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Megan E. Rulli

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File #: 217055

May 1, 2026

***VIA EMAIL [C/O PMCNEAL@PA.GOV]***

The Honorable Eranda Vero  
Administrative Law Judge  
PA Public Utility Commission  
801 Market Street, 4th Floor, STE  
4063 Philadelphia, PA 19107

**Re: Lisa Boisselle v. PPL Electric Utilities Corporation  
Docket No. C-2026-3059576**

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Dear Judge Vero:

PPL Electric Utilities Corporation (“PPL Electric” or “Company”) respectfully requests reconsideration of Your Honor’s requirement for the Company to conduct an energy audit of the Complainant Lisa Boisselle’s (“Complainant”) residence, as instructed at the evidentiary hearing held on April 21, 2026, in the above-referenced proceeding. Specifically, during the hearing Your Honor directed PPL Electric to conduct an energy audit to inventory: (1) all electric appliances currently in use at the Complainant’s service address; (2) the potential electric consumption of each of those appliances; and (3) the total potential electric consumption at the service address. As explained below, the Company respectfully requests reconsideration of the energy audit requirement because the Company is unable to perform the audit internally and believes that the facts of this case do not warrant expending the additional resources necessary to locate and hire a third party to perform a potential usage energy audit.

Upon further investigation, the Company has determined that it does not have an established department or personnel to conduct a potential usage energy audit. While the Company contracts with third-party conservation service providers to perform energy audits through its low-income Winter Relief Assistance Program (“WRAP”) and its Energy Efficiency and Conservation (“EE&C”) Plan, those audits are designed to educate customers about energy conservation and to facilitate the direct installation of various energy-saving measures, such as weather stripping and insulation. These existing energy audits do not include a comprehensive inventory of the potential electric consumption of individual appliances or participating households. As such, the Company does not have any internal personnel to perform the energy audit, and a potential usage energy

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audit is outside the scope of the existing audits performed by the Company's conservation service providers.

Further, the Company believes that the facts of this case do not warrant the additional expense of locating and hiring a third party to perform a potential usage audit. In this case, the Complainant's balance is \$632.14, all of which is eligible for forgiveness through the Company's Customer Assistance Program, OnTrack. At the hearing, the Complainant failed to specify what portions of her balance or usage are in dispute and instead relied on general, unsupported assertions that all bills issued by the Company in the prior six years were too high. Moreover, the Complainant conceded on the record that she refused PPL Electric's prior attempts to discuss her household's energy usage or perform an energy assessment. Under these circumstances, PPL Electric maintains that the Complainant failed to present a prima facie case that requires rebuttal through a comprehensive potential usage energy audit. Even assuming the Complainant presented a prima facie case, the Company believes that the evidence and testimony presented at the evidentiary hearing are sufficient to rebut the Complainant's high billing claims.

For these reasons, PPL Electric respectfully requests reconsideration of Your Honor's requirement to perform a potential usage energy audit at the Complainant's service address.

Respectfully submitted,



Megan E. Rulli

MER/sa  
Attachment

cc: Matthew L. Homsher, Secretary  
Certificate of Service

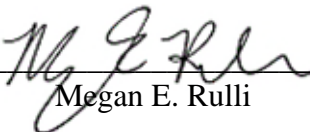
**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

**VIA EMAIL AND FIRST CLASS MAIL**

Lisa Boisselle  
258 Station Road  
Quakertown, PA 18951  
[boissellelisa@gmail.com](mailto:boissellelisa@gmail.com)

Date: May 1, 2026

  
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