

10. **Describe the service area proposed by this application.**
(Use the space below or attach additional sheet if space provided is not sufficient).
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To transport as a common carrier, by motor vehicle, persons in paratransit service, from points in Carbon, Berks, Bucks, Monroe, Lehigh, and Northampton counties to points in Pennsylvania, and return.

Examples:

- To transport people whose personal convictions prevent them from owning or operating motor vehicles from points in Lancaster County to points in PA, and return.
- To transport people from the city and county of Philadelphia to correctional facilities in PA, and return.
- To transport people in wheelchair and stretcher vans from points in the city of Pittsburgh to points in Allegheny County, and return.
- To transport people between points in Northumberland County.

11. **Certification:**

Applicant certifies that it is not now engaged in unauthorized intrastate transportation for compensation between points in Pennsylvania and will not engage in said transportation unless and until authorization is received from the Pennsylvania Public Utility Commission.

Applicant further certifies that it understands the requirements of the Pennsylvania Public Utility Commission, especially as they relate to safety and insurance and that it may be subject to civil penalties, suspension or cancellation of the Certificate for failure to comply with Commission requirements.

Applicant further certifies that it understands that it is subject to an annual assessment based upon its reported gross Pennsylvania intrastate revenues; said assessment to help defray expenses incurred in regulating Motor Common Carriers of Persons in Paratransit Service; and acknowledges that failure to report revenue and pay its annual assessment may result in civil penalties, suspension or cancellation of the certificate.



Visit Vans Driver Hiring and Training Guidelines

- 1) No driver under the 25 years will be hired. Proof of age and citizenship is verified through driver's license and social security card.
- 2) Each driver must have 3-year minimum driving experience.
- 3) Each prospective driver is subject to mandatory Pre-employment and annual driver history report review through PennDot and/or the FBI. Driver history reports will remain on file for at least two years.
- 4) Visit Vans will not allow a prospective driver in its authorized service until it has obtained and reviewed a driver history from the appropriate agency of every state in which that person held a motor vehicle operator's license or permit during the preceding 3 years
- 5) Applicant will not qualify if anything below applies;
 - a) DUI or DWI in last 5 years
 - b) Hit and Run accident
 - c) Vehicular Homicide
 - d) Reckless driving last 3 years
 - e) Failure to report an accident
- 6) Visit Vans will not allow a prospective driver in its authorized service until it has obtained and reviewed a pre-employment criminal background check through the Pennsylvania State Police and/or FBI for less than 2 years Pennsylvania residence.
- 7) Visit Vans will disqualify a prospective driver if the person was convicted of a felony or a misdemeanor under the laws of the Commonwealth or under the laws of another jurisdiction, to the extent the conviction relates adversely to that person's suitability to provide service safely and legally.
- 8) Visit Vans will conduct mandatory annual criminal background checks. Records will be on file for no less than three years.
- 9) Visit Vans will conduct a mandatory pre-employment Abuse Clearance through the PA Child Welfare Portal.
- 10) Medicaid Exclusion clearance
- 11) Pre-employment and random drug testing.
- 12) Pre-employment DOT physical.



- 13) Pre-employment and periodic continuing education training and testing including but not limited to,
- a) Passenger Assistance Safety and Sensitivity (PASS) Training
 - b) Certified Transport Specialist (CTS) Training
 - c) Defensive Driving Training
 - d) Vehicle and Vehicle Equipment Operations Training
 - e) Safe Loading and Unloading of passengers
 - f) Wheelchair Securement Training
 - g) On Road Training
 - h) Emergency Procedures
 - i) Conflict Management
 - j) Customer Service Training
 - k) CPR/First Aid
 - l) Medicaid Training



As the owner and operator of Visit Vans LLC, I acknowledge and take responsibility for the late annual assessment filings and payments. Prior to my new application filing I've caught up on the past due balances. With the 2025 assessment payment the company is current and implementing a simple system to remain current.

- 1) Visit Vans will report and pay its annual assessment by January 31st of each year when the previous year's financial statements are complete and reconciled.
- 2) Visit Vans will adhere to the agreed upon PUC regulations and assessment filings in a timely manner.

Thank you
Shalanda Riddick