

MAR 28 2011

Customer Name JERGONS, FRANK
Address 56 MIDLAND HTS APT B
MIDLAND PA 15059-1033
Account Number 4000228110001

Investigator _____ DLC Analyst _____
Case Number PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE Mail Drop _____
From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/08/2006				Late Charge					\$0.37				\$30.37	
03/08/2006	03/08/2006	29	1340	Act - DLC	372	12.8		1,023	\$17.80	04/03/2006			\$48.17	
04/06/2006	04/06/2006	29	1370	Act - DLC	360	12.4		662	\$17.43	05/01/2006			\$65.60	
05/08/2006				Payment					\$65.60 cr				\$0.00	
05/08/2006				Late Charge					\$0.81				\$0.81	
05/08/2006	05/08/2006	32	1400	Act - DLC	360	11.3		282	\$17.43	06/01/2006			\$18.24	
06/07/2006				Late Charge					\$0.22				\$18.46	
06/07/2006	06/07/2006	30	1437	Act - DLC	444	14.8	54	181	\$20.00	07/03/2006			\$38.46	
06/19/2006				Payment					\$38.46 cr				\$0.00	
07/07/2006	07/07/2006	30	1493	Act - DLC	672	22.4	111	30	\$26.96	08/01/2006			\$26.96	
07/24/2006				Payment					\$26.96 cr				\$0.00	
08/08/2006	08/08/2006	32	1577	Act - DLC	1,008	31.5	339		\$37.21	09/01/2006			\$37.21	
08/24/2006				Payment					\$37.21 cr				\$0.00	
09/07/2006	09/07/2006	30	1651	Act - DLC	888	29.6	150	24	\$33.55	10/02/2006			\$33.55	
09/19/2006				Payment					\$33.55 cr				\$0.00	
10/06/2006	10/06/2006	29	1688	Act - DLC	444	15.3	12	148	\$20.00	11/01/2006			\$20.00	
10/17/2006				Payment					\$20.00 cr				\$0.00	
11/06/2006	11/06/2006	31	1730	Act - DLC	504	16.3		544	\$21.83	12/01/2006			\$21.83	
11/29/2006				Payment					\$21.83 cr				\$0.00	
12/06/2006	12/06/2006	30	1767	Act - DLC	444	14.8		616	\$20.00	01/02/2007			\$20.00	
01/08/2007				Late Charge					\$0.25				\$20.25	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - SUPPLY

EXHIBIT
RESPONDENT-1
F-2010-2170457
2-28-11 PGH KLC

Customer Name JERGONS, FRANK
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 From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/08/2007	01/08/2007	33	1812	Act - DLC	540	16.4		786	\$23.56	02/01/2007			\$43.81	
01/24/2007				Payment					\$43.81 cr				\$0.00	
02/06/2007	02/06/2007	29	1847	Act - DLC	420	14.5		1,148	\$24.76	03/01/2007			\$24.76	
03/07/2007				Late Charge					\$0.31				\$25.07	
03/07/2007	03/07/2007	29	1881	Act - DLC	408	14.1		1,149	\$24.25	04/02/2007			\$49.32	
03/28/2007				Payment					\$49.32 cr				\$0.00	
04/05/2007	04/05/2007	29	1912	Act - DLC	372	12.8	1	500	\$22.73	05/01/2007			\$22.73	
04/13/2007				Payment					\$22.73 cr				\$0.00	
05/07/2007	05/07/2007	32	1944	Act - DLC	384	12.0	4	488	\$23.24	06/01/2007			\$23.24	
05/14/2007				Payment					\$23.24 cr				\$0.00	
06/06/2007	06/06/2007	30	1988	Act - DLC	528	17.6	102	86	\$29.33	07/02/2007			\$29.33	
06/18/2007				Payment					\$29.33 cr				\$0.00	
07/06/2007	07/06/2007	30	2042	Act - DLC	648	21.6	157	10	\$34.41	08/01/2007			\$34.41	
07/23/2007				Payment					\$34.41 cr				\$0.00	
08/07/2007	08/07/2007	32	2117	Act - DLC	900	28.1	255		\$45.06	09/04/2007			\$45.06	
08/29/2007				Payment					\$45.06 cr				\$0.00	
09/06/2007	09/06/2007	30	2187	Act - DLC	840	28.0	245	7	\$42.53	10/01/2007			\$42.53	
09/20/2007				Payment					\$42.53 cr				\$0.00	
10/05/2007	10/05/2007	29	2229	Act - DLC	504	17.4	102	62	\$28.32	11/01/2007			\$28.32	
11/06/2007	11/06/2007	32	2229	Act - DLC	0	0.0	35	349	\$7.00	12/03/2007			\$35.32	
11/20/2007				Payment					\$35.32 cr				\$0.00	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier



ACCOUNT STATEMENT

Date Requested By _____

Customer Name JERGONS, FRANK
 Address 56 MIDLAND HTS APT B
 MIDLAND PA 15059-1033
 Account Number 4000228110001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
12/06/2007	12/06/2007	30	2233	Act - DLC	48	1.6		778	\$9.03	01/02/2008			\$9.03	
12/19/2007				Payment					\$9.03 cr				\$0.00	
01/08/2008	01/08/2008	33	2265	Act - DLC	384	11.6		942	\$23.25	02/01/2008			\$23.25	
01/08/2008				Act - SUP					\$30.72	02/01/2008			\$53.97	
01/15/2008				Payment					\$53.97 cr				\$0.00	
02/06/2008	02/06/2008	29	2317	Act - DLC	624	21.5		959	\$33.41	03/03/2008			\$33.41	
02/06/2008				Act - SUP					\$49.92	03/03/2008			\$83.33	
03/03/2008				Payment					\$88.33 cr				\$-5.00	
03/06/2008	03/06/2008	29	2364	Act - DLC	564	19.4		1,048	\$30.87	04/01/2008			\$25.87	
03/06/2008				Act - SUP					\$46.25	04/01/2008			\$72.12	
03/27/2008				Payment					\$72.12 cr				\$0.00	
04/07/2008	04/07/2008	32	2420	Act - DLC	672	21.0		805	\$35.44	05/01/2008			\$35.44	
04/07/2008				Act - SUP					\$55.10	05/01/2008			\$90.54	
05/06/2008				Payment					\$90.54 cr				\$0.00	
05/07/2008	05/07/2008	30	2462	Act - DLC	504	16.8	3	251	\$28.34	06/02/2008			\$28.34	
05/07/2008				Act - SUP					\$41.33	06/02/2008			\$69.67	
06/06/2008	06/06/2008	30	2497	Act - DLC	420	14.0	43	216	\$24.78	07/01/2008			\$94.45	
06/06/2008				Act - SUP					\$34.99	07/01/2008			\$129.44	
06/09/2008				Payment					\$69.67 cr				\$59.77	
07/09/2008				Late Charge					\$0.87				\$60.64	
07/09/2008	07/08/2008	32	2539	Act - DLC	504	15.8	191	17	\$28.34	08/01/2008			\$88.98	

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07/09/2008				Act - SUP					\$49.90	08/01/2008			\$138.88	
07/18/2008				Payment					\$138.88 cr				\$0.00	
08/06/2008	08/06/2008	29	2602	Act - DLC	756	26.1	247		\$39.01	09/02/2008			\$39.01	
08/06/2008				Act - SUP					\$74.84	09/02/2008			\$113.85	
08/12/2008				Payment					\$113.85 cr				\$0.00	
09/08/2008	09/05/2008	30	2610	Act - DLC	96	3.2	142	2	\$11.06	10/01/2008			\$11.06	
09/08/2008				Act - SUP					\$9.50	10/01/2008			\$20.56	
09/23/2008				Payment					\$20.56 cr				\$0.00	
10/07/2008	10/07/2008	32	2637	Act - DLC	324	10.1	36	128	\$20.72	11/03/2008			\$20.72	
10/07/2008				Act - SUP					\$29.13	11/03/2008			\$49.85	
11/05/2008	11/05/2008	29	2659	Act - DLC	264	9.1	1	390	\$18.18	12/01/2008			\$68.03	
11/05/2008				Act - SUP					\$23.73	12/01/2008			\$91.76	
12/08/2008				Late Charge					\$1.15				\$92.91	
12/08/2008	12/08/2008	33	2688	Act - DLC	348	10.5	978		\$21.74	01/02/2009			\$114.65	
12/08/2008				Act - SUP					\$31.29	01/02/2009			\$145.94	
01/08/2009				Late Charge					\$1.81				\$147.75	
01/08/2009	01/08/2009	31	2715	Act - DLC	324	10.5	970		\$20.71	02/02/2009			\$168.46	
01/08/2009				Act - SUP					\$29.13	02/02/2009			\$197.59	
02/06/2009	02/06/2009	29	2737	Act - DLC	264	9.1	1,301		\$18.10	03/02/2009			\$215.69	
02/06/2009				Act - SUP					\$22.28	03/02/2009			\$237.97	
03/03/2009				Payment					\$237.97 cr				\$0.00	

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Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/09/2009				Late Charge					\$2.43				\$2.43	
03/09/2009	03/09/2009	31	2759	Act - DLC	264	8.5		923	\$18.10	04/01/2009			\$20.53	
03/09/2009				Act - SUP					\$22.28	04/01/2009			\$42.81	
03/31/2009				Payment					\$42.81 cr				\$0.00	
04/07/2009	04/07/2009	29	2775	Act - DLC	192	6.6		595	\$15.07	05/01/2009			\$15.07	
04/07/2009				Act - SUP					\$16.20	05/01/2009			\$31.27	
04/29/2009				Payment					\$31.27 cr				\$0.00	
05/07/2009	05/07/2009	30	2793	Act - DLC	216	7.2	32	331	\$16.08	06/01/2009			\$16.08	
05/07/2009				Act - SUP					\$18.23	06/01/2009			\$34.31	
06/01/2009				Payment					\$34.31 cr				\$0.00	
06/08/2009	06/08/2009	32	2811	Act - DLC	216	6.8	56	122	\$16.06	07/01/2009			\$16.06	
06/08/2009				Act - SUP					\$18.23	07/01/2009			\$34.29	
06/24/2009				Adjustment					\$5.39 cr				\$28.90	
06/24/2009				Correction					\$1.33 cr				\$602.39	
06/24/2009				Correction					\$1.57 cr				\$611.89	
06/24/2009				Correction					\$1.28 cr				\$641.02	
06/24/2009				Correction					\$1.69 cr				\$664.75	
06/24/2009				Correction					\$1.57 cr				\$696.04	
06/24/2009	06/08/2009	306	2609 4036	Act - DLC	7,092	23.2	267	5,740	\$370.75	07/15/2009		\$-175.82	\$223.83	
06/24/2009				Act - SUP					\$598.56	07/15/2009			\$822.39	
06/29/2009				Payment					\$34.29 cr				\$568.10	

