Includes Mt. Lebanon) | Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills |
| Crafton (Includes McKees Rocks) | Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh |
| East Liberty | Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh |
| Homestead | Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills |
| Millvale (Includes Sharpsburg) | Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh |
| Pittsburgh | Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.4 Verizon Pennsylvania LLC – Pittsburgh Suburban Exchange Areas

| <i>Originating Exchange</i> | <i>Local Calling Area</i> |
|--|---|
| | <i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i> |
| Bethel Park (Pitt. Sub. 12) | Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills |
| Bridgeville (Pitt. Sub. 13) | Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale |
| Carnegie (Pitt. Sub. 14) | Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale |
| Coraopolis (Pitt. Sub. 15) | Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial |
| Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19) | East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale |
| Glenshaw (Pitt. Sub. 18) | Fox Chapel, Glenshaw, Millvale, Perrysville |
| Irwin (Pitt. Sub. 23) | Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette |
| McKeesport (Pitt. Sub. 10) | McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead |
| Monroeville (Includes Turtle Creek) (Pitt. Sub. 22) | Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills |
| Oakmont (Pitt. Sub. 20) | East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum |
| Penn Hills (Pitt. Sub. 21) | Braddock, Export, Monroeville, Oakmont Penn Hills |
| Perrysville (Pitt. Sub. 17) | Bellevue, Glenshaw, Perrysville, Wexford |
| Pleasant Hills (Pitt. Sub. 11) | Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills |
| Sewickley (Pitt. Sub. 16) | Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas

