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VIA: E-FILING ONLY

April 1, 2026

Matthew Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building – 2nd Floor
400 North Street
Harrisburg, PA 17120

**Re: Pennsylvania Public Utility Commission v. Columbia Gas
of Pennsylvania, Inc.
Docket Nos. R-2022-3031211 and R-2024-3046519**

Dear Mr. Homsher:

On December 8, 2022, the Pennsylvania Public Utility Commission (“Commission”) approved Columbia Gas of Pennsylvania, Inc.’s (“Columbia”) Energy Efficiency and Conservation Program Plan at Docket No. R-2022-3031211. On November 21, 2024, the Commission approved modifications to Columbia’s Energy Efficiency and Conservation Program Plan at Docket No. R-2024-3046519. Consistent with the Commission’s Order to submit a report each April, three months after the close of the program year, enclosed is Columbia’s annual report for the period from January 1, 2025 through December 31, 2025.

Questions regarding this filing may be directed to me via email at rdanhires@nisource.com, or by telephone at 724-420-6377.

Respectfully Submitted,



Ribeka S. Danhires
Manager, Rates & Regulatory Service

Enclosures

Cc: Office of Consumer Advocate
Bureau of Investigation and Enforcement
Office of Small Business Advocate

Report to the Pennsylvania Public Utility Commission

Columbia Gas of Pennsylvania
Non-Low-Income Energy Efficiency
Year Ended December 31, 2025

Prepared by: Columbia Gas of Pennsylvania

Filing Date: 04/01/2026

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1 EXECUTIVE SUMMARY

This annual report is for the year ended December 31, 2025, the third year of Columbia Gas of Pennsylvania Inc.'s ("Columbia" or "the Company") Energy Efficiency and Conservation Portfolio of Programs Plan ("Plan") that the Commission approved on December 8, 2022, in Columbia's 2022 Base Rate proceeding at Docket No. R-2022-3031211, and later approved modifications to the Plan in the Company's 2024 Base Rate proceeding at Docket No. R-2024-3046519.

Highlights of 2025 include:

- Total costs were \$1,598,360 or 83% of annual approved budget.
- 2025 savings were: 41,017 Dth across both programs, 12,489 Dth for the Online Energy Audit and Kit ("OAK") Program and 28,528 Dth for the Residential Prescriptive ("RP") Program.
- These programs provided \$4,630,434 in present value net benefits to customers with a benefits-to-cost ratio ("BCR") of 3.05 as calculated under the Total Resource Cost (TRC) Test.
- The OAK program spent 40% of the 2025 budget projection, provided 6,345 kits which is approximately 76% of the 2025 projection and achieved 78% of the annual savings projection for 2025.
- The RP program issued rebates for 2,280 energy efficiency ("EE") measures, spent 89% of the 2025 budget projection and achieved 130% of the annual savings for 2025.
- The 2025 Plan includes the addition of rebates for insulation and air sealing, and natural gas-fired heat pumps within the RP Program.
- During the third quarter of 2025, Columbia completed customer surveys for both the OAK and RP Programs.
- Green Energy Economic Group completed formal evaluations and impact analysis for both of the RP and OAK programs. As a result of those reports, Columbia's Technical Reference Manual ("TRM") has been updated to reflect the report's findings.

2 PORTFOLIO OVERVIEW

2.1 Background

In December of 2022, the Commission approved Columbia's \$4 million 3-year pilot plan to offer an energy efficiency and conservation portfolio to educate and assist customers with saving energy (as part of the Company's 2022 Rate Case proceeding at Docket No. R-2022-3031211). The Plan outlined a target launch date of July 2023 with the official launch being August 1, 2023. In 2024, Columbia included modifications to its Plan within the 2024 Rate Case proceeding (Docket No. R-2024-3046519) based on early success in 2023 -- the first year of the Plan. In addition, the 2024 case also included a request to offer two new energy efficiency measures within the RP Program. The measures are a natural gas fired heat pump and insulation and air-sealing. This request was approved by the Commission and the new measures were offered to Columbia customers in 2025. Phase II of Columbia's Energy

Efficiency Plan (2026-2028 was approved in the 2025 Rate Case (Docket No. R-2025-3053499) on December 9, 2025. Phase II will begin January 1, 2026.

