



**BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Docket No.: A-2025-3058089

DATE OF DEPOSIT

**Petition for Reconsideration**

MAR 26 2026

Submitted by:  
CareCruiz Homecare Agency LLC  
87 Stambaugh Avenue, Suite 7  
Sharon, PA 16146

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**1. Introduction**

CareCruiz Homecare Agency LLC ("Petitioner") respectfully submits this Petition for Reconsideration of the Commission's Dismissal Notice dated March 26, 2026.

**2. Background**

The Petitioner received conditional approval requiring submission of a tariff within sixty (60) days.

On January 22, 2026, the Petitioner submitted the required Paratransit Tariff documents via email to the assigned Commission contact, Mr. Ryan Sheffer, along with notification that insurance filings would be submitted by the insurance carrier.

Follow-up communications were also sent to confirm receipt.

**3. Issue Leading to Dismissal**

The Petitioner recently learned, after contacting the Commission on March 26, 2026, that the assigned staff member does not receive or process email submissions.

The Petitioner was not informed that email was not an acceptable method of submission, nor was guidance provided directing submission through the Commission's e-filing system or by mail.

As a result, although the Petitioner made a good faith effort to comply within the required timeframe, the tariff filing was not properly received or recorded.

#### 4. Good Faith Effort and Compliance

The Petitioner acted in good faith and exercised due diligence by:

- Submitting the tariff within the required timeframe
- Following up to confirm receipt
- Promptly contacting the Commission upon learning of the issue

#### 5. Corrective Action

The Petitioner has included the required tariff documents with this Petition and has taken immediate corrective action.

The Petitioner is also sending the complete filing via overnight certified mail to ensure proper delivery and receipt by the Commission.

Additionally, the Petitioner is prepared to submit all documents through the Commission's e-filing system if required.

#### 6. Public Interest

Granting reconsideration supports the public interest by allowing continued development of non-emergency medical transportation services for individuals who rely on safe and reliable transportation for medical care.

#### 7. Request for Relief

WHEREFORE, Petitioner respectfully requests that the Commission:

1. Reconsider and rescind the Dismissal Notice
2. Reinstate the application for authority
3. Accept the previously submitted tariff as timely, or accept the resubmitted filing
4. Grant any additional time necessary for compliance
5. Grant any other relief deemed just and appropriate

#### VERIFICATION

I, Stella Obiakor, hereby state that the facts set forth in this Petition are true and correct to the best of my knowledge, information, and belief.

I understand that false statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 relating to unsworn falsification to authorities.

Signature: 

Stella Obiakor

Date: 03/26/2026

DATE OF DEPOSIT

MAR 26 2026

PA Public Utility Commission  
Secretary's Bureau



Re: PUC A-2025-3058089

From contact @carecruizhca.com <contact@carecruizhca.com>

Date Thu 1/22/2026 2:45 PM

To Sheffer, Ryan <rsheffer@pa.gov>

📎 2 attachments (49 KB)

Carecruiz Homecare Agency LLC Paratransit Tariff 1.docx; Carecruiz Homecare Agency LLC Paratransit Tariff 1.docx;

Hello Sheffer,

Thank you for this email. Per the Commission's requirements, we have attached our Paratransit Tariff outlining the applicable rates, rules, and regulations for service. Please consider this submission as fulfillment of the rate filing requirement for our application.

Additionally, please be advised that our insurance carrier has been formally notified and will be submitting the required insurance filings directly to the Pennsylvania Public Utility Commission on our behalf.

If any additional documentation or clarification is needed at this time, please do not hesitate to contact me. Thank you for your continued guidance and assistance with our application.

Sincerely,

Thank you!

Stella Obiakor

Owner & Administrator

Carecruiz Homecare Agency LLC

87 Stambaugh Avenue #7

Sharon Pa 16146



Email: [contact@carecruizhca.com](mailto:contact@carecruizhca.com)

Phone: 7245364172 ext. 404

Fax: 7245364146

<https://www.carecruizhca.com>

Please apply via

<https://10046.axiscare.com/>

DATE OF DEPOSIT

MAR 26 2026

PA Public Utility Commission  
Secretary's Bureau

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**From:** Sheffer, Ryan <rsheffer@pa.gov>  
**Sent:** Tuesday, January 13, 2026 8:13 AM  
**To:** contact @carecruizhca.com <contact@carecruizhca.com>  
**Subject:** PUC A-2025-3058089

**A(n) Compliance Letter** has been served in this proceeding. This document is docketed at **A-2025-3058089**.

If you are unable to view the attached document, please visit our main webpage at [www.puc.pa.gov](http://www.puc.pa.gov) and perform a document search using the docket number listed above.

You are receiving this email because you are a(n) **Applicant** for this case and have agreed to be served electronically.  
You have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

The logo for PAPUC (Pennsylvania Public Utility Commission) features the letters "PAPUC" in a bold, sans-serif font, with a stylized house icon above the letters.