| <i>Originating Exchange</i> | <i>Local Calling Area</i> |
|-----------------------------|---|
| | <i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i> |
| Alexandria | Alexandria, Huntingdon, McConnellstown (Embarq) |
| Aliquippa | Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester |
| Allentown | Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton (Conestoga Tel. & Tel. Co.) |
| Altoona | Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone |
| Ambridge | Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16 |
| Annville | Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra |
| Ashland | Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah |
| Austin | Austin, Coudersport |
| Avella | Avella, Burgettstown, Washington |
| Avis | Avis, Jersey Shore, Lock Haven, Woolrich |
| Avondale | Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE), Wilmington, DE. (Verizon – DE) |
| Baden | Aliquippa, Ambridge, Baden, Rochester |
| Barnesboro | Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton |
| Bath | Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington |
| Beaver Falls | Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelenople |
| Bedminster | Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasio, Plumsteadville, Quakertown |
| Bellefonte | Bellefonte, Boalsburg, Centre Hall, Howard (Embarq), Snow Shoe, Spring Mills, State College, Zion (Embarq) |
| Belle Vernon | Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton |
| Bellwood | Altoona, Bellwood, Tyrone |
| Berwick | Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.), Wapwallopen (Commonwealth Tel.) |
| Bessemer | Bessemer, New Castle |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|------------------------|--|
| Bethlehem | Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown |
| Big Run | Big Run, Punxsutawney |
| Black Lick | Black Lick, Blairsville, Homer City, Indiana |
| Blairsville | Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe |
| Bloomsburg | Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville |
| Boalsburg | Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College |
| Bolivar | Blairsville, Bolivar, New Florence |
| Bradford | Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone, NY (Verizon – NY) |
| Brownsville | Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown |
| Buckingham | Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe |
| Burgettstown | Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris |
| Bushkill | Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon – NJ) |
| California | Belle Vernon, Brownsville, California, Charleroi, Fayette City |
| Canonsburg | Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington |
| Carbondale | Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.) |
| Carrolltown | Barnesboro, Carrolltown, Ebensburg, Hastings, Patton |
| Carversville | Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe |
| Catasauqua | Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown |
| Catawissa | Bloomsburg, Catawissa, Danville, Elysburg, Numidia |
| Center Point | Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville |
| Centre Hall | Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College |
| Charleroi | Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela |
| Cherry Tree | Barnesboro, Cherry Tree, Clymer, Glen Campbell |
| Chester Springs | Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford |
| Clairton | Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11 |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|-----------------------|--|
| Clarion | Clarion, Knox (Windstream), Leeper, Shippenville (Windstream), Sligo (Windstream), Strattanville (Windstream) |
| Claysville | Claysville, Washington, West Alexander |
| Clearfield | Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne |
| Clymer | Clymer, Indiana |
| Coatesville | Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown |
| Collegeville | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton |
| Connellsville | Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown |
| Coudersport | Austin, Coudersport, Roulette, Ulysses |
| Cresco | Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg |
| Cresson | Altoona, Cresson, Ebensburg, Hollidaysburg, Portage |
| Curwensville | Clearfield, Curwensville, Mahaffey |
| Danville | Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville |
| Dauphin | Dauphin, Halifax, Harrisburg Zone 1 |
| Dawson | Connellsville, Dawson, Perryopolis, Scottdale |
| Derry | Blairsville, Derry, Greensburg, Latrobe |
| Donora | Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela |
| Downingtown | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown |
| Doylestown | Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe |
| Dublin | Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton |
| DuBois | Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville |
| Eagle | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester |
| Easton | Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy |
| East Palestine | East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.) |
| Ebensburg | Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North) |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|----------------------|--|
| Eldred | Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport |
| Elizabeth | Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11 |
| Ellwood City | Beaver Falls, Ellwood City, New Castle, Portersville (Embarq), Wampum, Zelenople |
| Elysburg | Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury |
| Endeavor | Endeavor, Tidioute, Tionesta |
| Exton | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown |
| Fairchance | Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown |
| Farmington | Farmington, Uniontown |
| Fayette City | Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis |
| Finleyville | Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12 |
| Fleetwood | Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Topton (The Conestoga Tel. and Tel. Co.) |
| Frackville | Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah |
| Freeland | Freeland, Hazleton, McAdoo, Weatherly, White Haven |
| Frenchville | Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne |
| Galeton | Galeton |
| Girardville | Ashland, Frackville, Girardville, Mahanoy City, Shenandoah |
| Glen Campbell | Barnesboro, Cherry Tree, Glen Campbell |
| Glenmoore | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester |
| Glenwillard | Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16 |
| Green Lane | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.) |
| Greensburg | Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood |
| Greenville | Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.) |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|----------------------------|---|
| Grove City | Blacktown (Embarq), Grove City, Harrisville (Embarq), Mercer, Wesley (Verizon North) |
| Halifax | Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.) |
| Hamburg | Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading |
| Hamlin | Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack |
| Harleysville | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton |
| Harrisburg – Zone 1 | Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (Embarq), Mechanicsburg, Middletown, Shellsville (Verizon North) |
| Harrisburg – Zone 2 | Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown |
| Hastings | Barnesboro, Carrolltown, Hastings, Patton |
| Hawley | Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack |
| Hazleton | Conyngam-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven |
| Hellertown | Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown |
| Herminie | Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23 |
| Holidaysburg | Altoona, Cresson, Holidaysburg |
| Homer City | Black Lick, Blairsville, Homer City, Indiana |
| Honesdale | Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.) |
| Honey Brook | Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg |
| Hookstown | Aliquippa, Beaver Falls, Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry |
| Houtzdale | Clearfield, Houtzdale, Osceola Mills, Philipsburg |
| Hummelstown | Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North) |
| Huntingdon | Alexandria, Huntingdon, Marklesburg (Embarq), McConnellstown (Embarq), Mount Union |
| Imperial | Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15 |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|-----------------------|--|
| Indiana | Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood |
| Jeannette | Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23 |
| Jermyn | Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton |
| Jersey Shore | Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich |
| Jim Thorpe | Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven |
| Kane | Kane, Ludlow, Mount Jewett |
| Kemblesville | Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE) |
| Kennett Square | Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE) |
| Kingston | Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming |
| Kulpmont | Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin |
| Kutztown | Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (The Conestoga Tel. and Tel. Co.) |
| Lake Ariel | Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.) |
| Lake Como | Lake Como |
| Lancaster | Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg |
| Landisville | Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), Strasburg |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|-----------------------|--|
| Lansdale | Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton |
| Latrobe | Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream) |
| Lebanon | Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North) |
| Leeper | Clarion, Leeper, Marienville |
| Lehighton | Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.) |
| Lenape | Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown |
| Lewistown | Belleville (Embarq), Lewistown, McVeytown, Mifflintown (Embarq), Port Royal (Embarq), Reedsville (Embarq) |
| Ligonier | Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.) |
| Line Lexington | Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 45, Souderton |
| Lock Haven | Avis, Beech Creek (Embarq), Jersey Shore, Lock Haven, Mill Hall (Embarq), Woolrich |
| Lords Valley | Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack |
| Lowellville | Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.) |
| Ludlow | Kane, Ludlow |
| Mahaffey | Mahaffey, Curwensville |
| Mahanoy City | Frackville, Girardville, Lakewood (Frontier Comm. – Lakewood), Mahanoy City, Shenandoah, Tamaqua |
| Marchand | Marchand, Punxsutawney |
| Marienville | Leeper, Marienville |
| Marion Center | Indiana, Marion Center |
| Masontown | Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown |
| McAdoo | Freeland, Hazleton, McAdoo, Tamaqua, Weatherly |
| McClellandtown | Fairchance, Masontown, McClellandtown, Smithfield, Uniontown |
| McDonald | Burgettstown, Canonsburg, Imperial, McDonald, Midway (Windstream), Oakdale, Pitb. Subn. Zone 13 |
| McMurray | Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13 |
| McVeytown | Lewistown, McVeytown |
| Mechanicsburg | Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg |

Competitive Local Exchange Carrier Tariff

SECTION 9 – LOCAL CALLING AREAS (Cont'd)**9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)**

| | |
|-----------------------|---|
| Mendenhall | Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE) |
| Mercer | Blacktown (Embarq), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpsville, Wesley (Verizon North) |
| Middletown | Elizabethtown (Embarq), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown |
| Midland | Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry |
| Millersville | Lancaster, Landisville, Millersville, Mountville (Embarq), Strasburg |
| Millheim | Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College |
| Millville | Bloomsburg, Millville, Washingtonville |
| Milton | Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Sunbury, Washingtonville, Watsontown (Windstream) |
| Minersville | Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.) |
| Monessen | Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela |
| Monongahela | Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela |
| Moosic | Moosic, Pittston, Scranton, Taylor, Wyoming |
| Morrisville | Ewing, NJ (Verizon – NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley |
| Mortonville | Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown |
| Moscow | Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack |
| Mountaintop | Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre |
| Mount Carmel | Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin |
| Mount Gretna | Anville, Lebanon, Mount Gretna, Palmyra |
| Mount Jewett | Bradford, Mount Jewett, Kane |
| Mount Pleasant | Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood |
| Mount Pocono | Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg |
| Mount Union | Huntingdon, McConnellstown (Embarq), Mount Union |
| Nanticoke | Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre |
| Nazareth | Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth |
| Nesquehoning | Jim Thorpe, Lansford (Windstream), Lehigh, Nesquehoning |
| New Castle | Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (Embarq), Princeton (Verizon North), Volant (Embarq), Wampum |
| New Florence | Bolivar, Johnstown, New Florence, Seward |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|-------------------------|---|
| Newfoundland | Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack |
| New Hope | Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon – NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley |
| New Kensington | New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum |
| New Philadelphia | Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua |
| New Salem | Brownsville, New Salem, Republic, Uniontown |
| Newtown | Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley |
| Northampton | Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington |
| Northumberland | Danville, Milton, Northumberland, Sunbury |
| North Wales | Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton |
| Numidia | Bloomsburg, Catawissa, Elysburg, Numidia |
| Oakdale | Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14 |
| Olyphant | Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor |
| Orwigsburg | Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven |
| Osceola Mills | Clearfield, Houtzdale, Osceola Mills, Philipsburg |
| Oxford | Avondale, Kemblesville, Kirkwood (Commonwealth Tel.), Landenberg, Oxford, West Grove |
| Palmyra | Anville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra |
| Paris | Burgettstown, Paris, Weirton, W. Va. (Verizon – W. Va.) |
| Parkesburg | Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove |
| Parkwood | Indiana, Parkwood |
| Patton | Altoona, Barnesboro, Carrolltown, Hastings, Patton |
| Pennsburg | Bally (The Conestoga Tel. and Tel. Co.), Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville (The Conestoga Tel. and Tel. Co.), Souderton |
| Perkasie | Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton |
| Perryopolis | Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown |
| Philipsburg | Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne |
| Phoenixville | Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|-----------------------|---|
| Pittston | Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming |
| Plumsteadville | Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown |
| Plymouth | Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre |
| Point Marion | Cheat Lake (Verizon – W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon – W. Va.), Smithfield, Uniontown |
| Portage | Cresson, Ebensburg, Johnston, Portage, Southfork |
| Port Allegany | Eldred, Port Allegany, Roulette, Smethport |
| Pottstown | Boyertown (The Conestoga Tel. and Tel. Co.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville |
| Pottsville | Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua |
| Pughtown | Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford |
| Punxsutawney | Big Run, Marchand, Punxsutawney |
| Quakertown | Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasio, Plumsteadville, Quakertown, Souderton, Springtown |
| Reading | Adamstown (Denver & Ephrata Tel. and Tel. Co.), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.) |
| Renovo | Renovo |
| Republic | Brownsville, New Salem, Republic, Uniontown |
| Rew | Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon – NY), Rew, Smethport |
| Reynoldsville | DuBois, Reynoldsville, Sykesville |
| Riegelsville | Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy |
| Rochester | Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester |
| Roulette | Coudersport, Port Allegany, Roulette |
| Royersford | Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville |
| Russell | Russell, Sugar Grove, Warren, Youngsville |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|-------------------------|---|
| Saint Clair | Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven |
| Saxton | Hopewell (Embarq), Saxton |
| Schuylkill Haven | Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven |
| Schwenksville | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville, Souderton |
| Scottdale | Connellsville, Dawson, Mount Pleasant, Scottdale |
| Scranton | Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming |
| Shamokin | Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS – Mahanoy and Mahantango Tel. Co.) |
| Sharon | Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex |
| Sharpsville | Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex |
| Shenandoah | Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah |
| Slatington | Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington |
| Smethport | Bradford, Eldred, Port Allegany, Rew, Smethport |
| Smithfield | Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown |
| Smiths Ferry | Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry |
| Smock | Brownsville, Smock, Uniontown |
| Snow Shoe | Bellefonte, Frenchville, Snow Shoe |
| Souderton | Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton |
| Springdale | New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum |
| Spring Mills | Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College |
| Springtown | Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy |
| State College | Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College |

