

Subject: Follow-Up Complaint – Incomplete Resolution of Crossed Meter Issue
(Docket C-2026-3060993)

I am following up regarding my complaint against PECO Energy Company.

PECO has acknowledged that my account was billed on the wrong meter and issued a credit of \$6,761.85. However, I have serious concerns that the resolution is incomplete.

The meter mix-up has existed since approximately 2018, yet PECO has not explained what time period was used to calculate the adjustment. Base on the duration of the issue, the credited amount appears significantly lower than expected.

Additionally, PECO has not clearly confirmed whether the physical meter wiring has been corrected. I am concerned that I may continue to be billed incorrectly.

I respectfully request that the Commission:

1. Require PECO to provide a detailed breakdown of how the \$6,761.85 adjustment was calculated, including the exact time period covered.
2. Review whether the billing adjustment complies with PUC regulations given the long duration of the error.
3. Confirm that the meter configuration has been physically corrected to prevent ongoing billing errors.

This issue has been ongoing for several years and I want to ensure it is fully and fairly resolved.

Thank you for your assistance.