As stated, Columbia's 2023-2025 Plan includes two energy efficiency programs – OAK and RP. The OAK program's goal is to help educate customers regarding energy efficiency by showing that taking small steps to conserve energy can make a difference. The RP program offers customers incentives to upgrade to higher efficiency ENERGY STAR® certified equipment (when available) in order to realize greater energy savings. Both programs are voluntary and available to residential customers with the exception of CAP customers within Columbia's service territory.

Columbia's approved Plan includes a commitment to submit a report each April, three months after the close of the program year. The Company respectfully submits this report documenting the 2025 results.

2.2 Summary of Activity

The total portfolio spending was \$1,598,360 or 83% of the 2025 budget projection, while annual savings of 41,017 Dth were 108% of 2025 projections. The savings were primarily driven by the RP program, exceeding the annual savings projections by 30%. In addition, the OAK Program contributed to the savings goal by providing 6,345 kits to customers for a total savings of 12,489 Dth. Both EE Programs provided a combined \$4,630,434 in present value net benefits with a BCR 3.05.

Overall, Columbia's Plan (2023-2025) demonstrated a total portfolio spend of \$3,546,181 or 89% of the \$4 million budget projection, while annual savings of 86,568 Dth were 106% of projections. The RP Program rebates were 102% of the projection while the OAK Program was 66% of the projection.

The following tables provide an overview of the non-low-income EE portfolio's spending and savings for 2025 as well as for the Portfolio as a whole.

Please note: In order to tie savings and costs together as effectively as possible, results will be reported based on commitments made. Any measures that have been verified as installed within a program year along with any costs committed to these measures, including administration costs, will be counted for that year. The totals in the tables presented in this report may not sum due to rounding.

Table 1: EE Portfolio Summary

<i>Portfolio Summary</i>		<i>CY 2025</i>		<i>CY 2023 - CY 2025</i>		
Component	Actual	Budget	%	Actual	Budget	%
Portfolio Spending (Nominal \$)						
Residential Prescriptive Program	\$1,186,866	\$1,055,700	112%	\$2,483,362	\$1,992,800	125%
Online Energy Audit & Kit Program	\$256,431	\$636,000	40%	\$642,474	\$1,410,200	46%
Portfolio Wide	\$155,063	\$238,000	65%	\$420,345	\$597,000	70%
Total	\$1,598,360	\$1,929,700	83%	\$3,546,181	\$4,000,000	89%
Natural Gas Savings						
Annual (Dth)	41,017	37,932	108%	86,568	81,567	106%
Lifetime (Dth)	725,218	592,695	122%	1,473,801	1,229,978	120%

2.2.1 Summary of Program Costs

Table 2: EE Portfolio Costs and Participation by Program 2025

Portfolio Costs and Participation By Program - CY 2025

Program	Total	Incentive	Non-Incentive	Rebates/Kits
Residential Prescriptive Program	\$1,186,866	\$877,734	\$309,132	2,280
Online Energy Audit & Kit Program	\$256,431	\$192,992	\$63,439	6,345
Total	\$1,443,297	\$1,070,726	\$372,571	8,625

2.2.2 Summary of Program Savings

Table 3: EE Portfolio Savings by Program – 2025

Portfolio Savings by Program - CY 2025

Program	Natural Gas (Dth)		Electric Energy (MWh)		Water (Million Gal)	
	Annual	Lifetime	Annual	Lifetime	Annual	Lifetime
Residential Prescriptive Program	28,528	577,597	52.6	713.4	0.0	0.0
Online Energy Audit & Kit Program	12,489	147,621	0.0	0.0	13.1	123.6
Total	41,017	725,218	52.6	713.4	13.1	123.6

2.2.3 Summary of Program Cost Effectiveness

Table 4: EE Portfolio Cost-Effectiveness by Program – 2025

Program	TRC PV Benefits	TRC PV Costs	TRC PV Net	TRC BCR
Presidential Prescriptive Program	\$4,433,597	\$1,879,857	\$2,553,740	2.36
Online Energy Audit & Kit Program	\$2,453,271	\$221,515	\$2,231,756	11.07
Portfolio Wide Cost	\$0	\$155,063	-\$155,063	0.00
Total	\$6,886,868	\$2,256,434	\$4,630,434	3.05

