

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Shermeen Farias

v.

UGI Utilities, Inc.

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C-2025-3057648

FINAL ORDER

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Eranda Vero dated April 14, 2026, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint of Shermeen Farias in Shermeen Farias v. UGI Utilities, Inc. at Docket No. C-2025-3057648 is granted, in part, and denied, in part.
2. That the Formal Complaint is denied as to Shermeen Farias' claim that UGI Utilities, Inc. improperly terminated her gas service on July 31, 2025.
3. That the Complaint is granted as to Shermeen Farias' request for a payment arrangement.

4. That within thirty days of the entry of a final Commission Order in this matter, UGI Utilities, Inc. shall issue a bill to Shermeen Farias in the amount of one-thirty-sixth (1/36th) of the balance accrued on her account.

5. That upon receipt of payment of one-thirty-sixth (1/36th) of the balance accrued on Shermeen Farias' account, plus any other fees UGI Utilities, Inc. may legally access, UGI Utilities, Inc. shall reinstate service at the service address.

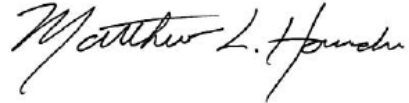
6. That beginning with the first billing due date following reinstatement of service, Shermeen Farias shall make monthly payments consisting of her budget bill plus one-thirty-sixth (1/36th) of the balance accrued on her account, continuing thereafter on the due date for the payment of each regular monthly bill, until the arrearage on her account has been paid in full.

7. That, as long as Shermeen Farias adheres to the terms of this Order, UGI Utilities, Inc. shall not assess any late payment charges nor shall UGI Utilities, Inc. terminate service to Shermeen Farias, except for valid safety and/or emergency reasons.

8. That if Shermeen Farias fails to keep the payment schedule, UGI Utilities, Inc. is authorized to suspend or terminate her utility service in accordance with the Commission's statute and regulations.

9. That the Secretary's Bureau mark this matter closed.

BY THE COMMISSION,

A handwritten signature in black ink, reading "Matthew L. Homsher". The signature is written in a cursive style with a large, prominent initial "M".

Matthew L. Homsher
Secretary

(SEAL)

ORDER ENTERED: May 15, 2026