

```

-----
Mark Chronister |
    v.           | Docket No.:
FirstEnergy Pennsylvania | C-2025-3056334
Electric Company |
                |
Initial Call-In |
Telephonic Hearing |
-----

```

Pages 1 - 113

Judge's Chambers  
Commonwealth Keystone  
Building - Plaza Level  
400 North Street  
Harrisburg, PA

Tuesday, March 17, 2026  
Commencing at 1:11 p.m.

INDEX TO EXHIBITS

Docket No. C-2025-3056334

Hearing Date: March 17, 2026

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
Respondent's Exhibit 1	39	41
Customer Contacts		
Respondent's Exhibit 2	51	71

Aerial Map		
Respondent's Exhibit 3	52	71
Aerial Map		
Respondent's Exhibit 4	56	71
Outage History		
Respondent's Exhibit 5	59	71
Event Records for Outages		
Respondent's Exhibit 6	91	97
Photos		
Respondent's Exhibit 7	87	97
Inspection Report 2022		
Respondent's Exhibit 8	89	97
Forestry Circuit Report 2025		

**Docket No. C-2025-3056334**

**Mark Chronister v. FirstEnergy Pennsylvania Electric Company**

**The Hon. John Coogan**

**Hearing Date: Tuesday, March 17, 2026 at 1:00 PM**

**Call-In Hearing No.: 888.456.5124; PIN: 9563241#**

**PROPOSED EXHIBITS OF FE PA (MET-ED RATE DISTRICT)**

1. Customer Contacts
2. Aerial view of Newberry 576-4L
3. Aerial view of Location of Outages
4. Outage History and Improvements
5. Event Orders
6. Photos of ROW
7. Forestry Record for Tree Removal & Trimming for cycle 2022
8. Forestry Record for Tree Removal & Trimming for cycle 2025

Customer: MARK E CHRONISTER / [REDACTED]  
 Contract Acct: [REDACTED]  
 Service Address: 1405 BREMER RD, DOVER PA 17315

Created On: 03/09/2026  
 Date Range: 03/09/2021 to 03/09/2026

### Customer Contact History



Contact Date	Created Date	Contract Acct	Created By	Description
02/18/2026 10:52:27	02/18/2026	[REDACTED]	B2BEALOGIN	Pending One-Time Bank Payment
Payment Date: 02/18/2026   Payment Time: 10:48:41 Payment Amount: 154.14   Payment Type: Electronic Check Acceptance (ECA / ACH / POP) Vendor ID: AD   Receipt Number: 52620613				
02/18/2026 10:49:33	02/18/2026	[REDACTED]	INTV IVR	Automated Call Summary
REASON: Mark Chronister contacted to make a one-time payment .##AGENT ACTIONS: #- Verified caller's identity and address. #- Confirmed the amount due (\$154.14).#- Collected routing and account numbers for payment.#- Processed the payment through MedEd Payment Processing Service.#- Provided confirmation number (526-206-13).##RESOLUTION: Payment of \$154.14 successfully processed.##NEXT STEPS: None required from the caller.##KEY INFORMATION:#- Address: 1405 Bremer Road, Dover, PA. #- Account number: [REDACTED].#- Payment amount: \$154.14.#- Confirmation number: 526-206-13.##CUSTOMER SENTIMENT: Initially neutral, turned slightly negative due to long hold time. Call taken by Shari Mominee. AI-generated Content.				
02/18/2026 10:49:02	02/18/2026	[REDACTED]	Shari Mominee	General Inquiry
Customer was satisfied.				
02/18/2026 10:08:27	02/18/2026	[REDACTED]	INTV IVR	Account Balance Inquiry
#12) "Do Not Offer eBill Enrollment"				
02/18/2026 10:07:24	02/18/2026	[REDACTED]	INTV IVR	IVR eBill Offer - Decline
Customer declined eBill Enrollment				
12/21/2025 13:18:28	12/21/2025	[REDACTED]	EALOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
12/21/2025 10:57:39	12/21/2025	[REDACTED]	INTV IVR	Automated Call Summary
REASON: Caller, Mark Chronister, contacted regarding a power outage at their service address.##AGENT ACTIONS: #- Gathered caller's name, service address, and contact number.#- Confirmed the power outage and if neighbors were also affected.#- Created a trouble ticket for the reported issue.#- Informed the caller that a crew would be dispatched to assess the situation.##RESOLUTION: A trouble ticket was created, and a crew will be sent to assess the power outage.##NEXT STEPS: The agent will monitor the situation and provide updates as soon as possible. The caller should wait for the crew's assessment and further instructions.##KEY INFORMATION:#- Caller: Mark Chronister#- Service Address: 1405 Brammer Road, Dover, PA 17315#- Contact Number: 4847881754#- Trouble Ticket Number: 14##CUSTOMER SENTIMENT: The caller's sentiment was NEUTRAL throughout the conversation. Call taken by Christy Shaver. AI-generated Content.				
12/21/2025 10:56:45	12/21/2025	[REDACTED]	Christy Shaver	Lights-None
Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Non-Storm Mode ERT Type: SYS Neighbors Out: Yes				

## Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
Restoration callback requested: (484)788-1754 ERT Time Quoted: N/A Script Read: Yes Notification Instructions: Neighbors Out: Yes: Customer was satisfied. Created By: Christy Shaver				
12/21/2025 10:55:35	12/21/2025	[REDACTED]	INTV IVR	General Inquiry
Situation:unknown • Property no • Street:yes • Location:back • Distance:1000 feet				
11/20/2025 12:45:23	11/20/2025	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
11/20/2025 12:39:39	11/20/2025	[REDACTED]	INTV IVR	Automated Call Summary
REASON: Caller, Mark, contacted regarding an outage at 1405 Brown Road.##AGENT ACTIONS: #- Confirmed the service address and the reason for the call.#- Noted the caller's contact number ending in 175.#- Provided an estimated time of power restoration at 3:30 PM on November 20th, 2025.#- Offered enrollment in text or email alerts for real-time updates.#- Informed the caller of their right to contact the Public Utility Commission.##RESOLUTION: The agent provided an estimated restoration time and offered additional services for updates.# #NEXT STEPS: The caller will wait for the power to be restored and may contact the Public Utility Commission if dissatisfied.##CUSTOMER SENTIMENT: Initially NEUTRAL, turned NEGATIVE when the caller expressed dissatisfaction with the recurring issue.##KEY INFORMATION:#- Service address: 1405 Brown Road#- Contact number: Ends in 175#- Estimated restoration time: 3:30 PM, November 20th, 2025#- Public Utility Commission contact: 1-800-692-7380 Call taken by Alexa Richardson. AI-generated Content.				
11/20/2025 12:39:25	11/20/2025	[REDACTED]	Alexa Richardson	No Lights - Wire Down Pole to Pole
Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Non-Storm Mode ERT Type: SYS Restoration callback requested: (484)788-1754 ERT Time Quoted: 11/20/25 03:30 PM Script Read: Yes Notification Instructions: cust states neighbor told him there's a downed wire down the road, unsure exactly where Customer was not satisfied. Rights provided to customer. Created By: Alexa Richardson				
11/20/2025 12:36:25	11/20/2025	[REDACTED]	INTV IVR	General Inquiry
Situation:unknown • Property no • Street:no • Location:back • Distance:10000 feet				
11/12/2025 13:26:19	11/12/2025	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry

## Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
11/12/2025 10:02:42	11/12/2025		INTV IVR	Automated Call Summary
<p>REASON: Caller, Mark Chronister, contacted regarding an outage.##AGENT ACTIONS: #- Confirmed caller's name and service address.#- Verified the phone number associated with the account.#- Confirmed the issue was an outage.#- Inquired about potential causes and neighbor's experience.#- Offered and scheduled an automated callback to confirm power restoration.#- Provided an estimated restoration time of 1 PM.#- Informed caller that they were the first to report the issue.##RESOLUTION: The agent confirmed the outage, scheduled a callback, and provided an estimated restoration time.##NEXT STEPS: The caller will receive an automated callback once the power is restored. The agent will monitor the situation.##KEY INFORMATION:#- Caller: Mark Chronister#- Address: 1405 Road, PA#- Phone number: 1754 (verified)#- Estimated restoration time: 1 PM##CUSTOMER SENTIMENT: Initially neutral, turned positive upon learning the issue was being addressed and an estimated restoration time was provided. Call taken by Ashley Carpenter. AI-generated Content.</p>				
11/12/2025 10:02:19	11/12/2025		Ashley Carpenter	Lights-None
<p>Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Non-Storm Mode ERT Type: SYS Neighbors Out: Yes Restoration callback requested: (484)788-1754 ERT Time Quoted: 11/12/25 01:00 PM Script Read: No Notification Instructions: Neighbors Out: Yes: Satisfied Not Applicable: Reason - Don't send DSPRTS Created By: Ashley Carpenter</p>				
11/12/2025 10:01:09	11/12/2025		INTV IVR	General Inquiry
<p>Situation:broken_poles • Property:no • Street:no • Location: front • Distance:15000 feet</p>				
09/28/2025 03:31:13	09/28/2025		CS General Purpose Batch	Premise Information Changed
<p>New Premise Phone: (484)783-1754 Text Capable: Yes Created by: Automated Process</p>				
09/28/2025 03:31:13	09/28/2025		CS General Purpose Batch	Personal Data Changed
<p>New Partner Phone: (484)788-1754 Text Capable: Yes Created by: Automated Process</p>				
07/25/2025 09:15:43	07/25/2025		Tammy Lash	PUC/BPU Complaint-Written
<p>PUC case 4073875 - PUC SPOKE WITH THE CUSTOMER ON 7/21/2025. THE CUSTOMER STATED THAT THEY FILED A FORMAL COMPLAINT REGARDING THEIR DISPUTE, AND THEY NO LONGER WISHED TO PURSUE</p>				

### Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
THE COMPLAINT AT THE INFORMAL LEVEL. THEREFORE, THIS INFORMAL COMPLAINT IS DISMISSED.				
07/18/2025 06:32:41	07/18/2025		Charles Howlett	PUC/BPU Complaint-Written
PA formal C-2025-3056334 received regarding reliability. A Walker/Compliance to investigate Satisfied Not Applicable: Reason - Manual work				
07/11/2025 23:32:11	07/11/2025		ZEDBTCH	Dispute Tracking Closed
Dispute has been closed				
07/11/2025 19:40:06	07/11/2025		EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
07/11/2025 18:29:35	07/11/2025		Donna McCardle	BP Callback About Trouble Call
Reported By: MARK E CHRONISTER Work Type: NLNL Storm Mode: Non-Storm Mode ERT Type: SYS ERT Time Quoted: 07/11/25 07:30 PM Script Read: Yes Customer was satisfied. Created By: Donna McCardle				
07/11/2025 18:17:33	07/11/2025		EAILOGINWM6	Additional Customer Call
Played_POWERONDESC_CustomerMessage 03 The interruption in service was caused by tree related damage. ERT: 7/11/2025 7:30:00 PM				
07/11/2025 17:40:10	07/11/2025		EAILOGINWM6	Additional Customer Call
07/11/2025 16:39:18	07/11/2025		EAILOGINWM6	Additional Customer Call
Played_POWERONDESC_CustomerMessage 03 The interruption in service was caused by tree related damage. ERT: 7/11/2025 5:30:00 PM				
07/11/2025 15:08:42	07/11/2025		EAILOGINWM6	Additional Customer Call
07/11/2025 09:21:12	07/11/2025		Mary Haynes	Contact Customer-Reliability
07/11/2025 09:20:11	07/11/2025		Mary Haynes	Lights-None
Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Non-Storm Mode ERT Type: SYS Restoration callback requested: (484)788-1754 ERT Time Quoted: 07/11/25 11:30 AM Script Read: Yes Notification Instructions: Said 3x in 4/5 days outage has happened Customer was not satisfied. Rights provided to customer. Created By: Mary Haynes				
07/01/2025 09:45:50	07/01/2025		EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
07/01/2025 08:00:44	07/01/2025		Donna Irons	Update Comments to Power On
Reported By: MARK E CHRONISTER Work Type: NLNL				

### Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
<p>Storm Mode: Refer to the FECC Outage Page (STRM)                      ERT Type: MAN                      ERT Time Quoted: 07/01/25 03:00 PM                      Script Read: Yes                      Notification Instructions:                       TREE ON WIRES                      Customer was not satisfied. Rights provided to customer.                      Created By: Donna Irons</p>				
07/01/2025 07:42:06	07/01/2025	[REDACTED]	EAILOGINWM6	Lights-None
<p>Played Outage Message YORK NORTH CA PA</p>				
07/01/2025 07:17:38	07/01/2025	[REDACTED]	EAILOGINWM6	Outbound Call - ETR Update
<p>Call Result - SRC_ANSWER_LIVE                      ETR - 2025-07-01 15:00:00                      POWERONDESC:</p>				
07/01/2025 06:41:12	07/01/2025	[REDACTED]	Cassandra Bush	BP Callback About Trouble Call
<p>Reported By: MARK E CHRONISTER                      Work Type: NLWP                      Storm Mode: Storm Mode                      ERT Type: OFF                      ERT Time Quoted: N/A                      Script Read: Yes                      Customer was not satisfied. Rights provided to customer.                      MARK E CHRONISTER We currently do not have an estimated restoral time. Crews are assessing the situation.                      Created By: Cassandra Bush</p>				
06/30/2025 22:48:33	06/30/2025	[REDACTED]	Krista Salmons	No Lights - Wire Down Pole to Pole
<p>Reported By: MARK E CHRONISTER                      Reported By Phone: (484)788-1754                      Storm Mode: Storm Mode                      ERT Type: OFF                      Restoration callback requested: (484)788-1754                      ERT Time Quoted: N/A                      Script Read: Yes                      Notification Instructions:                      WIRE DOWN DOWN THE ROAD FROM THIS LOCATION                      Satisfied Not Applicable: Reason - Don't send DSPRTS                      Created By: Krista Salmons</p>				
06/27/2025 14:41:08	06/27/2025	[REDACTED]	Alexandros Simotas	PUC/BPU Complaint-Written
<p>PUC case 4073875 regarding outage/reliability. AS                      Satisfied Not Applicable: Reason - Correspondence</p>				
06/26/2025 09:32:49	06/26/2025	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
<p>Call Result - SRC_ANSWER_LIVE                      Invalid or no response from Customer.</p>				
06/26/2025 08:27:30	06/26/2025	[REDACTED]	Ashley Bradley	Lights-None
<p>Reported By: MARK E CHRONISTER                      Reported By Phone: (484)788-1754                      Storm Mode: Non-Storm Mode                      ERT Type: SYS                      Restoration callback requested: (484)788-1754</p>				

### Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
ERT Time Quoted: 06/26/25 11:00 AM Script Read: Yes Notification Instructions: Cust stated Customer was not satisfied. Rights provided to customer. Created By: Ashley Bradley				
05/25/2025 18:44:20	05/25/2025	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANSWER_LIVE Customer reports Power is on.				
05/25/2025 17:07:39	05/25/2025	[REDACTED]	EAILOGINWM6	Additional Customer Call
Played_POWERONDESC_CustomerMessage 03 The interruption in service was caused by tree related damage. ERT: 5/25/2025 6:30:00 PM				
05/25/2025 15:50:06	05/25/2025	[REDACTED]	EAILOGINWM6	Additional Customer Call
Played_POWERONDESC_CustomerMessage 03 The interruption in service was caused by tree related damage. ERT: 5/25/2025 4:30:00 PM				
05/25/2025 13:57:47	05/25/2025	[REDACTED]	Melissa Grof	Lights-None
Reported By: kelly inch Reported By Phone: (717)891-9594 Storm Mode: Non-Storm Mode ERT Type: SYS Restoration callback requested: (717)891-9594 ERT Time Quoted: 05/25/25 04:30 PM Script Read: Yes Notification Instructions: Customer was satisfied. Created By: Melissa Grof				
05/10/2025 14:03:46	05/10/2025	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANSWER_LIVE Invalid or no response from Customer.				
05/10/2025 09:33:34	05/10/2025	[REDACTED]	Brenda Swiger	Lights-None
Reported By: Kelly Reported By Phone: (717)891-9594 Storm Mode: Non-Storm Mode ERT Type: SYS Restoration callback requested: (717)891-9594 ERT Time Quoted: 05/10/25 12:00 PM Script Read: Yes Notification Instructions: Customer was satisfied. Created By: Brenda Swiger				
04/06/2025 07:35:11	04/06/2025	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
04/06/2025 07:06:41	04/06/2025	[REDACTED]	EAILOGINWM6	Additional Customer Call
Played_POWERONDESC_CustomerMessage 09 We are aware of your outage and we are investigating the cause. ERT: 4/6/2025 8:00:00 AM				

### Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
04/06/2025 01:10:11	04/06/2025	[REDACTED]	EAILOGINWM6	Lights-None
Played_POWERONDESC_CustomerMessage 09 We are aware of your outage and we are investigating the cause. ERT: 4/6/2025 4:00:00 AM				
02/18/2025 06:09:47	02/18/2025	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
02/17/2025 22:51:59	02/17/2025	[REDACTED]	EAILOGINWM6	Outbound Call - ETR Update
Call Result - SRC_ANSWER_LIVE ETR - 2025-02-18 15:00:00 POWERONDESC: 03 The interruption in service was caused by tree related damage				
02/17/2025 19:13:24	02/17/2025	[REDACTED]	EAILOGINWM6	Outbound Call - ETR Update
Call Result - SRC_ANSWER_LIVE ETR - 2025-02-17 23:30:00 POWERONDESC: 03 The interruption in service was caused by tree related damage				
02/17/2025 15:34:01	02/17/2025	[REDACTED]	Nicole Buttrey	Presidential Complaint-Verbal
Escalated complaint received regarding frequent power outages. Satisfied Not Applicable: Reason - Manual work				
02/17/2025 13:26:42	02/17/2025	[REDACTED]	Debra Sawyers	BP Callback About Trouble Call
Reported By: MARK E CHRONISTER Work Type: NLWP Storm Mode: Storm Mode ERT Type: GLB ERT Time Quoted: 02/18/25 03:00 PM Script Read: Yes Customer was not satisfied. Rights provided to customer. Created By: Debra Sawyers				
02/17/2025 08:02:13	02/17/2025	[REDACTED]	EAILOGINWM6	Outbound Call - ETR Update
Call Result - SRC_ANSWER_LIVE ETR - 2025-02-18 15:00:00 POWERONDESC: 03 The interruption in service was caused by tree related damage				
02/17/2025 05:59:18	02/17/2025	[REDACTED]	Michelle Rafferty	BP Callback About Trouble Call
Reported By: MARK E CHRONISTER Work Type: NLWP Storm Mode: Storm Mode ERT Type: OFF ERT Time Quoted: N/A Script Read: Yes Customer was satisfied. ETR - STORM MODE Created By: Michelle Rafferty				
02/17/2025 04:46:57	02/17/2025	[REDACTED]	Julia Smith	BP Callback About Trouble Call
Reported By: KELLY Work Type: NLWP Storm Mode: Storm Mode				

### Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
ERT Type: OFF ERT Time Quoted: N/A Script Read: Yes Customer was satisfied. Created By: Julia Smith				
02/17/2025 01:13:41	02/17/2025		Barbara Carter	No Lights - Wire Down Pole to Pole
Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Storm Mode ERT Type: OFF Restoration callback requested: (484)788-1754 ERT Time Quoted: N/A Script Read: Yes Notification Instructions: THINKS THERE IS A WIRE DOWN TO THE WEST ON BREMER RD BUT NOT 100 % Customer was satisfied. Created By: Barbara Carter				
12/29/2024 19:35:03	12/29/2024		EAILOGINWM6	Lights-None
ERT: 12/29/2024 10:30:00 PM				
09/08/2024 16:02:47	09/08/2024		EAILOGINWM6	Ready Pay Create
No 108834472 - \$ 237.41 - 09/08/2024				
09/08/2024 16:00:34	09/08/2024		INTV IVR	Account Balance Inquiry
09/08/2024 16:00:06	09/08/2024		INTV IVR	IVR eBill Offer - Decline
Customer declined eBill Enrolment				
08/15/2024 17:40:25	08/15/2024		EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
08/15/2024 17:03:58	08/15/2024		EAILOGINWM6	Lights-None
Played_POWERONDESC_CustomerMessage 09 We are aware of your outage and we are investigating the cause. ERT: 8/15/2024 8: 00:00 PM				
06/04/2024 07:48:39	06/04/2024		EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANSWER_LIVE Customer reports Power is on.				
06/04/2024 06:40:13	06/04/2024		Cassandra Bush	No Lights - Wire Down Pole to Pole
Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Non-Storm Mode ERT Type: SYS Restoration callback requested: (484)788-1754 ERT Time Quoted: 06/04/24 10:00 AM Script Read: Yes Notification Instructions: - states down wire at corner Customer was satisfied. Created By: Cassandra Bush				
03/11/2024 09:22:19	03/11/2024		Deanna Anderson	General Inquiry
s/w MARK E CHRONISTER -- he called to give kudos to the				

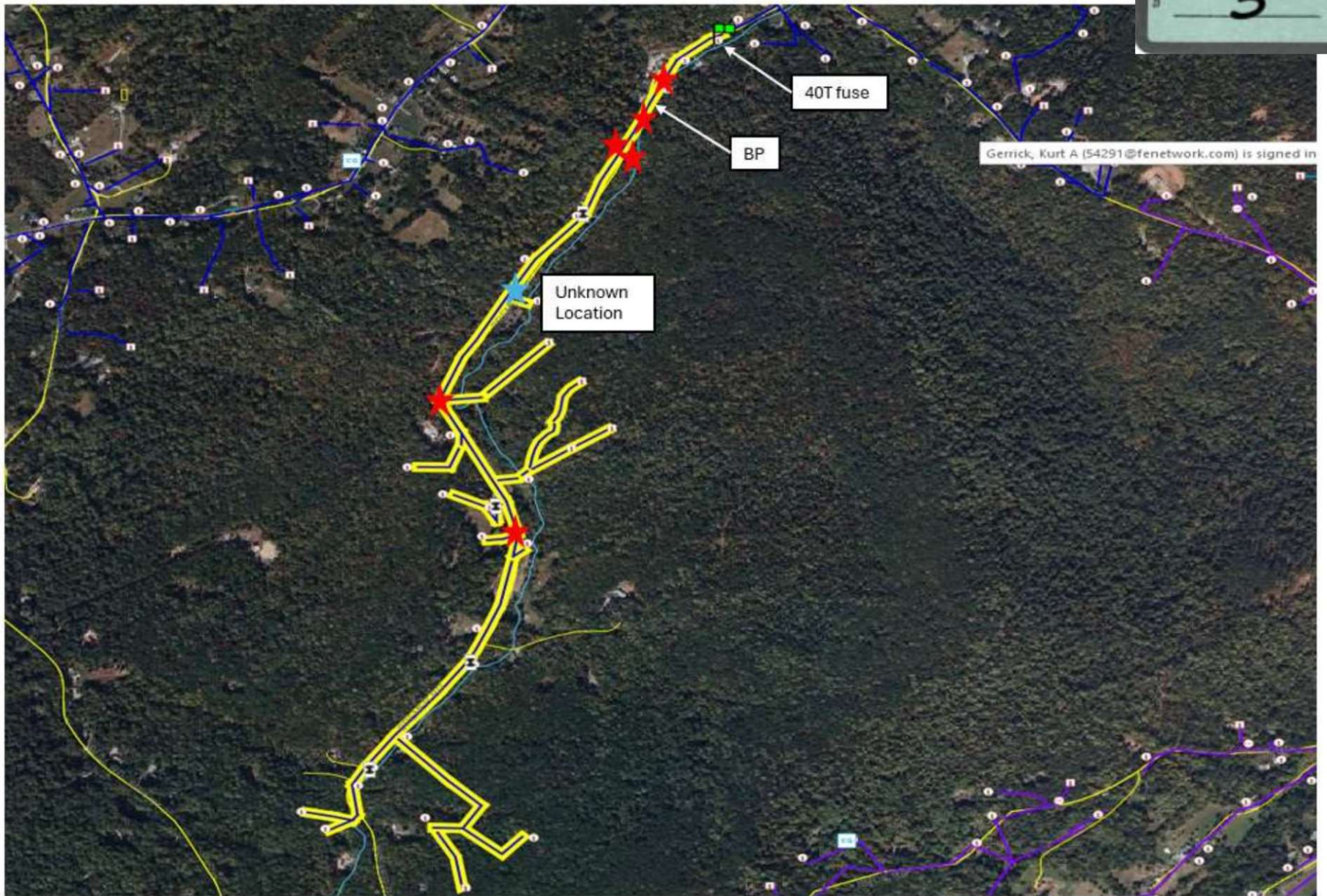
### Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
field workers and area rep. Left message on line shop voicemail. Customer was satisfied.				
03/11/2024 09:13:48	03/11/2024	[REDACTED]	EAILOGINWM6	Lights-None
Played Outage Message YORK NORTH CA PA				
03/11/2024 07:18:31	03/11/2024	[REDACTED]	Shellie Doll	On - Wire - Tree/Limb On Wire
Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Non-Storm Mode ERT Type: SYS ERT Time Quoted: N/A Script Read: Yes Notification Instructions: CUSTOMER ADV BRANCE IS ON WIRE Customer was satisfied. Created By: Shellie Doll				
03/05/2024 11:06:12	03/05/2024	[REDACTED]	Christy Shaver	General Inquiry
SW MARK E CHRONISTER VAI DECLINED EBILL WANTS TO SCHEDULE PYMNT FOR DUE DATE 3/11 Customer was satisfied.				
03/05/2024 11:05:54	03/05/2024	[REDACTED]	Christy Shaver	Ready Pay Create
No 104351895 - \$180.69 03/11/2024				
02/14/2024 00:57:18	02/14/2024	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
02/13/2024 17:35:31	02/13/2024	100106684754	EAILOGINWM6	Outbound Call - ETR Update
Call Result - SRC_ANS_MACHINE ETR - 2024-02-14 23:00:00.0 POWERONDESC: 05 The interruption in service was due to equipment damage				
02/13/2024 13:34:24	02/13/2024	[REDACTED]	Michael J Scheatzle	BP Callback About Trouble Call
Reported By: MARK E CHRONISTER Work Type: NLWP Storm Mode: Storm Mode ERT Type: OFF ERT Time Quoted: N/A Script Read: Yes Customer was not satisfied. Rights provided to customer. Created By: Michael Scheatzle				
02/13/2024 07:55:06	02/13/2024	[REDACTED]	Myra Davis	No Lights - Wire Down Pole to Pole
Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Storm Mode ERT Type: OFF Restoration callback requested: (484)788-1754 ERT Time Quoted: N/A Script Read: Yes Notification Instructions: SW: MARK E CHRONISTER / [REDACTED] / wire down east of				

### Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
the house on this property Customer was satisfied. Created By: Myra Davis				
01/14/2024 17:25:48	01/14/2024	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_NO_VOICE Invalid or no response from Customer.				
01/14/2024 15:11:02	01/14/2024	[REDACTED]	DeeAnita Betances	No Lights - Wire Down Pole to Pole
Reported By: MARK E CHRONISTER Reported By Phone: (484)788-1754 Storm Mode: Storm Mode ERT Type: OFF Restoration callback requested: (484)788-1754 ERT Time Quoted: N/A Script Read: Yes Notification Instructions: located to the east of property there is a wire down from pole to pole . Customer was not satisfied. Rights provided to customer. Created By: DeeAnita Betances				
09/23/2023 19:26:59	09/23/2023	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANS_LIVE Invalid or no response from Customer.				
09/23/2023 18:49:01	09/23/2023	[REDACTED]	EAILOGINWM6	Additional Customer Call
ERT: 09/23/23 07:30 PM				
09/23/2023 18:10:51	09/23/2023	[REDACTED]	EAILOGINWM6	Lights-None
ERT: 09/23/23 07:30 PM				
08/31/2023 19:18:10	08/31/2023	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANS_MACHINE Invalid or no response from Customer.				
08/31/2023 15:24:21	08/31/2023	[REDACTED]	EAILOGINWM6	Lights-None
ERT: 08/31/23 06:00 PM				
06/22/2023 03:56:36	06/22/2023	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_FAULT_DIAL				
06/22/2023 01:22:28	06/22/2023	[REDACTED]	EAILOGINWM6	Lights-None
ERT: 06/22/23 04:00 AM				
04/06/2023 09:50:10	04/06/2023	[REDACTED]	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANS_MACHINE Invalid or no response from Customer.				
04/06/2023 08:51:07	04/06/2023	[REDACTED]	Jennifer Anzevino	BP Callback About Trouble Call
Reported By: MARK E CHRONISTER Work Type: NLNL Storm Mode: Refer to the FECC Outage Page (STRM) ERT Type: MAN ERT Time Quoted: 04/06/23 10:30 AM Script Read: Yes Customer was satisfied. MARK E CHRONISTER Created By: Jennifer L Anzevino				
04/06/2023 08:47:38	04/06/2023	[REDACTED]	EAILOGINWM6	Additional Customer Call







PUC #4073875 Mark E. Chronister Acct. # [REDACTED] 1405 Bremer Rd., Dover Pa 17315 Meter 5000732341

**Sustained Outage History 3/10/26-1/14/24\*\***

Start Date	Duration	Cause	Weather	Event
12/21/25	2Hr 10min	Tree Off Row-Limb	High Winds	2218851
11/20/25	10min	Unknown-H.O.	Fair	2157391
11/12/25	3Hr 25min	Human Error Non Company - Tree	Fair	2140338
7/11/25	10Hr 36min	Tree Off Row-Tree	Fair	1909218
6/30/25	11Hr 2 min	Tree Off Row-Tree	Heavy Thunderstorms	1878590
6/26/25	1 Hr 4 min	Tree Off Row Limb	Partly Cloudy	1867843
5/25/25	4 Hr 32 min	Tree Off Row-Tree	Fair	1791365
5/10/25	4 Hr. 26 min	Tree Off Row-Tree	Fair	1765462
4/6/25	6 Hr. 12 min	Tree Off Row-Tree	Cloudy/Light Rain	1695989
2/17/25	27 Hr 17 min	Wind-Trees Meter Reading 12:45am	Heavy Winds	1605080
12/29/24	42 min	Tree Off Row-Tree Meter Reading 7:32pm	Rain W High Winds	1522191
9/27/24	1 Hr. 1min	Tree Off Row-Tree	Raining	1365580
8/15/24	56 min	Unknown	Fair/Sunny	1299008
6/4/24	1 Hr. 13 min	Equipment Failure	Fair	1100564
2/13/24	17 Hr. 12 min	Tree Off Row-Limb	Rain	898505
1/14/24	2Hr. 21 min	Tree Off Row-Limb	High Winds	863109

**\*\* Based on my interpretation of the Newberry 576-4L sustained outage data**

**Sustained Outage Analysis:**

**Shows 16 sustained outages (greater than 5 minutes) over the last 2 years. There were 10 outages in 2025 and there were 6 outage in 2024.**

**Thirteen of the Outages were Tree related, One Equipment Failure, and two Unknown.**

**12-21-25 Tree Off Row-Limb. Outage began at 10:55am. Restored at 1:05pm. Crew removed the tree limb and energized the line. Bp was out 130 minutes.**

**11-20-25 Unknown Outage. Began at 12:31pm. Contractors had a hold-off on the recloser doing work. Tripped for unknown reason. Restored at 12:41pm**

**11-12-25 Human Error Non Company. Tree trimmers cutting down trees in the area. Outage began at 9:57am. Crew should bring a pole top extension and a ridge pin and insulator for one pole top of the pole split, and a coil of wire and some sleeves the wire is #2 ACSR spliced in additional wire and put up 2 spans of primary and neutral. Bp was out till 1:22pm or 205 minutes.**

**7-11-25 Tree Off Row-Tree Outage began 9:00am Large tree fell across road , broke pole top and wire down. Need bucket tree crew to remove tree and clear path to pole as pole is 15-20ft off rd in brush will need 4 man line crew to replace pole and put wire back up. Township has road closed at both ends. BP out 10 Hr. 36 min.**

**6-30-25 Tree Off Row-Tree Began at 10:43pm after Heavy Thunderstorms. Tree on the primary 25800-27377. Tree crews required, time of outage likely affected the resources. Began 10:41pm BP out 11 Hr 2 min.**

