

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Justin Cohen, Complainant v. PPL Electric Utilities Corporation, Respondent

Docket No. C-2026-3061844

REPLY TO NEW MATTER

Complainant, Justin Cohen, hereby submits this Reply to the New Matter filed by PPL Electric Utilities Corporation (“Respondent”) and states as follows:

1. Complainant denies each and every allegation contained in Respondent’s New Matter except where expressly admitted.
2. Complainant disputes the accuracy and legitimacy of the charges assessed. Respondent’s assertion that all billing is based on actual meter readings and proper tariff application is unsupported by independently verifiable documentation.
3. Complainant specifically denies the alleged balance of \$1,301.35, with \$1,058.17 in arrears, as correct. Respondent has not produced certified meter testing records, calibration documentation, or independent investigative reports sufficient to validate the disputed billing.
4. Complainant denies Respondent’s claim that usage levels are consistent with actual consumption. The billed amounts materially exceed expected demand and do not align with historical consumption patterns or the property’s typical load.
5. Complainant denies Respondent’s characterization of his communications with company representatives. All correspondence was made in good faith to resolve billing irregularities and does not constitute harassment.
6. Complainant objects to Respondent’s attempt to dismiss this matter on procedural grounds by asserting that BECM Holdings LLC must be represented by counsel. Complainant initiated this action and is directly responsible for the account and dispute at issue. This proceeding involves factual billing disputes and consumer protection concerns, and Complainant is capable of responding to the allegations raised.
7. Complainant respectfully requests that the Pennsylvania Public Utility Commission require Respondent to produce all documentation supporting the disputed charges, including but not limited to:
 - o Meter testing results
 - o Calibration reports
 - o Usage logs
 - o Internal investigation records
8. Complainant further requests that no collection or termination actions be permitted while this dispute remains under review.

Respectfully submitted,



Justin Cohen

Complainant

