

**BEFORE THE PENNSYLVANIA PUBLIC UTILITIES COMMISSION**

Application of Drew Moves LLC t/a Drew Moves for approval to transport household goods in use between points in Pennsylvania

A-2025-3058207  
Administrative Law Judge Emily A. Farren

**APPLICANT DREW MOVES LLC’S PREHEARING CONFERENCE MEMORANDUM**

Applicant Drew Moves, LLC t/a Drew Moves (“Drew Moves”) hereby submits its prehearing conference memorandum and states as follows:

**Introduction**

1. Protestant, Daniel Hooven is a disgruntled former client of Miracle Movers of Pittsburgh LLC (“Miracle”), which is a certificated moving company that Applicant’s owner, Andrew Zeffiro, is a former employee of. Miracle has ceased operating in Pennsylvania, but has not filed a discontinuance of its operating authority.<sup>1</sup> Miracle Movers of Pittsburgh is a subsidiary of Miracle Movers, Inc., based in North Carolina. While Miracle Movers, Inc. was once a great company, it fell into a downward spiral following the tragic death of its founder and owner, Chris Wilhoit.

2. In or around November of 2024, Mr. Hooven retained Miracle for a household move that resulted in damage to his property. Mr. Hooven has secured a default judgment against Miracle in the Court of Common Pleas of Allegheny County. Mr. Hooven also filed a complaint against Miracle before the PUC that Miracle did not respond to. At the time of Mr. Hooven’s move, Mr. Zeffiro was Miracle’s “Managing Partner” in its Pittsburgh office. While this title

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<sup>1</sup> Mr. Zeffiro does not have the authority to file a discontinuance on behalf of Miracle. Undersigned counsel has offered to file a discontinuance for Miracle at no charge, but received no response from Miracle.

meant that Mr. Zeffiro managed the Pittsburgh location, he was a W-2 employee and could not make certain decisions without the consent of Miracle Movers Inc.'s management in North Carolina. This included the disbursement of funds. At the time of Mr. Hooven's move, Miracle Movers' management was extremely restrictive about releasing funds and had essentially stopped paying damage claims. For this reason, Miracle did not pay Mr. Hooven's damage claim. Mr. Zeffiro had no control over this, but deeply regrets his association with Miracle during this time period.

3. Mr. Hooven does not hold operating authority with the PUC and is not and has never been a customer of Drew Moves. Rather, he is transparent that he has a vendetta against Mr. Zeffiro, feels that Mr. Zeffiro is not fit to operate, and believes that he has evidence that Mr. Zeffiro is providing household goods moving services without operating authority.

#### **List of Issues**

1. Whether Protestant has standing given that he does not hold operating authority from the PUC and is therefore a mere concerned citizen?
2. Whether Applicant has the propensity to operate safely and legally as a motor common carrier of household goods in use?

#### **List of Witnesses**

1. Andrew Zeffiro: Mr. Zeffiro will testify regarding his fitness to operate a motor common carrier of household goods in use. (45 minutes)
2. Charles Morris (via telephone or videoconference): Mr. Morris is the Executive Director of Pennsylvania Moving & Storage Associates and the Tristate Tariff Conference. He

also operates his own consulting business. Mr. Morris will testify regarding his observations of Mr. Zeffiro during the time he worked for Miracle. (15 minutes)

3. Kevin Boory: Mr. Boory operates an insurance restoration business and used Miracle on multiple jobs. He will testify regarding his experience and interactions with Mr. Zeffiro. (10 minutes)
4. Amy Zietz: Ms. Zietz used Miracle for two moves—one for herself and another for a family member. She will testify regarding her experience and interactions with Mr. Zeffiro. (10 minutes)
5. Angela Mills (via phone): Ms. Mills operates a furniture restoration business that did repair work for Miracle. She will testify regarding her experience and interactions with Mr. Zeffiro. (10 minutes)
6. Maeghan Allison (via phone or videoconference): Ms. Allison was the Managing Partner of one of Miracle Movers Inc.'s locations in North Carolina. She will testify regarding the operations of Miracle Movers in 2024 and 2025 and the constraints that this placed on Managing Partners like herself and Mr. Zeffiro. (20 minutes)
7. Jason Jackson (via phone or videoconference): Mr. Jackson was the Managing Partner of one of Miracle Movers Inc.'s locations in North Carolina. He will testify regarding the operations of Miracle Movers in 2024 and 2025 and the constraints that this placed on Managing Partners like himself and Mr. Zeffiro. (20 minutes)
8. Any witnesses called by Protestant or identified on his witness list

### **Proposed Schedule**

Applicant does not intend to take any discovery. Applicant intends to move for the dismissal of this protest based on lack of standing. Should it be necessary to proceed to an evidentiary hearing, Applicant requests that this be scheduled at the earliest possible date.

Dated: April 21, 2026

Respectfully Submitted,

/s/Andrew J. Horowitz, Esq.

Andrew J. Horowitz, Esq.

Pa. ID No. 311949

OBERMAYER REBMANN MAXWELL & HIPPEL LLP

525 William Penn Place, Ste. 1710

Pittsburgh, PA 15219

412-288-2461

andrew.horowitz@obermayer.com

*Counsel for Applicant*

#### **CERTIFICATE OF SERVICE**

I hereby certify that the within pleading has been served via on Protestant via electronic mail.

/s/Andrew J. Horowitz, Esq.