

RCVD PUC SEC BUR  
MAY 6 2026 AM 10:44

WATER UTILITY REPORT OF OUTAGE TO  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU  
400 NORTH ST  
HARRISBURG, PA 17120

M-2025-3052814

**Phone-In Reports:** Always call (717) 941-0003  
Email RA-PUCPEMA@pa.gov

**An original and one copy of this report are to be mailed to the Secretary's Bureau at the address above, even if an electronic copy has been emailed to the address above.**

Information Required:

1. Reporting Utility: PA AMERICAN WATER- LEHMAN PIKE  
Address: 5753 DECKER ROAD  
BUSHKILL PA 18324

2. Name and title of person making report:  
DAVID ALTMILLER OPS MANAGER  
(Name) (Title)

3. Telephone number: 570-242-3274  
(Telephone Number)

4. Date and time initial telephonic report was made to Commission:  
4/27/26 08:40PM  
(Date) (Time)

5. Interruption or Outage:  
(a) Number of customers affected: 217  
(b) Approximate number of outages for each county affected during the event:  
Monroe County/Middle Smithfield Twp-ONE

(c) Approximate number of outage cases exceeding 6 or more hours in duration:  
Monroe County/Middle Smithfield Twp-ONE

- (d) A listing of each outage case exceeding 6 or more hours in duration, including the following information:

Outage Case	Approximate Geographic Location (county, city, muni or twp)	Total Number of Customers Affected	Duration of the Outage	Initial Date and Time of the Outage	Restoration Date and Time
Case#1	Middle Smithfield Twp, Monroe County	217	11 hrs 15 min.	4/27/26 2:45 PM	4/28/26 02:00am .

- (e) Reason for the interruption or outages: Water main break \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- (f) Projected time of restoration: 02:00am on 4/28/26 \_\_\_\_\_  
 \_\_\_\_\_

- (g) The number of utility workers, contract workers and workers received as mutual aid assigned specifically to the repair work by general function, that is linemen, troublemen, tree crew, and the like:

Utility / Company	# of Workers	General Function
Pa American Water	5	Water main repair
Northeast Site Inc	5	Water main repair

- (h) The date and time of the first information of a service interruption: \_\_\_\_\_  
 4/27/26 at 2:45 PM

- (i) The date and time that repair crews were assembled: \_\_\_\_\_  
 4/27/26 @03:00 PM

- (j) The actual time that service was restored to the last affected customer:

A general description of the physical damage sustained by the utility facilities as a result of the interruption/outage: On 4/27/2026 Wexcon Utility Contracting, working on behalf of Middle Smithfield Twp, was attempting to locate an 8" PVC sewer main to perform a tie in when they encountered an 8" PVC water main with an excavator causing it to break at 2pm. Middle Smithfield Twp contacted PAWC immediately and we dispatched crews to respond and isolate the break which occurred around 2:30pm. The break was repaired with 10ft of new pipe. The break caused a water outage for 217 customers. Service was restored at 02:00 AM on 4/28/26. An Alleged Violation Report was filed with PA One Call for the damage. The damage was due to the water main being improperly marked by PAWC.

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Remarks:

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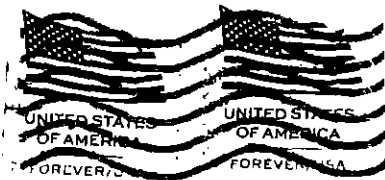
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PAWC  
578 RT 196  
TOBYHANNA PA 18466

LEHIGH VALLEY PA 180

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PA Public Utility Commission  
SECRETARY'S BUREAU  
400 NORTH ST.  
HARRISBURG PA 17120

17120-007999