[www.puc.pa.gov](http://www.puc.pa.gov)



**Order Entry Staff**  
Secretary's Bureau

Secretary's Bureau Front Desk  
717-772-7777

**Consumer Hotline:**  
1-800-692-7380

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MAR 26 2026

PA Public Utility Commission  
Secretary's Bureau

PUC A-2025-3058089  Summarize this email

 sec letter approving - CAREC...  
256 KB


DATE OF DEPOSIT

FYI

MAR 26 2026


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PA - Public Utility Commission  
Secretary's Bureau

 Sheffer, Ryan <rshaffer@pa.gov>  
To: contact@carecruzhsca.com

  Reply  Reply all  Forward    ...

Tue 1/13/2026 8:13 AM

 You replied on Thu 1/22/2026 2:45 PM

 The message sender has requested a read receipt

 Send receipt

 sec letter approving - CAREC...  
256 KB

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Order Entry Staff



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**Fw: PUC A-2025-3058089**

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**From** contact @carecruizhca.com <contact@carecruizhca.com>**Date** Thu 3/26/2026 9:42 AM**To** Sheffer, Ryan <rsheffer@pa.gov>

2 attachments (49 KB)

Carecruiz Homecare Agency LLC Paratransit Tariff 1.docx; Carecruiz Homecare Agency LLC Paratransit Tariff 1.docx;

Hello Mr. Sheffer,

I am writing to follow up on our submission sent on January 22, 2026, regarding our Paratransit Tariff filing for CareCruiz Homecare Agency LLC (Docket No. A-2025-3058089).

We previously provided the required tariff documents outlining our rates, rules, and regulations, along with notification that our insurance carrier would be submitting the necessary insurance filings directly to the Commission.

Could you please confirm whether these documents were received and are on file? Additionally, if there are any outstanding requirements or if anything further is needed from our end to reinstate or move forward with our application, we would greatly appreciate your guidance.

Thank you for your time and assistance. I look forward to your response.

Sincerely,

Stella Obiakor

CareCruiz Homecare Agency LLC

contact@carecruizhca.com

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**From:** contact @carecruizhca.com <contact@carecruizhca.com>**Sent:** Thursday, January 22, 2026 2:45:17 PM**To:** Sheffer, Ryan <rsheffer@pa.gov>**Subject:** Re: PUC A-2025-3058089

Hello Sheffer,

Thank you for this email. Per the Commission's requirements, we have attached our Paratransit Tariff outlining the applicable rates, rules, and regulations for service. Please consider this submission as fulfillment of the rate filing requirement for our application.

Additionally, please be advised that our insurance carrier has been formally notified and will be submitting the required insurance filings directly to the Pennsylvania Public Utility Commission on our behalf.

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Sincerely,

Thank you!

Stella Obiakor

Owner & Administrator

Carecruiz Homecare Agency LLC

87 Stambaugh Avenue #7

Sharon Pa 16146



Email: [contact@carecruizhca.com](mailto:contact@carecruizhca.com)

Phone: 7245364172 ext. 404

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Please apply via

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**Sent:** Tuesday, January 13, 2026 8:13 AM

**To:** contact@carecruizhca.com <contact@carecruizhca.com>

**Subject:** PUC A-2025-3058089

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Re: PUC A-2025-3058089

From contact@carecruizhca.com <contact@carecruizhca.com>

Date Thu 3/26/2026 9:44 AM

To Sheffer, Ryan <rsheffer@pa.gov>

Hello Mr. Sheffer,

I am writing to follow up on our submission sent on January 22, 2026, regarding our Paratransit Tariff filing for CareCruiz Homecare Agency LLC (Docket No. A-2025-3058089).

We previously provided the required tariff documents outlining our rates, rules, and regulations, along with notification that our insurance carrier would be submitting the necessary insurance filings directly to the Commission.

Could you please confirm whether these documents were received and are on file? Additionally, if there are any outstanding requirements or if anything further is needed from our end to reinstate or move forward with our application, we would greatly appreciate your guidance.

Thank you for your time and assistance. I look forward to your response.

Sincerely,  
Stella Obiakor  
CareCruiz Homecare Agency LLC  
contact@carecruizhca.com

DATE OF DEPOSIT

MAR 26 2026

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PA Public Utility Commission  
Secretary's Bureau

From: Sheffer, Ryan <rsheffer@pa.gov>

Sent: Thursday, March 26, 2026 8:56:50 AM

To: contact@carecruizhca.com <contact@carecruizhca.com>

Subject: PUC A-2025-3058089

A(n) **Dismissal Letter** has been served in this proceeding. This document is docketed at **A-2025-3058089**.

If you are unable to view the attached document, please visit our main webpage at [www.puc.pa.gov](http://www.puc.pa.gov) and perform a document search using the docket number listed above.

