

Attention: Matthew L. Homsher

Regarding: Docket No. A-2026-3062535

MARK PARKS TRANSPORTATION LLC T/A SHORE SHUTTLE

Request for Information

- 1) Thank you for looking at our website for clarification. Being a new company, we had been trying to navigate all requirements needed when starting up. After obtaining the DOT and EIN numbers, we were granted to become insured (which required us to have all things set up prior to getting coverage). We assumed that all the above, along with having a CDL licensed driver with passenger endorsement that we had everything required. We did originally look whether we also needed a PUC number as well originally, but it was our understanding that since we were not hauling cargo or transporting to the airport, that we did not need a PUC. We even turned down jobs asking us to take clients to the airport for this reason. Eventually once we expanded, we were going to apply for a PUC and offer airport runs but the need did not seem to be there for what our company was offering currently.

This past Thursday, 5/14 we became aware during a DOT stop that a PUC number was needed and we immediately put the application in within an hour that same day. We have been contacting PUC via phone to see if the application went through processing, anxious to correct the oversight. We took this very seriously and are attempting to address it immediately. We are hoping you understand the confusion due to being new business owners and will please give us grace while trying to navigate fixing our errors. Moving forward we now know and understand the importance of having a PUC number for our company.

- 2) Services Clarified:
 - a) Yes, there is a set route for the shuttle when operating on the North Shore of Pittsburgh. The shuttle runs from the Rivers Casino lobby to 6th street downtown. in a loop to provide quick shuttle service for patrons on the North Shore of Pgh to get to tailgates, parking lots and to North Shore destinations.
 - b) There is not a set schedule. Shore Shuttle bases our schedule off of events happening on the North Shore (baseball/football games, concerts, etc). The shuttle will arrive typically 2 hours prior to the event and stay until approximately 2 hours after the event ends.
 - c) Special events factor into Shore Shuttle through private parties requested. Guests may call us on our business phone number or submit an email through our website to request to talk with us for information regarding private rentals.
 - d) Services may be reserved for a private shuttle to the North Shore for an event, or it may be anywhere in or surrounding Allegheny County for a wedding party, birthday dinner drop off, or any other special private event. Persons over the age of 21 must reserve the shuttle by signing a contract with Shore Shuttle after arrangements are agreed upon. The contract states the information of the private party, pricing as well as rules and regulations (No underage drinking, no smoking, vaping, weapons, etc).

- e) Charges are made through Square invoices sent to the customers via email if it is a private party/contract. Customers were also previously able to use Venmo or cash for the hop on \$5 rate while on the North Shore. We are in the process of switching to First Commonwealth Bank provider Global Payments for credit card and tap to pay.

Charges are always the same for Shore Shuttle as followed:

- On the North Shore for Shuttle Loop Route - \$5
 - Private Rental within Allegheny County - \$150/Hour
 - Private Rental outside Allegheny County - \$175/Hour
 - Gratuity is optional based on customer satisfaction
- f) Code specific compliance requirements regarding frequency and retention of driver records:
- Proof of drivers license and speciality license (CDL, passenger endorsement)
 - Proof of auto insurance
 - All drivers must have an Act 33 clearance
 - Drivers must be at least 21 years of age
 - Prior employment verification (last ten years)
 - Annual driving records are obtained through the PA Department of Transportation to ensure drivers have a clean driving history and prior to hiring.
 - Criminal background checks are conducted prior to hiring

I, Jeffrey David Bouvy Jr., hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to provide the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. & 4904 (relating to unsworn falsification to authorities).

Printed: Jeffrey D. Bouvy Jr.

Signed: Jeffrey D. Bouvy Jr.