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Karen Urbisci          |
    v.                 | Docket No.:
PECO Energy Company   | C-2025-3058885
                       |
Initial Call-In       |
Telephonic Hearing     |
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Judge's Chambers  
 Commonwealth Keystone  
 Building - Plaza Level  
 400 North Street  
 Harrisburg, PA

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Docket No. C-2025-3058885

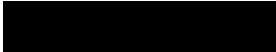
Hearing Date: March 20, 2026

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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# EXHIBIT 1



February 16, 2025

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## EXHIBIT 2

**Clear Pictures of the February 16, 2025 Incident  
Taken on February 18, 2025 at 3:49 PM  
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## EXHIBIT 3

Exhibit 3, Fire - August 30, 2025 at 1:38 PM

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# EXHIBIT 4

## Exhibit 4, Fire Report - August 30, 2025 Page 1 of 4

UPPER MERION TOWNSHIP FIRE & EMS DEPARTMENT



### UPPER MERION TOWNSHIP FIRE & EMS DEPARTMENT

#### INCIDENT

Incident Number	Incident Date	NFIRS Number	Incident Type
F2527542	08/30/2025	0001335	(100) - Fire, other
FDID	Station	Shift	District
46956	Station 56A	Combination	King of Prussia
Initial Dispatch Code			
FWF			
Alarms	Working Fire?	COVID-19 was a factor	Critical Incident Team
0			
Temporary Resident Involvement			
Hazardous Materials Released			
Action Taken 1			
(11) - Extinguishment by fire service personnel			

#### AID

Aid Given/Received
(N) - None

#### LOCATION

ESO Properties Record	Location Type		
288 INDEPENDENCE RD - 288 Independence RD King Of Prussia, PA 19406-2291 County: Montgomery	(1) - Street address		
Address			
288 Independence Road, King Of Prussia, Pennsylvania, 19406-2291			
Cross Street, USNG, or Directions	Latitude	Longitude	Census Tract
TANGLEWOOD LN	40.09536810	-75.37066470	
Detector Altered Occupant			
Property Use	Mixed Use		
(419) - 1 or 2 family dwelling			

#### TIMES

PSAP Received	Dispatch Notified Time	Alarm Time
13:08:54, 08/30/2025	13:08:54, 08/30/2025	13:08:54, 08/30/2025
Arrival Time	Water on Fire Time	At Patient Time
13:11:20, 08/30/2025		
Loss Stop Time	Controlled Time	Last Unit Cleared Time
	13:20:00, 08/30/2025	13:44:59, 08/30/2025

**TIMES**

Total On Scene Time 0 hrs 33 mins 39 sec Total Incident Time 0 hrs 36 mins 5 sec

**COUNTS**

Counts Include Aid Received?  
No

Suppression:		EMS:		Other:	
Apparatus	Personnel	Apparatus	Personnel	Apparatus	Personnel
<u>2</u>	<u>9</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>3</u>

**LOSS**

Property:	Content:
Estimated Property Losses <u>\$500</u>	Estimated Content Losses <u>\$None</u>
Estimated Property Value <u>\$1000</u>	Estimated Content Value <u>\$None</u>

**PERSON/OWNER**

**AUTHORIZATION**

**Report Writer:**

Name	Employee Number	Assignment	Authorization Date
<u>FUSARO, JUSTIN</u>	<u>56019</u>	<u></u>	<u>08/30/2025</u>

**Officer in Charge:**

Name	Employee Number	Assignment	Authorization Date
<u>SMULL, ROBERT</u>	<u>56131</u>	<u></u>	<u>08/30/2025</u>

**Quality Control:**

Name	Authorization Date
<u>JENAWAY, WILLIAM</u>	<u>08/30/2025</u>

**INCIDENT NARRATIVE**

The fire department was dispatched to this location for a reported grass fire extending to the fence. Squad 56, Engine 56-1, Deputy 56-1, Safety 56 and FM56-1 responded. Upon arrival Engine 56-1 found a 10'x10' area of grass and wooden debris burning as well as a plastic fencing structure. A booster line was advanced to extinguish the fire and wet down the surrounding areas. The home was undergoing renovations and no one currently occupied the dwelling. 56PD contacted the owner who responded and met with the Fire Marshal. Once overhaul of the area was completed, units were made available.

Bill Jenaway  
Created By: JENAWAY, WILLIAM

**Fire Module**

**SITE INFO**

Alarms	Acres Burned	Resident Units In Bldg	Buildings Involved
<u></u>	<u></u>	<u>Not residential</u>	<u>None</u>

**1 SITE INFO**

Hydrant Identifier \_\_\_\_\_ Estimated Water Usage \_\_\_\_\_

**🔥 IGNITION**

Area of Origin  
**(94) - Open area, outside; included are farmland, field**

Heat Source  
**(UU) - Undetermined**

Item First Ignited \_\_\_\_\_ Fire Confined to Item? \_\_\_\_\_  
**(72) - Light vegetation - not crop, including grass**

Type of Material First Ignited \_\_\_\_\_

Cause of Ignition  
**(5) - Cause under investigation**

Factors Contributing to Ignition 1  
**(UU) - Undetermined**

Human Factors Contributing to Ignition  
**(N) - None**

Est. Age of Person Involved \_\_\_\_\_ Gender of Person Involved \_\_\_\_\_

**🏠 STRUCTURE**

Structure Type \_\_\_\_\_

Stories Above Grade \_\_\_\_\_ Stories Below Grade \_\_\_\_\_ Building Status \_\_\_\_\_

Length \_\_\_\_\_ Width \_\_\_\_\_ Total Square Feet \_\_\_\_\_ Story of Fire Origin \_\_\_\_\_

Fire Spread \_\_\_\_\_

Item Contributing Most to Flame Spread \_\_\_\_\_ Type of Material \_\_\_\_\_

**Number of Stories with Damage**

Minor Damage \_\_\_\_\_ Significant Damage \_\_\_\_\_ Heavy Damage \_\_\_\_\_ Extreme Damage \_\_\_\_\_ Total Stories \_\_\_\_\_

**🔒 PROTECTIVE SYSTEMS**

Presence of Detector \_\_\_\_\_ Detector Type \_\_\_\_\_

Power Supply \_\_\_\_\_ Detector Operations \_\_\_\_\_

Effectiveness (/Failure Reason) \_\_\_\_\_

PROTECTIVE SYSTEMS		
Presence of Auto Extinguishing System		System Type
System Operation	# of Sprinklers	Reason for System Failure

**Docket No. C-2025-3058885**

**Karen Urbisci v. PECO Energy Company**

**The Hon. Chad L. Allensworth**

**Hearing Date: Friday, March 20, 2026 at 10:00 AM**

**Call-In Hearing No.: 888.537.9826; PIN #: 59951562**

**PROPOSED EXHIBITS OF PECO ENERGY COMPANY**

1. Customer Contacts
2. ~~2 year Outage Report March 2024 to present not offered~~
3. 2022 Cycle Vegetation for Complainant

**2/16/25 Event**

4. OMS Report for 2/16/25 by **Jt Stip**
5. Weather data
6. PECO Claim Registration Form
7. Tariff Rule 12.1

**4/15/25 Event**

8. OMS Report for 4/15/25 **Jt Stip**
9. Weather data
10. PECO Claim Registration Form
11. Photos
12. Claim Denial, dated 8/14/25

**8/30/25 Event**

13. PECO Claim Registration Form



Bill Account Nbr [REDACTED]

CIMs Archived Contacts

Contact Typ Desc	Contact Dt	Remarks
(EU) Payment Memo	1/19/2026 4:45:12 AM	SOURCE=PYMTUSPC Payment: \$ 870.00
(EU) Successful Payment WEB	1/15/2026 2:25:16 PM	A \$870.00 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****[REDACTED]*****[REDACTED] HAS BEEN SCHEDULED FOR 01/19/2026
(PECO) Agent 511 Outage Notifications	12/17/2025 6:17:15 AM	A Initial Outage Notification message was sent on 12/14/2025 05:45:30 via SMS
(PECO) WEB - Outage Call	12/14/2025 6:05:57 AM	*ETR=; SOURCE=WEB; allOut; QMC=;
(PECO) IVR - Outage Call	12/14/2025 5:43:05 AM	*ETR=; SOURCE=IVR; allOut; QMC=;
(PECO) Collections On Hold	12/2/2025 7:05:53 AM	Collection Exception has been created - Other Exception(s) - 2027-12-22
(PECO) Collections On Hold	11/21/2025 10:41:36 AM	Collection Exception has been created - Other Exception(s) - 2025-12-11

(EU) Regulatory - Commission	11/21/2025 10:39:45 AM	PECO Energy's failed to address repeated hazardous conditions caused by its power lines & veg management behind the customer's house, resulting in extensive property damage, displacement, financial loss, & a fire incident. Background and Timeline of Events • Nov 2022: PECO conducted routine trimming in my area. • Nov 26, 2023: A tree at 241 Strawberry Ln was removed; PECO records confirm other trees were identified but did not impact my property. • Jan-Mar 2023: I repeatedly contacted PECO about debris removal from a tree that was not mine. I let Veg Mgnt know at the time & they did not remove it from my property. I had to pay to have the tree stumps removed in order to install my fence. Receipts and photos from this incident upon request. • Feb 26, 2025: High winds of 51 mph noted by PECO in connection with subsequent damage. I provided PECO a recording of the event in real-time, as well as aftermath videos for this complaint. I can forward you the videos upon request. • Mar 26, 2025: PECO acknowledged receipt of my claim and stated most matters are resolved within 30 days. • Apr 15, 2025: A tree I had reported multiple times fell on my house, downing PECO lines, destroying property, and forcing my family to vacate our home. Relief Sought - I respectfully request that the Commission: 1. Investigate PECO's handling of veg management & safety in my area. 2. Require PECO to take immediate corrective action, including removing hazardous trees & rerouting power lines from private properties where ongoing risks exist. 3. Direct PECO to fairly compensate me for damages, displacement costs, food loss, & the fire-related expenses. The Cell Phone Number [REDACTED] has been allowed to be shared. The Email Address [REDACTED] has been allowed to be shared.
(PECO) Collection Process Cancelled	11/21/2025 10:39:31 AM	
(EU) Regulatory - Commission	11/21/2025 10:38:44 AM	PUC-DEC 11-20-2025: Dismissal Letter Issued - The Bureau of Consumer Services has limited jurisdiction over this service complaint. PECO Energy did not respond. Referred customer to formal complaint process. The PUC will cite the company for failure to provide company report. 56.163(1) BCS# 4089185
(PECO) Dialer - 72 Hour Notice 1	11/13/2025 4:56:51 AM	Phone Number Called: [REDACTED], Call Result: UNSUCCESSFUL, Date of Call: 2025-11-16, Time of Call: :, Service Class: RES, Record Type: 72-Hour Customer Call 1, Amount Due at Time of call: \$331.20, Service Amount Due: \$331.20, Total Balance: \$331.20
(PECO) Letter - Disconnect Notice - Residential	11/5/2025 5:11:12 AM	
(PECO) Agent 511 Outage Notifications	10/11/2025 11:24:27 PM	A Estimated Time of Restoration message was sent on 10/11/2025 11:16:55 via SMS

