

Deaurea Franczak,		
v.		Docket No.:
PPL Electric Utilities		C-2025-3055351
Corporation		
Further Call-In		
Telephonic Hearing		

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Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

INDEX TO EXHIBITS

Docket No. C-2025-3055351

Hearing Date: April 23, 2026

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
Complainant Exhibit 10		
Comparative Usage		
And Billing		
Breakdown	105	110

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

DeAurdrea Linika Franczak

v.

PPL Electric Utilities Corporation

C-2025-3055351

Secondary Exhibit 1

**Comparative Usage and Billing Breakdown
December 2022, January 2023, and February 2023**

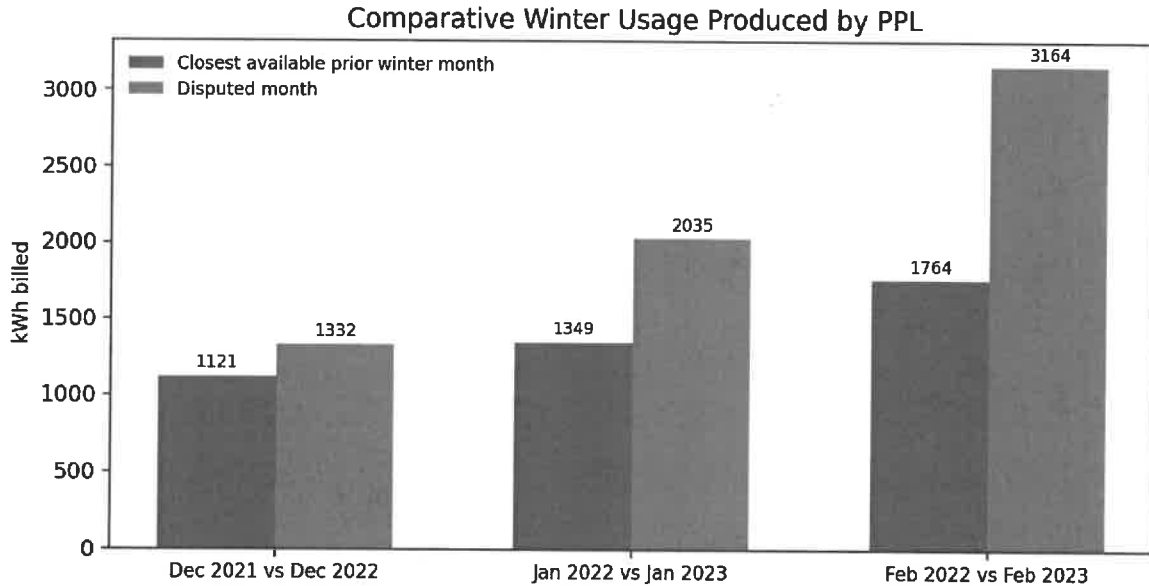
Purpose of Exhibit: To provide a month-by-month comparison of the disputed winter billing months to the closest comparable winter months produced by PPL, using PPL's own account activity records and the prior BCS decision.

Relevance to Case: This exhibit highlights the magnitude of the increase in billed usage during December 2022, January 2023, and February 2023; identifies non-usage components embedded in those bills; and shows that no produced same-season baseline for December 2020 through February 2021 has been provided, even though the account began on April 2, 2020.

Source Materials: PPL Account Activity Statement; BCS Informal Complaint Decision; PPL May 16, 2025 letter regarding record availability; and the January 29, 2026 order reopening the record for the three disputed months.

Secondary Exhibit 1 – Comparative Usage and Billing Breakdown

Disputed months compared to the closest available winter months produced by PPL



Comparison	Prior Month kWh	Disputed Month kWh	Change	Disputed Bill Total Due	Embedded Non-Usage / Layered Components Point for Hearing
Dec 2021 vs Dec 2022	1121	1332	+18.8%	\$421.48	Prior unpaid balance of \$179.13; multiple supplier and delivery components. PPL will say this was an actual read, but the total due was not usage alone.
Jan 2022 vs Jan 2023	1349	2035	+50.9%	\$606.36	Prior unpaid balance of \$230.49; late charges; returned-check fee. Force PPL to separate January consumption from carryover and fees.
Feb 2022 vs Feb 2023	1764	3164	+79.4%	\$689.10	Balance forward \$500.10; actual billed \$534.65; deferred balance \$365.65; same-day returned check, NSF fee, and budget billing entry. This is the pressure-point month because the bill is layered and not presented as a clean monthly usage charge.

Missing Baseline Note. Although the account began on April 2, 2020, the produced materials do not include the account's same-season first-winter baseline for December 2020, January 2021, and February 2021. The earliest winter comparison produced in the account activity statement is December 2021 through February 2022.

Breakdown Analysis. This chart does not by itself prove the bills were incorrect. It shows why the disputed months required a clearer month-specific explanation, especially February 2023, and why the produced comparison set is incomplete because no same-season first-winter baseline was provided.

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Secondary Exhibit 1A

Missing Baseline and Record-Limitation Summary

Purpose of Exhibit: To summarize the record-based limits on the produced account history and to identify the absence of the account's same-season first-winter baseline.

Relevance to Case: This exhibit explains why the available materials do not include a produced comparison for December 2020 through February 2021 even though service began on April 2, 2020. It supports Complainant's position that the produced records do not fully contextualize the disputed winter billing months.

Source Materials: Service initiation records; PPL May 16, 2025 letter; May 22, 2025 call-summary excerpts; and PPL Account Activity Statement.

Secondary Exhibit 1A – Missing Baseline and Record-Limitation Summary

- Service on the account began on April 2, 2020.
- PPL later stated in writing that, when asked for the entire account history from the start of service, it could provide only the past two years of records.
- In the produced account activity materials, the earliest winter comparison available is December 2021 through February 2022.
- No produced same-season first-winter baseline appears for December 2020, January 2021, or February 2021.
- As a result, the available comparison set begins with a later winter period and does not include the account's initial winter usage experience.

Summary Point. The missing first-winter baseline does not by itself prove the disputed bills were wrong. It does, however, limit the completeness of the comparative context available for evaluating the spike in December 2022, January 2023, and February 2023.