2.3 Progress in Support of Plan Commitments

- Over the three years of the Plan, Columbia spent \$3,546,181 million or 89% of the total approved budget on the administration and delivery of the two programs. In 2025, the total spend was \$1,598,360 or approximately 40% of the total budget three-year program budget.
- The Plan saved 1,473,801 Dth of natural gas over the lifetime of the installed measures or 120% of the 3-year plan projection. In 2025 the programs saved 725,218 Dth over the lifetime of the installed measures or 60% of the 3-year plan projection.
- The portfolio’s present value of benefits is \$6,886,868 with \$2,256,434 million in present value of costs, leading to a present value of net benefits of \$4,630,434 million and a TRC BCR of 3.05.
- The Plan also saved 1,796 MWh of electricity and 280.2 million gallons of water over the lifetime of the measures. In 2025, the Plan realized a lifetime savings of 713 MWh of electricity and 123.6 million gallons of water.
- The Plan filing discussed exploring specific marketing tactics to share information about Columbia’s new programs.
 - *Explore a micro-website for program advertising.* Rather than spending additional rate payer dollars to create a separate micro-site, the programs utilize Columbia’s website (www.columbiagaspa.com) to share important information with customers. The information is found under the “Ways to Save” tab. The programs further utilize web-links in all advertising efforts to direct customers back to the website where they can learn more about Columbia’s EE programs. Some examples include:
 - Columbiagaspa.com/WarmWise
 - Columbiagaspa.com/rebates
 - Columbiagaspa.com/kits
 - *Partner with local businesses and trade allies to generate awareness of programs.* In 2025 this Program partnered with the Audits and Rebates program to help customers who were able to qualify for both programs. Participating Audits and Rebates contractors were able to braid both programs together to provide customers with up to \$4,800 in project funding. A training class was offered in January 2025, to educate Audits and Rebates contractors regarding

the benefits for their customers. In addition, several individual education sessions were held with Audits and Rebates contractors that requested further information about the program offerings.

- *Target equipment manufacturers to ensure they offer higher efficiency equipment and to make Columbia’s customers aware of our program.* In 2025, Columbia determined our efforts were better served by connecting with insulation and air sealing companies as opposed to insulation manufacturers. As a result, we sent letters to several companies within our service territory alerting them to the fact that we now offer rebates to help our mutual customers.
- *Partner with community-based organizations to share information about the new programs.* The WarmWise Community Liaison continues to share the new EE programs with customers throughout Columbia’s territory. In September 2025, the Program Manager attended the Energy Assistance Conference to share information about Columbia’s rebate programs. While there, a connection was made with one of the water companies within Columbia’s territory. Finally, in October 2025, the program manager shared information regarding the non-low-income programs with the Universal Services Advisory Council during their semi-annual meeting.
- *Work with ACT 129 electric administrators to see if there are partnership opportunities available.* In 2025, Columbia did not reach out to electric administrators regarding partnership opportunities due to the impending phase change in ACT 129. In the upcoming Phase II of Columbia’s Plan, these efforts will continue, as Phase V of ACT 129 will be settled and program coordination would be more feasible.

2.3.1 Portfolio Costs

Table 5: EE Portfolio Costs by Category

<i>Portfolio Costs by Category</i> CY 2025				CY 2023 - CY 2025			
Component (Nominal \$)	Actual	Budget	%	Actual	Budget	%	
Direct Utility Costs	\$1,598,360	\$1,929,700	83%	\$3,546,181	\$4,000,000	89%	
Customer Incentives	\$1,070,726	\$1,031,700	104%	\$2,236,491	\$2,066,000	108%	
Administration	\$353,209	\$647,000	55%	\$1,009,240	\$1,526,000	66%	
Marketing	\$63,906	\$107,000	60%	\$154,467	\$217,000	71%	
Inspections	\$30,210	\$34,000	89%	\$59,820	\$61,000	98%	
Evaluations	\$80,309	\$110,000	73%	\$86,163	\$130,000	66%	
Direct Participant Cost	\$989,303	\$1,106,270	89%	\$1,816,999	\$1,691,832	107%	

