

March 23, 2026

**Via Electronic Filing**

Matthew Homsher, Esquire  
Secretary  
PA Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Docket No. C-2025-3056210  
Donna Combs v. FirstEnergy Pennsylvania Electric Company  
2<sup>nd</sup> Status Report of FE PA (Penelec Rate District)**

Dear Secretary Homsher:

Attached for filing is the 2<sup>nd</sup> Status Report of FirstEnergy Pennsylvania Electric Company (Penelec Rate District) in connection with the above-referenced proceeding.

A copy of the enclosed Status Report has been provided to the Complainant in the manner indicated on the attached Certificate of Service.

If there are any questions, please do not hesitate to contact me.

Very truly yours,

Reger Rizzo & Darnall LLP



Margaret A. Morris

MAM/co  
Enclosures

cc: The Hon. Emily A. Farren, PA Public Utility Commission [w/encls.]  
Tori Giesler, Esquire, FirstEnergy Service Company [w/encls.]  
Donna Combs [w/encls.]

**Re: Docket No. C-2025-3056210  
Donna Combs v. FirstEnergy Pennsylvania Electric Company  
2<sup>nd</sup> Status Report of FE PA (Penelec Rate District)**

**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing document has been served upon the following person(s), in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

**Via Electronic Mail**

Donna Combs  
[combsdonna72@gmail.com](mailto:combsdonna72@gmail.com)

Dated: March 23, 2026

  
\_\_\_\_\_  
Margaret A. Morris, Esquire

March 23, 2026

**Via Electronic Mail**

The Honorable Emily A. Farren

[efarren@pa.gov](mailto:efarren@pa.gov)

**Re: Docket No. C-2025-3056210  
Donna Combs v. FirstEnergy Pennsylvania Electric Company  
2<sup>nd</sup> Status Report of FE PA (Penelec Rate District)**

Your Honor:

Pursuant to the Hearing Cancellation Notice, dated October 14, 2025, FirstEnergy Pennsylvania Electric Company, Penelec Rate District, (Company) respectfully submits this 2<sup>nd</sup> Status Update regarding the service provided to Donna Combs (Complainant).

**2-Year Outage History**

Per the Company's database, the Complainant experienced 3 sustained outage on their service in the past 2 years. The 1<sup>st</sup> outage occurred on 12/29/2025 during a high wind event that ultimately caused a line failure. The outage lasted 47 minutes and impacted 10 customers. The outage was successfully isolated by a TripSaver recloser at Pole 9-630983 that was installed under the 2025 PARC program.

The second outage was on March 12, 2026 and lasted 34 minutes. The outage was due to a broken primary neutral caused by a high wind event. The 435 customers affected represents all customers on the Honey Grove-00134-83 Circuit. There was no ability to prevent this outage; crews made the proper switching and repairs to get customers back on in a timely manner.

The third outage was on March 16, 2026 and lasted 293 minutes and impacted 11 customers. This outage was caused by an off right-of-way tree taking down the primary line during a snow and high wind event. This fault was also successfully isolated by the TripSaver recloser.

Per the Complainant's smart meter history, the Complainant experienced 6 momentary outages on their service since the start of October, 2025. The first momentary outage was on October 1, 2025. The second momentary outage occurred on December 29, 2025 (the same day as the high wind event that later caused a sustained outage). The third momentary outage on January 26, 2026 was caused due to planned switching. No cause

Hon. Erin Gannon  
**Re: 2<sup>nd</sup> Status Report**  
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could be found for the momentary outage on February 15, 2026. The two following momentary outages happened on March 12, 2026, in relation to the sustained outage mentioned above. These two momentary outages were due to equipment operations trying to clear the fault before locking out. The sustained outage on March 16, 2026, that was highlighted above was also captured by the smart meter.

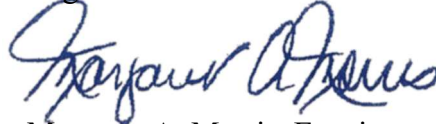
### **Work Updates**

- Scheduled for Fall 2026, the Company has scheduled the installation of a new SCADA controlled Viper recloser in the Honey Grove Substation.

I spoke to the Complainant today. **The parties respectfully request that the matter be continued until after July 1, 2026, so that the Complainant can be assured that the actions taken by the Company have improved the reliability of the service provided. Thank you for considering the joint request.**

Very truly yours,

Reger Rizzo & Darnall LLP

A handwritten signature in blue ink, appearing to read "Margaret A. Morris".

Margaret A. Morris, Esquire

MAM/mam

cc: Tori Giesler, Esquire, FirstEnergy Service Company  
Donna Combs