**6-26-25 Tree Off Row-Limb Tree on Primary Began 8:22am BP out 1 Hr. 4 min.**

**5-25-25 Tree Off Row -Tree Tree on Primary Began 1:47pm BP out 4 Hr. 32 min.**

**5-10-25 Tree Off Row-Tree Tree on Primary Began 9:30am BP out 4 Hr. 26 min.**

**4-6-25 Tree Off Row-Tree Tree on Primary began 12:56am BP out 6 Hr. 12 min.**

**2-17-25 Outage began 12:45am. High Winds. Hazard responder found sectionalizer 25926-27259 open and then 6 spans of primary down at 25768-26998, tree has been cleared form lines, wires low a crossed the road but passable, generators on in the area. Heavy Forestry and Line work. BP out 27 hr 17 min.**

**12-29-24 Rain w High Winds 25610-27921, 1 phase burnt off, another on the ground. isolated, crew made repairs and all customers restored, tree brought 1 phase down, 1 tap burnt off at pole 25610-27921. no forestry needed. primary repaired, all customers restored Began 7:32pm BP out 42 min.**

**9-27-24 Tree Off Row-Tree Rain Event. Began 3:47pm BP out 1 Hr. 1 min.**

**8-15-24 Unknown Likely also tree limb related probably cleared itself or animal contact not located. Began 4:40pm BP out 56 min.**

**6-4-24 Equipment failure CUSTOMERS RESTORED THROUGH SCADA SWITCHING. FOUND AT POLE 25851Â “27452 FIELD PHASE FELL OFF THE ARM AND LANDED ON A PHASE C SPUR GOING ACROSS THE STREET. THIS IS A OPPOSITE PHASE FROM THE FIELD PHASE I DROPPED THE TAP TO THE SPUR GOING TO 25859Â “27455 AND OPENED UP A CUTOUT AT 25859-27455 WILL NEED CREW TO PUT PHASE BACK UP ON ARM AND TWO FLAGGERS ALL SHOULD BE RESTORED**

**EXCEPT FOR ONE CUSTOMER AT 120 ANDERSON TOWN RD. Began 6:34am. BP out 1 hour 13 min.**

**2-13-24 Tree Off Row-Limb Limb on the primary Began 7:08am. Began 7:08am BP had 17 Hr. 12 min. outage**

**1-14-24 High Wind Event. Tree Off Row-Limb Limb on the primary Began 2:54pm BP had 2 Hr. 21 min outage.**

**Reliability Improvements:**

Cycle tree trimming Due in 2026

OH Regulatory Inspection June 2024

Repairs found on OH Regulatory Inspection – Completed in 2025 110/110 items completed

CEM125 Newberry 576-4L #25870-29185 TS N#107050765

PRI 24BR POLE 24886-26497 NEWBRY 576-4 N#107040073 11/8/24

LT1IP25 CP Newberry 576-4 25690-29169 add SCADA G&W Viper Recloser to replace old ABB recloser N#107062051 3/28/25

PARC-CP-Newberry Sub 576-4L Tripsavers 11-26-25



<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>
2218851	Outage	Archived	3	

**Event Details for 2218851**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
12/21/2025 10:55	12/21/2025 10:55	12/21/2025 11:00	12/21/2025 11:01
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
12/21/2025 11:05	12/21/2025 13:12	12/21/2025 13:05	12/21/2025 13:14
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
12/21/2025 13:21	12/21/2025 13:55	13	25
<b>Crew</b>	<b>Crew Area</b>		
Madonna_Todd A - 43301	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
On Safety Force On Site	130	3250	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Dispatch	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Daniels, Todd	00576-4	York Oper Area

**Device Info**

<b>ID</b>	
TRIPSAVER 25926-27259	
<b>Type</b>	<b>Voltage</b>
Temporary Fuse (Feeder)	

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Trees Off ROW-Limb	POLE-25910-27248	
<b>Failed Comp</b>	<b>Facility Location</b>	
Conductor. - Bare	1360 BREMER RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Trim/Removed Tree(s)	Distribution	High Winds
<b>Related Events</b>	<b>Follow Ups Sent</b>	
	SAP Followup Not Sent	
<b>Follow Up</b>		
<b>Comments</b>		
removed tree and energized line		

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
2157391	Outage	Archived	4		

**Event Details for 2157391**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
11/20/2025 12:31	11/20/2025 12:31		
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
		11/20/2025 12:41	11/20/2025 12:44
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
11/20/2025 12:44	11/20/2025 15:01	149	1000
<b>Crew</b>	<b>Crew Area</b>		
	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
No Lights - Wire Down Pole to Pole	10	10000	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Dispatch	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Ramos, Mark	00576-4	York Oper Area

**Device Info**

<b>ID</b>	
Recloser Installation 225644C28637 ABC 630A	
<b>Type</b>	<b>Voltage</b>
Recloser	7.62 kV/13.2 kV

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Unknown	Unknown	
<b>Failed Comp</b>	<b>Facility Location</b>	
Unknown	195 BIG CREEK RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Restored	Distribution	Fair-Sunny-Overcast
<b>Related Events</b>	<b>Follow Ups Sent</b>	
2157398	SAP Followup Not Sent	
<b>Follow Up</b>		
<b>Comments</b>		
ho on line, called crew they werent near line, had them stand down closed recloser back in and it help, then let crew go back to work.		

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
2140338	Outage	Archived	5		
<b>Event Details for 2140338</b>					
<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>		
11/12/2025 09:57	11/12/2025 09:57	11/12/2025 10:06	11/12/2025 10:06		
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>		
11/12/2025 10:20	11/12/2025 10:55	11/12/2025 13:22	11/12/2025 13:23		
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>		
11/12/2025 13:23	11/12/2025 14:27	12	25		
<b>Crew</b>	<b>Crew Area</b>				
RINKER_GARY W - 41026	YORK NORTH CA				
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>			
No Lights	205	5125			
<b>Organization</b>					
<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>			
Dispatch	NEWBERRY SUB	York District			
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>			
Ramos, Mark	00576-4	York Oper Area			
<b>Device Info</b>					
<b>ID</b>					
TRIPSAVER 25926-27259					
<b>Type</b>			<b>Voltage</b>		
Temporary Fuse (Feeder)					
<b>Event Details</b>					
<b>Cause</b>		<b>Cause Pole</b>			
Human Error -non-Company		POLE-25861-27145			
<b>Failed Comp</b>		<b>Facility Location</b>			
Pole - Wood		1545 BREMER RD DOVER, PA 17315			
<b>Action Taken</b>		<b>Outage Type</b>		<b>Weather</b>	
Additional Work Needed		Distribution		Fair-Sunny-Overcast	
<b>Related Events</b>		<b>Follow Ups Sent</b>			
		Line SAP Followup Sent			
<b>Follow Up</b>					
spliced in additional wire and put up 2 spans of primary and neutral					
<b>Comments</b>					
tree was knocked down by accident by another tree while logging is being done. wire is down between (25861-27145) & (25829-27077) crew should bring a pole top extension and a ridge pin and insulator for one pole top of the pole split, and a coil of wire and some sleeves the wire is #2 ACSR spliced in additional wire and put up 2 spans of primary and neutral					

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
1909218	Outage	Archived	4		
<b>Event Details for 1909218</b>					
<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>		
07/11/2025 09:00	07/11/2025 09:00	07/11/2025 09:05	07/11/2025 09:05		
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>		
07/11/2025 09:08	07/11/2025 09:28	07/11/2025 19:32	07/11/2025 21:59		
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>		
07/11/2025 21:59	07/11/2025 21:30	18	25		
<b>Crew</b>	<b>Crew Area</b>				
Dinges_Chad D - 45441	YORK NORTH CA				
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>			
No Lights - Wire Down Pole to Pole	632	15800			
<b>Organization</b>					
<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>			
Forestry Needed before Line	NEWBERRY SUB	York District			
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>			
Ramos, Mark	00576-4	York Oper Area			
<b>Device Info</b>					
<b>ID</b>					
Fuse Installation 25926-27259 40T Link - Slow					
<b>Type</b>			<b>Voltage</b>		
Fuse			7.62 kV/13.2 kV		
<b>Event Details</b>					
<b>Cause</b>			<b>Cause Pole</b>		
Trees Off ROW-Tree			POLE-25861-27145		
<b>Failed Comp</b>			<b>Facility Location</b>		
Pole - Wood			1330 BREMER RD DOVER, PA 17315		
<b>Action Taken</b>			<b>Outage Type</b>		<b>Weather</b>
Additional Work Needed			Distribution		Fair-Sunny-Overcast
<b>Related Events</b>			<b>Follow Ups Sent</b>		
			Line SAP Followup Sent		
<b>Follow Up</b>					
used splices, pin insulator and pole,					
<b>Comments</b>					
Large tree fell across rd. Broke pole top, and wire down. Need bucket tree crew to remove tree and clear path to pole as pole is 15-20 ft off rd in brush. Will need 4 man line crew to replace pole 25861-27145 and put wire back up. Township has rd closed at both ends. Trip saver open @ 25926-27259 Forestry work complete PA1C 2025-192-2900 used splices, pin insulator and pole,					

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
1880758	Outage	Archived	4		

Event Details for 1880758					
<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>		
06/30/2025 22:41	06/30/2025 22:41	07/01/2025 09:43	07/01/2025 09:43		
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>		
07/01/2025 09:43	07/01/2025 09:43	07/01/2025 10:54	07/01/2025 10:57		
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>		
07/01/2025 10:57	07/01/2025 15:00	249	34		
<b>Crew</b>	<b>Crew Area</b>				
Sunday_Glenn E - 42619	YORK NORTH CA				
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>			
No Lights	733	24922			

Organization		
<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Forestry Needed before Line	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Ramos, Mark	00576-4	York Oper Area

Device Info	
<b>ID</b>	Recloser Installation 25866-27482 ABC 630A
<b>Type</b>	Recloser
<b>Voltage</b>	7.62 kV/13.2 kV

Event Details		
<b>Cause</b>	<b>Cause Pole</b>	
Trees Off ROW-Limb	POLE-25800-27380	
<b>Failed Comp</b>	<b>Facility Location</b>	
Conductor. - Bare	120 ANDERSONTOWN RD EXT DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Trim/Removed Tree(s)	Distribution	Rain with lightning
<b>Related Events</b>	<b>Follow Ups Sent</b>	
1878590	SAP Followup Not Sent	
<b>Follow Up</b>		
<b>Comments</b>	tree crew is complete	

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
1867843	Outage	Archived	5		

**Event Details for 1867843**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
06/26/2025 08:22	06/26/2025 08:22	06/26/2025 08:27	06/26/2025 08:27
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
06/26/2025 09:03	06/26/2025 09:03	06/26/2025 09:26	06/26/2025 10:36
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
06/26/2025 10:36	06/26/2025 10:52	205	599
<b>Crew</b>	<b>Crew Area</b>		
Johns_Keith R - 48640	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
Part Off	64	38336	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Dispatch	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Hurley, Jack	00576-4	York Oper Area

**Device Info**

<b>ID</b>	Recloser Installation 225717C27572 ABC 630A	
<b>Type</b>	<b>Voltage</b>	
Recloser	7.62 kV/13.2 kV	

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Trees Off ROW-Limb	POLE-25778-27333	
<b>Failed Comp</b>	<b>Facility Location</b>	
Conductor. - Bare	195 BIG CREEK RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Trim/Removed Tree(s)	Distribution	Extreme high temps
<b>Related Events</b>	<b>Follow Ups Sent</b>	
	SAP Followup Not Sent	
<b>Follow Up</b>		
<b>Comments</b>	tree limb fell and was laying on the primary at pole (25778-27333) used pole saw to cut tree off the primary and energized the line.	

**Event ID** 1791365   
 **Type** Outage   
 **Event Status** Archived   
 **Priority** 3   
 **Special**

**APPROVED**

Event Details for 1791365

<b>Time Off</b> 05/25/2025 13:47	<b>Event Created</b> 05/25/2025 13:51	<b>Assigned</b> 05/25/2025 14:38	<b>Dispatch</b> 05/25/2025 14:38
<b>En Route</b> 05/25/2025 15:07	<b>Arrived</b> 05/25/2025 15:07	<b>Last Restoration</b> 05/25/2025 18:19	<b>Field Complete</b> 05/25/2025 21:50
<b>Closed</b> 05/25/2025 21:50	<b>ETR</b> 05/25/2025 20:21	<b>Calls</b> 14	<b>Custs Affected</b> 25
<b>Crew</b> Siford_Christopher J - 3621	<b>Crew Area</b> YORK NORTH CA		
<b>Work Desc</b> Safety Forces - Wire Down	<b>Duration (Min)</b> 272	<b>Total CMI</b> 6800	

Organization

<b>Current Org</b> Dispatch	<b>Substation</b> NEWBERRY SUB	<b>Disp Center</b> York District
<b>Owner</b> Ramos, Mark	<b>Circuit</b> 00576-4	<b>Disp Area</b> York Oper Area

Device Info

**ID**  
TRIPSAVER 25926-27259

<b>Type</b> Temporary Fuse (Feeder)	<b>Voltage</b>
--	----------------

Event Details

<b>Cause</b> Trees Off ROW-Tree	<b>Cause Pole</b> POLE-25770-26764
<b>Failed Comp</b> Conductor. - Bare	<b>Facility Location</b> 1690 BREMER RD DOVER, PA 17315
<b>Action Taken</b> Additional Work Needed	<b>Outage Type</b> Distribution
<b>Related Events</b>	<b>Weather</b> Fair-Sunny-Overcast
<b>Follow Up</b> Auto generate of SAP follow up by integration	<b>Follow Ups Sent</b> Line SAP Followup Sent
<b>Comments</b> TREE CREW NEEDED AT 1745 BREMER RD, POLE 25770-26764 Need tree crew at 1745 Bremer Rd pole 25770-26764. Need three man crew to investigate line after removal and close trisaver. Line is deenergized TREE WORK COMPLETE REPAIRED AND PUT #2 ACSR WIRE UP	

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>
1765462	Outage	Archived	5	

**APPROVED**

**Event Details for 1765462**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
05/10/2025 09:30	05/10/2025 09:28	05/10/2025 09:33	05/10/2025 09:33
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
05/10/2025 10:18	05/10/2025 10:56	05/10/2025 13:53	05/10/2025 15:05
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
05/10/2025 15:08	05/10/2025 15:58	86	195
<b>Crew</b>	<b>Crew Area</b>		
Carnaggio_Jonathan S - 47866	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
No Lights	263	51285	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Dispatch	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Ramos, Mark	00576-4	York Oper Area

**Device Info**

<b>ID</b>	Sectionalizer 25892-27525 A 00576-4		
<b>Type</b>	<b>Voltage</b>		
OH Sectionalizer	7.62 kV/13.2 kV		

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Trees Off ROW-Tree	POLE-25998-27409	
<b>Failed Comp</b>	<b>Facility Location</b>	
Conductor. - Bare	1702 BREMER RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Spliced	Distribution	Fair-Sunny-Overcast
<b>Related Events</b>	<b>Follow Ups Sent</b>	
	Line SAP Followup Sent	
<b>Follow Up</b>		
Auto generate of SAP follow up due to capital item		
<b>Comments</b>		
We need three man crew to climb concrete pole, 25998-27409 going to 25999-27374 number 2 copper down splice in new wire, 6 splices, put wire up.		

