



The York Water Company

"That good York water"

SINCE 1816

Pennsylvania Public Utility Commission
Office of Administrative Law Judge
Mediator Teri-Lee Rhoades
Keystone Building 2nd Floor
400 North Street
Harrisburg, PA 17120

March 31, 2026

RE: J. Korczynski v. York Water Company
Formal Complaint Docket #C-2026-3060552

Dear Mediator Rhoades:

Pursuant to the Interim Order dated March 11, 2026 in the above-referenced matter, The York Water Company and Mr. Joel M. Korczynski met via telephone call on March 12, 2026. Present on the telephone were Mr. Korczynski, Suzanne Becker (VP Customer Service for York Water), and myself. Mr. Korczynski professionally and calmly expressed his frustration and anger regarding the increase in his sewer rate since York Water took ownership over the Chanceford Manor Crossing sewer system. He does not use much water, and the approved rate is a \$50 flat monthly charge. This is a 75% increase of Mr. Korczynski's sewer bill, according to him. We discussed the fact that York Water prefers to charge based upon actual water use and attempted to come to agreement with the Red Lion Authority to obtain meter reads prior to submitting the application, but the fees being sought by the Authority were unreasonable.

York Water discussed the fact that Mr. Korczynski's neighbors were involved in our application to the PA PUC for this acquisition, and that York Water held a town hall meeting and invited the community to this meeting prior to filing the PUC application. Mr. Korczynski did not participate in that meeting.

York Water pointed out that, the flat rate is set by the PA PUC and York Water cannot charge Mr. Korczynski differently than the rate(s) set by the PA PUC. We briefly discussed that the community's sewer rates have not increased over the past 20+ years and that there are repairs and maintenance that need to be addressed. Mr. Korczynski is agitated that the system was not maintained and now he has to pay for the repairs/resolution. York Water understands and heard this same sentiment at our community meeting in 2025.

Mr. Korczynski was clear that he does not like the rate, and believes it is unfair and inappropriate. He has concerns because he is on a fixed income and all costs are rising. We expressed our understanding, but lack a solution for him related to his sewer bill. York Water did tell Mr. Korczynski that he will be able to be involved in any future rate case filed by York Water, as a customer. He will receive written notice in the mail prior to filing, albeit years from now.

We ended the conversation with an agreement that we will submit this jointly reviewed letter update to the Commission regarding this meeting. York Water understands Mr. Korczynski's perspective and position, but without charging him differently, there is no resolution that he will prefer at this time. The sewer system is in disrepair and had the seller tried to repair it, the costs would have been borne by the 200+ Chanceford Crossing customers rather than York Water's 7,000+ customers. The flat rate approved by the PA PUC reflects a disciplined rate to begin to fund facility resolution.

The Parties have not achieved resolution of this Complaint. Mr. Korczynski has expressed his preference for a formal hearing and York Water defers to his preference. Thus, the Parties jointly request that we submit this case for a formal hearing. If you have additional questions, please do not hesitate to contact us.

Sincerely,



Alexandra Chiaruttini
The York Water Company
General Counsel and Chief Administrative Officer
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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a participant).

VIA EMAIL AND FIRST CLASS MAIL

Joel Korczynski
245 Pond Road
Felton, Pennsylvania 17322

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March 31, 2026



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