Table 6: Portfolio Wide Costs

<i>Portfolio Wide Costs</i> CY 2025				CY 2023 - CY 2025			
Component (Nominal \$)	Actual	Budget	%	Actual	Budget	%	
Direct Utility Costs	\$155,063	\$238,000	65%	\$420,345	\$597,000	70%	
Customer Incentives	\$0	\$0	-	\$0	\$0	-	
Administration	\$153,594	\$238,000	65%	\$418,876	\$597,000	70%	
Marketing	\$1,469	\$0	-	\$1,469	\$0	-	
Inspections	\$0	\$0	-	\$0	\$0	-	
Evaluations	\$0	\$0	-	\$0	\$0	-	
Participant Cost	\$0	\$0	-	\$0	\$0	-	

2.3.2 Portfolio Savings

Table 7: EE Portfolio Savings

<i>Portfolio Savings</i>				<i>CY 2025</i>				<i>CY 2023 - CY 2025</i>			
Type	Actual	Projected	%	Actual	Projected	%	Actual	Projected	%		
Natural Gas (Dth)											
Annual	41,017	37,932	108%	86,568	81,567	106%					
Lifetime	725,218	592,695	122%	1,473,801	1,229,978	120%					
Electric Energy (MWh)											
Annual	53	145	36%	151	265	57%					
Lifetime	713	2,150	33%	1796	3,467	52%					
Electric Demand (kW)											
Annual	14.0	43.1	32%	31.0	64.4	48%					
Water (Millions Gallons)											
Annual	13.1	20.2	65%	29.8	47.9	62%					
Lifetime	123.6	202.3	61%	280.2	478.5	59%					

3 PROGRAM RESULTS

3.1 Online Audit and Kit Program

(Rate Class: All residential)

3.1.1 Program Description

The OAK Program is designed to provide residential customers with information on how to improve the energy efficiency of their homes along with free, targeted energy savings kits. The program also provides a way for customers to engage with Columbia Gas and learn about the WarmWise Low Income Programs as well as the RP Program.

3.1.2 Program Highlights

Columbia continues its contract with Silver Blaze to provide the online audit and with AM Conservation as the fulfillment vendor for the energy efficiency kits. The program spent \$256,431 in 2025 of which customer incentives totaled \$192,992 (kits). Below is a chart of 2025 program participation. The 2025 program provided first year annual gas savings of 12,489 Dth with 147,621 Dth in lifetime savings. Under the TRC Test, the OAK Program provided \$2,453,271 in present value of net benefits with a BCR of 11.07.

Table 8: OAK Program Participation

<i>OAK Program Participation</i>				<i>CY 2025</i>			
<i>Equipment</i>	<i>Actual Kits</i>	<i>Projected Kits</i>	<i>%</i>	<i>CY 2023 - CY 2025</i>			
				<i>Actual Kits</i>	<i>Projected Kits</i>	<i>%</i>	
Water Savings Kit	4,087	6,300	65%	9,267	14,905	62%	
Space Heat Savings Kit	2,258	2,100	108%	3,859	4,839	80%	
Total	6,345	8,400	76%	13,126	19,744	66%	

3.1.3 Marketing Activity

In 2025, Columbia used a combination of marketing tactics to generate customer awareness. In addition to Columbia’s website, customer emails, bill inserts, and Google paid search advertising were utilized to educate customers about the program. Through these efforts, 6,345 customers completed the online survey to receive an energy saving kit.

In addition, the total 2025 spend for the OAK program marketing activities and expenses was \$32,306.

3.1.4 Inspection and Evaluation Activity

In August 2025, Columbia sent a usage survey to OAK kit recipients who received a kit between August of 2024 through July of 2025 for program evaluation purposes. The results of the survey participants were used to determine installation rates for the energy saving kits and to assess customer satisfaction with the program.