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
1696031	Outage	Archived	3		

**Event Details for 1696031**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
04/06/2025 00:56	04/06/2025 00:56	04/06/2025 01:37	04/06/2025 01:51
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
04/06/2025 02:03	04/06/2025 04:43	04/06/2025 07:08	04/06/2025 07:41
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
04/06/2025 07:42	04/06/2025 07:56	81	197
<b>Crew</b>	<b>Crew Area</b>		
LTS - EGYPT DELAROSA 1	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
Safety Forces - Wire Down	372	73284	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Dispatch	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Hoerner, Benjamin	00576-4	York Oper Area

**Device Info**

<b>ID</b>	
Sectionalizer 25892-27525 A 00576-4	
<b>Type</b>	<b>Voltage</b>
OH Sectionalizer	7.62 kV/13.2 kV

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Trees Off ROW-Tree	POLE-25961-27461	
<b>Failed Comp</b>	<b>Facility Location</b>	
Conductor. - Bare	6090 LEWISBERRY RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Trim/Removed Tree(s)	Distribution	Raining
<b>Related Events</b>	<b>Follow Ups Sent</b>	
	Line SAP Followup Sent	
<b>Follow Up</b>		
<b>Comments</b>	did call out for tree crew, wire is down as well grove and hertzog are going to put up wire after tree crew cleans up area tree trimmers removed large tree . spliced and resagged pri. and neut. closed upstream device	

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>
1605226	Trouble	Archived	4	

**Event Details for 1605226**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
02/17/2025 00:47	02/17/2025 01:13	02/17/2025 08:09	02/17/2025 09:24
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
02/17/2025 09:22	02/17/2025 09:22		02/17/2025 14:28
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
02/17/2025 14:28		22	0
<b>Crew</b>		<b>Crew Area</b>	
ME-HZ-Krout-45429		YORK NORTH CA	
<b>Work Desc</b>		<b>Duration (Min)</b>	<b>Total CMI</b>
Wire Down Pole to Pole - No Lights		795	0

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Line	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Sensenig, Scott	00576-4	York Oper Area

**Device Info**

<b>ID</b>	Service Point: 1405 BREMER RD DOVER PA	
<b>Type</b>	<b>Voltage</b>	
Unknown	120 V/240 V	

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Wind		
<b>Failed Comp</b>	<b>Facility Location</b>	
	1405 BREMER RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
	Distribution	High Winds
<b>Related Events</b>	<b>Follow Ups Sent</b>	
1605080	SAP Followup Not Sent	
<b>Follow Up</b>		
<b>Comments</b>	Hazard responder found sectionalizer 25926-27259 open and then 6 spans of primary down at 25768-26998, tree has been cleared form lines, wires low a crossed the road but passable, generators on in the area.....mkemp	

Event ID: 1522191 | Type: Outage | Event Status: Archived | Priority: 5 | Special:

**APPROVED**

Event Details for: 1522191

<b>Time Off</b> 12/29/2024 20:13	<b>Event Created</b> 12/29/2024 20:12	<b>Assigned</b> 	<b>Dispatch</b> 
<b>En Route</b> 	<b>Arrived</b> 	<b>Last Restoration</b> 12/29/2024 21:09	<b>Field Complete</b> 12/29/2024 21:23
<b>Closed</b> 12/29/2024 21:23	<b>ETR</b> 12/29/2024 23:12	<b>Calls</b> 63	<b>Custs Affected</b> 853
<b>Crew</b> 	<b>Crew Area</b> YORK NORTH CA		
<b>Work Desc</b> Part Off	<b>Duration (Min)</b> 56	<b>Total CMI</b> 14988	

Organization

<b>Current Org</b> Dispatch	<b>Substation</b> NEWBERRY SUB	<b>Disp Center</b> York District
<b>Owner</b> Devore, Brian	<b>Circuit</b> 00576-4	<b>Disp Area</b> York Oper Area

Device Info

**ID**  
Recloser 57612 ABC 630A 00576-4:YK57612.BKR.57612

<b>Type</b> Recloser	<b>Voltage</b> 7.62 kV/13.2 kV
-------------------------	-----------------------------------

Event Details

<b>Cause</b> Trees Off ROW-Tree	<b>Cause Pole</b> Switch 57616 ABC 00576-4
<b>Failed Comp</b> Conductor. - Bare	<b>Facility Location</b> 6970 BULL RD DOVER, PA 17315
<b>Action Taken</b> Repaired	<b>Outage Type</b> Distribution
<b>Related Events</b> 	<b>Weather</b> Rain with high winds
<b>Follow Up</b> 	<b>Follow Ups Sent</b> SAP Followup Not Sent
<b>Comments</b> 25610-27921, 1 phase burnt off, another on the ground. isolated, crew made repairs and all customers restored, tree brought 1 phase down, 1 tap burnt off at pole 25610-27921. no forestry needed. primary repaired, all customers restored	

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
1365580	Outage	Archived	5		

**Event Details for 1365580**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
09/27/2024 15:47	09/27/2024 15:47	09/27/2024 15:53	09/27/2024 15:53
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
09/27/2024 16:30	09/27/2024 16:41	09/27/2024 16:45	09/27/2024 16:56
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
09/27/2024 16:56	09/27/2024 18:47	10	25
<b>Crew</b>	<b>Crew Area</b>		
Siford_Christopher J - 3621	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
No Lights	58	1450	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Dispatch	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Cobern, Christopher	00576-4	York Oper Area

**Device Info**

<b>ID</b>	Fuse A 25926-27259 00576-4	
<b>Type</b>	<b>Voltage</b>	
Fuse	7.62 kV/13.2 kV	

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Trees Off ROW-Tree	POLE-25840-27114	
<b>Failed Comp</b>	<b>Facility Location</b>	
Conductor. - Bare	1670 BREMER RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Trim/Removed Tree(s)	Distribution	Raining
<b>Related Events</b>	<b>Follow Ups Sent</b>	
	SAP Followup Not Sent	
<b>Follow Up</b>		
<b>Comments</b>	tree fell and pushed line together. Replaced 40T	

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
1299008	Outage	Archived	5		

**Event Details for 1299008**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
08/15/2024 16:40	08/15/2024 16:40	08/15/2024 16:48	08/15/2024 16:48
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
08/15/2024 16:52	08/15/2024 17:28	08/15/2024 17:34	08/15/2024 17:37
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
08/15/2024 17:40	08/15/2024 19:40	13	25
<b>Crew</b>	<b>Crew Area</b>		
Madonna_Todd A - 43301	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
No Lights	54	1350	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Dispatch	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Emerich, Devin	00576-4	York Oper Area

**Device Info**

<b>ID</b>	Fuse A 25926-27259 00576-4	
<b>Type</b>	<b>Voltage</b>	
Fuse	7.62 kV/13.2 kV	

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Unknown	Unknown	
<b>Failed Comp</b>	<b>Facility Location</b>	
Unknown	1330 BREMER RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Restored	Distribution	Fair-Sunny-Overcast
<b>Related Events</b>	<b>Follow Ups Sent</b>	
	SAP Followup Not Sent	
<b>Follow Up</b>		
<b>Comments</b>	patrolled line and didnt find anything, refused and restored	

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>
1100571	Trouble	Archived	4	

<b>Event Details for 1100571</b>				
<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>	
06/04/2024 06:32	06/04/2024 06:40	06/04/2024 06:48		
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>	
			06/04/2024 07:59	
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>	
06/04/2024 07:59		209	0	
<b>Crew</b>	<b>Crew Area</b>			
ME-DCC Investigating	YORK NORTH CA			
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>		
Wire Down Pole to Pole - No Lights	79	0		

<b>Organization</b>		
<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Hazard	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Devore, Brian	00576-4	York Oper Area

<b>Device Info</b>	
<b>ID</b>	
Service Point: 1405 BREMER RD DOVER PA	
<b>Type</b>	<b>Voltage</b>
Unknown	120 V/240 V

<b>Event Details</b>		
<b>Cause</b>	<b>Cause Pole</b>	
Unknown	Unknown	
<b>Failed Comp</b>	<b>Facility Location</b>	
None/Other OH	1405 BREMER RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
See Comments	No Outage	Fair-Sunny-Overcast
<b>Related Events</b>	<b>Follow Ups Sent</b>	
1100649	Line SAP Followup Sent	
<b>Follow Up</b>		
Auto generate of SAP follow up by integration		
<b>Comments</b>		
line down on main line section of 576. see event 1100630		

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>
905820	Outage	Archived	4	

**APPROVED**

**Event Details for 905820**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
02/13/2024 07:08	02/13/2024 07:08	02/13/2024 19:27	02/13/2024 19:27
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
02/13/2024 20:32	02/13/2024 22:45	02/14/2024 00:50	02/14/2024 02:26
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
02/14/2024 02:28	02/14/2024 02:14	256	25
<b>Crew</b>	<b>Crew Area</b>		
Daugherty_Michael L - 3689	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
No Lights - Wire Down Pole to Pole	1062	26550	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Line	ROUND TOP	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Eric W. Stevenson	00582-4	York Oper Area

**Device Info**

<b>ID</b>	
Fuse A 25926-27259 00576-4	
<b>Type</b>	<b>Voltage</b>
Fuse	7.62/13.2

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Trees Off ROW-Limb	POLE-25840-27114	
<b>Failed Comp</b>	<b>Facility Location</b>	
Conductor. - Bare	1702 BREMER RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Trim/Removed Tree(s)	Distribution	Snow-ice
<b>Related Events</b>	<b>Follow Ups Sent</b>	
899116	SAP Followup Sent	
<b>Follow Up</b>		
<b>Comments</b>	25840-27114 NO2 ACSR WIRE DOWN 1 SPAN WILL NEED CREW AND MAY NEED WIRE CREW MADE REPAIRS	

<b>Event ID</b>	<b>Type</b>	<b>Event Status</b>	<b>Priority</b>	<b>Special</b>	<b>APPROVED</b>
863109	Outage	Archived	4		

**Event Details for 863109**

<b>Time Off</b>	<b>Event Created</b>	<b>Assigned</b>	<b>Dispatch</b>
01/14/2024 14:54	01/14/2024 14:54	01/14/2024 15:02	01/14/2024 15:03
<b>En Route</b>	<b>Arrived</b>	<b>Last Restoration</b>	<b>Field Complete</b>
01/14/2024 15:36	01/14/2024 16:33	01/14/2024 17:22	01/14/2024 17:45
<b>Closed</b>	<b>ETR</b>	<b>Calls</b>	<b>Custs Affected</b>
01/14/2024 18:39	01/14/2024 23:00	38	57
<b>Crew</b>	<b>Crew Area</b>		
Madonna_Todd A - 43301	YORK NORTH CA		
<b>Work Desc</b>	<b>Duration (Min)</b>	<b>Total CMI</b>	
No Lights - Wire Down Pole to Pole	149	8436	

**Organization**

<b>Current Org</b>	<b>Substation</b>	<b>Disp Center</b>
Dispatch	NEWBERRY SUB	York District
<b>Owner</b>	<b>Circuit</b>	<b>Disp Area</b>
Sensenig, Scott	00576-4	York Oper Area

**Device Info**

<b>ID</b>	
Sectionalizer 25892-27525 A 00576-4	
<b>Type</b>	<b>Voltage</b>
OH Sectionalizer	

**Event Details**

<b>Cause</b>	<b>Cause Pole</b>	
Trees Off ROW-Limb	25999-27374 25999-27374	
<b>Failed Comp</b>	<b>Facility Location</b>	
Conductor. - Bare	1750 BREMER RD DOVER, PA 17315	
<b>Action Taken</b>	<b>Outage Type</b>	<b>Weather</b>
Trim/Removed Tree(s)	Distribution	High Winds
<b>Related Events</b>	<b>Follow Ups Sent</b>	
<b>Follow Up</b>		
<b>Comments</b>		
opened solid blade at pole 25999-27374 and 65t at pole 26081-27355 and closed the sectionalizer at pole 25892-27525		



Zone 1 Pole#25907-29190



Zone 1 Pole 25825-29186



Zone 1 Pole 25678-29001



Zone 1 Pole 25671-28727



Zone 2 Pole 25608-27900



Zone 2 Pole 25807-27591



Zone 3 Pole 25961-27461



Zone 3 Pole 25998-27409



Zone 3 Pole 25787-27034 (Bremer Rd)



Zone 3 Pole 25768-26998 (Bremer Rd)



Zone 3 Pole 25710-26893 (Bremer Rd)



INSPECTION REPORT  
 ID NO. 169241

**BOLDED AREAS TO BE COMPLETED BY CONTRACTOR**

CIRCUIT/LINE NAME <b>New Berry 576</b>		CONTRACTOR <b>Lewis Tree</b>		DATE CIRCUIT STARTED <b>4/11/2022 C.C.</b>
MILES COMPLETED THIS CIRCUIT HAS <b>70.6</b> MILES COMPLETE AND READY FOR INSPECTION		DATE SUBMITTED FOR INSPECTION <b>12/25/2022 C.C.</b>	CIRCUIT/LINE COMPLETION DATE <b>12/25/2022 C.C.</b>	
CONTRACTOR REPRESENTATIVE <b>Carlos Corona</b>		CONTRACTOR SIGNATURE <i>Carlos Corona</i>		
FE REPRESENTATIVE INSPECTED BY <b>D. Diaz + C. Heflin.</b>		DATE INSPECTED <b>5/31, 6/1, 6/2, 6/23, 6/28, 8/30, 9/13, 9/26, 11/22, 11/7, 12/11, 12/21</b>	DATE FORWARDED TO CONTRACTOR	
NO. OF SPANS NEEDING RE-WORK (GO BACKS) <b>25</b>	DATE RE-WORK COMPLETED <b>12/28/2022 C.C.</b>	CONTRACTOR SIGNATURE <i>Carlos Corona</i>		
HERBICIDE APPLICATION TYPES USED ON THIS CIRCUIT <input type="checkbox"/> NO HERBICIDE <input checked="" type="checkbox"/> STUMP TREATMENT <input type="checkbox"/> LV FOLIAR <input type="checkbox"/> HV FOLIAR <input type="checkbox"/> BASAL <input type="checkbox"/> CUT STUBBLE <input type="checkbox"/> AERIAL				
REFUSALS PENDING <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	DATE REFUSALS COMPLETED	WORK INSPECTION PROGRESS <b>70.64</b> OF <b>70.64</b> CIRCUIT MILES ARE COMPLETE	THIS CIRCUIT IS <b>100</b> % COMPLETE	
COMMENTS <p><b>Newberry 576 70.67 miles</b> started <b>4/11/2022</b>  <b>LTS/Alan</b> Ended <b>12/20/2022</b></p> <p>C. Heflin - 5/31/22          C. Heflin - 6/1/22          C. Heflin - 6/2/22          C. Heflin 6/23/22          C. Heflin - 6/28/22          D. Diaz 8/30/22</p> <p>9/13/22 D. Diaz          9/26/22          11/22/22          12/21/22          12/28/22          12/10/22</p> <p><del>Ash removal by PennDOT need 100' bucket.</del></p>				
ENTERED IN IVMS	DATE OF FINAL INSPECTION <b>12/28/2022</b>	FINAL INSPECTION COMPLETED BY <b>Diaz Diaz</b>	MANAGER/SUPERVISOR APPROVAL	

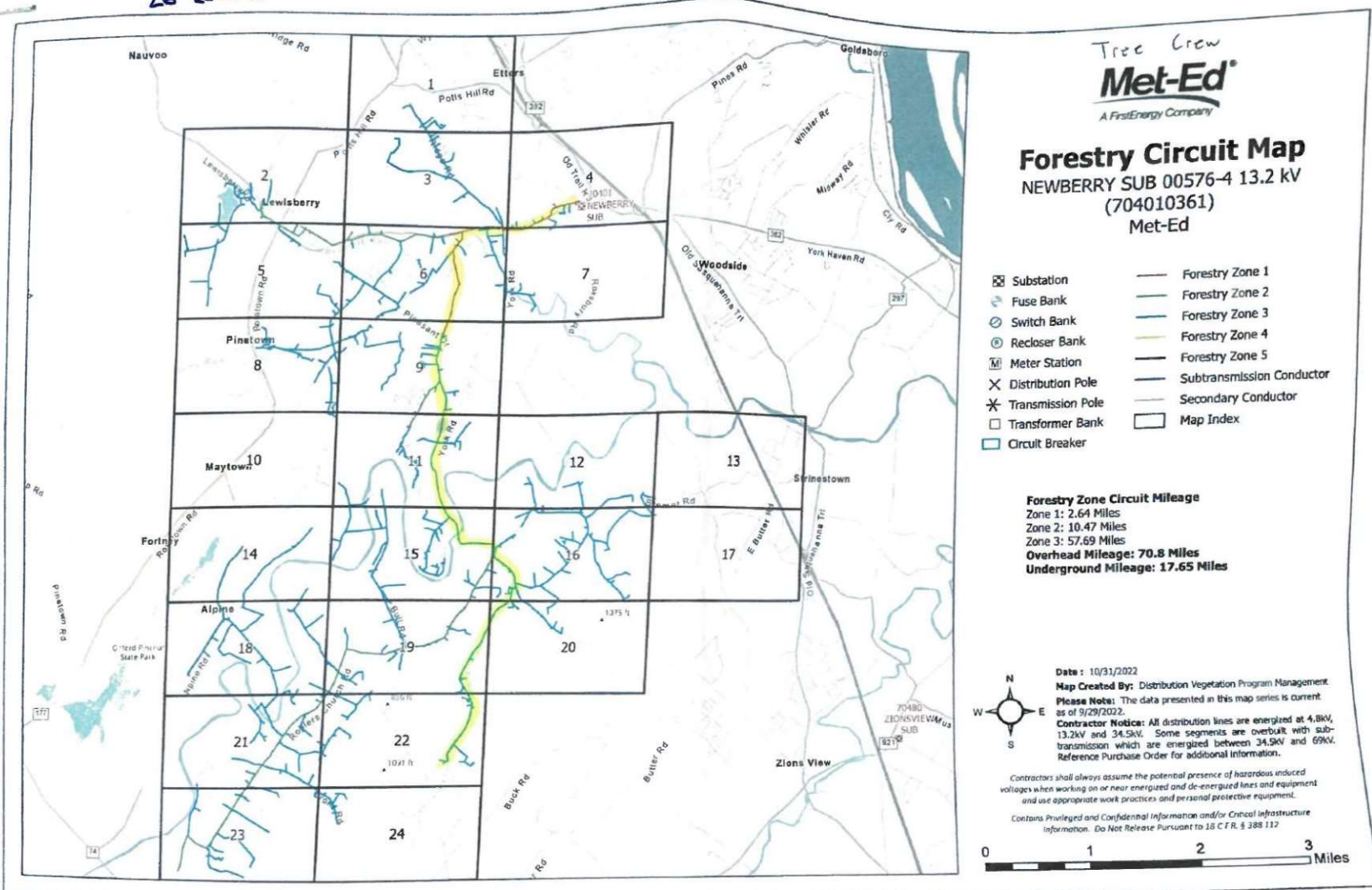
Patrol #1 2/19/25

Marked 54 trees

14 Zone 1

14 Zone 2

26 Zone 3





**Substation Name and Number:**  
NEWBERRY SUB (70401)

**Circuit Name and Number with Voltage:**  
NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV

**Operating Company:**  
Met-Ed

**District:**  
York

**Contractor Notice:**  
All distribution lines are energized at 4.8KV, 13.2KV and 34.5KV. Some segments are overlaid with sub-transmission which are energized between 34.5KV and 69KV. Reference Purchase Order for additional information.  
Contains Protected and Confidential Information and/or Critical Information. Do Not Release Pursuant to 18 C.F.R. § 101.112