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SECRETARY'S BUREAU FRONT DESK  
717-772-7777  
CONSUMER HOTLINE  
1-800-692-7380

Certificate No. A-6427442  
Docket No. A-2025-3052758

Paratransit Pa PUC No. 1

## **CARECRUIZ HOMECARE AGENCY LLC**

**Tariff Naming Rates, and Rules and Regulations Governing the  
Transportation of Persons in Paratransit Service Between Points in Pennsylvania**

*To transport, as a common carrier, by motor vehicle, persons in Paratransit Service,  
from points in the Counties of Counties of Beaver, Erie, Armstrong, and Allegheny,  
to points in Pennsylvania, and return.*

Issued: February 26, 2025

Effective: February 27, 2025

Issued Under authority of 52 PA Code Section 23.42

Carecruz Homecare Agency LLC  
87 Stambaugh Avenue, Suite #7

**DATE OF DEPOSIT**

**MAR 26 2026**

PA Public Utility Commission  
Secretary's Bureau

Sharon PA 16146

724-536-4172

RULES & REGULATIONS

1. Reservations are required and must be made two (2) hours prior to service being rendered. Any reservation made less than two (2) hours to travel time will be charged an additional fee.
2. Rates for mileage are determined by the odometer of the vehicle in use and begin when the vehicle leaves the passenger's premises. The final mileage reading is determined upon the drop-off of the passenger.
3. Additional expenses necessitated by or incurred at the request of the passengers, including but not limited to, highway tolls, bridge tolls, entrance fees and parking, shall be added to the charge of the trip. Expenses for driver's lodging and meals while on trips out of town, which are more than ten (10) hours will be added to the basic charge.
4. If any trip requires the vehicle and driver to remain at a destination overnight, or at any point in route to a destination overnight, the patron will be responsible for providing carrier's driver with accommodations at an overnight facility (motel, hotel) being utilized by the patron, and all meals required by the carrier's driver. Expenses for driver's lodging and meals while on trips out of town, which are more than ten (10) hours will be added to the basic charge.
5. Trips on the Weekends are subject to Additional fees as listed in RATES:
6. Trips on the following Holidays are subject to Additional fees as listed in RATES:
  - New Year's Day
  - Martine Luther King Jr.
  - Presidents' Day
  - Memorial Day
  - Independence Day
  - Labor Day
  - Thanksgiving Day
  - Christmas Day
7. **CONTRACT SERVICES**

Contract services will be for a term of not less than 30 days for pre-qualified persons under a federal, state, county or municipal government agency contract. Rates for the services will be specified in the respective contracts, copies of which, including any amendments thereto, are to be filed with the Commission as executed to become effective on one day's notice.

## SCHEDULE OF RATES

(Per Person)

Flat Rates – For all loaded miles from the point of pickup to point of drop-off (one way)

Standard Hours: 7:30 AM to 6:00 PM Monday to Friday

Ambulatory:	\$25.00
Wheelchair:	\$45.00
Mileage rate:	\$2.00 (Per Mile after 10 miles)
Bariatric rate:	\$65
Mileage rate:	\$3.50 (per mile)

Evening Hours: 6:00 PM to 9:00 PM

Ambulatory:	\$35.00
Wheelchair Van:	\$55.00
Mileage Rate:	\$3.50 (Per Mile after 10 miles)
Bariatric rate:	\$65
Mileage rate:	\$3.50 (per mile)

Weekend Hours: Saturday 12:01 AM to Monday 7:30 AM

Ambulatory:	\$35.00
Wheelchair Van:	\$55.00
Mileage Rate:	\$3.50 Per Mile after 10 Miles
Bariatric rate:	\$65
Mileage rate:	\$3.50 (per mile)

Holidays: 12:01 AM to 11:59 PM

Ambulatory:	\$100.00
Wheelchair Van:	\$125.00
Mileage Rate:	\$3.50 Per Mile after 10 Miles
Bariatric rate:	\$135
Mileage rate:	\$3.50 (per mile)

Standard Mileage rate: Mileage rates are added after the first ten (10) miles, from the point of pick-up to the final destination. For Standard Hours, the mileage rate, after the first ten (10) miles the consumer will be charged \$2.00 per mile.

Evening / Weekend / Holiday Mileage Rate: Mileage rates are added after the first ten (10) miles, from the point of pick-up to the final destination. For Evenings, Weekends, or Holidays, the mileage rate charged will be \$3.50 per mile.

**Reservations:** Any Reservation made less than two (2) hours before travel time will be charged an additional \$10.00 fee.

**Waiting Time at Origin:** After the first fifteen (15) minutes of free time the passenger will be charged at the rate of \$5.00 for every ten (10) minute increment, or any fraction thereof, max time 30 minutes.

**Waiting Time During Trip:** If the driver is requested to wait for a customer at the destination or during a trip, there will be an additional waiting time charge of \$20:00 per hour.

**Extra Attendant:** An extra attendant shall be provided by reservation in those instances where necessary, according to the passenger's needs or condition. The charge for the extra attendant is \$40.00 per trip and an additional \$10.00 flat fee, or any fraction thereof, after the first two (2) hours from Pick Up Time.

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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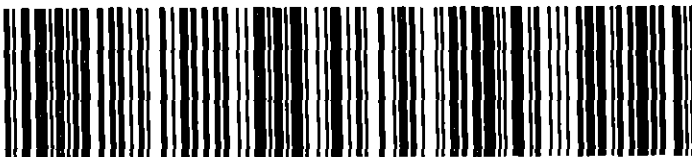
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