

**From:** [Clouser, Amanda N](#)  
**To:** ["DEB.President@nrq.com"](mailto:DEB.President@nrq.com)  
**Subject:** Muhammad Rasool Formal Complaint  
**Date:** Thursday, April 23, 2026 10:30:00 AM  
**Attachments:** [Rasool FC Notice.pdf](#)  
[Rasool Formal Complaint.pdf](#)  
[image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)

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Good morning,

We are in receipt of the formal complaint of Muhammad Rasool against Direct Energy Business, LLC. The docket number is C-2026-3061981. Attached, please find the formal complaint and the formal complaint notice. Please let me know if you have any questions. Thank you.



[www.puc.pa.gov](http://www.puc.pa.gov)



**Amanda Clouser**

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**Secretary's Bureau**

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