**Date:** 10/31/2022

**Map Created By:** Distribution Vegetation Program Management

	1	
2	3	4
5	6	7



**Page 3 of 24**

0 250 500 Feet

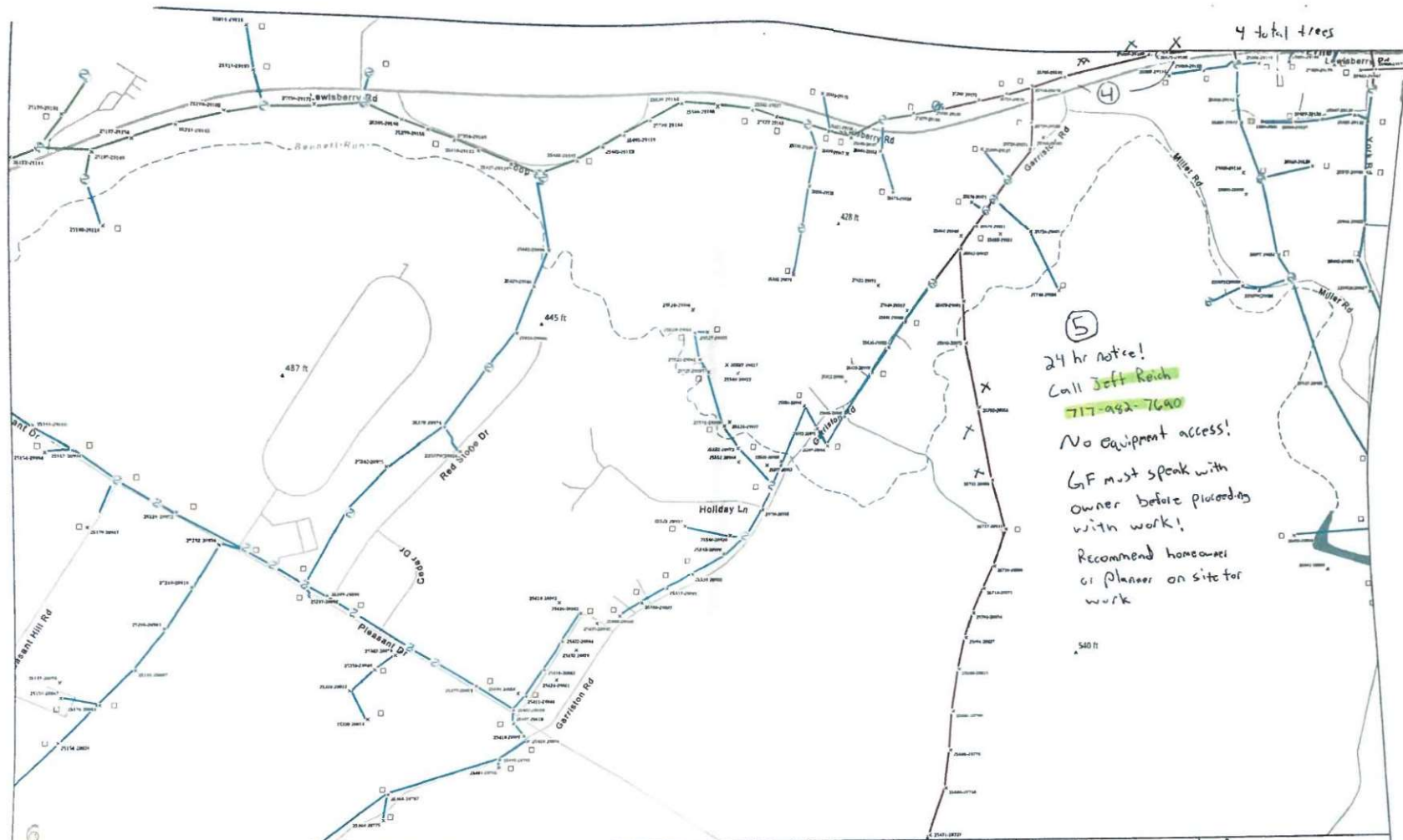


24 hr notice!  
 717-773-2261  
 or  
 717-766-4645  
 Ronald Allen

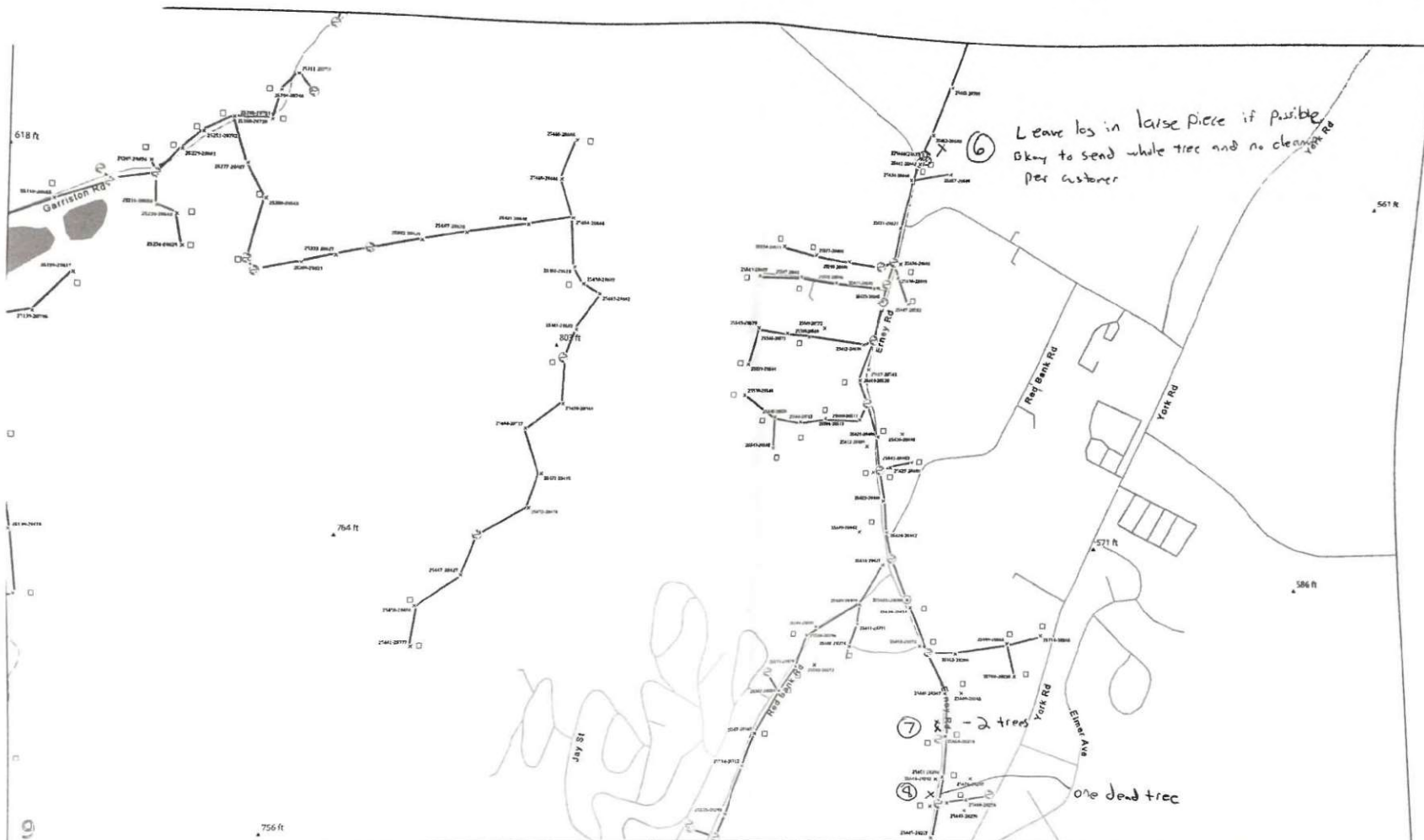
3 dead trees

24 hr Notice!  
 one dead oak

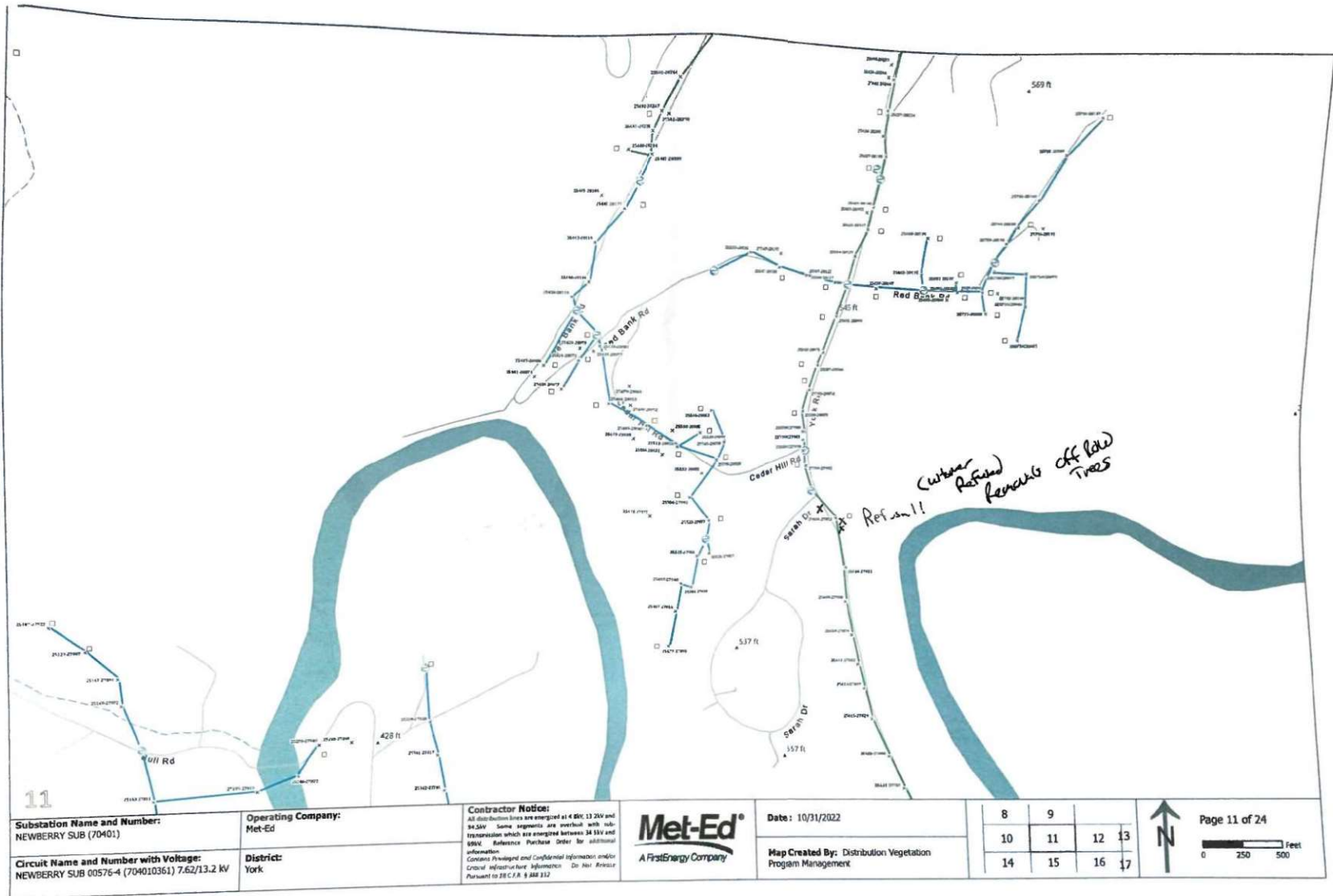
<b>Substation Name and Number:</b> NEWBERRY SUB (70401)	<b>Operating Company:</b> Met-Ed	<b>Contractor Notice:</b> All distribution lines are energized at 4.8KV, 13.2KV and 34.5KV. Some segments are overlaid with sub-transmission which are energized between 34.5KV and 69KV. Reference Purchase Order for additional information. Copies Available and Confidential Information under Circuit infrastructure information. Do Not Release Pursuant to 28 C.F.R. § 188.112	 A FirstEnergy Company	<b>Date:</b> 10/31/2022	<table border="1"> <tr><td>1</td></tr> <tr><td>2 3 4</td></tr> <tr><td>5 6 7</td></tr> </table>	1	2 3 4	5 6 7	 <b>Page 4 of 24</b> 
1									
2 3 4									
5 6 7									
<b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV	<b>District:</b> York								



<b>Substation Name and Number:</b> NEWBERRY SUB (70401)	<b>Operating Company:</b> Met-Ed	<b>Contractor Notice:</b> All distribution lines are energized at 4.8kV, 13.2kV and 34.5kV. Some segments are energized with sub-transmission which are energized between 34.5kV and 88kV. Reference Purchase Order for additional information. Contains Privileged and Confidential Information and/or Critical Infrastructure Information. Do Not Release Pursuant to 18 C.F.R. § 101.112	<b>Date:</b> 10/31/2022	<table border="1"> <tr> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td></td> </tr> </table>	2	3	4	5	6	7	8	9	
2	3		4										
5	6	7											
8	9												
<b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV	<b>District:</b> York	<b>Map Created By:</b> Distribution Vegetation Program Management	<div style="text-align: center;">  <p>Page 6 of 24</p>  </div>										



<b>Substation Name and Number:</b> NEWBERRY SUB (70401)	<b>Operating Company:</b> Met-Ed	<b>Contractor Notice:</b> All distribution lines are energized at 4.8kV, 13.8kV and 34.5kV. Some segments are overlaid with sub-transmission which are energized between 34.5kV and 69kV. Reference Purchase Order for additional information. <small>Contains Privileged and Confidential Information and/or Financial Information. Do Not Release Pursuant to 28 C.F.R. § 1.108 112</small>	 A FirstEnergy Company	<b>Date:</b> 10/31/2022	<table border="1"> <tr> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td></td> </tr> <tr> <td>10</td> <td>11</td> <td>12 13</td> </tr> </table>	5	6	7	8	9		10	11	12 13	 <b>Page 9 of 24</b>  0 250 500 Feet
5	6	7													
8	9														
10	11	12 13													
<b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 kV	<b>District:</b> York		<b>Map Created By:</b> Distribution Vegetation Program Management												



