

COMMONWEALTH OF PENNSYLVANIA  
(Public Utility Commission)

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MARY JANE BELLO, :  
Complainant, : Docket No.:  
vs. : C-2026-3059736  
PPL ELECTRIC UTILITIES :  
CORPORATION, :  
Respondent. :  
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Pages 1 through 51 TELEPHONIC HEARING  
Judge's Chambers  
Commonwealth Keystone Bldg.  
400 North Street  
Harrisburg, PA 17120

Wednesday, March 25, 2026  
Met, pursuant to notice, at 10:29 a.m.

BEFORE: THE HONORABLE CHAD L. ALLENSWORTH  
Administrative Law Judge

EXHIBITS INDEX

NUMBER		IN EVIDENCE
COMPLAINANT:		
1	(Water shut off letter)	36
2	(Letter to PPL)	39
13	(Manasquan Bank ledger from 5/31/2024)	28
PPL ELECTRIC UTILITIES CORPORATION:		
	None.	

**Borough of Freeland Municipal Authority  
711 Birkbeck Street  
P O Box C  
Freeland, PA 18224**

**Phone: (570) 636-1733 Fax: (570) 636-1700  
Email: [fmaws@fmaws.org](mailto:fmaws@fmaws.org) Website: <http://www.fmaws.org>**

November 11, 2025

Mary Jane Bello  
1989 Campbell Road  
Wall Township, NJ 07719

Dear Ms. Bello,

Yesterday Monday November 10, 2025, we pulled the water meter from 501 A Carbon Street in Freeland as you requested.

**Please feel free to contact us with any questions.**

**Thank you for your attention to this matter.**

**Sincerely,**

Michele Connors  
Secretary

**Borough of Freeland Municipal Authority**

**We are an equal opportunity employer.**

November 15, 2025

PPL Public Utilities  
PO BOX 419054  
St Louis, Missouri 63141-9054

Customer Service:

Yesterday my representative winterized and shut off the water to Apartment A at 501 Carbon Street, Freeland, Pa 18224. I then called and so informed your company of our actions. I will now send a number of registered letters to your various facilities hoping that SOMEONE receives at least one of the letters so that I get any type of acknowledgement to prove what I have done. Repeatedly I've been told that people have been living in Apartment A and that is a lie. I live in N.J. and I only go to Pennsylvania to repair the damages done by the previous tenant who destroyed the premises. I filed an informal complaint to the PUC in the spring 2025 and then a formal complaint was sent to them via email from Staples on August 25, 2025 and I have a dated receipt for that submission from that store. I have since called the PUC several times but although I spoke to someone who promised to get back to me it is now 3 more months with no response. I accomplished everything that was required/requested of me. The ball is now in your court. I do not work on the premises during the winter because I do a lot of tiling and the wet is saw is in the first floor confines and in the winter its like a meat locker so NO ONE can live there either.

Yours truly.

Mary Jane Bello  
1989 Campbell Road  
Wall, N.J. 07719

ARY J BELLO AAAAAAHHH

**Anchor-XXXXXX0496 (continued)**

Account Activity (continued)

Post Date	Description	Debits	Credits	Balance
05/13/2024	CHECK NUMBER 259	\$100.00		\$18,509.82
05/13/2024	CHECK NUMBER 260	\$205.00		\$18,304.82
05/13/2024	CHECK NUMBER 250	\$250.00		\$18,054.82
05/14/2024	CITI PAYMENT PAYMENT TEL	\$100.00		\$17,954.82
05/14/2024	HOME DEPOT PAYMENT TEL	\$100.00		\$17,854.82
05/14/2024	CITI PAYMENT PAYMENT TEL	\$200.00		\$17,654.82
05/14/2024	SIMMONS BANK CC PYMT WEB	\$200.00		\$17,454.82
05/14/2024	CAPITAL ONE PHONE PYMT TEL	\$200.00		\$17,254.82
05/15/2024	SSA TREAS 310 XXSOC SEC PPD		\$1,161.00	\$18,415.82
05/15/2024	AMAZON Store SYF PAYMNT TEL	\$100.00		\$18,315.82
05/15/2024	CHECK NUMBER 265	\$149.95		\$18,165.87
05/17/2024	CHECK NUMBER 261	\$500.00		\$17,665.87
05/20/2024	STATE FARM RO 27 SFPP PPD	\$60.50		\$17,605.37
05/20/2024	CHECK NUMBER 267	\$73.10		\$17,532.27
05/20/2024	CHECK NUMBER 266	\$170.00		\$17,362.27
05/20/2024	AMEX EPAYMENT ACH PMT WEB	\$180.00		\$17,182.27
05/22/2024	CHECK NUMBER 262	\$557.73		\$16,624.54
05/24/2024	CHECK NUMBER 269	\$263.16		\$16,361.38
05/26/2024	PENFED CARD PMT PAYMENT WEB	\$200.00		\$16,161.38
05/29/2024	VERIZON WIRELESS PAYMENTS PPD	\$175.49		\$15,985.89
05/31/2024	INTEREST PAID 5/01 THROUGH 5/31		\$1.47	\$15,987.36
05/31/2024	Ending Balance			\$15,987.36

  

Check Nbr	Date	Amount	Check Nbr	Date	Amount
250	05/13/2024	\$250.00	262	05/22/2024	\$557.73
254*	05/03/2024	\$173.63	265*	05/15/2024	\$149.95
256*	05/02/2024	\$175.83	266	05/20/2024	\$170.00
259*	05/13/2024	\$100.00	267	05/20/2024	\$73.10
260	05/13/2024	\$205.00	269*	05/24/2024	\$263.16
261	05/17/2024	\$500.00			

\* Indicates skipped check number

  

	Total for this period	Total year-to-date
Total Overdraft Fees	\$0.00	

WS.ORG

water meter from