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Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/08/2009	07/08/2009	30	4127	Act - DLC	1,092	36.4	125	4	\$52.88	07/29/2009			\$620.98	
07/08/2009				Act - SUP					\$92.16	07/29/2009			\$713.14	
07/27/2009				Payment					\$52.88 cr				\$660.26	
07/31/2009				Payment					\$92.16 cr				\$568.10	
08/07/2009	08/07/2009	30	4214	Act - DLC	1,044	34.8	167	1	\$50.85	08/31/2009			\$618.95	
08/07/2009				Act - SUP					\$88.11	08/31/2009			\$707.06	
08/18/2009				Payment					\$138.96 cr				\$568.10	
09/08/2009	09/08/2009	32	4315	Act - DLC	1,212	37.9	210	17	\$57.92	09/29/2009			\$626.02	
09/08/2009				Act - SUP					\$102.29	09/29/2009			\$728.31	
09/16/2009				Payment					\$160.21 cr				\$568.10	
10/07/2009	10/07/2009	29	4387	Act - DLC	864	29.8	42	128	\$43.27	10/28/2009			\$611.37	
10/07/2009				Act - SUP					\$72.92	10/28/2009			\$684.29	
10/16/2009				Payment					\$116.19 cr				\$568.10	
11/05/2009	11/05/2009	29	4435	Act - DLC	576	19.9		472	\$31.14	11/27/2009			\$599.24	
11/05/2009				Act - SUP					\$48.61	11/27/2009			\$647.85	
11/11/2009				Payment					\$79.75 cr				\$568.10	
12/08/2009	12/08/2009	33	4487	Act - DLC	624	18.9		654	\$33.51	12/29/2009			\$601.61	
12/08/2009				Act - SUP					\$52.67	12/29/2009			\$654.28	
12/16/2009				Payment					\$86.18 cr				\$568.10	
01/08/2010	01/08/2010	31	4544	Act - DLC	684	22.1		1,163	\$37.29	02/01/2010			\$605.39	
01/08/2010				Act - SUP					\$57.73	02/01/2010			\$663.12	

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Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/18/2010				Payment					\$95.02 cr				\$568.10	
02/08/2010	02/08/2010	31	4598	Act - DLC	648	20.9		1,170	\$35.76	03/01/2010			\$603.86	
02/08/2010				Act - SUP					\$54.69	03/01/2010			\$658.55	
02/23/2010				Payment					\$90.45 cr				\$568.10	
03/09/2010	03/09/2010	29	4651	Act - DLC	636	21.9		1,035	\$35.22	04/01/2010			\$603.32	
03/09/2010				Act - SUP					\$53.68	04/01/2010			\$657.00	
03/29/2010				Payment					\$88.90 cr				\$568.10	
04/08/2010	04/08/2010	30	4703	Act - DLC	624	20.8	20	396	\$34.69	05/03/2010			\$602.79	
04/08/2010				Act - SUP					\$52.67	05/03/2010			\$655.46	
04/21/2010				Payment					\$87.36 cr				\$568.10	
05/07/2010	05/07/2010	29	4757	Act - DLC	648	22.3	12	289	\$35.76	06/01/2010			\$603.86	
05/07/2010				Act - SUP					\$54.69	06/01/2010			\$658.55	
05/24/2010				Payment					\$90.45 cr				\$568.10	
06/08/2010	06/08/2010	32	4839	Act - DLC	984	30.8	105	116	\$50.77	07/01/2010			\$618.87	
06/08/2010				Act - SUP					\$79.70	07/01/2010			\$698.57	
06/25/2010				Payment					\$130.47 cr				\$568.10	
07/08/2010	07/08/2010	30	4933	Act - DLC	1,128	37.6	234	11	\$57.34	08/02/2010			\$625.44	
07/08/2010				Act - SUP					\$91.37	08/02/2010			\$716.81	
07/22/2010				Payment					\$148.71 cr				\$568.10	
08/06/2010	08/06/2010	29	5041	Act - DLC	1,296	44.7	330		\$64.89	09/01/2010			\$632.99	
08/06/2010				Act - SUP					\$116.51	09/01/2010			\$749.50	

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08/31/2010				Payment					\$181.50 cr				\$568.00	
09/07/2010	09/07/2010	32	5152	Act - DLC	1,332	41.6	281	11	\$66.44	10/01/2010			\$634.44	
09/07/2010				Act - SUP					\$119.75	10/01/2010			\$754.19	
09/27/2010				Payment					\$186.19 cr				\$568.00	
10/06/2010	10/06/2010	29	5223	Act - DLC	852	29.4	46	141	\$44.40	11/01/2010			\$612.40	
10/06/2010				Act - SUP					\$76.59	11/01/2010			\$688.99	
10/20/2010				Payment					\$120.99 cr				\$568.00	
11/04/2010	11/04/2010	29	5276	Act - DLC	636	21.9	3	367	\$35.08	12/01/2010			\$603.08	
11/04/2010				Act - SUP					\$57.18	12/01/2010			\$660.26	
11/29/2010				Payment					\$92.26 cr				\$568.00	
12/08/2010	12/07/2010	33	5332	Act - DLC	672	20.4		844	\$36.64	01/03/2011			\$604.64	
12/08/2010				Act - SUP					\$60.41	01/03/2011			\$665.05	
12/28/2010				Payment					\$97.05 cr				\$568.00	
01/07/2011	01/07/2011	31	5388	Act - DLC	672	21.7		1,195	\$36.61	02/01/2011			\$604.61	
01/07/2011				Act - SUP					\$60.41	02/01/2011			\$665.02	
02/01/2011				Payment					\$97.02 cr				\$568.00	
02/07/2011	02/07/2011	31	5445	Act - DLC	684	22.1		1,257	\$37.05	03/01/2011			\$605.05	
02/07/2011				Act - SUP					\$60.12	03/01/2011			\$665.17	

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RECEIVED

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Consumer Service Bureau Mail Drop _____
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Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/08/2006				Late Charge					\$0.37				\$30.37	
03/08/2006	03/08/2006	29	1340	Act - DLC	372	12.8		1,023	\$17.80	04/03/2006			\$48.17	
04/06/2006	04/06/2006	29	1370	Act - DLC	360	12.4		662	\$17.43	05/01/2006			\$65.60	
05/08/2006				Payment					\$65.60 cr				\$0.00	
05/08/2006				Late Charge					\$0.81				\$0.81	
05/08/2006	05/08/2006	32	1400	Act - DLC	360	11.3		282	\$17.43	06/01/2006			\$18.24	
06/07/2006				Late Charge					\$0.22				\$18.46	
06/07/2006	06/07/2006	30	1437	Act - DLC	444	14.8	54	181	\$20.00	07/03/2006			\$38.46	
06/19/2006				Payment					\$38.46 cr				\$0.00	
07/07/2006	07/07/2006	30	1493	Act - DLC	672	22.4	111	30	\$26.96	08/01/2006			\$26.96	
07/24/2006				Payment					\$26.96 cr				\$0.00	
08/08/2006	08/08/2006	32	1577	Act - DLC	1,008	31.5	339		\$37.21	09/01/2006			\$37.21	
08/24/2006				Payment					\$37.21 cr				\$0.00	
09/07/2006	09/07/2006	30	1651	Act - DLC	888	29.6	150	24	\$33.55	10/02/2006			\$33.55	
09/19/2006				Payment					\$33.55 cr				\$0.00	
10/06/2006	10/06/2006	29	1688	Act - DLC	444	15.3	12	148	\$20.00	11/01/2006			\$20.00	
10/17/2006				Payment					\$20.00 cr				\$0.00	
11/06/2006	11/06/2006	31	1730	Act - DLC	504	16.3		544	\$21.83	12/01/2006			\$21.83	
11/29/2006				Payment					\$21.83 cr				\$0.00	
12/06/2006	12/06/2006	30	1767	Act - DLC	444	14.8		616	\$20.00	01/02/2007			\$20.00	
01/08/2007				Late Charge					\$0.25				\$20.25	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Su

EXHIBIT
RESPONDENT-1
F-2010-2170457
2-28-11 **PGH KLC**

Customer Name JERGONS, FRANK
 Address 56 MIDLAND HTS APT B
 MIDLAND PA 15059-1033
 Account Number 4000228110001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/08/2007	01/08/2007	33	1812	Act - DLC	540	16.4		786	\$23.56	02/01/2007			\$43.81	
01/24/2007				Payment					\$43.81 cr				\$0.00	
02/06/2007	02/06/2007	29	1847	Act - DLC	420	14.5		1,148	\$24.76	03/01/2007			\$24.76	
03/07/2007				Late Charge					\$0.31				\$25.07	
03/07/2007	03/07/2007	29	1881	Act - DLC	408	14.1		1,149	\$24.25	04/02/2007			\$49.32	
03/28/2007				Payment					\$49.32 cr				\$0.00	
04/05/2007	04/05/2007	29	1912	Act - DLC	372	12.8	1	500	\$22.73	05/01/2007			\$22.73	
04/13/2007				Payment					\$22.73 cr				\$0.00	
05/07/2007	05/07/2007	32	1944	Act - DLC	384	12.0	4	488	\$23.24	06/01/2007			\$23.24	
05/14/2007				Payment					\$23.24 cr				\$0.00	
06/06/2007	06/06/2007	30	1988	Act - DLC	528	17.6	102	86	\$29.33	07/02/2007			\$29.33	
06/18/2007				Payment					\$29.33 cr				\$0.00	
07/06/2007	07/06/2007	30	2042	Act - DLC	648	21.6	157	10	\$34.41	08/01/2007			\$34.41	
07/23/2007				Payment					\$34.41 cr				\$0.00	
08/07/2007	08/07/2007	32	2117	Act - DLC	900	28.1	255		\$45.06	09/04/2007			\$45.06	
08/29/2007				Payment					\$45.06 cr				\$0.00	
09/06/2007	09/06/2007	30	2187	Act - DLC	840	28.0	245	7	\$42.53	10/01/2007			\$42.53	
09/20/2007				Payment					\$42.53 cr				\$0.00	
10/05/2007	10/05/2007	29	2229	Act - DLC	504	17.4	102	62	\$28.32	11/01/2007			\$28.32	
11/06/2007	11/06/2007	32	2229	Act - DLC	0	0.0	35	349	\$7.00	12/03/2007			\$35.32	
11/20/2007				Payment					\$35.32 cr				\$0.00	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name **JERGONS, FRANK**
 Address **56 MIDLAND HTS APT B**
MIDLAND PA 15059-1033
 Account Number **4000228110001**

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **02/14/2006** To **02/14/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
12/06/2007	12/06/2007	30	2233	Act - DLC	48	1.6		778	\$9.03	01/02/2008			\$9.03	
12/19/2007				Payment					\$9.03 cr				\$0.00	
01/08/2008	01/08/2008	33	2265	Act - DLC	384	11.6		942	\$23.25	02/01/2008			\$23.25	
01/08/2008				Act - SUP					\$30.72	02/01/2008			\$53.97	
01/15/2008				Payment					\$53.97 cr				\$0.00	
02/06/2008	02/06/2008	29	2317	Act - DLC	624	21.5		959	\$33.41	03/03/2008			\$33.41	
02/06/2008				Act - SUP					\$49.92	03/03/2008			\$83.33	
03/03/2008				Payment					\$88.33 cr				\$-5.00	
03/06/2008	03/06/2008	29	2364	Act - DLC	564	19.4		1,048	\$30.87	04/01/2008			\$25.87	
03/06/2008				Act - SUP					\$46.25	04/01/2008			\$72.12	
03/27/2008				Payment					\$72.12 cr				\$0.00	
04/07/2008	04/07/2008	32	2420	Act - DLC	672	21.0		805	\$35.44	05/01/2008			\$35.44	
04/07/2008				Act - SUP					\$55.10	05/01/2008			\$90.54	
05/06/2008				Payment					\$90.54 cr				\$0.00	
05/07/2008	05/07/2008	30	2462	Act - DLC	504	16.8	3	251	\$28.34	06/02/2008			\$28.34	
05/07/2008				Act - SUP					\$41.33	06/02/2008			\$69.67	
06/06/2008	06/06/2008	30	2497	Act - DLC	420	14.0	43	216	\$24.78	07/01/2008			\$94.45	
06/06/2008				Act - SUP					\$34.99	07/01/2008			\$129.44	
06/09/2008				Payment					\$69.67 cr				\$59.77	
07/09/2008				Late Charge					\$0.87				\$60.64	
07/09/2008	07/08/2008	32	2539	Act - DLC	504	15.8	191	17	\$28.34	08/01/2008			\$88.98	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name JERGONS, FRANK
 Address 56 MIDLAND HTS APT B
 MIDLAND PA 15059-1033
 Account Number 4000228110001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/09/2008				Act - SUP					\$49.90	08/01/2008			\$138.88	
07/18/2008				Payment					\$138.88 cr				\$0.00	
08/06/2008	08/06/2008	29	2602	Act - DLC	756	26.1	247		\$39.01	09/02/2008			\$39.01	
08/06/2008				Act - SUP					\$74.84	09/02/2008			\$113.85	
08/12/2008				Payment					\$113.85 cr				\$0.00	
09/08/2008	09/05/2008	30	2610	Act - DLC	96	3.2	142	2	\$11.06	10/01/2008			\$11.06	
09/08/2008				Act - SUP					\$9.50	10/01/2008			\$20.56	
09/23/2008				Payment					\$20.56 cr				\$0.00	
10/07/2008	10/07/2008	32	2637	Act - DLC	324	10.1	36	128	\$20.72	11/03/2008			\$20.72	
10/07/2008				Act - SUP					\$29.13	11/03/2008			\$49.85	
11/05/2008	11/05/2008	29	2659	Act - DLC	264	9.1	1	390	\$18.18	12/01/2008			\$68.03	
11/05/2008				Act - SUP					\$23.73	12/01/2008			\$91.76	
12/08/2008				Late Charge					\$1.15				\$92.91	
12/08/2008	12/08/2008	33	2688	Act - DLC	348	10.5	978		\$21.74	01/02/2009			\$114.65	
12/08/2008				Act - SUP					\$31.29	01/02/2009			\$145.94	
01/08/2009				Late Charge					\$1.81				\$147.75	
01/08/2009	01/08/2009	31	2715	Act - DLC	324	10.5	970		\$20.71	02/02/2009			\$168.46	
01/08/2009				Act - SUP					\$29.13	02/02/2009			\$197.59	
02/06/2009	02/06/2009	29	2737	Act - DLC	264	9.1	1,301		\$18.10	03/02/2009			\$215.69	
02/06/2009				Act - SUP					\$22.28	03/02/2009			\$237.97	
03/03/2009				Payment					\$237.97 cr				\$0.00	