(EU) Payment Memo	8/29/2025 10:00:26 AM	SOURCE=PYMTUSPC Payment: \$ 327.55
(PECO) Canceled Collection Process due to Payment/Adjustment	8/29/2025 10:00:26 AM	
(EU) Successful Payment WEB	8/29/2025 9:38:47 AM	A \$327.55 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****[REDACTED].*****[REDACTED] HAS BEEN SCHEDULED FOR 08/29/2025
(EU) Customer Updated Info via Web	8/29/2025 9:37:45 AM	BANK ACCOUNT ENDING IN *****[REDACTED].*****[REDACTED] HAS BEEN DELETED FROM MYACCOUNT PROFILE
(EU) Wallet Management - Payment Details Added	8/29/2025 9:37:39 AM	BANK ACCOUNT ENDING IN *0311 HAS BEEN STORED UNDER MY ACCOUNT PROFILE
(EU) Customer Updated Info via Web	8/29/2025 9:36:38 AM	CREDIT/DEBIT CARD ENDING IN *****[REDACTED] HAS BEEN DELETED FROM MYACCOUNT PROFILE
(EU) Credit Issues	8/8/2025 11:50:11 AM	ms urbisci cx ci to repoert a claim on robert nickis that was handling his acc / and want to be transfred to claims / cx declined going over balances / cx says it was in relation to her outages that were nt taken care of since april n no one has reached back to her / transfred to emmergency line / recap + rebrand
(PECO) Agent 511 Outage Notifications	7/24/2025 12:43:35 PM	A Definitive Restore message was sent on 07/24/2025 12:32:08 via SMS
(PECO) Agent 511 Outage Notifications	7/24/2025 9:49:00 AM	A Estimated Time of Restoration message was sent on 07/24/2025 09:34:06 via SMS
(PECO) Agent 511 Outage Notifications	7/24/2025 9:23:35 AM	A Initial Outage Notification message was sent on 07/24/2025 09:12:54 via SMS
(PECO) Agent 511 Planned Outage	7/23/2025 2:07:15 PM	A Short Notice Outage text was sent on 07/23/2025 02:00:27 to address Repair. Outage to occur between 09:00 AM and 02:00 PM July 24 2025. INTERNAL USE ONLY:Requested by [REDACTED] at [REDACTED] for C&M BucksMont
(PECO) Agent 511 Planned Outage	7/17/2025 7:28:46 AM	A Cancellation msg was sent on 07/17/2025 07:16:47 via SMS. INTERNAL USE ONLY:Requested by [REDACTED] at [REDACTED] for C&M BucksMont
(PECO) Agent 511 Planned Outage	7/16/2025 1:43:24 PM	A Planned Outage text was sent on 07/16/2025 01:32:04 to address Reliability. Outage to occur between 09:00 AM and 02:00 PM July 17 2025. INTERNAL USE ONLY:Requested by [REDACTED] at [REDACTED] for C&M BucksMont

(PECO) Agent 511 Outage Notifications	7/11/2025 1:22:58 PM	A Definitive Restore message was sent on 07/11/2025 01:18:30 via SMS
(EU) Outage Status Request	7/11/2025 10:38:25 AM	ERT displayed by eCustomer Time: 07/11/2025 11:10 Outage ID: M25071100033 PROBABLE CAUSE: 02
(PECO) Agent 511 Outage Notifications	7/11/2025 9:42:31 AM	A Estimated Time of Restoration message was sent on 07/11/2025 09:40:27 via SMS
(PECO) Agent 511 Outage Notifications	7/11/2025 9:22:33 AM	A Initial Outage Notification message was sent on 07/11/2025 09:20:23 via SMS
(PECO) Agent 511 Planned Outage	6/26/2025 10:01:33 AM	A Outage Rescheduled Date Known msg was sent on 06/26/2025 10:00:26 via SMS. New outage date will occur between 08:00 AM and 02:00 PM July 11 2025. INTERNAL USE ONLY:Requested by ██████████ ██████████ at ██████████ for Bucksmont New Bus
(EU) Payment Memo	5/8/2025 10:30:21 AM	SOURCE=PYMTUSPC Payment: \$ 411.30
(EU) Successful Payment WEB	5/8/2025 10:28:48 AM	A \$411.30 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****██████████.*****██████████ HAS BEEN SCHEDULED FOR 05/08/2025
(PECO) Agent 511 Outage Notifications	4/25/2025 12:41:25 PM	A Definitive Restore message was sent on 04/25/2025 12:31:26 via SMS
(PECO) Agent 511 Outage Notifications	4/25/2025 9:11:12 AM	A Estimated Time of Restoration message was sent on 04/25/2025 09:01:34 via SMS
(PECO) Agent 511 Planned Outage	4/25/2025 9:00:56 AM	A Planned Outage text was sent on 04/25/2025 08:51:21 to address Maintenance. Outage to occur between 09:30 AM and 03:00 PM April 25 2025. INTERNAL USE ONLY:Requested by ██████████ at ██████████ for DSO
(PECO) Agent 511 Planned Outage	4/24/2025 12:11:47 PM	A Outage Reminder text was sent on 04/24/2025 12:05:25 to address Safety. Outage to occur between 08:00 AM and 02:00 PM April 25 2025. INTERNAL USE ONLY:Requested by ██████████ ██████████ at ██████████ for Bucksmont New Bus
(PECO) Agent 511 Planned Outage	4/22/2025 1:10:42 PM	A Planned Outage text was sent on 04/22/2025 01:00:23 to address Safety. Outage to occur between 08:00 AM and 02:00 PM April 25 2025. INTERNAL USE ONLY:Requested by ██████████ at ██████████ for Bucksmont New Bus
(PECO) Agent 511 Outage Notifications	4/16/2025 2:51:07 PM	A Definitive Restore message was sent on 04/16/2025 02:47:38 via SMS
(EU) Outage Status Request	4/16/2025 7:34:03 AM	ERT displayed by eCustomer Time: 04/16/2025 16:31 Outage ID: M25041500240 PROBABLE CAUSE: 14

(PECO) Agent 511 Outage Notifications	4/15/2025 10:12:06 PM	A Estimated Time of Restoration message was sent on 04/15/2025 10:05:47 via SMS
(EU) Miscellaneous	4/15/2025 5:12:29 PM	CPI to report EEMG. wire down / all out EMG processed in CCB. CNO that Techs will be dispatched ASAP. CNO of Wire Script.
(PECO) - Electric Outage - Issuance	4/15/2025 5:12:12 PM	ETR: QMC=N xst Prince Frederick St all out - wires down from p2p due to tree falling - back of property - easily accessible - CNO Wires Script
(PECO) IVR - Outage Call	4/15/2025 4:46:21 PM	*ETR=; SOURCE=IVR; allOut; QMC=;
(EU) Payment Memo	4/9/2025 8:15:35 PM	SOURCE=PYMTUSPC Payment: \$ 300.00
(PECO) Canceled Collection Process due to Payment/Adjustment	4/9/2025 8:15:35 PM	
(EU) Successful Payment WEB	4/9/2025 7:29:45 PM	A \$300.00 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****[REDACTED]_*****[REDACTED] HAS BEEN SCHEDULED FOR 04/09/2025
(PECO) Agent 511 Outage Notifications	3/31/2025 8:36:54 PM	PECO: We are preparing for potential severe storms today and tonight. If you lose power reply OUT here or report online at peco.com/outages.
(EU) Successful Payment WEB	2/28/2025 9:27:34 AM	A \$436.27 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****[REDACTED]_*****[REDACTED] HAS BEEN SCHEDULED FOR 02/28/2025
(PECO) Letter - Winter Income Verification	2/28/2025 5:32:34 AM	
(EU) Payment Memo	2/28/2025 2:00:52 AM	SOURCE=PYMTUSPC Payment: \$ 436.27
(PECO) Dialer - Proactive Call 4	2/21/2025 5:19:07 AM	Phone Number Called: [REDACTED] ,Call Result: Record was not attempted ,Date of Call: 2025-02-24 ,Time of Call: : ,Service Class: RES ,Record Type: Dialer Proactive Call 4 ,Amount Due at Time of call: \$436.27 ,Service Amount Due: \$436.27 ,Total Balance: \$436.27
(EU) Outage Status Request	2/18/2025 8:23:25 PM	ERT displayed by eCustomer Time: 02/19/2025 07:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 7:08:38 PM	ERT displayed by eCustomer Time: 02/19/2025 07:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 6:27:30 PM	ERT displayed by eCustomer Time: 02/19/2025 07:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 2:43:05 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14