**Substation Name and Number:**  
NEWBERRY SUB (70401)

**Circuit Name and Number with Voltage:**  
NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV

**Operating Company:**  
Met-Ed

**District:**  
York

**Contractor Notice:**  
All distribution lines are energized at 480V, 13.2KV and 94.5KV. Some segments are overlaid with sub-transmission which are energized between 34.5KV and 69KV. Reference Purchase Order for additional information.  
Contains Privileged and Confidential Information under Critical Infrastructure Information. Do Not Release Pursuant to 28 C.F.R. § 800.112



**Date:** 10/31/2022

**Map Created By:** Distribution Vegetation Program Management

8	9		
10	11	12	13
14	15	16	17

Page 11 of 24

0 250 500 Feet



15

**Substation Name and Number:**  
NEWBERRY SUB (70401)

**Circuit Name and Number with Voltage:**  
NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV

**Operating Company:**  
Met-Ed

**District:**  
York

**Contractor Notice:**  
All distribution lines are energized at 6.9KV, 13.2KV and 34.5KV. Some segments are overlaid with sub-transmission which are energized between 34.5KV and 69KV. Refer to Purchase Order for additional information.  
Contains Aerial and Groundline information and/or Ground infrastructure information. Do Not Assume. Pursuant to 18 C.F.R. § 288.312

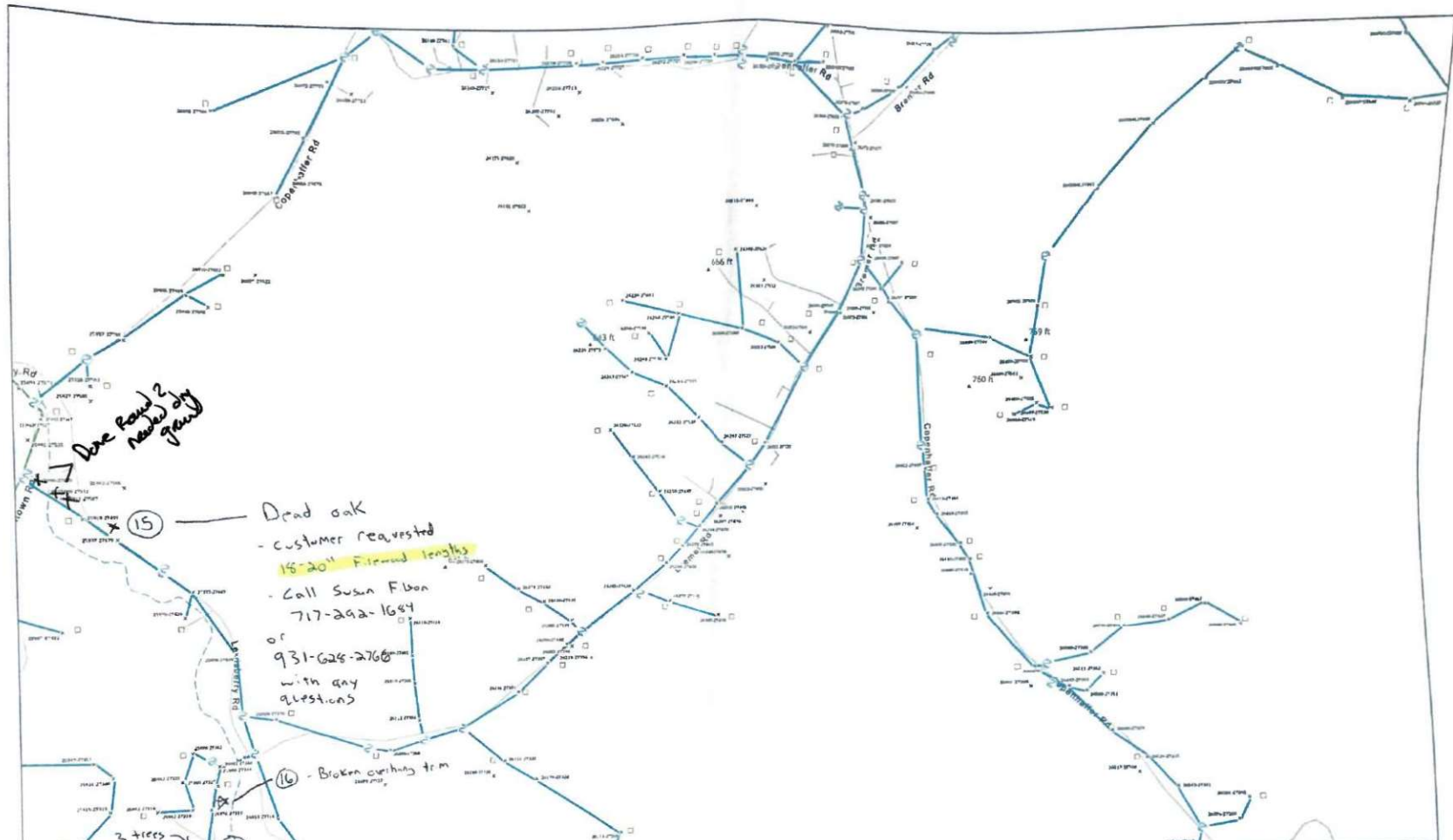


**Date:** 10/31/2022

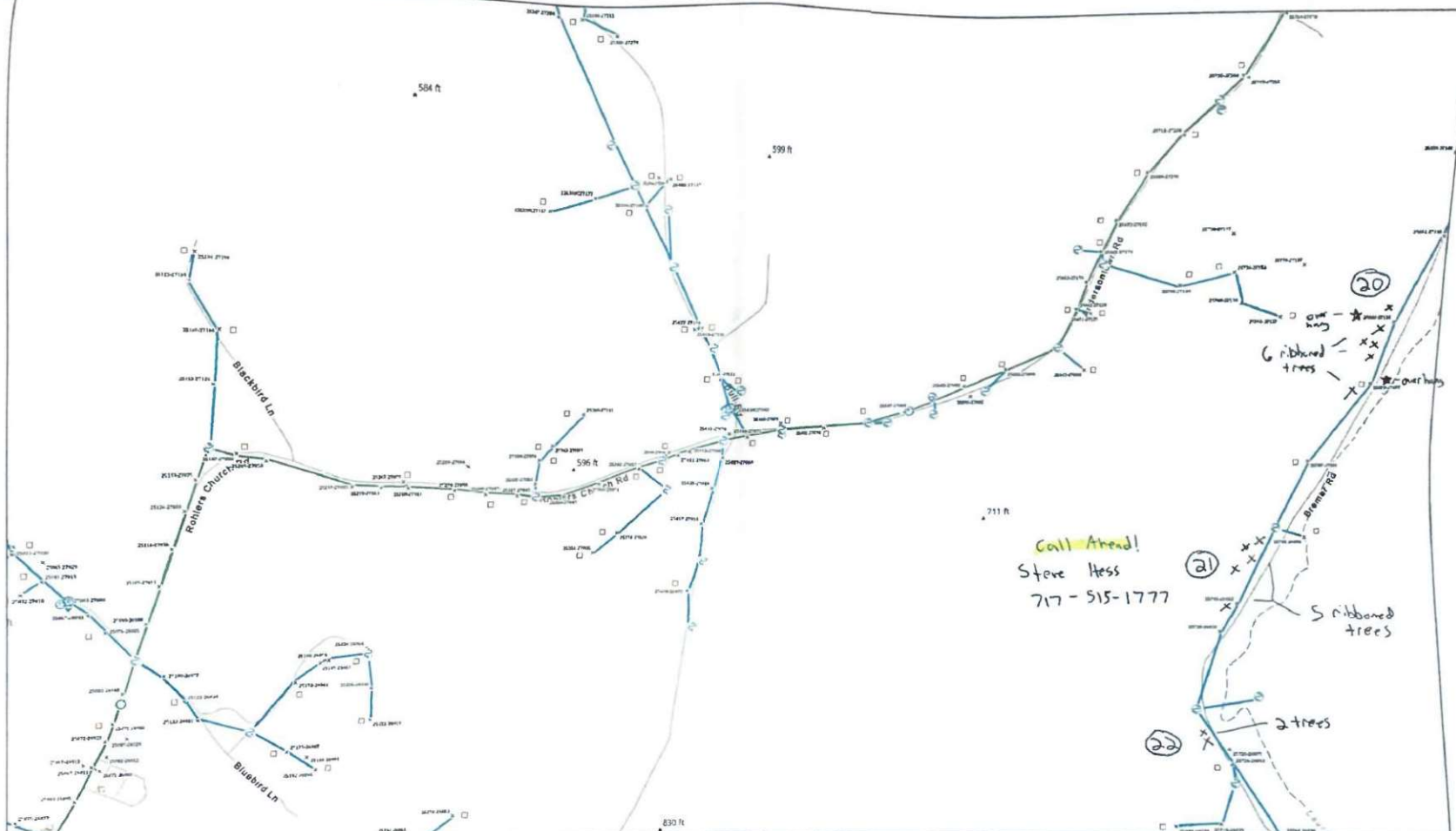
**Map Created By:** Distribution Vegetation Program Management

10	11	12	13
14	15	16	17
18	19	20	

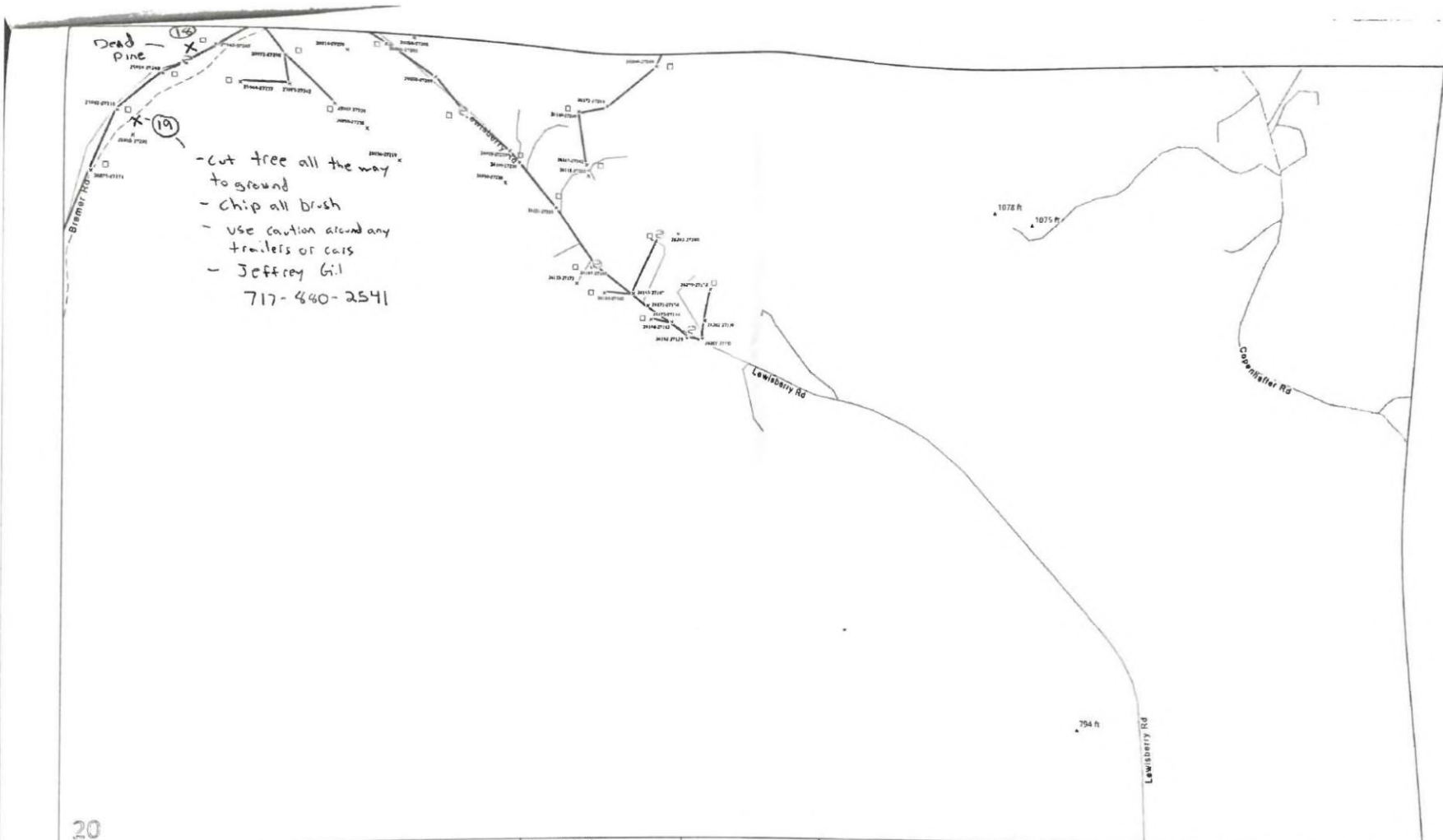
Page 15 of 24



<p><b>Substation Name and Number:</b> NEWBERRY SUB (70401)</p> <p><b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 kV</p>	<p><b>Operating Company:</b> Met-Ed</p> <p><b>District:</b> York</p>	<p><b>Contractor Notice:</b> All steel bottom lines are energized at 4.8kV, 13.2kV and 34.5kV. Some segments are energized with sub-transmission which are energized between 34.5kV and 69kV. Reference Purchase Order for additional information. Contains Principal and Coplanar information which is not for use in construction. Do not assume pursuant to 18 C.F.R. § 1.86212</p>	<p><b>Met-Ed</b> A FirstEnergy Company</p>	<p><b>Date:</b> 10/31/2022</p> <p><b>Map Created By:</b> Distribution Vegetation Program Management</p>	<table border="1"> <tr> <td>10</td> <td>11</td> <td>12</td> <td>13</td> </tr> <tr> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td></td> </tr> </table> <p>Page 16 of 24</p> <p>0 250 500 Feet</p> <p>↑ N</p>	10	11	12	13	14	15	16	17	18	19	20	
10	11	12	13														
14	15	16	17														
18	19	20															



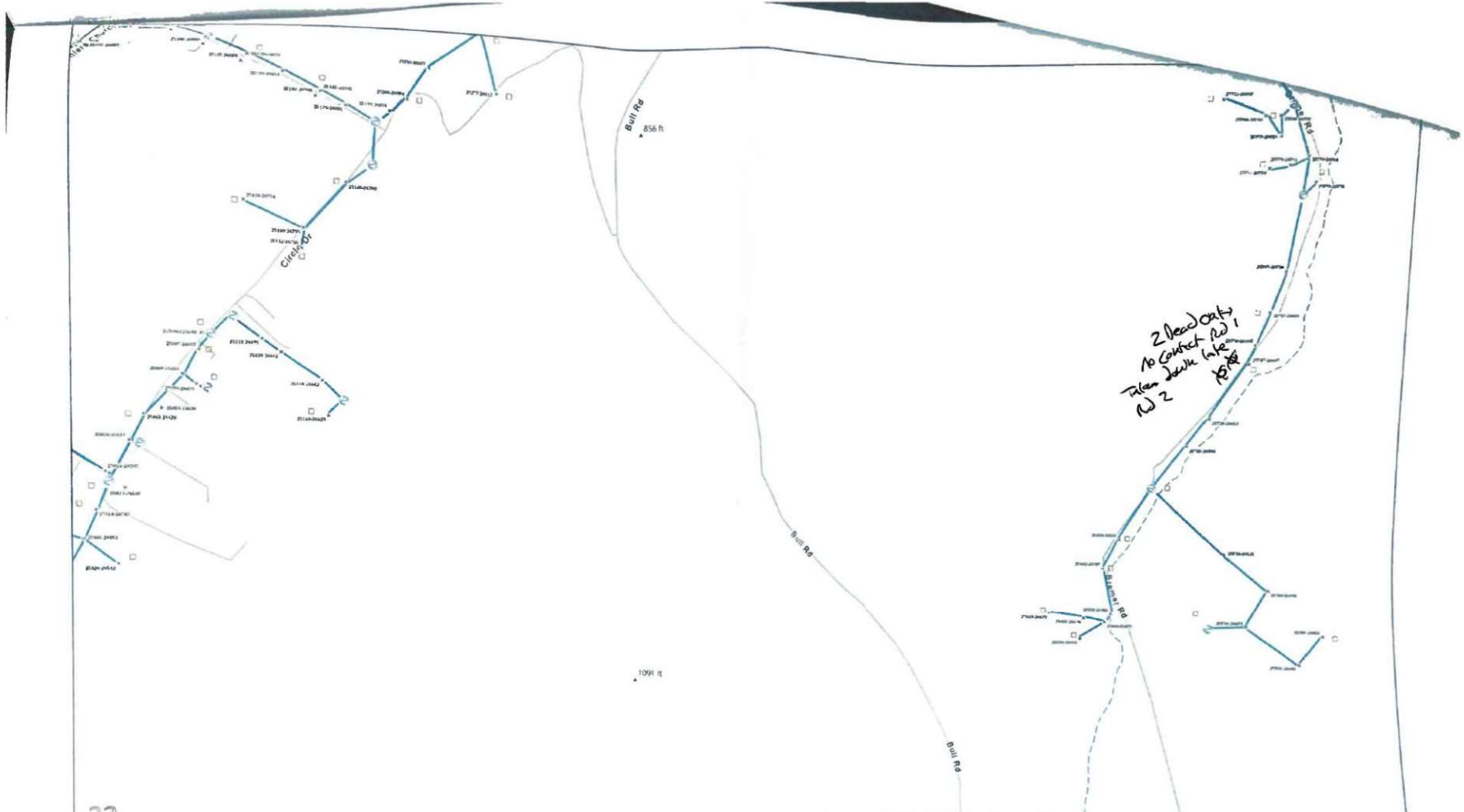
<b>Substation Name and Number:</b> NEWBERRY SUB (70401)	<b>Operating Company:</b> Met-Ed	<b>Contractor Notice:</b> All steel towers are designed at 60kV, 12.5kV and 34.5kV. Some segments are overlaid with sub-transmission which are energized between 34.5kV and 69kV. Reference Purchase Order for additional information. Customers challenged and confidential information and/or critical infrastructure information. For New Berry, Part 16 to 16 C.F.R. § 188.112		<b>Date:</b> 10/31/2022	<table border="1"> <tr> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td></td> </tr> <tr> <td>21</td> <td>22</td> <td></td> <td></td> </tr> </table>	14	15	16	17	18	19	20		21	22			<b>Page 19 of 24</b>  
14	15			16	17													
18	19	20																
21	22																	
<b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 kV	<b>District:</b> York	<b>Map Created By:</b> Distribution Vegetation Program Management																