Type Descriptions --

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name JERGONS, FRANK
 Address 56 MIDLAND HTS APT B
 MIDLAND PA 15059-1033
 Account Number 4000228110001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/09/2009				Late Charge					\$2.43				\$2.43	
03/09/2009	03/09/2009	31	2759	Act - DLC	264	8.5		923	\$18.10	04/01/2009			\$20.53	
03/09/2009				Act - SUP					\$22.28	04/01/2009			\$42.81	
03/31/2009				Payment					\$42.81 cr				\$0.00	
04/07/2009	04/07/2009	29	2775	Act - DLC	192	6.6		595	\$15.07	05/01/2009			\$15.07	
04/07/2009				Act - SUP					\$16.20	05/01/2009			\$31.27	
04/29/2009				Payment					\$31.27 cr				\$0.00	
05/07/2009	05/07/2009	30	2793	Act - DLC	216	7.2	32	331	\$16.08	06/01/2009			\$16.08	
05/07/2009				Act - SUP					\$18.23	06/01/2009			\$34.31	
06/01/2009				Payment					\$34.31 cr				\$0.00	
06/08/2009	06/08/2009	32	2811	Act - DLC	216	6.8	56	122	\$16.06	07/01/2009			\$16.06	
06/08/2009				Act - SUP					\$18.23	07/01/2009			\$34.29	
06/24/2009				Adjustment					\$5.39 cr				\$28.90	
06/24/2009				Correction					\$1.33 cr				\$602.39	
06/24/2009				Correction					\$1.57 cr				\$611.89	
06/24/2009				Correction					\$1.28 cr				\$641.02	
06/24/2009				Correction					\$1.69 cr				\$664.75	
06/24/2009				Correction					\$1.57 cr				\$696.04	
06/24/2009	06/08/2009	306	2609 4036	Act - DLC	7,092	23.2	267	5,740	\$370.75	07/15/2009		\$-175.82	\$223.83	
06/24/2009				Act - SUP					\$598.56	07/15/2009			\$822.39	
06/29/2009				Payment					\$34.29 cr				\$568.10	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name JERGONS, FRANK
 Address 56 MIDLAND HTS APT B
 MIDLAND PA 15059-1033
 Account Number 4000228110001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/08/2009	07/08/2009	30	4127	Act - DLC	1,092	36.4	125	4	\$52.88	07/29/2009			\$620.98	
07/08/2009				Act - SUP					\$92.16	07/29/2009			\$713.14	
07/27/2009				Payment					\$52.88 cr				\$660.26	
07/31/2009				Payment					\$92.16 cr				\$568.10	
08/07/2009	08/07/2009	30	4214	Act - DLC	1,044	34.8	167	1	\$50.85	08/31/2009			\$618.95	
08/07/2009				Act - SUP					\$88.11	08/31/2009			\$707.06	
08/18/2009				Payment					\$138.96 cr				\$568.10	
09/08/2009	09/08/2009	32	4315	Act - DLC	1,212	37.9	210	17	\$57.92	09/29/2009			\$626.02	
09/08/2009				Act - SUP					\$102.29	09/29/2009			\$728.31	
09/16/2009				Payment					\$160.21 cr				\$568.10	
10/07/2009	10/07/2009	29	4387	Act - DLC	864	29.8	42	128	\$43.27	10/28/2009			\$611.37	
10/07/2009				Act - SUP					\$72.92	10/28/2009			\$684.29	
10/16/2009				Payment					\$116.19 cr				\$568.10	
11/05/2009	11/05/2009	29	4435	Act - DLC	576	19.9		472	\$31.14	11/27/2009			\$599.24	
11/05/2009				Act - SUP					\$48.61	11/27/2009			\$647.85	
11/11/2009				Payment					\$79.75 cr				\$568.10	
12/08/2009	12/08/2009	33	4487	Act - DLC	624	18.9		654	\$33.51	12/29/2009			\$601.61	
12/08/2009				Act - SUP					\$52.67	12/29/2009			\$654.28	
12/16/2009				Payment					\$86.18 cr				\$568.10	
01/08/2010	01/08/2010	31	4544	Act - DLC	684	22.1		1,163	\$37.29	02/01/2010			\$605.39	
01/08/2010				Act - SUP					\$57.73	02/01/2010			\$663.12	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name JERGONS, FRANK
 Address 56 MIDLAND HTS APT B
 MIDLAND PA 15059-1033
 Account Number 4000228110001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/18/2010				Payment					\$95.02 cr				\$568.10	
02/08/2010	02/08/2010	31	4598	Act - DLC	648	20.9		1,170	\$35.76	03/01/2010			\$603.86	
02/08/2010				Act - SUP					\$54.69	03/01/2010			\$658.55	
02/23/2010				Payment					\$90.45 cr				\$568.10	
03/09/2010	03/09/2010	29	4651	Act - DLC	636	21.9		1,035	\$35.22	04/01/2010			\$603.32	
03/09/2010				Act - SUP					\$53.68	04/01/2010			\$657.00	
03/29/2010				Payment					\$88.90 cr				\$568.10	
04/08/2010	04/08/2010	30	4703	Act - DLC	624	20.8	20	396	\$34.69	05/03/2010			\$602.79	
04/08/2010				Act - SUP					\$52.67	05/03/2010			\$655.46	
04/21/2010				Payment					\$87.36 cr				\$568.10	
05/07/2010	05/07/2010	29	4757	Act - DLC	648	22.3	12	289	\$35.76	06/01/2010			\$603.86	
05/07/2010				Act - SUP					\$54.69	06/01/2010			\$658.55	
05/24/2010				Payment					\$90.45 cr				\$568.10	
06/08/2010	06/08/2010	32	4839	Act - DLC	984	30.8	105	116	\$50.77	07/01/2010			\$618.87	
06/08/2010				Act - SUP					\$79.70	07/01/2010			\$698.57	
06/25/2010				Payment					\$130.47 cr				\$568.10	
07/08/2010	07/08/2010	30	4933	Act - DLC	1,128	37.6	234	11	\$57.34	08/02/2010			\$625.44	
07/08/2010				Act - SUP					\$91.37	08/02/2010			\$716.81	
07/22/2010				Payment					\$148.71 cr				\$568.10	
08/06/2010	08/06/2010	29	5041	Act - DLC	1,296	44.7	330		\$64.89	09/01/2010			\$632.99	
08/06/2010				Act - SUP					\$116.51	09/01/2010			\$749.50	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name JERGONS, FRANK
 Address 56 MIDLAND HTS APT B
 MIDLAND PA 15059-1033
 Account Number 4000228110001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/14/2006 To 02/14/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
08/31/2010				Payment					\$181.50 cr				\$568.00	
09/07/2010	09/07/2010	32	5152	Act - DLC	1,332	41.6	281	11	\$66.44	10/01/2010			\$634.44	
09/07/2010				Act - SUP					\$119.75	10/01/2010			\$754.19	
09/27/2010				Payment					\$186.19 cr				\$568.00	
10/06/2010	10/06/2010	29	5223	Act - DLC	852	29.4	46	141	\$44.40	11/01/2010			\$612.40	
10/06/2010				Act - SUP					\$76.59	11/01/2010			\$688.99	
10/20/2010				Payment					\$120.99 cr				\$568.00	
11/04/2010	11/04/2010	29	5276	Act - DLC	636	21.9	3	367	\$35.08	12/01/2010			\$603.08	
11/04/2010				Act - SUP					\$57.18	12/01/2010			\$660.26	
11/29/2010				Payment					\$92.26 cr				\$568.00	
12/08/2010	12/07/2010	33	5332	Act - DLC	672	20.4		844	\$36.64	01/03/2011			\$604.64	
12/08/2010				Act - SUP					\$60.41	01/03/2011			\$665.05	
12/28/2010				Payment					\$97.05 cr				\$568.00	
01/07/2011	01/07/2011	31	5388	Act - DLC	672	21.7		1,195	\$36.61	02/01/2011			\$604.61	
01/07/2011				Act - SUP					\$60.41	02/01/2011			\$665.02	
02/01/2011				Payment					\$97.02 cr				\$568.00	
02/07/2011	02/07/2011	31	5445	Act - DLC	684	22.1		1,257	\$37.05	03/01/2011			\$605.05	
02/07/2011				Act - SUP					\$60.12	03/01/2011			\$665.17	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

RECEIVED

 Customer Name **JERGONS, NANNETTE**
 Address **56 MIDLAND HTS APT A**
MIDLAND PA 15059-1033
 Account Number **1564406001**
MAR 28 2011

 Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **02/18/2006** To **02/18/2011**
PA PUBLIC UTILITY COMMISSION
COMMONWEALTH OF PENNSYLVANIA

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
09/08/2008	09/05/2008	30	3452 3459	Act - DLC	996	33.2	142	2	\$11.41	09/29/2008			\$11.41	
09/23/2008				Payment					\$11.41 cr				\$0.00	
10/07/2008	10/07/2008	32	3529	Act - DLC	840	26.3	36	128	\$114.21	10/28/2008			\$114.21	
10/20/2008				Payment					\$114.21 cr				\$0.00	
11/05/2008	11/05/2008	29	3573	Act - DLC	528	18.2	1	390	\$74.39	11/26/2008			\$74.39	
11/10/2008				Payment					\$74.39 cr				\$0.00	
12/08/2008	12/08/2008	33	3633	Act - DLC	720	21.8		978	\$98.91	12/29/2008			\$98.91	
12/12/2008				Payment					\$98.91 cr				\$0.00	
01/08/2009	01/08/2009	31	3712	Act - DLC	948	30.6		970	\$127.89	01/29/2009			\$127.89	
01/16/2009				Payment					\$127.89 cr				\$0.00	
02/06/2009	02/06/2009	29	3784	Act - DLC	864	29.8		1,301	\$116.86	03/02/2009			\$116.86	
02/13/2009				Payment					\$116.86 cr				\$0.00	
03/09/2009	03/09/2009	31	3848	Act - DLC	768	24.8		923	\$104.65	04/01/2009			\$104.65	
03/31/2009				Payment					\$104.65 cr				\$0.00	
04/07/2009	04/07/2009	29	3902	Act - DLC	648	22.3		595	\$89.39	05/01/2009			\$89.39	
04/29/2009				Payment					\$89.39 cr				\$0.00	
05/07/2009	05/07/2009	30	3968	Act - DLC	792	26.4	32	331	\$107.71	06/01/2009			\$107.71	
06/01/2009				Payment					\$107.71 cr				\$0.00	
06/08/2009	06/08/2009	32	4036	Act - DLC	816	25.5	56	122	\$110.79	07/01/2009			\$110.79	
06/24/2009	06/08/2009	279	2811	Act - DLC	2,424	8.7	152	5,738	\$373.82	07/15/2009		\$-956.21	\$-471.60	
06/29/2009				Payment					\$110.79 cr				\$-582.39	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