3.1.5 Program Results

Table 9: OAK Program Costs

<i>OAK Program Costs</i>				<i>CY 2025</i>			
<i>Component (Nominal \$)</i>	<i>Actual</i>	<i>Budget</i>	<i>%</i>	<i>CY 2023 - CY 2025</i>			
				<i>Actual</i>	<i>Budget</i>	<i>%</i>	
Direct Utility Costs	\$256,431	\$636,000	40%	\$642,474	\$1,410,200	46%	
Customer Incentives	\$192,992	\$252,000	77%	\$398,217	\$593,200	67%	
Administration	\$0	\$302,000	0%	\$148,864	\$677,000	22%	
Marketing	\$32,306	\$32,000	101%	\$58,406	\$70,000	83%	
Inspections	\$0	\$0	-	\$0	\$0	-	
Evaluations	\$31,133	\$50,000	62%	\$36,987	\$70,000	53%	
Participant Cost	\$0	\$0	-	\$0	\$0	-	

*2025 administration expenses for the OAK Program were paid in advance in 2024 according to the terms of the vendor agreement.

Table 10: OAK Program Savings

<i>OAK Program Savings</i>				<i>CY 2025</i>				<i>CY 2023 - CY 2025</i>			
Type	Actual	Projected	%	Actual	Projected	%	Actual	Projected	%		
Natural Gas (Dth)											
Annual	12,489	15,943	78%				25,318	37,413	68%		
Lifetime	147,621	184,309	80%				289,707	431,455	67%		
Electric Energy (MWh)											
Annual	0	0	-				0	0	-		
Lifetime	0	0	-				0	0	-		
Electric Demand (kW)											
Annual	0	0	-				0	0	-		
Water (Millions Gallons)											
Annual	13.1	20.2	65%				29.8	47.9	62%		
Lifetime	123.6	202.3	61%				280.2	478.5	59%		

Table 11: OAK Program Cost-Effectiveness

<i>OAK Program TRC Test Results</i>		<i>CY 2025</i>	<i>CY 2023 - CY 2025</i>	
Benefit/Cost Component	Value (2022\$)	Value (2022\$)	Value (2022\$)	Value (2022\$)
TRC PV Benefits	\$2,453,271		\$5,285,250	
TRC PV Costs	\$221,515		\$581,344	
TRC PV Net Benefits	\$2,231,756		\$4,703,906	
TRC Benefit/Cost Ratio	11.07		9.09	

3.2 Residential Prescriptive Program

(Rate Class: RS/RTC not available to CAP customers)

3.2.1 Program Description

The RP program is designed to overcome market barriers to energy efficient space and water heating equipment in the residential sector through rebates and customer awareness. The objective of the program is to avoid lost opportunities by encouraging consumers to install the most efficient gas heating technologies available when replacing older, less efficient equipment. The program also aims to strengthen Columbia’s relationship with HVAC contractors, suppliers, and other trade allies.

3.2.2 Program Highlights

Columbia continued to contract with Resource Innovations to process rebate applications for the RP Program. In 2025, the program spent \$1,186,866 of which \$877,734 was for customer incentives. Further, the Program provided first year annual gas savings of 28,528 Dth with 577,597 Dth in lifetime savings. Under the TRC Test, the RP Program provided \$2,553,740 in present value net benefits with a BCR of 2.36. Below is the chart of the number of rebate applications fulfilled over the life of the Plan.

Table 12: RP Program Participation

<i>RP Program Participation</i>				<i>CY 2025</i>			<i>CY 2023 - CY 2025</i>		
Equipment	Actual Rebates	Projected Rebates	%	Actual Rebates	Projected Rebates	%	Actual Rebates	Projected Rebates	%
Energy Star® certified Smart Thermostat	691	1,600	43%	2,143	3,245	66%	2,467	1,337	185%
Residential Furnace	1,171	600	195%	137	89	154%	209	193	108%
Residential Boiler	65	40	163%	459	333	138%	0	2	0%
Residential Combi Boiler	104	100	104%	0	2	0%	59	164	36%
Tankless Water Heater	190	150	127%	0	2	0%	59	164	36%
Gas Heat Pump (Furnace Baseline)	0	2	0%	0	2	0%	5,474	5,365	102%
Gas Heat Pump (Boiler Baseline)	0	2	0%						
Insulation and Air Sealing	59	164	36%						
Total	2,280	2,658	86%						

