

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Tanya Mack	:	
	:	
v.	:	C-2025-3055045
	:	
PPL Electric Utilities Corporation	:	

FINAL ORDER

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Eranda Vero dated April 17, 2026, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint of Tanya Mack against PPL Electric Utilities Corporation at Docket No. C-2025-3055045 is dismissed with prejudice.

2. That Tanya Mack is precluded from filing further informal or formal complaints with the Commission regarding the arrearages on the account for electric service rendered by PPL Electric Utilities Corporation until such time as the outstanding arrearages in the amount of \$25,270.32 are paid in full, and that the filing of any complaint pertaining to those arrearages which are the subject of this proceeding shall be rejected without further proceedings.

3. That the filing of any other pleading related to this case concerning the same subject matter be, and hereby is, deemed not to stay implementation of this Order.

4. That Commission staff (including but not limited to the Bureau of Consumer Services and the Secretary's Bureau) shall reject any formal or informal complaint that is filed with the Commission by Tanya Mack, any member of her family, or any other person in the household, pertaining to the service address of 3926 E. Grant Street, Slatedale, PA 18079 until the outstanding arrearages in the amount of \$25,270.32 are paid in full.

5. That any filing of a new informal or formal complaint by Tanya Mack against PPL Electric Utilities Corporation must include proof that the arrearages in the amount of \$25,270.32 have been paid in full (e.g. billing statement, account statement, receipt of payment, cancelled check, bank statement, proof of discharge of the arrearages in bankruptcy, or correspondence with the utility confirming payment in full).

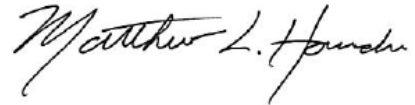
6. That, if proof that the outstanding arrearages have been paid in full is not provided, the Secretary's Bureau and Bureau of Consumer Services are directed to reject the complaint, without a hearing before the Office of Administrative Law Judge.

7. That the failure of Tanya Mack to pay the outstanding arrearages in the amount of \$25,270.32, in full, shall be grounds for PPL Electric Utilities Corporation to take any necessary steps and actions under the Pennsylvania Public Utility Code and Commission Regulations, including but not limited to, termination of service, to address Tanya Mack's outstanding balance.

8. That a copy of this decision/order shall be served to the Commission's Bureau of Consumer Services and the Secretary's Bureau.

9. That Docket No. C-2025-3055045 be marked closed.

BY THE COMMISSION,

A handwritten signature in black ink, reading "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher
Secretary

(SEAL)

ORDER ENTERED: May 19, 2026