EXHIBIT
RESPONDENT-2
F-2010-2170457
2-28-11 PGH KLC



ACCOUNT STATEMENT

Date Requested By _____

Customer Name JERGONS, NANNETTE
 Address 56 MIDLAND HTS APT A
 MIDLAND PA 15059-1033
 Account Number 1564406001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/18/2006 To 02/18/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
							Cool	Htg						
07/08/2009	07/08/2009	30	2835	Act - DLC	288	9.6	125	4	\$43.59	07/29/2009			\$-538.80	
07/27/2009				Payment					\$43.59 cr				\$-582.39	
08/07/2009	08/07/2009	30	2857	Act - DLC	264	8.8	167	1	\$40.52	08/31/2009			\$-541.87	
08/17/2009				Payment					\$40.52 cr				\$-582.39	
09/08/2009	09/08/2009	32	2890	Act - DLC	396	12.4	210	17	\$57.36	09/29/2009			\$-525.03	
09/16/2009				Payment					\$57.36 cr				\$-582.39	
10/07/2009	10/07/2009	29	2911	Act - DLC	252	8.7	42	128	\$39.00	10/28/2009			\$-543.39	
10/15/2009				Payment					\$39.00 cr				\$-582.39	
11/05/2009	11/05/2009	29	2930	Act - DLC	228	7.9		472	\$35.95	11/27/2009			\$-546.44	
11/11/2009				Payment					\$35.95 cr				\$-582.39	
12/08/2009	12/08/2009	33	2952	Act - DLC	264	8.0		654	\$40.67	12/29/2009			\$-541.72	
12/16/2009				Payment					\$40.67 cr				\$-582.39	
01/08/2010	01/08/2010	31	2972	Act - DLC	240	7.7		1,163	\$38.03	02/01/2010			\$-544.36	
01/18/2010				Payment					\$38.03 cr				\$-582.39	
02/08/2010	02/08/2010	31	2990	Act - DLC	216	7.0		1,170	\$34.96	03/01/2010			\$-547.43	
02/23/2010				Payment					\$34.96 cr				\$-582.39	
03/09/2010	03/09/2010	29	3008	Act - DLC	216	7.4		1,035	\$34.96	04/01/2010			\$-547.43	
03/29/2010				Payment					\$34.96 cr				\$-582.39	
04/08/2010	04/08/2010	30	3024	Act - DLC	192	6.4	20	396	\$31.84	05/03/2010			\$-550.55	
04/20/2010				Payment					\$31.84 cr				\$-582.39	
05/07/2010	05/07/2010	29	3040	Act - DLC	192	6.6	12	289	\$31.84	06/01/2010			\$-550.55	

-- Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name JERGONS, NANNETTE
 Address 56 MIDLAND HTS APT A
 MIDLAND PA 15059-1033
 Account Number 1564406001

 Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/18/2006 To 02/18/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
05/24/2010				Payment					\$31.84 cr				\$-582.39	
06/08/2010	06/08/2010	32	3062	Act - DLC	264	8.3	105	116	\$41.00	07/01/2010			\$-541.39	
06/25/2010				Payment					\$41.00 cr				\$-582.39	
07/08/2010	07/08/2010	30	3116	Act - DLC	648	21.6	234	11	\$88.89	08/02/2010			\$-493.50	
07/22/2010				Payment					\$88.89 cr				\$-582.39	
08/06/2010	08/06/2010	29	3166	Act - DLC	600	20.7	330		\$82.91	09/01/2010			\$-499.48	
08/31/2010				Payment					\$82.91 cr				\$-582.39	
09/07/2010	09/07/2010	32	3192	Act - DLC	312	9.8	281	11	\$46.76	10/01/2010			\$-535.63	
09/22/2010				Payment					\$46.76 cr				\$-582.39	
10/06/2010	10/06/2010	29	3219	Act - DLC	324	11.2	46	141	\$48.00	11/01/2010			\$-534.39	
10/20/2010				Payment					\$48.00 cr				\$-582.39	
11/04/2010	11/04/2010	29	3240	Act - DLC	252	8.7	3	367	\$39.02	12/01/2010			\$-543.37	
11/29/2010				Payment					\$39.02 cr				\$-582.39	
12/07/2010	12/07/2010	33	3267	Act - DLC	324	9.8		844	\$48.04	01/03/2011			\$-534.35	
12/28/2010				Payment					\$48.04 cr				\$-582.39	
01/07/2011	01/07/2011	31	3296	Act - DLC	348	11.2		1,195	\$51.57	02/01/2011			\$-530.82	
02/01/2011				Payment					\$51.57 cr				\$-582.39	
02/07/2011	02/07/2011	31	3323	Act - DLC	324	10.5		1,257	\$50.27	03/01/2011			\$-532.12	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

RECEIVED

MAR 28 2011

 Customer Name **JERGONS, NANNETTE**

Investigator _____ DLC Analyst _____

 Address **56 MIDLAND HTS APT A
MIDLAND PA 15059-1033**

Case Number _____ Mail Drop _____

 Account Number **1564406001**

 PA PUBLIC UTILITY COMMISSION
 PENNSYLVANIA

 From **02/18/2006** To **02/18/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Cool	Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
09/08/2008	09/05/2008	30	3452 3459	Act - DLC	996	33.2	142	2	\$11.41	09/29/2008			\$11.41	
09/23/2008				Payment					\$11.41 cr				\$0.00	
10/07/2008	10/07/2008	32	3529	Act - DLC	840	26.3	36	128	\$114.21	10/28/2008			\$114.21	
10/20/2008				Payment					\$114.21 cr				\$0.00	
11/05/2008	11/05/2008	29	3573	Act - DLC	528	18.2	1	390	\$74.39	11/26/2008			\$74.39	
11/10/2008				Payment					\$74.39 cr				\$0.00	
12/08/2008	12/08/2008	33	3633	Act - DLC	720	21.8		978	\$98.91	12/29/2008			\$98.91	
12/12/2008				Payment					\$98.91 cr				\$0.00	
01/08/2009	01/08/2009	31	3712	Act - DLC	948	30.6		970	\$127.89	01/29/2009			\$127.89	
01/16/2009				Payment					\$127.89 cr				\$0.00	
02/06/2009	02/06/2009	29	3784	Act - DLC	864	29.8		1,301	\$116.86	03/02/2009			\$116.86	
02/13/2009				Payment					\$116.86 cr				\$0.00	
03/09/2009	03/09/2009	31	3848	Act - DLC	768	24.8		923	\$104.65	04/01/2009			\$104.65	
03/31/2009				Payment					\$104.65 cr				\$0.00	
04/07/2009	04/07/2009	29	3902	Act - DLC	648	22.3		595	\$89.39	05/01/2009			\$89.39	
04/29/2009				Payment					\$89.39 cr				\$0.00	
05/07/2009	05/07/2009	30	3968	Act - DLC	792	26.4	32	331	\$107.71	06/01/2009			\$107.71	
06/01/2009				Payment					\$107.71 cr				\$0.00	
06/08/2009	06/08/2009	32	4036	Act - DLC	816	25.5	56	122	\$110.79	07/01/2009			\$110.79	
06/24/2009	06/08/2009	279	2811	Act - DLC	2,424	8.7	152	5,738	\$373.82	07/15/2009		\$-956.21	\$-471.60	
06/29/2009				Payment					\$110.79 cr				\$-582.39	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Su

EXHIBIT
RESPONDENT-2
F-2010-2170457
2-28-11 PGH KLC

Customer Name JERGONS, NANNETTE
 Address 56 MIDLAND HTS APT A
 MIDLAND PA 15059-1033
 Account Number 1564406001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/18/2006 To 02/18/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/08/2009	07/08/2009	30	2835	Act - DLC	288	9.6	125	4	\$43.59	07/29/2009			\$-538.80	
07/27/2009				Payment					\$43.59 cr				\$-582.39	
08/07/2009	08/07/2009	30	2857	Act - DLC	264	8.8	167	1	\$40.52	08/31/2009			\$-541.87	
08/17/2009				Payment					\$40.52 cr				\$-582.39	
09/08/2009	09/08/2009	32	2890	Act - DLC	396	12.4	210	17	\$57.36	09/29/2009			\$-525.03	
09/16/2009				Payment					\$57.36 cr				\$-582.39	
10/07/2009	10/07/2009	29	2911	Act - DLC	252	8.7	42	128	\$39.00	10/28/2009			\$-543.39	
10/15/2009				Payment					\$39.00 cr				\$-582.39	
11/05/2009	11/05/2009	29	2930	Act - DLC	228	7.9		472	\$35.95	11/27/2009			\$-546.44	
11/11/2009				Payment					\$35.95 cr				\$-582.39	
12/08/2009	12/08/2009	33	2952	Act - DLC	264	8.0		654	\$40.67	12/29/2009			\$-541.72	
12/16/2009				Payment					\$40.67 cr				\$-582.39	
01/08/2010	01/08/2010	31	2972	Act - DLC	240	7.7		1,163	\$38.03	02/01/2010			\$-544.36	
01/18/2010				Payment					\$38.03 cr				\$-582.39	
02/08/2010	02/08/2010	31	2990	Act - DLC	216	7.0		1,170	\$34.96	03/01/2010			\$-547.43	
02/23/2010				Payment					\$34.96 cr				\$-582.39	
03/09/2010	03/09/2010	29	3008	Act - DLC	216	7.4		1,035	\$34.96	04/01/2010			\$-547.43	
03/29/2010				Payment					\$34.96 cr				\$-582.39	
04/08/2010	04/08/2010	30	3024	Act - DLC	192	6.4	20	396	\$31.84	05/03/2010			\$-550.55	
04/20/2010				Payment					\$31.84 cr				\$-582.39	
05/07/2010	05/07/2010	29	3040	Act - DLC	192	6.6	12	289	\$31.84	06/01/2010			\$-550.55	

Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name JERGONS, NANNETTE
 Address 56 MIDLAND HTS APT A
 MIDLAND PA 15059-1033
 Account Number 1564406001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 02/18/2006 To 02/18/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
05/24/2010				Payment					\$31.84 cr				\$-582.39	
06/08/2010	06/08/2010	32	3062	Act - DLC	264	8.3	105	116	\$41.00	07/01/2010			\$-541.39	
06/25/2010				Payment					\$41.00 cr				\$-582.39	
07/08/2010	07/08/2010	30	3116	Act - DLC	648	21.6	234	11	\$88.89	08/02/2010			\$-493.50	
07/22/2010				Payment					\$88.89 cr				\$-582.39	
08/06/2010	08/06/2010	29	3166	Act - DLC	600	20.7	330		\$82.91	09/01/2010			\$-499.48	
08/31/2010				Payment					\$82.91 cr				\$-582.39	
09/07/2010	09/07/2010	32	3192	Act - DLC	312	9.8	281	11	\$46.76	10/01/2010			\$-535.63	
09/22/2010				Payment					\$46.76 cr				\$-582.39	
10/06/2010	10/06/2010	29	3219	Act - DLC	324	11.2	46	141	\$48.00	11/01/2010			\$-534.39	
10/20/2010				Payment					\$48.00 cr				\$-582.39	
11/04/2010	11/04/2010	29	3240	Act - DLC	252	8.7	3	367	\$39.02	12/01/2010			\$-543.37	
11/29/2010				Payment					\$39.02 cr				\$-582.39	
12/07/2010	12/07/2010	33	3267	Act - DLC	324	9.8		844	\$48.04	01/03/2011			\$-534.35	
12/28/2010				Payment					\$48.04 cr				\$-582.39	
01/07/2011	01/07/2011	31	3296	Act - DLC	348	11.2		1,195	\$51.57	02/01/2011			\$-530.82	
02/01/2011				Payment					\$51.57 cr				\$-582.39	
02/07/2011	02/07/2011	31	3323	Act - DLC	324	10.5		1,257	\$50.27	03/01/2011			\$-532.12	

: Type Descriptions
 : Act - Actual Bill Est - Estimated Bill DLC - Duquesne Light Company SUP - Supplier



Duquesne Light
Our Energy...Your Power™

www.duquesnelight.com
1-412-393-7100

Customer Name and Service Address:
FRANK JERGONS
56 MIDLAND HTS APT B
MIDLAND, PA 15059-1033

Account Number	4000-228-110-001
Rate:	RS-Residential Service
Date Prepared:	06/24/09

Meter Reading Usage Information			
Next Scheduled Meter Reading Date: July 6, 2009			
Meter Change Information			
Old Meter	G92046621		
Removed:	Sep 02, 2008 - Actual	2609	
Prior:	Aug 06, 2008 - Actual	2602	
	Difference	<u>7</u>	
Old Meter Multiplier		x 12	
kWh Used		<u>84</u>	
New Meter	G91687227		
Present:	Jun 08, 2009 - Actual	4036	
Meter Changed Occurred:	Sep 02, 2008 - Actual	3452	
	Difference	<u>584</u>	
New Meter Multiplier		x 12	
kWh Used		<u>7008</u>	
Total kWh Used		7092	

Summary	
Prior Billing Information	
Amount of Last Bill	<u>\$34.29</u>
Total Amount Owed From Your Last Bill	\$34.29
DLC Basic Service Charges	189.54
Supplier Basic Service Charges	378.56
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	<u>\$602.39</u>
TOTAL BUDGET PAYMENT PLAN AMOUNT	\$178.61
CORRECTED BILL	
See following pages for more detailed information.	
Please contact us at 1-412-393-7100 with any billing questions before the due date on your bill.	
<i>Help Our Neighbors.</i> Give to the Dollar Energy Fund to help people without heat or light. Please add \$1.00 to your payment or make a monthly pledge at www.duquesnelight.com. Your gift is tax deductible.	

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MAR 28 2011

PA PUBLIC UTILITY COMMISSION
UTILITY'S BUREAU

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge after Jul 15, 2009	Payment Due Jul 15, 2009	To Join the Budget Payment Plan see the message on page 3	Amount Due
\$57.19	\$65.91	\$7.52	\$602.39		\$602.39

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company.

Account Number 4000-228-110-001 T PLEASE PAY THIS AMOUNT BY **Jul 15, 2009** **\$602.39**

\$

Make account changes or pledge to the Dollar Energy Fund on the back-check box.

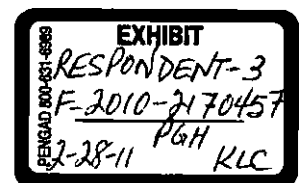
Amount Enclosed

#BWNHBYB
#0200011405500054#

FRANK JERGONS
APT. B
56 MIDLAND HTS.
MIDLAND, PA 15059-1033

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PITTSBURGH, PA 15267-0001

40002281100017 000000609919 000000178615 000000602398





Customer Name and Service Address:
 FRANK JERGONS
 56 MIDLAND HTS APT B
 MIDLAND, PA 15059-1033

Account Number	4000-228-110-001
Rate: RS-Residential Service	

Duquesne Light Company Information	Duquesne Light Company Basic Service Charges																		
<p>Dear Customer, This corrected bill is for more than one month of electric service. Please call DLC at 1-888-393-7100 if you need a payment plan or if you have questions.</p> <p>Need to call us? Moving? Billing Questions? For quicker access, call us Tuesday, Wednesday or Thursday afternoons.</p> <p>NOTE: The current billing period is not equal to one month; therefore, the monthly customer charge and kilowatt-hour blocks when appropriate have been adjusted to reflect the billing period.</p> <p>Join Budget Payment Plan. Each month, we review your electric usage history to calculate your budget amount. On the Budget Plan, you will pay a budget amount for 11 months. The 12th budget bill will show the difference between your actual monthly charges and the budget amounts you paid. To join the Budget Payment Plan, please pay this Budget Bill No. 1 - \$178.61.</p>	<table> <tr> <td colspan="2">Adjustments</td> </tr> <tr> <td>Adjustments</td> <td style="text-align: right;">-181.21</td> </tr> <tr> <td>Total Adjustments</td> <td style="text-align: right;">\$-181.21</td> </tr> <tr> <td colspan="2">Current Charges</td> </tr> <tr> <td>Customer Charge</td> <td style="text-align: right;">71.52</td> </tr> <tr> <td>Distribution 7092 kWh @ 4.2313'</td> <td style="text-align: right;">300.08</td> </tr> <tr> <td>Pennsylvania Tax Adjustment</td> <td style="text-align: right;">-0.85</td> </tr> <tr> <td>Total Current Charges</td> <td style="text-align: right;">370.75</td> </tr> <tr> <td>Total DLC Basic Service Charges</td> <td style="text-align: right;">\$189.54</td> </tr> </table>	Adjustments		Adjustments	-181.21	Total Adjustments	\$-181.21	Current Charges		Customer Charge	71.52	Distribution 7092 kWh @ 4.2313'	300.08	Pennsylvania Tax Adjustment	-0.85	Total Current Charges	370.75	Total DLC Basic Service Charges	\$189.54
Adjustments																			
Adjustments	-181.21																		
Total Adjustments	\$-181.21																		
Current Charges																			
Customer Charge	71.52																		
Distribution 7092 kWh @ 4.2313'	300.08																		
Pennsylvania Tax Adjustment	-0.85																		
Total Current Charges	370.75																		
Total DLC Basic Service Charges	\$189.54																		
General & Supplier Information	Supplier Basic Service Charges																		
<p>DOMINION PEOPLES PLUS P.O. BOX 298 PITTSBURGH, PA 15230-0298</p> <p>For questions regarding the supplier portion of your bill, call Dominion Peoples Plus at 1-800-903-0380.</p> <ul style="list-style-type: none"> • Generation/Supply prices and charges are set by the electric generation supplier you have chosen. • The Public Utility Commission regulates distribution prices and services. • The Federal Energy Regulatory Commission regulates transmission prices and services. 	<table> <tr> <td colspan="2">Adjustments</td> </tr> <tr> <td>Adjustments</td> <td style="text-align: right;">-220.00</td> </tr> <tr> <td>Total Adjustments</td> <td style="text-align: right;">\$-220.00</td> </tr> <tr> <td colspan="2">Current Charges</td> </tr> <tr> <td>Generation & Transmission 7092 kWh @ 8.4400'</td> <td style="text-align: right;">598.56</td> </tr> <tr> <td>Total Current Charges</td> <td style="text-align: right;">598.56</td> </tr> <tr> <td>Total Supplier Basic Service Charges</td> <td style="text-align: right;">\$378.56</td> </tr> </table> <p>Duquesne Light collecting all charges on monthly bill. Duquesne Light is now responsible for the collection of the total account balance of your monthly electric bill. Any unpaid charges related to either the generation or delivery service portion of your bill will be subject to our collection activity, which includes the possible termination of service.</p>	Adjustments		Adjustments	-220.00	Total Adjustments	\$-220.00	Current Charges		Generation & Transmission 7092 kWh @ 8.4400'	598.56	Total Current Charges	598.56	Total Supplier Basic Service Charges	\$378.56				
Adjustments																			
Adjustments	-220.00																		
Total Adjustments	\$-220.00																		
Current Charges																			
Generation & Transmission 7092 kWh @ 8.4400'	598.56																		
Total Current Charges	598.56																		
Total Supplier Basic Service Charges	\$378.56																		



www.duquesnelight.com
1-412-393-7100

Customer Name and Service Address:
FRANK JERGONS
56 MIDLAND HTS APT B
MIDLAND, PA 15059-1033

Account Number	4000-228-110-001
Rate:	RS-Residential Service
Date Prepared:	06/24/09

Meter Reading Usage Information		Summary	
Next Scheduled Meter Reading Date: July 6, 2009		Prior Billing Information	
Meter Change Information		Amount of Last Bill <u>\$34.29</u>	
Old Meter G92046621		Total Amount Owed From Your Last Bill \$34.29	
Removed: Sep 02, 2008 - Actual	2609	DLC Basic Service Charges 189.54	
Prior: Aug 06, 2008 - Actual	2602	Supplier Basic Service Charges 378.56	
Difference	7	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$602.39	
Old Meter Multiplier	x 12	TOTAL BUDGET PAYMENT PLAN AMOUNT \$178.61	
kWh Used	<u>84</u>	CORRECTED BILL	
New Meter G91687227		See following pages for more detailed information.	
Present: Jun 08, 2009 - Actual	4036	Please contact us at 1-412-393-7100 with any billing questions before the due date on your bill.	
Meter Changed Occurred: Sep 02, 2008 - Actual	3452	Help Our Neighbors. Give to the Dollar Energy Fund to help people without heat or light. Please add \$1.00 to your payment or make a monthly pledge at www.duquesnelight.com. Your gift is tax deductible.	
Difference	584		
New Meter Multiplier	x 12		
kWh Used	<u>7008</u>		
Total kWh Used	7092		

RECEIVED
MAR 28 2011
PA PUBLIC UTILITY COMMISSION

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge after Jul 15, 2009	Payment Due Jul 15, 2009	To Join the Budget Payment Plan see the message on page 3	Amount Due
\$57.19	\$65.91	\$7.52	\$602.39		\$602.39

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company.

Account Number 4000-228-110-001 T PLEASE PAY THIS AMOUNT BY **Jul 15, 2009** **\$602.39**

\$

Make account changes or pledge to the Dollar Energy Fund on the back-check box.