(EU) Outage Status Request	2/18/2025 2:37:13 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 2:03:39 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 1:38:27 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 1:29:34 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 12:51:16 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 12:21:14 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 10:59:33 AM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 10:32:11 AM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 8:22:08 AM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 6:49:29 AM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 4:26:29 AM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/18/2025 2:20:36 AM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/17/2025 11:04:25 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/17/2025 9:47:55 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/17/2025 7:01:26 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/17/2025 5:33:09 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/17/2025 5:04:20 PM	ERT displayed by eCustomer Time: 02/19/2025 23:00 Outage ID: M25021701302 PROBABLE CAUSE: 14
(EU) Outage Status Request	2/17/2025 4:05:07 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00

(EU) Outage Status Request	2/17/2025 4:00:04 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 3:32:08 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Miscellaneous	2/17/2025 3:03:36 PM	Cpi to report wire down and at one point were sparking and the FD came out. I exp i can re-issue another ticket but it will still be asap.
(EU) Outage Status Request	2/17/2025 2:51:17 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 2:23:27 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Miscellaneous	2/17/2025 1:34:10 PM	xst Prince Frederick Rd Caller stated the wires in the property and they were sparking at one point
(PECO) - Electric Outage - Issuance	2/17/2025 1:33:06 PM	ETR: QMC=N xst Prince Frederick Rd Caller stated the wires in the property and they were sparking at one point
(PECO) - Electric Outage - Issuance	2/17/2025 1:29:01 PM	ETR: QMC=N XST Strawberry Ln wire down in back of property
(EU) Outage Status Request	2/17/2025 1:25:51 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 1:22:17 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 12:52:07 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 12:43:40 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 12:19:32 PM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 11:13:41 AM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 10:50:29 AM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(EU) Outage Status Request	2/17/2025 10:43:27 AM	ERT displayed by eCustomer Time: 02/18/2025 23:00 Outage ID: M25021600883 PROBABLE CAUSE: 00
(PECO) WEB - Outage Call	2/17/2025 9:56:55 AM	*ETR=; SOURCE=WEB; allOut; QMC=;
(PECO) - Electric Outage - Issuance	2/17/2025 5:19:51 AM	ETR: QMC=N XST prince Fredrick in back wire policy

(PECO) WEB - Outage Call	2/17/2025 5:04:19 AM	*ETR=; SOURCE=WEB; allOut; QMC=;
(PECO) WEB - Outage Call	2/16/2025 9:34:11 PM	*ETR=; SOURCE=WEB; allOut; QMC=;
(PECO) Agent 511 Outage Notifications	2/16/2025 5:56:04 PM	A Initial Outage Notification message was sent on 02/16/2025 05:52:05 via SMS
(EU) Payment Memo	2/12/2025 8:59:53 PM	SOURCE=PYMTUSPC Payment: \$ 350.00
(EU) Successful Payment WEB	2/12/2025 6:41:01 PM	A \$350.00 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****-***** HAS BEEN SCHEDULED FOR 02/12/2025
(PECO) Letter - Non-Friendly Notice Letter	2/6/2025 5:30:23 AM	
(PECO) Dialer - Proactive Call 3	1/30/2025 5:06:47 AM	
(PECO) Dialer - Proactive Call 2	1/23/2025 2:27:31 AM	
(EU) Payment Memo	12/4/2024 7:45:40 PM	SOURCE=PYMTUSPC Payment: \$ 258.00
(PECO) Canceled Collection Process due to Payment/Adjustment	12/4/2024 7:45:40 PM	
(EU) Successful Payment WEB	12/4/2024 7:42:21 PM	A \$258.00 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****-***** HAS BEEN SCHEDULED FOR 12/05/2024
(PECO) Agent 511 Outage Notifications	11/13/2024 7:02:25 PM	A Definitive Restore message was sent on 11/13/2024 06:56:44 via SMS
(PECO) Agent 511 Outage Notifications	11/13/2024 4:32:27 PM	A Estimated Time of Restoration message was sent on 11/13/2024 04:27:44 via SMS
(EU) Payment Memo	11/6/2024 9:22:48 PM	SOURCE=PYMTUSPC Payment: \$ 352.51
(PECO) Canceled Collection Process due to Payment/Adjustment	11/6/2024 9:22:48 PM	
(EU) Successful Payment WEB	11/6/2024 8:59:44 PM	A \$352.51 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****-***** HAS BEEN SCHEDULED FOR 11/07/2024
(PECO) Dialer - Proactive Call 1	11/5/2024 3:46:02 AM	Phone Number Called: ,Call Result: Record was not attempted ,Date of Call: 2024-11-05 ,Time of Call: : ,Service Class: RES ,Record Type: Dialer Proactive Call 1 ,Amount Due at Time of call: \$352.51 ,Service Amount Due: \$609.98 ,Total Balance: \$609.98
(EU) Payment Memo	9/25/2024 7:30:24 PM	SOURCE=PYMTUSPC Payment: \$ 334.58

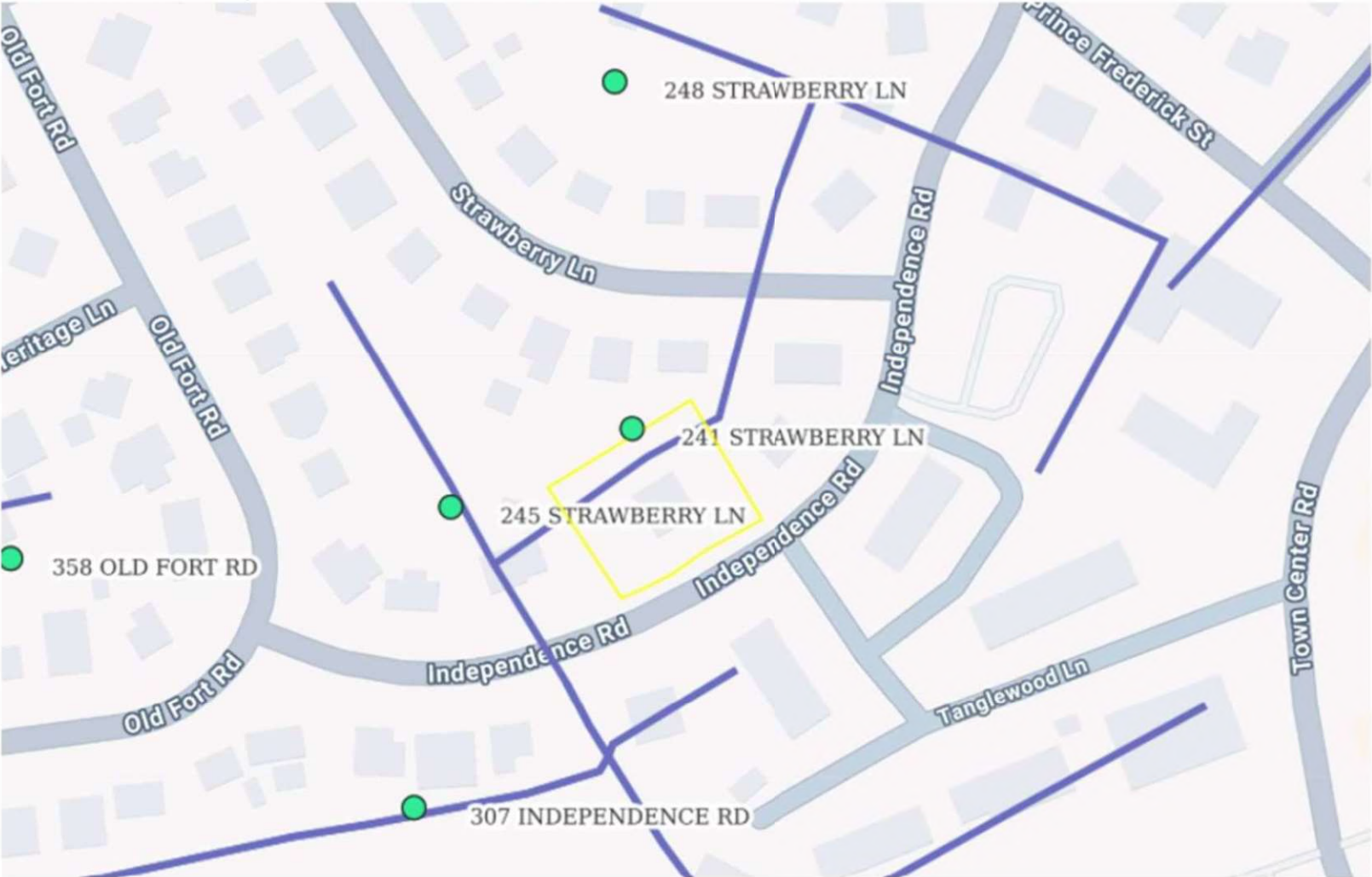
(PECO) Canceled Collection Process due to Payment/Adjustment	9/25/2024 7:30:24 PM	
(EU) Successful Payment WEB	9/25/2024 7:15:42 PM	A \$334.58 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN ***** [REDACTED] - ***** [REDACTED] HAS BEEN SCHEDULED FOR 09/25/2024
(EU) Payment Memo	8/22/2024 4:52:53 AM	SOURCE=PYMTUSPC Payment: \$ 361.05
(PECO) Canceled Collection Process due to Payment/Adjustment	8/22/2024 4:52:53 AM	
(EU) Successful Payment WEB	8/15/2024 9:21:51 AM	A \$361.05 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN ***** [REDACTED] - ***** [REDACTED] HAS BEEN SCHEDULED FOR 08/22/2024
(PECO) Canceled Collection Process due to Payment/Adjustment	7/24/2024 3:29:22 AM	
(EU) Payment Memo	7/23/2024 4:58:27 AM	SOURCE=PYMTUSPC Payment: \$ 290.46
(EU) Successful Payment WEB	7/12/2024 11:06:25 AM	A \$290.46 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN ***** [REDACTED] - ***** [REDACTED] HAS BEEN SCHEDULED FOR 07/23/2024
(EU) Payment Memo	7/9/2024 4:48:43 PM	SOURCE=PYMTUSPC Payment: \$ 350.00
(PECO) Canceled Collection Process due to Payment/Adjustment	7/9/2024 4:48:43 PM	
(EU) Successful Payment WEB	7/9/2024 4:33:57 PM	A \$350.00 plus \$2.25 FEE CREDIT/DEBIT CARD PAYMENT USING CARD NUMBER ENDING IN ***** [REDACTED] HAS BEEN MADE ON Tue Jul 09 2024 20:33:47 GMT+0000 (Coordinated Universal Time)
(EU) Payment Memo	5/22/2024 10:55:17 PM	SOURCE=PYMTUSPC Payment: \$ 216.59
(EU) Successful Payment WEB	5/22/2024 10:47:06 PM	A \$216.59 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN ***** [REDACTED] - ***** [REDACTED] HAS BEEN SCHEDULED FOR 05/23/2024
(EU) Payment Memo	4/25/2024 7:34:32 PM	SOURCE=PYMTUSPC Payment: \$ 203.73
(EU) Successful Payment WEB	4/25/2024 7:28:11 PM	A \$203.73 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN ***** [REDACTED] - ***** [REDACTED] HAS BEEN SCHEDULED FOR 04/25/2024
(PECO) Agent 511 Planned Outage	4/16/2024 2:22:19 PM	A Short Notice Outage text was sent on 04/10/2024 03:00:21 to address Safety. Outage to occur between 08:00 AM and 02:00 PM April 24 2024. INTERNAL USE ONLY:Requested by [REDACTED] at [REDACTED] for Bucksmont New Bus

