

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Kristen Flaherty	:	
	:	
v.	:	C-2025-3057471
	:	
FirstEnergy Pennsylvania Electric Company	:	

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Mary D. Long dated February 17, 2026, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That FirstEnergy Pennsylvania Electric Company’s motion to dismiss the Formal Complaint of Kristen Flaherty with prejudice and bar her from filing any informal or formal complaints related to the account balance at Docket No. C-2025-3057471, until the arrearage balance on the account is paid in full, is granted.

2. That the Formal Complaint of Kristen Flaherty filed in Kristen Flaherty v. FirstEnergy Pennsylvania Electric Company in Docket No. C-2025-3057471 is dismissed with prejudice.

3. That Kristen Flaherty is precluded from filing further informal or formal complaints with the Commission regarding the arrearages on her account for electric service rendered by FirstEnergy Pennsylvania Electric Company until such time as the outstanding arrearages in the amount of \$7,094.13 are paid in full, and that the filing of any complaint pertaining to those arrearages which are the subject of this proceeding shall be rejected without further proceedings.

4. That the filing of any other pleading related to this case, concerning the same subject matter be, and hereby is, deemed not to stay implementation of this Order.

5. That Commission staff (including but not limited to the Bureau of Consumer Services and the Secretary's Bureau) shall reject any formal or informal complaint that is filed with the Commission by Kristen Flaherty or any member of her household, pertaining to electric service provided to Kristen Flaherty at 3998 Millers Run Road, McDonald, Pennsylvania, until the outstanding arrearages in the amount of \$7,094.13 are paid in full.

6. That any filing of a new informal or formal complaint by Kristen Flaherty against FirstEnergy Pennsylvania Electric Company must include proof that the arrearages in the amount of \$7,094.13 have been paid in full (e.g., billing statement, account statement, receipt of payment, cancelled check, bank statement, proof of discharge of the arrearages in bankruptcy, or correspondence with the utility confirming payment in full).

7. That, if proof that the outstanding arrearages have been paid in full is not provided, the Secretary's Bureau and Bureau of Consumer Services are directed to reject a complaint, without a hearing before the Office of Administrative Law Judge.

8. That the failure of Kristen Flaherty to pay the outstanding arrearages in the amount of \$7,094.13, in full, shall be grounds for FirstEnergy Pennsylvania Electric Company to take any necessary steps and actions under the Pennsylvania Public Utility Code and Commission Regulations, including but not limited to, termination of service, to address Kristen Flaherty's outstanding balance.

9. That a copy of this decision/order shall be served to the Commission's Bureau of Consumer Services and the Secretary's Bureau.

10. That the case at Docket No. C-2025-3057471 shall be marked closed.

BY THE COMMISSION,



Matthew L. Homsher  
Secretary

(SEAL)

ORDER ENTERED: March 31, 2026