



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

April 14, 2026

Via eService to:

Scott Seab, Esq.

scott.seab@Brightspeed.com

Heidi Stroup

strouph@icloud.com

Re: *Stroup v. Brightspeed of Pennsylvania, LLC*
Docket No. C-2026-3061363

Dear Parties:

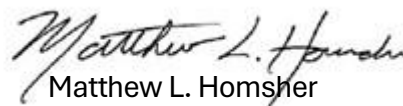
On April 13, 2026, Brightspeed of Pennsylvania, LLC (Brightspeed) filed Letter Request for a 30-day extension to file a response to Complainant's Formal Complaint. Brightspeed's response is currently due April 16, 2026.

Brightspeed's request for an extension will be granted. In its Letter Request, Brightspeed states it is currently working with Complainant to fully address the concerns raised in Complainant's Complaint, and that the parties need additional time to work toward an amicable resolution.

Brightspeed is granted an extension of 30 days to file its responsive pleading to the Formal Complaint.

Brightspeed's Answer and any other responsive pleadings are due to be filed with the Commission by the close of business (4:30 p.m. EST) on May 18, 2026.¹

Very truly yours,


Matthew L. Homsher
Secretary

¹ Thirty days from April 16, 2026, is Saturday, May 16, 2026. Because the 30-day extension ends on a Saturday, Brightspeed's response will be due Monday, May 18, 2026. *See* 52 Pa. Code §1.12(a).