3.2.3 Marketing Activity

In 2025, Columbia’s primary method of introducing the program to residential customers were through customer newsletters, bill inserts and email communication to Columbia’s residential customer base. Columbia also utilized in the following outreach methods for this program:

- Google® paid search advertising which uses key energy saving terms to drive customers to the Company’s website.
- Social media posts and paid ads.
- Word of mouth activity with HVAC contractors sharing information about Columbia’s rebates in the Company’s service territory.
- Partnered with Eco-rebates.
 - Inclusion of smart thermostat rebate information on sites such as Nest, the Home Depot and Amazon. Eco-rebates does not charge utilities, instead they charge the retailers as utility rebates help retailers with their sales volume. Columbia views this as a low-risk, no-cost opportunity to generate continued awareness of rebate opportunities.
- Mailings to insulation contractors to introduce the Company’s new rebate measure.

Total 2025 spend for the RP program’s marketing activities was \$30,131.

3.2.4 Inspection and Evaluation

Resource Innovations (“RI”) provides a BPI certified inspector to conduct in-person inspections for the RP program. RI also performs photo inspections on a case-by-case basis where an in-person inspection is not possible in addition to inspections for smart thermostats. In 2025, RI inspected almost 7.5% of all rebate applications (3% of all thermostat applications and 7.5% of all non-thermostat rebate applications.). Columbia’s Plan indicated that Columbia would inspect 5% of non-thermostat equipment and 1% of Wi-Fi thermostat rebates with an inspection budget of \$34,000 in 2025. Columbia spent \$30,210 for inspections in 2025 due to the volume of rebated measures. In 2025, Columbia contracted with Green Energy Economics Group to complete a Plan evaluation and impact analysis. The goals of these reports were to:

- Assess market attitudes towards the program, including contractors, customers, and efficient equipment suppliers; and
- Measure the effectiveness of current program design, marketing, and service delivery.

3.2.5 Program Results

Table 13: RP Program Costs

<i>RP Program Costs</i>		<i>CY 2025</i>	
Component (Nominal \$)	Actual	Budget	%
Direct Utility Costs	\$1,186,866	\$1,055,700	112%
Customer Incentives	\$877,734	\$779,700	113%
Administration	\$199,615	\$107,000	187%
Marketing	\$30,131	\$75,000	40%
Inspections	\$30,210	\$34,000	89%
Evaluations	\$49,176	\$60,000	82%
Participant Cost	\$989,303	\$1,106,270	89%

<i>CY 2023 - CY 2025</i>		
Actual	Budget	%
\$2,483,362	\$1,992,800	125%
\$1,838,274	\$1,472,800	125%
\$441,500	\$252,000	175%
\$94,592	\$147,000	64%
\$59,820	\$61,000	98%
\$49,176	\$60,000	82%
\$1,816,999	\$1,691,832	107%

Table 14: RP Program Savings

<i>RP Program Savings</i>		<i>CY 2025</i>	
Type	Actual	Projected	%
Natural Gas (Dth)			
Annual	28,528	21,989	130%
Lifetime	577,597	408,386	141%
Electric Energy (MWh)			
Annual	52.6	145.4	36%
Lifetime	713.4	2150.2	33%
Electric Demand (kW)	14.0	43.1	32%
Water (Millions Gallons)			
Annual	0	0	-
Lifetime	0	0	-

<i>CY 2023 - CY 2025</i>		
Actual	Projected	%
61,250	44,154	139%
1,184,094	798,523	148%
151.0	265.1	57%
1795.8	3466.8	52%
31.0	64.4	48%
0	0	-
0	0	-

Table 15: RP Program Cost-Effectiveness

<i>RP Program TRC Test Results</i>		<i>CY 2025</i>
Benefit/Cost Component	Value (2022\$)	
TRC PV Benefits	\$4,433,597	
TRC PV Costs	\$1,879,857	
TRC PV Net Benefits	\$2,553,740	
TRC Benefit/Cost Ratio	2.36	

<i>CY 2023 - CY 2025</i>	
Value (2022\$)	
\$9,345,339	
\$3,827,811	
\$5,517,528	
2.44	