



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

March 31, 2026

A-6428785
A-2026-3061340

HANDS TO HANDS LLC
2173 EMBASSY DIVE
LANCASTER PA 17603

RE: APPLICATION OF HANDS TO HANDS LLC

To Whom It May Concern:

On March 26, 2026, the application of *Hands to Hands LLC*, at A-2026-3061340, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. For the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

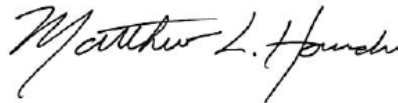
I, _____, hereby state that the facts set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Compliance Specialist Kevin Morgan, Bureau of Technical Utility Services at (717) 787-2687. Faxed or emailed filings are **not** accepted.

Sincerely,



Matthew L. Homsher
Secretary

Enclosure

Docket No. A-2026-3061340
Hands to Hands LLC

Request for Information

- 1.) There are conflicting territory descriptions throughout the application. Please clarify the proposed territory and service. (The PUC is specifically interested in the counties from which operations will originate). To be clear, the request should be to provide transportation from those specific counties to points in Pennsylvania, and return, to allow you access to other counties. You will need to comprehensibly show how you will be able to provide service to the wide range of territories. As such, show that you have the infrastructure and resources in place for your specific territory. Review the attached list of examples of passenger carrier territories on the last pages of the data request for guidance.

Note: Territory can be added in the future when additional resources become available.

- 2.) Question # 5 of the Verified Statement.

Please review the requirements of the following chapters of 52 Pa Code at

www.pacode.com and provide a required plan for drivers that fully demonstrates

compliance with the below cited statutes in case of expansion. This is not optional.

A.) § 29.504. Driver's license checks. Explain the schedule? How will you make sure they are done on a set schedule?

B.) § 29.505. Criminal history. (frequency): Explain the schedule? How will you make sure they are done on a set schedule?

3.) Financial Position

Submit proof of ownership of the claimed vehicles, such as registrations, titles, etc. All proof must be in the name of the applicant “Hands to Hands LLC” or remove the personal items from the applicant’s Balance Sheet.

As per 52 Pa. Code §41.14, applications may be denied if the applicant fails to satisfy fitness standards. Be advised that additional corrections may not always be requested; therefore, prior to submitting your responses, your consultation with an attorney or financial expert familiar with Commission regulated Motor Carrier-related proceedings is highly encouraged.

PARATRANSIT CARRIER TERRITORY EXAMPLES AND EXPLANATIONS:

The Public Utility Commission is specifically concerned with the location in which trips by your company will ORIGINATE. Your requested territory must have boundaries and are typically requested by County / Counties.

Take care in choosing the correct language. You must file a new application and pay an additional fee to amend any approved territory.

Examples below:

1) To transport persons, by motor vehicle, in Paratransit service, from points in (County name/names here), to points in Pennsylvania, and return.

Note: This territory means that you are not limited to a vehicle type, not limited to the type of activity regarding non-emergency medical transportation, or transportation for virtually any reason. This language would give your company the broadest customer base to work from.

2) To transport persons, by motor vehicles, in Paratransit service, in wheelchair vans, between points in (County name/names here).

Note: This territory means that you must:

- a) provide all services in wheelchair vans, and
- b) could travel only between points within the county or counties requested as your territory. You could not leave those counties and return.