

**GRANNY'S HELPING HANDS PA INC**

PO Box 725

Lansdowne Pa 19050

Phone: 610-284-4244

Email: Ejayjones1@gmail.com

DATE OF DEPOSIT

**May 3, 2026**

MAY 4 2026

**Pennsylvania Public Utility Commission**

Matthew L. Homsher, Secretary

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Pennsylvania Public Utility Commission

Commonwealth Keystone Building

400 North Street

Harrisburg, Pa 17120

M-2026-3061024

**RE: Comments to Contest Cancellation of Certificate of Public Convenience (CPC)**

**Docket No.: A-2014-2449185**

**Utility Code: 641-7022**

Dear Sir or Madam,

Please accept this correspondence as formal comments submitted on behalf of GRANNY'S HELPING HANDS PA INC to contest the proposed cancellation of its Certificate of Public Convenience (CPC) due to alleged inactivity.

GRANNY'S HELPING HANDS PA INC respectfully requests that the Commission reconsider and withhold cancellation of its operating authority. The period of inactivity referenced in the notice was not the result of abandonment or disregard of regulatory obligations, but rather due to a combination of extraordinary circumstances beyond the Company's control.

Initially, the COVID-19 pandemic had a significant and well-documented impact on transportation and paratransit services, resulting in reduced demand and operational limitations. Following that period, the Company experienced substantial increases in commercial insurance premiums, which created financial barriers to operating in the absence of a secured service contract. Additionally, the lack of active contractual opportunities further delayed the ability to resume services in a financially responsible and sustainable manner.

Despite these challenges, GRANNY'S HELPING HANDS PA INC has remained committed to maintaining compliance with all applicable regulatory requirements. The Company has now secured appropriate insurance coverage and is actively engaged in efforts to obtain new transportation contracts. These efforts are ongoing and reflect the Company's intent to promptly resume operations under its existing authority.

The Company has a longstanding history of service within the community and remains dedicated to providing reliable and essential transportation services, particularly to vulnerable populations who rely on paratransit support. The preservation of its CPC is critical to continuing this mission.

Accordingly, GRANNY'S HELPING HANDS PA INC respectfully requests that the Commission:

- Accept these comments as a formal contest to the proposed cancellation;
- Grant additional time to allow the Company to fully reinstate operations; and
- Permit the Company to retain its Certificate of Public Convenience in good standing.

The Company is prepared to provide any additional documentation the Commission may require, including proof of insurance and evidence of ongoing contract negotiations.

Thank you for your time and consideration of this matter.

Respectfully submitted,

  
**Eloise Jay-Jones**  
President/CEO  
GRANNY'S HELPING HANDS PA INC

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Commission  
400 NORTH STREET  
Commerce with Keystone Building  
Harrisburg Pa  
17120  
ATTN: Matthew L Homsher

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