



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

IN REPLY PLEASE
REFER TO OUR FILE

March 27, 2026

M-2026-3059643
A-2023-3040184
A-6425601

GENTLE OPTIONS NEMT LLC
134 COUNTRY CLUB DRIVE
LANSDALE PA 19446

Re: Cancellation of Certificate of Public Convenience
Docket No. A-2023-3040184

To Whom it May Concern:

On January 29, 2026, the Commission entered a Tentative Order, Docket No. M-2026-3059643, which advised Gentle Options NEMT LLC that it was not in compliance with the insurance requirements of 66 Pa.C.S. § 512. The Tentative Order advised Gentle Options NEMT LLC, that it must, within 30 days of publication of the Tentative Order, either have acceptable evidence of insurance filed with the Commission, cancel their authority, or file comments to the Tentative Order. The Tentative Order advised Gentle Options NEMT LLC that, if it failed to respond, its certificate of public convenience would be cancelled. The Tentative Order was served on Gentle Options NEMT LLC and published in the *Pennsylvania Bulletin*.

Gentle Options NEMT LLC failed to respond to the January 29, 2026, Tentative Order and remains in non-compliance with the insurance requirements of the Public Utility Code at 66 Pa.C.S. § 512.

Furthermore, this Commission will request the Pennsylvania Department of Transportation to put an administrative hold on Respondent's vehicle registrations. Respondent will **NOT** be able to register any new vehicles or renew any existing vehicle registrations until a new application for authority is submitted. Additionally, all unpaid fines or assessments accrued while you had authority, are still due.

YOU ARE ADVISED: That the certificate(s) issued at Docket No. A-2023-3040184 be and is hereby *cancelled*, and all rights, powers, and privileges granted thereby shall forthwith cease and terminate.

Sincerely,

A handwritten signature in black ink that reads "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher
Secretary

cc: Secretary's Bureau – File
Bureau of Investigation and Enforcement – Safety Division
PA Department of Transportation
PA Department of Revenue