



Scott Seab, Esq.
Associate General Counsel -
Regulatory Compliance
1120 S. Tryon Street, Suite 700
Charlotte, NC 28203
Telephone: 704-314-2409
scott.seab@Brightspeed.com

April 13, 2026

VIA ELECTRONIC FILING

Matt Homsher, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17120

Re: Evendale Tire Sales v. Brightspeed of Pennsylvania, LLC
Docket No. C-2026-3061098

Dear Secretary Homsher:

Brightspeed of Pennsylvania, LLC (“Brightspeed”) was served the above-referenced complaint on March 18, 2026. A response would be due on or about April 6th, but Brightspeed requested an additional 20 days to file responsive pleadings (by April 27th), which was denied in part and granted in part – an extension was granted until April 16th.

Brightspeed is currently working to resolve a technical issue within its billing system that has resulted in the reported account concerns. We have been in regular communication with the customer and have been actively managing the situation on a month-to-month basis while a more permanent resolution is developed.

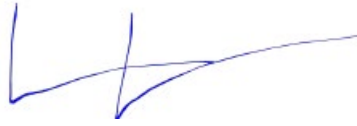
This billing system issue has directly impacted the Evendale Tire Sales account. Our team has remained in close contact with the account holder, providing updates and support throughout the process.

At this time, it is anticipated that the issue will not be fully resolved by April 16, 2026. Therefore, Brightspeed respectfully requests an additional 30-day extension to continue working toward a final resolution and to ensure the customer’s concerns are fully addressed. The customer has been informed that our IT team is actively working to correct the billing error. In the interim, credits have been applied to the account to cover the errant monthly charges until the issue is resolved and the incorrect additional lines are removed.

Lastly, I am traveling out of state tomorrow on a previously-scheduled personal vacation in the Grand Tetons and will not have internet access until my return on April 20th.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in blue ink, appearing to be 'S. Seab', with a long horizontal stroke extending to the right.

Scott Seab, Esq.

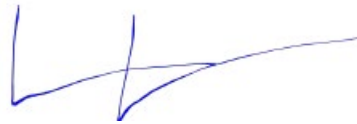
CERTIFICATE OF SERVICE

I hereby certify that I have on this day served a true copy of the forgoing Brightspeed Request for Extension via electronic mail, upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

Via Email Only

Jeannie Stroup

jcstroup@icloud.com

A handwritten signature in blue ink, appearing to read 'S. Seab', is positioned above the printed name and contact information.

Scott Seab, Esq.
Attorney for Respondent
Brightspeed of Pennsylvania, LLC
1120 South Tryon Street, Suite 700
Charlotte, NC 28203
Telephone: 704-314-2409
E-mail: Scott.Seab@Brightspeed.com

April 13, 2026