- cut tree all the way  
 to ground  
 - chip all brush  
 - use caution around any  
 trailers or cars  
 - Jeffrey Gil  
 717-840-2541

20

<b>Substation Name and Number:</b> NEWBERRY SUB (70401)	<b>Operating Company:</b> Met-Ed	<b>Contractor Notice:</b> All distribution lines are energized at 4 kV, 19.2kV and 34.5kV. Some segments are overbuilt with risk-conductors which are energized between 34.5kV and 69kV. Reference Purchase Order for additional information. Contains Privileged and Confidential Information and/or Critical Infrastructure Information. Do Not Post. Pursuant to 18 C.F.R. § 309.112	<b>Date:</b> 10/31/2022	<table border="1"> <tr> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td></td> </tr> <tr> <td>21</td> <td>22</td> <td></td> <td></td> </tr> </table>	14	15	16	17	18	19	20		21	22			 Page 20 of 24 
14	15		16	17													
18	19	20															
21	22																
<b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 kV	<b>District:</b> York	<b>Map Created By:</b> Distribution Vegetation Program Management															



22

<b>Substation Name and Number:</b> NEWBERRY SUB (70401)	<b>Operating Company:</b> Met-Ed	<b>Contractor Notice:</b> All distribution lines are energized at 4.8kV, 23.2kV and 34.5kV. Some segments are overlaid with substations which are energized between 34.5kV and 69kV. Reference Purchase Order for additional information. Contents privileged and confidential information under terms of applicable laws. Information on New Jersey Network is 28 C.F.R. § 108.212	<b>Date:</b> 10/31/2022	<table border="1"> <tr> <td>18</td> <td>19</td> <td>20</td> </tr> <tr> <td>21</td> <td>22</td> <td></td> </tr> <tr> <td>23</td> <td>24</td> <td></td> </tr> </table>	18	19	20	21	22		23	24		 <p>Page 22 of 24</p> 
18	19		20											
21	22													
23	24													
<b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 kV	<b>District:</b> York	<b>Map Created By:</b> Distribution Vegetation Program Management												

Patrol #2 7/14/25

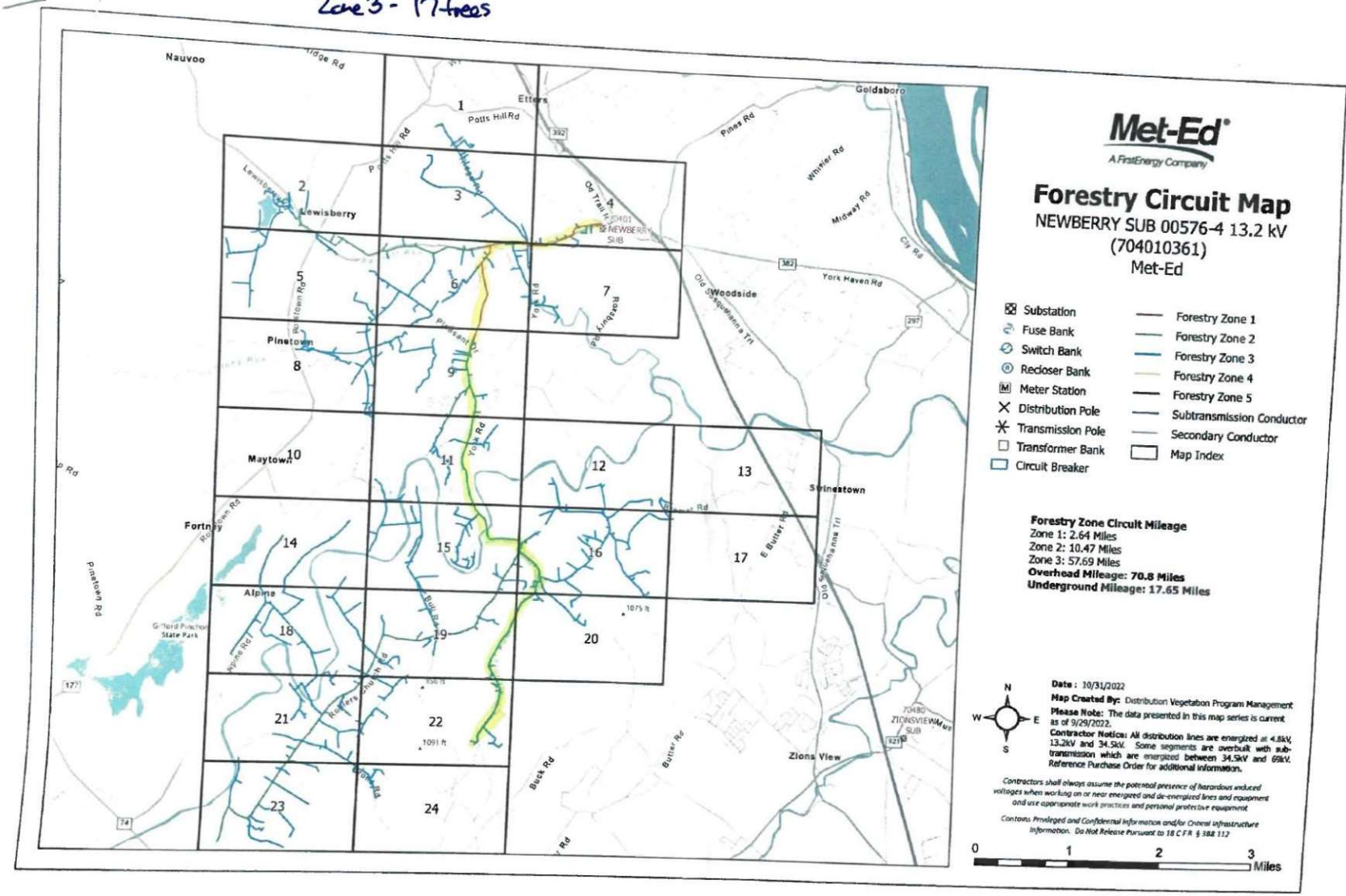
Marked 27 trees

Zone 1 - 7 trees

Zone 2 - 3 trees

Zone 3 - 17 trees

\* 2 Storm Broken Limbs Found  
Removed 7/15





**Substation Name and Number:**  
NEWBERRY SUB (70401)

**Circuit Name and Number with Voltage:**  
NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV

**Operating Company:**  
Met-Ed

**District:**  
York

**Contractor Notice:**  
All distribution lines are energized at 4.8KV, 13.2KV and 24.2KV. Some segments are overlaid with sub-transmission which are energized between 24.2KV and 69KV. Reference Purchase Order for additional information.  
Contractor should refer to the following information for additional information: 18 C.F.R. § 388.111



**Date:** 10/31/2022

**Map Created By:** Distribution Vegetation Program Management

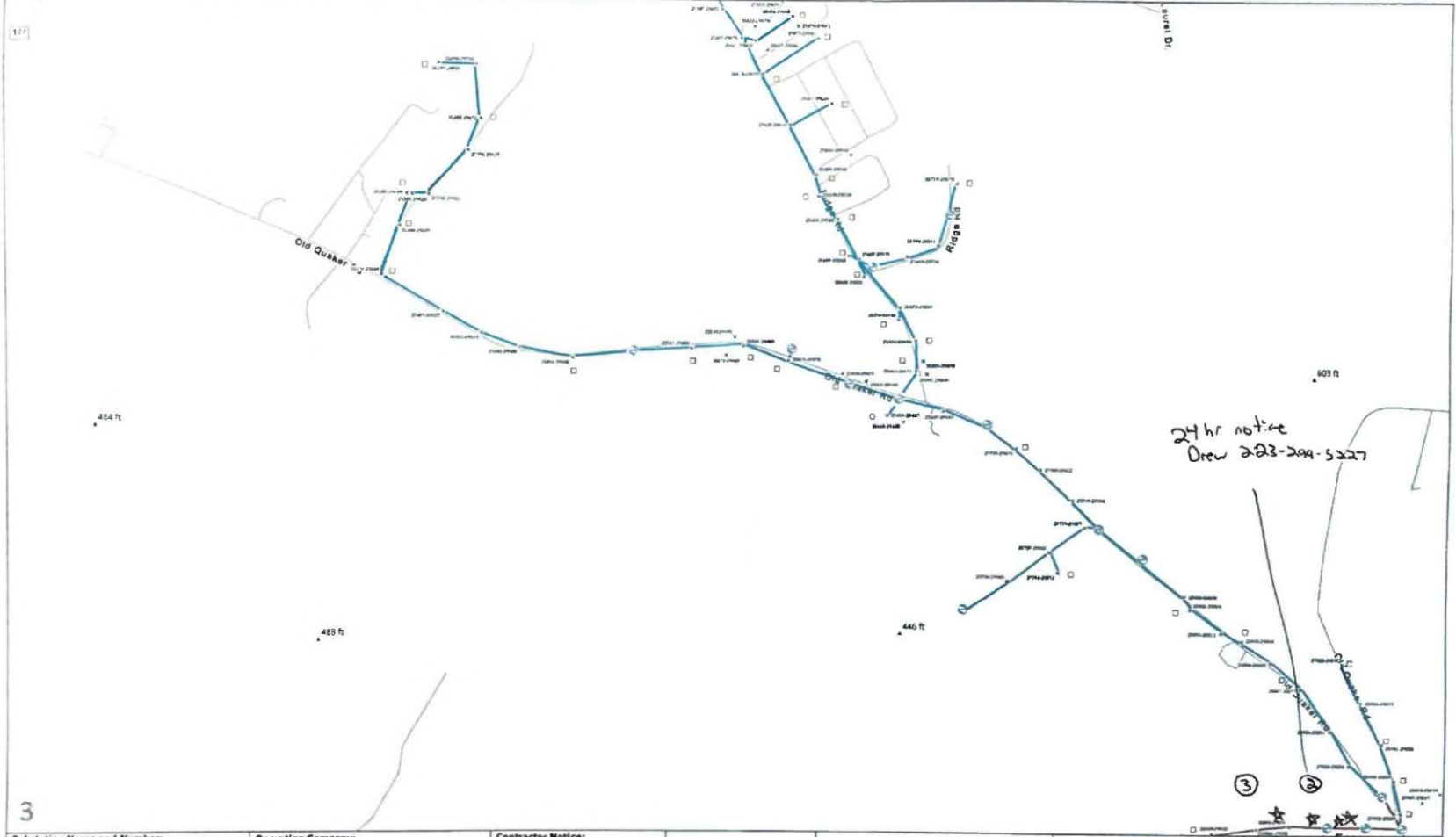
1		
2	3	4
5	6	7

Page 4 of 24

0 250 500 feet

127

3



**Substation Name and Number:**  
NEWBERRY SUB (70401)

**Circuit Name and Number with Voltage:**  
NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 kV

**Operating Company:**  
Met-Ed

**District:**  
York

**Contractor Notice:**  
All distribution lines are energized at 4.8 kV, 13.2 kV and 34.5 kV. Some segments are overlaid with sub-distribution which are energized between 30.3 kV and 69 kV. Reference Purchase Order for additional information.  
Contains Protected and Confidential Information under Critical Infrastructure Information. Do Not Release Pursuant to 18 C.F.R. § 386.212

