

# QUALITY CARE 4U COMMUNITY SERVICES LLC

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Docket No. A-2026-3061085

Request for Information – Responses

**1. What services does Quality Care 4U Community Services LLC offer and to whom does it provide each service?**

Quality Care 4U Community Services LLC provides the following services to individuals with intellectual disabilities:

- Community Participation Support (CPS)
- In-Home and Community Support
- In-Home Respite
- Out-of-Home Respite
- Adult Day Program Facility Services

These services are designed to support individuals in developing life skills, increasing independence, and accessing their communities safely.

**2. How does QC4UCS advertise or acquire passengers for its transportation service?**

Quality Care 4U Community Services LLC does not advertise transportation services to the general public.

Transportation services are made known through:

- Supports Coordinators
- County representatives
- Families and participants

Transportation is incorporated into an individual's service plan through the ODP waiver system.

**3. Agreements with DHS and/or ODP**

Quality Care 4U Community Services LLC maintains an active provider agreement with the Office of Developmental Programs (ODP) under the Pennsylvania Department of Human Services.

A copy of the ODP Provider Agreement is attached.

**4. Agreements with other governmental entities**

Quality Care 4U Community Services LLC does not have

any additional written agreements with state, local, or governmental entities outside of DHS and ODP.

1. How are transportation rates determined?

Quality Care 4U Community Services LLC operates under county-approved contracts funded through ODP waiver programs.

- Rates are set by the Commonwealth of Pennsylvania
- Based on geographic zones (Zone 1, Zone 2, Zone 3)
- Billed in 15-minute increments

a. Yes, rates are determined by the Pennsylvania Department of Human Services through ODP.

2. How are service locations, times, and routes determined?

Services are provided throughout Allegheny County based on:

- Individual Support Plans (ISP)
- Participant needs
- Authorized service hours

a. Routes are not directly regulated by a governmental entity but must align with approved ISPs.

b. 0% directly regulated; 100% guided by ODP-authorized plans.

3. Eligibility of participants

Eligibility is determined by Allegheny County ODP based on waiver eligibility and approved ISP budgets.

4. Services outside government programs

Quality Care 4U Community Services LLC does not provide transportation services outside of state or waiver-funded programs.

5. Audits, inspections, and reporting

Yes, the organization undergoes annual audits, inspections, and compliance reviews by Allegheny County and the Commonwealth of Pennsylvania.

6. Requirement for PUC Certificate of Public Convenience

Yes, Quality Care 4U Community Services LLC is required to maintain a PUC Certificate of Public Convenience as mandated by Allegheny County ODP.

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF HUMAN SERVICES  
OFFICE OF DEVELOPMENTAL PROGRAMS



**Provider Agreement for Participation in Pennsylvania's Consolidated, Person/Family Directed Support, Community Living and Adult Autism Waivers**

This Provider Agreement is effective January 1, 2020, for purposes of Quality Care 4U Community Services LLC (hereinafter "Waiver Provider") participation in Pennsylvania's Consolidated Waiver, Person/Family Directed Support Waiver, Community Living Waiver and/or Adult Autism Waiver.

Whereas, the Department of Human Services ("Department"), Office of Developmental Programs ("ODP") administers Pennsylvania's Consolidated Waiver, Person/Family Directed Support Waiver, Community Living Waiver and Adult Autism Waiver ("Waiver Programs"); and

Whereas, Waiver Provider seeks to provide services to persons eligible to receive waiver services ("Waiver Participants"); and

Whereas, waiver services are supported by federal and state funds, and ODP must administer the Waiver Programs consistent with the terms of the waivers approved by the Centers for Medicare and Medicaid Services ("CMS") ("approved waivers");

Now, therefore, Waiver Provider, as a condition of participation in the Waiver Programs, agrees:

1. To comply with the following (collectively, "Waiver Program Standards"): federal and state statutes and regulations that apply to the Waiver Programs and Waiver Provider, including but not limited to those governing participation in the Pennsylvania Medical Assistance Program, confidentiality, and nondiscrimination; and policy bulletins governing the Waiver Programs issued by ODP (including but not limited to monitoring of Waiver Provider's service delivery and of claims submitted for services delivered); provided, however, that Waiver Provider does not thereby waive any rights it has under state and federal law relating to the Waiver Program Standards, including but not limited to ODP's interpretation and application of the Waiver Program Standards to Waiver Provider.
2. To comply with the approved waivers; including all standards enumerated in the service definition(s) which the Waiver Provider will be rendering, provider qualification requirements and other requirements established by the Department as outlined in the approved waivers.
3. To deliver waiver services in accordance with the terms of the Individual Support Plan of each individual served by Waiver Provider in a manner that meets professionally recognized standards of care. For the purpose of this paragraph, the Individual Support Plan is the Individual Support Plan that is in the possession of Waiver Provider, after Waiver Provider has made good faith efforts to obtain the most current Individual Support Plan.
4. To provide records, as requested, to the Department, the United States Department of Health and Human Services, the Pennsylvania Office of Attorney General (Medicaid Fraud Control Unit), and other authorized federal and state agencies, or their designees, regarding waiver services delivered and payments received by Waiver Provider.
5. This Provider Agreement shall continue in effect until it is terminated by either provider or the Department upon thirty (30) days prior written notice to the other party or until it is superseded by a new agreement. The notice of termination must state the date of termination.

Robert Lofton  
(Provider signature)

7/11/2023  
(Date)

Robert Lofton  
(Printed name of signatory)

CEO  
(Title of signatory)

Quality Care 4U Community Services LLC  
(Printed name of provider)

(Master or National Provider Index- MPI or NPI number)

1819 Cliff St. Pittsburgh Pa. 15219  
(Provider address)

88-2714455

(Federal Employer Identification Number- Federal EIN)

412.807.9437  
(Telephone number)

rlofton100@yahoo.com  
(E-mail address)

For Completion By ODP Staff When The Provider Does Not Have A MPI Number At The Time This Agreement Was Completed:  
Master Provider Index - MPI Number: 104254872

	2:1	W9800	\$706.70 (per day)	\$941.99 (per day)
	2:1 enhanced	W9801	\$1,079.73 (per day)	\$1,387.10 (per day)
15-Minute Respite (In-Home Respite and Unlicensed Out-Of-Home Respite)	1:4	W8096	\$2.53	\$3.34
	1:3	W9860	\$3.34	\$4.40
	1:2	W9861	\$4.93	\$6.53
	1:1	W9862	\$8.90	\$11.84
	1:1 enhanced	W9863	\$13.78	\$17.45
	2:1	W9864	\$17.66	\$23.55
	2:1 enhanced	W8095	\$26.99	\$34.68
Supports Broker	1:1	W7096	\$20.35	\$24.95
Supports Coordination	1:1	W7210	\$30.46	N/A
Targeted Supports Management	1:1	T1017	\$30.46	N/A
Housing Transition and Tenancy Sustaining Services	1:1	H0043	\$22.67	\$27.35
Family Medical Support Assistance	1:1	W0064	\$20.62	\$23.71
Transportation Trip (for providers that do not have a cost-based rate)	Zone 1	W7274	\$35.32	N/A
	Zone 2	W7275	\$63.96	N/A
	Zone 3	W7276	\$72.65	N/A