Competitive Local Exchange Carrier Tariff
SECTION 9 – LOCAL CALLING AREAS (Cont'd)

9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

| | |
|-------------------------|--|
| Strasburg | Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg |
| Stroudsburg | Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon – NJ) |
| Sugar Grove | Russell, Sugar Grove, Warren, Youngsville |
| Sunbury | Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury |
| Sykesville | DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville |
| Tamaqua | Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua |
| Tarentum | New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum |
| Taylor | Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming |
| Tidioute | Endeavor, Tidioute, Tionesta, Warren |
| Tyrone | Altoona, Bellwood, Tyrone, Warriors Mark (Windstream) |
| Tionesta | Endeavor, Tidioute, Tionesta |
| Ulysses | Coudersport, Ulysses |
| Uniontown | Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown |
| Unionville | Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown |
| Upper Black Eddy | Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon – NJ), Milford, NJ (Verizon – NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy |
| Wallenpaupack | Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack |
| Wampum | Beaver Falls, Ellwood City, New Castle, Wampum |
| Warren | Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville |
| Washington | Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander |
| Washingtonville | Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville |
| Weatherly | Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven |
| West Alexander | Claysville, Washington, West Alexander |
| West Chester | Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown |
| West Grove | Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE) |
| West Middlesex | Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex |

Competitive Local Exchange Carrier Tariff

SECTION 9 – LOCAL CALLING AREAS (Cont'd)**9.5 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)**

| | |
|---------------------|---|
| West Newton | Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.) |
| Westtown | Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown |
| White Haven | Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven |
| Wilkes-Barre | Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming |
| Williamsport | Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport |
| Winburne | Clearfield, Frenchville, Philipsburg, Winburne |
| Woolrich | Avis, Jersey Shore, Lock Haven, Woolrich |
| Wycombe | Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe |
| Wyoming | Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming |
| Yardley | Ewing, NJ (Verizon – NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Wycombe, Yardley |
| Youngsville | Russell, Sugar Grove, Warren, Youngsville |
| Youngwood | Greensburg, Mount Pleasant, Youngwood |
| Zelienople | Beaver Falls, Criders Corners (North Pitt. Tel. Co.), Ellwood City, Evans City (Embarq), Zelienople |

