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Docket No. A-2026-3061202

Paratransit Pa PUC No. 2

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MAY 12 2026

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

## KOALA-T-CARE TRANSPORTATION INC

Tariff Naming Rates, and Rules and Regulations Governing the  
Transportation of Persons in Paratransit Service Between Points in Pennsylvania

*To transport, as a common carrier, by motor vehicle, persons in Paratransit Service, from points in the Counties of Bedford, Columbia, Lackawanna, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northumberland, Potter, Somerset, Tioga, Venango, Wayne, and Westmoreland, to points in Pennsylvania, and return.*

Issued: May 11, 2026

Effective: May 12, 2026

Issued Under authority of 52 PA Code Section 23.42

By: Koala-T-Care Transportation, Inc  
1040 Penn Ave  
Jersey Shore, PA 17740  
570-263-0215

## RULES & REGULATIONS

1. Transports require fifteen (15) minute notice with no additional fee.
2. Rates for mileage are determined by the odometer of the vehicle in use and begin when the vehicle leaves the premises of where the passenger pickup originates. The final mileage reading is determined upon drop-off of the passenger.
3. Additional expenses necessitated by or incurred at the request of the passenger, including but not limited to, highway tolls, bridge tolls, entrance fees and parking, shall be added to the charge of the trip. Expenses for driver's lodging and meals while on trips out of town which are in excess of ten (10) hours will be added to the basic charge.
4. If any trip requires the vehicle and driver to remain at a destination overnight, or at any point en route to a destination overnight, the passenger will be responsible for providing carrier's driver with accommodations at an overnight facility (motel, hotel) being utilized by the passenger, and all meals required by the carrier's driver. Expenses for driver's lodging and meals while on trips out of town which are in excess of ten (10) hours will be added to the basic charge.
5. If at any time the transport has been started and canceled, the miles traveled will be charged along with the appropriate flat rate fee.
6. Trips on the following Holidays are subject to Additional fees as listed in RATES:
  - New Year's Eve and New Year's Day
  - Good Friday
  - Easter
  - Memorial Day
  - Independence Day
  - Labor Day
  - Thanksgiving Day and Black Friday (Day after Thanksgiving)
  - Christmas Eve and Christmas Day

### 7. CONTRACT SERVICES

Contract services will be for a term of not less than 30 days for pre-qualified persons under a federal, state, county or municipal government agency contract. Rates for the services will be specified in the respective contracts, copies of which, including any amendments thereto, are to be filed with the Commission as executed to become effective on one day's notice.

SCHEDULE OF RATES  
(Per Person)

Flat Rates – For all loaded miles from the point of pickup to point of drop-off (one way)

Standard Hours: 12:00 AM to 11:59 PM

Car/Suv      \$175.00

Holidays: 12:00 AM to 11:59 PM

Car/Suv      \$225.00

Cancellation Charge:      \$100.00

Mileage rate: \$2.50 per mile, or any fraction thereof, applies in addition to the Flat Rate stated above on all loaded miles, from the point of pick-up to the final destination. Ten (10) mile minimum charge of \$25.00 for all trips.

Waiting Time At Origin: After the first fifteen (15) minutes of free time the passenger will be charged at the rate of \$6.25 for every fifteen (15) minute increment, or any fraction thereof.

Waiting Time During Trip: If the driver is requested to wait for a passenger at the destination or during a trip, there will be an additional waiting time charge of \$25.00 per hour, the passenger will be charged at the rate of \$6.25 for every fifteen (15) minute increment, or any fraction thereof.

Attendant: In addition to the driver, an attendant shall be provided by reservation in those instances where necessary, according to the passenger's needs or condition. The charge for the attendant is \$35.00 per hour, the passenger will be charged at the rate of \$8.75 for every fifteen (15) minute increment, or any fraction thereof.

Holiday: \$3.50 per mile, or any fraction thereof, applies in addition to the Flat Rate stated above on all loaded miles, from the point of pick-up to the final destination.

Cancellation: \$1.50 per mile, or any fraction thereof, applies in addition to the Flat Rate stated above. If a trip is canceled after dispatch, a cancellation fee of \$100.00 will apply. If the vehicle has already begun travel, mileage incurred up to the point of cancellation will be charged at \$1.50 per mile.

Additional Service Fee: A fee of \$35.00 will be applied when one or more of the following conditions occur during the provision of service:

- The transport requires excessive cleaning due to bodily fluids, contamination, or other conditions beyond normal use
- Unscheduled stops or significant route deviations are requested after dispatch
- Additional time, handling, or coordination is required due to circumstances not disclosed at the time of scheduling

This fee is in addition to all other applicable charges contained in this tariff and will be assessed only when the above conditions are met.