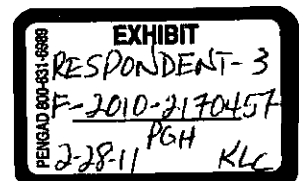
Amount Enclosed

#BWNHBYB
#0200011405500054#

FRANK JERGONS
APT. B
56 MIDLAND HTS.
MIDLAND, PA 15059-1033

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PITTSBURGH, PA 15267-0001

40002281100017 000000609919 000000178615 000000602398





Customer Name and Service Address:
 FRANK JERGONS
 56 MIDLAND HTS APT B
 MIDLAND, PA 15059-1033

Account Number	4000-228-110-001
Rate: RS-Residential Service	

Duquesne Light Company Information	Duquesne Light Company Basic Service Charges																		
<p>Dear Customer, This corrected bill is for more than one month of electric service. Please call DLC at 1-888-393-7100 if you need a payment plan or if you have questions.</p> <p>Need to call us? Moving? Billing Questions? For quicker access, call us Tuesday, Wednesday or Thursday afternoons.</p> <p>NOTE: The current billing period is not equal to one month; therefore, the monthly customer charge and kilowatt-hour blocks when appropriate have been adjusted to reflect the billing period.</p> <p>Join Budget Payment Plan. Each month, we review your electric usage history to calculate your budget amount. On the Budget Plan, you will pay a budget amount for 11 months. The 12th budget bill will show the difference between your actual monthly charges and the budget amounts you paid. To join the Budget Payment Plan, please pay this Budget Bill No. 1 - \$178.61.</p>	<table> <tr> <td colspan="2">Adjustments</td> </tr> <tr> <td>Adjustments</td> <td style="text-align: right;">-181.21</td> </tr> <tr> <td>Total Adjustments</td> <td style="text-align: right;">\$-181.21</td> </tr> <tr> <td colspan="2">Current Charges</td> </tr> <tr> <td>Customer Charge</td> <td style="text-align: right;">71.52</td> </tr> <tr> <td>Distribution 7092 kWh @ 4.2313'</td> <td style="text-align: right;">300.08</td> </tr> <tr> <td>Pennsylvania Tax Adjustment</td> <td style="text-align: right;">-0.85</td> </tr> <tr> <td>Total Current Charges</td> <td style="text-align: right;">370.75</td> </tr> <tr> <td>Total DLC Basic Service Charges</td> <td style="text-align: right;">\$189.54</td> </tr> </table>	Adjustments		Adjustments	-181.21	Total Adjustments	\$-181.21	Current Charges		Customer Charge	71.52	Distribution 7092 kWh @ 4.2313'	300.08	Pennsylvania Tax Adjustment	-0.85	Total Current Charges	370.75	Total DLC Basic Service Charges	\$189.54
Adjustments																			
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Total Current Charges	370.75																		
Total DLC Basic Service Charges	\$189.54																		
General & Supplier Information	Supplier Basic Service Charges																		
<p>DOMINION PEOPLES PLUS P.O. BOX 298 PITTSBURGH, PA 15230-0298</p> <p>For questions regarding the supplier portion of your bill, call Dominion Peoples Plus at 1-800-903-0380.</p> <ul style="list-style-type: none"> • Generation/Supply prices and charges are set by the electric generation supplier you have chosen. • The Public Utility Commission regulates distribution prices and services. • The Federal Energy Regulatory Commission regulates transmission prices and services. 	<table> <tr> <td colspan="2">Adjustments</td> </tr> <tr> <td>Adjustments</td> <td style="text-align: right;">-220.00</td> </tr> <tr> <td>Total Adjustments</td> <td style="text-align: right;">\$-220.00</td> </tr> <tr> <td colspan="2">Current Charges</td> </tr> <tr> <td>Generation & Transmission 7092 kWh @ 8.4400'</td> <td style="text-align: right;">598.56</td> </tr> <tr> <td>Total Current Charges</td> <td style="text-align: right;">598.56</td> </tr> <tr> <td>Total Supplier Basic Service Charges</td> <td style="text-align: right;">\$378.56</td> </tr> </table> <p>Duquesne Light collecting all charges on monthly bill. Duquesne Light is now responsible for the collection of the total account balance of your monthly electric bill. Any unpaid charges related to either the generation or delivery service portion of your bill will be subject to our collection activity, which includes the possible termination of service.</p>	Adjustments		Adjustments	-220.00	Total Adjustments	\$-220.00	Current Charges		Generation & Transmission 7092 kWh @ 8.4400'	598.56	Total Current Charges	598.56	Total Supplier Basic Service Charges	\$378.56				
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4000228110001 CC 047 LST-BL 02 RD CYC 33 BL CYC 33 <L F> SERV START 12/31/51
JERGONS FRANK *UEL* STATUS ACTIVE POR ERT LAST-TRAN 02/09/11
56 MIDLAND HTS APT B RT/RDR 010 000 DISPUTE EXP 05/21/10
MIDLAND PA 15059-1033 724 643 4337 C&C RNTPROP YES CSA-YES
***** 01-20 CANN ACTION INFORMATION ***** 02/14/11 *** 1054 **

TRIGGER

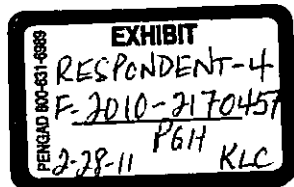
..DATE..	MESSAGE.....	NAME	TIME	DATE
99 99 99	PERM BILL CODE CHANGED FROM D TO A	D MEGLIO	1016	07/09/09
99 99 99	POR ACT BAL XFR \$92.16 FROM CNGRETAIL4	PCSGB152	2141	07/08/09
	POR BUD BAL XFR \$45.00 FROM CNGRETAIL4			
99 99 99	EXP THE CALCULATION OF THE C/B DUE TO THE MTR C PATILLA TWIST, DECLINE SPEC BILLING AT THIS TIME.	C PATILLA	1138	07/06/09
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	C PATILLA	1128	07/06/09
99 99 99	SUPR CALL BK, LEFT MSG ON A/M FOR CALL BK..	C PATILLA	1023	07/01/09
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	C PATILLA	1019	07/01/09
99 99 99	SUBMITTED CS-WEB SR.REP CALLBACK TO EXPLN.	M HUTCHISO	1537	06/30/09
99 99 99	VIEWED WITH M HUTCHISON	P GABIG	1535	06/30/09
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	P GABIG	1529	06/30/09
99 99 99	WILL CALL WIFE/JOANNE @ HM# TO EXPLN MTR TWST M HUTCHISO BILLING CORRECTION.	M HUTCHISO	1328	06/30/09

*** ARE THERE MORE RECORDS YES ***
DSPLY 21 KEY TO NEW SS DSPLY KEY

RECEIVED

MAR 28 2011

PA PUBLIC UTILITY COMMISSION
300 NORTH 3RD STREET



4000228110001 CC 047 LST-BL 02 RD CYC 33 BL CYC 33 <L F> SERV START 12/31/51
 JERGONS FRANK *UEL* STATUS ACTIVE POR ERT LAST-TRAN 02/09/11
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 ***** 01-20 CAMM ACTION INFORMATION ***** 02/14/11 *** 1054 **

TRIGGER

..DATE..	MESSAGE.....	NAME	TIME	ENTERED
99 99 99	POR ACT BAL XFR \$18.23- FROM CNGRETAIL4	PCSGB152	2145	06/24/09
	POR BUD BAL XFR \$28.00- FROM CNGRETAIL4			
99 99 99	POR ACT BAL XFR \$18.23- FROM CNGRETAIL4	PCSGB152	2145	06/24/09
	POR BUD BAL XFR \$27.00- FROM CNGRETAIL4			
	POR ACT BAL XFR \$598.56 FROM CNGRETAIL4			
	POR BUD BAL XFR \$437.00 FROM CNGRETAIL4			
99 99 99	PERM BILL CODE CHANGED FROM A TO D	D MEGLIO	0838	06/24/09
99 99 99	BILL ADJUSTMENT /DELETE	D MEGLIO	0838	06/24/09
99 99 99	BILL ADJUSTMENT /CHANGE	D MEGLIO	0838	06/24/09
99 99 99	MTR TWST OUT G91687227 090208 3452 0.00 00000	D MEGLIO	0833	06/24/09
99 99 99	BILL ADJUSTMENT /CANCEL	D MEGLIO	0822	06/24/09
99 99 99	TWIST PAPERS TO ACCTG TODAY TO UNTWIST APTS	D RINEHART	0810	06/23/09
	A & B EFFECTIVE CUT-IN DATE OF APT A TENANT			

*** ARE THERE MORE RECORDS YES ***
 DSPLY 21 KEY TO NEW SS DSPLY KEY

4000228110001 CC 047 LST-BL 02 RD CYC 33 BL CYC 33 <L F> SERV START 12/31/51
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***** 01-20 CAMM ACTION INFORMATION ***** 02/14/11 *** 1054 **

TRIGGER

..DATE..	MESSAGE.....	NAME	TIME	ENTERED
99 99 99	NANNETTE JERGONS, DAU OF ABOVE R/P. METERS TO BE UNTWISTED AND RE-BILLED FROM 9/2/08. BOTH PARTIES AWARE OF THIS ACTION.	D RINEHART	0810	06/23/09
99 99 99	ACCT ON POR WITH CNGRETAIL4 FOR 18 CYCLES	PCSPM165	2143	06/09/09
99 99 99	POR ACT BAL XFR \$18.23 FROM CNGRETAIL4	PCSGB152	2201	06/08/09
	POR BUD BAL XFR \$27.00 FROM CNGRETAIL4			
99 99 99	ZIP CODE CHG FROM PA15059 (15-02)	S BRIGHT-D	1051	06/05/09
	CITY CHG FROM MIDLAND (15-02)			
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	S BRIGHT-D	1051	06/05/09
99 99 99	CONTRIBUTION AMT CHG SENT TO CNGRETAIL4 0005	PCSPM169	0205	06/01/09
	OLD CONTRIBUTION AMT: 00000002.0151040 (AMTKC			
	NEW CONTRIBUTION AMT: 00000001.4397597 (AMTKC			
	EDI REF ID: C4090602020519954854			

*** ARE THERE MORE RECORDS YES ***
DSPLY 21 KEY TO NEW SS DSPLY KEY

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TRIGGER
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99 99 99 POR ACT BAL XFR \$92.16 FROM CNGRETAIL4 PCSGB152 2141 07/08/09
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99 99 99 EXP THE CALCULATION OF THE C/B DUE TO THE MTR C PATILLA 1138 07/06/09
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99 99 99 CSR ACCESS TO ACCOUNT PER CSRCAMM C PATILLA 1128 07/06/09
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99 99 99 CSR ACCESS TO ACCOUNT PER CSRCAMM C PATILLA 1019 07/01/09
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99 99 99 CSR ACCESS TO ACCOUNT PER CSRCAMM P GABIG 1529 06/30/09
99 99 99 WILL CALL WIFE/JOANNE @ HM# TO EXPLN MTR TWST M HUTCHISO 1328 06/30/09
BILLING CORRECTION.

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 21 KEY TO NEW SS DSPLY KEY

RECEIVED

MAR 28 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

EXHIBIT
RESPONDENT-4
F-2010-2170457
2-28-11 PGH KLC

4000228110001 CC 047 LST-BL 02 RD CYC 33 BL CYC 33 <L F> SERV START 12/31/51
 JERGONS FRANK *UEL* STATUS ACTIVE POR ERT LAST-TRAN 02/09/11
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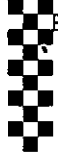
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	NEW CONTRIBUTION AMT: 00000001.4397597 (AMTKC)			
	EDI REF ID: C4090602020519954854			

*** ARE THERE MORE RECORDS YES ***
 DSPLY 21 KEY TO NEW SS DSPLY KEY



FACSIMILE

2-17-11

TO: COMMA OF PA
PUC COMMA

FAX # _____

CASE
RE F. F-2010-2170457

FROM:

PHONE # _____

FRANK D JERGONS
36 B MIDLAND HTS
MIDLAND, PA 15059.

COMMENTS:

TO Judge AL DUUNDERDALE.

RECEIVED

MAR 28 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

1's Exhibit 1

EXHIBIT
COMPLAINANT-1
F-2010-2170457
PGH
2-28-11 KLC



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
February 2, 2011

Doc 9

IN REPLY PLEASE
REFER TO OUR FILE

In Re: F-2010-2170457

(SEE ATTACHED LIST)

FRANK D. JERGONS
v.
DUQUESNE LIGHT COMPANY

Billing Dispute / Other

Telephonic Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephonic hearing
Date: Monday, February 28, 2011
Time: 10:00 a.m.
Presiding: Administrative Law Judge Katrina L. Dunderdale
Piatt Place
301 Fifth Avenue Suite 220
Pittsburgh, PA 15222
Telephone: (412) 565-3550
Fax: (412) 565-5692

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

②

2-17-11

To the Honorable Commission.