Competitive Local Exchange Carrier Tariff
SECTION 10 – RESERVED FOR FUTURE USE

Competitive Local Exchange Carrier Tariff
SECTION 11 – RATES AND CHARGES

11.1 GENERAL RULES AND REGULATIONS

11.1.1 Returned Check Charge: Per check or bank draft: \$40.00

11.2 NETWORK SWITCHED SERVICES

Basic Exchange Services

| Service Category | Rate Element | Rate |
|--|---|-------|
| Business – Unlimited (defined as 900 minutes per line, per month. Should customer’s minutes exceed 1,500 minutes in any given month, Pioneer shall charge \$0.01 per minute) | | |
| | Plan A – Verizon PA Inc. territory Density Cell 1 | 40.99 |
| | Plan B - Verizon PA Inc. territory Density Cell 2 | 40.99 |
| | Plan C - Verizon PA Inc. territory Density Cell 3 | 43.99 |
| | Plan D – Verizon PA Inc. territory Density Cell 4 | 45.99 |

Competitive Local Exchange Carrier Tariff
SECTION 11 – RATES AND CHARGES (Cont’d)

11.2 NETWORK SWITCHED SERVICES (Cont’d)

Other

| Service Category | Rate Element | Rate |
|-------------------------|---|---|
| Trunk Lines | Business – Monthly | 150% of 1 party Unlimited Service Rate Applicable in Exchange |
| Service and Equipment | Business - Install Network Access Line | 56.00 |
| | Business – Change Grade or Class of Service | 35.00 |
| | Business – Change Telephone Number | 40.00 |
| | Business – Rearrange Combined Billing | 11.50 |
| | Business – Transfer Service | 13.00 |

Competitive Local Exchange Carrier Tariff
SECTION 11 – RATES AND CHARGES (Cont'd)

11.3 CONNECTION CHARGES

11.3.1 Connection Charges

| Service Category | Rate Element | Rate |
|--------------------------------|--|-------------|
| Central Line Office Connection | Business – NRC – Per Central Office Line or Trunk – Establishing Service | 56.00 |
| | Business – NRC – To Change the Grade or Class of Service | 35.00 |
| | Business – NRC – To Change a Telephone Number | 40.00 |
| | Business – NRC – To Rearrange Combined Billing | 11.50 |
| | Business – NRC – To Transfer Service | 13.00 |
| Service Ordering | Business – NRC – To Transfer Service | 13.00 |

11.3.2 Charges Associated With Premises Visits / Trouble Isolation

| Service Category | Rate Element | Flat Rate |
|-------------------------|--|------------------|
| Premises Work | Business – Per Line – Includes up to 1.5 hours of technician travel time | 75.00 per hour |

11.3.3 Primary Interexchange Carrier Charge (PICC)

Business: \$5.00 per line

Competitive Local Exchange Carrier Tariff

SECTION 11 – RATES AND CHARGES (Cont'd)

11.3 CONNECTION CHARGES (Cont'd)

11.3.4 Other Services

| Service Category | Rate Element | Rate |
|-------------------------------|--|-------------|
| Restoral of Service | Business – Per Account | 41.00 |
| Payment Prior to Interruption | Per Account on Which Payment Is Received | 5.00 |
| Temporary Suspension | Business – S&E | 44.00 |
| Change in Installation Date | Per Line | 25.00 |

Competitive Local Exchange Carrier Tariff
SECTION 11 – RATES AND CHARGES (Cont'd)

11.4 SUPPLEMENTAL SERVICES

11.4.1 Custom Calling Services

| Service Category | Rate Element | Rate |
|-------------------------|---|-------------|
| Customized Number | Per Month | 16.00 |
| Call Waiting | Business – Monthly (Per Line) | 6.50 |
| Call Forwarding | Business – Monthly (Per Line) | 6.50 |
| Call Forwarding II | Busy Line – Business – Monthly (Per Line) | 2.75 |
| | Does Not Answer – Business Monthly (Per Line) | 2.75 |
| | Busy Line/Does Not Answer – Business – Monthly (Per Line) | 4.00 |
| Three-Way Calling | Business – Monthly (Per Line) | 6.50 |
| Usage Three-Way Calling | Business – Per Activation | 0.75 |
| | Business – Monthly Capped Activated Amount | 7.50 |
| Speed Dialing – 8 Code | Business – Monthly (Per Line) | 5.00 |
| Speed Dialing – 30 Code | Business – Monthly (Per Line) | 7.50 |
| Line Hunting | S&E – First Group Arranged at Same Time | 24.00 |
| *69 | Monthly (Per Line) | 5.00 |
| | Per Activation | 0.75 |
| Call Trace | Per Activation | 3.50 |
| | Case Preparation Charge | 5.00 |
| Caller ID | Monthly (Per Line) | 7.50 |
| | With Name – Monthly (Per Line) | 7.50 |
| Call Waiting ID | Monthly (Per Line) | 7.50 |
| | With Name – Monthly (Per Line) | 7.50 |
| Repeat Dialing | Monthly – Per Line / Per Activation | 3.00/0.75 |
| | Monthly Capped Activated Amount | 4.50 |
| | With *69 – Monthly – Per Line / Per Activation | 4.75/1.25 |
| | With *69 - Monthly Capped Activated Amount | 8.25 |

