

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Public Meeting held April 30, 2026

Commissioners Present:

Stephen M. DeFrank, Chairman
Kimberly Barrow, Vice Chair, Statement, Dissenting
Kathryn L. Zerfuss
John F. Coleman, Jr.
Ralph V. Yanora

Charlotte Valeriano	:	
	:	
v.	:	C-2025-3056769
	:	
FirstEnergy Pennsylvania Electric Company	:	

ORDER

BY THE COMMISSION:

We adopt as our action the Initial Decision of Administrative Law Judge F.
Joseph Brady dated March 4, 2026;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint filed by Charlotte Valeriano in Charlotte Valeriano v. FirstEnergy Pennsylvania Electric Company at Docket No. C-2025-3056769, is hereby dismissed with prejudice.

2. That Charlotte Valeriano is precluded from filing further informal or formal complaints with the Commission regarding the arrearages on the account for electric service rendered by FirstEnergy Pennsylvania Electric Company until such time as the outstanding arrearages in the amount of \$10,789.30, are paid in full, and that the filing of any complaint pertaining to those arrearages which are the subject of this proceeding shall be rejected without further proceedings.

3. That the filing of any other pleading related to this case, concerning the same subject matter be, and hereby is, deemed not to stay implementation of this Order.

4. That Commission staff (including but not limited to the Bureau of Consumer Services and the Secretary's Bureau) shall reject any formal or informal complaint that is filed with the Commission by Charlotte Valeriano, any member of her family, or any other person in the household, pertaining to the service address of 3349 Montrose Ave., Laureldale, PA, 19605 until the outstanding arrearages in the amount of \$10,789.30 are paid in full.

5. That any filing of a new informal or formal complaint by Charlotte Valeriano against FirstEnergy Pennsylvania Electric Company must include proof that the arrearages in the amount of \$10,789.30 have been paid in full (e.g. billing statement, account statement, receipt of payment, cancelled check, bank statement, proof of discharge of the arrearages in bankruptcy, or correspondence with the utility confirming payment in full).

6. That, if proof that the outstanding arrearages have been paid in full is not provided, the Secretary's Bureau and Bureau of Consumer Services are directed to reject the complaint, without a hearing before the Office of Administrative Law Judge.

7. That the failure of Charlotte Valeriano to pay the outstanding arrearages in the amount of \$10,789.30, in full, shall be grounds for FirstEnergy Pennsylvania Electric Company to take any necessary steps and actions under the Pennsylvania Public Utility Code and Commission Regulations, including but not limited to, termination of service, to address Charlotte Valeriano's outstanding balance.

8. That a copy of this decision/order shall be served to the Commission's Bureau of Consumer Services and the Secretary's Bureau.

9. That the case at Docket No. C-2025-3056769 shall be marked closed.

BY THE COMMISSION,



Matthew L. Homsher
Secretary

(SEAL)

ORDER ADOPTED: April 30, 2026

ORDER ENTERED: April 30, 2026