(EU) Payment Memo	3/29/2024 5:09:17 PM	SOURCE=PYMTUSPC Payment: \$ 301.28
(EU) Successful Payment WEB	3/29/2024 5:00:56 PM	A \$301.28 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN *****[REDACTED]*****[REDACTED] HAS BEEN SCHEDULED FOR 03/29/2024

Trimming for this circuit was completed on 12/14/22

CIRCUIT	LIFT START DATE	LIFT END DATE	MANUAL START DATE	MANUAL END DATE	LIFT MILES	MANUAL MILES	Count of CIRCUIT
HENDERSON 001	11/9/2022	11/10/2022	12/8/2022	12/14/2022	0.51	3.81	1
Grand Total					0.51	3.81	1

Tree at 241 Strawberry Lane removed on 11/26/22





# PECO - OMS Reports

AMOS | ARCOS | CAIDI | ED DASHBOARD | EP | NETVIEWER



- Home
- System Reports
- Productivity
- Storm Information
- External Reports
- Legacy Reports

Event Number: M25021701302

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ITEM	VALUE	
EVENT'S DISPATCH GROUP	PLYM	
TIME OFF	02/16/25 17:45	
TIME ON	02/18/25 23:15	
FIRST MANUAL ETR	02/19/25 23:00	
LAST ETR	02/19/25 07:00	
OUTAGE DURATION (MIN)	3210	
EVENT STATUS	CLOSED	
CIRCUIT	HENDERSON_001	
EVENT TYPE	TRF	
DEVICE NAME	D_31F3F51352	
NUMBER OF CUSTOMERS	0	
DISPATCH TIME	02/18/25 20:41	
CIS REMARKS	REMV TREE ON SECD	
CHRONOLOGY	GREG DANELLA 610-220-9181	2/18/2025 3:48:34 PM
	TREE ON TRF. MANUAL TREE CREW.	2/18/2025 4:40:36 PM
	VEG NOTIFIED	2/18/2025 4:40:47 PM
	TREE CREW DISPATCHED 02/18/25	2/18/2025 4:50:10 PM
	tree crew never showed up, line crew is leaving	2/18/2025 6:22:13 PM
	tree crew arrived @ 2025	2/18/2025 8:27:13 PM
	VEG WORK COMPLETE 2/18/25	2/18/2025 10:54:10 PM

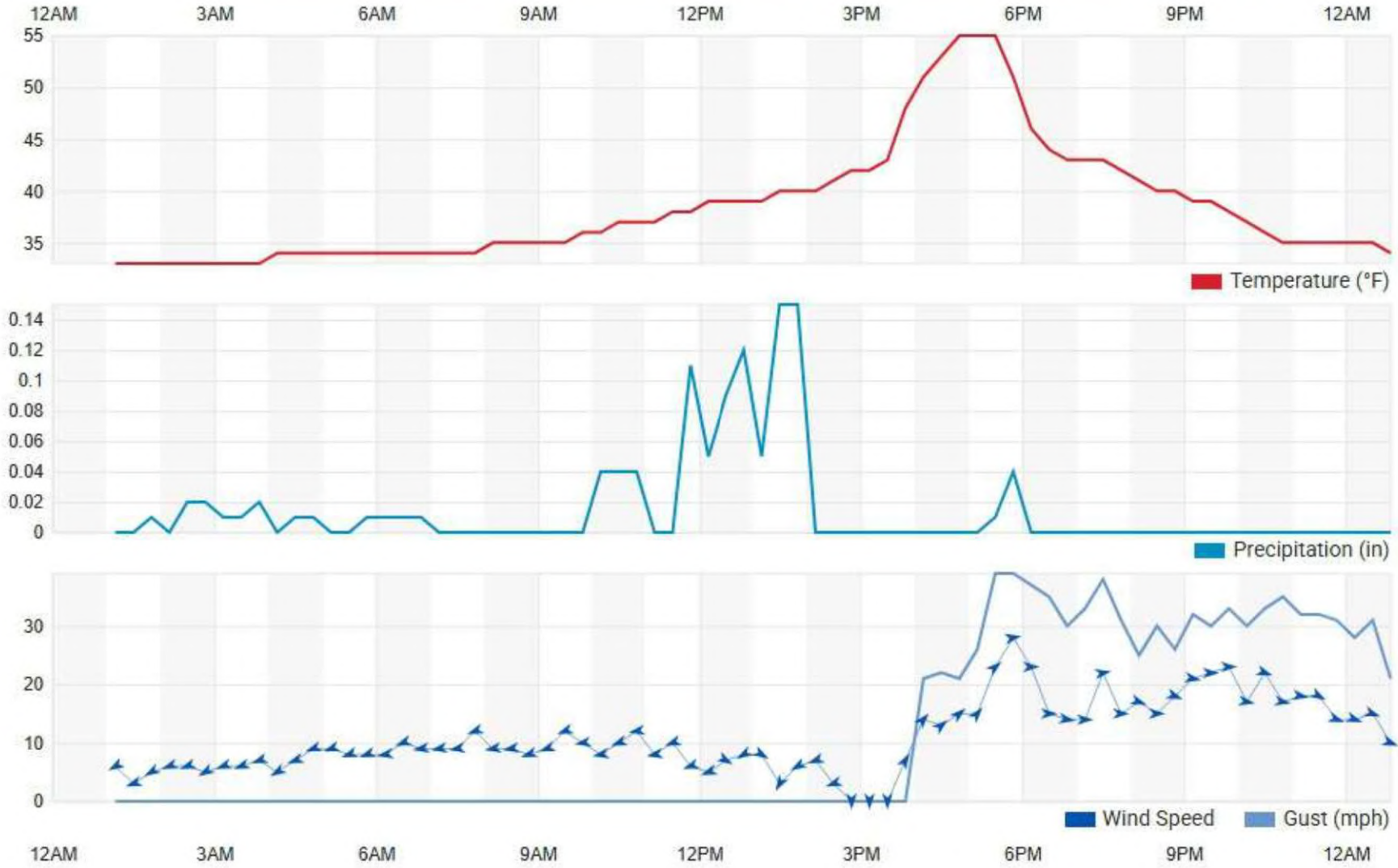
Daily Weekly Monthly

February

16

2025

View



# Summary

Temperature (°F)	Actual	Historic Avg.	Record	▲
High Temp	55	43.5	75	
Low Temp	33	24.9	1	
Day Average Temp	38.42	34.2	-	
Precipitation (in)	Actual	Historic Avg.	Record	▲
Precipitation (past 24 hours from 11:50:00)	0.30	5.60	-	
Dew Point (°F)	Actual	Historic Avg.	Record	▲
Dew Point	11.18	-	-	
High	51	-	-	
Low	0	-	-	
Average	11.18	-	-	
Wind (mph)	Actual	Historic Avg.	Record	▲
Max Wind Speed	28	-	-	
Visibility	10	-	-	
Sea Level Pressure (in)	Actual	Historic Avg.	Record	▲
Sea Level Pressure	29.56	-	-	
Astronomy	Day Length	Rise	Set	▲
Actual Time	10h 44m	6:54 AM	5:39 PM	
Civil Twilight		6:26 AM	6:06 PM	
Nautical Twilight		5:54 AM	6:38 PM	
Astronomical Twilight		5:23 AM	7:10 PM	
Moon: waning gibbous		9:53 PM	8:37 AM	

