

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Thomas Crock	:	
	:	
v.	:	C-2025-3057435
	:	
Peoples Natural Gas Company, LLC	:	

**INTERIM ORDER
SCHEDULING FURTHER EVIDENTIARY HEARING DATE**

The telephonic hearing in this case was convened as scheduled on Wednesday, March 4, 2026 at 10:00 a.m. Complainant appeared and provided testimony. Jennifer Petrisek, Esquire appeared on behalf of Respondent. Respondent presented testimony of Yvonne Zentz. In addition, Peoples Natural Gas Exhibits A, C and D were admitted into evidence.

A transcript of the initial hearing was received by the undersigned presiding officer on April 8, 2026. Upon review of the hearing notes, the undersigned presiding officer determined that the testimony of Respondent witness Zentz identified the existence of records and email records exist that may assist and that potential witnesses, including Respondent employee Karen Lukic and employees or representatives from a vendor utilized by Respondent in Atlanta Georgia involved in the preparation of termination notices and mailing such notices, may be able to assist in providing a complete evidentiary record in this proceeding.

The subject of the inquiry appears to be termination notices as well as the mailing of such notices and other efforts to notify Complainant of proposed termination of service in approximately May, June and August of 2025, including a notice dated August 21, 2025. In addition, based upon the testimony presented at the hearing on March 4, 2026, it appears that evidence of any claims of unreasonable service by Respondent and the opportunity to present evidence as to whether or not civil penalties should be imposed, would be proper subjects of inquiry at the additional evidentiary hearing.

The Parties also discussed the possible submission of late filed exhibits in this case, which may be offered at the second hearing, upon presenting the proposed exhibits to all parties in advance of the next hearing and consistent with the prehearing orders entered in this proceeding.

Accordingly, under the circumstances, the following Order will be entered.

THEREFORE,

IT IS ORDERED:

1. That the Parties shall confer not later than May 15, 2026, and exchange the respective dates in which the Parties will be available for the scheduling of the second day of evidentiary hearings in this proceeding.
2. That on or before May 20, 2026, the Parties shall file with the Commission Secretary and provide the undersigned presiding officer and the opposing party with a joint written status report or individual status reports indicating the agreed-upon dates for the hearing in this proceeding on a Tuesday or Wednesday in June or July of 2026. The Parties shall also state whether they are requesting the hearing to be held by telephone or in-person in Pittsburgh, Pennsylvania.
3. That the Parties shall be prepared to present testimony and evidence at the hearing including testimony from Respondent witness Zentz, emails and records identified or referenced at the hearing on March 4, 2026, testimony of Respondent employee Karen Lukic and employees or representatives from a vendor utilized by Respondent in Atlanta, Georgia involved in the preparation of termination notices and mailing such notices, as referenced in the hearing on March 4, 2026, emails and records known by, created by or in the possession of Respondent witness Zentz, Respondent employee Karen Lukic and employees or representatives from a vendor utilized by Respondent in Atlanta, Georgia, and any other witnesses or testimony or evidence which may be appropriate in order to assist in developing a complete evidentiary record in this proceeding.

C-2025-3057435 - THOMAS CROCK v. PEOPLES NATURAL GAS COMPANY LLC

THOMAS CROCK
65 BARRY ST
PITTSBURGH PA 15203
td1acrock@yahoo.com
Served via eService May 7, 2026

JENNIFER PETRISEK ESQUIRE
PEOPLES NATURAL GAS COMPANY LLC
375 NORTH SHORE DRIVE
PITTSBURGH PA 15212
412.208.6834
412.208.6577
jennifer.petrisek@peoples-gas.com
Served via eService May 7, 2026