

May 20, 2026
Via Electronic Filing

Matthew L. Homsher, Commission Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg.
400 North Street 2nd Floor
Harrisburg, PA 17120

**RE: Custom Teleconnect, Inc.
Application for Approval of Abandonment or Discontinuance of Service**

Dear Homsher:

Please find attached Custom Teleconnect, Inc.'s ("CTI") Application for Approval of Abandonment or Discontinuance of Service (the "Application"). As noted in the Application filed via the Pennsylvania Public Utility Commission's eFiling interface, CTI respectfully requests approval to abandon its Certificate of Public Convenience to provide service as a Interexchange Carrier Reseller, granted in Docket Number A-311094.

CTI does not provide service in Pennsylvania and has no plans to do so in the future. As such, no customers will be harmed and granting the request is necessary and proper. Therefore, CTI requests approval to abandon its service and any certificates it holds as soon as possible.

Any questions you may have regarding this filing should be directed via email to kristina.beck@jsitel.com. Thank you for your assistance in this matter.

Sincerely,

/s/Kristina Beck

Kristina Beck
Senior Associate Consultant

tms: PAX2601

Enclosures
LC/kb

APPLICATION FOR APPROVAL OF ABANDONMENT OR DISCONTINUANCE OF SERVICE, IN WHOLE OR IN PART

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

In re: Application of Voxbeam Telecommunications Inc.)
for approval of the abandonment or discontinuance) Docket No:
of local exchange and interexchange)
telecommunications services)

To Pennsylvania Public Utility Commission:

1. The name and address of applicant is:

**Voxbeam Telecommunications Inc.
6314 Kingspointe Pkwy
Suite 1
Orlando, FL 32819**

2. The name and address of applicant's attorney is:

N/A

3. Give a general description of the nature and character of the services rendered by the applicant.

Voxbeam Telecommunications Inc. ("Voxbeam" or "Applicant") is authorized to provide services as a Competitive Local Exchange Carrier and Interexchange Carrier Reseller, granted in Docket Number A-2011-2220434, Utility Code 3113102. However, it does not currently render any services in Pennsylvania.

4. Provide a statement of change in service proposed by the company for which Commission approval is sought.

Applicant seeks approval to abandon any CPC it holds, in accordance with the 66 Pa. C.S. § 1102(a)(2). Applicant is currently not providing any regulated telecommunications services in Pennsylvania.

5. Provide a summary of the revenue derived from the operation of the service sought to be discontinued, together with a statement of the expenses accruing from the maintenance of that service. This information may be furnished in detail and attached to the application.

The Applicant generated \$810.81 in intrastate revenue in 2022 through the provision of exchange access services. It has not generated any telecommunications service revenue in 2023. The Applicant does not maintain expense records at the level of detail requested.

6. Approval of the application is necessary or proper for the following reasons:

Approval of Voxbeam's application is necessary and proper because the company does not currently provide service in Pennsylvania and has no plans to provide service there in the future. Furthermore, the telecommunications field in Pennsylvania is competitive and there are many providers to serve the public. Additionally, the Commission's recent order, *Cancellation of Certificate of Public Convenience for Telecommunication Utilities; Failure to Operate or Report any Intrastate Operating Revenue*, Docket No. M-2022-3037353 (June 15, 2023), states that cancellation of Applicant's unused CPC would be the public interest. Therefore, abandonment of any CPC Voxbeam holds is necessary and proper.

7. Provide a detailed explanation of why the company wishes to abandon its certificate.

Please see response to Item 6.

8. Provide the number of customers served and date last served.

Voxbeam has zero customers in Pennsylvania since December 31, 2022.

9. What happened to these customers? Who is serving them now?

The Company experienced a natural attrition of its customers as the telecommunication marketplace has changed and advanced. The Company does not have any customers in Pennsylvania. Therefore, there are no affected customers.

10. Are there any NXX Codes assigned to your company? If yes, how many?

No.

11. How are the NXX Codes affected by this abandonment?

Not applicable. There are no NXX codes assigned to Voxbeam.

12. Has the company contacted NANPA regarding returning the NXX Codes?

Not applicable. Voxbeam does not have any NXX Codes to return.

13. Has the company contacted the appropriate municipal/city authority of the abandonment for 911 purposes?

Not applicable. Voxbeam does not have any customers in Pennsylvania, so there is no impact to 911 services.



(Signature of Applicant)

Each application to be accompanied by required filing fee. (See 52 Pa. Code §1.43, relating to schedule of fees payable to the Commission.)

To be attested by affidavit in form prescribed by 52 Pa. Code §1.35 and §1.36, relating to execution and verification.

§ 1.58 Form of Certificate of Service

Certificate of Service

I hereby certify that I have on this day, the 25th day of September 2023, served a true copy of the foregoing document(s) upon the participants, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Office of Consumer Advocate
555 Walnut Street
5th Floor, Forum Place
Harrisburg, PA 17101-1923

Office of Small Business Advocate
Commerce Building Suite 1102
300 North Second Street
Harrisburg, PA 17101

Office of Attorney General
Bureau of Consumer Protection
16th Floor, Strawberry Square
Harrisburg, PA 17120

Dated this 25th day of September, 2023.

Kristina Beck

Signature