# Daily Observations

Time	Temperature	Dew Point	Humidity	Wind	Wind Speed	Wind Gust	Pressure	Precip.	Condition
1:10 AM	33 °F	0 °F	0 %	ENE	6 mph	0 mph	29.56 in	0.0 in	Light Rain
1:30 AM	33 °F	0 °F	0 %	ENE	3 mph	0 mph	29.55 in	0.0 in	Light Rain
1:50 AM	33 °F	0 °F	0 %	ENE	5 mph	0 mph	29.54 in	0.0 in	Light Rain
2:10 AM	33 °F	0 °F	0 %	ENE	6 mph	0 mph	29.52 in	0.0 in	Light Rain
2:30 AM	33 °F	0 °F	0 %	ENE	6 mph	0 mph	29.51 in	0.0 in	Light Rain
2:50 AM	33 °F	0 °F	0 %	ENE	5 mph	0 mph	29.49 in	0.0 in	Light Rain
3:10 AM	33 °F	0 °F	0 %	ENE	6 mph	0 mph	29.49 in	0.0 in	Light Rain
3:30 AM	33 °F	0 °F	0 %	ENE	6 mph	0 mph	29.47 in	0.0 in	Light Rain
3:50 AM	33 °F	0 °F	0 %	ENE	7 mph	0 mph	29.45 in	0.0 in	Rain
4:10 AM	34 °F	0 °F	0 %	ENE	5 mph	0 mph	29.44 in	0.0 in	Rain
4:30 AM	34 °F	0 °F	0 %	ENE	7 mph	0 mph	29.42 in	0.0 in	Fair
4:50 AM	34 °F	0 °F	0 %	ENE	9 mph	0 mph	29.39 in	0.0 in	Light Rain
5:10 AM	34 °F	0 °F	0 %	ENE	9 mph	0 mph	29.37 in	0.0 in	Light Rain
5:30 AM	34 °F	0 °F	0 %	ENE	8 mph	0 mph	29.36 in	0.0 in	Light Rain
5:50 AM	34 °F	0 °F	0 %	ENE	8 mph	0 mph	29.35 in	0.0 in	Light Rain
6:10 AM	34 °F	0 °F	0 %	E	8 mph	0 mph	29.33 in	0.0 in	Light Rain
6:30 AM	34 °F	0 °F	0 %	ENE	10 mph	0 mph	29.32 in	0.0 in	Light Rain
6:50 AM	34 °F	0 °F	0 %	E	9 mph	0 mph	29.32 in	0.0 in	Light Drizzle
7:10 AM	34 °F	0 °F	0 %	E	9 mph	0 mph	29.31 in	0.0 in	Drizzle
7:30 AM	34 °F	0 °F	0 %	E	9 mph	0 mph	29.29 in	0.0 in	Light Drizzle
7:50 AM	34 °F	0 °F	0 %	ENE	12 mph	0 mph	29.26 in	0.0 in	Mist
8:10 AM	35 °F	0 °F	0 %	E	9 mph	0 mph	29.27 in	0.0 in	Drizzle
8:30 AM	35 °F	0 °F	0 %	E	9 mph	0 mph	29.24 in	0.0 in	Light Drizzle
8:50 AM	35 °F	0 °F	0 %	ENE	8 mph	0 mph	29.23 in	0.0 in	Light Drizzle
9:10 AM	35 °F	0 °F	0 %	ENE	9 mph	0 mph	29.20 in	0.0 in	Light Drizzle
9:30 AM	35 °F	0 °F	0 %	ENE	12 mph	0 mph	29.18 in	0.0 in	Drizzle
9:50 AM	35 °F	0 °F	0 %	E	10 mph	0 mph	29.15 in	0.0 in	Drizzle
10:10 AM	36 °F	0 °F	0 %	E	8 mph	0 mph	29.15 in	0.0 in	Light Rain
10:30 AM	37 °F	0 °F	0 %	ENE	10 mph	0 mph	29.13 in	0.0 in	Rain
10:50 AM	37 °F	0 °F	0 %	E	12 mph	0 mph	29.11 in	0.0 in	Drizzle
11:10 AM	37 °F	0 °F	0 %	E	8 mph	0 mph	29.07 in	0.0 in	Drizzle
11:30 AM	38 °F	0 °F	0 %	ENE	10 mph	0 mph	29.04 in	0.0 in	Drizzle
11:50 AM	38 °F	0 °F	0 %	ENE	6 mph	0 mph	29.03 in	0.1 in	Light Snow / Fog
12:10 PM	39 °F	0 °F	0 %	ENE	5 mph	0 mph	29.01 in	0.1 in	Light Snow
12:30 PM	39 °F	0 °F	0 %	WNW	7 mph	0 mph	29.00 in	0.1 in	Unknown Precipitation
12:50 PM	39 °F	0 °F	0 %	ENE	8 mph	0 mph	28.92 in	0.1 in	Unknown Precipitation
1:10 PM	39 °F	0 °F	0 %	WNW	8 mph	0 mph	28.93 in	0.1 in	Light Snow
1:30 PM	40 °F	0 °F	0 %	NNE	3 mph	0 mph	28.87 in	0.1 in	Light Rain
1:50 PM	40 °F	0 °F	0 %	ENE	6 mph	0 mph	28.83 in	0.1 in	Fair
2:10 PM	40 °F	0 °F	0 %	ENE	7 mph	0 mph	28.82 in	0.0 in	Fair
2:30 PM	41 °F	0 °F	0 %	ENE	3 mph	0 mph	28.81 in	0.0 in	Fair
2:50 PM	42 °F	0 °F	0 %	CALM	0 mph	0 mph	28.80 in	0.0 in	Fair
3:10 PM	42 °F	0 °F	0 %	CALM	0 mph	0 mph	28.80 in	0.0 in	Fair
3:30 PM	43 °F	0 °F	0 %		0 mph	0 mph	28.78 in	0.0 in	Mist
3:50 PM	43 °F	0 °F	0 %	SSW	7 mph	0 mph	28.77 in	0.0 in	Fair
4:10 PM	51 °F	0 °F	0 %	SW	14 mph	21 mph	28.77 in	0.0 in	Fair
4:30 PM	53 °F	51 °F	92 %	SW	13 mph	22 mph	28.74 in	0.0 in	Fair
4:50 PM	55 °F	51 °F	86 %	SW	15 mph	21 mph	28.73 in	0.0 in	Fair
5:10 PM	55 °F	51 °F	85 %	SW	15 mph	26 mph	28.72 in	0.0 in	Fair
5:30 PM	55 °F	51 °F	88 %	SW	23 mph	39 mph	28.75 in	0.0 in	Rain / Windy
5:50 PM	51 °F	46 °F	85 %	W	28 mph	39 mph	28.81 in	0.0 in	Light Rain / Windy
6:10 PM	46 °F	40 °F	80 %	W	23 mph	37 mph	28.86 in	0.0 in	Fair / Windy
6:30 PM	44 °F	37 °F	76 %	W	15 mph	35 mph	28.90 in	0.0 in	Fair
6:50 PM	43 °F	37 °F	77 %	W	14 mph	30 mph	28.91 in	0.0 in	Fair
7:10 PM	43 °F	35 °F	75 %	W	14 mph	33 mph	28.92 in	0.0 in	Fair
7:30 PM	43 °F	34 °F	71 %	W	22 mph	38 mph	28.95 in	0.0 in	Fair / Windy
7:50 PM	42 °F	32 °F	69 %	W	15 mph	31 mph	29.00 in	0.0 in	Fair
8:10 PM	41 °F	29 °F	64 %	WNW	17 mph	25 mph	29.02 in	0.0 in	Fair
8:30 PM	40 °F	28 °F	61 %	W	15 mph	30 mph	29.05 in	0.0 in	Fair
8:50 PM	40 °F	28 °F	62 %	WNW	18 mph	26 mph	29.07 in	0.0 in	Fair
9:10 PM	39 °F	26 °F	60 %	W	21 mph	32 mph	29.08 in	0.0 in	Fair / Windy
9:30 PM	39 °F	26 °F	61 %	W	22 mph	30 mph	29.11 in	0.0 in	Fair / Windy
9:50 PM	38 °F	23 °F	56 %	W	23 mph	33 mph	29.13 in	0.0 in	Fair / Windy
10:10 PM	37 °F	23 °F	58 %	W	17 mph	30 mph	29.16 in	0.0 in	Fair
10:30 PM	36 °F	21 °F	54 %	WNW	22 mph	33 mph	29.18 in	0.0 in	Fair / Windy
10:50 PM	35 °F	20 °F	55 %	W	17 mph	35 mph	29.21 in	0.0 in	Fair
11:10 PM	35 °F	20 °F	55 %	W	18 mph	32 mph	29.22 in	0.0 in	Fair
11:30 PM	35 °F	19 °F	52 %	WNW	18 mph	32 mph	29.22 in	0.0 in	Fair
11:50 PM	35 °F	19 °F	53 %	WNW	14 mph	31 mph	29.23 in	0.0 in	Fair
12:10 AM	35 °F	19 °F	53 %	WNW	14 mph	28 mph	29.23 in	0.0 in	Fair
12:30 AM	35 °F	19 °F	54 %	WNW	15 mph	31 mph	29.23 in	0.0 in	Fair
12:50 AM	34 °F	20 °F	57 %	WNW	10 mph	21 mph	29.25 in	0.0 in	Fair



PECO CLAIM REGISTRATION FORM

Claims Division  
1-877-538-7769

Dear PECO Customer:

To register your claim with PECO, please print out and return a completed claim registration form. You may e-mail it to [pecoclaims@exeloncorp.com](mailto:pecoclaims@exeloncorp.com), fax it to 215-841-4919, or mail the form to the following address: PECO Energy, Claims Division, S16-1, 2301 Market Street, Philadelphia, PA 19103.

Once this form is received in our office, you will be contacted by one of our Case Managers.

Name Karen Urbisci

Daytime Phone No. [REDACTED]

Mailing Address: [REDACTED] Independence Rd

E-mail Address: [REDACTED]

City, State, Zip: King of Prussia, PA 19406

Date & Time of Loss or Damage: 2/16 – 5:15pm to 2/19 2am

PECO Energy Account No. [REDACTED]

Address of Loss Location: Same as mailing address

Please describe the details of the incident and list the item(s) damaged.

