

Subject: Follow-Up – Inadequate Billing Adjustment for Long-Term Meter Mix-Up (Docket C-2026-3060993)

I am following up regarding my complaint against PECO Energy Company.

PECO has confirmed that my account was associated with the wrong meter due to an internal record error. While they have issued a credit of \$6,761.85, they stated that the billing adjustment only covers the period from December 4, 2023 through December 9, 2025.

However, this meter mix-up has existed since approximately 2018. As a result, the adjustment only accounts for about two years of incorrect billing, leaving several additional years unaddressed.

Because this error was entirely on PECO's side and could not have been reasonably identified by me earlier, I respectfully request that the Commission review whether limiting the adjustment period is appropriate under these circumstances.

I ask that PECO be required to:

1. Explain why the adjustment period was limited to two years despite the long-term nature of the error.
2. Review whether additional billing corrections should be applied for prior years.
3. Confirm that all corrective measures have been fully implemented to prevent future billing errors.

Thank you for your assistance in ensuring a fair resolution.

Sincerely,