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May 16, 2026

Via Electronic Filing

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

Re: Muhammad Rasool v. Direct Energy Business, LLC
Docket No. C-2026-3061981

Dear Secretary Homsher:

Enclosed please find Complainant Muhammad Rasool's Reply to New Matter in the above-captioned proceeding, filed in response to the Answer and New Matter of Direct Energy Business, LLC, served on Complainant on May 13, 2026.

Complainant is filing this Reply pro se and respectfully requests that the Commission accept this filing and schedule this matter for mediation consistent with the request of both parties.

Respectfully submitted,

Muhammad Rasool
Complainant, Pro Se

cc: Lauren M. Burge, Esquire (via email: lburge@eckertseamans.com)
Stephen M. Pemberton, Esquire (via email: spemberton@eckertseamans.com)