Competitive Local Exchange Carrier Tariff
SECTION 11 – RATES AND CHARGES (Cont’d)

11.4 SUPPLEMENTAL SERVICES (Cont’d)

11.4.2 Centrex Service

Reserved for Future Use

11.4.3 Busy Line Verification and Busy Line Interrupt

Busy Line Verification, Each request \$2.50
 Busy Line Interrupt, Each request, With Verification \$5.00

11.4.4 Directory Assistance Service

Directly Dialed Directory Assistance Calls in Excess of
 the Call Allowance – Each \$1.25

Calls to Directory Assistance via a Local or MTS
 Operator In Excess of the Call Allowance – Each \$2.50

11.4.5 Directory Listing Service

| Service Category | Rate Element | Rate |
|-----------------------------|----------------------------------|-------|
| Additional Listing | Business – S&E – Each | 21.00 |
| | Business – Monthly – Each | 2.55 |
| Nonpublished Service | Business – S&E – Per Line | 21.00 |
| | Business – Monthly – Per Line | 2.90 |
| Nondirectory Listed Service | Business – S&E – Per Listing | 21.00 |
| | Business – Monthly – Per Listing | 1.45 |
| Change Listing | Business – S&E – Per Listing | 21.00 |

11.4.6 Local Operator Service – Call Connect

Call Connect, Per Call Completed and Dialed – Each \$0.35

Competitive Local Exchange Carrier Tariff
SECTION 11 – RATES AND CHARGES (Cont’d)

11.4 SUPPLEMENTAL SERVICES (Cont’d)

11.4.7 Stand Alone Voice Mail Service

| Service Category | Rate Element | Rate |
|-------------------------|---|-------------|
| Business | Business Call Answering – Multiple Mailbox with Call Forwarding – Busy Line/Does not Answer or Call Forwarding Does Not Answer – Monthly (Per Line) | 12.00 |
| | Call Answering – Multiple Mailbox – Monthly (Per Line) | 10.00 |
| | Call Answering – Guest Mailbox with Call Forwarding – Busy Line/Does not Answer or Call Forwarding Does Not Answer – Monthly (Per Line) | 12.00 |
| | Call Answering – Guest Mailbox – Monthly (Per Line) | 10.00 |

11.5 SPECIAL SERVICES AND PROGRAMS

RESERVED FOR FUTURE USE

Exhibit 4
Financial Statements-
Confidential

Exhibit 5
Certificate of Service

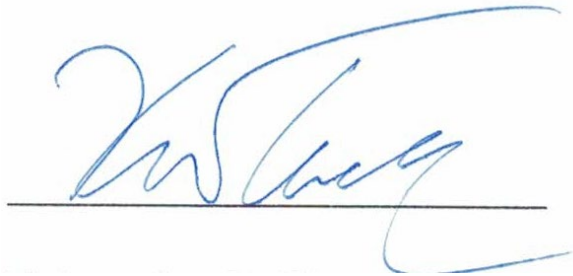
I, Kristopher E. Twomey, Counsel to Stroud Media hereby affirm that a true and correct copy of the foregoing was served via US Mail to the following parties:

Office of Consumer Advocate
555 Walnut Street
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Harrisburg, PA 17101-1923

Office of Small Business Advocate
Commerce Building, Suite 1102
300 North Second Street
Harrisburg, PA 17101

Office of Attorney General
Office of Consumer Protection
Strawberry Square
Harrisburg, PA 17120

Verizon Pennsylvania LLC
Attn: PA PUC Notifications
900 Race Street, 6th Floor
Philadelphia, PA 19107



Kristopher E. Twomey