There are previous communications regarding the trees on the easement. About a year and a half ago, PECO enlisted a tree removal company to cut branches/tree that impeded the power lines (review communication around 3/1/2023). I have the email communication if needed. The company came out and cut down one of the dead trees. I asked if they were going to cut the branches that the power wires are tangled in. I was informed that they were only contracted to cut the one tree (which didn't have any branches on it). The neighbors behind me signed the form to consent to remove the tree, so the company didn't do anything. Not to mention that they left the entire tree trunk on my property when I specifically told them that this wasn't my tree. You will see photos on my account from that incident. By the time PECO responded, I had already paid to have them removed from my property. Well fast forward to 2/16, the wires broke at the location that I had informed them about (see the attached video). Had those tree limbs been cut when I had asked, they wouldn't have gotten caught and snapped. I was without power from 2/16 at 5:15 to 2/19 at 2am. This caused me to lose all of the food in my refrigerator/freezer as well as my freezer

chest. I had to purchase a generator because I needed to work, plus a kerosene heater to heat my house. I have 4 dogs and leaving wasn't an option, but since the wires were hanging in my backyard, I had to walk the 4 dogs out front. I would like **at a minimum** a reimbursement to purchase the food to replace that I had to throw out in my refrigerator/freezer as well as my freezer chest. I had recently been to Costco to stop up on chicken, steak, short ribs, pork, breakfast items. Not to mention eggs, milk, fruits, vegetables, etc.

I have attached the incident as well as a video of the trees that I had asked to clean up to prevent issues.

Karen Urbisci

2/23/2025

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Signature

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Date

THIS FORM IS A REQUEST FOR INFORMATION ONLY AND DOES NOT CONSTITUTE ANY ADMISSION OF LIABILITY ON THE PART OF PECO ENERGY COMPANY.



**RULES AND REGULATIONS (continued)**

**12. SERVICE CONTINUITY**

**12.1 LIMITATION ON LIABILITY FOR SERVICE INTERRUPTIONS AND VARIATIONS.** The Company does not guarantee continuous, regular and uninterrupted supply of service. The Company may, without liability, interrupt or limit the supply of service for the purpose of making repairs, changes, or improvements in any part of its system for the general good of the service or the safety of the public or for the purpose of preventing or limiting any actual or threatened instability or disturbance of the system. The Company is also not liable for any damages due to accident, strike, storm, riot, fire, flood, legal process, state or municipal interference, or any other cause beyond the Company's control.

In all other circumstances, the liability of the Company to customers or other persons for damages, direct or consequential, including damage to computers and other electronic equipment and appliances, loss of business, or loss of production caused by any interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity shall in no event, unless caused by the willful and/or wanton misconduct of the Company, exceed an amount in liquidated damages equivalent to the greater of \$1000 or two times the charge to the customer for the service affected during the period in which such interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity occurs. In addition, no charge will be made to the customer for the affected service during the period in which such interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity occurs. A variety of protective devices and alternate power supplies that may prevent or limit such damage are available for purchase by the customer from third parties.

The Company makes no warranty as to merchantability or fitness for a particular purpose, express or implied, by operation of law or otherwise. To the extent applicable under the Uniform Commercial Code or on any theory of contract or products liability, the Company limits its liability in accordance with the previous paragraph to any Customer or third party for claims involving and including, but not limited to, strict products liability, breach of contract, and breach of actual or implied warranties of merchantability or fitness for an intended purpose.

**12.2 ADDITIONAL LIMITATIONS ON LIABILITY IN CONNECTION WITH DIRECT ACCESS.** Other than its duty to deliver electric energy and capacity, the Company shall have no duty or liability to a customer receiving Competitive Energy Supply arising out of or related to a contract or other relationship between such a customer and an EGS.

The Company shall implement customer selection of an EGS consistent with applicable rules of the Commission and shall have no liability to a customer receiving Competitive Energy Supply arising out of or related to switching EGSs, unless the Company is negligent in switching or failing to switch a customer.

The Company shall have no duty or liability with respect to electric energy before it is delivered by an EGS to a point of delivery on the PECO Energy distribution system. After its receipt of electric energy and capacity at the point of delivery, the Company shall have the same duty and liability for distribution service to customers receiving Competitive Energy Supply as to those receiving electric energy and capacity from the Company.

**12.3 EMERGENCY LOAD CONTROL.** Pursuant to order of Pennsylvania Public Utility Commission, the following provision is incorporated in this Tariff:

Whenever the demands for power on all or part of the Company's system exceed or threaten to exceed the capacity than actually and lawfully available to supply such demands, or whenever system instability or cascading outages could result from actual or expected transmission overloads or other contingencies, or whenever such conditions exist in the system of another public utility or power pool with which the Company's system is interconnected and cause a reduction in the capacity available to the Company from that source or threaten the integrity of the Company's system, a load emergency situation exists. In such case, the Company shall take such reasonable steps as the time available permits to bring the demands within the then-available capacity or otherwise control load. Such steps shall include but shall not be limited to reduction or interruption of service to one or more customers, in accordance with the Company's procedures for controlling load.

The Company shall establish procedures for controlling load including schedules of load shedding priorities to be followed in compliance with the foregoing paragraph, may revise such procedures from time to time, and shall revise them if so required by Pennsylvania Public Utility Commission. A copy of such procedures or of the revision thereof currently in effect shall be kept available for public inspection at the Company's Principle Office, and another such copy shall be kept on file with the Pennsylvania Public Utility Commission.

**12.4 EMERGENCY ENERGY CONSERVATION.** Pursuant to order of the Pennsylvania Public Utility Commission, the following provision is incorporated in this Tariff:

Whenever events occur which are actually resulting, or in the judgment of the Company threaten to result, in a restriction of the fuel supplies available to the Company or its energy suppliers, such that the amount of electric energy which the Company is able to supply is or will be adversely affected, an emergency energy situation exists.

In the event of an emergency energy conservation situation, the Company shall take such reasonable measures as it believes necessary and proper to conserve available fuel supplies. Such measures may include, but shall not be limited to reduction, interruption, or suspension of service to one or more of its customers or classes of customers in accordance with the Company's procedure for emergency energy conservation.



# PECO - OMS Reports

AMOS | ARCOS | CAIDI | ED DASHBOARD | EP | NETVIEWER



- Home
- System Reports
- Productivity
- Storm Information
- External Reports
- Legacy Reports

Event Number: M25041500240

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ITEM	VALUE												
EVENT'S DISPATCH GROUP	EDR												
TIME OFF	04/15/25 16:31												
TIME ON	04/16/25 14:10												
FIRST MANUAL ETR	04/16/25 16:31												
LAST ETR	04/16/25 16:31												
OUTAGE DURATION (MIN)	1299												
EVENT STATUS	CLOSED												
CIRCUIT	HENDERSON_001												
EVENT TYPE	FUS												
DEVICE NAME	B11_31F3G54343												
NUMBER OF CUSTOMERS	0												
DISPATCH TIME	04/16/25 08:41												
CIS REMARKS	ALL REPAIRS MADE , LOAD ON 1410												
CHRONOLOGY	<table border="1" style="width: 100%; border-collapse: collapse;"> <tbody> <tr> <td style="padding: 5px;">LARGE TREE 2 SPANS IN FROM B11 / 306 INDEPENDENCE / PRI DOWN 1 SPAN / WILL NEED MANUAL VEG /</td> <td style="text-align: center; padding: 5px;">4/15/2025 9:22:26 PM</td> </tr> <tr> <td style="padding: 5px;">CO#345349 OPRET B11 &amp; ZOP</td> <td style="text-align: center; padding: 5px;">4/15/2025 9:24:13 PM</td> </tr> <tr> <td style="padding: 5px;">** Event M25041500240 transferred from MON/PLYM to MON/EDR as M25041500240 at 04/15/25 22:07:28</td> <td style="text-align: center; padding: 5px;">4/15/2025 10:07:28 PM</td> </tr> <tr> <td style="padding: 5px;">DISPATCHED TO chris adams 267 733 2449</td> <td style="text-align: center; padding: 5px;">4/16/2025 6:11:18 AM</td> </tr> <tr> <td style="text-align: center; padding: 5px;">LOAD ON</td> <td style="text-align: center; padding: 5px;">4/16/2025 2:05:09 PM</td> </tr> <tr> <td style="padding: 5px;">ALL REPAIRS MADE , LOAD ON 1410</td> <td style="text-align: center; padding: 5px;">4/16/2025 2:13:04 PM</td> </tr> </tbody> </table>	LARGE TREE 2 SPANS IN FROM B11 / 306 INDEPENDENCE / PRI DOWN 1 SPAN / WILL NEED MANUAL VEG /	4/15/2025 9:22:26 PM	CO#345349 OPRET B11 & ZOP	4/15/2025 9:24:13 PM	** Event M25041500240 transferred from MON/PLYM to MON/EDR as M25041500240 at 04/15/25 22:07:28	4/15/2025 10:07:28 PM	DISPATCHED TO chris adams 267 733 2449	4/16/2025 6:11:18 AM	LOAD ON	4/16/2025 2:05:09 PM	ALL REPAIRS MADE , LOAD ON 1410	4/16/2025 2:13:04 PM
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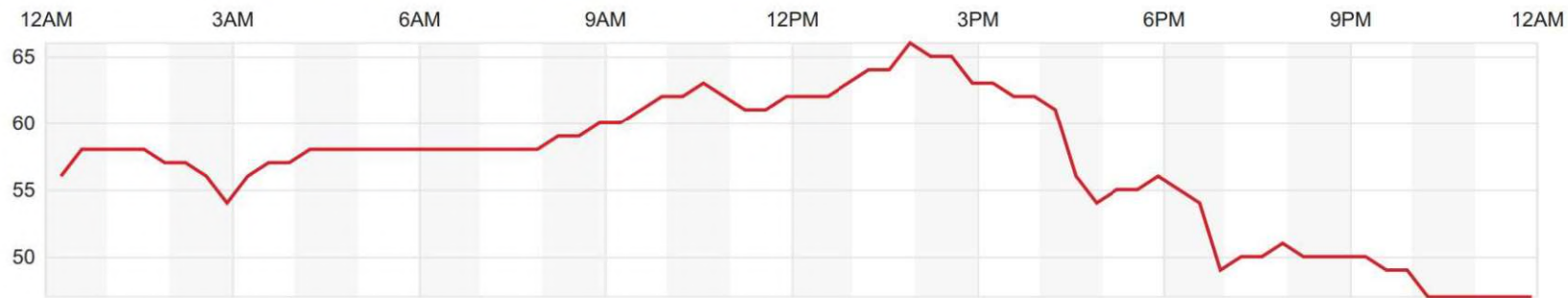
**Daily** Weekly Monthly

