

May 7, 2026

VIA Overnight USPS

Mathew Homsher, Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

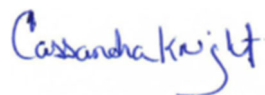
RE: Office of Consumer Advocate, Office of Small Business Advocate v. Commonwealth Telephone Company, LLC d/b/a Frontier Communications Telephone Company
Docket No. C-2023-3037574

Dear Secretary Homsher:

Enclosed please find Commonwealth Telephone Company, LLC d/b/a Frontier Communications Telephone Company's PUBLIC executive summaries for its reports for its 1Q26 reports pursuant to the requirements of Paragraphs E, F, and M of the May 9, 2024, Approved Settlement.

Please note the CONFIDENTIAL Attachments E, F, and M are being delivered via overnight mail to the Commission. The CONFIDENTIAL reports are being provided electronically in both PDF and Excel Format to the Office of Consumer Advocate and the Office of Small Business Advocate consistent with the terms of the Settlement and under the terms of the Protective Order entered in the above docket.

Kind regards



Cassandra Knight
Frontier Communications
Ph# 525-802-7200

Cc: Office of Consumer Advocate w/enc. (via email only c/o kkennedy@paoca.org)
Office of Small Business Advocate w/enc. (via email only c/o sgray@pa.gov)

Frontier – April 30, 2026 Compliance Report – Docket No. C-2023-3037574

E. Batteries

See **CONFIDENTIAL** Attachment E – Batteries. As shown in the **CONFIDENTIAL** report, Frontier has provided a list of all batteries in remote terminals by wire center with installation, inspection, and local service characteristics of the battery. Frontier has also provided an explanation for the criteria used to determine the replacement of batteries in remote terminals.

F. Most Troublesome Wire Center Annual Review

See **CONFIDENTIAL** Attachment F – Most Troublesome Wire Center Annual Review. As shown in the **CONFIDENTIAL** report, Frontier has provided its annual review of the 18 focus wire centers showing improvements to out of service restoration benchmarks, repeat rate benchmarks, and repair commitments met. The report also details the activity taken by Frontier to remediate and reduce troubles based on the August 2025 field study.

M. Workforce Development

See **CONFIDENTIAL** Attachment M - Workforce Development. As shown in the **CONFIDENTIAL** report, Frontier has provided information on its efforts to hire additional workforce in Northern Pennsylvania.