You bear the Burden of Proof

1. Duquesne light is not out any money.
2. Duquesne light is charging late charges & takes on Gross cents on 56 B mthly Bill.
3. Oct 129, enacted 2008, smart meters were installed by Electricana from Duquesne light. when installed 56 A's line (Nannette Jurgens) was "twisted" with 56-B's line (Frank Jurgens) admitted by Duquesne light."
4. 56-A was charged \$29. to check the lines.
5. Duquesne light will not pay the real amount she paid for electric she did not use and the \$29. 56-A (Nannette Jurgens)
6. Enclosed are canceled checks from 56 A (Nannette Jurgens) and 56-B (Frank Jurgens) the period cents due mthly.
7. Do all these wrongs make it right to charge 56-B (Frank Jurgens) a retired disabled person to pay for them? This is a hardship on a fixed income. Can 56-B forgive for the mistakes?

Customer Name JERGONS, FRANK
 Address 56 MIDLAND HTS APT B
 MIDLAND PA 15059-1033
 Account Number 4000228110001

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From 01/01/2008 To 02/09/2011

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
08/06/2008	08/06/2008	29	2602	Act - DLC	756	26.1	247		\$39.01	09/02/2008			\$39.01	
08/06/2008				Act - SUP					\$74.84	09/02/2008			\$113.85	
08/12/2008				Payment					\$113.85 cr				\$0.00	
09/08/2008	09/05/2008	30	2810	Act - DLC	96	3.2	142	2	\$11.06	10/01/2008			\$11.06	
09/08/2008				Act - SUP					\$9.50	10/01/2008			\$20.56	
09/23/2008				Payment					\$20.56 cr				\$0.00	
10/07/2008	10/07/2008	32	2837	Act - DLC	324	10.1	36	128	\$20.72	11/03/2008			\$20.72	
10/07/2008				Act - SUP					\$29.13	11/03/2008			\$49.85	
11/05/2008	11/05/2008	29	2859	Act - DLC	264	9.1	1	390	\$18.18	12/01/2008			\$68.03	
11/05/2008				Act - SUP					\$23.73	12/01/2008			\$91.76	
12/08/2008				Late Charge					\$1.15				\$92.91	
12/08/2008	12/08/2008	33	2888	Act - DLC	348	10.5		978	\$21.74	01/02/2009			\$114.65	
12/08/2008				Act - SUP					\$31.29	01/02/2009			\$145.94	
01/08/2009				Late Charge					\$1.81				\$147.75	
01/08/2009	01/08/2009	31	2715	Act - DLC	324	10.5		970	\$20.71	02/02/2009			\$168.46	
01/08/2009				Act - SUP					\$29.13	02/02/2009			\$197.59	
02/06/2009	02/06/2009	29	2737	Act - DLC	264	9.1		1,301	\$18.10	03/02/2009			\$215.69	
02/06/2009				Act - SUP					\$22.28	03/02/2009			\$237.97	
03/03/2009				Payment					\$237.97 cr				\$0.00	
03/09/2009				Late Charge					\$2.43				\$2.43	
03/09/2009	03/09/2009	31	2759	Act - DLC	264	8.5		923	\$18.10	04/01/2009			\$20.53	

-- Type Descriptions --

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

P.7

To: 412 565 5692

7246431981

FEB-17-2011 13:32 From: MIDLAND HGTS.HOMES

Customer Name **JERGONS, FRANK**
 Address **56 MIDLAND HTS APT B**
MIDLAND PA 15059-1033
 Account Number **4000228110001**

 Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/2008** To **02/09/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bl / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/09/2009				Act - SUP					\$22.28	04/01/2009			\$42.81	
03/31/2009				Payment					\$42.81 cr				\$0.00	
04/07/2009	04/07/2009	29	2775	Act - DLC	192	6.6		595	\$15.07	05/01/2009			\$15.07	
04/07/2009				Act - SUP					\$16.20	05/01/2009			\$31.27	
04/29/2009				Payment					\$31.27 cr				\$0.00	
05/07/2009	05/07/2009	30	2793	Act - DLC	216	7.2	32	331	\$16.08	06/01/2009			\$16.08	
05/07/2009				Act - SUP					\$18.23	06/01/2009			\$34.31	
06/01/2009				Payment					\$34.31 cr				\$0.00	
06/08/2009	06/08/2009	32	2811	Act - DLC	216	6.8	56	122	\$16.06	07/01/2009			\$16.06	
06/08/2009				Act - SUP					\$18.23	07/01/2009			\$34.29	
06/24/2009				Adjustment					\$5.39 cr				\$28.90	
06/24/2009				Correction					\$1.33 cr				\$602.39	
06/24/2009				Correction					\$1.57 cr				\$611.89	
06/24/2009				Correction					\$1.28 cr				\$641.02	
06/24/2009				Correction					\$1.69 cr				\$664.75	
06/24/2009				Correction					\$1.57 cr				\$696.04	
06/24/2009	06/08/2009	306	2609 4036	Act - DLC	7,092	23.2	267	5,740	\$370.75	07/15/2009		\$-175.82	\$223.83	
06/24/2009				Act - SUP					\$598.56	07/15/2009			\$822.39	
06/29/2009				Payment					\$34.29 cr				\$568.10	
07/08/2009	07/08/2009	30	4127	Act - DLC	1,092	36.4	125	4	\$52.88	07/29/2009			\$620.98	
07/08/2009				Act - SUP					\$92.16	07/29/2009			\$713.14	

Type Descriptions

Act - Actual Bill Est - Estimated Bill DLC - Duquesne Light Company SUP - Supplier

P.8 To: 412 565 5692 FEB-17-2011 13:32 From: MIDLAND HGTS.HOMES 7246431981

Customer Name **JERGONS, FRANK**
 Address **56 MIDLAND HTS APT B**
MIDLAND PA 15059-1033
 Account Number **4000228110001**

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/2008** To **02/09/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/27/2009				Payment					\$52.88 cr				\$660.26	
07/31/2009				Payment					\$92.16 cr				\$568.10	
08/07/2009	08/07/2009	30	4214	Act - DLC	1,044	34.8	167	1	\$50.85	08/31/2009			\$618.95	
08/07/2009				Act - SUP					\$88.11	08/31/2009			\$707.06	
08/18/2009				Payment					\$138.96 cr				\$568.10	
09/08/2009	09/08/2009	32	4315	Act - DLC	1,212	37.9	210	17	\$57.92	09/29/2009			\$826.02	
09/08/2009				Act - SUP					\$102.29	09/29/2009			\$728.31	
09/16/2009				Payment					\$160.21 cr				\$568.10	
10/07/2009	10/07/2009	29	4387	Act - DLC	864	29.8	42	128	\$43.27	10/28/2009			\$611.37	
10/07/2009				Act - SUP					\$72.92	10/28/2009			\$684.29	
10/16/2009				Payment					\$116.19 cr				\$568.10	
11/05/2009	11/05/2009	29	4435	Act - DLC	576	19.9		472	\$31.14	11/27/2009			\$599.24	
11/05/2009				Act - SUP					\$48.61	11/27/2009			\$647.85	
11/11/2009				Payment					\$79.75 cr				\$568.10	
12/08/2009	12/08/2009	33	4487	Act - DLC	624	18.9		654	\$33.51	12/29/2009			\$601.61	
12/08/2009				Act - SUP					\$52.67	12/29/2009			\$654.28	
12/16/2009				Payment					\$86.18 cr				\$568.10	
01/08/2010	01/08/2010	31	4544	Act - DLC	684	22.1		1,163	\$37.29	02/01/2010			\$605.39	
01/08/2010				Act - SUP					\$57.73	02/01/2010			\$663.12	
01/18/2010				Payment					\$95.02 cr				\$568.10	
02/08/2010	02/08/2010	31	4553	Act - DLC	648	20.9		1,170	\$35.76	03/01/2010			\$603.86	

Type Descriptions

Act - Actual Bill	Est - Estimated Bill	DLC - Duquesne Light Company	SUP - Supplier
-------------------	----------------------	------------------------------	----------------

Customer Name **JERONS, FRANK**
 Address **56 MIDLAND HTS APT B**
MIDLAND PA 15059-1033
 Account Number **4000228110001**

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/2008** To **02/09/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
02/08/2010				Act - SUP					\$54.69	03/01/2010			\$658.55	
02/23/2010				Payment					\$90.45 cr				\$568.10	
03/09/2010	03/09/2010	29	4651	Act - DLC	636	21.9		1,035	\$35.22	04/01/2010			\$603.32	
03/09/2010				Act - SUP					\$53.68	04/01/2010			\$657.00	
03/29/2010				Payment					\$88.90 cr				\$568.10	
04/08/2010	04/08/2010	30	4703	Act - DLC	624	20.8	20	396	\$34.69	05/03/2010			\$602.79	
04/08/2010				Act - SUP					\$52.67	05/03/2010			\$655.46	
04/21/2010				Payment					\$87.36 cr				\$568.10	
05/07/2010	05/07/2010	29	4757	Act - DLC	648	22.3	12	289	\$35.76	06/01/2010			\$603.86	
05/07/2010				Act - SUP					\$54.69	06/01/2010			\$658.55	
05/24/2010				Payment					\$90.45 cr				\$568.10	
06/08/2010	06/08/2010	32	4839	Act - DLC	984	30.8	105	116	\$50.77	07/01/2010			\$618.87	
06/08/2010				Act - SUP					\$79.70	07/01/2010			\$698.57	
06/25/2010				Payment					\$130.47 cr				\$568.10	
07/08/2010	07/08/2010	30	4933	Act - DLC	1,128	37.6	234	11	\$57.34	08/02/2010			\$625.44	
07/08/2010				Act - SUP					\$91.37	08/02/2010			\$716.81	
07/22/2010				Payment					\$148.71 cr				\$568.10	
08/06/2010	08/06/2010	29	5041	Act - DLC	1,296	44.7	330		\$64.89	09/01/2010			\$632.99	
08/06/2010				Act - SUP					\$116.51	09/01/2010			\$749.50	
08/31/2010				Payment					\$181.50 cr				\$568.00	
09/07/2010	09/07/2010	32	5152	Act - DLC	1,332	41.6	281	11	\$66.44	10/01/2010			\$634.44	

- Type Descriptions -

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

 P. 10
 To: 412 565 5692
 FEB-17-2011 13:33 From: MIDLAND HGTS. HOMES 7246431981

ENU (9)



Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

FRANK D. JERGONS,)	
)	
Complainant,)	
)	
v.)	Docket No. F-2010-2170457
)	
)	
DUQUESNE LIGHT COMPANY,)	
)	
Respondent.)	

ANSWER

TO THE HONORABLE COMMISSION:

AND NOW comes the Respondent, Duquesne Light Company, by and through its attorney, Krysia Kubiak, and files the within Answer of which the following is a statement:

1. Admitted.
2. Admitted.
3. Admitted.
4. A. Complainant's averments, "[y]ears ago - lines were wired wrong," and "56-A X with 56-B," are an apparent reference to a meter twist which occurred between 56 Midland Heights, Apt. B, Midland, PA 15059 and 56 Midland Heights, Apt. A, Midland, PA 15059. If so, this averment is admitted. By way of background, on May 28, 2009, Nanette Jergons of Apt. A called Respondent questioning her bills. Nanette Jergons stated that her meter continued running after she unplugged all her appliances. On June 4, 2009,

FACSIMILE

2-17-11

TO: COMM OF Pa
PUC COMM
CASE
RE F. F-2010-2170457

FAX # _____

FROM:
FRANK D JERGONS
56 B MIDIAN HTS
MIDLAND, Pa 15059.

PHONE # _____

COMMENTS:
TO Judge AL DUNDERDALE.