April

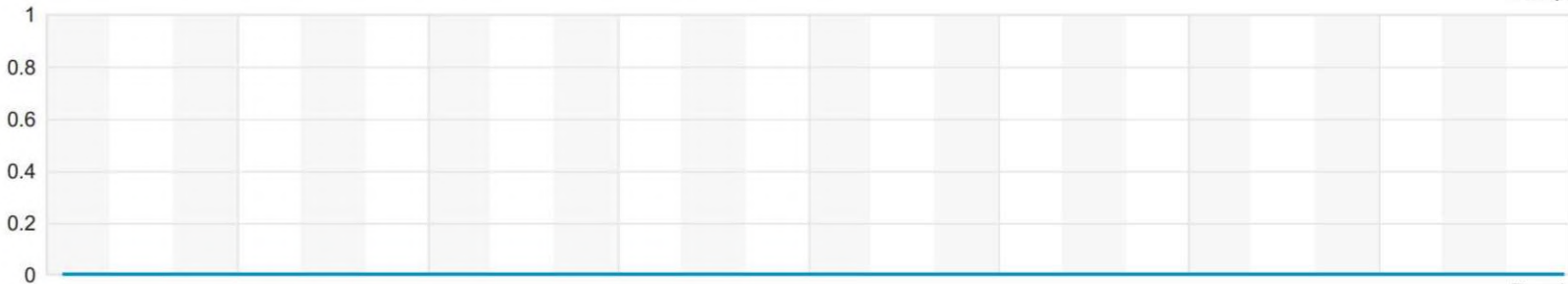
15

2025

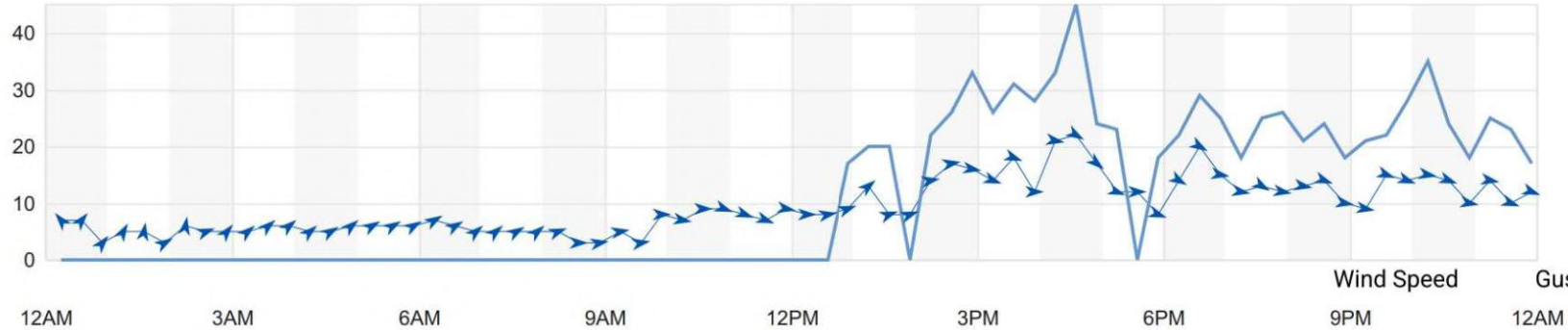
View



Temperature (°F)



Precipitation (in)



Wind Speed Gust (mph)

# Summary

<b>Temperature (°F)</b>	Actual	Historic Avg.	Record	▲
High Temp	66	64.8	88	
Low Temp	47	41.3	31	
Day Average Temp	56.9	53	-	
<b>Precipitation (in)</b>	Actual	Historic Avg.	Record	▲
Precipitation (past 24 hours from 04:15:00)	0.00	4.60	-	
<b>Dew Point (°F)</b>	Actual	Historic Avg.	Record	▲
Dew Point	42.94	-	-	
High	54	-	-	
Low	28	-	-	
Average	42.94	-	-	
<b>Wind (mph)</b>	Actual	Historic Avg.	Record	▲
Max Wind Speed	22	-	-	
Visibility	10	-	-	
<b>Sea Level Pressure (in)</b>	Actual	Historic Avg.	Record	▲
Sea Level Pressure	29.39	-	-	
<b>Astronomy</b>	Day Length	Rise	Set	▲
Actual Time	13h 16m	6:23 AM	7:40 PM	

Temperature (°F)	Actual	Historic Avg.	Record	▲
Civil Twilight		5:55 AM	8:08 PM	
Nautical Twilight		5:22 AM	8:42 PM	
Astronomical Twilight		4:46 AM	9:17 PM	
Moon: waning gibbous		10:42 PM	7:18 AM	

## Daily Observations

Time	Temperature	Dew Point	Humidity	Wind	Wind Speed	Wind Gust	Pressure	Precip.	Condition
12:15 AM	56 °F	47 °F	72 %	SE	7 mph	0 mph	29.35 in	0.0 in	Light Rain
12:35 AM	58 °F	46 °F	66 %	SW	7 mph	0 mph	29.35 in	0.0 in	Mostly Cloudy
12:55 AM	58 °F	47 °F	65 %	SW	3 mph	0 mph	29.34 in	0.0 in	Cloudy
1:15 AM	58 °F	47 °F	66 %	SSW	5 mph	0 mph	29.31 in	0.0 in	Partly Cloudy
1:35 AM	58 °F	48 °F	70 %	S	5 mph	0 mph	29.29 in	0.0 in	Fair
1:55 AM	57 °F	49 °F	75 %	WSW	3 mph	0 mph	29.30 in	0.0 in	Fair
2:15 AM	57 °F	50 °F	76 %	S	6 mph	0 mph	29.29 in	0.0 in	Fair
2:35 AM	56 °F	50 °F	79 %	WSW	5 mph	0 mph	29.29 in	0.0 in	Fair
2:55 AM	54 °F	49 °F	86 %	SW	5 mph	0 mph	29.27 in	0.0 in	Fair
3:15 AM	56 °F	51 °F	85 %	SW	5 mph	0 mph	29.27 in	0.0 in	Fair
3:35 AM	57 °F	52 °F	83 %	SW	6 mph	0 mph	29.26 in	0.0 in	Fair
3:55 AM	57 °F	52 °F	84 %	SW	6 mph	0 mph	29.26 in	0.0 in	Fair
4:15 AM	58 °F	52 °F	82 %	SW	5 mph	0 mph	29.26 in	0.0 in	Fair
4:35 AM	58 °F	53 °F	83 %	WSW	5 mph	0 mph	29.25 in	0.0 in	Fair

Time	Temperature	Dew Point	Humidity	Wind	Wind Speed	Wind Gust	Pressure	Precip.	Condition
4:55 AM	58 °F	52 °F	82 %	SW	6 mph	0 mph	29.25 in	0.0 in	Fair
5:15 AM	58 °F	53 °F	82 %	WSW	6 mph	0 mph	29.25 in	0.0 in	Partly Cloudy
5:35 AM	58 °F	53 °F	82 %	WSW	6 mph	0 mph	29.25 in	0.0 in	Mostly Cloudy
5:55 AM	58 °F	53 °F	83 %	WSW	6 mph	0 mph	29.25 in	0.0 in	Partly Cloudy
6:15 AM	58 °F	53 °F	83 %	WSW	7 mph	0 mph	29.24 in	0.0 in	Partly Cloudy
6:35 AM	58 °F	53 °F	83 %	WSW	6 mph	0 mph	29.25 in	0.0 in	Mostly Cloudy
6:55 AM	58 °F	53 °F	83 %	SW	5 mph	0 mph	29.25 in	0.0 in	Cloudy
7:15 AM	58 °F	53 °F	84 %	SW	5 mph	0 mph	29.25 in	0.0 in	Cloudy
7:35 AM	58 °F	53 °F	83 %	WSW	5 mph	0 mph	29.26 in	0.0 in	Cloudy
7:55 AM	58 °F	54 °F	84 %	SW	5 mph	0 mph	29.25 in	0.0 in	Cloudy
8:15 AM	59 °F	54 °F	83 %	WSW	5 mph	0 mph	29.24 in	0.0 in	Cloudy
8:35 AM	59 °F	54 °F	82 %	W	3 mph	0 mph	29.24 in	0.0 in	Cloudy
8:55 AM	60 °F	54 °F	80 %	W	3 mph	0 mph	29.23 in	0.0 in	Cloudy
9:15 AM	60 °F	53 °F	77 %	W	5 mph	0 mph	29.23 in	0.0 in	Mostly Cloudy
9:35 AM	61 °F	53 °F	76 %	W	3 mph	0 mph	29.23 in	0.0 in	Cloudy
9:55 AM	62 °F	52 °F	72 %	W	8 mph	0 mph	29.23 in	0.0 in	Cloudy
10:15 AM	62 °F	51 °F	68 %	W	7 mph	0 mph	29.24 in	0.0 in	Cloudy
10:35 AM	63 °F	49 °F	60 %	W	9 mph	0 mph	29.23 in	0.0 in	Cloudy
10:55 AM	62 °F	48 °F	58 %	WNW	9 mph	0 mph	29.23 in	0.0 in	Cloudy
11:15 AM	61 °F	42 °F	49 %	WNW	8 mph	0 mph	29.22 in	0.0 in	Cloudy
11:35 AM	61 °F	39 °F	45 %	WNW	7 mph	0 mph	29.22 in	0.0 in	Cloudy
11:55 AM	62 °F	39 °F	44 %	W	9 mph	0 mph	29.21 in	0.0 in	Cloudy
12:15 PM	62 °F	40 °F	44 %	W	8 mph	0 mph	29.20 in	0.0 in	Cloudy
12:35 PM	62 °F	40 °F	45 %	W	8 mph	0 mph	29.19 in	0.0 in	Mostly Cloudy