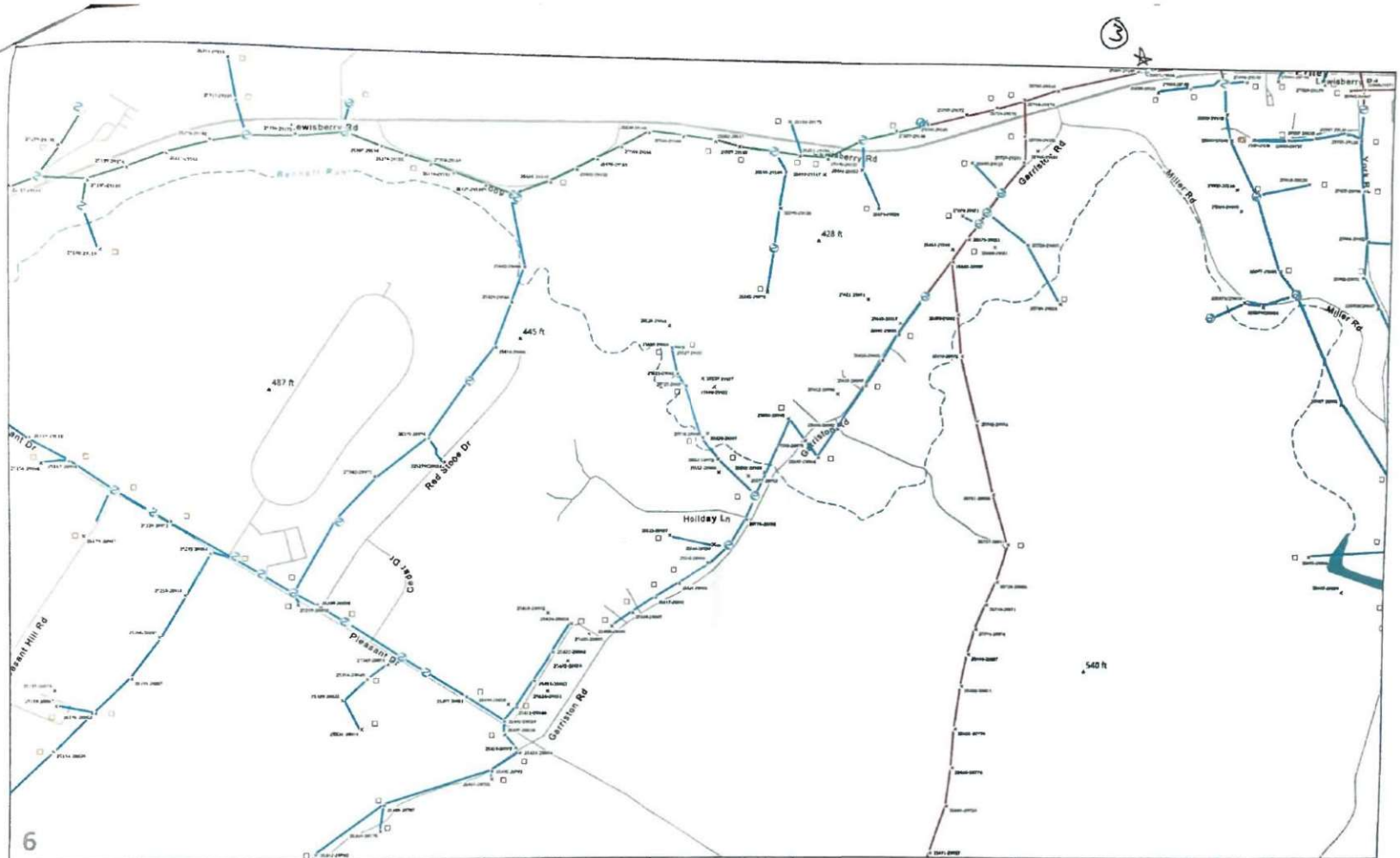


**Date:** 10/31/2022

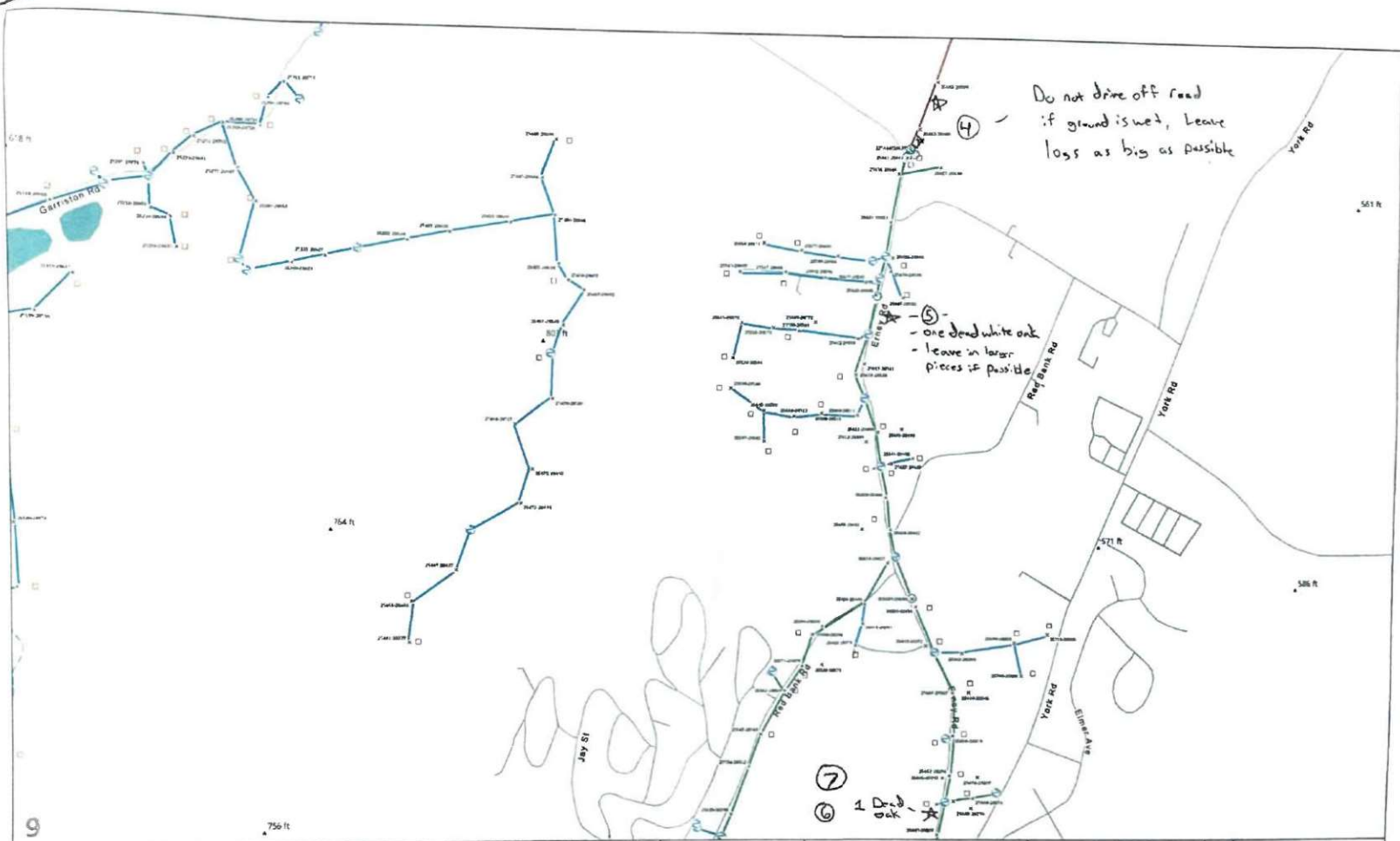
**Map Created By:** Distribution Vegetation Program Management

	1	
2	3	4
5	6	7

Page 3 of 24



<b>Substation Name and Number:</b> NEWBERRY SUB (70401)	<b>Operating Company:</b> Met-Ed	<b>Contractor Notice:</b> All distribution lines are energized at 4.8KV, 13.2KV and 34.5KV. Some segments are overlaid with sub-terminations which are diagonal between 34.5KV and 13.2KV. Reference Purchase Order for additional information. Certain Privileged and Confidential Information under Critical Infrastructure Information. Do Not Release Pursuant to 52 C.F.R. § 201.117		<b>Date:</b> 10/31/2022	<table border="1"> <tr> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td></td> </tr> </table>	2	3	4	5	6	7	8	9		 <b>Page 6 of 24</b> 
2	3			4											
5	6	7													
8	9														
<b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV	<b>District:</b> York	<b>Map Created By:</b> Distribution Vegetation Program Management													



Substation Name and Number:  
NEWBERRY SUB (70401)

Circuit Name and Number with Voltage:  
NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV

Operating Company:  
Met-Ed

District:  
York

**Contractor Notice:**  
All distribution lines are energized at 4, 8KV, 13.2KV and 34.5KV. Some segments are overlaid with sub-transmission which are energized between 34.5KV and 69KV. Reference Purchase Order for additional information.  
*Customer Protected and Confidential information under Critical infrastructure information. Do Not Release Pursuant to 18 C.F.R. § 388.117*



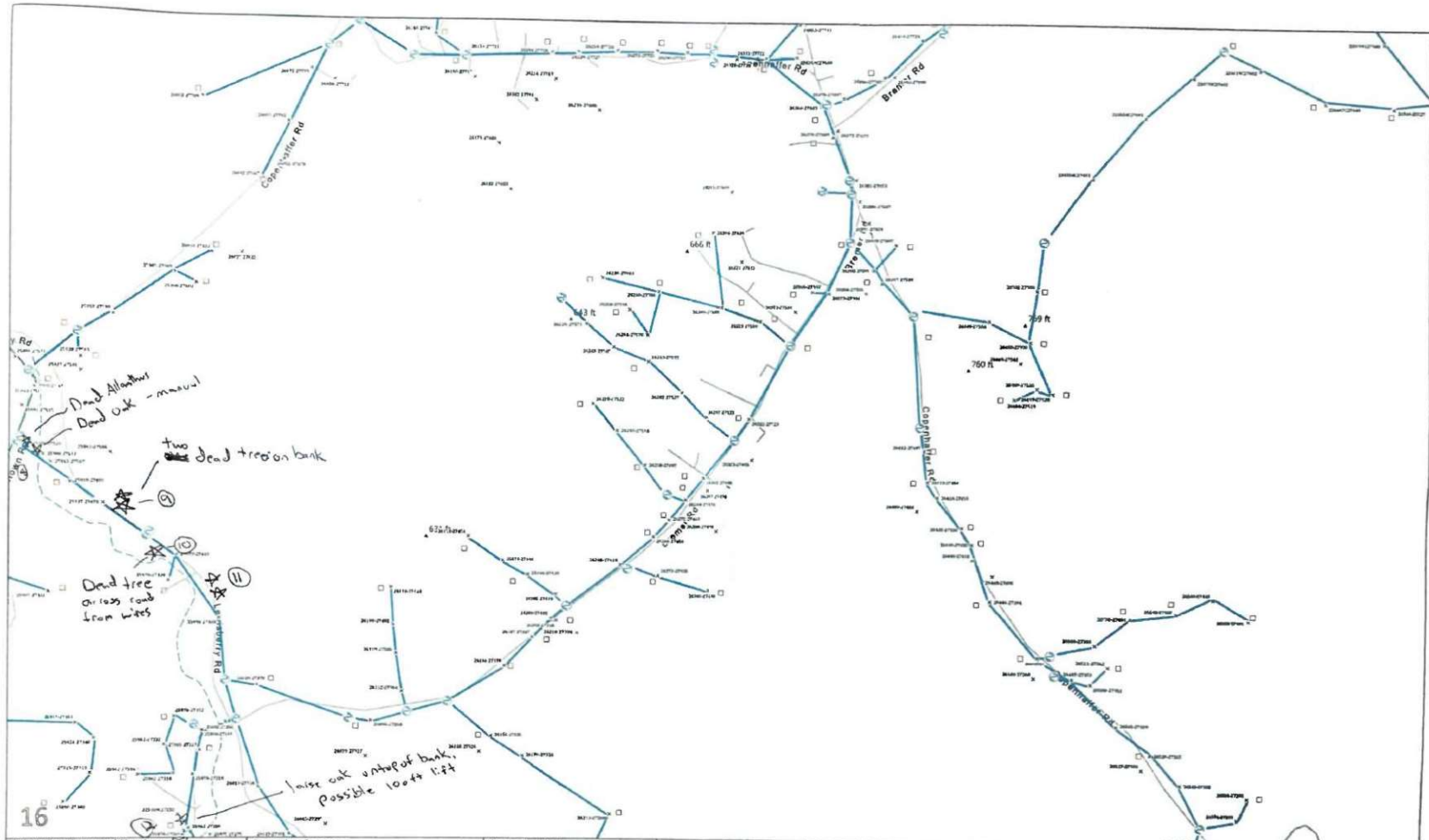
Date: 10/31/2022

Map Created By: Distribution Vegetation Program Management

5	6	7
8	9	
10	11	12 13

Page 9 of 24

0 250 500 Feet



Substation Name and Number:  
NEWBERRY SUB (70401)

Operating Company:  
Met-Ed

Contractor Notice:  
All distribution lines are energized at 4.8kV, 13.2kV and 34.5kV. Some segments are overbuilt with sub-transmission which are energized between 34.5kV and 69kV. Reference Purchase Order for additional information.  
Contains Privileged and Confidential information and/or Critical Infrastructure information. Do Not Release Pursuant to 32 C.F.R. § 101.12

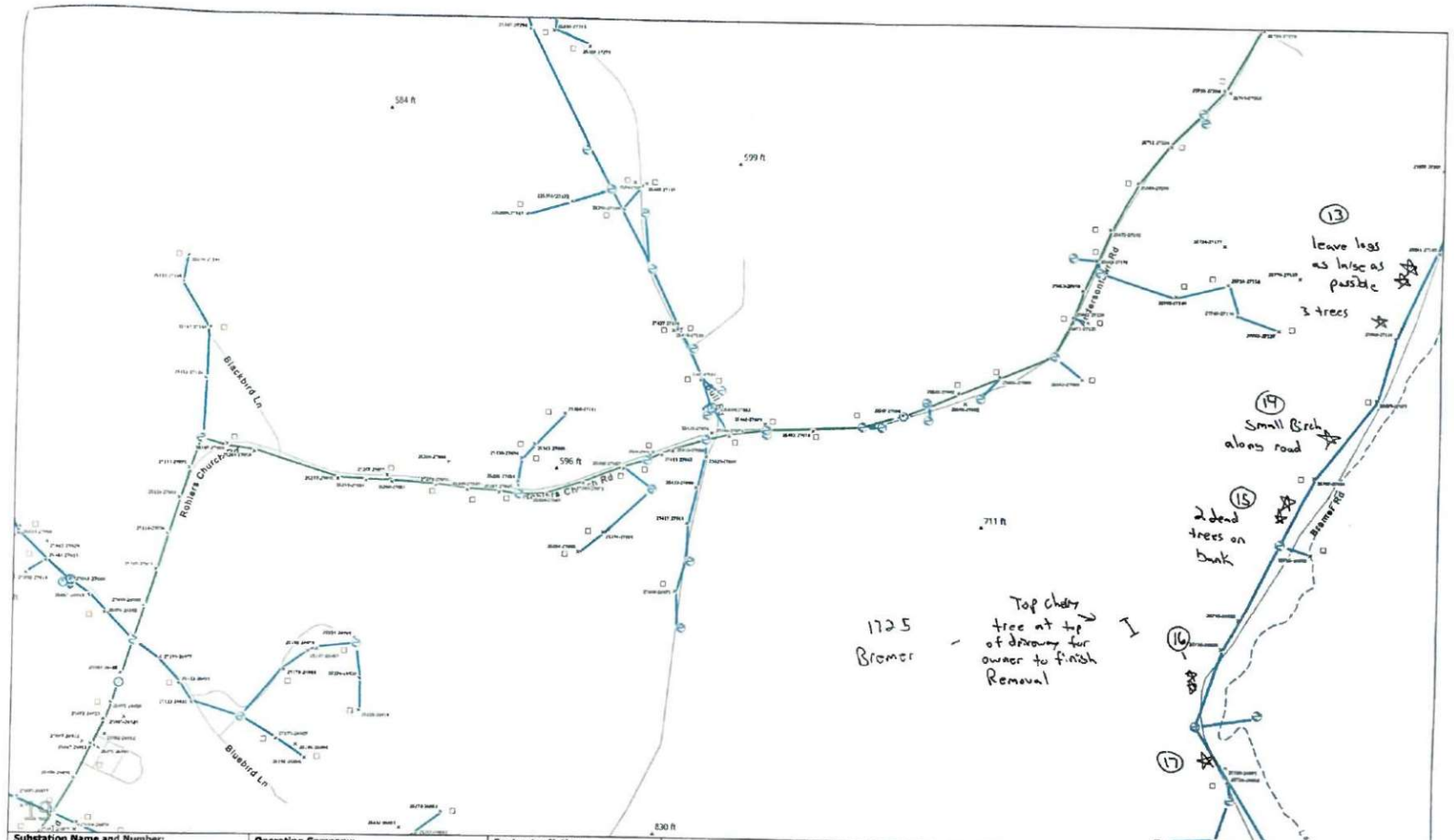


Date: 10/31/2022

Map Created By: Distribution Vegetation Program Management

10	11	12	13
14	15	16	17
18	19	20	

Page 16 of 24



<b>Substation Name and Number:</b> NEWBERRY SUB (70401)	<b>Operating Company:</b> Met-Ed	<b>Contractor Notices:</b> All distribution lines are energized at 4.8KV, 13.2KV and 24.5KV. Some segments are overlaid with sub-ventilation which are energized between 10KV and 8KV. Reference Purchase Order for additional information. Company Proprietary and Confidential information and/or Critical Infrastructure Information. Do Not Release Pursuant to 16 C.F.R. § 803.112	 A FirstEnergy Company	<b>Date:</b> 10/31/2022	<table border="1"> <tr> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td></td> </tr> <tr> <td>21</td> <td>22</td> <td></td> <td></td> </tr> </table>	14	15	16	17	18	19	20		21	22			 <b>Page 19 of 24</b> 
14	15	16	17															
18	19	20																
21	22																	
<b>Circuit Name and Number with Voltage:</b> NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 kV	<b>Districts:</b> York																	



22

**Substation Name and Number:**  
NEWBERRY SUB (70401)

**Circuit Name and Number with Voltage:**  
NEWBERRY SUB 00576-4 (704010361) 7.62/13.2 KV

**Operating Company:**  
Met-Ed

**District:**  
York

**Contractor Notice:**  
All distribution lines are energized at 8.8KV, 13.2KV and 34.5KV. Some segments are overlaid with sub-  
transmission which are energized between 34.5KV and 69KV. Reference Purchase Order for additional  
information.  
Contains Private and Confidential Information and/or  
Critical Infrastructure Information. See Rule 100-10  
Purchased to 18 C.F.R. § 100.112



**Date:** 10/31/2022

**Map Created By:** Distribution Vegetation  
Program Management

18	19	20
21	22	
23	24	

Page 22 of 24

J Work Locations 46 trees Marked  
 Tree work started Oct 3 2025  
 Done Dec 15 2025

