



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

March 25, 2026

A-6428779
A-2026-3061292

GRACE AND LOVING HOME CARE LLC
5745B N BROAD STREET
PHILADELPHIA PA 19141

RE: APPLICATION OF GRACE AND LOVING HOME CARE LLC

To Whom It May Concern:

On March 16, 2026, the application of Grace and Loving Home Care LLC, at A-2026-3061292, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. In order for the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

I, _____, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Jerome Elliott, Bureau of Technical Utility Services at 717-214-7155. Faxed or emailed filings are **not** accepted.

Sincerely,

A handwritten signature in cursive script that reads "Matthew L. Homsher".

Matthew L. Homsher
Secretary

Enclosure

Docket No. A-2026-3061292
GRACE AND LOVING HOME CARE LLC

Request for Information

- 1) What services does Grace and Loving Home Care LLC (GALHC) offer and to whom does it provide each service? Please describe what each service entails in practical terms. PLEASE FULLY DESCRIBE ALL SERVICES RENDERED.
- 2) You stated in your application that “GALHC proposes to provide paratransit transportation to your own customers of Grace and Loving Home Care LLC whether or not they are reimbursable under the PA Medicaid Community HealthChoices Waiver, and through contracts with Coordinated Transportation Solutions Inc and MTM, Inc. or the PA Medicaid OBRA Waiver.” What is the proposed breakdown of percentages for transporting your own customers, transporting the general public, and transporting customers through brokers such as CTS and MTM?
- 3) How does GALHC advertise to or acquire passengers for this transportation service?
- 4) Please provide any agreement GALHC may have with the Department of Human Services and/or the Office of Developmental Programs.
- 5) Does GALHC have an existing written agreement with any state, local or governmental entity, other than the Department of Human Services and/or the Office of Developmental Programs, for the provision of services by GALHC? If so, please provide a complete copy of each such agreement.
- 6) How does GALHC determine the rates to be charged to passengers using its transportation services?
 - a. Are any of these rates set by a state, county, local or governmental entity? If so, please provide documentation and explain.
- 7) How does GALHC determine where and when it will provide transportation services and the routes it will use for those transportation services?
 - a. Does any state, county, local or governmental entity regulate or control where GALHC will provide transportation services or the routes it will use for those transportation services? If so, please explain.
 - b. What percentage of your overall transportation service routes are controlled or regulated by a state, county, local or governmental entity?
- 7) Does any state, county, local or governmental entity regulate or control whether a participant is eligible as a passenger with GALHC’s transportation service?
- 8) Does GALHC offer transportation services that are not subject to a contract or program of a state, county, local or governmental entity?
 - a. Can you provide a signed contract you have in place for Coordinated Transportation Solutions Inc and MTM?

- b. If yes, what percentage of your overall transportation services are provided to these types of passengers by contract?
- 9) Is GALHC subject to Audits or Inspection or required to submit reports to any state, county, local or governmental entity. If so, to whom and for what purpose.
- 10) Is GALHC required by contract with any governmental entity, as a condition of participation, to have a PUC Certificate of Public Convenience?
 - a. If Yes, please identify the governmental entity requiring the certificate and the reason, if known, for the requirement.