

RICHARD DAHLEN  
37 Blue Stone Court  
Chadds Ford, PA. 19317

DATE OF DEPOSIT

March 17.2026

MAR 17 2026

Matthew Homsher, Secretary  
PA Public Utility Commission  
PO Box 3265  
Harrisburg, PA 17105-3265

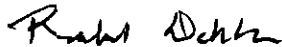
PA Public Utility Commission  
Secretary's Bureau

Re: Richard Dahlen v. Palmco Power PA LLC d/b/a Indra Energy  
Docket No. C-2026-3060583

Dear Secretary Homsher:

Enclosed for filing find the Complainants Reply to the Preliminary Objections of Palmco Power PA LLC d/b/a IndraEnergy with respect to the above matter. Copies to be served in accordance with the attached Certificate of Service.

Sincerely,



Richard Dahlen

Enclosure

cc: Certificate of Service

DATE OF DEPOSIT

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

MAR 17 2026

Richard Dahlen, Complainant

PA Public Utility Commission  
Secretary's Bureau

Docket No. F-2026-3060583

v.

Palmco Power PA LLC d/b/a Indra Energy  
Respondent

**COMPLAINANTS ANSWER TO PRELIMINARY OBJECTION TO  
COMPLAINT**

Complainant Richard Dahlen submits the following ANSWER to Palmco Power's Preliminary Objections as follows:

**ANSWER**

Paragraphs 1 and 2 are ADMITTED.

Paragraph 3, Complainant DENIES that the Complaint must be dismissed. Even if the remedies specifically sought by Complainant are not available, the Complaint alleges customer switching activities which are squarely within the Commission's regulatory jurisdiction and the Complaint seeks "such other remedy or relief the PUC finds appropriate." Complainant has alleged that his service was switched without his knowledge or consent. The Commission should retain jurisdiction so that the lawfulness or unlawfulness of Palmco's actions can be determined and so the Commission can then determine whether other sanctions or remedies are appropriate.

Paragraphs A 4, 5, 6,7 8 and 9 ARE ADMITTED.

Paragraph 10. Complainant DENIES that his request for a supply contract cannot be granted but defers this determination, which requires a conclusion of law, to the Commission.

Paragraph 11, Plaintiff ADMITS that he asked the Commission for such an Order but states that his Complaint also requested "such other remedy or relief the PUC finds appropriate."

Paragraphs 12 and 13. These paragraphs require conclusions of law and Complainant defers these determinations to the Commission.

Paragraph 14. Complainant DENIES the Complaint should be dismissed. As explained above, a case alleging that a consumer has been switched without his knowledge or consent falls squarely within the jurisdiction of the Commission and should be heard.

Paragraph 15. Complainant DENIES that no further relief can be granted.

Paragraph 16. Complainant ADMITS that Indra Energy issued a credit of \$733.22. Complainant Admits that Indra Energy also offered a credit of \$135.29, but states that he is unable to find any indication that such a credit was actually paid and received by Complainant. Complainant requests that, in a show of good faith, Indra Energy search its records to ascertain whether such a credit was actually sent and received. For clarity, Complainant states that it is possible such a credit was indeed paid and received and that Complainant's records concerning this credit are incomplete.

Paragraph 17. This paragraph requires a conclusion of law and Complainant defers such determination to the Commission.

Paragraph 18. Complainant DENIES that the Complaint should be dismissed.

Paragraph 19. Complainant DENIES that the Commission lacks statutory authority to hear this matter.

Paragraph 20. Complainant DENIES that the Commission lacks statutory authority to otherwise compensate Complainant.

Paragraph 21. Complainant DENIES that no reason exists for going to hearing on this matter. Complainant has alleged serious misconduct, and those allegations deserve to be heard.

#### CONCLUSION

Wherefore, Complainant respectfully requests that the Preliminary Objections of Palmco Power LLC

d/b/a Indra Energy be DENIED.

Respectfully submitted



Richard Dahlen  
37 Blue Stone Court  
Chadds Ford, pa. 19317  
484 432 6211

DATE OF DEPOSIT

MAR 17 2026

Date: March 16, 2026

PA Public Utility Commission  
Secretary's Bureau

Verification

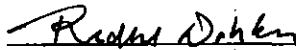
I, Richard Dahlen, state that the facts set forth in the enclosed ANSWER are true and correct to the

best of my knowledge, information and belief and that I expect to be able to prove same at any

hearing held in this matter. I understand that statements herein are made subject to the penalties

of 18 Pa. C.S.4904 relating to unsworn falsification to authorities.

Dated: March 16, 2026



Richard Dahlen

DATE OF DEPOSIT

MAR 17 2026

PA Public Utility Commission  
Secretary's Bureau

## CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy by US Mail of Complainants Reply to Preliminary Objections upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa.Code Section 1.54.

Daniel Clearfield, Esq.  
Boyce R. Beard  
Eckert Seemanns Cherin & Mellott, LLC  
213 Market Street, 8th Floor  
Harrisburg, PA 17101

DATE OF DEPOSIT

MAR 17 2026

PA Public Utility Commission  
Secretary's Bureau

Date: March 17, 2026



Richard Dahlen