RECEIVED

MAR 28 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

EXHIBIT
COMPLAINANT-1
F-2010-2170457
2-28-11 PGH KLC
PENGAD 800-631-9988



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
February 2, 2011

Page 9

IN REPLY PLEASE
REFER TO OUR FILE

In Re: F-2010-2170457

(SEE ATTACHED LIST)

FRANK D. JERGONS
v.
DUQUESNE LIGHT COMPANY

Billing Dispute / Other

Telephonic Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephonic hearing
Date: Monday, February 28, 2011
Time: 10:00 a.m.
Presiding: Administrative Law Judge Katrina L. Dunderdale
Piatt Place
301 Fifth Avenue Suite 220
Pittsburgh, PA 15222
Telephone: (412) 565-3550
Fax: (412) 565-5692

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

(2)

2-17-11

To the Honorable Commission.

How bears the burden of Proof

1. Duquesne light is not out any money.
2. Duquesne light is charging late charges & takes on Gross cents on 56-B mthly Bill.
3. Oct 129, enacted 2008, smart meters were installed by Electricians from Duquesne light when installed 56 A's line (Nannette Jugons) was "twisted" with 56 B's line (Frank Jugons) admitted by Duquesne light."
4. 56-A was charged \$29. to kick the line.
5. Duquesne light will not pay the real amount she paid for electric she did not use and the \$29. 56-A (Nannette Jugons)
6. Enclosed are canceled checks from 56-A (Nannette Jugons) and 56 B (Frank Jugons) the period cents due mthly.
7. Do all these wrongs make it right to charge 56-B (Frank Jugons) a retired disabled person to pay for them? This is a hardship on a fixed income. Can 56-B forgive for the mistake?



ACCOUNT STATEMENT

Date Requested By _____

Customer Name **JERGONS, FRANK**
 Address **56 MIDLAND HTS APT B**
MIDLAND PA 15059-1033
 Account Number **4000228110001**

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/2008** To **02/09/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
08/06/2008	08/06/2008	29	2602	Act - DLC	756	26.1	247		\$39.01	09/02/2008			\$39.01	
08/06/2008				Act - SUP					\$74.84	09/02/2008			\$113.85	
08/12/2008				Payment					\$113.85 cr				\$0.00	
09/08/2008	09/05/2008	30	2610	Act - DLC	96	3.2	142	2	\$11.06	10/01/2008			\$11.06	
09/08/2008				Act - SUP					\$9.50	10/01/2008			\$20.56	
09/23/2008				Payment					\$20.56 cr				\$0.00	
10/07/2008	10/07/2008	32	2637	Act - DLC	324	10.1	36	128	\$20.72	11/03/2008			\$20.72	
10/07/2008				Act - SUP					\$29.13	11/03/2008			\$49.85	
11/05/2008	11/05/2008	29	2659	Act - DLC	264	9.1	1	390	\$18.18	12/01/2008			\$68.03	
11/05/2008				Act - SUP					\$23.73	12/01/2008			\$91.76	
12/08/2008				Late Charge					\$1.15				\$92.91	
12/08/2008	12/08/2008	33	2688	Act - DLC	348	10.5		978	\$21.74	01/02/2009			\$114.65	
12/08/2008				Act - SUP					\$31.29	01/02/2009			\$145.94	
01/08/2009				Late Charge					\$1.81				\$147.75	
01/08/2009	01/08/2009	31	2715	Act - DLC	324	10.5		970	\$20.71	02/02/2009			\$168.46	
01/08/2009				Act - SUP					\$29.13	02/02/2009			\$197.59	
02/06/2009	02/06/2009	29	2737	Act - DLC	264	9.1		1,301	\$18.10	03/02/2009			\$215.69	
02/06/2009				Act - SUP					\$22.28	03/02/2009			\$237.97	
03/03/2009				Payment					\$237.97 cr				\$0.00	
03/09/2009				Late Charge					\$2.43				\$2.43	
03/09/2009	03/09/2009	31	2759	Act - DLC	264	8.5		923	\$18.10	04/01/2009			\$20.53	

Type Descriptions

Act - Actual Bill Est - Estimated Bill DLC - Duquesne Light Company SUP - Supplier

P.S To: 412 565 5692 FEB-17-2011 13:28 From: MIDLAND HGTS, HOMES 7246431981

Customer Name **JERGONS, FRANK**
 Address **56 MIDLAND HTS APT B**
MIDLAND PA 15059-1033
 Account Number **4000228110001**

 Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/2008** To **02/09/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/09/2009				Act - SUP					\$22.28	04/01/2009			\$42.81	
03/31/2009				Payment					\$42.81 cr				\$0.00	
04/07/2009	04/07/2009	29	2775	Act - DLC	192	6.6		595	\$15.07	05/01/2009			\$15.07	
04/07/2009				Act - SUP					\$16.20	05/01/2009			\$31.27	
04/29/2009				Payment					\$31.27 cr				\$0.00	
05/07/2009	05/07/2009	30	2733	Act - DLC	216	7.2	32	331	\$16.08	06/01/2009			\$16.08	
05/07/2009				Act - SUP					\$18.23	06/01/2009			\$34.31	
06/01/2009				Payment					\$34.31 cr				\$0.00	
06/08/2009	06/08/2009	32	2811	Act - DLC	216	6.8	56	122	\$16.06	07/01/2009			\$16.06	
06/08/2009				Act - SUP					\$18.23	07/01/2009			\$34.29	
06/24/2009				Adjustment					\$5.39 cr				\$28.90	
06/24/2009				Correction					\$1.33 cr				\$602.39	
06/24/2009				Correction					\$1.57 cr				\$611.89	
06/24/2009				Correction					\$1.28 cr				\$641.02	
06/24/2009				Correction					\$1.69 cr				\$664.75	
06/24/2009				Correction					\$1.57 cr				\$696.04	
06/24/2009	06/08/2009	306	2609 4036	Act - DLC	7,092	23.2	267	5,740	\$370.75	07/15/2009		\$-175.82	\$223.83	
06/24/2009				Act - SUP					\$598.56	07/15/2009			\$822.39	
06/29/2009				Payment					\$34.29 cr				\$568.10	
07/08/2009	07/08/2009	30	4127	Act - DLC	1,092	36.4	125	4	\$52.88	07/29/2009			\$620.98	
07/08/2009				Act - SUP					\$92.16	07/29/2009			\$713.14	

- Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

P.4

To: 412 565 5692

7246431981

FEB-17-2011 13:28 From: MIDLAND HGTS. HOMES

Customer Name **JERGONS, FRANK**
 Address **56 MIDLAND HTS APT B**
MIDLAND PA 15059-1033
 Account Number **4000228110001**

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/2008** To **02/09/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/27/2009				Payment					\$52.88 cr				\$660.26	
07/31/2009				Payment					\$92.16 cr				\$568.10	
08/07/2009	08/07/2009	30	4214	Act - DLC	1,044	34.8	167	1	\$50.85	08/31/2009			\$618.95	
08/07/2009				Act - SUP					\$88.11	08/31/2009			\$707.06	
08/18/2009				Payment					\$138.96 cr				\$568.10	
09/08/2009	09/08/2009	32	4315	Act - DLC	1,212	37.9	210	17	\$57.92	09/29/2009			\$626.02	
09/08/2009				Act - SUP					\$102.29	09/29/2009			\$728.31	
09/16/2009				Payment					\$160.21 cr				\$568.10	
10/07/2009	10/07/2009	29	4387	Act - DLC	664	29.8	42	128	\$43.27	10/28/2009			\$611.37	
10/07/2009				Act - SUP					\$72.92	10/28/2009			\$684.29	
10/16/2009				Payment					\$116.19 cr				\$568.10	
11/05/2009	11/05/2009	29	4435	Act - DLC	576	19.9		472	\$31.14	11/27/2009			\$599.24	
11/05/2009				Act - SUP					\$48.61	11/27/2009			\$647.85	
11/11/2009				Payment					\$79.75 cr				\$568.10	
12/08/2009	12/08/2009	33	4487	Act - DLC	624	18.9		654	\$33.51	12/29/2009			\$601.61	
12/08/2009				Act - SUP					\$52.67	12/29/2009			\$654.28	
12/16/2009				Payment					\$86.18 cr				\$568.10	
01/08/2010	01/08/2010	31	4544	Act - DLC	684	22.1		1,163	\$37.29	02/01/2010			\$605.39	
01/08/2010				Act - SUP					\$57.73	02/01/2010			\$663.12	
01/18/2010				Payment					\$95.02 cr				\$568.10	
02/08/2010	02/08/2010	31	4598	Act - DLC	648	20.9		1,170	\$35.76	03/01/2010			\$603.86	

-- Type Descriptions --

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name **JERGONS, FRANK**
 Address **56 MIDLAND HTS APT 8**
MIDLAND PA 15059-1033
 Account Number **4000228110001**

 Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/2008** To **02/09/2011**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
02/08/2010				Act - SUP					\$54.69	03/01/2010			\$658.55	
02/23/2010				Payment					\$90.45 cr				\$568.10	
03/09/2010	03/09/2010	29	4651	Act - DLC	636	21.9		1,035	\$35.22	04/01/2010			\$603.32	
03/09/2010				Act - SUP					\$53.68	04/01/2010			\$657.00	
03/29/2010				Payment					\$88.90 cr				\$568.10	
04/08/2010	04/08/2010	30	4703	Act - DLC	624	20.8	20	396	\$34.69	05/03/2010			\$602.79	
04/08/2010				Act - SUP					\$52.67	05/03/2010			\$655.46	
04/21/2010				Payment					\$87.36 cr				\$568.10	
05/07/2010	05/07/2010	29	4757	Act - DLC	648	22.3	12	289	\$35.76	06/01/2010			\$603.86	
05/07/2010				Act - SUP					\$54.69	06/01/2010			\$658.55	
05/24/2010				Payment					\$90.45 cr				\$568.10	
06/08/2010	06/08/2010	32	4839	Act - DLC	984	30.8	105	116	\$50.77	07/01/2010			\$618.87	
06/08/2010				Act - SUP					\$79.70	07/01/2010			\$698.57	
06/25/2010				Payment					\$130.47 cr				\$568.10	
07/08/2010	07/08/2010	30	4933	Act - DLC	1,128	37.6	234	11	\$57.34	08/02/2010			\$625.44	
07/08/2010				Act - SUP					\$91.37	08/02/2010			\$716.81	
07/22/2010				Payment					\$148.71 cr				\$568.10	
08/06/2010	08/06/2010	29	5041	Act - DLC	1,296	44.7	330		\$64.89	09/01/2010			\$632.99	
08/06/2010				Act - SUP					\$116.51	09/01/2010			\$749.50	
08/31/2010				Payment					\$181.50 cr				\$568.00	
09/07/2010	09/07/2010	32	5152	Act - DLC	1,332	41.6	281	11	\$66.44	10/01/2010			\$634.44	

- Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

EMU (9)



Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

FRANK D. JERGONS,)	
)	
Complainant,)	
)	
v.)	Docket No. F-2010-2170457
)	
DUQUESNE LIGHT COMPANY,)	
)	
Respondent.)	

ANSWER

TO THE HONORABLE COMMISSION:

AND NOW comes the Respondent, Duquesne Light Company, by and through its attorney, Krysia Kubiak, and files the within Answer of which the following is a statement:

1. Admitted.
2. Admitted.
3. Admitted.
4. A. Complainant's averments, "[y]ears ago - lines were wired

wrong," and "56-A X with 56-B," are an apparent reference to a meter twist which occurred between 56 Midland Heights, Apt. B, Midland, PA 15059 and 56 Midland Heights, Apt. A, Midland, PA 15059. If so, this averment is admitted. By way of background, on May 28, 2009, Nanelle Jergons of Apt. A called Respondent questioning her bills. Nanelle Jergons stated that her meter continued running after she unplugged all her appliances. On June 4, 2009,