Time	Temperature	Dew Point	Humidity	Wind	Wind Speed	Wind Gust	Pressure	Precip.	Condition
12:55 PM	63 °F	41 °F	45 %	WSW	9 mph	17 mph	29.19 in	0.0 in	Partly Cloudy
1:15 PM	64 °F	40 °F	43 %	SW	13 mph	20 mph	29.18 in	0.0 in	Fair
1:35 PM	64 °F	40 °F	42 %	WSW	8 mph	20 mph	29.17 in	0.0 in	Mostly Cloudy
1:55 PM	66 °F	40 °F	38 %	WSW	8 mph	0 mph	29.16 in	0.0 in	Mostly Cloudy
2:15 PM	65 °F	36 °F	34 %	W	14 mph	22 mph	29.15 in	0.0 in	Mostly Cloudy
2:35 PM	65 °F	35 °F	33 %	W	17 mph	26 mph	29.16 in	0.0 in	Cloudy
2:55 PM	63 °F	37 °F	38 %	W	16 mph	33 mph	29.17 in	0.0 in	Mostly Cloudy
3:15 PM	63 °F	35 °F	35 %	WNW	14 mph	26 mph	29.17 in	0.0 in	Partly Cloudy
3:35 PM	62 °F	35 °F	38 %	WNW	18 mph	31 mph	29.18 in	0.0 in	Partly Cloudy
3:55 PM	62 °F	32 °F	33 %	W	12 mph	28 mph	29.19 in	0.0 in	Mostly Cloudy
4:15 PM	61 °F	28 °F	28 %	W	21 mph	33 mph	29.20 in	0.0 in	Cloudy / Windy
4:35 PM	56 °F	36 °F	46 %	WNW	22 mph	45 mph	29.24 in	0.0 in	Mostly Cloudy / Windy
4:55 PM	54 °F	38 °F	54 %	NW	17 mph	24 mph	29.24 in	0.0 in	Partly Cloudy
5:15 PM	55 °F	38 °F	53 %	WNW	12 mph	23 mph	29.25 in	0.0 in	Fair
5:35 PM	55 °F	36 °F	49 %	W	12 mph	0 mph	29.25 in	0.0 in	Fair
5:55 PM	56 °F	36 °F	47 %	WNW	8 mph	18 mph	29.25 in	0.0 in	Fair
6:15 PM	55 °F	35 °F	47 %	WNW	14 mph	22 mph	29.26 in	0.0 in	Partly Cloudy
6:35 PM	54 °F	37 °F	52 %	WNW	20 mph	29 mph	29.28 in	0.0 in	Mostly Cloudy
6:55 PM	49 °F	40 °F	69 %	W	15 mph	25 mph	29.29 in	0.0 in	Light Rain
7:15 PM	50 °F	39 °F	66 %	W	12 mph	18 mph	29.29 in	0.0 in	Mostly Cloudy
7:35 PM	50 °F	38 °F	62 %	WNW	13 mph	25 mph	29.30 in	0.0 in	Partly Cloudy
7:55 PM	51 °F	37 °F	60 %	W	12 mph	26 mph	29.30 in	0.0 in	Mostly Cloudy
8:15 PM	50 °F	35 °F	57 %	W	13 mph	21 mph	29.31 in	0.0 in	Partly Cloudy
8:35 PM	50 °F	35 °F	57 %	WNW	14 mph	24 mph	29.33 in	0.0 in	Mostly Cloudy

<b>Time</b>	<b>Temperature</b>	<b>Dew Point</b>	<b>Humidity</b>	<b>Wind</b>	<b>Wind Speed</b>	<b>Wind Gust</b>	<b>Pressure</b>	<b>Precip.</b>	<b>Condition</b>
8:55 PM	50 °F	36 °F	58 %	W	10 mph	18 mph	29.34 in	0.0 in	Cloudy
9:15 PM	50 °F	35 °F	57 %	W	9 mph	21 mph	29.35 in	0.0 in	Cloudy
9:35 PM	49 °F	35 °F	57 %	WNW	15 mph	22 mph	29.36 in	0.0 in	Mostly Cloudy
9:55 PM	49 °F	32 °F	53 %	WNW	14 mph	28 mph	29.38 in	0.0 in	Cloudy
10:15 PM	47 °F	31 °F	53 %	W	15 mph	35 mph	29.39 in	0.0 in	Mostly Cloudy
10:35 PM	47 °F	31 °F	54 %	WNW	14 mph	24 mph	29.39 in	0.0 in	Mostly Cloudy
10:55 PM	47 °F	31 °F	55 %	W	10 mph	18 mph	29.39 in	0.0 in	Mostly Cloudy
11:15 PM	47 °F	31 °F	53 %	W	14 mph	25 mph	29.39 in	0.0 in	Cloudy
11:35 PM	47 °F	30 °F	53 %	WNW	10 mph	23 mph	29.39 in	0.0 in	Cloudy
11:55 PM	47 °F	30 °F	53 %	WNW	12 mph	17 mph	29.39 in	0.0 in	Cloudy



PECO CLAIM REGISTRATION FORM

Claims Division  
1-877-538-7769

Dear PECO Customer:

To register your claim with PECO, please print out and return a completed claim registration form. You may e-mail it to [pecoclaims@exeloncorp.com](mailto:pecoclaims@exeloncorp.com), fax it to 215-841-4919, or mail the form to the following address: PECO Energy, Claims Division, S16-1, 2301 Market Street, Philadelphia, PA 19103.

Once this form is received in our office, you will be contacted by one of our Case Managers.

Erin Gadoury with Travelers Insurance  
Name

[REDACTED]  
Daytime Phone No.

PO Box 5076  
Mailing Address

[REDACTED]  
E-mail Address

Hartford CT 06102  
City, State, Zip

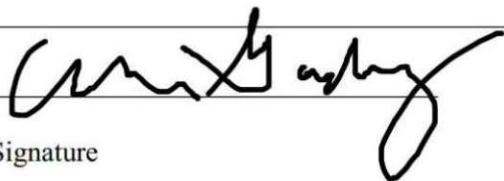
4/15/25  
Date & Time of Loss or Damage

PECO Energy Account No. (if applicable)

[REDACTED] Independence Rd King of Prussia PA 19406  
Address of Loss Location

Please describe the details of the incident and list the item(s) damaged.

Our insured, Karen Urbisci sustained damage to her home when a tree behind her home that you had been trimming fell onto it.  
\_\_\_\_\_  
\_\_\_\_\_

  
Signature

June 5, 2025  
Date

THIS FORM IS A REQUEST FOR INFORMATION ONLY AND DOES NOT CONSTITUTE ANY ADMISSION OF LIABILITY ON THE PART OF PECO ENERGY COMPANY.

RESPONDENT'S  
EXHIBIT  
11





















**From:** [REDACTED] (PECO) <[REDACTED]>  
**Sent:** Thursday, August 14, 2025 10:32 AM  
**To:** Karen U  
**Subject:** RE: PECO Claim 2025130431

Good morning Ms. Urbisci,

I have reviewed all of the records I could locate applicable to your claim. I have confirmed that routine trimming was conducted in your area in November 2022. During that cycle, there was a tree at 241 Strawberry Ln that was identified for removal. It was subsequently taken down on 11/26/23. There were 3 other trees in your area that were also identified and subsequently removed, however they did not impact your property.

In reviewed your call logs, I did note calls Jan, Feb and March 2023. Those calls related to removal of the debris from the tree that was taken down behind 241 Strawberry Ln. I also reviewed the call history for the properties neighboring your location and the property owner at 241 Strawberry Ln requested our Vegetation Management team to inspect the rear span on 4/17/25.

A review of the weather records associated of the incident dates on 2/26/25 & 4/15/25 show wind gusts of 51 and 45 mph respectively on those dates.

In light of these findings, I am respectfully denying your claims in connection with these events.

Regards,

[REDACTED]  
Manager Claims Case Management  
PECO Energy  
[REDACTED]  
[REDACTED]  
[REDACTED]





PECO CLAIM REGISTRATION FORM

Claims Division  
1-877-538-7769

Dear PECO Customer:

To register your claim with PECO, please print out and return a completed claim registration form. You may e-mail it to [pecoclaims@exeloncorp.com](mailto:pecoclaims@exeloncorp.com), fax it to 215-841-4919, or mail the form to the following address: PECO Energy, Claims Division, S16-1, 2301 Market Street, Philadelphia, PA 19103.

Once this form is received in our office, you will be contacted by one of our Case Managers.

Karen Urbisci

Name

[Redacted]

Daytime Phone No.

[Redacted] Independence Road

Mailing Address

[Redacted]

E-mail Address

King of Prussia, PA 19406

August 30, 2025 at 1:30 pm

City, State, Zip

Date & Time of Loss or Damage

[Redacted]

[Redacted] Independence Road, King of Prussia, PA 19406

PECO Energy Account No. (if applicable)

Address of Loss Location

Please describe the details of the incident and list the item(s) damaged.

Around 1:30 pm on August 30<sup>th</sup>, I received a call from the Upper Merion Police Department to return to my residence because my fence was on fire. Please take a look at the attached fire investigative report and photos from the day. I am not sure why the fire report has the incorrect date; however, you can contact the Upper Merion Fire Chief about the report. The report noted PECO was contacted. The estimated cost to replace the portion of the fence is \$4000. The fence will need to be repaired ASAP because I have dogs that rely on the backyard while I am working from home. Without this, I will have to expense Dog Daycare to PECO until this is resolved.

*Karen Urbisci*

Signature

12/26/2025

Date

THIS FORM IS A REQUEST FOR INFORMATION ONLY AND DOES NOT OF LIABILITY ON THE PART OF PECO ENERGY COMPANY.

CONSTITUTE ANY ADMISSION

